

s47F

From: WOLFE Jim
Sent: Friday, 23 October 2020 7:12 PM
To: s47F
Cc: s47F
Subject: Malaysia Airlines Northern Winter 2020-21 timetable approval - Decision [SEC=OFFICIAL]
Attachments: Malaysia Airlines - OCT NOV - Timetable.docx

OFFICIAL

Dear s47F

Further to my correspondence of Wednesday 21 October 2020, I am writing in relation to Malaysia Airlines timetable for the Northern Winter 2020-21 period.

As a delegate of the Secretary of the Department of Infrastructure, Transport, Regional Development and Communications, I have approved Malaysia Airlines timetable application for the Northern Winter 2020-21 period (25 October 2020 – 27 March 2021) under *Air Navigation Regulation 2016* (the ANR), *Part 5, Division 1, Section 30*.

Flights between 25 October 2020 and 21 November 2020 (inclusive) are subject to the conditions specified below.

The conditions are that:

1. No passengers are carried into Melbourne on any scheduled international air service conducted by Malaysia Airlines that arrives at Melbourne between 12:01am Sunday 25 October 2020 and 11:59pm Saturday 21 November 2020; and
2. The number of passengers carried into Brisbane, Perth, Sydney and Adelaide on any scheduled international air service conducted by Malaysia Airlines between 12:01am Sunday 25 October 2020 and 11:59pm Saturday 21 November 2020 must not exceed the limits outlined in the attached revised timetable, except where the Secretary or delegate has approved a higher limit.

This decision will take effect from 12:01am Sunday 25 October 2020.

For the purposes of condition 2 (relating to Brisbane, Perth, Sydney and Adelaide), the following are not 'passengers':

- a. air crew (including off-shift crew who are travelling as passengers on an aircraft to subsequently operate another international service or reposition at another location);
- b. infants (less than two years old);
- c. unaccompanied minors (less than 18 years old);
- d. foreign diplomats and their dependants;
- e. persons transiting Australia to a third country, provided those passengers have the necessary transit exemptions and remain airside for the duration of their transit (which must be less than 8 hours);
- f. Australian Government officials and dependants exempt from mandatory quarantine at a government-operated facility.

Please contact the Department if you are intending to carry passengers falling under paragraph f above (ie officials and dependants exempt from mandatory quarantine) on a flight to validate that the passengers meet the exemption category.

Reasons

Under s 30(1)(b)(ii) of the ANR, the Secretary (or delegate) may approve a proposed timetable subject to specified conditions, having regard to various matters including the public interest (s 30(2)(g)) and any other relevant matter (s 30(2)(h)).

In imposing the specified conditions on the timetable I took into account the following:

- The World Health Organisation (WHO) has declared a public health emergency of international concern in relation to COVID-19, and Australia is able and required to implement health measures in response under Article 43 of the *International Health Regulations* (IHR) and Article 14 of the *Convention on International Civil Aviation* (Chicago Convention) respectively.
- A significant source of COVID-19 occurrence in Australia is international arrivals. Accordingly, based on expert public health advice, strict quarantine measures are in force for all arrivals into Australia for the purpose of reducing and preventing the spread of COVID-19 into and within the Australian community as a consequence of air navigation into Australia.
- The provision, enforcement, support and administration of quarantine measures in relation to international arrivals requires significant public resources in respect of each international flight that comes into Australia.
- Officials in all States and Territories of Australia have advised that, without the conditions, the expected numbers of passengers arriving into the specified Australian airports would place unsustainable strain on the quarantine measures and accommodation resources that are in place for international arrivals, and would compromise the capacity of policing, health and other resources to deal with any COVID-19 pandemic outbreak in Australia.
- At the same time, some policing and health resources have needed to be redeployed to support measures (particularly testing and tracing) to address COVID-19 cases in some jurisdictions.
- In light of, and to address, these matters, State and Territory Governments have asked the Commonwealth Government to cease (in the case of Victoria) or cap passenger arrivals via air navigation at the levels and for the periods specified in the conditions, based on the number of incoming passenger arrivals they can effectively manage under their quarantine systems.
- Any restrictions need to apply in respect of all international passengers coming into Australia from overseas via air navigation, including on scheduled international air services and non-scheduled flights (eg urgent, unexpected or one-off flights).
- Any restrictions need to be applied in an equitable manner, taking into account the total available quarantine capacity at relevant airports on any given day and other relevant factors including an airline's frequency of operations over the period, and ensuring there is a reserve of capacity to allow for a limited number of urgent, unexpected, one-off or special flights.
- The need to maximise the utilisation of daily available quarantine capacity and ensure any restrictions are not more restrictive of international traffic and not more invasive or intrusive to persons than reasonably available equivalent alternatives.

Taking these factors into account, I decided that it is in the public interest that the rate of international arrivals into Australia should be managed between 12:01am Sunday 25 October 2020 and 11:59pm Saturday 21 November 2020 as set out in the conditions, as an essential and urgently required measure to assist in the minimisation of the occurrence of, and the prevention of the spread of, COVID-19 in the Australian community.

Passenger limits

The passenger limits outlined in the attached timetable are a conservative figure based on the schedules provided to us by airlines for the NW20-21 scheduling season. It is possible that these limits will increase as airlines revise their schedules, unutilised capacity is handed back and jurisdictions look to increase available quarantine capacity.

Compassionate and vulnerable passengers

In utilising any increases in passenger limits, I ask that you continue to seek to accommodate the carriage of those passengers facing particularly challenging circumstances on compassionate or medical grounds wherever possible.

Capacity utilisation and 'hand back'

I appreciate that, for some airlines, it may be difficult to fully utilise capacity on a given flight. If you do not require some of your allocated capacity, please 'hand back' the capacity as soon as possible by advising us on Sunday 25 October, and every Friday thereafter, of any unused capacity on a given flight.

Any surplus capacity returned in this way would be redistributed to other interested airlines operating on that day (Sydney) or week (Brisbane, Perth, Adelaide). An airline that handed back capacity in this way would receive priority for a request to access future surplus capacity (noting that the availability of such capacity on any given date may be limited).

Please be reminded

All services conducted by or on behalf of Malaysia Airlines, whether using its own aircraft and crew or using aircraft and crew leased from another aircraft operator or airline, shall at all times be operated in accordance with the provisions of the *Air Navigation Act 1920*, the *Civil Aviation Act 1988*, the *Aviation Transport Security Act 2004* and the regulations made under these three Acts. Without limiting the foregoing, all services conducted by or on behalf of the licensee shall at all times be operated in accordance with the following:

- a valid Transport Security Program approved under Part 2 of the *Aviation Transport Security Act 2004*;
- a valid Foreign Aircraft Operator's Certificate, Air Operator's Certificate or other appropriate approval issued by the Civil Aviation Safety Authority or delegate thereof OR, for New Zealand carriers operating under ANZA privileges, appropriate approval issued by the New Zealand Ministry of Transport; and
- a valid Timetable Approval issued by the Secretary to the Department of Infrastructure, Transport, Regional Development and Communications or delegate thereof;

including any specified conditions applied or applicable to such approvals.

