

From: [REDACTED]
To: [Infrastructure And Access](#)
Subject: Consultation on Telstra request for extensions to Ministerial exemptions for its South Brisbane and Velocity networks
Date: Wednesday, 3 June 2020 5:40:03 PM

To whom it may concern:

Enough is enough. Telstra have been price gouging the market in South Brisbane for too long, free of the checks and balances provided in the Telecommunications act.

Only recently has Telstra brought into line the pricing of the South Brisbane precinct and the NBN, however NBN users continue to receive a better service for the money.

Specifically focusing on the 100mbps plan, a 5mbps upload is utterly pathetic and completely unacceptable in this day and age, with the equivalent plan being 100mbps down and 40mbps up on the NBN.

For those of us now working from home, uploading numerous video streams (e.g. video conferences) is now becoming unusable when performing other uploading tasks. I don't dare think what it would be for those on the 25/1 service.

For those of us working in the technology industry or any industry that requires the uploading of files, or merely synchronising files to a cloud service, the 5mbps upload is outrageously slow and completely unfit for purpose.

While in the minority, I wonder how many others are forced to maintain unnecessary amounts of local storage and infrastructure to facilitate their roles, prevented from using cloud services by the lack of service available in this area.

While other providers may offer a competing package, e.g. Exetel, iiNet or Internode (so really TPG or Exetel), none of these competitors can afford to compete with the wholesale price of Telstra's services so high. This all but locks users into Telstra, an unacceptable monopoly, with the vertical alignment of wholesale and retail.

I fear continuing would only seek to repeat my points, dilute my message and enter the area of "ranting and raving".

I beg of you, please do not let this continue!

Thank you,

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