

Director
Telecommunications Competition
Department of Infrastructure, Transport,
Regional Development and Communications
GPO Box 594
Canberra ACT 2601

To the Director of Telecommunications Competition,

I am presently a resident living in West End and I am writing to express my thoughts regarding current Telstra's request for an extension to a Ministerial exemption for its South Brisbane and Velocity networks.

It is my understanding that the existing network was built prior to the formal rollout of the NBN and was thus built to a different standard than networks built at a later stage.

While I, and presumably many other residents of the South Brisbane area understand the immense cost associated with implementing new network infrastructure, it is my opinion that any extension to the legislation exemptions would result in an anti-competitive market.

Reports from the Australian Competition and Consumer Commission show that South Brisbane customer's are paying significantly higher rates for a lower level of service than in other areas:

"the retail plans in South Brisbane and in Velocity estates have largely remained unchanged . . . These prices are higher than those offered on nbn and other regulated networks. For example, Exetel offers a 30/1 Mbps service with a 100Gb data allowance, provided on Telstra's [fibre] network in South Brisbane, for \$80 per month. This can be compared to Exetel's offer of a 25/5 Mbps [nbn] service with the same allowance for \$49 a month."

I am currently paying \$90 per month for an unlimited 30/1 service. While download speeds are generally fast enough for my uses, upload speeds are currently not. This has affected my use of the internet, both for recreational and business purposes and I believe that this is causing significant detriment to the capability of South Brisbane residents to conduct work from home.

Please reconsider any plan to approve Telstra's request for an exemption from legislative requirements that apply equally elsewhere.

Thank you for your consideration,