Please also note:

- statistical returns (relating to passengers, freight and mail carried by all international scheduled airlines operating into and out of Australia) must be supplied under *Air Navigation Regulation 2016, Part 2*; contact s47F @infrastructure.gov.au for more details
- timetable applications are due 35 days prior to the commencement of each scheduling period (the Northern Winter period commences on the last Sunday in October while the Northern Summer period commences on the last Sunday in March)
- changes to the approved timetable (e.g. route, frequency, timing if it encroaches on the curfew at an Australian airport) must be submitted for and receive approval PRIOR to the change taking place
- under the *Air Navigation Regulation 2016*, all airlines are required to provide the Department of Infrastructure, Transport, Regional Development and Communications with a completed 'Compliance Declaration Form' (CDF) in conjunction with their timetable application at least 35 days before the commencement of each scheduling period. The CDF can be downloaded from: https://infrastructure.gov.au/aviation/international/ial/licence_status.aspx
- Jet aircraft operating to Australian airports must be certified as Chapter 3 or Chapter 4 of the International Civil Aviation Organization Annex 16 noise standards.

Review of decision

You may make an application to the Administrative Appeals Tribunal for review of this decision.

Capacity increases

Due to schedule changes and capacity handbacks by other airlines since my preliminary advice on 21 October, we have been able to increase passenger limits for Malaysia Airlines' flights arriving in s47F

s47F These increased limits are reflected in the attached schedule.

Regards

Jim

Jim Wolfe

Assistant Secretary – COVID international

Aviation Response Programs Division

Department of Infrastructure, Transport, Regional Development and Communications

GPO Box 594, CANBERRA ACT 2601

t 02 6274 7611 | s47F

e jim.wolfe@infrastructure.gov.au | w

www.infrastructure.gov.au



OFFICIAL

Malaysia Airlines Timetable for 25 October – 21 November (inclusive)

<u>Arrival port</u>	<u>Arrival date</u>	Total inbound passengers (maximum)
s47F		33
		35
		33
		36
		100
		120

Notes: No inbound passengers may be carried on services arriving in Melbourne during this period until further notice.

s47F

From: s47F
Sent: Monday, 26 October 2020 3:15 PM
To: s47F
Cc: International Aviation; s47F WOLFE Jim; s47F
Subject: Fwd: Query - Flights and exemptions for a number of refugee and humanitarian visa holders [SEC=OFFICIAL]

OFFICIAL

Dear s47F

I have approved, under the *Air Navigation Regulation 2016*, an increase in Malaysia Airlines' passenger limit for flight s47F arriving in s47F in order to accommodate the below request:

Flight No.	Arrival Port	Arrival Date	Total Inbound Passengers (Maximum)
s47F			48 (increase of s47F)

Regards,

s47F

OFFICIAL

From: s47F
Sent: Thursday, 22 October 2020 11:29 AM
To: s47F @infrastructure.gov.au>; WOLFE Jim <Jim.Wolfe@infrastructure.gov.au>; International Aviation <internationalaviation@infrastructure.gov.au>
Subject: FW: Query - Flights and exemptions for a number of refugee and humanitarian visa holders [SEC=OFFICIAL]

Dear s47F and Jim

Last night we received an urgent request from the Australian High Commission in ^{s47} to request an increase in capacity on ^{s47F} for an additional ^{s47} seats on refugee humanitarian grounds. As per below email you will see that there are ^{s47F} presently in ^{s47F} who have been granted refugee status in Australia, but must arrive before ^{s47F}. Flights are full and we are unable to provide them confirmed space. We seek your assistance to provide these ^{s47} refugees space on ^{s47F}.

Thanks

^{s47F}

Regional Manager. CML – Australia & New Zealand.

M: ^{s47F}

E: ^{s47F}

Postal Address: Suite 3, Level 5, 179.Elizabeth Street, SYDNEY NSW 2000.

Office Address: 2 Brandon Park Drive, Wheelers Hill, VIC 3150.

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malaysia airlines

From: ^{s47F}

Sent: Wednesday, 21 October 2020 10:55 PM

To: ^{s47F}

Cc:

Subject: FW: Query - Flights and exemptions for a number of refugee and humanitarian visa holders [SEC=OFFICIAL]

Hi s47F

Need your kind assistance to have an application to exceed the cap on flight s47F departing s47F for refugees as requested by AU High Comm. Total number of pax is s47F

Regards,

s47F

Regional Sales Manager – s47F

From: s47F

Sent: Wednesday, October 21, 2020 5:15 PM

To: s47F

Cc:

s47F

Subject: FW: Query - Flights and exemptions for a number of refugee and humanitarian visa holders [SEC=OFFICIAL]

CAUTION! This email originated from outside of MAG

OFFICIAL

Hi s47F

As per s47F email below, we have s47F people travelling to Australia under refugee and humanitarian visas, who were booked on flight s47F. Their flight has since been cancelled. IOM have tried to re-book their flights, but nothing is available within the s47F

These passengers will need to request an exemption from the Department of Infrastructure to exceed the cap on an upcoming s47F flight on compassionate grounds. Their details and the grounds for applying for an exemption are provided in s47F below email.

Are you able to assist with submitting an application to exceed the cap on flight s47F
s47F for these passengers.

Thanks for all of your help.

Regards,

s47F

First Secretary and Consul

Australian High Commission, Kuala Lumpur

Tel: s47F

Website: www.malaysia.highcommission.gov.au

Facebook: <https://www.facebook.com/ausinmalaysia>

From: s47F

Sent: Wednesday, 21 October 2020 4:46 PM

To: s47F

Subject: RE: Query - Flights and exemptions for a number of refugee and humanitarian visa holders [SEC=OFFICIAL]

OFFICIAL

Hi s47F

These are the s47F who you flagged with s47F a few weeks ago. They were booked on flight s47F which has now been cancelled.

IOM have tried to re-book their flights but nothing is available within the s47F

We would like to request an exemption for them to be able to travel on flight s47F
s47F on the below compassionate grounds:

- They have obtained travel exemption from the Australian Border Force commissioner to enter Australia on compassionate grounds. These individuals hold Refugee and Humanitarian visas.

s47F

We have obtained their consent to forward their details to MAS to assist with re-booking their travel:

Names and details removed by MH

Grateful if you could request MAS assistance for these s47F

Kind regards

s47F

Second Secretary (Immigration and Border Protection)

Department of Home Affairs

Australian High Commission Kuala Lumpur

P: s47F
E: s47F

From: s47F
Sent: Monday, 12 October 2020 11:06 AM
To: s47F
Cc: s47F
Subject: Query - Flights and exemptions for a number of refugee and humanitarian visa holders [SEC=OFFICIAL]

OFFICIAL

Hi s47F

I hope you are well.

