Monday, 19 March 2018 3:32 PM	
ر s22	
Grimwade, Timothy; Probyn, Glenn; Pearsall, Paula; Matthew, Neville; Gray, Harriet; NYAKUENGAMA Sharon; s22	
DIRDC and ACCC - regulator catch up - list of action items [SEC=UNCLASSIFIED]	
FW: Mitsubishi Motors - "grey imports" [DLM=For-Official-Use-Only]; TAKATA AIRBAG RECALL - request to participate in teleconference [SEC=UNCLASSIFIED]; ; Fairfax Drive: ACCC, BMW investigate Takata injury claim	

Document 21

Hi s22

Thanks for discussing action items following on from previous DIRDC/ACCC catch ups. Just confirming with senior staff away at interstate meetings, tomorrow's catch up has been postponed until next week and can assist in progressing anything else that may arise with you as necessary. I've put items in purple that need DIRDC's response/direction from and am happy to discuss any of this via phone too if that helps.

- 1. Mitsubishi Motors (MMAL) attached letter dated 28 February 2018 regarding grey imports.
 - Their letter requests assistance in identifying Mitsubishi brand vehicles which have been supplied into Australia by anyone besides MMAL (RAWs or personal imports). They note NEVDIS have refused to provide details as they don't have the VINs and they are not under recall by MMAL.
 - An initial discussion with a contact at Austroads (NEVDIS) has identified a work around solution to the issue. If DIRDC are able to provide OEMs on request vehicle VINs for their brand imports (or for Japanese vehicles DIRDC's '6U9' number which added to the chassis number gives a VIN). Then the OEMs can submit the VINs with NEVDIS, and they can provide the OEMs with the owner contact details.
 - Please confirm if DIRDC are comfortable with this approach? Then I can then confirm this approach with Austroads and help draft a response/develop supplier FAQ guidance for OEMs in line with this for the PSA website.
 - Please advise if there are any practicalities OEMs should be aware of in approaching DIRDC for assistance and I can work with you/Austroads on the FAQ guidance.
- 2. Takata Product Safety Australia website updates
 - Update: We have updated responsible regulator along with providing links to OEMs VIN lookup for all Alpha recalls, with recalls team updating the remaining beta recalls this week.
 - Update: We are also in the process of settling a suggested template Communications and Engagement Plan and Recall Initiation Schedule for Suppliers. We plan to distribute an email to all affected OEMs we have contact details for + RAWs participants list we have attaching these and providing a hyperlink to our website where these forms can be found. We expect to have this done within the next couple of days and will provide you with the weblink once its published to refer from the Raws Website http://raws.infrastructure.gov.au/. This is where all the reporting guidance/requirements and templates will sit on the PSA website once developed.
- 3. Takata voluntary and re-recalls
 - Update: Hino and Volvo Trucks recalls were not carried across to the Compulsory recalls page, as there have different responsibilities attaching to these voluntary recalls. However, we are currently progressing with our recalls and communications area creating a 'Related Takata recalls link' referring to Hino and Volvo truck and other Takata re-recalls from incorrectly installed inflators which require further recall.

https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/takata-airbag-recallslist

4. Teleconference with S&T RTAs - attached email to TSIOC Members

- A few dates were proposed 23, 27, 28 March, is there any update on teleconference date/time and any other details of attendees/agenda/dial in details.
- Also I understand there were a couple of jurisdictions that responded to the letter (ACT, NT and WA) are we please able to have a copy of the correspondence.
 s47G

6. BMW incident - attached email Fairfax article

 Update: we are investigating the incident that occurred in May 2014 (approx 4 years ago) involving a suspected airbag misdeloployment in a 2005 BMW 330Ci under recall, occasioning injury to the passenger with both the individual complainant and BMW. This incident was noted in media over the weekend.

Thanks Liz

Liz Vagg

Director Operations | Takata Task Force | Consumer Product Safety Branch

Australian Competition & Consumer Commission 23 Marcus Clarke Street Canberra 2601 T: +61 2 6243 1355 www.accc.gov.au www.productsafety.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

s22	
From: Sent: To: Subject:	Takata <takata@accc.gov.au> Thursday, 1 March 2018 9:12 AM !Takata Taskforce FW: Mitsubishi Motors - "grey imports" [DLM=For-Official-Use-Only]</takata@accc.gov.au>
Hi everyone,	
Please see email belo	w from Mitsubishi regarding grey imports (for response).
Thanks, Katie	
From: Sent: Wednesday, 28 Fe	.com.au] bruary 2018 12:32 PM
	s22
	Sharon Nyakuengama
<sharon.nyakuengama@< td=""><td>)infrastructure.gov.au>;</td></sharon.nyakuengama@<>)infrastructure.gov.au>;
Subject: Mitsubishi Mot	ors - "grey imports"



MITSUBISHI MOTORS AUSTR ABN 53 007 870 395 Head Office 1284 South Road Clovely Park, S.A. 5 PO Box 8, Heleose Park South Australia Ph: +61 1300 13 12 11 Fai: +61 130

CRCD18-016

28th February 2018

The General Manager Consumer Product Safety Branch Australian Competition and Consumer Commission GPO Box 3131 Canberra, 2601 AUSTRALIAN CAPITAL TERRITORY

Sent by email to: takata@accc.gov.au

Dear Mr Matthew,

As you know, Mitsubishi Motors Australia Ltd, (MMAL) and other automotive brands supplying to the

Australian market are working diligently in the recall of vehicles affected by the global Takata airbag inflator recall. We note that the Minister has, this morning, issued notice of mandatory recall and we will comply with the requirements of that mandatory recall with the same diligence.

We have, for some time now, been actively attempting to identify those Mitsubishi brand vehicles which have been brought into Australia and supplied to transport in this market through organisations other than MMAL. We have assisted a number of consumers who have approached us to inquire as to whether their such vehicle is affected by this recall. On a more proactive approach, we've requested NEVDIS to provide us with vehicle and owner details for any Mitsubishi brand vehicle which has been brought in through channels other than the MMAL distribution network.

Unfortunately, NEVDIS have refused to provide the details that we've requested on the basis that we have not provided them with a VIN list and the vehicles are not under active recall by MMAL. It is our understanding that it should be relatively easy for NEVDIS to identify these vehicles due to being RAWS or personal imports.

We seek your urgent assistance in negotiating with NEVDIS to provide the requested information to MMAL so that we can support those suppliers and consumers that are captured under the Quarterly reporting requirements of schedule 1, section 10 of the recall notice.

Please don't hesitate to contact the undersigned if you have any questions or concerns.

Yours sincerely, MITSUBISHI MOTORS AUSTRALIA LTD

s47F

Certification & Regulation Compliance Dept.

From:	Vagg, Elisabeth <ev@accc.gov.au></ev@accc.gov.au>
Sent:	Monday, 19 March 2018 3:00 PM
To:	Vagg, Elisabeth
Subject:	TAKATA AIRBAG RECALL - request to participate in teleconference [SEC=UNCLASSIFIED]
Attachments:	DORIS - D17-174080 Executive Office - Correspondence - Sims to Dr Stephepdf

-----Original Message-----From: NYAKUENGAMA Sharon [Sharon.Nyakuengama@infrastructure.gov.au] Sent: Monday, March 19, 2018 12:02 PM AUS Eastern Standard Time

s22

Subject: TAKATA AIRBAG RECALL - request to participate in teleconference [SEC=UNCLASSIFIED]

Dear State and Territory Vehicle Registrars,

On 10 January Ms Judith Zielke, Deputy Secretary Department of Infrastructure, Regional Development and Cities, sent the email below to State and Territory Chief Executives ahead of an anticipated discussion at this week's TISOC meeting. Since that email was sent, and some initial feedback received, the Assistant Minister to the Treasurer, the Hon Michael Sukkar, has also announced a <u>compulsory recall</u> of all vehicles fitted with defective Takata airbags.

While this issue is no longer on the agenda for discussion at this week's TISOC meeting, the challenges outlined in the attached letter from the ACCC Chairman, Mr Rod Sims, about accuracy of address information available to recalling vehicle manufacturers and behaviour of some vehicle owners continues to impact vehicle rectification rates. These issues have the biggest impact in relation to older vehicles and those for which ownership/registration status is uncertain (for example, due to theft or insurance write-off). As the safety risk of defective Takata airbags increases with age, implementing strategies to identify, find and rectify these vehicles is of particular importance.

would like to invite you to participate in a telephone hook-up to discuss the measures State and Territory vehicle registration authorities have in place, or any additional measures that might be implemented, to assist recalling vehicle manufacturers in their efforts to rectify all affected vehicles within the timeframes mandated in the compulsory recall notice.

Please advise your availability to participate at the following times:

- Friday, 23 March 1.00 pm to 2.30 pm (Canberra time)
- Tuesday, 27 March 1.00 pm to 2.30 pm (Canberra time)
- Wednesday 28 March 3.00 pm to 4.30 pm (Canberra time)

I will send a formal meeting request and dial-in details once we've identified a time that best suits everyone's attendance.

Regards

Sharon Nyakuengama General Manager Vehicle Safety Standards Branch | Surface Transport Policy Division Department of Infrastructure, Regional Development and Cities GPO Box 594, Canberra ACT 2601 t 02 6274 7266 | S47F e sharon.nyakuengama@infrastructure.gov.au | w www.infrastructure.gov.au

From: ZIELKE Judith Sent: Wednesday, 10 January 2018 8:13 PM

s22

Cc: KENNEDY Steven <<u>Steven.Kennedy@infrastructure.gov.au</u>>; NYAKUENGAMA Sharon <<u>Sharon.Nyakuengama@infrastructure.gov.au</u>>; FOULDS Alex <<u>Alex.Foulds@infrastructure.gov.au</u>>; SPENCE Pip <<u>Pip.Spence@infrastructure.gov.au</u>>

Subject: TAKATA AIRBAG RECALL [SEC=UNCLASSIFIED]

Dear TISOC Members

The Department has recently received a letter from the Australian Competition and Consumer Commission (ACCC) requesting us to bring to your attention observations made by the ACCC regarding the registration of vehicles and data accuracy that impacts on recall rectification rates. A copy of the correspondence is attached for your reference.

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The observations made by the ACCC reflect the Department's experience with the accuracy of registration data when used by vehicle manufacturers undertaking voluntary recalls to contact vehicle owners.

I'd appreciate it if you were able discuss the matters raised in the letter with others in your jurisdiction who have responsibility for registration related matters with a view to a discussion at TISOC when we meet in March 2018.

Could you please provide any comments you have on the letter ahead of our next meeting in March 2018 to Sharon Nyakuengama, General Manager, Vehicle Safety Standards Branch on <u>Sharon.nyakuengama@infrastructure.gov.au</u>.

Regards Judi

Judith Zielke PSM Deputy Secretary Department of Infrastructure, Regional Development and Cities 111 Alinga Street CANBERRA ACT 2600 Phone: 02 6274 6181 \$47F

Email: judith.zielke@infrastructure.gov.au

Disclaimer

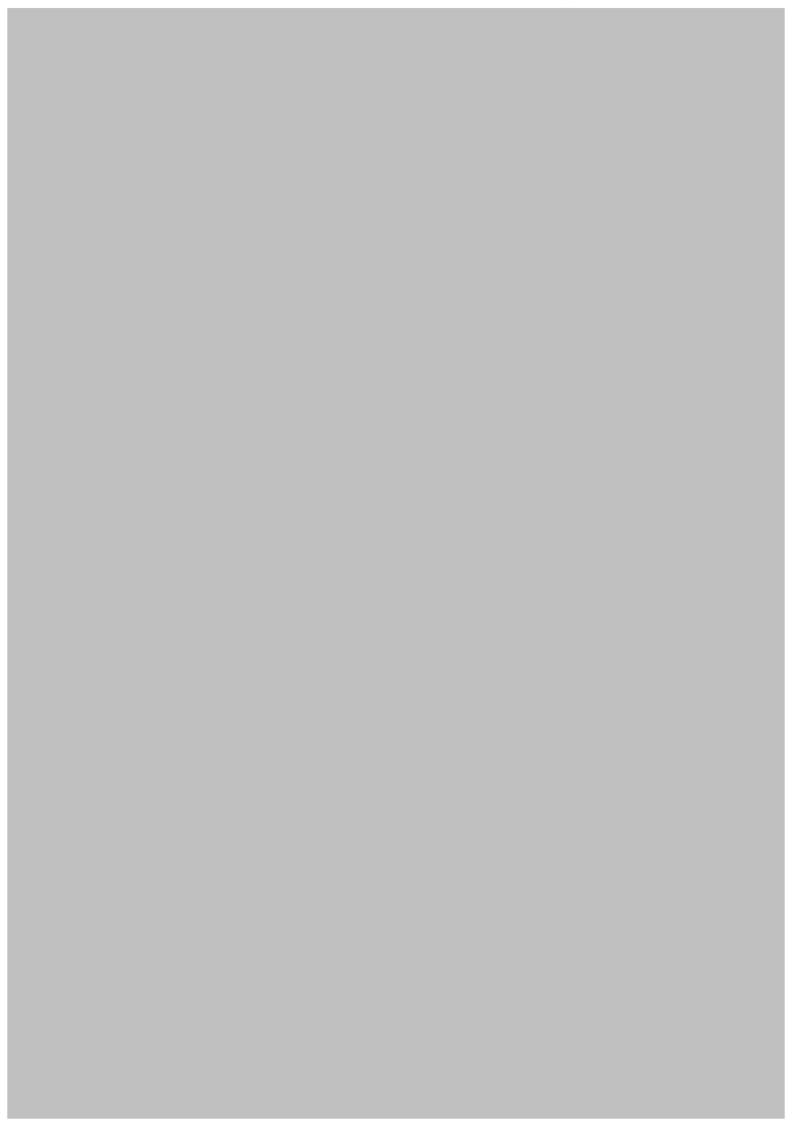
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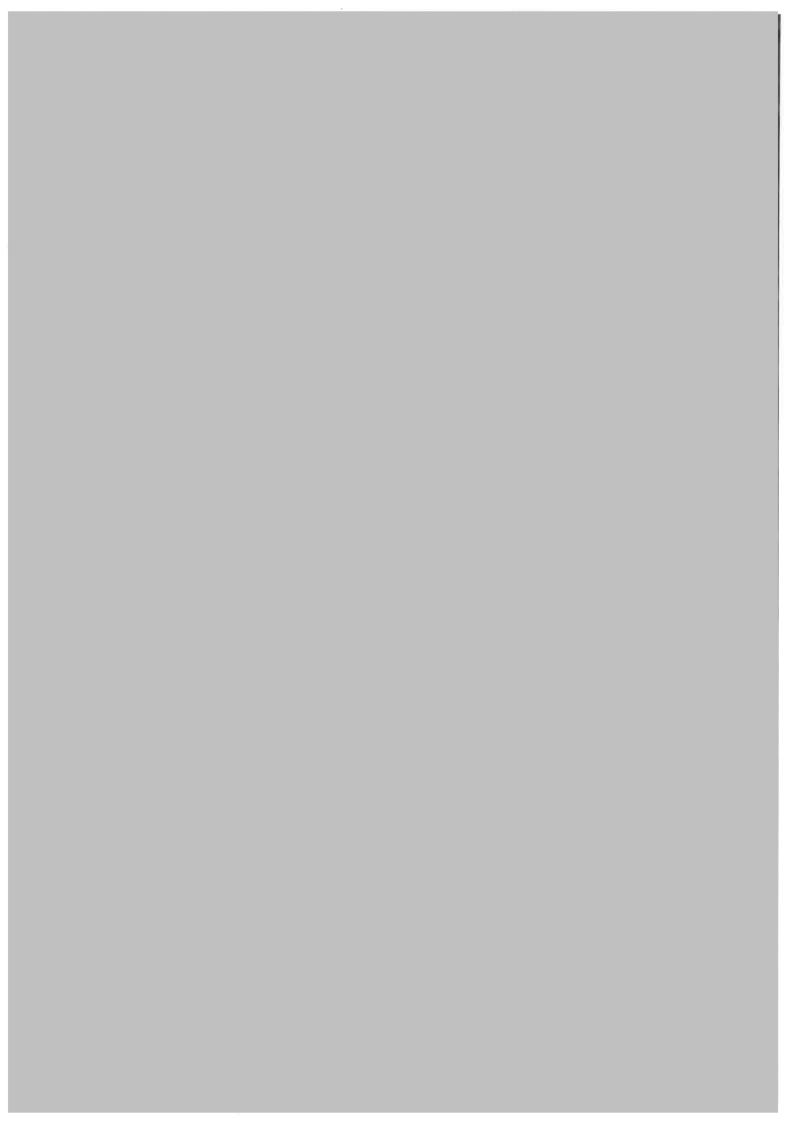
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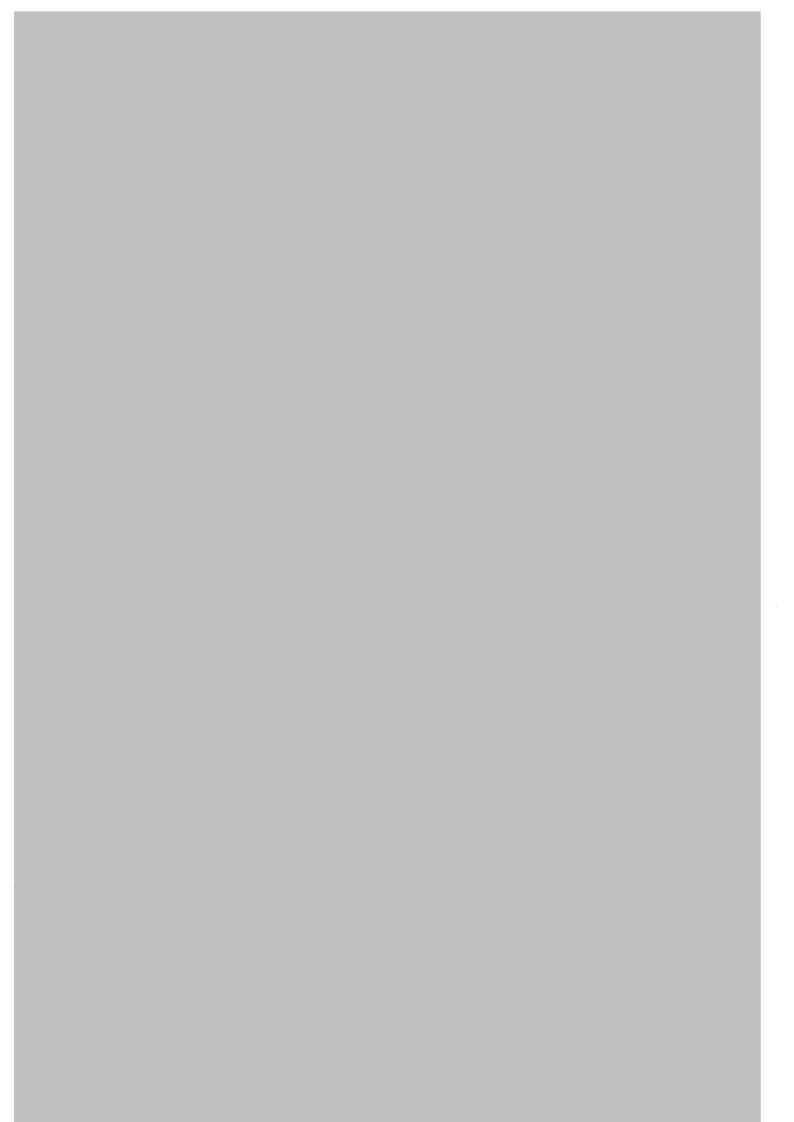
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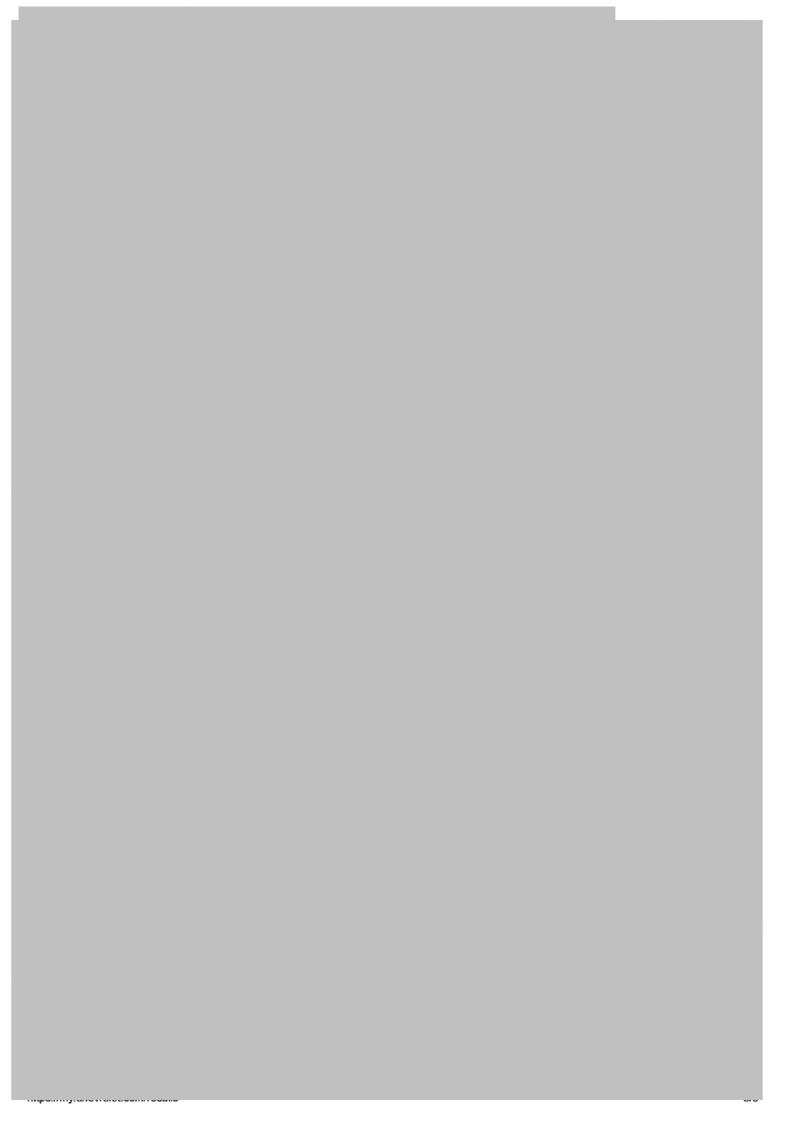
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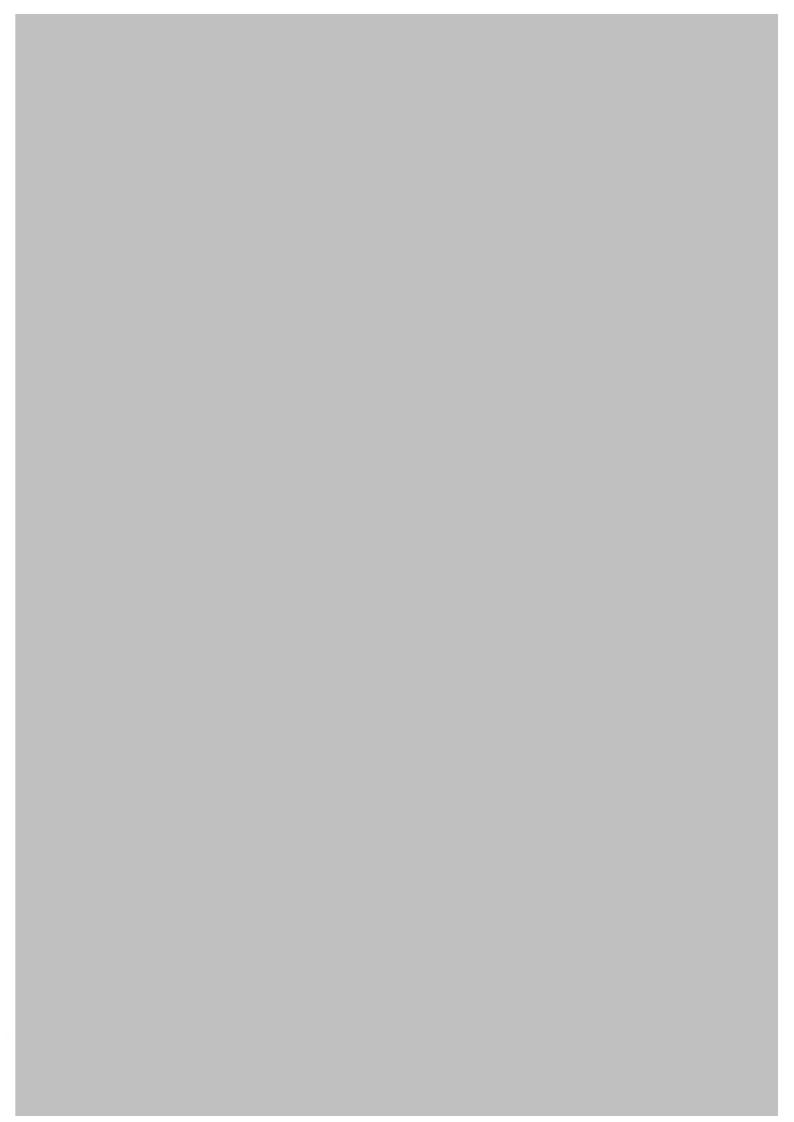








3/7/2018



From:	Vagg, Elisabeth <ev@accc.gov.au></ev@accc.gov.au>
Sent:	Monday, 19 March 2018 3:14 PM
То:	Vagg, Elisabeth
Subject:	Fairfax Drive: ACCC, BMW investigate Takata injury claim [SEC=UNCLASSIFIED]

Exclusive: ACCC, BMW investigate Takata injury claim

Manufacturers offer some owners fuel cards as 300,000 'like-for-like' airbags require replacement.

18 Mar 2018 David McCowen

A Canberra man whose face was "shredded" following a crash could be the third Australian injured by faulty Takata airbags.

'he ACCC confirmed on Thursday it is investigating reports a male passenger of a BMW 3-Series coupe suffered facial injuries in May 2014.

Michaela Wood was driving her 2005 BMW 330Ci when her car was involved in a collision after dark. Her passenger, who does not want to be identified, was hurt when the car's driver and passenger airbags deployed.

"His lip was just shredded and there was blood everywhere," Ms Wood said.

"We couldn't work it out, neither could the plastic surgeon, neither could the ambos, why it had been so bad for an airbag.

"I got a recall notice from BMW many months later."

BMW Australia is examining the incident. A spokeswoman for the brand confirmed Ms Wood's car is currently subject to a recall to replace a front passenger airbag inflator made by Takata.

The manufacturer's online vehicle search tool confirms the vehicle needs a replacement front passenger irbag.

Ms Wood's car was written-off following her accident, making it difficult for BMW and other authorities to confirm whether a faulty airbag injured her passenger almost four years ago.

