From:

To: <u>Infrastructure And Access</u>

Subject: Proposed Changes to Telecommunications Telstra South Brisbane Network

Date: Saturday, 30 May 2020 8:51:43 AM

Dear Minister Fletcher,

I am writing as a householder in the South Brisbane Area but will be sending a seperate submission as a business owner in the area.

The network here is completely inadequate 30/1 is too slow and too expensive and means on many occasions we have to resort to using our phone hot spots as it is much faster or actually works

We have had many problems over the years. Complaint after complaint to telstra ultimately comes back to this deal that allows Telstra to supply this inadequate service.

As a medical practitioner I have been more reliant on this system for remote health and it is lacking.

Please do not consider granting another exemption to Telstra on the 1/7/20.

Thanks you for your consideration