We have another unique situation where s47F who hold refugee and humanitarian visas, need to urgently travel to Australia. Their flights are being booked through the International Organisation for Migration (IOM). There are s47F people in total, and we are hoping to seek further information about flights and possible requests for exemptions for them.

We are just waiting for their consent and I will then be able to forward their details to you.

Flights to s47F

We have s47F who need to travel to s47F We can see that there may be a flight scheduled for s47F Is this flight likely to go ahead and what will be the cost for economy seats on this flight?

Flights to s47F

There are s47F people booked on the flight to s47F If this flight is not planned to go ahead, it possible to seek exemptions for these passengers to travel to s47F instead?

Thanks for your help. Please feel free to contact me if you have any questions.

Regards,

s47F



First Secretary and Consul

Australian High Commission, Kuala Lumpur

Tel: s47F



Website: www.malaysia.highcommission.gov.au

Facebook: <https://www.facebook.com/ausinmalaysia>

OFFICIAL

s47F

From: s47F
Sent: Monday, 2 November 2020 9:49 AM
To: s47F
Cc: s47F; WOLFE Jim; s47F International Aviation; s47F
Subject: FW: NTL/ s47F [SEC=OFFICIAL]

OFFICIAL

Dear s47F

I have approved, under the Air Navigation Regulations 2016, an increase in Malaysia Airlines' passenger limits to accommodate this request:

<u>Arrival Port</u>	<u>Arrival Date</u>	<u>Total Inbound Passengers (Maximum)</u>
s47F		54 (increase of s47F)

Regards,

s47F

OFFICIAL

From: s47F
Sent: Friday, 30 October 2020 7:56 PM
To: s47F; s47F@infrastructure.gov.au>
Cc: s47F; s47F@infrastructure.gov.au>; WOLFE Jim <Jim.Wolfe@infrastructure.gov.au>; s47F@infrastructure.gov.au>; International Aviation <internationalaviation@infrastructure.gov.au>; s47F@infrastructure.gov.au>
Subject: RE: NTL/ s47F [SEC=OFFICIAL]

Dear s47F

Greetings.

Thank you for your kind approval and we would like to inform your good self that MH (Malaysia Airlines) is in the progress to appeal to Immigration Department s47F together with s47F to grant an entry and as such we are seeking the approval s47F granted by your good self for s47F to be utilized on s47F in the event if s47F is not granted an entry into Malaysia.

Thank you for your kind understanding and we (MH) are trying our level best for s47F entry into Malaysia.

Take care, stay safe and have a pleasant weekend Sir.

Warm Regards,

s47F

Station Head (SYD)
Airport Services
Malaysia Airlines Berhad
MOBILE: s47F
e-MAIL: s47F
www.malaysianairlines.com

Suite 1215, Level 3, Terminal 1, Sydney International Airport, Mascot, NSW 2020



From: s47F
Sent: Thursday, October 29, 2020 5:55 PM
To: s47F <s47F@infrastructure.gov.au>
Cc: s47F <s47F@infrastructure.gov.au>; WOLFE Jim <Jim.Wolfe@infrastructure.gov.au>; s47F <s47F@infrastructure.gov.au>; International Aviation <internationalaviation@infrastructure.gov.au>; s47F <s47F@infrastructure.gov.au>
Subject: RE: NTL/s47F [SEC=OFFICIAL]

Dear s47F

Thank you for your kind approval and assistance.

Kindly have a pleasant evening.

Warm Regards,

s47F

Station Head (SYD)
Airport Services
Malaysia Airlines Berhad
MOBILE: s47F
e-MAIL: s47F
www.malaysianairlines.com

Suite 1215, Level 3, Terminal 1, Sydney International Airport, Mascot, NSW 2020



From: s47F <s47F@infrastructure.gov.au>
Sent: Thursday, October 29, 2020 4:25 PM
To: s47F
Cc: s47F <s47F@infrastructure.gov.au>; WOLFE Jim <Jim.Wolfe@infrastructure.gov.au>; s47F <s47F@infrastructure.gov.au>; International Aviation <internationalaviation@infrastructure.gov.au>; s47F <s47F@infrastructure.gov.au>
Subject: RE: NTL/s47F [SEC=OFFICIAL]

CAUTION! This email originated from outside of MAG

OFFICIAL

Dear s47F

I have approved, under the Air Navigation Regulations 2016, an increase in Malaysia Airlines' passenger limits to accommodate this request:

Arrival Port	Arrival Date	Total Inbound Passengers (Maximum)
s47F		34 (increase of s47F)

Regards,

s47F

OFFICIAL

From: s47F
Sent: Thursday, 29 October 2020 3:51 PM
To: s47F <@infrastructure.gov.au>
Subject: NTL/s47F

Dear s47F

Greetings and good day.

In reference to the above mentioned subject and as per our telephone conversation moments ago, we are seeking for an approval from your good self to allow s47F back to Australia via s47F as we have reached maximum capacity.

Kindly be informed that s47F was denied entry into Malaysia via s47F
s47F

We are humbly seeking your kind consideration and approval on the stated matter.

Thank you.

Warm Regards,

s47F

Station Head (SYD)
Airport Services
Malaysia Airlines Berhad

MOBILE s47F

e-MAIL:

www.malaysiaairlines.com

Suite 1215, Level 3, Terminal 1, Sydney International Airport, Mascot, NSW 2020

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s47F

From: s47F
Sent: Thursday, 5 November 2020 9:00 AM
To: s47F
Cc: s47F; WOLFE Jim; s47F International Aviation
Subject: RE: Request for additional capacity s47F [SEC=OFFICIAL]
Attachments: DFAT_Australia_Support letter.pdf

OFFICIAL

Dear s47F

Based on the available quarantine capacity in s47F I have approved under the *Air Navigation Regulation 2016* for additional passengers to be carried on Malaysia Airlines the flight arriving in s47F to accommodate some of the below requests as follows:

Flight No.	Arrival port	Arrival date	Total inbound passengers (maximum)
s47F			58 (increase of s47F)

We will continue to consider other requests and offer additional capacity where possible – but no further capacity is currently available on this day.

Regards,

s47F

OFFICIAL

From: s47F
Sent: Wednesday, 4 November 2020 9:51 AM
To: International Aviation <internationalaviation@infrastructure.gov.au>; WOLFE Jim <Jim.Wolfe@infrastructure.gov.au>; s47F @infrastructure.gov.au
Subject: Request for additional capacity MH141/7Nov

Dear Jim and s47F

We have received s47F requests from DFAT / AU HC in s47F regarding pax who are stranded and need to return to Australia asap, and seeking our assistance to request exemption to the present cap. Please see attached blanked out details of s47F and below email of s47F. These s47F requests both relate to s47F and a request for an additional s47F passengers on this service.