BMW TECHNICAL ACTIONS AND RECALL INFORMATION

Your vehicle is affected by the following outstanding recall(s)

Technical Actions & Recalls	Description
0072410100	E46 REPLACE FRONT PASSENGER AIRBAG
📥 = Outstanding recall on your ca	ar
Daham in consth	New

The Japanese company is at the centre of the world's largest safety recall, and Australia's first mandatory automotive recalls. Faulty Takata airbag inflators that can rupture and propel shrapnel towards vehicle

occupants have killed at least 23 people around the world, including a 58-year-old Sydney man who died in July 2017. His death followed an accident in which a

Darwin woman suffered serious injuries when the Takata airbag in her Toyota ruptured in April 2017.

A Takata passenger airbag removed from an Australian BMW ruptured during disposal in 2016.

Ms Wood said "I've seen airbags deploy before, and I've never seen anything like it".

"We knew that the airbag must have hit him but we couldn't understand why his lip would be shredded this way," she said.

"We didn't at the time think to look for shrapnel in the car, because we had no idea.

"We wondered whether it was a faulty airbag that caused the problem and then when we heard there were bits that were coming out, metal bits, that just gelled totally. That's so consistent with the nature of his injures, so much more consistent than a simple airbag deployment.

"It just made sense."

BMW is pushing for people with similar models to have potentially dangerous airbags replaced. The manufacturer has offered \$100 fuel cards to 15,000 owners of vehicles which pose the greatest risk to occupants, including E46 3-Series models similar to that owned by Ms Woods.

The \$1.5 million spend on fuel cards builds on an estimated \$115-130 million cost for BMW to replace airbag components in approximately 136,000 vehicles. An automotive industry insider confirmed the average cost to a carmaker of replacing a single Takata airbag is almost \$1000, and that the ACCC's decision to force brands to recall an additional 1.3 million models would cost the car industry "at least" \$1 billion.

Around 4 million cars in Australia are affected by the Takata airbags issue. The ACCC says approximately 1.3 million airbags have been replaced, and car makers must replace the other 2.7 million before 2021.

Many Australian vehicles with replacement airbags received "like for like" replacements representing new examples of the same fundamentally flawed airbag design originally fitted by manufacturers.

A spokeswoman for the ACCC said "there are around 300,000 vehicles fitted with defective Takata airbag inflators that require future replacement by 31 December, 2020".

A Toyota spokeswoman said approximately 88,333 airbag inflators of an inferior design "were used to immediately secure guest safety" during early recalls. Those airbags will need to be replaced before the ACCC's deadline. Similarly, Mitsubishi said "less than 36,000" Lancer small cars "had a new for old Takata inflator installed", while Mazda will recall more than 3600 cars for a second time.

Honda Australia is working to replace around 3200 Takata airbags every week, but it cannot say how many of the 500,000 airbags it has already replaced will need further action.

A spokesman for the brand said "in some cases, we've provided fuel cards to customers" and that "The challenge remains reaching those customers who've received multiple recall notices, phone calls, texts etcetera, but who have yet to act".

Honda representatives have knocked on doors in an attempt to contact customers whose vehicles contain the deadliest "alpha" airbag inflators. Car companies have also lobbied for road authorities to prevent vehicles with outstanding Takata recalls from being registered.

s22	Document 22
From:	Vagg, Elisabeth <ev@accc.gov.au></ev@accc.gov.au>
Sent:	Wednesday, 11 April 2018 5:10 PM
To:	NYAKUENGAMA Sharon; s22
_	
Çc:	Probyn, Glenn; Matthew, Neville
Subject:	Email sent following announcement of Recall Notice [SEC=UNCLASSIFIED]
Attachments:	Compulsory Recall - faulty Takata airbag inflators [SEG=UNCLASSIFIED]
Hi Sharon.	s22

Following on from our catch up I've **attached** the email that was sent out to all suppliers we were aware of at the time when the recall went out on 28 Feb 2018 (voluntarily recalling and those who responded positively to s133D notices that they had Takata airbags) along with the ~141 RAWS participants along with a number of other interested parties which you would have been BCC into as well.

Let me know if you need me to try and dig up all the email addresses from the distribution list.

Thanks Liz

Liz Vagg

Director Operations (a/g) | Takata Task Force | Consumer Product Safety Branch Australian Competition & Consumer Commission 23 Marcus Clarke Street Canberra 2601 T: +61 2 6243 1355 www.accc.gov.au www.productsafety.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

From:	takatarecall <takatarecall@accc.gov.au></takatarecall@accc.gov.au>		
Sent:	Thursday, 1 March 2018 12:15 PM		
То:	takatarecall		
Subject:	Compulsory Recall - faulty Takata airbag inflators [SEC=UNCLASSIFIED]		

Good afternoon

The purpose of this email is to inform you that the Assistant Minister to the Treasurer, the Honourable Michael Sukkar MP, has issued a compulsory recall notice for vehicles containing frontal Takata airbag inflators that use phase-stabilised ammonium nitrate propellant without a desiccant and those that use a calcium sulphate desiccant (Affected Takata Airbag Inflators) as well as spare parts that are, or contain, Affected Takata Airbag Inflators.

The Consumer Goods (Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018 commencing 1 March 2018 and the Explanatory Statement have been registered on the Federal Register of Legislation and are able to be viewed via the links provided.

The ACCC has also published the following information on the Product Safety Australia website:

- About the recall: https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/aboutthe-compulsory-takata-airbag-recall
- Information for suppliers of Affected Takata Airbag Inflators https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/what-suppliers-should-do
- Information for consumers https://www.productsafety.gov.au/recalls/compulsory-takata-airbagrecall/what-drivers-should-do

The ACCC will publish/provide further guidance material to assist suppliers of Affected Takata Airbag Inflators in meeting their obligations under the Recall Notice, including their reporting requirements in due course.

Should you have any questions about the recall, or would like to discuss this information further, please contact takatarecall@accc.gov.au.

Regards

Takata Task Force

Takata Task Force | Consumer Product Safety Branch Australian Competition & Consumer Commission 23 Marcus Clarke Street Canberra 2601 www.accc.gov.au www.productsafety.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

s22

s22	Document 23
From: Sent: To: Cc: Subject: Attachments:	Vagg, Elisabeth <ev@accc.gov.au> Fridav. 12 January 2018 11:57 AM e s22 Probyn, Glenn; NYAKUENGAMA Sharon; Matthew, Neville; Klaver, Jan; Probyn, Glenn; Ford, Mandy For input - Backgrounder doc for MLIT - 12 Jan 2018 [SEC=UNCLASSIFIED] Australian Experience - Defective Takata Airbag Inflators - January 2018.docx;</ev@accc.gov.au>
Hi s22	Meeting Agenda - ACCC_DIRDC_MLIT - Takata vehicle recalls - 16 Jan 2018.pdf
-	mmary document on Australia's experience to provide MLIT. I'm aiming to anese today to provide MLIT in advance of the meeting, so would appreciate s before COB today.
at they plan on providing us require translation, but I'll hel	nslated version agenda which has been provided to MLIT. advised a some materials tomorrow, so I'll ensure you receive a copy of this. It may p organise this if needed.
Thanks Liz From: Vagg, Elisabeth	
Sent: Thursday 11 January 201 To: Cc: 'Probyn, Glenn'; Ford, Mandy	18 10:04 AM s22 '; 'NYAKUENGAMA Sharon'; 'Matthew, Neville'; 'Klaver, Jan'; 'Probyn, Glenn'; agenda - midday 11 Jan 2018 [SEC=UNCLASSIFIED]
Hi s22	
	ond-hand car regulation system, as you suggest it may be beneficial to chanisms to import second-hand vehicles and how we regulate that in
	n and think it's worth asking them about their reasons behind and experiences r airbag disabled and whether it's still common practice or if parts availability
Thank you Liz	
From: I Sent: Thursday, 11 January 201 To: Vagg, Elisabeth Cc: Probyn, Glenn; V Subject: RE: For input - MLIT d	nfrastructure.gov.au] I8 9:17 AM s22 ; NYAKUENGAMA Sharon; Matthew, Neville; Klaver, Jan; Probyn, Glenn Iraft agenda - midday 11 Jan 2018 [SEC=UNCLASSIFIED]

I've just added the comments in red, just to highlight the scope of the checks done by STRAs and how they vary across the country.

Regarding the agenda, can you clarify if section 2c is an explanation of the RAWS system?

Also, some history, we had an issue with RAWS a couple of years ago with vehicles coming from Japan, in where MLIT allowed the disabling of the passenger side airbags in some vehicles (due to parts availability issued at the time). This also required a sticker to be placed on the vehicle notifying the disabling of the airbag and for that seating position not to be used. We have since sorted the issue by requesting evidence from the importer that the vehicle has been campaigned, however it may be worthwhile touching on the issue of disabling of airbags.

On the MLIT website (but only on the Japanese version of the website, not English), campaigns that have this provisional step of disabling the airbag, the information is clearly stated in the recall notification. However, the vehicle is still to be campaigned once parts become available.

Mandy Ford has recently been discussion the issue of disabling airbags regarding though the 47G issue is different as the vehicles (by category) are not mandated to meet the occupant protection ADR. Something to run by Neville and Glenn to see if they want to spin this into the discussion somehow.

Regards

Recalls Manager Regulatory Policy, Risk and Compliance Section Vehicle Safety Standards Department of Infrastructure, Regional Development and Cities

all s22

From: Vagg, Elisabeth [mailto:ev@accc.gov.au] Sent: Wednesday, 10 January 2018 3:12 PM

Cc: Probyn, Glenn <glenn.probyn@accc.gov.au>; NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>; Matthew, Neville <neville.matthew@accc.gov.au>; Klaver, Jan <jan.klaver@accc.gov.au>; Probyn, Glenn <glenn.probyn@accc.gov.au> Subject: For input - MLIT draft agenda - midday 11 Jan 2018 [SEC=UNCLASSIFIED]

H \$22

As discussed, to help guide discussions I've attached a draft agenda for the meeting with MLIT on **Tue 16 Jan from 2-4pm**. Please let me know you have any changes/comments by **midday tomorrow**, with the aim to translate and send it across COB tomorrow.

They have requested a full translation service for the meeting, so I'll be organising for a translator to be present in Melbourne.

A couple of the items for discussion are based on some questions MLIT asked, which I've copied in below the responses provided. Also I've got a draft backgrounder document on Australia's experience (5 page high level summary) and some questions were wanting to find out for MLIT which I'm aiming to have for you tomorrow before its translated and sent prior to the meeting.

Answers to some questions we have previously provided to MLIT:

- 1. What 'technical safety inspection certificate' or 'periodical technical inspection' regime operates in Australia (we will refer them to http://www.australia.gov.au/information-and-services/transport-andregional/registration-and-licensing-authorities which provides links to State and Territory motor vehicle inspections, licencing and registration authorities, but would appreciate any overviews you had of how things work in Australia - or in an example state or territory).
 - The State and Territory government registration authorities generally require a second hand vehicle to be inspected for roadworthiness (technical safety inspection certificate) at the sale of the vehicle from one person to another or at transfer of vehicle registration from one State to another. This varies across the country. My understanding it is mandatory in Victoria but is only required if requested in other jurisdictions.
 - All State and Territory governments generally use their police officers or transport inspectors to . conduct random (roadside) vehicle inspections of all road vehicles including private passenger vehicles.
 - Generally, private passenger vehicles are not required to have a periodic inspection. Only certain road vehicles (eg heavy goods vehicles, Taxi, buses) are required to have a periodic inspection. In NSW all vehicles more than five years old will require a safety check as a condition of registration renewal.
 - These checks are generally only physical checks, i.e operation of lighting, wipers, oil leaks, condition of tyres, exhaust systems, brakes, suspension components, seat belts. In NSW the safety check does involve brake test on the road measuring the deceleration of the vehicle.
- 2. If there is a specific registration system in Australia for owners of second-hand cars.
 - Other than detailed above, there is no specific registration system for owners of second hand vehicles.
- 3. Query about the framework and scope for vehicle recalls in Australia (we will refer them to https://www.productsafety.gov.au/about-us/accc-role but again further information you have might be of assistance).
 - Suggest to also refer them to the websites: . https://infrastructure.gov.au/vehicles/recalls/index.aspxand https://www.productsafety.gov.au/recalls?source=recalls
 - For specific information about Takata recalls for consumers we have the following frequently asked questions available online here - FAOs on the Takata airbag recall also here's a link to the Minister's media release - Proposed compulsory recall: vehicles with defective Takata airbags.
- 4. What are the roles and responsibilities of car-makers in recalls in Australia.
 - Suggest you refer them to the website: https://infrastructure.gov.au/vehicles/recalls/recall_guidelines.aspx

Thanks Liz Ext. 6243 1355

From:

nfrastructure.gov.au] Sent: Monday, 8 January 2018 3:55 PM s22 To: Probyn, Glenn Cc: Probyn, Glenn; Vagg, Elisabeth; ; NYAKUENGAMA Sharon; Matthew, Neville Subject: RE: MLIT visit to the ACCC - Takata - outline of measures to not renew vehicle inspection certificates [DLM=For-Official-Use-Only] [SEC=UNCLASSIFIED]

Good Afternoon Glenn,

I will be In Melbourne next week for other business, My understanding is that the meeting is likely to be on the afternoon of Tuesday 16th January, can you please confirm the time and place as soon as you can.

Regards	
s22	
Recalls Manager Regulatory Policy, Risk and Compliance Section /ehicle Safety Standards Department of Infrastructure, Regional Development and Cities	
Phone s22	
From: Matthew, Neville [mailto:neville.matthew@accc.gov.au] Sent: Monday, 8 January 2018 8:36 AM	
Fo: NYAKUENGAMA Sharon <sharon.nyakuengama@infrastructure.gov.au> s2 Cc: Probyn, Glenn <glenn.probyn@accc.gov.au>; Vagg, Elisabeth <ev@accc.gov.au>; s2</ev@accc.gov.au></glenn.probyn@accc.gov.au></sharon.nyakuengama@infrastructure.gov.au>	2

Subject: RE: MLIT visit to the ACCC - Takata - outline of measures to not renew vehicle inspection certificates [DLM=For-Official-Use-Only]

Hi Sharon

Thanks for that – Glenn is overseeing arrangements and I'd be happy for us to engage an interpreter. As it turns out, I am unable to travel that day (too many other meetings already) so I will attend by video. I envisage that Glenn will lead the main part of the presentation in Melbourne.

Cheers

Neville

Neville Matthew

Executive General Manager [A/g] | Consumer Small Business Product Safety Division Australian Competition & Consumer Commission 23 Marcus Clarke Street Canberra 2601 T: +61 2 6243 1066 www.accc.gov.au www.productsafety.gov.au

Executive Assistant - Fay O'Connor - +61 2 6243 1391

 From: NYAKUENGAMA Sharon [mailto:Sharon.Nyakuengama@infrastructure.gov.au]

 Sent: Saturday, 6 January 2018 9:42 AM

 To: Matthew, Neville

 Cc: Probyn, Glenn; Vagg, Elisabeth;

 Subject: RE: MLIT visit to the ACCC - Takata - outline of measures to not renew vehicle inspection certificates

 [DLM=For-Official-Use-Only]

For-Official-Use-Only

Hello Neville

Thanks for your email inviting us to participate in the meeting with MLIT. We would like to attend and propose that avels to Melbourne to participate in person and that and/or I join by videoconference.

all s22

Also, if haven't already done so, can I suggest that you consider arranging an interpreter who also has some technical/scientific qualifications. When (met with MLIT officials in Japan previously our embassy arranged for an interpreter to attend and even though the Japanese officials had relatively good English, everyone found that having the interpreter available was helpful.

Regards Sharon

Sent with BlackBerry Work (www.blackberry.com)

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From: Matthew, Neville <neville.matthew@accc.gov.au> Date: Tuesday, 02 Jan 2018, 8:52 am To: NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au> Cc: Probyn, Glenn <glenn.probyn@accc.gov.au>, Vagg, Elisabeth <ev@accc.gov.au> Subject: FW: MLIT visit to the ACCC - Takata - outline of measures to not renew vehicle inspection certificates [DLM=For-Official-Use-Only]

Hi Sharon

s22

I imagine you've already been told by that MLIT are planning to come and visit you in January – and expect to meet in Melbourne 16th.

MLIT have confirmed that the following two officials will be visiting the ACCC in Melbourne:

-	Spe	cial Assistant to the Director of the Division, Recall Enforcement Office,
s47F	Road Transport Bureau	
-	0	Chief of the Section, Defects Investigation Office, Road Transport
	Bureau :	s47F

They've also advised that from their side they propose to provide an explanation about:

- Japan's recall system

- Situation in Japan in relation to Takata and measures taken in response
- An overview of measures to not renew vehicle inspection certificates

I'd propose to cover the same broad issues – and just wanted to see if you wanted to participate. I'll probably go to Melbourne, but others would join by video so that's an option for you too.

Cheers

Neville

Neville Matthew

General Manager | Consumer Product Safety Branch

Australian Competition & Consumer Commission 23 Marcus Clarke Street Canberra 2601 T: +61 2 6243 1066 www.accc.gov.au www.productsafety.gov.au

Executive Assistant – Fay O'Connor - +61 2 6243 1391

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

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Defective Takata Airbag Inflators in Australia

1. Context: regulator interaction

The Commonwealth Department of Infrastructure, Regional Development and Cities (**DIRDC**) is the agency responsible for the regulation of vehicles when supplied to the market and monitors voluntary recalls of vehicles.

The Australian Competition and Consumer Commission (**ACCC**) receives recall notification from suppliers, ensures that recall notices comply with Australian Consumer Law (**ACL**) requirements and publishes recall notices on the Product Safety Australia website.

1.1 Commonwealth motor vehicle regulation

DIRDC administers the *Motor Vehicle Standards Act 1989* (Cth) and *Motor Vehicle Standards Regulations 1989* (Cth). Under the *Motor Vehicle Standards Act 1989*, a Vehicle Import Approval is required to import a vehicle.

The *Motor Vehicle Standards Act* applies to all road vehicles, whether they are newly manufactured in Australia or are imported as new or second hand vehicles. The *Motor Vehicle Standards Act* requires all road vehicles to comply with the relevant national standards, the *Australian Design Rules* (**ADRs**), at the time of manufacture and first supply to the Australian market. The ADRs are national standards for, among other things, vehicle safety.

1.2 Australian vehicle safety system requirements

The ADR's set out performance requirements for occupant protection in motor vehicles and harmonise more closely with European regulations than US Federal Motor Vehicle Safety Standards. Due to the mandatory use of seatbelts in Australia, airbags are considered a supplementary restraint system as they are to be used in conjunction with seat belts.

Once a vehicle is supplied to the Australian market, regulation passes to the relevant State or Territory government for administration of in-service requirements such as registration, road-worthiness and vehicle modifications.

All States and Territories provide for the registration of motor vehicles by road transport authorities. Eligibility for registration varies across jurisdictions but includes continued compliance with the ADRs applying to that vehicle when built or imported.

Each State and Territory requires some form of safety inspection to ensure compliance with the relevant vehicle standards before registering a vehicle, at particular intervals, being cited by police for safety faults, or before a transfer of ownership.

1.3 Australian Consumer Law

The Australian consumer product safety framework is underpinned by the Australian Consumer Law (ACL), which took effect on 1 January 2011. The ACL is set out in Schedule 2 to the *Competition and Consumer Act 2010 (*CCA). The ACL is applied as a law of the Commonwealth (CCA Part XI) and as a law of the States and Territories. Prior to January 2011, the *Trade Practices Act 1974* (Cth) (TPA), in conjunction with laws of the states and territories, underpinned the product safety framework.

Under the ACL, suppliers are responsible for selling consumer goods that are safe and fit for purpose. The ACL provides consumers with specific protections for consumer transactions called statutory consumer guarantees every time they purchase goods or services. One of those guarantees is that goods will be of acceptable quality, defined in the ACL as being safe, fit for purpose and free from defects. For goods supplied prior to 2011, the implied warranties provided by the TPA apply, and most relevantly, the implied warranty of merchantable quality (which includes that the goods be free from defects).

In addition, under specific provisions of the ACL, Commonwealth, State and Territory Ministers can regulate consumer goods and product related services by:

- issuing safety warning notices;
- banning products on an interim basis;
- issuing a compulsory recall notice to suppliers (in relation to goods only); and
- in relation to the Commonwealth Minister, declaring mandatory safety standards, imposing permanent bans and making an information standard.

2. The Australian motor vehicle market

In Australia, there are about 18.8 million registered motor vehicles including 14.1 million passenger vehicles. The average age of all registered vehicles is about 10.1 years.

Motor vehicle production is primarily undertaken by large global firms. An important feature of the industry is the vertically connected 'manufacturer authorised' supply chains organised around car manufacturer brands. Businesses in these supply chains are vertically connected through commercial mechanisms such as manufacturer ownership of car and parts distributors, authorised dealer agreements, franchise and licensing agreements.

In Australia, in 2016 around 1.1 million new cars were sold at more than 1,500 new car dealers operating more than 3,500 retail outlets. Broadly:

- over 90% of the new cars sold in Australia were manufactured overseas;
- approximately 43 per cent were sold by manufacturers and their distributors in wholesale markets to commercial and government fleet buyers;
- the remaining 57 per cent were retailed by authorised dealers, with households accounting for two thirds of purchases, businesses around 29 per cent and governments around five per cent; and
- only a very small number of new cars are currently purchased in Australia through car brokers and direct from the manufacturer.

In addition to new car sales, it is estimated that a further 3.7 million used cars are sold per annum in Australia. Used cars may be sold by:

- authorised and independent used car dealers;
- auction houses; and
- private sale.

Buyers of new and used cars include households, small businesses and larger commercial and government fleet buyers.

The automotive aftermarket includes:

- the supply of vehicle parts;
- car repairs and servicing; and

• crash repairs.

Consumers may repair their vehicles themselves or by taking their vehicle to a dealer authorised by the manufacturer (Original Equipment Manufacturer, referred to as the 'OEM') or an independent repairer. Replacement parts may be new or used, and are increasingly being purchased online rather than in traditional bricks and mortar stores. Salvage or scrap yards are a common source of used replacement parts when vehicles that have reached the end of their life span are dismantled.

3. Australian recall system

3.1 Voluntary recalls

Many suppliers voluntarily initiate their own recalls after becoming aware that one or more of their products presents a safety risk. If suppliers are identified as having sold consumer products that are unsafe, product recalls may also be negotiated by the ACCC or other regulators.

3.2 Mandatory recalls

In some cases, the ACCC can recommend that the responsible Commonwealth Minister initiate a compulsory recall in order to protect the public from an unsafe product. If this occurs, the ACCC will direct the manner in which the compulsory recall is to occur and will enforce compliance.

4. Voluntary Takata airbag recalls in Australia

In Australia, between December 2009 and November 2017, nine vehicle manufacturers including BMW, FCA, Ferrari, Honda (including Honda MPE), Mazda, Mitsubishi, Nissan, Subaru, Toyota have progressively voluntarily recalled approximately vehicles fitted with Affected Takata Airbag Inflators. The first recalls of Takata airbags started in 2009 with approximately 2000 vehicles. This recall concerned 2001-2002 Honda Accord and CRV models. Currently around 2.7 million vehicles are subject to voluntary recalld in Australia. This equates to approximately 1 in every 5.2 passenger vehicles in Australia having been recalled.

4.1 Alpha airbags

The ACCC is particularly concerned about Takata airbags classified as 'Alpha' as these have a substantially higher risk of misdelployment and higher risk of causing harm. These airbags pose an immediate threat to safety as they were not manufactured according to design standards.

In Australia, the higher risk 'alpha' inflators were fitted to certain models of Honda, BMW, Nissan and Toyota vehicles between 2001-2004.

4.2 Recall monitoring

The Australian Government has been meeting with affected vehicle manufacturers and receiving updates on recall progress, particularly since early 2015 when the number of vehicles recalled began to significantly increase.

International research has been an important element in informing Australia's approach to the recall. Following the findings relating to alpha and beta airbags and the expansion of the US recall to include beta airbags, the recall in Australia was also expanded resulting in some previously recalled vehicles being subject to a second recall.

4.3 Voluntary recall rates

In Australia, the voluntary recall rates as at December 2017 are as follows:

- Overall Total: 2.72 million
- Rectified: 1.62 million (or 59.6%)
- Outstanding: 1.1.million
- Alpha Total: 115,000
- Rectified: 89,000 (77%)
- Outstanding: 26,000

5. Airbag inflator ruptures in Australia

Globally, the ACCC is aware that the misdeployment of Takata PSAN airbag inflators have been associated with at least 21 deaths and at least 230 injuries. Of the fatalities, 13 have occurred in the US, 5 in Malaysia, 1 in India and 1 in Australia.

In Australia there have been three known misdeployments of Takata airbag inflators which have resulted in the canister rupturing and expelling metal fragments.

- In September 2016, the first known misdeployment occurred when an airbag was
 removed from a BMW vehicle as part of a process to safely dispose of residual parts and
 the inflator was triggered causing rupture. A 5 cm long piece of metal from the rupture
 was found on the roof of a nearby building.
- On 24 April 2017, a 21 year old woman was seriously injured in a vehicle accident in the Northern Territory, when the driver side airbag misdeployed during a collision. The driver was struck in the head by a piece of shrapnel, from the inflator casing. The vehicle involved was a 2005 RAV 4 which was included in a recall campaign.
- On 13 July 2017, a 58 year old man died at the scene of a minor vehicle accident in Sydney, when he was struck in the neck by shrapnel from an airbag that misdeployed. The vehicle involved was a 2007 Honda CRV which was included in a recall campaign

2009	The first Australian Takata airbag recalls initiated by Toyota and Honda.
24 April 2017	A Takata airbag misdeployed during a car accident which contributed to a woman's serious injuries.
13 July 2017	A man in NSW tragically died when his Takata airbag misdeployed.
24 July 2017	The Commonwealth Minister for Small Business and the Commonwealth Minister for Urban Infrastructure issued a media release and jointly wrote to affected vehicle manufacturers seeking a comprehensive status update on the progress of their recall program and their communications with owners of vehicles potentially affected.
	The ACCC began examining the recall strategies employed by each manufacturer to ensure they are complying with their obligations under the Australian Consumer Law.

6. Australian Government action

July 2017	Product Safety added <i>'Manufacturer helplines and contact details'</i> page to assist consumers with the Takata recall. Please direct consumers to the Product Safety <u>website</u> .
5 August 2017	The Commonwealth Minister for Small Business issued a <u>Safety</u> <u>Warning Notice</u> to consumers about the risks involved in the use of vehicles that have been fitted with Takata airbags and strongly urged consumers to check whether their vehicle has been subjected to this recall.
6 August 2017	ACCC Takata Task Force announced.
14 August 2017	DIRDC released its report on the progress of the voluntary recalls.
15 August 2017	The Commonwealth Minister for Small Business and the Commonwealth Minister for Urban Infrastructure issued a joint media release concerning alpha airbags.
18 August 2017	The ACCC updated the product safety website to provide advice to consumers in respect of alpha bags.
21 September 2017	The Commonwealth Minister for Small Business issued the Proposed Recall Notice in relation to motor vehicles with specified Takata airbag inflators and specified salvaged Takata airbag inflators.
9 October 2017	The ACCC held a supplier conference to hear verbal submissions on the proposed draft compulsory recall notice of motor vehicles fitted with defective Takata airbag inflators. Within this consultation process the ACCC also sought written submissions from suppliers and interested parties.
13 October 2017	The ACCC published a summary of the supplier conference and public submissions on the ACCC's Product website.
Currently	The ACCC will be reporting to Government recommending whether the Minister should issue a recall notice in the same or modified terms as the draft recall notice or whether to not issue a recall notice. Should any compulsory recall be issued by the Minister, it will specify the manner, timing and responsibilities for recall activities.

