



INDIAN OCEAN TERRITORIES

Ask a question, provide feedback, make a suggestion or complaint about the Indian Ocean Territories to the Australian Government

All fields marked with * must be completed

Feedback may be submitted anonymously by selecting the check box below. If you would like to receive a response to your query or comment then please provide your contact details.

CHECK TO SUBMIT ANONYMOUS FEEDBACK

Your Details

TITLE	FIRST NAME	LAST NAME
EMAIL		
CONTACT NUMBER (BUSINESS HOURS)		
POSTAL ADDRESS		
STATE/TERRITORY		POSTCODE
WOULD YOU LIKE TO RECEIVE A RESPONSE?*		
<input type="checkbox"/> YES <input type="checkbox"/> NO		

Category

Please select your category*

- | | | |
|---|--|---|
| <input type="checkbox"/> Agriculture, Food and Fisheries | <input type="checkbox"/> Heritage | <input type="checkbox"/> Pets and Wildlife |
| <input type="checkbox"/> Air Services and Airports | <input type="checkbox"/> Government | <input type="checkbox"/> Policing |
| <input type="checkbox"/> Business | <input type="checkbox"/> Health Service | <input type="checkbox"/> Ports |
| <input type="checkbox"/> Child Protection and Family Support | <input type="checkbox"/> Housing | <input type="checkbox"/> Power Service |
| <input type="checkbox"/> Culture and Arts | <input type="checkbox"/> Indigenous | <input type="checkbox"/> Sport and Recreation |
| <input type="checkbox"/> Community | <input type="checkbox"/> Insurance | <input type="checkbox"/> Transport and Roads |
| <input type="checkbox"/> Education and Training | <input type="checkbox"/> Land, Planning and Building | <input type="checkbox"/> Utilities, Water and Waste Water |
| <input type="checkbox"/> Emergency Services and Public Safety | <input type="checkbox"/> Law and Order | <input type="checkbox"/> Other: |
| <input type="checkbox"/> Employment | <input type="checkbox"/> Local Government | _____ |
| <input type="checkbox"/> Environment, Parks and Forests | <input type="checkbox"/> Mines and Resources | _____ |

Category Type

- | | |
|-------------------------------------|------------------------------------|
| <input type="checkbox"/> Question | <input type="checkbox"/> Complaint |
| <input type="checkbox"/> Compliment | <input type="checkbox"/> Other: |
| <input type="checkbox"/> Suggestion | _____ |

INDIAN OCEAN TERRITORIES

Your Correspondence*

SUBJECT*
CORRESPONDENCE*

Send your completed form and any attachments to IndianOceanTerritories@infrastructure.gov.au

Postal address:

Attn: General Manager
Indian Ocean Territories – Community Feedback
Department of Infrastructure, Transport, Regional Development and Communications
GPO Box 594, Canberra ACT 2601

If your feedback relates to a service provided by a third party, please contact that provider directly in the first instance. All service providers that provide services in the Indian Ocean Territories have feedback and complaints procedures that will likely be able to assist you with your enquiry. If you have not contacted a service provider first, the Australian Government will, where appropriate, refer your correspondence to the responsible service provider. If you have contacted a service provider but would like to submit community feedback to the Department, please include details of the response you have received.

The Department of Infrastructure, Transport, Regional Development and Communications collects personal information on this form for the purposes of responding to your feedback, query or complaint. The Department will use this information to respond to your enquiry and may disclose your information to other Commonwealth agencies, relevant state/territory authorities and/or contracted service providers in order to appropriately respond to your enquiry. If you do not provide the information requested the Department may not be able to respond to your enquiry. The Department's on-line privacy policy contains information regarding complaint handling processes and how to access and/or seek correction of personal information held by the Department.

The Privacy Officer can be contacted on (02) 6274 6495.