I can confirm that s47F is presently at it maximum allowable capacity and we are unable to provide seats to these s47F passengers at this time.

Thanks

s47F

Dear s47F

Thank you for your time this morning.

As discussed, the Australian Government are seeking the assistance of Malaysian Airlines to prioritise the return of s47F XXX to Australia.

I have attached their current electronic tickets to this email and would appreciate your confirmation as soon as possible, that s47F are confirmed on the s47F flight from s47F

Please let me know if you need any further information and I look forward to hearing from you.

Thank you,

Kind regards, s47F

s47F

First Secretary and Consul
Australian High Commission, Bangladesh

e: s47F s47E(d)
s47E(d)



Please note that the working week in Bangladesh is Sunday to Thursday.
Dhaka is currently five (5) hours behind Canberra.

s47F

Regional Manager. CML – Australia & New Zealand.

M s47F
E:

Postal Address: Suite 3, Level 5, 179 Elizabeth Street, SYDNEY NSW 2000.

Office Address: 2 Brandon Park Drive, Wheelers Hill, VIC 3150.

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From: s47F

Sent: Tuesday, 3 November 2020 6:02 PM

To: s47F

Cc:

s47I

s47F

Subject: RE: Request to Reinstate s47F Cancelled PNR's on Priority s47F

Dear s47F

Email copy from AU high commission & DFAT letter attached for the below two PNR'S.

s47F

Thanks

s47F



Malaysia Airlines Berhad Disclaimer: "The message and any files attached is intended solely for the use of the person to whom it is addressed and may contain information that is confidential and privileged under applicable laws. If you are not the intended recipient, you are hereby notified that any use, review, disclosure, copying, printing, distribution or dissemination of this message is prohibited. We take no responsibility of any reliance that you may place on this message and we further take no responsibility for any viruses or other damaging elements that may be contained in this email together with any of its attachments. If you have received this message in error, please notify us by return email and arrangements will be made to retrieve the same from you."

OFFICIAL



Australian Government
Department of Foreign Affairs and Trade

TO WHOM IT MAY CONCERN

Dear Sir/Madam

The Department of Foreign Affairs and Trade has granted approval to s47F
having completed s47F to return to Australia for undertaking a
s47F

s47F needs to return to Australia to start s47F as soon as possible. It would
be appreciated if you could facilitate s47F's return to Australia along with s47F
s47F Relevant particulars of s47F and s47F below:

s47F
Date of birth:
Country:
Passport:

s47F

s47F
Date of Birth:
Country:
Passport Number:

s47F
Date of Birth:
Country:
Passport No:

If you have any further queries in relation to this letter please do not hesitate to contact me, Ph:
s47F or email: s47F

Yours sincerely

s47F

Program Officer
Australia Awards Section
Scholarships and Alumni Branch
2 November 2020

s47F

From: s47F
Sent: Thursday, 5 November 2020 9:46 AM
To: s47F
Cc: WOLFE Jim; s47F International Aviation
Subject: RE: Request to seek a Cap Exemption - XXX s47F XXXX [SEC=OFFICIAL:Sensitive]
 [SEC=OFFICIAL]

OFFICIAL

Dear s47F

Based on the available quarantine capacity in s47F I have approved under the *Air Navigation Regulation 2016* for additional passengers to be carried on Malaysia Airlines' flight s47F arriving in s47F to accommodate the below request as follows:

Flight No.	Arrival port	Arrival date	Total inbound passengers (maximum)
s47F			38 (increase of s47F)

Regards,

s47F

OFFICIAL

From: s47F
Sent: Wednesday, 4 November 2020 5:31 PM
To: s47F <s47F@infrastructure.gov.au>; WOLFE Jim <Jim.Wolfe@infrastructure.gov.au>; International Aviation <internationalaviation@infrastructure.gov.au>
Subject: FW: Request to seek a Cap Exemption - XXX s47F XXXX [SEC=OFFICIAL:Sensitive]

Dear Jim s47F

Apologies but yet another request for exemption from the cap from the AU HC in s47F This s47F s47F according to DFAT, and they are requesting approval to depart on either s47F. I can confirm that our flight on s47F is at the cap limit and we have closed our flight on s47F as it is currently at physical capacity of the aircraft and we are expecting to make significant cancellations once the new caps are advised.

We seek your approval to allow an additional s47F seats for these passengers on s47F

Thanks

s47F

s47F

Regional Manager. CML – Australia & New Zealand.

M: s47F

E: s47F

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Office Address: 2 Brandon Park Drive, Wheelers Hill, VIC 3150.

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From: s47F

Sent: Wednesday, November 4, 2020 11:27 AM

To: s47F

Cc: s47F

Subject: Request to seek a Cap Exemption - s47F [SEC=OFFICIAL:Sensitive]

CAUTION! This email originated from outside of MAG

OFFICIAL:Sensitive

Hi s47F

I wasn't able to catch you by phone.

We would greatly appreciate it if you could submit a request to the Department of Infrastructure for an exemption to the cap for s47F for your flight from s47F departing either s47F We will help coordinate purchase of tickets if this exemption is approved.

The reasons for the exemption request are provided below s47F has provided verbal permission for us to share them.

- s47F
-
-
-
-

Thanks for your ongoing assistance.

Regards,
s47F

s47F

First Secretary and Consul
Australian High Commission, Kuala Lumpur
Tel: s47F
Website: www.malaysia.highcommission.gov.au
Facebook: <https://www.facebook.com/ausinmalaysia>

OFFICIAL

s47F

From: s47F
Sent: Friday, 6 November 2020 11:00 AM
To: s47F
Cc: WOLFE Jim; s47F International Aviation
Subject: Additional capacity; s47F [SEC=OFFICIAL]

OFFICIAL

Dear s47F

Due to a flight cancellation by another airline, we are able to provide an increase in the total passenger limit for the Malaysia Airlines' flight arriving in s47F

I have approved, under section 31 of the *Air Navigation Regulation 2016*, for up to 41 passengers to be brought in to s47F

<u>Arrival Port</u>	<u>Arrival Date</u>	<u>Total Inbound Passengers (Maximum)</u>
s47F		41 (increase of s47F)

I trust that this will still be of assistance to your passengers, including some of those with an urgent medical or compassionate need to travel.