Attachment A – Voluntary recalls in Australia

Product Safety Australia Website: <u>https://www.productsafety.gov.au/news/takata-airbag-recalls-affecting-australian-consumers</u>

Make & model	Year Range	PRA No.
BMW 3 Series E46 Alpha	12/2001 - 03/200	3 <u>2013/13576</u>
BMW 3 Series E46	09/1999 - 08/200	6 <u>2016/15581</u>
BMW 5 Series E39, 3 Series E46, X5 E53	2002-2005	<u>2016/15581</u>
BMW 5 series E39, 3 Series E46, X5 E53	2000-2004	<u>2017/15881</u>
BMW E70 X5, E71 X6	2007-2012	2017/16230
BMW E70 X5, E71 X6	2007-2012	2017/16298
Chrysler 300(LE/LX)	2005-2012	2016/15516
Chrysler 300, 300C	2005-2010	2015/14742
Dodge RAM	2004-2010	<u>2016/15516</u>
Ferrari 458, California, FF	2008-2011	2016/15430
Ford Mustang	2006-2014	2015/14924
Honda Accord, CR-V ALPHA	2001-2002	2009/10969
Honda Civic Alpha	2001	2010/11785
Honda Accord Alpha	2001-2002	2011/12633
Honda Civic, Accord, Accord Euro, CR-V, Jazz, MDX ALPHA	2001-2003	<u>2013/13549</u>
Honda Jazz Alpha	2004	2014/14438
Honda Accord Euro, Civic Hybrid, CR-V, Civic, Jazz	2003-2004	<u>2014/14498</u>
Honda Accord Euro, CR-V, Civic, Jazz, City	2002-2009	2015/14703

Honda Jazz, CR-V	2005-2007	2015/14702
Honda MDX, Accord	2001-2007	2015/14737
Honda City, CR-V, Insight, Jazz, Jazz Hybrid	2006-2012	<u>2015/14819</u>
Honda City, CR-V, Insight, Jazz, Jazz Hybrid	2011-2014	<u>2016/15197</u>
Honda Civic, Legend, Jazz Hybrid	2006-2012	<u>2016/15198</u>
Honda Accord Euro, City, CR-V, Jazz, Insight	2007-2011	2016/15496
Honda Legend, Odyssey, Accord, MDX	2003-2011	<u>2016/15495</u>
Honda Civic, Accord	2006-2011	2016/15494
Honda Accord Euro, City, Jazz & Insight	2012	<u>2017/15856</u>
Honda Legend	2012	2017/15857
Honda Accord	2012	<u>2017/15859</u>
Honda Civic	2001	2017/15860
Jeep Wrangler JK	2007-2012	<u>2016/15516</u>
Lexus SC430	2000-2003	2013/13545
Lexus IS 250, IS 250C, 350, IS F	2005-2011	2016/15425
Lexus IS 250, IS 350, IS 250C, IS-F, LFA	2011-2012	<u>2017/15846</u>
Mazda2 (DE)	2010	2016/15522
Mazda2	2007-2015	<u>2016/15521</u>
Mazda RX-8	2008-2012	<u>2016/15521</u>
Mazda6, BT-50	2005-2011	<u>2015/14761</u>
Mazda6, RX-8 Alpha	2002-2007	<u>2015/14761</u>
Mazda B2500 & B2600	2002-2011	2015/14760
Mazda6, CX-7 & CX-9	2006-2012	2017/16232
Mercedes-Benz passenger cars SL, SLK	2014	2014/14242
Mitsubishi GA & GB i-MiEV	2010-2011	<u>2017/15990</u>
Mitsubishi Lancer	2003-2008	2015/14936
Mitsubishi ML & MN Triton	2007-2014	2016/15523

Mitsubishi Pajero NS, NT, NW, NX	2007-2016	2016/15617
Mitsubishi Pajero NS & NT	2006-2009	<u>2017/15991</u>
Mitsubishi Pajero NT & NW	2010-2012	2017/16025
Nissan N16 Pulsar, Y61 Patrol	2001	<u>2010/11761</u>
Nissan N16 Pulsar, Y61 Patrol		2017/15940
Nissan N16 Pulsar, Y61 Patrol, D22 Navara, T30 X- Trail аlрна	2000-2004	2013/13542
Nissan N16 Pulsar, D22 Navara, Y61 Patrol, T30 X- Trail, A33 maxima ALPHA	2001-2003	<u>2014/14182</u>
Nissan N16 Pulsar, D22 Navara, Y61 Patrol, T30 X- Trail, J31 maxima	2003	<u>2015/14751</u>
Nissan N16 Pulsar, D22 Navara, Y61 Patrol, T30 X- Trail, J31 maxima	2004-2007	2015/14752
Nissan D22 Navara, T30 X-Trail, J31 Maxima, Y61 Patrol	2007-2008	<u>2015/14821</u>
Nissan D22 Navara, Y61 Patrol	2009-2012	2016/15769
Nissan D40 Navara	2008-2014	2016/15228
Nissan D40 Navara	2006-2015	2017/16363
Nissan Tiida	2006-2012	2016/15383
Nissan C11 Tiida	2006-2012	2017/16363
Peformax Silverado, Sierra, Mustang	2007-2008	2015/14789
Subaru Impreza	2004-2007	2015/14715
Subaru Tribeca, Liberty, Outback	2004-2013	2016/15507
Subaru Impreza, Forester	2008-2013	2016/15766
Subaru Exiga	2010-2014	2017/16012
Subaru Liberty & Outback	2010-2014	2017/16013
Toyota Corolla, Avensis Verso, Lexus SC430 ALPHA	a 2000-2004	2013/13544
Toyota Echo, Rav 4 ALPHA	2002-2003	2014/14456
Toyota Echo, Rav 4	2003-2005	2015/14700

Toyota Corolla, Avensis Verso, Yaris	2003-2007	2015/14701
Toyota Avensis Verso, Yaris	2007-2008	2015/14794
Toyota Corolla, Yaris, Avensis Verso	2006-2011	2016/15709
Toyota Corolla	2003-2005	2017/15950
Toyota Corolla, Yaris & Rukus	2010-2012	
Toyota Echo, Rav 4	2002-2003	
MOTORCYCLES		
Make & model	Year RangePRA No.	
American Honda Motor GL1800		<u>2016/15440</u>
Honda GL1800 Goldwing	2012-2015	<u>2017/15906</u>
TRUCKS		
Make & model	Year RangePRA No.	
Volvo UD Trucks Quon & Condor	2011-2016	<u>2017/16021</u>
Hino 300 Series Trucks	2011-2012	<u>2017/16006</u>

		Document 24	
	Vagg, Elisabeth <ev@acco< td=""><td>c.gov.au></td><td></td></ev@acco<>	c.gov.au>	
		5	
s22			
	Probyn, Glenn; Klaver, Jan; Probyn, Glenn	; NYAKUENGAMA Sharon; Matthew, Neville; ; Ford, Mandy	
	For input - MLIT draft agenda - midday 11 Jan 2018 [SEC=UNCLASSIFIED]		
	DORIS - D18-2254 Draft A Aidocx	genda - ACCC, DIRDC and MLIT Meeting - Takata	
	s22	Thursday, 11 January 2018 s22 Probyn, Glenn; Klaver, Jan; Probyn, Glenn For input - MLIT draft age DORIS - D18-2254 Draft A	Vagg, Elisabeth <ev@accc.gov.au> Thursdav. 11 January 2018 10:04 AM s22 Probyn, Glenn; ; NYAKUENGAMA Sharon; Matthew, Neville; Klaver, Jan; Probyn, Glenn; Ford, Mandy For input - MLIT draft agenda - midday 11 Jan 2018 [SEC=UNCLASSIFIED] DORIS - D18-2254 Draft Agenda - ACCC, DIRDC and MLIT Meeting - Takata</ev@accc.gov.au>

Hj (s22

For their question on the second-hand car regulation system, as you suggest it may be beneficial to discuss RAWs and other mechanisms to import second-hand vehicles and how we regulate that in Australia.

Thank you for your suggestion and think it's worth asking them about their reasons behind and experiences where vehicles have had their airbag disabled and whether it's still common practice or if parts availability is now a non-issue.

Thank you Liz

From: s22

Sent: Thursday, 11 January 2018 9:17 AM To: Vagg, Elisabeth Cc: Probyn, Glenn; V ^{S22}; NYAKUENGAMA Sharon; Matthew, Neville; Klaver, Jan; Probyn, Glenn Subject: RE: For input - MLIT draft agenda - midday 11 Jan 2018 [SEC=UNCLASSIFIED]

HI Liz,

I've just added the comments in red, just to highlight the scope of the checks done by STRAs and how they vary across the country.

Regarding the agenda, can you clarify if section 2c is an explanation of the RAWS system?

Also, some history, we had an issue with RAWS a couple of years ago with vehicles coming from Japan, in where MLIT allowed the disabling of the passenger side airbags in some vehicles (due to parts availability issued at the time). This also required a sticker to be placed on the vehicle notifying the disabling of the airbag and for that seating position not to be used. We have since sorted the issue by requesting evidence from the importer that the vehicle has been campaigned, however it may be worthwhile touching on the issue of disabling of airbags.

On the MLIT website (but only on the Japanese version of the website, not English), campaigns that have this provisional step of disabling the airbag, the information is clearly stated in the recall notification. However, the vehicle is still to be campaigned once parts become available.

Mandy Ford has recently been discussion the issue of disabling airbags regarding Performax, though the Performax issue is different as the vehicles (by category) are not mandated to meet the occupant protection ADR. Something to run by Neville and Glenn to see if they want to spin this into the discussion somehow.

Regards

Recalls Manager s22 Regulatory Policy, Risk and Compliance Section Vehicle Safety Standards Department of Infrastructure, Regional Development and Cities

 From: Vagg, Elisabeth [mailto:ev@accc.gov.au]

 Sent: Wednesday, 10 January 2018 3:12 PM

 To:
 nfrastructure.gov.au>

 Cc: Probyn, Glenn <glenn.probyn@accc.gov.au>
 \$22

 NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>; Matthew, Neville

 <neville.matthew@accc.gov.au>; Klaver, Jan <jan.klaver@accc.gov.au>; Probyn, Glenn <glenn.probyn@accc.gov.au>

 Subject: For input - MLIT draft agenda - midday 11 Jan 2018 [SEC=UNCLASSIFIED]

Hi (s22

As discussed, to help guide discussions I've attached a draft agenda for the meeting with MLIT on **Tue 16 Jan from 2-4pm**. Please let me know you have any changes/comments by **midday tomorrow**, with the aim to translate and send it across COB tomorrow.

They have requested a full translation service for the meeting, so I'll be organising for a translator to be present in Melbourne.

A couple of the items for discussion are based on some questions MLIT asked, which I've copied in below the responses provided. Also I've got a draft backgrounder document on Australia's experience (5 page high level summary) and some questions were wanting to find out for MLIT which I'm aiming to have for you tomorrow before its translated and sent prior to the meeting.

Answers to some questions we have previously provided to MLIT:

- 1. What 'technical safety inspection certificate' or 'periodical technical inspection' regime operates in Australia (we will refer them to http://www.australia.gov.au/information-and-services/transport-and-regional/registration-and-licensing-authorities which provides links to State and Territory motor vehicle inspections, licencing and registration authorities, but would appreciate any overviews you had of how things work in Australia or in an example state or territory).
 - The State and Territory government registration authorities generally require a second hand vehicle to be inspected for roadworthiness (technical safety inspection certificate) at the sale of the vehicle from one person to another or at transfer of vehicle registration from one State to another. This varies across the country. My understanding it is mandatory in Victoria but is only required if requested in other jurisdictions.
 - All State and Territory governments generally use their police officers or transport inspectors to conduct random (roadside) vehicle inspections of all road vehicles including private passenger vehicles.
 - Generally, private passenger vehicles are not required to have a periodic inspection. Only certain road vehicles (eg heavy goods vehicles, Taxi, buses) are required to have a periodic inspection. In NSW all vehicles more than five years old will require a safety check as a condition of registration renewal.

- These checks are generally only physical checks, i.e operation of lighting, wipers, oil leaks, condition of tyres, exhaust systems, brakes, suspension components, seat belts. In NSW the safety check does involve brake test on the road measuring the deceleration of the vehicle.
- 2. If there is a specific registration system in Australia for owners of second-hand cars.
 - Other than detailed above, there is no specific registration system for owners of second hand vehicles.
- 3. Query about the framework and scope for vehicle recalls in Australia (we will refer them to https://www.productsafety.gov.au/about-us/accc-role but again further information you have might be of assistance).
 - Suggest to also refer them to the websites: https://infrastructure.gov.au/vehicles/recalls/index.aspxand https://www.productsafety.gov.au/recalls?source=recalls
 - For specific information about Takata recalls for consumers we have the following frequently asked questions available online here FAQs on the Takata airbag recall also here's a link to the Minister's media release Proposed compulsory recall: vehicles with defective Takata airbags.
- 4. What are the roles and responsibilities of car-makers in recalls in Australia.
 - Suggest you refer them to the website: https://infrastructure.gov.au/vehicles/recalls/recall_guidelines.aspx

Thanks Liz Ext. 6243 1355

Fron s22	infrastructure.gov.au]
Sent: Monday, 8 January 2018 3:55 PM	
To: Probyn, Glenn	
Cc: Probyn, Glenn; Vagg, Elisabeth; S22	NYAKUENGAMA Sharon; Matthew, Neville
Subject: RE: MLIT visit to the ACCC - Tak	ata - outline of measures to not renew vehicle inspection certificates
[DLM=For-Official-Use-Only] [SEC=UNCLAS	SSIFIED]

Good Afternoon Glenn,

I will be In Melbourne next week for other business, My understanding is that the meeting is likely to be on the Infernoon of Tuesday 16th January, can you please confirm the time and place as soon as you can.

Regards

s22

Recalls Manager Regulatory Policy, Risk and Compliance Section Vehicle Safety Standards Department of Infrastructure, Regional Development and Cities

_F s22

From: Matthew, Neville [mailto:neville.matthew@accc.gov.au] Sent: Monday, 8 January 2018 8:36 AM To: NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au> Cc: Probyn, Glenn <glenn.probyn@accc.gov.au>; Vagg, Elisabeth <ev@accc.gov.au>

s22

Subject: RE: MLIT visit to the ACCC - Takata - outline of measures to not renew vehicle inspection certificates [DLM=For-Official-Use-Only]

Hi Sharon

Thanks for that – Glenn is overseeing arrangements and I'd be happy for us to engage an interpreter. As it turns out, I am unable to travel that day (too many other meetings already) so I will attend by video. I envisage that Glenn will lead the main part of the presentation in Melbourne.

Cheers

Neville

Neville Matthew

Executive General Manager [A/g] | Consumer Small Business Product Safety Division Australian Competition & Consumer Commission 23 Marcus Clarke Street Canberra 2601 T: +61 2 6243 1066 www.accc.gov.au www.productsafety.gov.au

Executive Assistant - Fay O'Connor - +61 2 6243 1391

From: NYAKUENGAMA Sharon [mailto:Sharon.Nyakuengama@infrastructure.gov.au] Sent: Saturday, 6 January 2018 9:42 AM To: Matthew, Neville s22 Cc: Probyn, Glenn; Vagg, Elisabeth; Subject: RE: MLIT visit to the ACCC - Takata - outline of measures to not renew vehicle inspection certificates [DLM=For-Official-Use-Only]

For-Official-Use-Only

Hello Neville

Thanks for your email inviting us to participate in the meeting with MLIT. We would like to attend and and/or I join by avels to Melbourne to participate in person and that propose that videoconference.

Also, if haven't already done so, can I suggest that you consider arranging an interpreter who also has some net with MLIT officials in Japan previously our embassy technical/scientific qualifications. When arranged for an interpreter to attend and even though the Japanese officials had relatively good English, everyone found that having the interpreter available was helpful.

all s22

Regards Sharon

Sent with BlackBerry Work (www.blackberry.com)

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From: Matthew, Neville <neville.matthew@accc.gov.au> Date: Tuesday, 02 Jan 2018, 8:52 am To: NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au> Cc: Probyn, Glenn <glenn.probyn@accc.gov.au>, Vagg, Elisabeth <ev@accc.gov.au> Subject: FW: MLIT visit to the ACCC - Takata - outline of measures to not renew vehicle inspection certificates [DLM=For-Official-Use-Only]

Hi Sharon

s22

I imagine you've already been told by hat MLIT are planning to come and visit you in January – and expect to meet in Melbourne 16th.

MLIT have confirmed that the following two officials will be visiting the ACCC in Melbourne:

s47F , Special Assistant to the Director of the Division, Recall Enforcement Office, Road Transport Bureau

S47F Bureau nief of the Section, Defects Investigation Office, Road Transport

They've also advised that from their side they propose to provide an explanation about:

- Japan's recall system
- Situation in Japan in relation to Takata and measures taken in response
- An overview of measures to not renew vehicle inspection certificates

I'd propose to cover the same broad issues – and just wanted to see if you wanted to participate. I'll probably go to Melbourne, but others would join by video so that's an option for you too.

Cheers

Neville

Neville Matthew

General Manager | Consumer Product Safety Branch Australian Competition & Consumer Commission 23 Marcus Clarke Street Canberra 2601 T: +61 2 6243 1066 www.accc.gov.au www.productsafety.gov.au

Executive Assistant - Fay O'Connor - +61 2 6243 1391

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Meeting Agenda

Meeting date	Tuesday 16 January 2018
Time	2:00 - 4:00 AEST
Locations	Level 17, Casselden, 2 Lonsdale Street Melbourne Victoria 300
	ICBR LvI 1 : Meeting Room West (VCU) IMEL : L17-22 Djirri Room (VCU)
Attendees	Australian Competition and Consumer Commission (ACCC)
	Neville Matthew Executive General Manager [A/g], Consumer Small Business & Product Safety Division, Glenn Probyn Director Takata Task force , John Fogarty Legal Contractor assisting the Task Force
	Thyme Burdon, Senior Lawyer, Harriet Gray, Director, Strategy, Consumer Small Business & Product Safety Division, Gad Ellinson, Senior Safety Investigator, Katie Hotchkis, Senior Safety Investigator, Ben Miley, Senior Safety Investigator, Liz Vagg, Assistant Director of Task Force
	Department of Infrastructure, Regional Development and Cities (DIRDC)
	Recalls Manager, Regulatory Policy, Risk and Compliance Section, Sharon Nyakuengama General Manager Vehicle Safety Standards Branch, / Director, Regulatory Policy, Risk and Compliance
	Ministry of Land, Infrastructure, Transport and Tourism (MLIT)
	, Special Assistant to the Director of the Division, Recall Enforcement Office, Road Transport Bureau
	s47F Chief of the Section, Defects Investigation Office, Road Transport Bureau
Translater	TDO

Translator

TBC

1. Introductions

2. Australia's recall system and regulation of vehicles

- a) Interaction between regulators at a Commonwealth level [ACCC & DIRDC]
- b) Operation of State and Territory motor vehicle inspections licencing and registration authorities – how Australia regulates the safety of vehicles in issuing registration and conducting inspections [DIRDC]
- c) Regulation of second-hand cars [DIRDC]
- d) Roles and responsibilities of car-makers for voluntary recalls in Australia [DIRDC]
- 3. Current measures in Australia on the voluntary recall of defective Takata airbags [ACCC]
 - a) Fleet size affected and remedy recall rates
 - b) Challenges posed for car-makers and regulators
 - c) Characterisation of the hazard and risk factors

- Alpha and beta inflators
- Place of manufacture
- Desiccant
- Risk factors: age of vehicle, climatic conditions and position in vehicle (driver and passenger side airbags)

4. Future - proposed compulsory recall [ACCC]

- a) Timetable for recalling vehicles based on the safety risk
- b) Measures by suppliers to locate and notify affected consumers
- c) Engagement and communications plan to clearly communicate to consumers the nature of the safety risk and details of the replacement program
- d) Reporting and record keeping and establishing a database accessible to consumers
- e) Resolving consumer disputes under a dispute resolution process
- f) Salvaged parts prohibition on the sale of goods under compulsory recall
- 5. Japan's recall system [MLIT]
- 6. Situation in Japan in relation to Takata and measures taken in response [MLIT]
- 7. An overview of measures to not renew vehicle inspection certificates [MLIT]
- 8. Questions / Discussion [All]

	*	s22 Document 25	
	From: Sent: To: Subject: Attachments:	s22 Monday, 19 February 2018 2:09 PM Timothy.Grimwade@accc.gov.au; Matthew, Neville; glenn.probyn@accc.gov.au; NYAKUENGAMA Sharon; s22 FW: Agenda: ACCC/DIRD Takata progress meeting 20/02/2018 [SEC=UNCLASSIFIED] Agenda - ACCC DIRD weekly Takata progress meeting 20 February 2018.docx	;
	All		
		ion. Our teleconference is scheduled for tomorrow afternoon, Tuesday 20 February as stated in my email below.	
Ì	Kind regards,		
	Vehicle Safety Standards	Regulatory Policy, Risk and Compliance Surface Tranport Division are, Regional Development and Cities ACT 2601 s22 w www.infrastructure.gov.au	********
	0		
Ę	<neville.matthew@accc.gov< td=""><td>2018 1:44 PM cc.gov.au' <timothy.grimwade@accc.gov.au>; 'Matthew, Neville' ^{s22} .au>; 'glenn.probyn@accc.gov.au' <glenn.probyn@accc.gov.au>; D Takata progress meeting 20/02/2018 [SEC=UNCLASSIFIED]</glenn.probyn@accc.gov.au></timothy.grimwade@accc.gov.au></td><td></td></neville.matthew@accc.gov<>	2018 1:44 PM cc.gov.au' <timothy.grimwade@accc.gov.au>; 'Matthew, Neville' ^{s22} .au>; 'glenn.probyn@accc.gov.au' <glenn.probyn@accc.gov.au>; D Takata progress meeting 20/02/2018 [SEC=UNCLASSIFIED]</glenn.probyn@accc.gov.au></timothy.grimwade@accc.gov.au>	
		enda for use during this afternoon's teleconference. Please let me know if you led and I will update and re-circulate.	Ļ
s2	send 1	their apologies.	
ì	Regards,		
	s22		
	Vehicle Safety Standards	Regulatory Policy, Risk and Compliance Surface Tranport Division are, Regional Development and Cities ACT 2601	

26.

w www.infrastructure.gov.au

s22

Weekly progress meeting - Takata recall

Australian Competition and Consumer Commission (ACCC) & Department of Infrastructure, Regional Development and Cities (Infrastructure)

Agenda

2:00pm to 3:00pm | Tuesday, 20 February 2018 | Teleconference Dial 1300 214 196 then enter PIN 288013#

Standing Items

e.*

- 1. Recommendations to the Minister for Small and Family Business, the Workplace and Deregulation
- 2. Planning for release of the Notice stakeholder and media engagement
- 3. Communications including scripts

Open items

- Update on ACCC's proposed engagement with State and Territory Registration Authorities Infrastructure to provide update.
 Definition of supplier in the draft recall notice ACCC to provide update.
- 3. Definition of "supplier" in the context of the voluntary recalls ACCC framework ACCC to provide update.
- 4. Deactivation of airbags by
 \$47G
 ACCC

 ACCC to provide update.
 \$47G
 \$47G

From: Probyn, Glenn <glenn.probyn@accc.gov.au> Sent: Friday, 27 April 2018 11:24 AM To: Cc: Matthew, Neville <neville.matthew@accc.gov.au>; Vagg, Elisabeth <ev@accc.gov.au> ibject: FW: Call for agenda items for 27/4/2018 Takata teleconference [SEC=UNCLASSIFIED]

Hi s22	2
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Thanks for your email re today's agenda. In addition to items identified for discussion last week (attached), can we please place the following items on the agenda for discussion today?

1. Update: published the Takata Misdeployment Incident Report Form (attached email):

Suppliers are required to submit a Takata Misdeployment Incident Report Form (TMIR) to the ACCC within two business days from the time you first learn of a report of a misdeployment. Timely completion and submission of the TMIR to the ACCC will satisfy a supplier's reporting obligations under the Recall Notice as well as under s 131 of the Australian Consumer Law (ACL) where applicable (s 131 of the ACL requires reporting of incidents involving death, serious illness or injury associated with consumer goods).

- s47G 2. Update: Letter sent and response received (holding responses to consumer enquiries while we consider response) (attached email)
 - 3. Update: and Overseas Vehicle Sales letters send requesting further information about possible disabling airbags (attached email + response letter/email)

- 6. Request for assistance: RACV participants list, follow up corro to confirm they are either a supplier under the recall or not (Email: Supplier list Takata affected vehicles)
 - Infrastructure did a bulk mail out to all 389 participants of the Road Vehicle Certification System (RVCS), which covers both light vehicles (below 4 tons NB 1 – consumer vehicles), heavily vehicles (above 4 tons NB 2 – commercial vehicles), and a combination of both for example Mercedes-Benz van which are above 4 tons/8 seaters that have been converted to a minivan and are used by consumers.
 - Of the 389 RVCS participants, Infrastructure received 99 responses, of those 28 said yes they have supplied vehicles fitted with a defective Takata airbag (Hino and Volvo are in this list). There were a large number who either didn't respond for reasons being either ignoring it, gone out of business, lapsed approvals of ADRs etc. (e.g McLaren Automotive Ltd has been identified as captured under the compulsory recall under this process, but we have not received anything from this supplier nor is there a voluntary recall, and they are recalled in the US).
 - Are we please able to have the entire list to contact those who have not responded for compliance purposes to have a complete list of all suppliers of vehicles fitted with defective Takata airbags both commercial and consumer vehicles?
- 7. Request for assistance: RAWS participants list of ~190, whether Infrastructure have contacted these participants to confirm/ request they positively identify themselves as a supplier (copy of corro). Are you able to provide the most up to date list to contact these for compliance purposes?

Thanks	s22
Glenn.	-

Glenn Probyn

Deputy General Manager (a/g) | Takata Task Force | Consumer Product Safety Branch Australian Competition & Consumer Commission Level 17 Casselden | 2 Lonsdale Street | Melbourne Vic 3000 T: + 61 3 9290 1978 www.accc.gov.au www.productsafety.gov.au

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 From:
 \$22

 Sent:
 Thursday, 26 April 2018 2:58 PM

 S22

 To:
 NYAKUENGAMA Sharon <<u>Sharon.Nyakuengama@infrastructure.gov.au</u>>; Matthew, Neville

 <neville.matthew@accc.gov.au>; Probyn, Glenn <glenn.probyn@accc.gov.au>; Vagg, Elisabeth <<u>ev@accc.gov.au</u>>;

`ubject: Call for agenda items for 27/4/2018 Takata teleconference [SEC=UNCLASSIFIED]

Good afternoon All

Please let me know if you have any agenda items for inclusion on tomorrow's agenda. I will then settle it and send it out by 1pm.

