



# Fit for purpose accessways

January 2021

An accessway provides an alternative option for people with disability to enter public transport infrastructure or premises (such as co-locating a ramp with stairs). The Transport Standards do not specify requirements for ‘fit for purpose’ accessways or how to accommodate pedestrian flows at peak times from public transport infrastructure or premises. ‘Fit for purpose’ accessways must have the capacity to allow for safe, timely egress of passengers from infrastructure or premises and the access path must remain accessible at all times for those who need it. Accessways are often misused and blocked by people gathering, resting, smoking or socializing on or at the head of the ramp which makes it difficult for people with disability to use the access path.

The Transport Standards and other guidance material could provide clarity and certainty for designers on how to achieve fit for purpose accessways such as providing appropriate dimensions for design.

## Consultation questions

- What is the experience of people with disability when entering or exiting public transport infrastructure where stairs and ramps are co-located?
- What is the impact of blocked accessways at public transport sites?
- What makes a public transport site accessway safe?
- Where stairs have been co-located, what have been the observed customer behaviour?
- How are accessways at public transport sites designed in to ensure direct / straight navigation that is safe and provides timely egress of passengers at all times?
- How would you improve accessways at public transport sites so that they are ‘fit for purpose’?

## Have your say

There are a number of ways for you to have your say and provide input, including:

- taking part in our interactive surveys
- providing a formal response to the consultation paper
- calling the Disability Standards hotline on [02 6274 6188](tel:0262746188)
- using our online form.

## Further information

For further information:

- visit the [Transport Standards webpage](#)
- email [DisabilityTransport@infrastructure.gov.au](mailto:DisabilityTransport@infrastructure.gov.au) or
- ring our Disability Standards hotline on [02 6274 6188](tel:0262746188).