Regards

s47F

OFFICIAL

OFFICIAL

s47F

From: s47F
Sent: Friday, 6 November 2020 4:31 PM
To: s47F
Cc: WOLFE Jim s47F International Aviation
Subject: FW: Request for additional capacity s47F [SEC=OFFICIAL]

OFFICIAL

Dear s47F

Based on a late cancellation by another airline, I have approved under the *Air Navigation Regulation 2016* for additional passengers to be carried on Malaysia Airlines the flight arriving in s47F as follows:

Flight No.	Arrival port	Arrival date	Total inbound passengers (maximum)
s47F			68 (increase of s47F)

I trust this will be of assistance to your passengers.

Regards,

s47F

OFFICIAL

From: s47F
Sent: Thursday, 5 November 2020 10:17 AM
To: s47F @infrastructure.gov.au>
Cc: s47F @infrastructure.gov.au>; WOLFE Jim <Jim.Wolfe@infrastructure.gov.au> s47F
 s47F @infrastructure.gov.au>; s47F @infrastructure.gov.au>; International Aviation <internationalaviation@infrastructure.gov.au>
Subject: RE: Request for additional capacity s47F [SEC=OFFICIAL]

Thank you s47F for confirmation of s47F extra seats.

If and when you are able to release s47F more seats for the remaining s47F passengers, please let me know. Should this not be possible, could we roll over the request to s47F please.

Thanks

s47F

Regional Manager. CML – Australia & New Zealand.

M s47F

E:

Postal Address: Suite 3, Level 5, 179 Elizabeth Street, SYDNEY NSW 2000.

Office Address: 2 Brandon Park Drive, Wheelers Hill, VIC 3150.

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From: s47F @infrastructure.gov.au>

Sent: Thursday, 5 November 2020 9:00 AM

To: s47F

Cc: s47F @infrastructure.gov.au>; WOLFE Jim <Jim.Wolfe@infrastructure.gov.au>; s47F @infrastructure.gov.au>; s47F @infrastructure.gov.au>; International

Aviation <internationalaviation@infrastructure.gov.au>

Subject: RE: Request for additional capacity s47F [SEC=OFFICIAL]

CAUTION! This email originated from outside of MAG

OFFICIAL

Dear s47F

Based on the available quarantine capacity in s47F I have approved under the *Air Navigation Regulation 2016* for additional passengers to be carried on Malaysia Airlines the flight arriving in s47F to accommodate some of the below requests as follows:

Flight No.	Arrival port	Arrival date	Total inbound passengers (maximum)
s47F			58 (increase of s47F)

We will continue to consider other requests and offer additional capacity where possible – but no further capacity is currently available on this day.

Regards,

s47F

OFFICIAL

From: s47F

Sent: Wednesday, 4 November 2020 9:51 AM

To: International Aviation <internationalaviation@infrastructure.gov.au>; WOLFE Jim <Jim.Wolfe@infrastructure.gov.au>; s47F @infrastructure.gov.au>

Subject: Request for additional capacity s47F

Dear Jim and s47F

We have received s4 requests from DFAT / AU HC in s47F regarding pax who are stranded and need to return to Australia asap, and seeking our assistance to request exemption to the present cap. Please see attached blanked out details of s47F and below email of s47F. These s4 requests both relate to s47F and a request for an additional s4 passengers on this service.

I can confirm that s47F is presently at its maximum allowable capacity and we are unable to provide seats to these s4 passengers at this time.

Thanks

s47F

Dear s47F

Thank you for your time this morning.

As discussed, the Australian Government are seeking the assistance of Malaysian Airlines to prioritise the return of s47F to Australia.

I have attached their current electronic tickets to this email and would appreciate your confirmation as soon as possible, that s47F confirmed on the s47F flight from s47F

Please let me know if you need any further information and I look forward to hearing from you.

Thank you,

Kind regards, s47F

s47F

First Secretary and Consul
Australian High Commission, Bangladesh

e: s47F s47E(d)
s47E(d)



Please note that the working week in Bangladesh is Sunday to Thursday.
Dhaka is currently five (5) hours behind Canberra.

s47F

Regional Manager. CML – Australia & New Zealand.

M s47F

E:

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From: s47F

Sent: Tuesday, 3 November 2020 6:02 PM

To: s47F

Cc:

s47I

s47I

Subject: RE: Request to Reinstate s47F Cancelled PNR's on Priority s47F

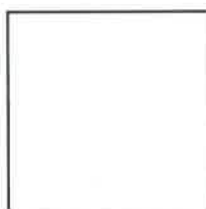
Dear Sir,

Email copy from AU high commission & DFAT letter attached for the below two PNR'S.

s47F

Thanks

s47F



Malaysia Airlines Berhad Disclaimer: "The message and any files attached is intended solely for the use of the person to whom it is addressed and may contain information that is confidential and privileged under applicable laws. If you are not the intended recipient, you are hereby notified that any use, review, disclosure, copying, printing, distribution or dissemination of this message is prohibited. We take no responsibility of any reliance that you may place on this message and we further take no responsibility for any viruses or other damaging elements that may be contained in this email together with any of its attachments. If you have received this message in error, please notify us by return email and arrangements will be made to retrieve the same from you."

OFFICIAL

s47F

From: s47F
Sent: Monday, 9 November 2020 11:24 AM
To: s47F
Cc: WOLFE Jim; s47F International Aviation; s47F
Subject: RE: Malaysia Airlines - s47F timetable variation [SEC=OFFICIAL]

OFFICIAL

Dear s47F

Unfortunately quarantine capacity restrictions mean that we are unable to increase Malaysia Airlines' passenger allocation for its flight into s47F on s47F beyond the 87 passengers as advised on Friday.

As an alternative, we are able to offer an increase in Malaysia's passenger allocation on its flight into s47F (also arriving s47F to a total of 69 passengers (an increase of s47F passengers). Our hope is that many of the passengers on this s47F flight would have intended to travel onwards to s47F so hopefully this will not cause too much disruption.

Accordingly, I have approved, under section 31 of the *Air Navigation Regulation 2016*, for up to 69 passengers to be brought in to s47F

Arrival Port	Arrival Date	Total Inbound Passengers (Maximum)
s47F		69 (increase of s47F)

I hope that this will be of assistance to your passengers.

Regards

s47F

OFFICIAL

From: s47F
Sent: Friday, 6 November 2020 11:26 PM
To: s47F
Cc: s47F
Subject: Re: Malaysia Airlines - s47F timetable variation [SEC=OFFICIAL]

Dear s47F

The flight s47F already has 120 booked pax and only 17 unticketed. To reduce capacity from 120 to 87 at this stage will mean forced cancellation of passengers from this flight. Can we please request an increase in capacity as it is very hard for us to cancel pax at this stage. For now we have closed the flight for sale in the hope we can secure more than 87 seats.

Appreciate your consideration for this flight.

Thanks

s47F

Regional Manager. CML – Australia & New Zealand.

M: s47F

E:

Postal address: Suite 3, Level 5, 179 Elizabeth Street, SYDNEY NSW 2000.

