29/5/2020

Dear Minister,

I am writing to urge you *not* to extend Telstra's exemption to the *Telecommunications Act 1997*. They have already received multiple extensions and as a result, the residents of our area have been delivered low quality internet at a high cost. They have had more than adequate time to make reasonable progress and now must align with the standards decided by the government.

I work as a data and analytics consultant for Deloitte. Following the state and national directives we have been working from home for two months now and expect to be working from home for the rest of the year in order to keep our communities safe. I rely on high quality internet to serve my clients and the service from Telstra has been atrocious, despite being comparatively expensive. It's time for Telstra to step up.

Please do not extend Telstra's exemption.

Sincerely,