

Director
Telecommunications Competition
Department of Infrastructure, Transport, Regional Development and Communications
GPO Box 594
Canberra ACT 2601

Dear Sir,

I am disappointed that the service provided by Telstra is now uncompetitive in terms of price and performance.

I don't mind paying a small price premium, but 25% is excessive.

The download speed is acceptable at 100Mbps, however the upload speed is only 5Mbps. Compared to 100/20 and now even faster on the NBN, the Telstra network is falling behind in technical terms.

I would be satisfied if Telstra were investing in upgrading the network.

I think NBN should be forced to take on the Telstra fibre at an arbitrated fair price.

Regards
Andrew