Many thanks,

s22

Recall Reform Manager | Regulatory Policy, Risk and Compliance Vehicle Safety Standards | Surface Tranport Division Department of Infrastructure, Regional Development and Cities GPO Box 594, Canberra ACT 2601

s22

www.infrastructure.gov.au

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takatarecall <takatarecall@accc.gov.au></takatarecall@accc.gov.au>
Tuesday, 24 April 2018 12:20 PM
takatarecall
ACCC - Takata Misdeployment Incident Report Form and website guidance
[SEC=UNCLASSIFIED]
Takata Misdeployment Incident Report Form.docx

Good afternoon

s22

The Consumer Goods (Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018, requires suppliers to notify the ACCC of any misdeployment incidents involving an Affected Takata Airbag Inflator in one of their vehicles.

To assist you, the ACCC has developed the **attached** Takata Misdeployment Incident Report Form (TMIR) which is also available on the Product Safety Australia website:

ttps://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/what-suppliers-should-do/reporting-guidance-templates.

Takata Misdeployment Incident Report Form

Suppliers must submit an initial TMIR to the ACCC within two business days from the time you first learn of a report of a misdeployment. It may be that not all relevant information is known within this time period, but an initial TMIR must be submitted, providing what information is available. The first TMIR regarding a given incident will be designated as the Initial report (see 1.4 in the form). A subsequent report regarding the same incident can be designated as an Amended, Supplemental or Final report, as the case may be.

Timely completion and submission of the TMIR to the ACCC will satisfy a supplier's reporting obligations under the Recall Notice as well as under s 131 of the Australian Consumer Law (ACL) where applicable (s 131 of the ACL requires reporting of incidents involving death, serious illness or injury associated with consumer goods).

More detailed instructions are provided in the form. Please submit all reports and questions in relation to the above to takatarecall@accc.gov.au

Regards

Takata Task Force

Takata Task Force | Consumer Product Safety Branch

Australian Competition & Consumer Commission 23 Marcus Clarke Street Canberra 2601 www.accc.gov.au www.productsafety.gov.au

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Vagg, Elisabeth <ev@accc.gov.au> Tuesday, 17 April 2018 5:00 PM S22 Probyn, Glenn; Matthew, Neville; NYAKUENGAMA Sharon; Gray,</ev@accc.gov.au>
Harriet; ACCC and Infrastructure weekly meeting [SEC=UNCLASSIFIED] ACCC - Second-hand vehicle action plan and website guidance [SEC=UNCLASSIFIED]; LETOUT_ACCC_PROBYN_UPDATED PLAN.PDF; ACCC letter to Compulsory recall of defectipdf; ACCC letter to
Overseas Vehicle Sales - Compulsory recall of defective Tpdf; 2018.04.11 - pdf; Letter from ACCC to Volvo Group Australia (Pty) Ltd - Recalls involvingpdf; Letter from ACCC to Hino Motor Sales Australia - Recalls involving defecpdf; FW: Supplier list - Takata affected vehicles. [SEC=UNCLASSIFIED]

As discussed (with Neville overseas at OECD and Sharon away sick), we'll progress items below for noting/actioning and meet next week as usual. I can discuss Item 9 with you tomorrow for background.

Items for noting:

s22

s22

Hi

- 1. Update: Second-hand vehicle action plan form uploaded and provided to suppliers due by 1 May (attached email)
- Update: States/territory registration authorities: Proposed phone conference chaired by Infrastructure in week beginning Monday 14 May to discuss recall education & registration initiatives [discuss at next meeting]
- 3. Update: letter sent and response received (holding responses to consumer enquiries while we consider response) (attached email) [discuss at next meeting] s47G
- 4. Note: requesting further information about possible disabling airbags (attached email)
- 5. Note: Commercial vehicles letters sent to Hino and Vivo Trucks (attached email)

s47G

o We have

email attaching data from RAWS database information for this.

7. Note: ACCC to progress with contacting suppliers to ask they alert dealer with the issue identified in technicians have proper instructions (checks and balances in place) to ensure they are properly / adequately carrying out the replacement work installing/fitting them correctly with Nissan and Subaru issuing re-recalls having identified this issue.

• We have email attaching technical bulletins and will progress this task and come back to you with questions.

Items for progressing:

- Request for update: Whether the monthly recalls figures for March are available? ACCC in process
 of finalising the new monthly reporting template to provide suppliers, and then to send it attached to
 transition of reporting obligations.
- 9. Request for assistance: RAWS participants, follow up corro to confirm they are either a supplier under the recall or not (Email: Supplier list Takata affected vehicles)
 - Early in the process Infrastructure sent a bulk letter to RAWs participants, some of which
 positively identified themselves ~24 as suppling vehicles fitted with Takata airbags. ACCC to
 follow up to confirm with a large portion who didn't respond. Does Infrastructure have any
 updates for the responses of the 380 or so emails sent out?

Thanks Liz

Liz Vagg

Director Operations (a/g) | Takata Task Force | Consumer Product Safety Branch Australian Competition & Consumer Commission 23 Marcus Clarke Street Canberra 2601 T: +61 2 6243 1355 www.accc.gov.au www.productsafety.gov.au

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From:	takatarecall <takatarecall@accc.gov.au></takatarecall@accc.gov.au>
Sent:	Monday, 16 April 2018 5:38 PM
То:	takatarecall
Subject:	ACCC - Second-hand vehicle action plan and website guidance
	[SEC=UNCLASSIFIED]
Attachments:	ACCC - Second-hand Vehicle Action Plan Form.docx; ACCC- Second-hand Vehicle
	Action Plan Form.pdf

Good afternoon

The Consumer Goods (Motor Vehicles With Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018, requires suppliers to submit a Second-hand Vehicle Action Plan (SVAP) to the ACCC by **1 May 2018**.

To assist you in providing this plan, the ACCC has developed the **attached** form which is also available on ie Product Safety Australia website: https://www.productsafety.gov.au/recalls/compulsory-takata-airbagrecall/what-suppliers-should-do/reporting-guidance-templates.

As a general guide, the SVAP should detail how a supplier intends to maximise the replacement of defective Takata airbags in vehicles sold to second-hand vehicle operators. This includes how suppliers intend to communicate to dealers the recall status of their vehicle brands and encourage and support replacements of defective Takata airbag inflators.

Guidance for suppliers

- Although the format of your SVAP is optional, the attached form provides you with a framework to
 inform the ACCC of the components of your plan and allows you to provide narrative explanations
 along with relevant documents, links and evidence.
- Completion of the form will assist you to ensure that your SVAP meets the minimum requirements
 of the Recall Notice and will help to avoid gaps in your SVAP. It is also likely to assist the ACCC to
 more rapidly assess your SVAP.
- For this reason, the ACCC strongly encourages you to complete and submit the SVAP using the attached the form. Alternatively, you may choose not to complete the form and to submit your SVAP for the ACCC to assess instead.

Please submit all reports and questions in relation to the above to takatarecall@accc.gov.au

Regards

Takata Task Force

 Takata Task Force | Consumer Product Safety Branch

 Australian Competition & Consumer Commission

 23 Marcus Clarke Street Canberra 2601

 www.accc.gov.au

 www.productsafety.gov.au

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Second-hand Vehicle Action Plan—Form for Suppliers' submission (due on or before 1 May 2018)

The Consumer Goods (Motor Vehicles With Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018 (Recall Notice) requires a Supplier to submit a Second-hand Vehicle Action Plan to the ACCC on or before 1 May 2018.

Guidance notes:

- The Recall Notice requires Suppliers to submit a Second-hand Vehicle Action Plan (SVAP) to the ACCC for approval by 1 May 2018.
- The format of your SVAP is optional. This form provides you with a framework to assist in your development of the SVAP and to inform the ACCC of the components of your plan. It allows you to provide narrative explanations as well as to submit relevant documents and links to evidence your plan.
- Where the form seeks information about planned communications and you have already conducted relevant communications, please also identify those past communications and your intentions regarding continuing or varying those communications.
- The ACCC encourages you to complete and submit the form (and attach your SVAP document(s) and evidence of the components of your SVAP, whatever form they take). Alternatively, you may choose not to complete this form and just submit your SVAP (in whatever form it takes) for the ACCC to assess.
- Terms used in this form have the same definitions/meanings as in the Recall Notice.

Supplier	
Date of submission of form	
Name, position and contact details (phone, postal and email address) of submitter	

- Identify how you plan to ensure distribution of information regarding the recall status of vehicles in the second-hand vehicle market (including the auto-recycling/salvage market or auction houses). You should provide specific examples and attach documents where possible. Please include information about all relevant aspects of your communication and engagement with the secondhand vehicle market, including, but not limited to:
 - a. planned communications with industry bodies/organisations, including a list of any such bodies and the mode and content of your proposed communications
 - b. planned communications through use of your webpage, including dedicated information for second-hand suppliers and how they can engage with you to most efficiently ensure replacement of Affected Takata Airbag Inflators
 - c. planned communications with auction houses, vehicle warehouses or similar entities that supply second-hand vehicles
 - d. planned communications targeting web-based, second-hand vehicle suppliers, including through entities such as Carsales
 - e. planned communications to the part of the second-hand vehicle market that overlaps with the spare parts market, for example, salvage yards and auto-recyclers
 - f. any other planned outreach or communications.

- 2. Indicate how you plan to encourage and support replacement and/or recovery of Affected Takata Airbag Inflators in the second-hand vehicle market (including the auto-recycling/salvage market or auction houses). You should provide specific examples and attach documents where possible. Please include information about all relevant aspects of your plan, including but not limited to:
 - a. facilitating and conducting replacement of Affected Takata Airbag Inflators through your dealer network or other authorised representatives
 - b. incentivising prompt and proactive identification and replacement of Affected Takata Airbag Inflators in second-hand vehicles
 - c. incentivising identification of Affected Takata Airbag Inflators in the auto-recycling, salvage and spare parts market, and retrieval/removal of those inflators from that market (in compliance with the relevant provisions of the Recall Notice)
 - d. any other planned encouragement and/or support.

.





Template for Recall Initiation Schedule (due 3 April 2018)

Guidance notes:

This template is for a Supplier to use for preparing a Recall Initiation Schedule pursuant to the Consumer Goods (Motor Vehicles With Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018 (the Recall Notice). The sample text in this template is for illustration purposes. The template is designed to allow a Supplier flexibility in scheduling recall initiation in accordance with the provisions of the Recall Notice.

- Geographic application this allows Suppliers to prioritise based on climatic conditions. Suppliers
 may prioritise by state or territory, or postcode, or some other clear demarcation that consumers
 can easily understand.
- VIN list This allows Suppliers to provide a searchable VIN list as part of this Schedule or by link, should a Supplier wish to do so. A Supplier may wish to specify certain VINs from a specified model list based on a priority factor (such as climate). In any event, a Recall Database must be established by no later than 1 July 2018, which will allow a consumer to search by VIN and identify the recall status of their vehicle.
- Other factors this field allows Suppliers to prioritise by other factors under the Recall Notice, as needed.

Once completed, the schedule should be dated and labelled with a version number as follows: Supplier A Recall Initiation Schedule

Version 1, 03/04/2018

Recall initiation date	Make and model	Model year	Geographic application, if applicable	VIN list, if applicable	Other factors, if applicable
26 June 2015	Chevrolet Silverado	2007– 2008	QLD,NSW,WA, TAS,NT,VIC	1GCHK23688F130738 1GCHK29698E181940 1GCHK23667F548004 1GCHK23697F501923 1GCHK23697F539796 3GCEK13Y27G533660 1GCHK23688F128178 1GCHK23657F537155 1GCHK29618E113678 1GCHK29618E113678 1GCHK29628E140775 1GCHK29698E133564	Passengers side inflator.

			1GCHK23678F102204	
			1GCHK23628F110405	
			1GCHK29677E597760	
			1GCHK23617F566913	
			1GCHK23D47F187211	
			1GCHK23608F101055	
			1GCHK23638F103978	
			1GCHK23608F108717	
		1	1GCHK23698F116850	
			1GCHK23638F115564	
			1GCHK23638F107013	
			1GCHK23668F133105	
			1GCHK236X8F101662	
			1GCHK23658F128946	
			1GCHK29658E133769	
			1GCHK23658F118319	
			1GCHK23668F118703	
			1GCHK23648F105500	
			1GCHK23618F121217	
			1GCHK23648F112592	
			1GCHK23678F160488	
			1GCJK33638F148300	
			1GCJK33628F114302	
			1GCHK29668E128161	
			1GCHK23618F152306	
			1GCHK23648F139615	
			1GCHK23638F115371	
			1GCHK236X8F150330	
			1GCHK23678F151032	
			1GCHK23678F150138	
			1GCHK23678F118967	
			1GCHK23668F123996	
			1GCHK23618F180574	
			1GCHK23608F149364	
			1GCHK23608F181733	
			1GCHK29K48E153296	
			1GCHK23688F177512	
	 ×		1GCHK23698F176692	
			1GCHK23608F176242	
			1GCHK23698F113432	
		x	1GCHK23628F179093	
			1GCHK23608F169548	
			1GCHK29658E179621	
			1GCHK23618F123100	
			1GCHK29678E135510	

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	8	1GCHK23648F131045	
		1GCHK23668F119737	
		1GCHK23658F186426	
		1GCHK29668E188442	
		1GCHK23608F203827	
		1GCHK236X8F186874	
		1GCHK23628F130072	
		1GCHK23638F129402	
		1GCHK23648F184957	
		1GCHK29658E196077	
		1GCHK23618F190344	
		1GCHK23678F196374	
		1GCHK23618F166061	
		1GCHK23638F176753	
		1GCHK23638F152551	
		1GCHK29638E154037	
		1GCJK33668F145617	
		1GCHK23608F206551	
		1GCHK23658F162093	
		1GCHK29688E123169	
		1GCHK236X8F183201	
		1GCHK29658E164505	
		1GCHK23608F198340	
		1GCHK23638F201229	
		1GCHK29608E151662	
		1GCHK236X8F190701	
		1GCHK23638F196131	
		1GCHK23628F180762	
		1GCHK23648F184456	
		1GCHK23648F182397	
		1GCJC33618F177758	
		1GCJK33608F214351	
		1GCHK23618F210236	
		1GCHK23648F209145	
		1GCHK23648F227452	
		1GCHK23638F140934	
		1GCHK236X8F206900	
		2GCEK13Y981306721	
		1GCHK23658F219070	
		1GCHK23688F209780	
		1GCHK23668F209602	
		1GCHK236X8F209733	
		1GCHK23648F186370	
		1GCHK23688F209956	
		1GCHK23618F138499	

				1GCHK29698E217478	
				1GCHK23698F221503	
				1GCHK23608F225813	
				1GCHK23668F219062	
				1GCHK29638E112287	
				1GCHK23658F220204	
				1GCHK23627F547142	
				1GTHK296X8E139969	
26 June 2015	GMC Sierra	2005– 2007	QŁD,NSW,WA, TAS,NT,VIC	1GTHK29687E577467 1GTHK29687E596326 1GTHK29638E121507 1GTHK29668E166540 1GTHK23658F194459	Passengers side inflator.
26 June 2015	Ford Mustang	2007- 2008	Gold Coast, Queensland	1ZVHT82H385171767	Driver and Passenger side inflator.

.

Form for Suppliers' Submission of Details of Communication and Engagement Plan (CEP) - Grey/Parallel Importers and RAWS Participants

This form is for Suppliers as defined under subparagraph (c) of the definition of the Consumer Goods (Motor Vehicles With Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018 (Recall Notice) (referred to hereafter as a grey/parallel importer or RAWS participant).

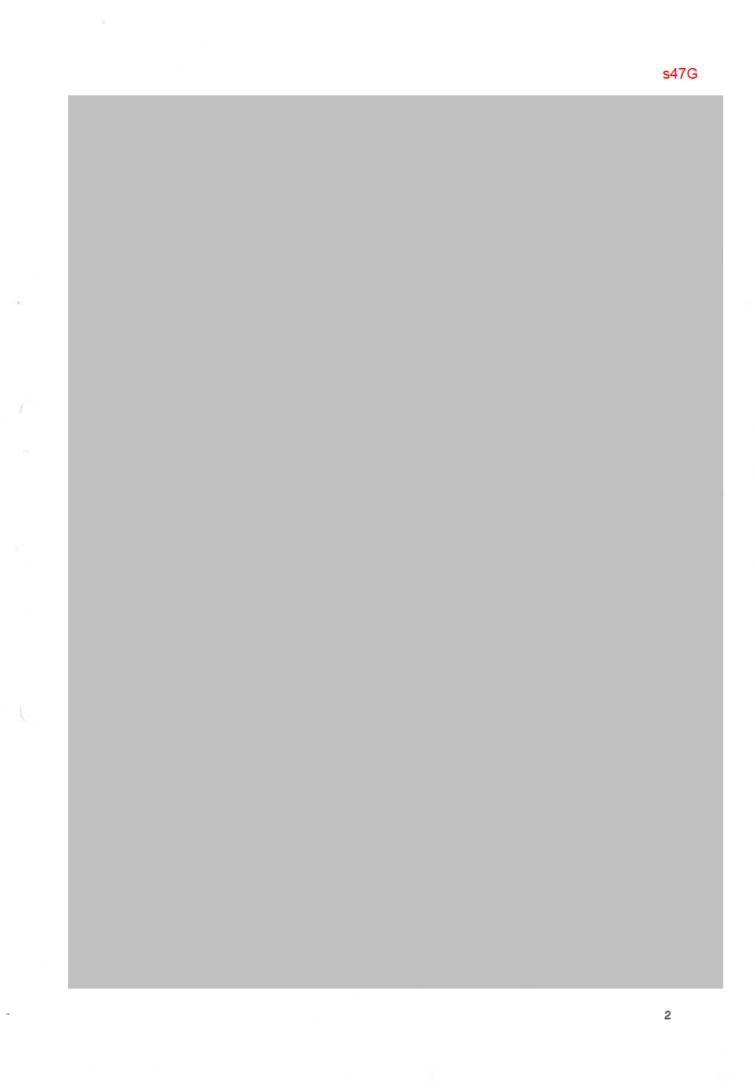
Guidance notes:

- The Recall Notice requires Suppliers to submit a CEP to the ACCC for approval by 3 April 2018.
- A grey/parallel importer or RAWS participant is required by section 7 of the Recall Notice to develop and implement a CEP that adopts some or all of the measures outlined in Schedule 2 of the Recall Notice as are reasonable and appropriate for the circumstances of that Supplier.
- The format of your CEP is optional. This document is not a template for your CEP. This form
 instead provides you with a framework to inform the ACCC of the components of your plan, and it
 allows you to provide narrative explanations as well as to submit relevant documents and links to
 evidence your plan. Completion of the form will assist you to ensure that your CEP meets the
 minimum requirements of the Recall Notice and will help to avoid gaps in your CEP (as it includes
 a section on each required aspect of the CEP). A more detailed *Form for Suppliers' Submission of
 details of Communication and Engagement Plan* is also available. You may use that form (and
 Schedule 2) as a guide for developing your own CEP—it may assist you to consider the various
 requirements of Schedule 2 and determine what is reasonable and appropriate for your
 circumstances.
- The ACCC strongly encourages you to complete and submit the form relevant to your circumstances. Alternatively, you may choose not to complete the form, and may instead simply submit your CEP for the ACCC to assess.
- Terms used in this form have the same definitions/meanings as in the Recall Notice.

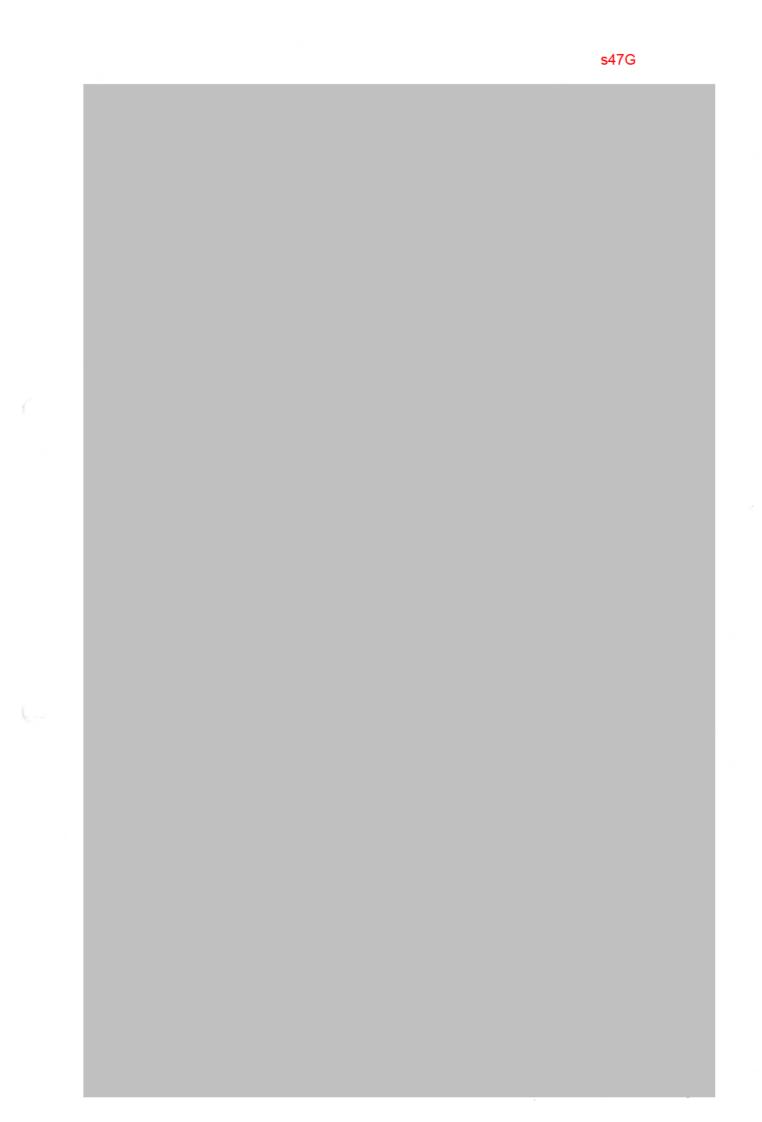
(eg, first using post, then using registered post, etc).

Supplier (full name, ABN, ACN and contact details, as applicable)		s47G				
Date of completion of form	12/04/18					
 Summarise your plan for contacting, communicating and engaging with Consumers to maximise rates of replacement of Affected Takata Airbag Inflators in Vehicles you supplied. Include details of planned methods of contact (eg, post, registered post, email, sms, phone, in person, other) and any plan for escalation of efforts to contact Consumers 						

s47G

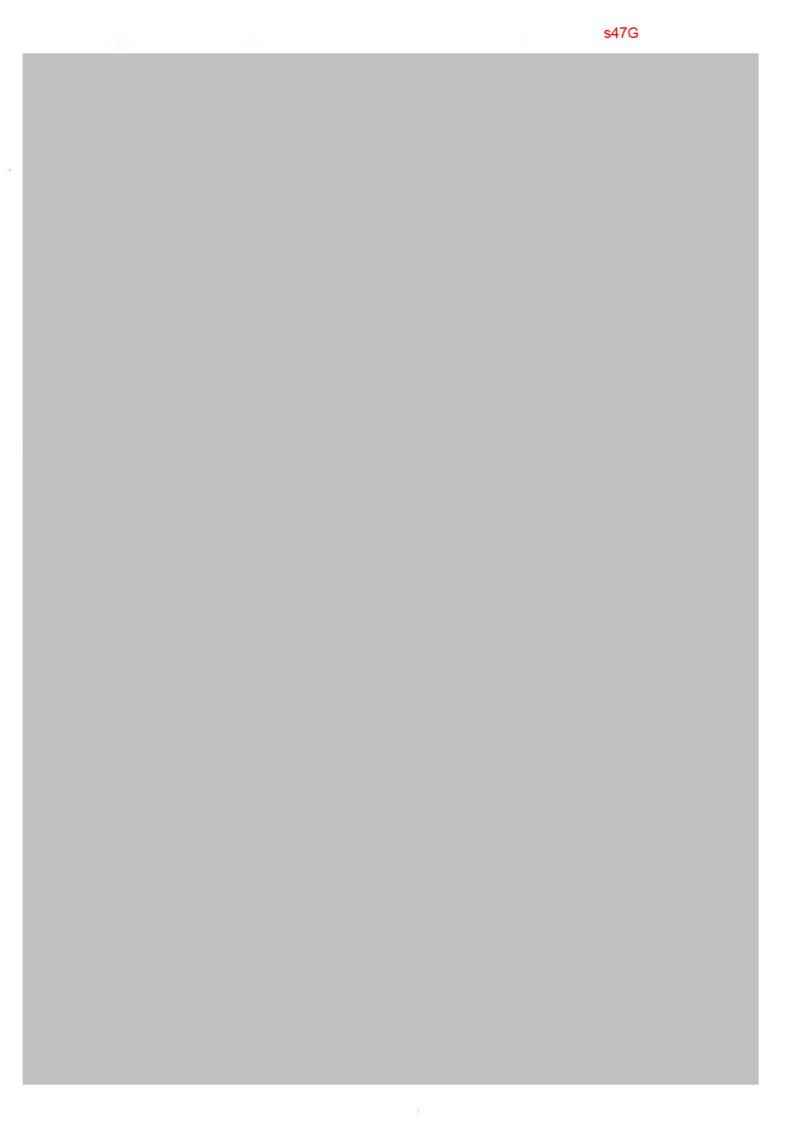


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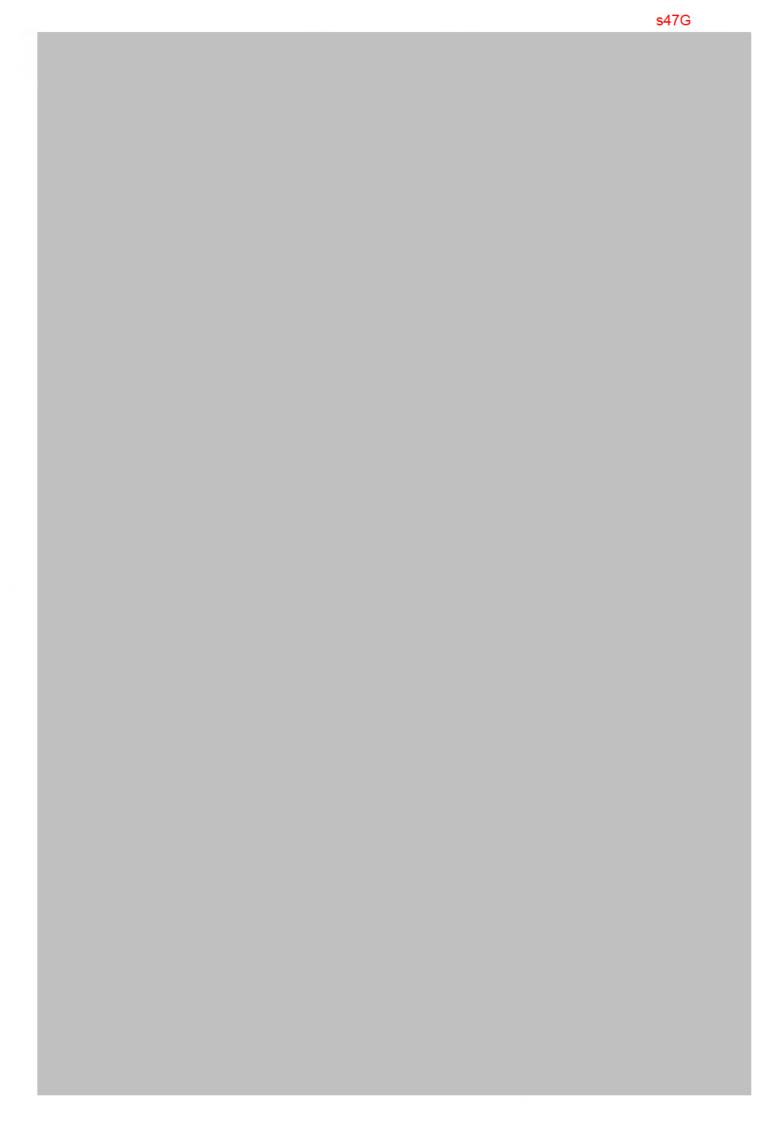


