



Lifts

February 2021

The Transport Standards require lifts to comply with the Australian Standards. The Australian Standards require specific types of electric and hydraulic passenger lifts to be used. The current Standards also require specific floor size dimensions and audible and visual indication systems. These standards are inadequate and outdated compared to the Premises Standard and the National Construction Code (NCC) which allow for a greater number of options for designers. The Premises Standard and NCC allow for larger lifts, more cost effective lifts, and enhanced audible and visual indication.

As the Transport Standards currently do not allow additional types of lifts to be used and use inferior accessibility features for lifts in public transport facilities, revising the Transport Standards to align with the Premises Standards and the NCC may help to ensure lift systems in Australia are consistent, improving accessibility for people with disability and improving clarity and outcomes for industry and designers. Maintaining the status quo could lead to instances of discrimination where lifts are inadequate.

Consultation questions

- What experiences do people with disability have with using lifts at public transport sites?
- What are some critical features of lifts?
- How could lifts around public transport sites be improved?
- What experiences do people with disability have when a lift is out of service?
- What equivalent means of access are provided to people with disability when lifts are out of service?
- What are the impacts of harmonising the Transport Standards Lift requirements with those of the NCC/Premise Standard?

Have your say

There are a number of ways for you to have your say and provide input, including:

- taking part in our interactive surveys
- providing a formal response to the consultation paper
- calling the Disability Standards hotline on [02 6274 6188](tel:0262746188)
- using our online form.

Further information

For further information:

- visit the [Transport Standards webpage](#)
- email DisabilityTransport@infrastructure.gov.au or
- ring our Disability Standards hotline on [02 6274 6188](tel:0262746188).