08

From: WOLFE Jim <Jim.Wolfe@infrastructure.gov.au>

Sent: Friday, November 6, 2020 8:49:25 PM

To: s47F

Cc:

s47F

Subject: Malaysia Airlines s47F timetable variation [SEC=OFFICIAL]

CAUTION! This email originated from outside of MAG

OFFICIAL

Dear s47F

Due to the availability of quarantine capacity for the remainder of the current passenger limits period (to 21 November 2020), I wish to advise that I have varied, under the Air Navigation Regulation 2016, Malaysia Airlines' passenger limit on its flight arriving into s47F

Arrival port	Arrival date	Total inbound passengers (maximum)
s47F		87

I will keep you informed of the availability of any additional capacity during this period.

Regards

Jim

Jim Wolfe

Assistant Secretary – COVID international

Aviation Response Programs Division

Department of Infrastructure, Transport, Regional Development and Communications

GPO Box 594, CANBERRA ACT 2601

t 02 6274 7611 | s47F

e jim.wolfe@infrastructure.gov.au | w

www.infrastructure.gov.au



OFFICIAL

s47F

From: s47F
Sent: Monday, 9 November 2020 4:32 PM
To: s47F
Cc: WOLFE Jim; s47F
Subject: FW: Request from U.S. Embassy - [SEC=OFFICIAL]

OFFICIAL

Dear s47F

I have approved, under the *Air Navigation Regulation 2016*, an increase in Malaysia Airlines' passenger limit for flight s47F arriving in s47F in order to accommodate the below request:

Flight No.	Arrival Port	Arrival Date	Total Inbound Passengers (Maximum)
s47F			43 (increase of s47F)

Kind regards,

s47F

OFFICIAL

From: s47F
Sent: Monday, 9 November 2020 2:40 PM
To: s47F <s47F@infrastructure.gov.au>; WOLFE Jim <Jim.Wolfe@infrastructure.gov.au>; International Aviation <internationalaviation@infrastructure.gov.au>
Subject: FW: Request from U.S. Embassy -

Dear Jim s47F

This weekend s47F passengers were due to depart s47F but when their documents were checked with ABF via check-in we received s47F
 s47F Our check-in staff called ABF to find out s47F
 s47F was received and was advised the s47F

s47F

s47F

s47F

The AU High Commission is also involved and is attempting to assist them also. As you are aware our flights are full and we are unable to confirm them on our flight s47F We seek your authority to uplift s47F passengers in addition to existing approved load. These s47F passengers are s47F through no fault of their own and are being provided consular assistance from both AU and US Gov bodies.

Please see below email from US Embassy in KL.

Thanks

s47F

Regional Manager. CML – Australia & New Zealand.

M s47F

E:

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Office Address: 2 Brandon Park Drive, Wheelers Hill, VIC 3150.

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From: s47E(d)

Sent: Monday, November 9, 2020 10:31 AM

To:

s47F

Cc: s47F

s47F

s47F

s47F

s47F

Subject: Re: Request from U.S. Embassy - s47F

CAUTION! This email originated from outside of MAG

Dear s47F

Thank you so much for speaking to me this morning, and for the speed with which the Malaysian Airlines team has acted on this request. I understand from our conversation that Malaysian Airlines has already submitted an request to the Australian Department of Infrastructure for an exemption to the flight caps for this s47F and is waiting to hear whether additional information will be required.

Please don't hesitate to let us know if there is any other documentation the Embassy can provide that would assist with the exemption request - we are standing by to assist with whatever is needed.

Thank you again,

s47F

American Citizen Services Chief



U.S. Embassy Kuala Lumpur

American Citizen Services Unit

s47E(d)

From: s47E(d)

Sent: Monday, November 9, 2020 8:36 AM

To: s47F

Cc:

s47

s47I

s47I

s47

Subject: Re: Request from U.S. Embassy s47F

Dear s47F

Thank you for your help with difficult case, especially over the weekend. Would there be a time today that would be convenient for me to give you a call, so that we can discuss this situation in more detail? You are also welcome to call me - my phone number is s47F

Thank you!

s47F

American Citizen Services Chief



U.S. Embassy Kuala Lumpur

American Citizen Services Unit

s47E(d)

From: s47F

Sent: Saturday, November 7, 2020 7:52 PM

To: s47E(d)

Cc: s47F

s47F

Subject: Re: Request from U.S. Embassy -s47F

To whom it may concern,

Please allow me to look into this and I will get back to you asap .

s47F

From: s47E(d)

Sent: Saturday, 7 November 2020, 18:22

To: s47F

Cc:

Subject: Request from U.S. Embassy -s47F

CAUTION! This email originated from outside of MAG

Dear s47F

Greetings from the U.S. Embassy in Kuala Lumpur. We are reaching out for your assistance on behalf of a

s47F

s47F They are currently s47F after being unable to board s47F to Australia earlier today.

We have attached a letter describing the urgent circumstances in more detail. Would you be able to confirm whether there are any available seats on the s47F flight from s47F and whether s47F can be rebooked on that flight? Please let us know if you need any additional information. We truly appreciate any information and assistance you can provide.

Kind regards,



U.S. Embassy Kuala Lumpur

American Citizen Services Unit

s47E(d)

OFFICIAL

s47F

From: s47F
Sent: Monday, 9 November 2020 4:53 PM
To: s47F
Cc: WOLFE Jim; s47F International Aviation
Subject: FW: Cap Exemption Request - XXXXXXXXXX [SEC=OFFICIAL]
Attachments: FW: s47F - Cap exemption request [SEC=OFFICIAL]

OFFICIAL

Dear s47F

I have approved, under the *Air Navigation Regulation 2016*, an increase in Malaysia Airlines' passenger limit for flight s47F arriving in s47F in order to accommodate the below request:

Flight No.	Arrival Port	Arrival Date	Total Inbound Passengers (Maximum)
s47F			46 (increase of s47F)

Kind regards,

s47F

OFFICIAL

From: s47F
Sent: Monday, 9 November 2020 2:56 PM
To: s47F <s47F@infrastructure.gov.au>; WOLFE Jim <Jim.Wolfe@infrastructure.gov.au>; International Aviation <internationalaviation@infrastructure.gov.au>
Subject: FW: Cap Exemption Request - XXXXXXXXXX [SEC=OFFICIAL]

Dear s47F Jim

Sorry to do this, but I have s47F more requests for additional capacity. This email covers s47F requests, both coming from the s47F

Below is specific for s47F who are s47F. Since then they have attempted to fly back to Australia 4 times, and each time flights have been cancelled due to cap limitations. They seek approval to gain additional seats above the existing cap, to enable them to return to Australia and supported by the AU HC. They have requested s47F or nearest possible date.