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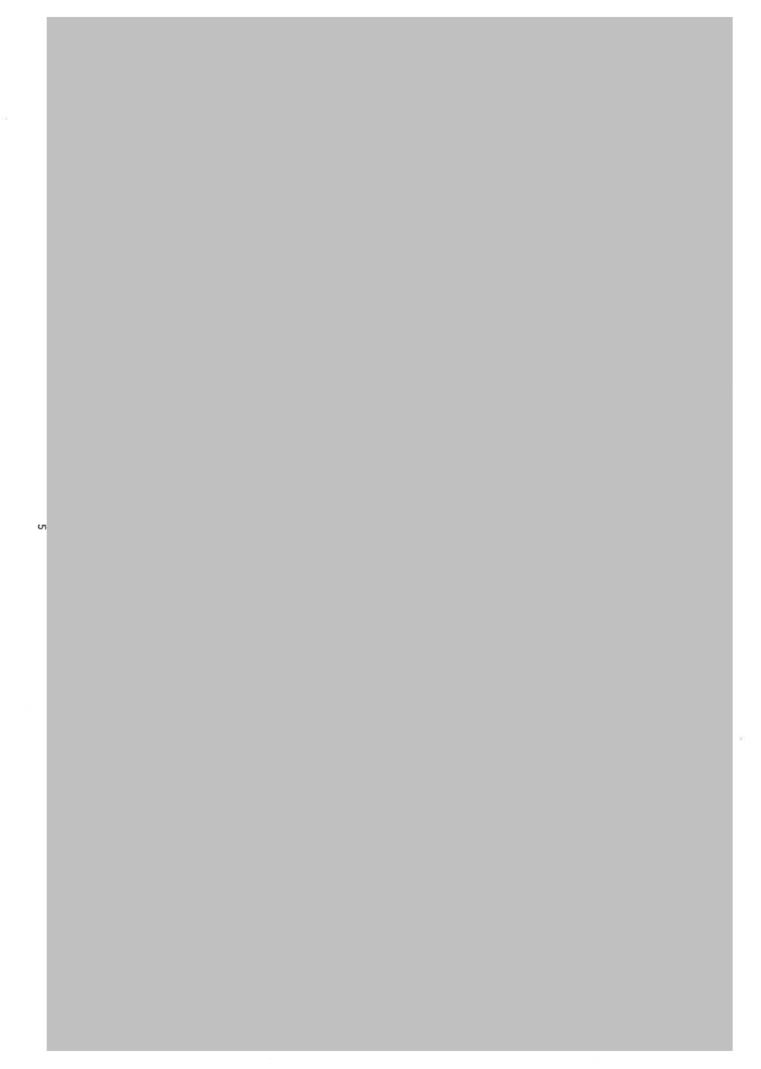






s47G

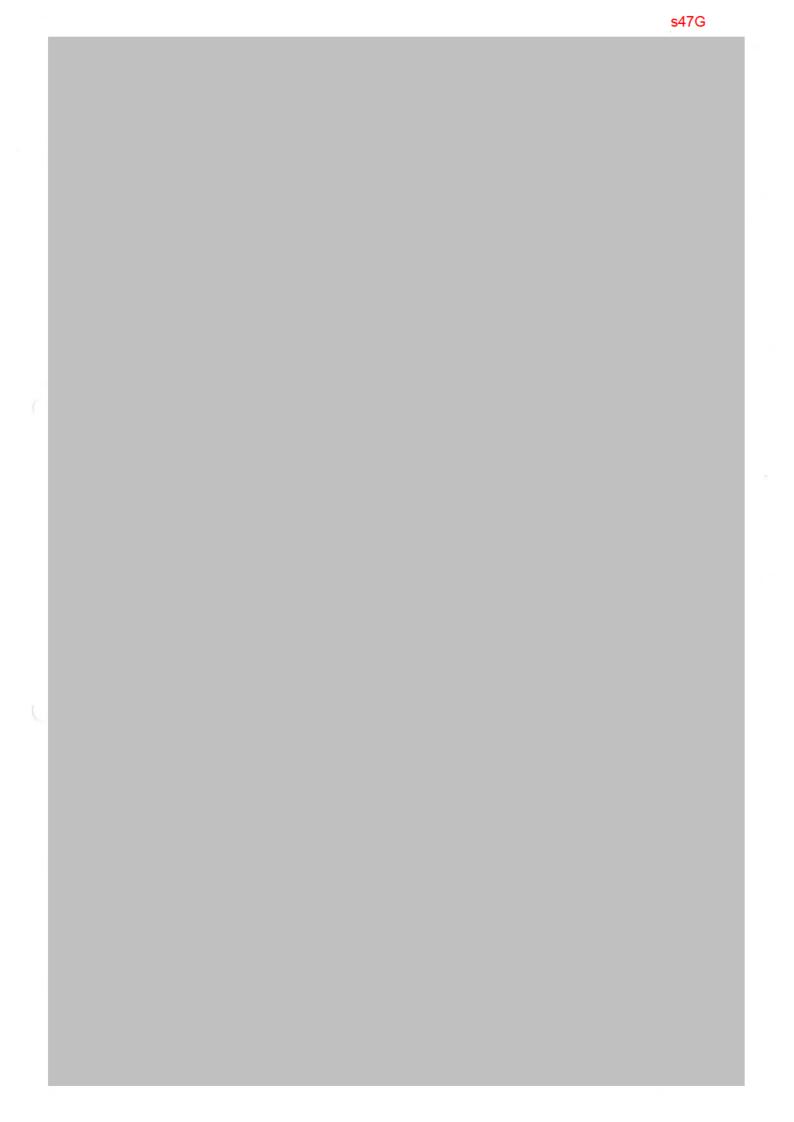


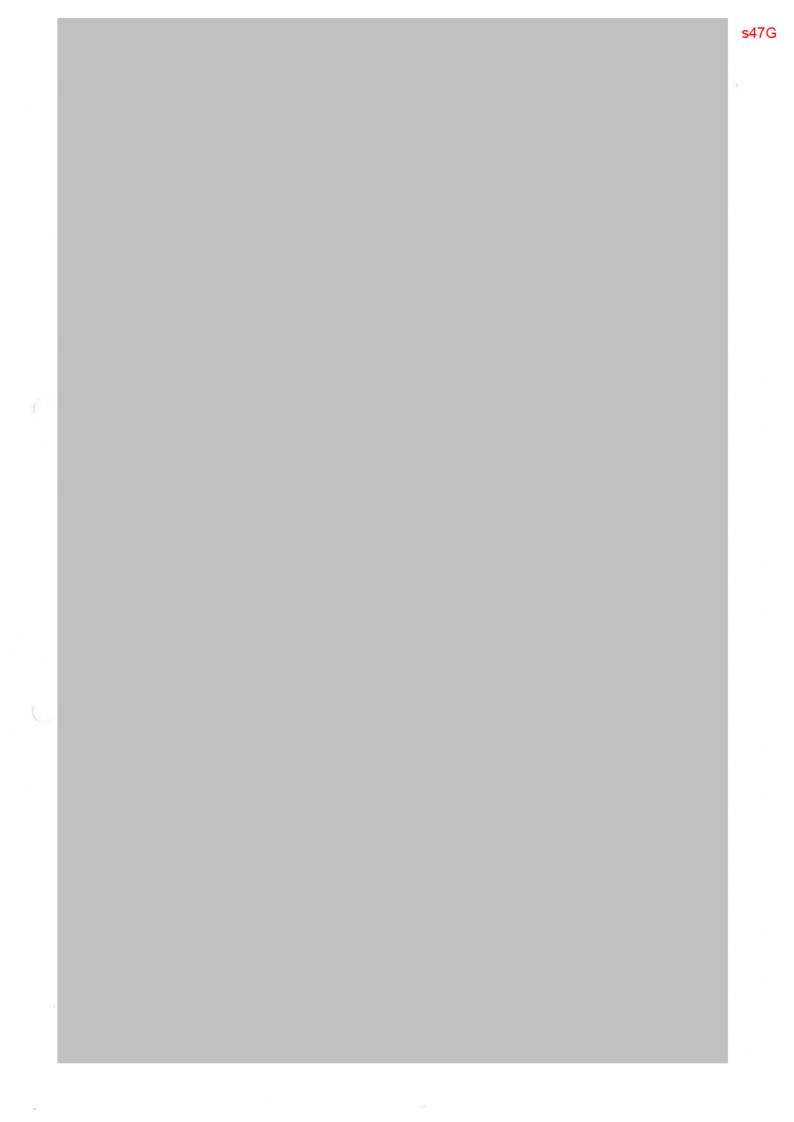




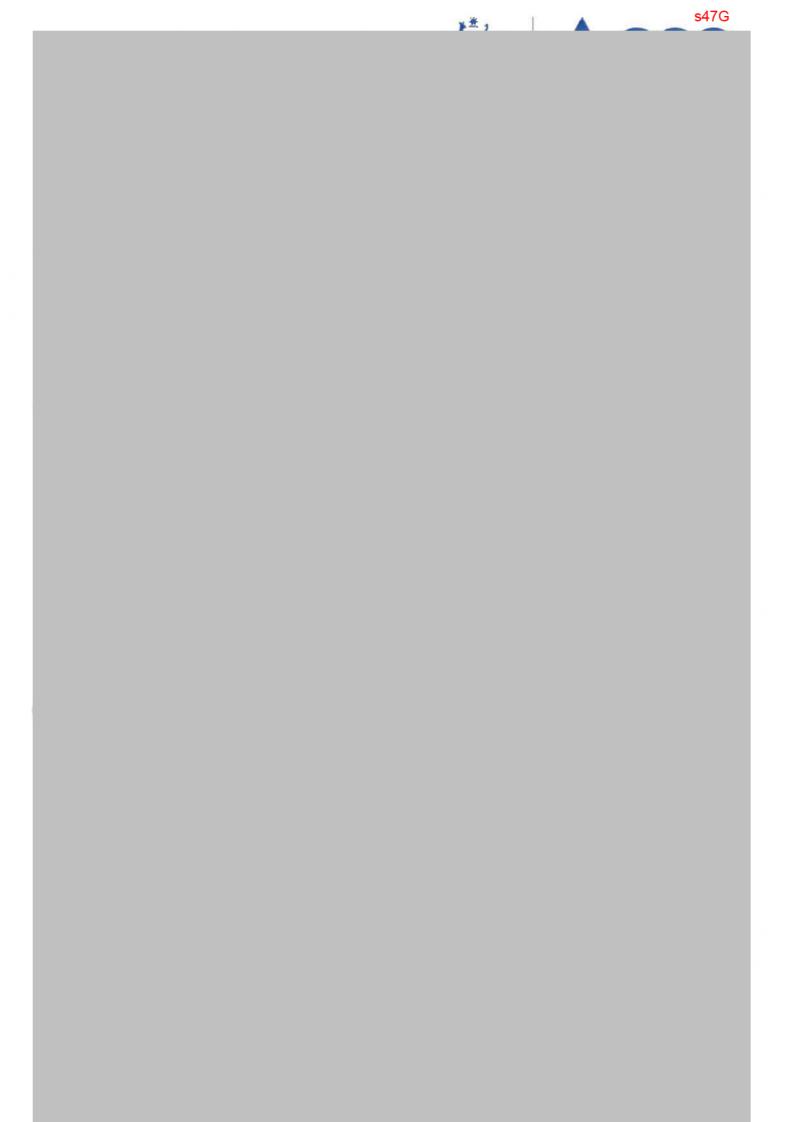


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s47G

2





23 Marcus Clarke Street Canberra ACT 2601 GPO Box 3131 Canberra ACT 2601 tel: (02) 6243 1111 www.accc.gov.au

Our ref:PRJ1002365Contact officer:Glenn ProbynContact phone:03 9290 1978

16 April 2018

Compliance and Engineering Department Overseas Vehicle Sales Pty Ltd ⁴ Mosrael Place www.ille VIC Australia 3178

By email:

s47F

Dear

Re: Compulsory recall of defective Takata airbags

We refer to your correspondence dated 29 March 2018 attaching the Communication and Engagement Plan and Recall Initiation Schedule submitted for approval on behalf of Overseas Vehicle Sales Pty Ltd (**OVS**).

For clarity, terms used in this letter should be read to have the same meaning as in the *Consumer Goods (Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018* (**Recall Notice**). A copy of the Recall Notice is available here: <u>_tps://www.legislation.gov.au/Details/F2018L00165</u>.

Voluntary request for information regarding replacement of defective Takata airbags

The ACCC has conducted a preliminary review of your submission and wishes to obtain further information from OVS on a voluntary basis to better understand the potential safety risk posed by vehicles supplied to consumers by OVS.

To assist us in understanding OVS's position and intentions, please provide answers to the following questions:

- 1. Does OVS intend to comply with the replacement obligations under the Recall Notice? If not, on what basis does OVS refuse to comply with the Recall Notice?
- 2. What contact has OVS made with General Motors or its related entities (GM) in relation to sourcing replacement parts, and what has been GM's response? Please provide copies of any record of communications with GM in this regard, including any correspondence, email or other record.
- 3. Has GM communicated to OVS that it will not assist OVS to source replacement parts? If so, who from GM advised OVS of this position and on what date? If there is a record of this communication, including correspondence, email, or other record, please provide a copy.

- 4. Has OVS approached anyone other than GM in relation to sourcing replacement parts? If so, please provide details.
- 5. Has OVS replaced any affected Takata airbag inflators in Vehicles which it supplied? If so, what replacement parts have been used and what is the source of those parts?
- 6. What is the total number of affected Takata airbags which have been disconnected or otherwise disabled in vehicles supplied by OVS?
- 7. What is the total number of Vehicles supplied by OVS which have had affected Takata airbags disconnected or otherwise disabled?
- 8. What is the total number of affected Takata airbags which remain in Vehicles supplied by OVS, and which have not been disconnected or otherwise disabled?
- 9. What is the total number of Vehicles supplied by OVS which remain fitted with affected Takata airbags which have not been disconnected or otherwise disabled?
- 10. What information, if any, does OVS provide to any person seeking to have OVS replace the affected Takata airbag in a Vehicle supplied by OVS?
- 11. If OVS has disabled or disconnected an affected Takata airbag in a Vehicle supplied by OVS, what information, if any, does OVS provide to the owner or person presenting the Vehicle about the airbag or the disablement/disconnection?

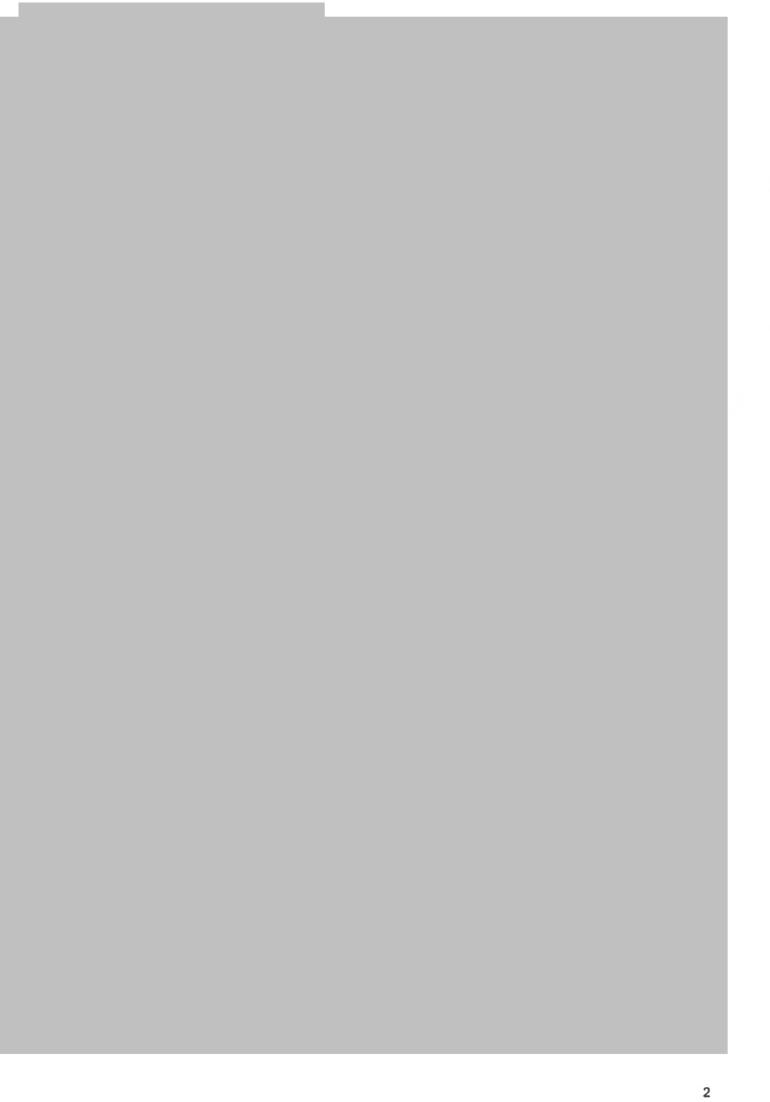
We would be grateful to receive your responses in writing by no later than COB Monday 23 April 2018 via email to glenn.probyn@accc.gov.au.

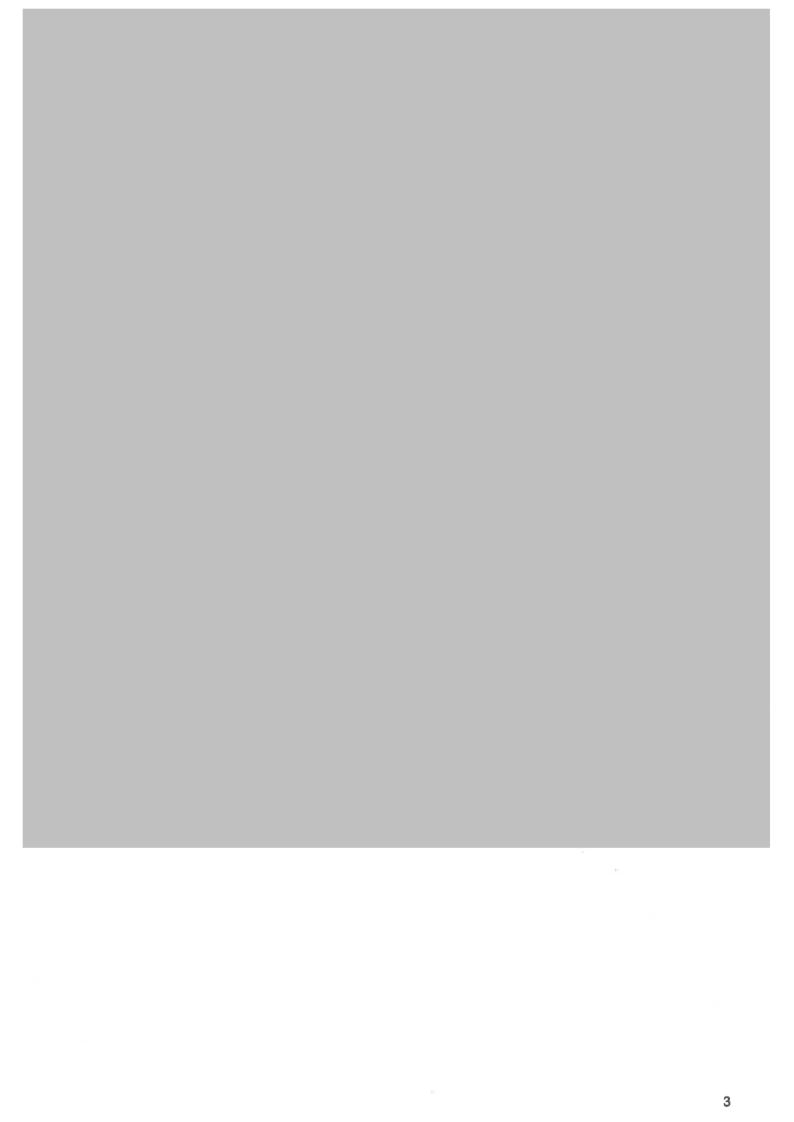
The ACCC remains committed to assisting Suppliers to understand and comply with the Recall Notice. Please contact me on (03) 9290 1978 or at <u>glenn.probyn@accc.gov.au</u> if you have any questions in relation to this matter.

Kind Regards

Glenn Probyn Deputy General Manager Takata Task Force

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23 Marcus Clarke Street Canberra ACT 2601 GPO Box 3131 Canberra ACT 2601 tel: (02) 6243 1111 www.accc.gov.au

Our ref: PRA No. 2018/16581; PRA No. 2017/16021 Contact officer: Glenn Probyn Contact phone: (03) 9290 1978

17 April 2018

National Product Support Manager Volvo Group Australia (Pty) 20 Westgate Street WACOL QLD 4076

By email:

Dear

Re: Recalls involving defective Takata airbag inflators

I understand Volvo Group Australia (Pty) Ltd has commenced a voluntary recall for commercial vehicles that are fitted with certain Takata airbag inflators.

The purpose of this letter is to advise you that on 28 February 2018 the Assistant Minister to the Treasurer, the Hon. Michael Sukkar MP, issued a compulsory recall notice for vehicles fitted with defective Takata airbags, following an extensive safety investigation by the Australian Competition and Consumer Commission (ACCC): <u>Consumer Goods (Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018</u> (Recall Notice).

It should be noted that vehicles intended for commercial use are not covered by the Recall Notice. The Recall Notice applies to 'a motor vehicle that is supplied in Australia and that is intended to be used, or is of a kind that is likely to be used, for personal, domestic or household use or consumption, and that has an Affected Takata Airbag Inflator installed'.

Whilst commercial vehicles are not covered by the Recall Notice, given the safety hazards associated with Takata airbags, the Department of Infrastructure, Regional Development and Cities (Infrastructure) and the ACCC encourage you to familiarise yourself with the measures in the compulsory recall notice and recommend your voluntary application of these measures to support the rectification of affected vehicles as soon as possible and remove safety hazards from Australian roads. Further guidance on the Recall Notice can be found on the <u>Product Safety Australia website</u>.

For added clarify, the process for voluntary recalls of a commercial vehicle remains unchanged and continues to be:

 the supplier notifies the recall by submitting the webform on the Product Safety Australia website <u>www.productsafety.gov.au/contact-us/for-retailers-suppliers/submit-a-recall</u>

- at the same time, the supplier notifies Infrastructure of the recall
- the ACCC assess the recall notification, and publishes the recall on the Product Safety Australia website
- Infrastructure monitors the voluntary recall.

Should you have any questions about the publication of voluntary recalls on the Product Safety Website please contact:

Dr Wendy Cooper Assistant Director, Hazard Analysis & Management Consumer Product Safety Branch Australian Competition & Consumer Commission 23 Marcus Clarke Street Canberra 2601 T: + 61 2 6243 4907 E: wendy.cooper@accc.gov.au

For questions on the monitoring of the voluntary recalls please contact:

s22

Recalls Manager A/g Vehicle Safety Standards Department of Infrastructure and Regional Development GPO Box 594 Canberra ACT 2601

E: recalls@infrastructure.gov.au

For any question about the operation of the Recall Notice, please feel free to contact me on 03 9290 1978 or via email at <u>glenn.probyn@accc.gov.au</u>.

Kind regards

- Aller

Glenn Probyn Deputy General Manager Takata Task Force





23 Marcus Clarke Street Canberra ACT 2601 GPO Box 3131 Canberra ACT 2601 tel: (02) 6243 1111 www.accc.gov.au

Our ref: PRA No. 2018/16709; PRA No. 2017/16006 Contact officer: Glenn Probyn Contact phone: (03) 9290 1978

17 April 2018

Manager - Technical Support Hino Motor Sales Australia 6-10 Parraweena Road Caringbah NSW 2229

By email:

Dear

Re: Recalls involving defective Takata airbag inflators

I understand Hino Motor Sales Australia has commenced a voluntary recall for commercial vehicles that are fitted with certain Takata airbag inflators.

The purpose of this letter is to advise you that on 28 February 2018 the Assistant Minister to the Treasurer, the Hon. Michael Sukkar MP, issued a compulsory recall notice for vehicles fitted with defective Takata airbags, following an extensive safety investigation by the Australian Competition and Consumer Commission (ACCC): <u>Consumer Goods (Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018</u> (Recall Notice).

It should be noted that vehicles intended for commercial use are not covered by the Recall Notice. The Recall Notice applies to 'a motor vehicle that is supplied in Australia and that is intended to be used, or is of a kind that is likely to be used, for personal, domestic or household use or consumption, and that has an Affected Takata Airbag Inflator installed'.

Whilst commercial vehicles are not covered by the Recall Notice, given the safety hazards associated with Takata airbags, the Department of Infrastructure, Regional Development and Cities (Infrastructure) and the ACCC encourage you to familiarise yourself with the measures in the compulsory recall notice and recommend your voluntary application of these measures to support the rectification of affected vehicles as soon as possible and remove safety hazards from Australian roads. Further guidance on the Recall Notice can be found on the <u>Product Safety Australia website</u>.

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For questions on the monitoring of the voluntary recalls please contact:

Recalls Manager A/g Vehicle Safety Standards Department of Infrastructure and Regional Development GPO Box 594, Canberra ACT 2601

s22

E: recalls@infrastructure.gov.au

For any question about the operation of the Recall Notice, please feel free to contact me on 03 9290 1978 or via email at <u>glenn.probyn@accc.gov.au</u>.

Kind regards

<u>A</u>

Glenn Probyn Deputy General Manager Takata Task Force

From: Sent: To: Subject: Attachments: Vagg, Elisabeth <ev@accc.gov.au> Tuesday, 17 April 2018 4:48 PM Ford, Mandy; Vagg, Elisabeth FW: Supplier list - Takata affected vehicles. [SEC=UNCLASSIFIED] Suppliers of PSAN non.docx

Irrelevant to request s22

 'rom:

 Sent: Friday, 15 September 2017 3:23 PM

 To: Matthew, Neville; NYAKUENGAMA Sharon;

 Cc: !Takata Taskforce;

 Subject: RE: URGENT - INFORMATION REQUEST FOR DIRD [SEC=UNCLASSIFIED]

Neville,

I have gone through the suppliers that responded "yes". Attached is a list of those confirmed. There are only <u>seven</u> at this stage. I am quite confident these should be included in any recall campaign as the models match with those recalled by NHTSA.

