

Director
Telecommunications Competition
Department of Infrastructure, Transport, Regional Development and Communications
GPO Box 594
Canberra ACT 2601

Dear Sir/Madam

Submission on Telstra request for extensions to Ministerial exemptions for its South Brisbane and Velocity networks

I write as a resident within the Telstra Velocity Network in [REDACTED], I have been living in the area for a number of years and would like to make submission for Telstra' extension request. The main issue that requires addressing is the cost and upload speed of the Velocity Network.

- Cost

I am currently on the Telstra Velocity network for \$110 a month with 100/5Mbps speed. Whereas if I was not within a Velocity network plans are cheaper while offering a superior connection, see below some examples of nbn plans.

- Aussie Broadband nbn – \$89/month, nbn 100/20Mbps
- Optus nbn - \$105/month, 100/40Mbps
- Telstra nbn – \$110/month, 100/40Mbps

- Upload speeds

The current 5Mbps speed upload is restrictive and for someone working from home is limiting. A few examples where a higher uploading speed is required is video conferencing, VPN access and uploading data to server. The upload speed under Velocity is limited and needs to be adjusted to match other nbn plans.

I would request that Telstra' extension request not be approved or changes to the network/pricing is required. As detailed above, the pricing is higher than other services under nbn is lower while offering a superior connection.

Regards,

[REDACTED]