

From: [REDACTED]  
To: "[Logan, Minister](#)"  
Subject: [REDACTED]

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It's been so long between responses I have forgotten the specifics of my questions.

But your responses only seem to cover half the problems, receiving text or phone calls.

The other half is when during a power outage, (ie NO internet based phone service because of no power supply) and I have a medical emergency, (ie fall, heart attack, snake bite or any other debilitating injury) how do I make a phone call to get any assistance either emergency services or a neighbor. Your response is, I would need to somehow retrieve my mobile phone, then drag, crawl or however make it outside to get mobile reception to call for help.

Even without an actual power outage, there could also be a situation where I receive an electrical shock which would trip the ELP, thus cutting off power.

I would then either have to get to the meter box to reset the ELP or retrieve my mobile phone, then drag, crawl or however make it outside to get mobile reception to call for help.

It seems to me that the existing copper based phone system which doesn't seem to have these issues, which the Federal Government is going to REMOVE and leave me with a situation that could be the DEATH of me and NO ONE can provide me with a suitable, practical, workable, alternative.

The State Government is NOT making representation on behalf of the voters in my position who have an unreliable mobile phone service.

WHAT I AM AFTER IS A COMMITMENT FROM THE GOVERNMENT THAT IF I NEED TO MAKE AN EMERGENCY PHONE CALL, THAT I CAN DO IT 24/7, WITH OR WITHOUT ELECTRICAL POWER, AND THAT I AM NOT GOING TO DIE THROUGH THE LACK OF ELECTRICAL SUPPLY.

The Government seems to think that a mobile phone will solve ALL its (my) problems, but I am not convinced of this and would like some re-assurance.

I am considering forwarding this issue to Geoff Hutchison, at the ABC as I don't seem to be getting the answers I want. Maybe he will have better luck.

Regards

[REDACTED]

-----Original Message-----

From: Logan, Minister [<mailto:Minister.Logan@dpc.wa.gov.au>]

Sent: Wednesday, 25 July 2018 12:31 PM

To: [REDACTED]

Subject: Our Ref: 65-04939.pdf

Our Ref: 65-04939

Dear Mr [REDACTED]

Please find attached response on behalf of Minister Logan MLA in regard to your correspondence.

Regards,

OFFICE OF THE HON FRANCIS LOGAN MLA  
MINISTER FOR EMERGENCY SERVICES; CORRECTIVE SERVICES

10 Floor, Dumas House, 2 Havelock Street, West Perth, WA 6005  
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