Of the others, not listed in the attachment, a couple answered yes with desiccant, however type of desiccant was not identified, we gave gone back to them to confirm desiccant.

The majority that answered yes were second stage manufacturers, typically motorhome manufacturers Mercedes Benz Sprinters as the base vehicles. From recent discussions with the suggested these would be captured by the recall the OEM will undertake. Therefore these have not been included in the attached. Of those that haven't responded, I think the best way to understand those that should be included is to go through our certification database and match the models supplied with those that should be recalled. It is a long-winded process, but it can be done.

Regards

Recalls Manager Regulatory Policy, Risk and Compliance Section Vehicle Safety Standards Department of Infrastructure and Regional Development

s22

all s22

From: Matthew, Neville [mailto:neville.matthew@accc.gov.au] Sent: Thursday, 14 September 2017 7:39 PM To: NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>;

Cc: !Takata Taskforce <!TakataTaskforce@accc.gov.au>; Subject: RE: URGENT - INFORMATION REQUEST FOR DIRD [SEC=UNCLASSIFIED]

Thx Sharon - most appreciated. We might even have settled Q&A's by then !

Neville Matthew

General Manager | Consumer Product Safety Branch Australian Competition & Consumer Commission 23 Marcus Clarke Street Canberra 2601 T: +61 2 6243 1066 www.accc.gov.au www.productsafety.gov.au

Executive Assistant - Fay O'Connor - +61 2 6243 1391

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

From: NYAKUENGAMA Sharon [mailto:Sharon.Nyakuengama@infrastructure.gov.au] Sent: Thursday, 14 September 2017 7:30 PM

To: Matthew, Neville; Cc: !Takata Taskforce;

Subject: RE: URGENT - INFORMATION REQUEST FOR DIRD [SEC=UNCLASSIFIED]

s22

UNCLASSIFIED

Hi Neville,

We'll give this priority in the morning and get back to you as early as possible.

Sharon

UNCLASSIFIED

From: Matthew, Neville <neville.matthew@accc.gov.au> Date: Thursday, 14 Sep 2017, 6:42 pm To: NYAKUENGAMA Sharon <Sharon Nyakuengama@infrastructure.gov.au>

Cc: !Takata Taskforce <!TakataTaskforce@accc.gov.au> Subject: FW: URGENT - INFORMATION REQUEST FOR DIRD [SEC=UNCLASSIFIED]

Hi Sharon

Recently we discussed the 24 suppliers (out of the 392(~) you contacted) who responded to you indicating they had supplied Takata PSAN and weren't recalling. Things could move quickly – can we get those suppliers details in case we need to write to them urgently tomorrow?

s22

Sheers

Neville

Neville Matthew

General Manager | Consumer Product Safety Branch Australian Competition & Consumer Commission 23 Marcus Clarke Street Canberra 2601 T: +61 2 6243 1066 www.accc.gov.au www.productsafety.gov.au

Executive Assistant - Fay O'Connor - +61 2 6243 1391

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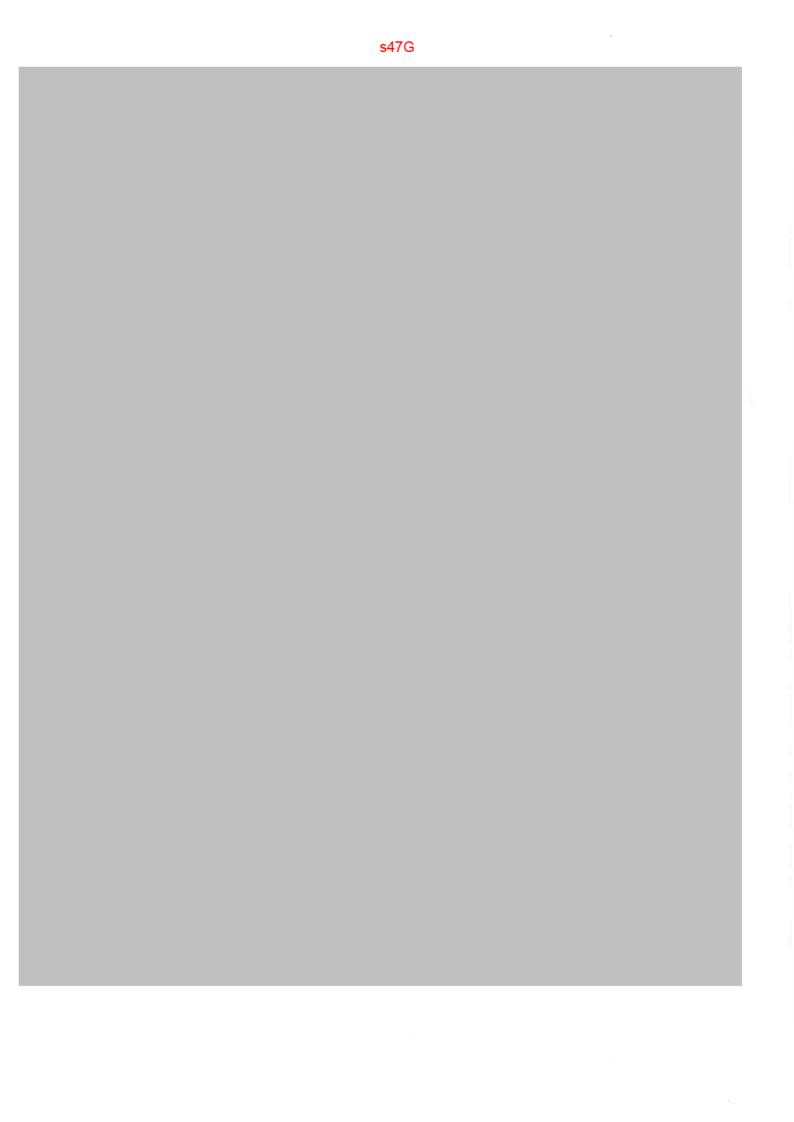
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KENNA Allison

From:	American Engineering <engineering@american.com.au></engineering@american.com.au>	
Sent:	Thursday, 19 April 2018 3:51 PM	
То:	takatarecall	
Cc:	Probyn, Glenn; Dowling, Andrew; Vagg, Elisabeth; Prendergast, Matthew	
Subject:	RE: ACCC letter to Overseas Vehicle Sales Pty Ltd - Compulsory recall of defective	
	Takata airbags - response by 23 April 2018 [SEC=UNCLASSIFIED]	

Good Afternoon Mr Probyn,

1. Does OVS intend to comply with the replacement obligations under the Recall Notice? If not, on what basis does OVS refuse to comply with the Recall Notice?

OVS intends to fully comply with the obligations of the Recall Notice.

2. What contact has OVS made with General Motors or its related entities (GM) in relation to sourcing replacement parts, and what has been GM's response? Please provide copies of any record of communications with GM in this regard, including any correspondence, email or other record.

OVS has been attempted to contact GM via phone however have has no success thus far. OVS has also attempted to contact Takata however have had no success.

- 3. Has GM communicated to OVS that it will not assist OVS to source replacement parts? If so, who from GM advised OVS of this position and on what date? If there is a record of this communication, including correspondence, email, or other record, please provide a copy. GM have not given OVS any communication in relation to this recall. GM have advised their dealers in the US and Canada that they are waiting on components for the affected vehicles.
- 4. Has OVS approached anyone other than GM in relation to sourcing replacement parts? If so, please provide details.

Aside from attempting to contact Takata, OVS has not contacted any other manufactures regarding this recall.

5. Has OVS replaced any affected Takata airbag inflators in Vehicles which it supplied? If so, what replacement parts have been used and what is the source of those parts?

OVS have not replaced any affected vehicles as yet. OVS is waiting on the correct components for the affected vehicles.

6. What is the total number of affected Takata airbags which have been disconnected or otherwise disabled in vehicles supplied by OVS?

OVS has not disconnected or disabled any airbags of affected vehicles. OVS will not disconnect any airbags prior to having a permeant fix of each vehicle.

7. What is the total number of Vehicles supplied by OVS which have had affected Takata airbags disconnected or otherwise disabled?

OVS have supplied 146 vehicles that have been affected by this recall.

8. What is the total number of affected Takata airbags which remain in Vehicles supplied by OVS, and which have not been disconnected or otherwise disabled?

146 vehicles.

9. What is the total number of Vehicles supplied by OVS which remain fitted with affected Takata airbags which have not been disconnected or otherwise disabled?

146 vehicles

10. What information, if any, does OVS provide to any person seeking to have OVS replace the affected Takata airbag in a Vehicle supplied by OVS?

OVS informs the customer that their vehicle has been noted and will be contacted once the airbags are In stock.

11. If OVS has disabled or disconnected an affected Takata airbag in a Vehicle supplied by OVS, what information, if any, does OVS provide to the owner or person presenting the Vehicle about the airbag or the disablement/disconnection?

OVS has not disabled any airbags on any of its vehicles.

Kind Regards,

Sean Liddy

Compliance and Engineering Department



American Vehicle Sales // A division of Autogroup International Pty. Ltd 4 Mosrael Place, Rowville VIC Australia 3178 \$476 | Fax: [+613] 9765 1399

Email: engineering@american.com.au

Web: www.american.com.au



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From: takatarecall <takatarecall@accc.gov.au>
Sent: Monday, 16 April 2018 5:37 PM
To: American Engineering <engineering@american.com.au>
Cc: Probyn, Glenn <glenn.probyn@accc.gov.au>; Dowling, Andrew <andrew.dowling@accc.gov.au>; Vagg, Elisabeth
<ev@accc.gov.au>; takatarecall <takatarecall@accc.gov.au>; Prendergast, Matthew
<matthew.prendergast@accc.gov.au>
Subject: ACCC letter to Overseas Vehicle Sales Pty Ltd - Compulsory recall of defective Takata airbags - response by
23 April 2018 [SEC=UNCLASSIFIED]

Dear Mr Liddy

Please find attached a letter from the Australian Competition and Consumer Commission's Deputy General Manager Glenn Probyn to Overseas Vehicle Sales Pty Ltd regarding the compulsory recall of defective Takata airbags.

We would be grateful to receive your responses in writing by no later than COB Monday 23 April 2018 via email to glenn.probyn@accc.gov.au.

Regards

Takata Task Force

Takata Task Force | Consumer Product Safety Branch Australian Competition & Consumer Commission 23 Marcus Clarke Street Canberra 2601 www.accc.gov.au www.productsafety.gov.au

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.....

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From: Sent:	Friday, 9 March 2018 8:42 AM	
Го:	s22	
Subject:	FW: NEVDIS draft file note - meeting about their database [DLM Only] [SEC=UNCLASSIFIED]	∕I=For-Officia
- 11		
FYI		
5PO Box 594, Canber	ra ACT 2601 r <u>astructure.gov.au</u> w <u>www.infrastructure.gov.au</u> s22 - Irrelevant to	o request
×		

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From: Vagg, Elisabeth
Sent: Thursday, 23 November 2017 12:24 PM
To: !Takata Taskforce
Cc: Gray, Harriet; Matthew, Neville;
Subject: NEVDIS draft file note - meeting about their database [SEC=UNCLASSIFIED]

Hi Taskforce

Here's a draft file note from the meeting with NEVDIS about their database. **Harriet and Neville** please feel free to make any changes, or suggest anything for me to fix/incorporate.

Key takeout's:

- NEVDIS advised they wouldn't have any concerns about OEMs incentivising consumers to bring their vehicle in for recall. Incentives agreed as acceptable included valet, car wash or washing vouches, fuel cards, lucky door prizes if you respond to the recall, you get placed into a draw to possibly win something (jokingly suggested a new car).
- If the ACCC have suggested incentives that we are uncertain about we can seek NEVDIS consideration/level of comfort on these. NEVDIS could always obtain a waiver or addendum for incentives.
- RTAs don't provide NEVDIS with phone numbers/emails, although its something RTAs collect they
 are not required to provide it to NEVDIS. They are not averse to receiving it, but be mindful that its
 timely process and that technical capabilities for their database would need to be improved to
 receive it.
- Currently have information on when the vehicle was last registered for a date range, but don't
 provide this to EOMs only provide Y/N. When asked if they could provide this, noted they are 150%
 over capacity, under budgeting restraints and that OEMs may find it difficult to transition to
 additional data.
- It's up to RTAs to voluntary come to the table, in an ideal world NEVDIS would like to have stricter rules on the address, standardisation of data for addresses to have more accurate information. Every single address recorded by jurisdictions should be forced to select from menu a path database (drop down function) which reconciles against their database.

Thanks

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	s22
From: Sent: To: Cc:	Tuesday, 17 April 2018 3:28 PM Vagg, Elisabeth Probyn, Glenn; Matthew, Neville;
Subject: Attachments:	FW: Takata airbag recall - Data from RAWS database [DLM=For-Official-Use-Only] Takata Airbag Report on RAWS Vehicles Toyota Alphard Welcab.xls; Takata Airbag Report on RAWS Vehicles Toyota Vellfire Welcab.xls; Takata Airbag Report on RAWS Vehicles Toyota Alphard Hybrid.xls

Document 30

3

Good afternoon Liz,

As discussed in last week's catch up, here are the lists of Toyota Alphard vehicles that may be affected by the Takata recall. There is also the Toyota Vellfire that I was not aware of that are a badge engineered version of the same vehicle.

These vehicles have been recalled in overseas right hand drive markets such as Japan and Malaysia (these vehicles are not left to right hand drive conversions). The RAWS scheme has a number of these unusual models and if I recognise any more I will pass the info your way.

Attached is the RAWs who have imported these vehicles. I have separated them into manufacturers but that's it at this stage as the background data search has its limitations. Giving it to you this way gives you the numbers of vehicles imported in an easily recognisable form.

If you need any more information, please feel free to contact me.

Regards,

Recalls Manager A/g | Regulatory Policy, Risk and Compliance Vehicle Safety Standards | Surface Transport Policy Department of Infrastructure, Regional Development and Cities GPO Box 594, Canberra ACT 2601

e recalls@infrastructure.gov.au | w www.infrastructure.gov.au

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ARTICIPANT_I	COMPANY_NAME	TRADING_NAME
	AARON AUTOMOTIVE PTY LTD	COMPLIANCE
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PARTICIPAN COMPANY_NAME

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Australian Design Rules

MODEL	DEL_T	ITL DEL_FIRST_NAME	DEL_SURNAME
ALPHARD HYBRID	MR	KARUNANAYAKA	ROMESH MADUKE
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ALPHARD HYBRID	MR	KARUNANAYAKA	ROMESH MADUKE
ALPHARD HYBRID	MR	KARUNANAYAKA	ROMESH MADUKE

OFFICE_STREET_ADDRESS_1 Unit 4, 206 Collier Road OFFICE_CITY_SUBURB BAYSWATER OFFICE_STATE_TERRITORYBUILD_DATEMAKEMODELDEL_TITLEWA05/2014TOYOTAVELLFIRE WELCABMr

DEL_FIRST_NAMEDEL_SURNAMEAllanBoon

5	\$22	Document 31
From: Sent: To: Cc:	s22 Thursday, 26 April 2018 3:36 PM takatarecall@accc.gov.au s47F	
Subject:	FW: TAKATA RECALL - NT [SEC=UNCLASSIF	FIED]
Good afternoon Gler	ın,	
Can you please assist	t Mr with his request?	
Given the changes w requested.	ith the compulsory recall the ACCC is better place	d to provide the information
Regards,		
s22		
Vehicle Safety Standa	Regulatory Policy, Risk and Compliance ards Surface Transport Policy structure, Regional Development and Cities	
	22	
e recalls@infrastruct	ure.gov.au w www.infrastructure.gov.au	
0		• • • • •
From: Sent: Tuesday, 24 April To: Subject: FW: TAKATA R	<pre>Pinfrastructure.gov.au></pre>	
2 I sent the below email	to however I received the out of office reply.	
Would you be able to a	issist?	
Northern Territory Police Road Policing Centre, Peter		mand s47F
PO Box 39764, Winnellie, NT	0821	s47F
Working in partnership with	h the community to ensure a safe and resilient Northern Territor	ry.
From: Sent: Tuesday, 24 April To: Subject: TAKATA RECA	frastructure.gov.au S47F	

1

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Good morning to you all. We are at the one year anniversary for the serious injury crash involving the Takata airbag. I have done a radio interview with ABC that is being broadcast today. We will also be doing a media release today urging the public to be proactive in relation to arranging replacement of affected airbags.

I have been through the ACCC website for the latest numbers of vehicles still requiring repair, without success.

Can you point me in the direction of a current list of outstanding vehicle numbers?

Would you have any idea how many vehicles are outstanding in the Northern Territory?

Is the any information you would like us to include in our media releases?

Regards,

s47F

Major Crash Investigation Unit Road Policing, Firearms & East Arnhem Division Northern Command Northern Territory Police Road Policing Centre, Peter McAulay Centre PO Box 39764, Winnellie, NT 0821

s47F

Working in partnership with the community to ensure a safe and resilient Northern Territory.

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	s22 Document 32
	Attachment public
From:	takatarecall <takatarecall@accc.gov.au></takatarecall@accc.gov.au>
Sent:	Wednesday, 11 April 2018 10:57 AM
То:	takatarecall
Subject:	Guidance for suppliers on obtaining vehicle owner contact details for the compulsory Takata airbag recall [SEC=UNCLASSIFIED]
Attachments:	1363_7-Guidance to suppliers on obtaining vehicle contact details_D05.pdf

Good morning

Please find attached guidelines prepared by the Australian Competition and Consumer Commission in consultation with Infrastructure, the National Exchange of Vehicle and Driver Information System (NEVDIS) and state/territory registration authorities, to assist suppliers in obtaining vehicle owner contact details for the Consumer Goods (Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018 (Recall Notice).

Suppliers are required to pursue consumer contact information from multiple sources and proactively maintain up-to-date contact information for consumers. The attached guidance was developed to assist suppliers by outlining the steps that must undertake to obtain vehicle owner contact information and conditions of the provision of this information where applicable.

This information is also available on the Product Safety Australia website https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/what-suppliers-should-do.

Kind regards

Takata Task Force

Takata Task Force | Consumer Product Safety Branch Australian Competition & Consumer Commission 23 Marcus Clarke Street Canberra 2601 www.accc.gov.au www.productsafety.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

	s22	
From:		
Sent:	Tuesday, 17 April 2018 4:12 PM	
То:	Vagg, Elisabeth	
Cc:	Probyn, Glenn; Matthew, Neville; NYAKUENGAMA Sharon;	
		alls22
Subject:	Incorrect Fitment of Takata Airbag Inflators [DLM=For-Official-Use-Only]	
Attachments:	Tech Instructions -	
Hi Liz,		

Here are the technical bulletins as discussed in last week's catch up.

s47G



These are the three bulletins that I used for my briefing to the meeting.

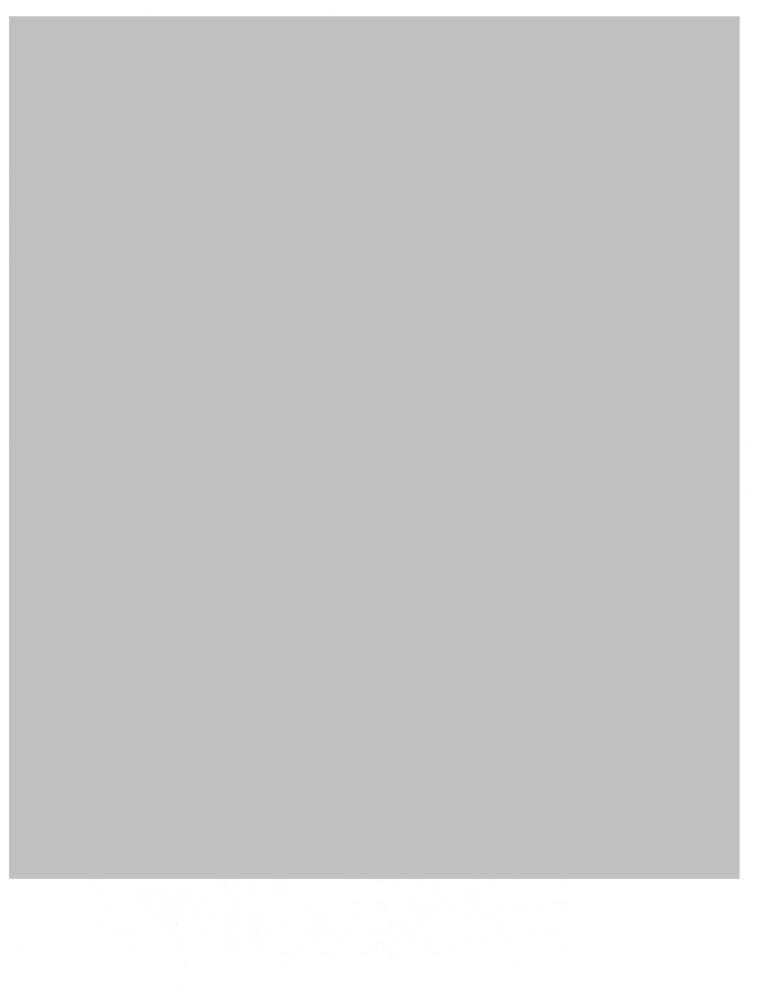
No doubt you will have some questions on this one so feel free to contact me any time.

Regards,

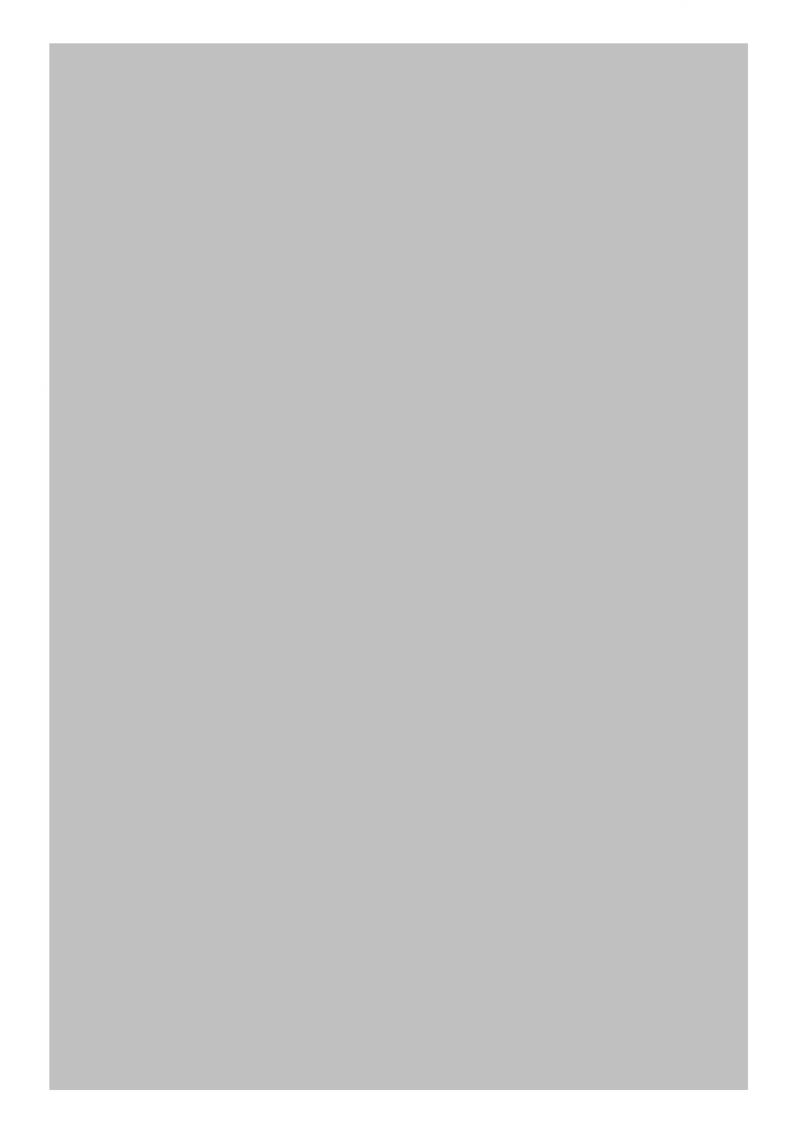


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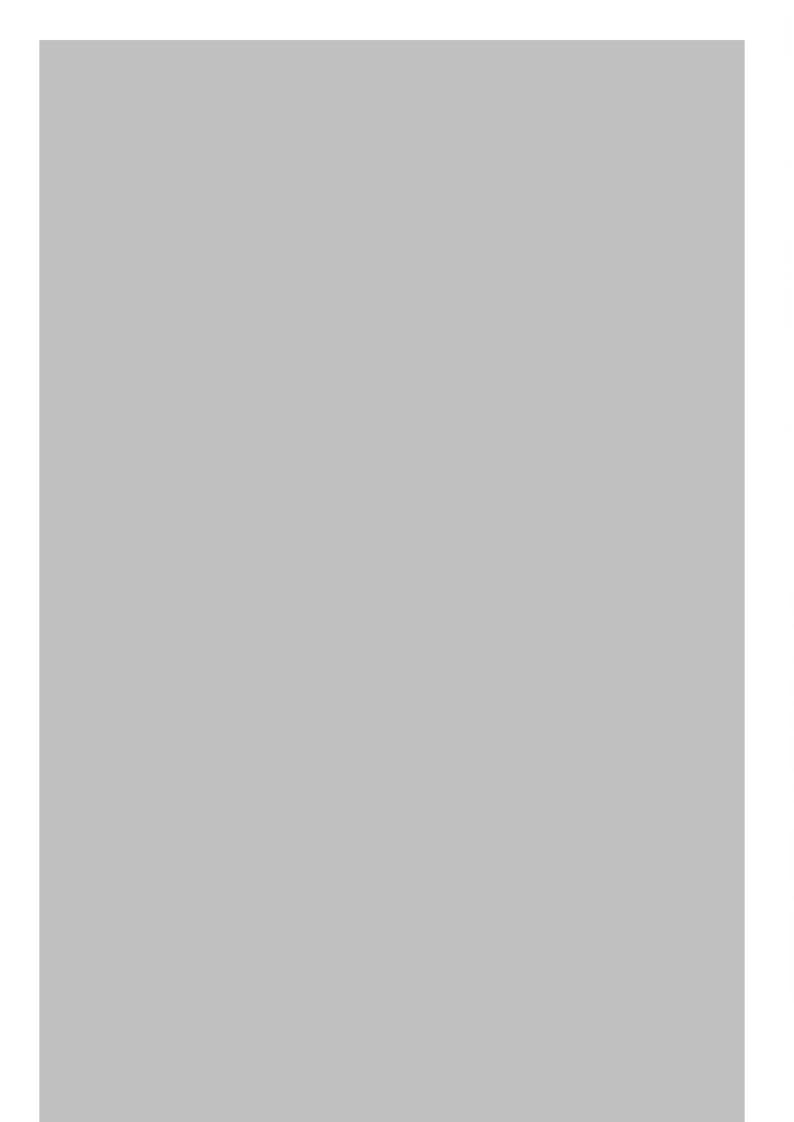
THE FOLLOWING PAGES ARE REDACTED PURSUANT TO SECTION 47g OF THE FOI ACT.