In addition we have received a separate email from the AUHC in KUL concerning s47F who has s47F. s47F is seeking urgent confirmation to leave Malaysia, and the AU HC is supportive of the request on humanitarian grounds. Whilst s47F awaits confirmation on a flight to Australia s47F. We are in direct contact with s47F and seek your urgent approval to provide s47F seat for s47F to depart Malaysia as soon as possible. The attached email from the AU HC confirms the need for s47F to depart as soon as possible.

I am so sorry to keep sending requests for exemption on the cap limit, but as times goes on people are getting more and more desperate, and once the AU HC formally request from us, we have agreed with them to forward to you for consideration.

I look forward to your advise as soon as possible.

Thanks

s47F

Regional Manager. CML – Australia & New Zealand.

M: s47F

E:

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Office Address: 2 Brandon Park Drive, Wheelers Hill, VIC 3150.

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From: s47F

Sent: Monday, November 9, 2020 10:23 AM

To: s47F

Cc:

s47

Subject: Cap Exemption Request - [SEC=OFFICIAL]

CAUTION! This email originated from outside of MAG

OFFICIAL

Dear s47F

We would greatly appreciate it if you can request a cap exemption for xxxx s47F and xxxxxxxxxx s47F for your upcoming s47F flight.

They have provided verbal permission for us to pass on their details to you (their email request is below).

Provided below is a summary of their circumstances .

s47F



Thanks for your assistance. Please let me know if you require any further information.

Regards,

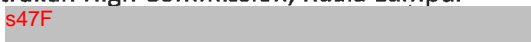
s47F



First Secretary and Consul

Australian High Commission, Kuala Lumpur

Tel: s47F



Website: www.malaysia.highcommission.gov.au

Facebook: <https://www.facebook.com/ausinmalaysia>

OFFICIAL

s47F

From: WOLFE Jim
Sent: Monday, 16 November 2020 12:53 PM
To: s47F
Cc: s47F
Subject: Malaysian Airlines - URGENT update on cap allocation for s47F Service on s47F
 s47F [SEC=OFFICIAL]

Importance: High

OFFICIAL

Dear s47F

I wish to confirm that international passengers cannot be accommodated in quarantine in s47F for Malaysia Airlines' service scheduled to arrive into s47F

Accordingly, I wish to advise that I have varied, under the Air Navigation Regulation 2016, passenger limits for the Malaysia Airlines scheduled flight arrival on s47F as follows:

Arrival port	Arrival date	Total inbound passengers (maximum)
s47F		s47F

In order to accommodate some of the passengers that were booked on this service, I wish to advise that, under the Air Navigation Regulation 2016, I have increased Malaysia Airlines' capacity allocation for your scheduled flight to s47F arriving on the same day:

Arrival port	Arrival date	Total inbound passengers (maximum)
s47F		106 (an increase of s47F)

Additionally, I note that Malaysia Airlines currently has a freight service scheduled to arrive into s47F s47F

The Department would be able to offer an allocation of a maximum of 50 passengers on this flight, should the airline wish to convert this freight operation into a passenger service.

Kind regards
Jim

Jim Wolfe

Assistant Secretary – COVID international

Aviation Response Programs Division

Department of Infrastructure, Transport, Regional Development and Communications

GPO Box 594, CANBERRA ACT 2601

t 02 6274 7611 s47F

e jim.wolfe@infrastructure.gov.au | w

www.infrastructure.gov.au



s47F

From: s47F
Sent: Tuesday, 24 November 2020 4:14 PM
To: s47F
Cc: WOLFE Jim; s47F International Aviation; s47F
Subject: FW: s47F - XXXX [SEC=OFFICIAL]

OFFICIAL

Dear s47F

I have approved, under the *Air Navigation Regulation 2016*, an increase in Malaysia Airlines' passenger limit for flight s47F arriving in s47F in order to accommodate the below request:

Flight No.	Arrival Port	Arrival Date	Total Inbound Passengers (Maximum)
s47F			87 (increase of s47F)

Kind regards,

s47F

OFFICIAL

From: s47F
Sent: Monday, 23 November 2020 8:53 AM
To: International Aviation <internationalaviation@infrastructure.gov.au>; WOLFE Jim <Jim.Wolfe@infrastructure.gov.au>; s47F @infrastructure.gov.au
Subject: FW: s47F XXXX [SEC=OFFICIAL]

Dear Jim s47F

As you will see below we have been contacted by AU High Comm in KL after an s47F s47F

As s47F is still not open for passengers we seek your approval to increase pax numbers by s47F on s47F s47F We confirm that the allowable capacity on s47F is presently full and we are unable to confirm s47F on this flight at present.

Thanks

s47F

Regional Manager. CML – Australia & New Zealand.

M: s47F

E: s47F

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Office Address: 2 Brandon Park Drive, Wheelers Hill, VIC 3150.

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From: s47F

Sent: Saturday, November 21, 2020 5:40 PM

To: s47F

Cc: s47E(d)

Subject: s47F [SEC=OFFICIAL]

CAUTION! This email originated from outside of MAG

OFFICIAL

Dear s47F

We have an Australian citizen, s47F travelled on MAS from s47F

According Malaysian Immigration, s47F

Grateful if MAS can liaise with DOI to obtain an exemption to the cap for s47F to return to s47F (next available flight to Australia).

Many thanks.

Kind regards

s47F

Consular and Passports Manager
Australian High Commission
6 Jalan Yap Kwan Seng, 50450 Kuala Lumpur

s47F / s47E(d)
<http://malaysia.highcommission.gov.au/>
[Twitter](#) | [Facebook](#)

s47F

From: s47F
Sent: Tuesday, 8 December 2020 9:21 AM
To: s47F
Cc: s47F
Subject: International Aviation; s47F
 FW: Request for exemption to the cap - s47F [SEC=OFFICIAL]

OFFICIAL

Dear s47F

I have approved, under the *Air Navigation Regulation 2016*, an increase in Malaysia Airlines' passenger limit for flight s47F arriving in s47F in order to accommodate the below request:

Flight No.	Arrival Port	Arrival Date	Total Inbound Passengers (Maximum)
s47F			35 (increase of s47F)

Kind regards,

s47F

OFFICIAL

From: s47F
Sent: Monday, 7 December 2020 4:43 PM
To: s47F <s47F@infrastructure.gov.au>; WOLFE Jim <Jim.Wolfe@infrastructure.gov.au>; International Aviation <internationalaviation@infrastructure.gov.au>
Subject: FW: Request for exemption to the cap - s47F [SEC=OFFICIAL]

Hi s47F Jim

We have received the below request from the Australian High Commission in KL, regarding s47F
 s47F
 s47F and we would appreciate if additional capacity could be granted to MH so that we can confirm them on s47F Just to confirm that this flight is presently sold to the max capacity permitted.

Thanks

s47F

Regional Manager, CML – Australia & New Zealand.