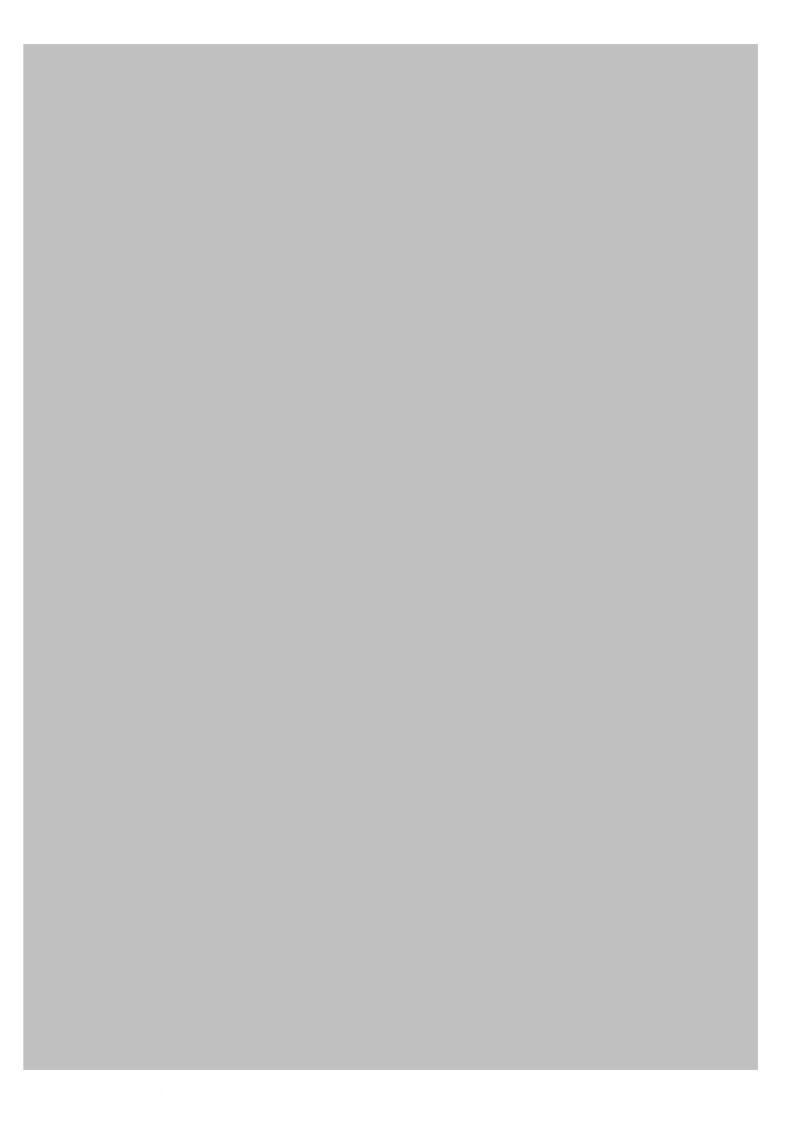
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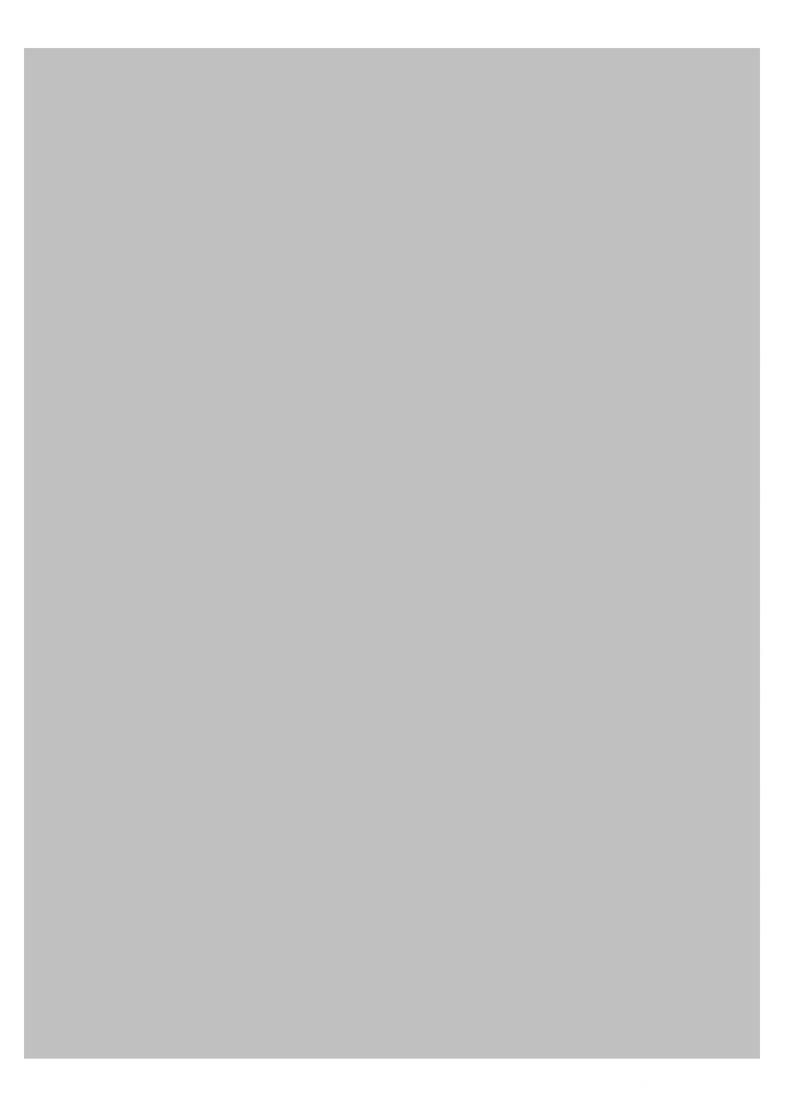
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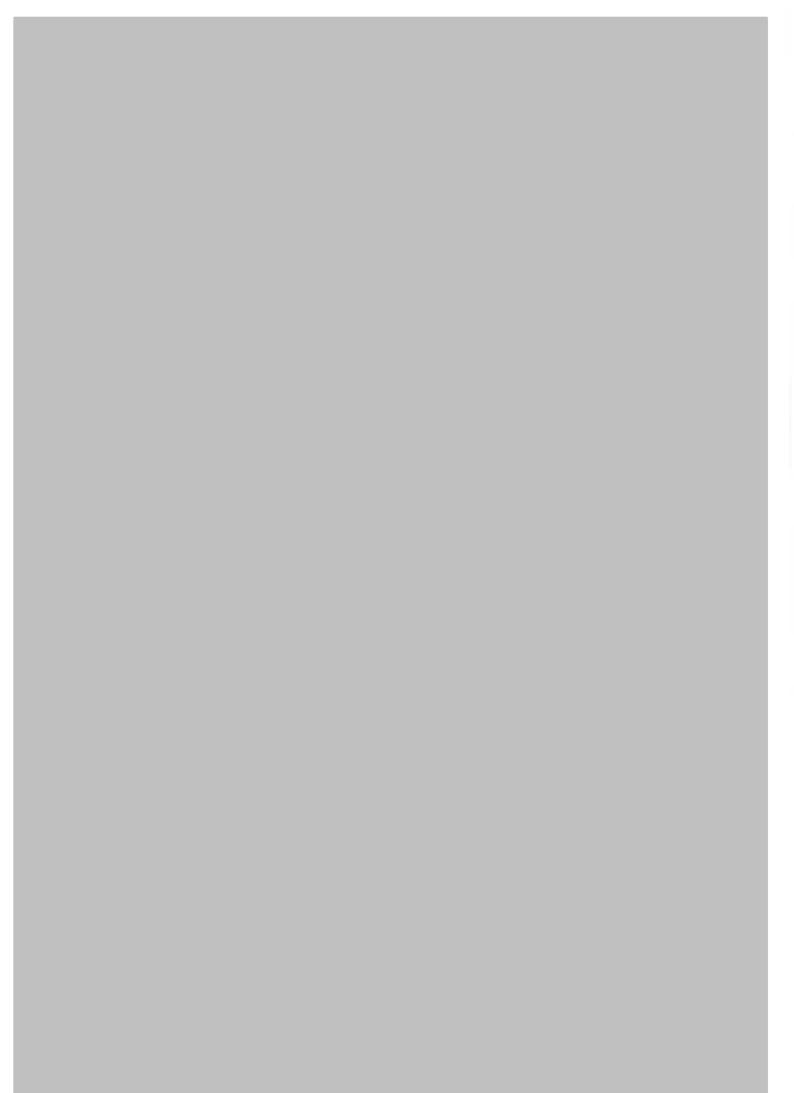
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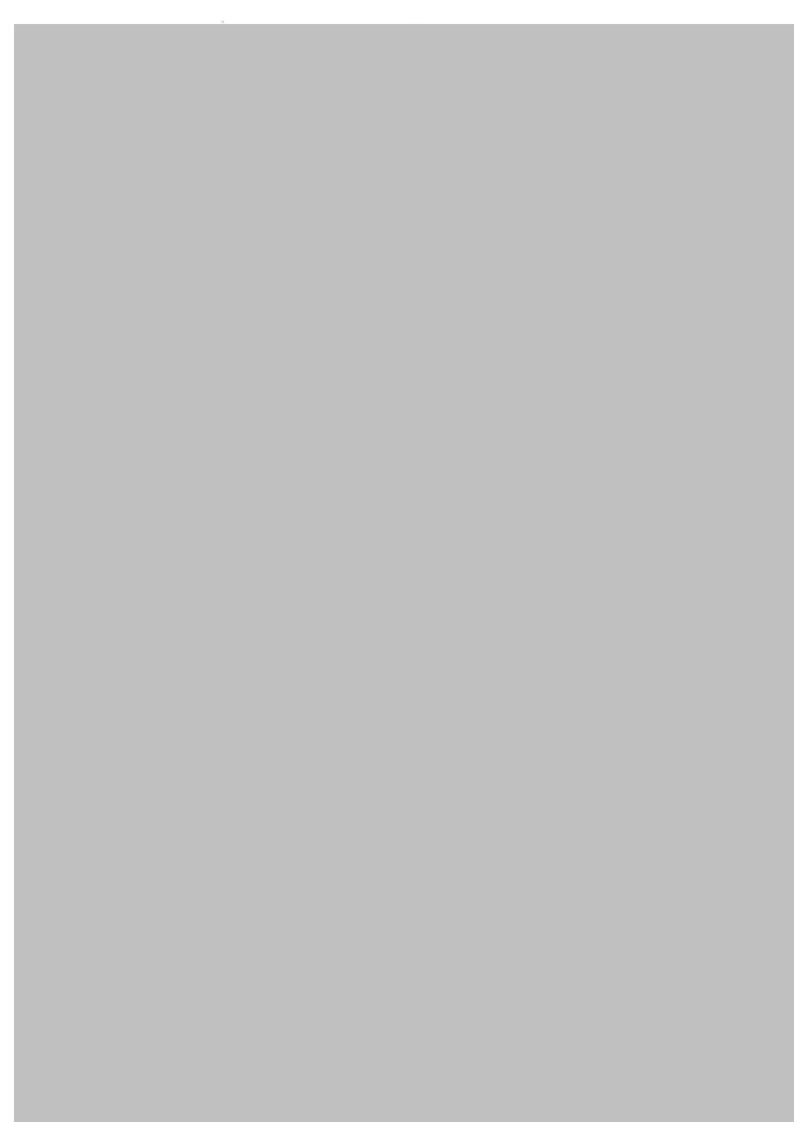
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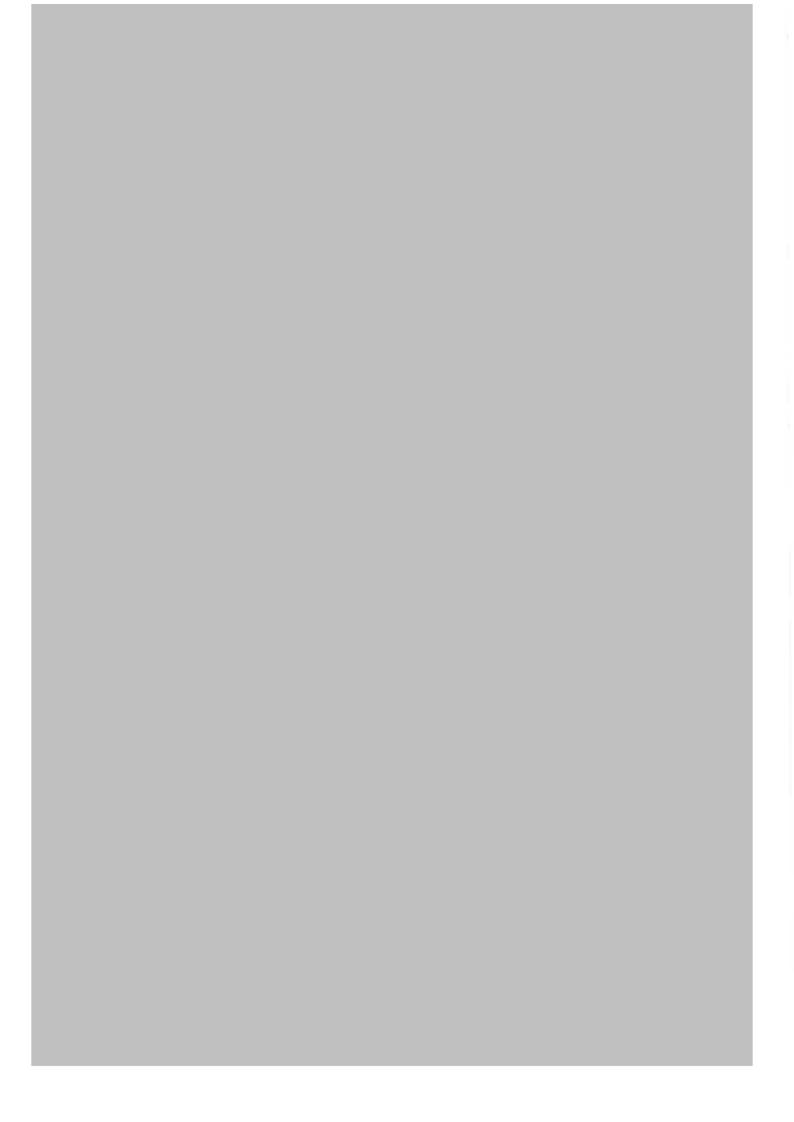
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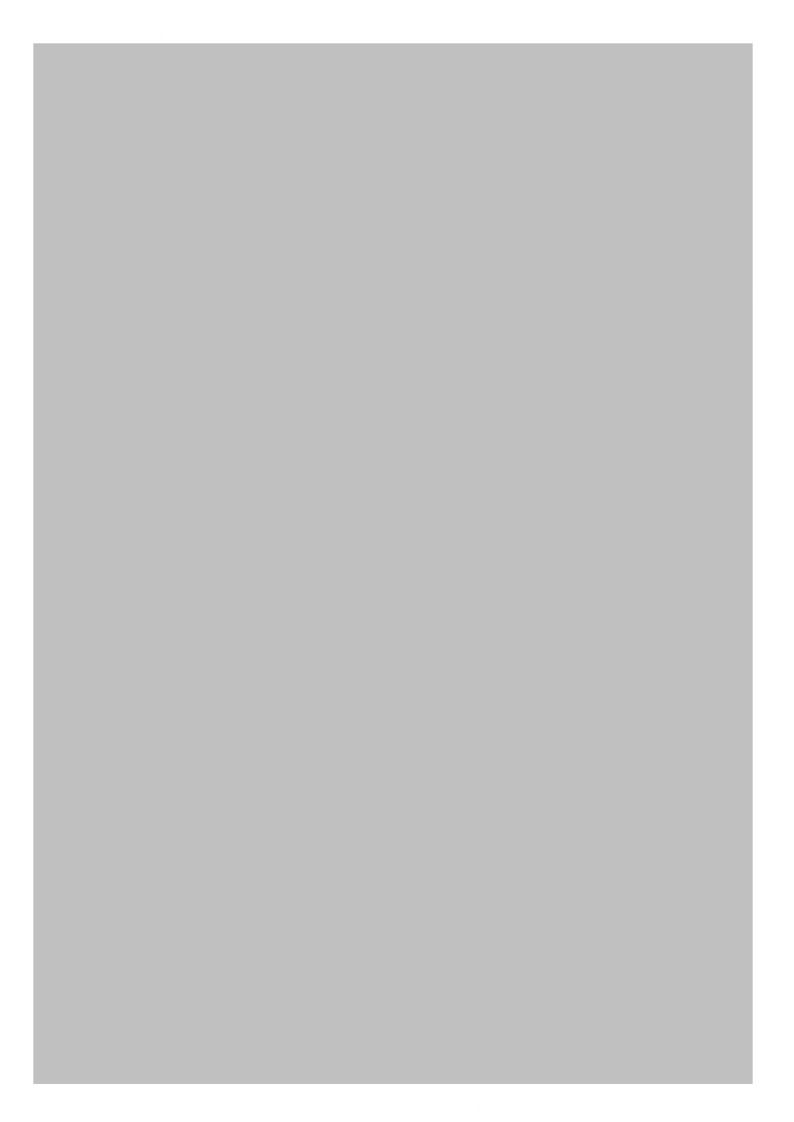