M s47F

E:

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Office Address: 2 Brandon Park Drive, Wheelers Hill, VIC 3150.

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From: s47F

Sent: Monday, December 7, 2020 12:24 PM

To: s47F

Cc: s47F

s47F

Subject: Request for exemption to the cap s47F [SEC=OFFICIAL]

CAUTION! This email originated from outside of MAG

OFFICIAL

Hi s47F

s47F

Grateful if MAS is able to obtain exemption to the cap for the s47F Their details as below:

s47F

If the exemption requested is granted, please let us know how s47F can purchase/pay for the tickets from Australia.

Many thanks

Kind regards

s47F

Consular and Passports Manager
Australian High Commission
6 Jalan Yap Kwan Seng, 50450 Kuala Lumpur

s47F

s47E(d)

<http://malaysia.highcommission.gov.au/>

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OFFICIAL

s47F

From: s47F
Sent: Friday, 11 December 2020 4:39 PM
To: s47F
Cc:
 International Aviation; WOLFE Jim; s47F
Subject: FW: Australian High Commission: Priority Passenger Request (XXXX) [SEC=OFFICIAL:Sensitive] [SEC=OFFICIAL]

OFFICIAL

Dear s47F

I have approved, under the *Air Navigation Regulation 2016*, an increase in Malaysia Airlines' passenger limit for flight s47F arriving in s47F in order to accommodate the below request:

Flight No.	Arrival Port	Arrival Date	Total Inbound Passengers (Maximum)
s47F			36 (increase of s47F)

Kind regards,

s47F

OFFICIAL

From: s47F
Sent: Tuesday, 8 December 2020 7:15 PM
To: s47F <s47F@infrastructure.gov.au>; WOLFE Jim <Jim.Wolfe@infrastructure.gov.au>; International Aviation <internationalaviation@infrastructure.gov.au>
Subject: FW: Australian High Commission: Priority Passenger Request (XXXX) [SEC=OFFICIAL:Sensitive]

Hi s47F

We have just received another request for special confirmation for a stranded passenger in DAC. Please see below email from DFAT in DAC. We are not aware of the reason, other than s47F but seek your review of below case as requested from DFAT.

The passenger has requested s47F is possible, and I confirm this flight is presently at it capacity limit.

Thanks

s47F

Regional Manager. CML – Australia & New Zealand.

M s47F

E:

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Office Address: 2 Brandon Park Drive, Wheelers Hill, VIC 3150.

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From: s47F

Sent: Wednesday, 18 November 2020 7:49 PM

To: s47F

Cc: s47E(d); s47F

Subject: Re: Australian High Commission: Priority Passenger Request s47F [SEC=OFFICIAL:Sensitive]

Dear s47F

Your email duly acknowledged. We will contact concern authority with this request and shall revert to you once we here from them.

Regards,

s47F

From: s47F

Sent: Wednesday, November 18, 2020 2:45:02 PM

To: s47F

Cc: s47E(d)

Subject: Australian High Commission: Priority Passenger Request s47F [SEC=OFFICIAL:Sensitive]

CAUTION! This email originated from outside of MAG

OFFICIAL:Sensitive

Dear s47F

I hope you and the team are well.

We have an Australian citizen, details below and attached, that required priority transport to Australia.

I understand s47F is currently due to depart s47F but we would appreciate it if s47F was able to be put on a flight departing this month.

We would appreciate your assistance with this matter.

s47F

Please let me know if you require any further information.

Thank you,

Kind regards, s47F

s47F

First Secretary and Consul
Australian High Commission, Bangladesh

s47F

s47E(d)

s47E(d)



Please note that the working week in Bangladesh is Sunday to Thursday.
Dhaka is currently five (5) hours behind Canberra.

OFFICIAL

s47F

From: s47F
Sent: Friday, 11 December 2020 9:10 PM
To: s47F
Cc: WOLFE Jim; s47F International Aviation
Subject: Malaysia Airlines Northern Winter 2020-21 - revised passenger limits - Sydney (15-31 Dec) [SEC=OFFICIAL]
Attachments: Malaysia Airlines - s47F.docx

OFFICIAL

Dear s47F

I refer to Jim Wolfe's email of 20 November 2020, in which he, as a delegate of the Secretary of the Department of Infrastructure, Transport, Regional Development and Communications for the purposes of s 31 of the *Air Navigation Regulation 2016* (the ANR), made a decision to vary Malaysia Airlines' timetable to impose a further condition.

At that time, Mr Wolfe advised passenger allocations for services into Sydney for the period of 22 November to 31 December 2020 (inclusive).

These allocations were based on the New South Wales Government's advice that the Department could allocate quarantine capacity for international passenger arrivals in a manner that ensured each flight received the same cap across a given week. However, the NSW Government has advised that this is placing an unsustainable strain on its quarantine system. In order to ensure the integrity of their quarantine arrangements, and based on advice from the NSW Government, it is necessary to revert back to a **daily cap of 430 international passenger arrivals**.

As a consequence of this change, on days with a high number of passenger services, passenger limits per service will be reduced, and on days with a lower number of passenger services, passenger limits per service will be increased. On a small number of days, there will be no change to passenger limits per service.

For the reason outlined above, and as a delegate of the Secretary of the Department of Infrastructure, Transport, Regional Development and Communications for the purposes of s 31 of the ANR, I have made a decision to vary the timetable to impose a further condition to the effect that:

- the number of passengers carried into Sydney on any scheduled international air service conducted by Malaysia Airlines between s47F must not exceed the limits outlined in the revised timetable (attached), except where the Secretary or delegate has approved a higher limit.

This decision will take effect from 12:01am Tuesday 15 December 2020.

To reiterate, the revised timetable (attached) sets out the new passenger limits for arrivals into Sydney.

There have been no other changes for arrivals into other Australian ports.

We apologise for the inconvenience that this may cause and for the late notification of this change. We will continue to seek out opportunities to increase these caps where possible, and where total available capacity allows.

We appreciate your continued cooperation and efforts to help bring Australians home.

Kind regards

s47F

s47F

Director | Repatriation and International Review
COVID International | Aviation and Airports
Department of Infrastructure, Transport, Regional Development and Communications
GPO Box 594, Canberra ACT 2601

s47F

s47F

@infrastructure.gov.au | w www.infrastructure.gov.au

The Department proudly acknowledges the Traditional Owners and Custodians of Australia, and their continuing connections to the land, waters and communities. We pay our respects to them and to their Elders past, present and emerging.



Great Cities. Strong Regions. Connecting Australians.

OFFICIAL

OFFICIAL

Malaysia Airlines Timetable for s47F (inclusive)

Malaysia Airlines		
Arrival port	Arrival date	Total inbound passengers (maximum)
s47F		29
		29

Notes:

- Passenger limits for flights from 1 to 31 January 2021 will be advised shortly.