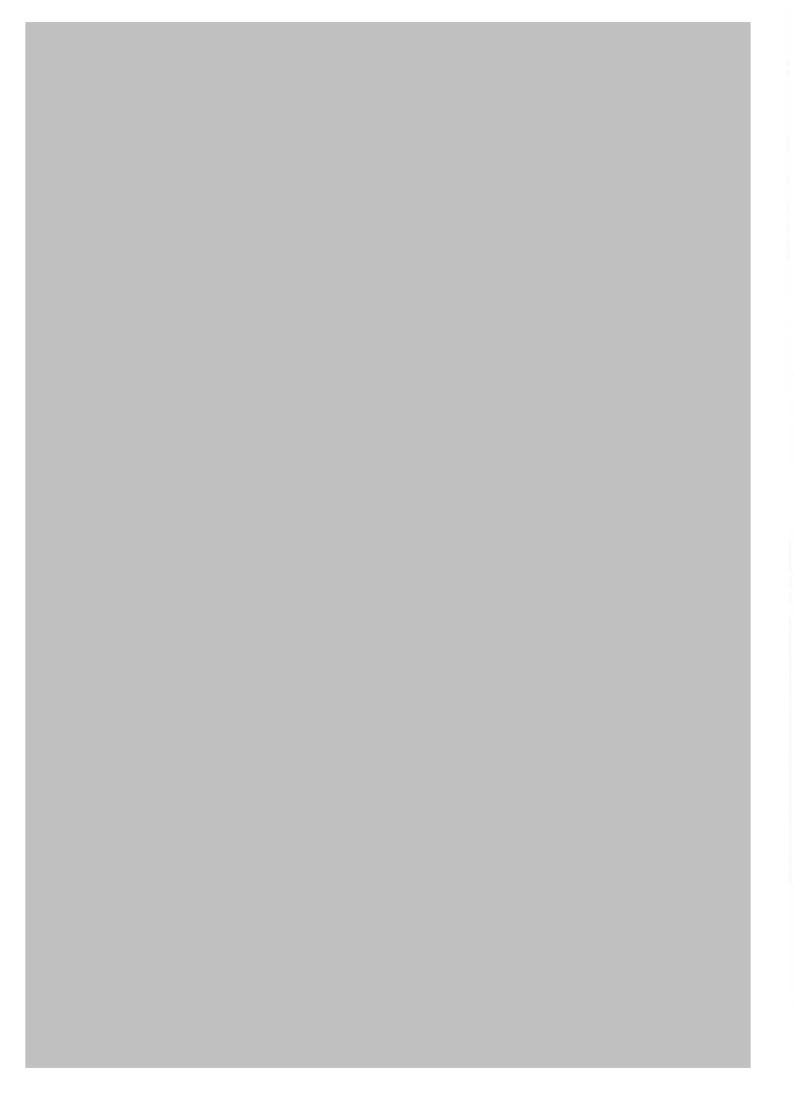


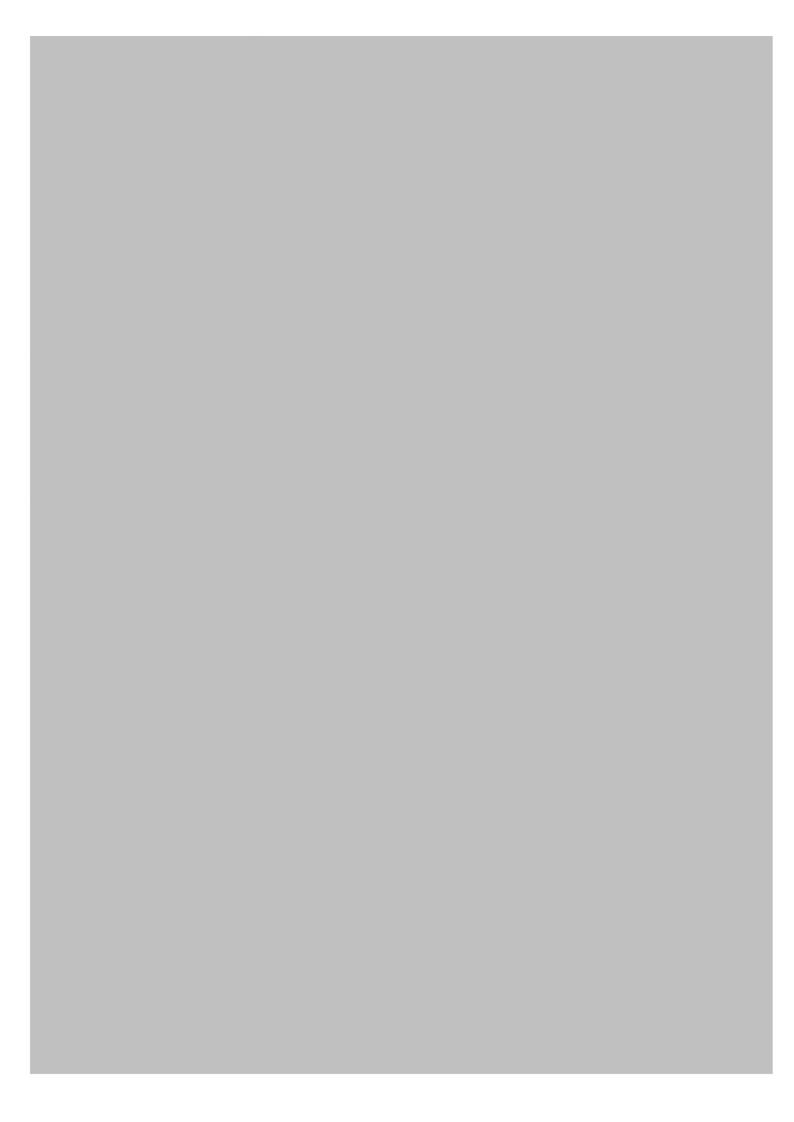


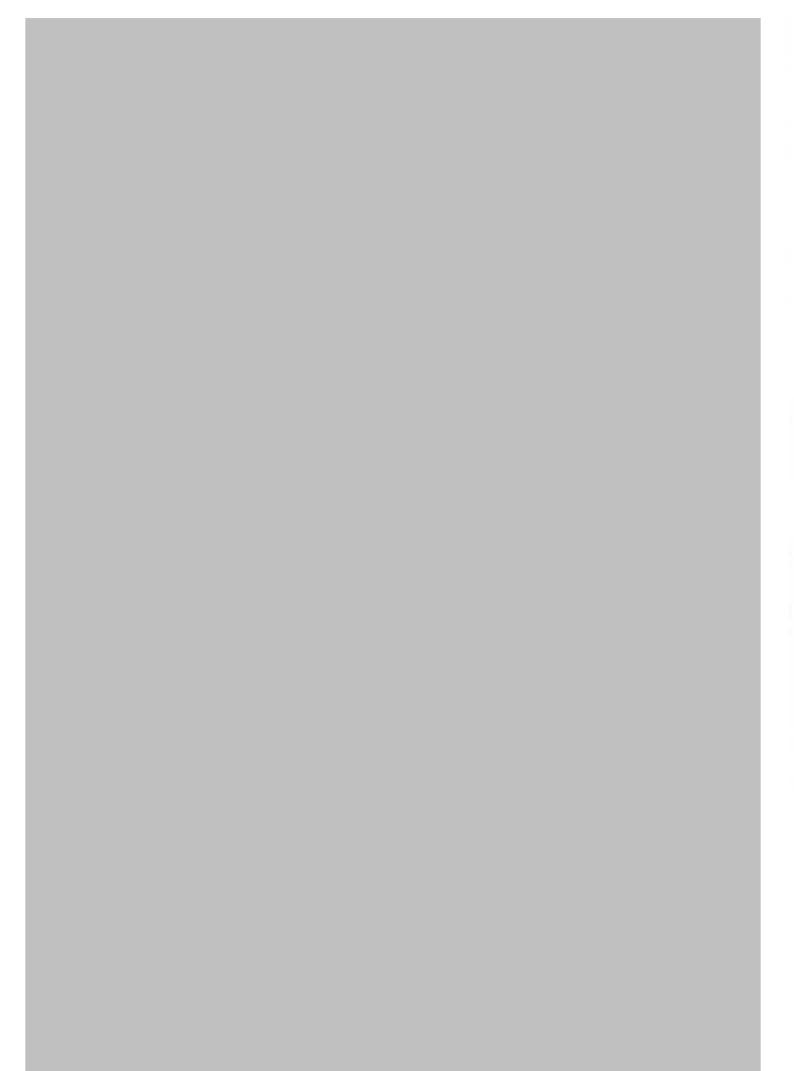


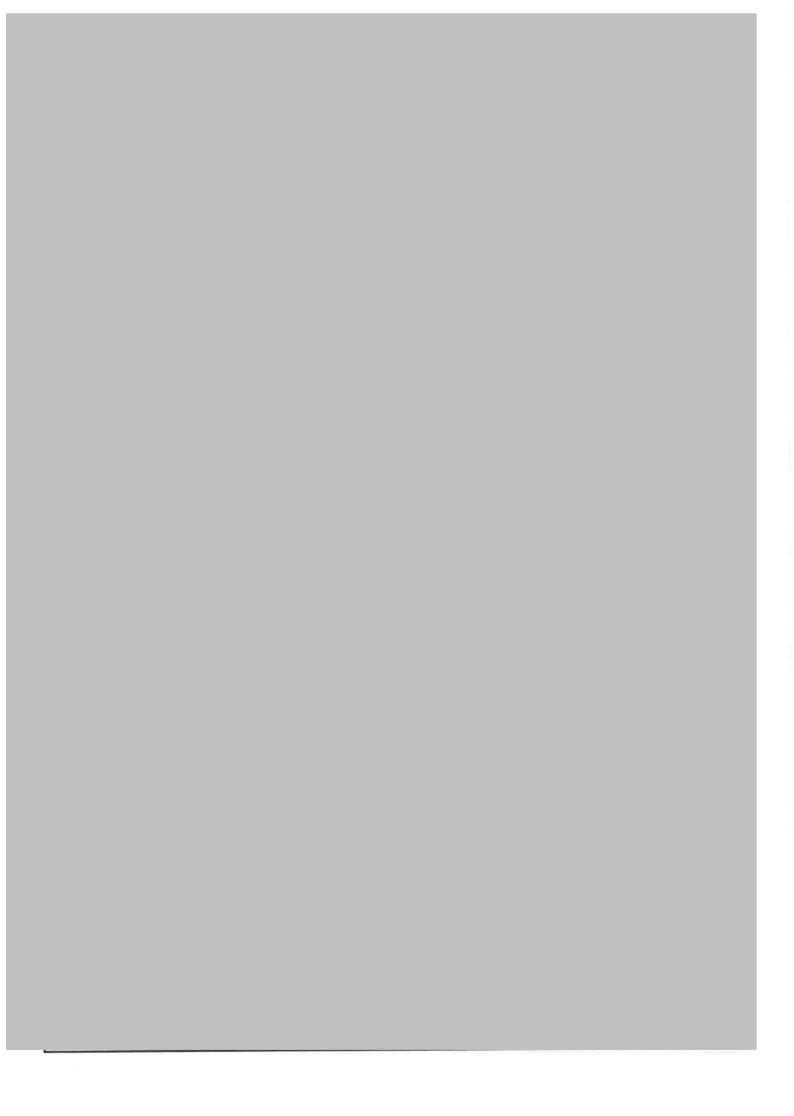


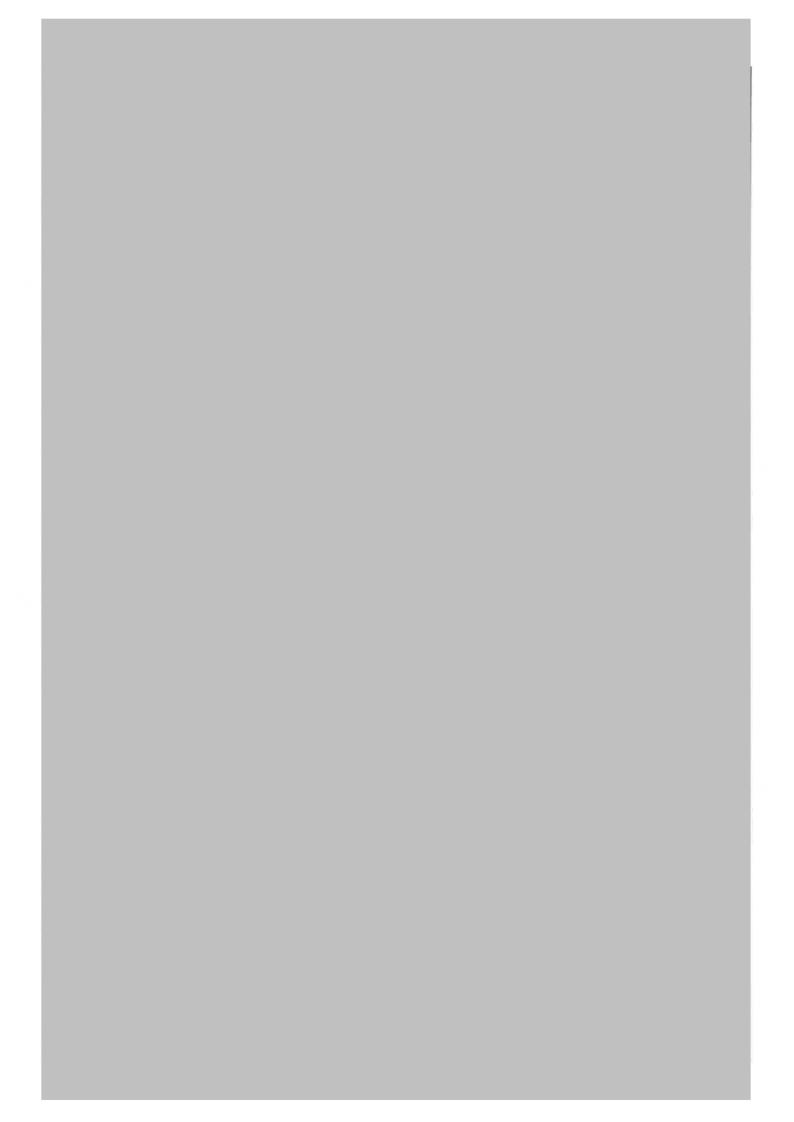


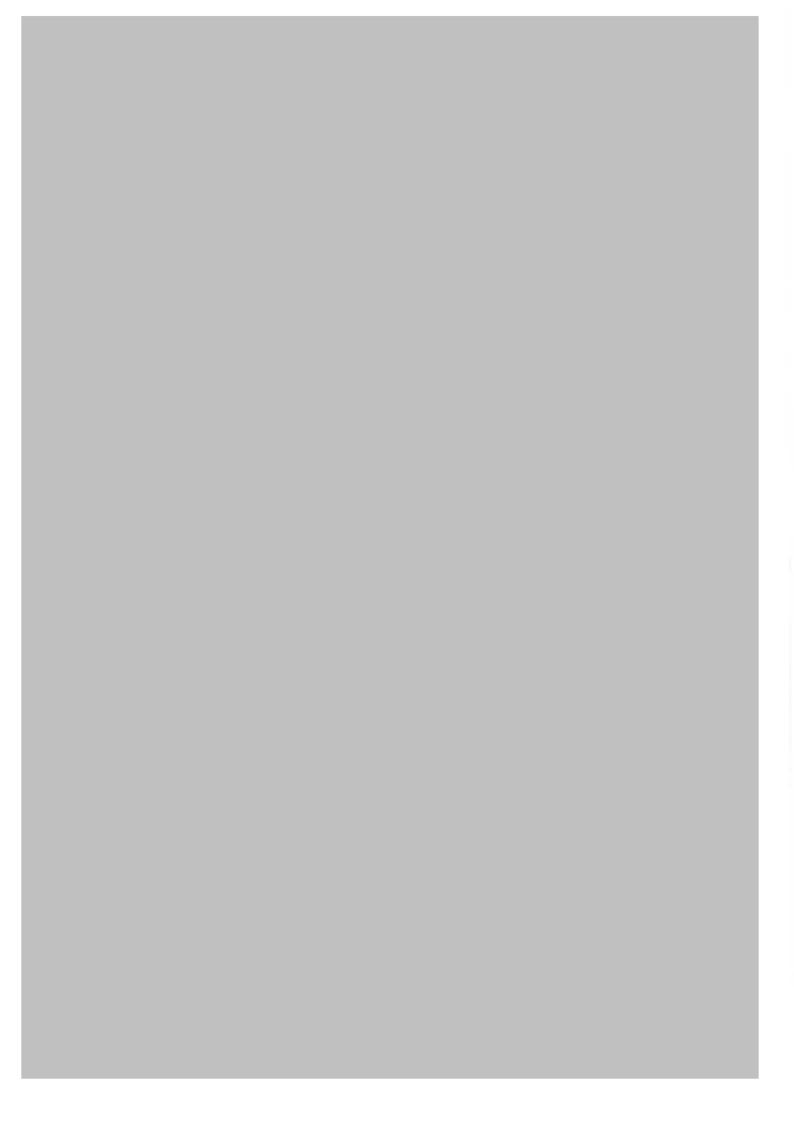


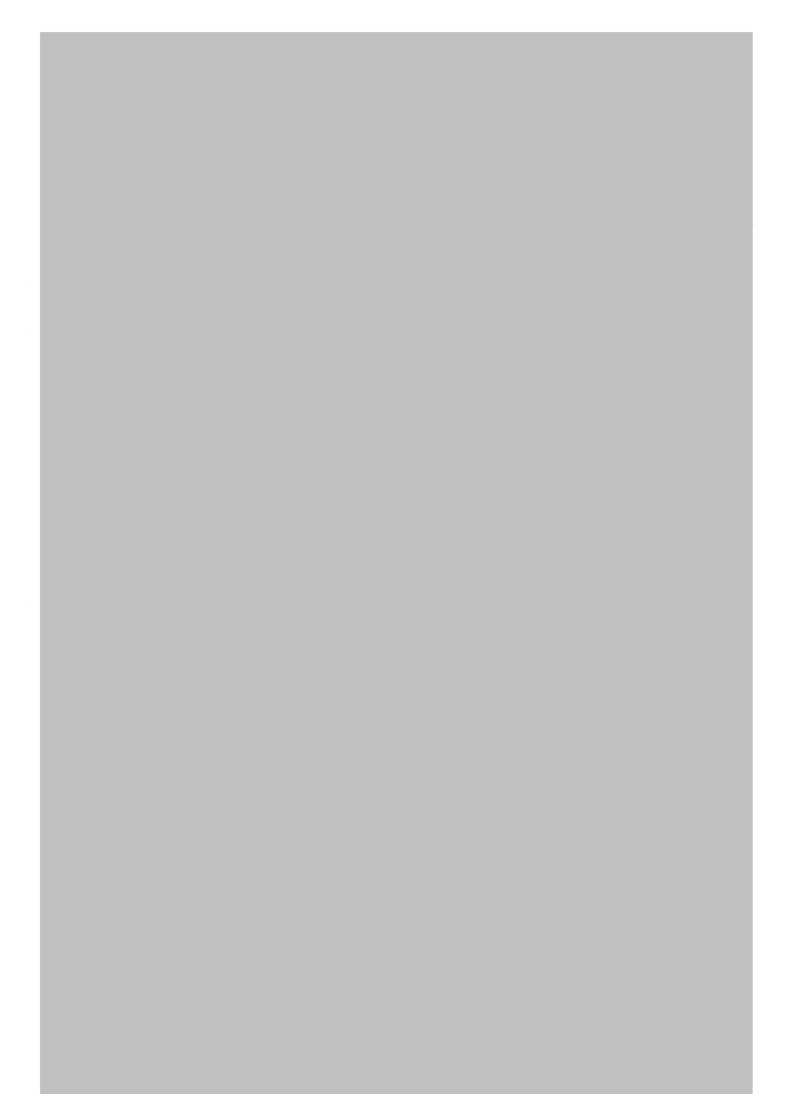


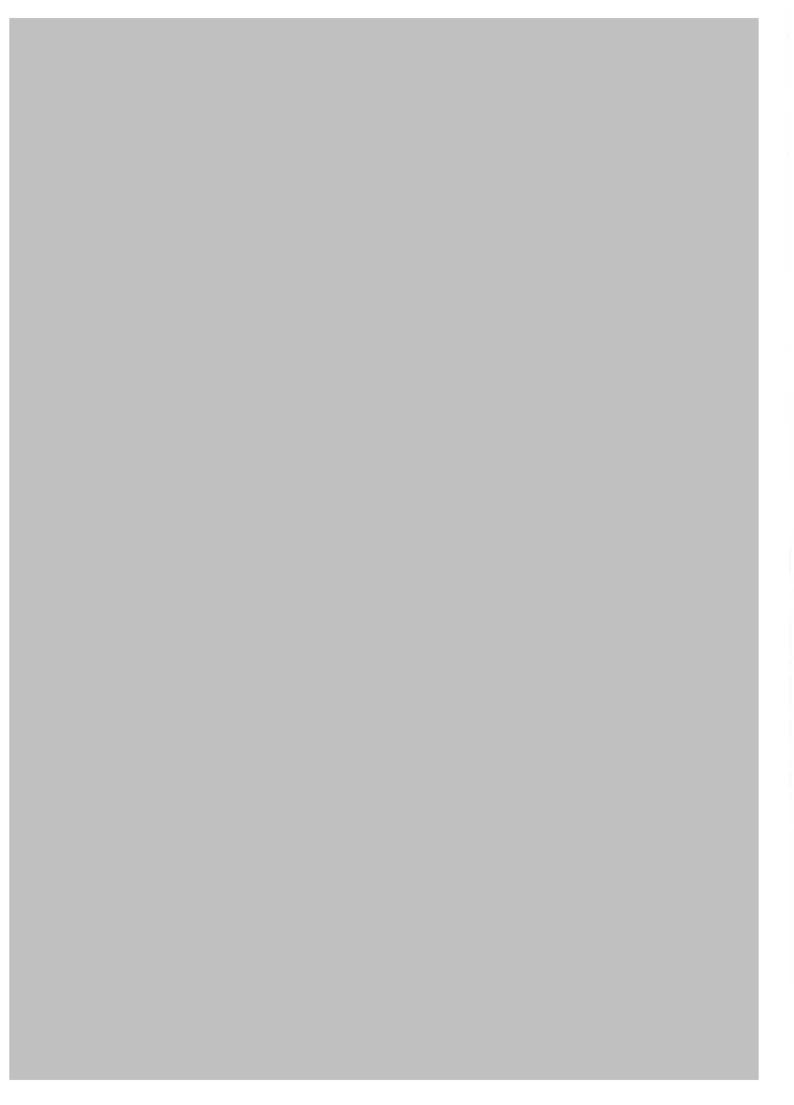


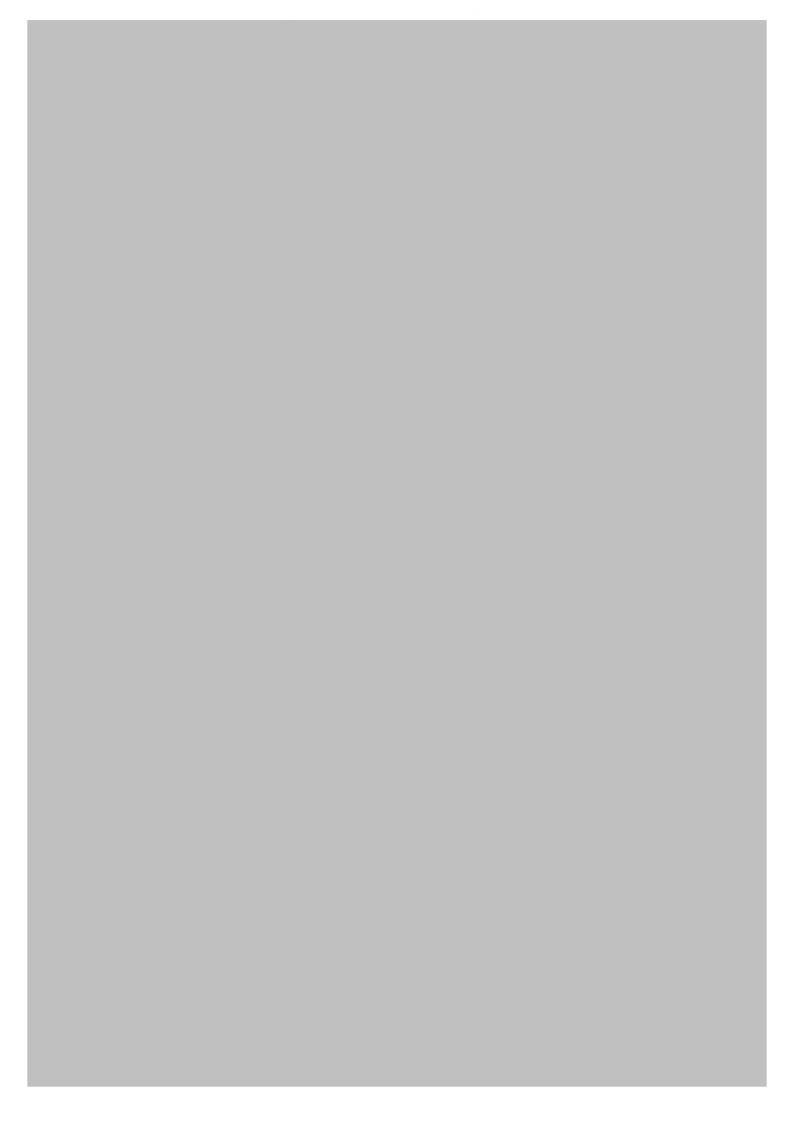


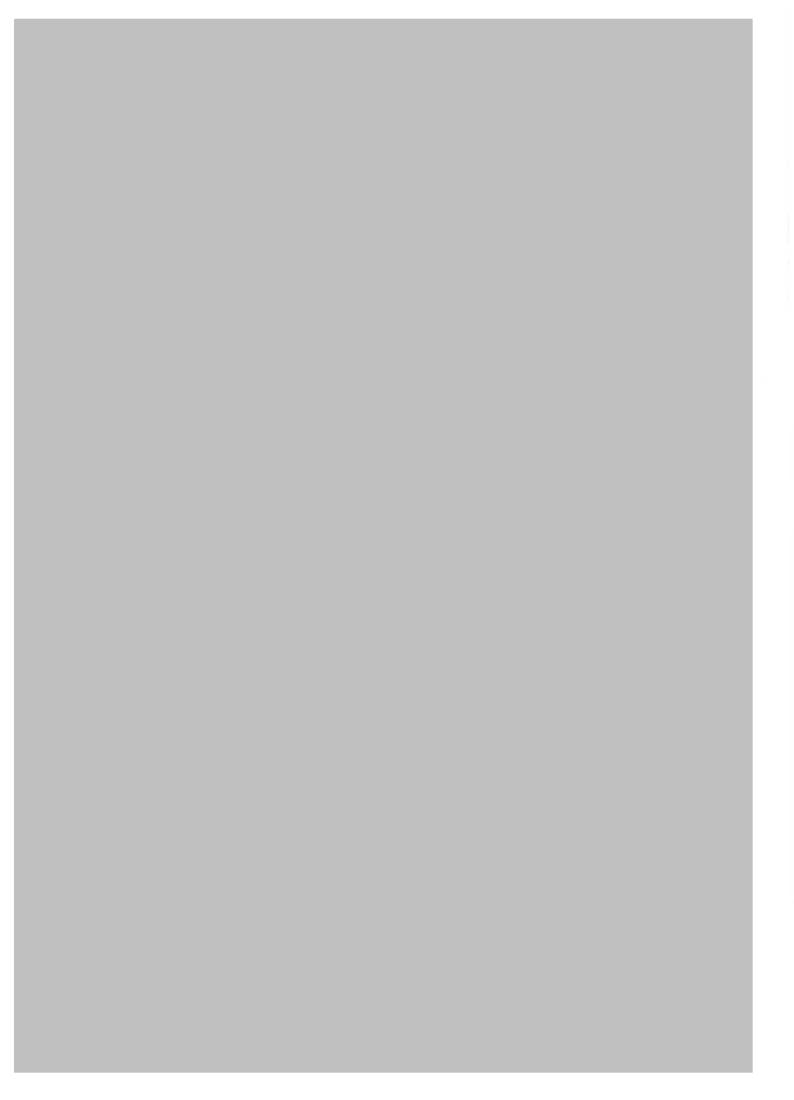




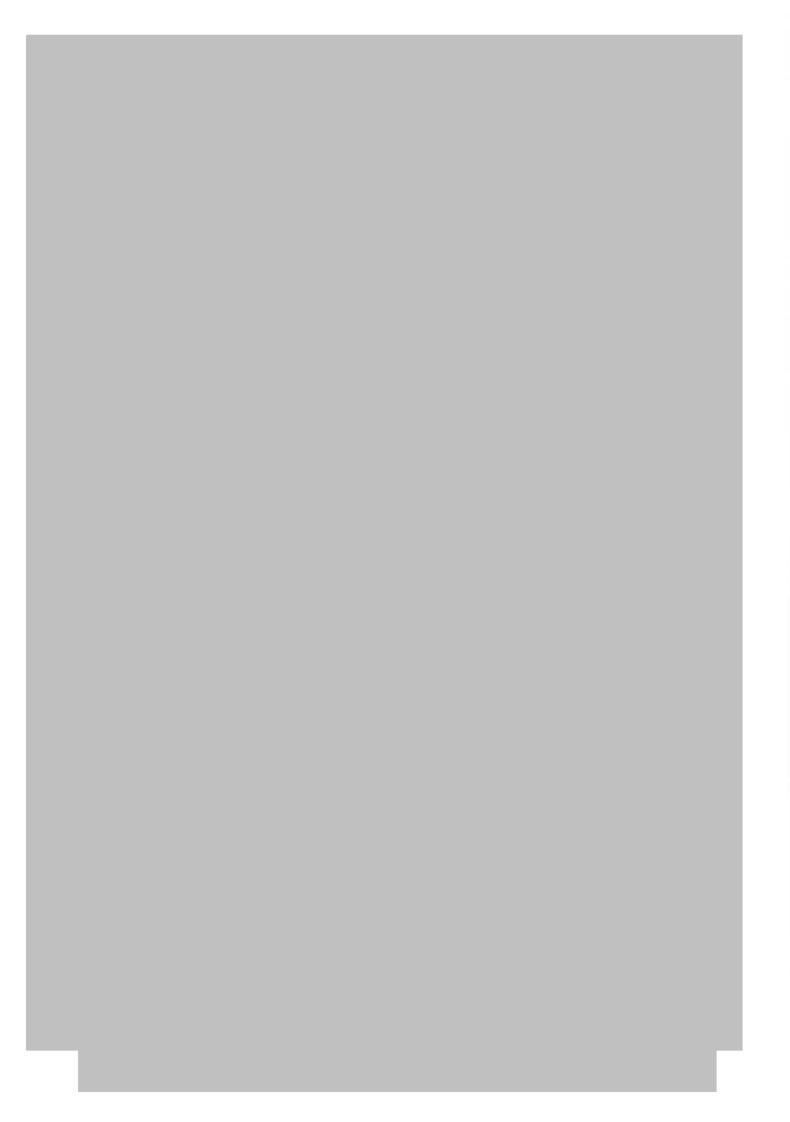


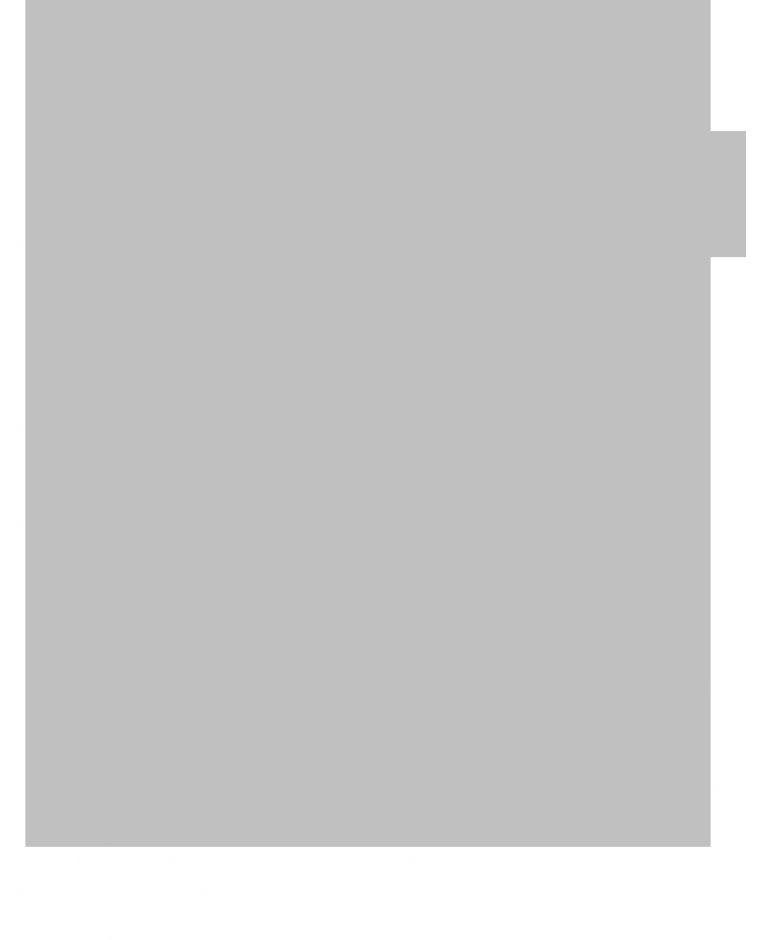


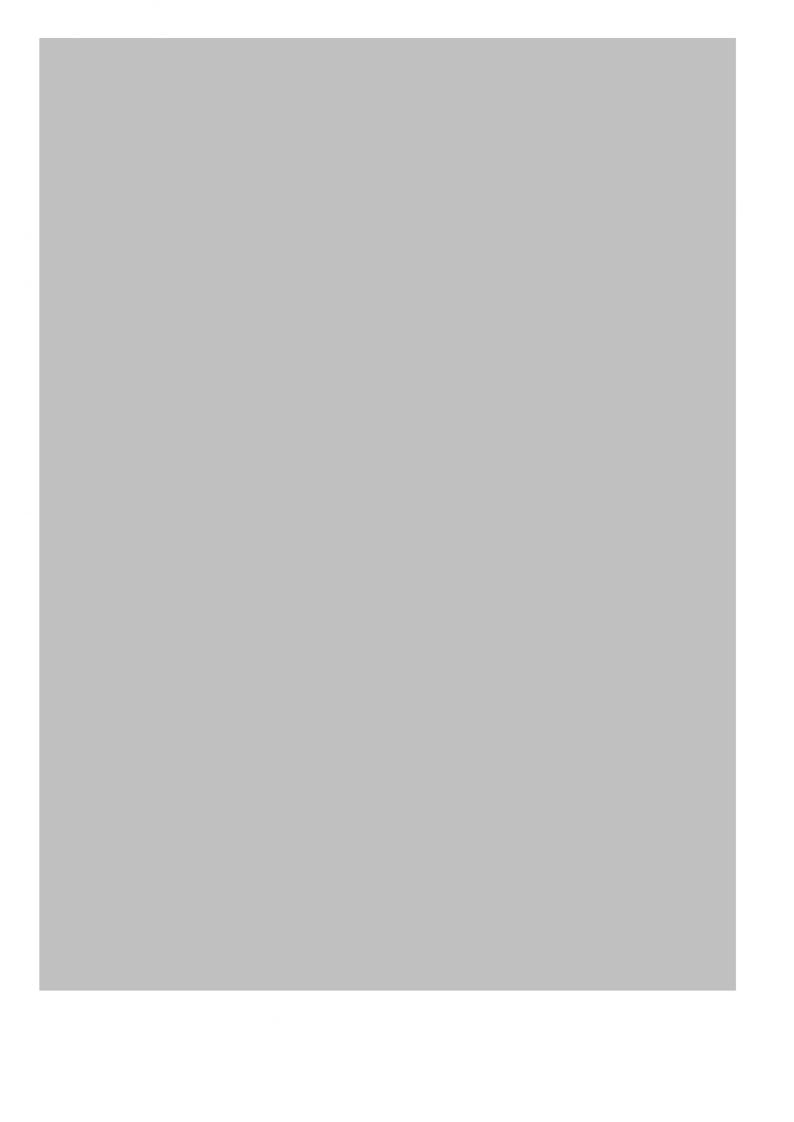


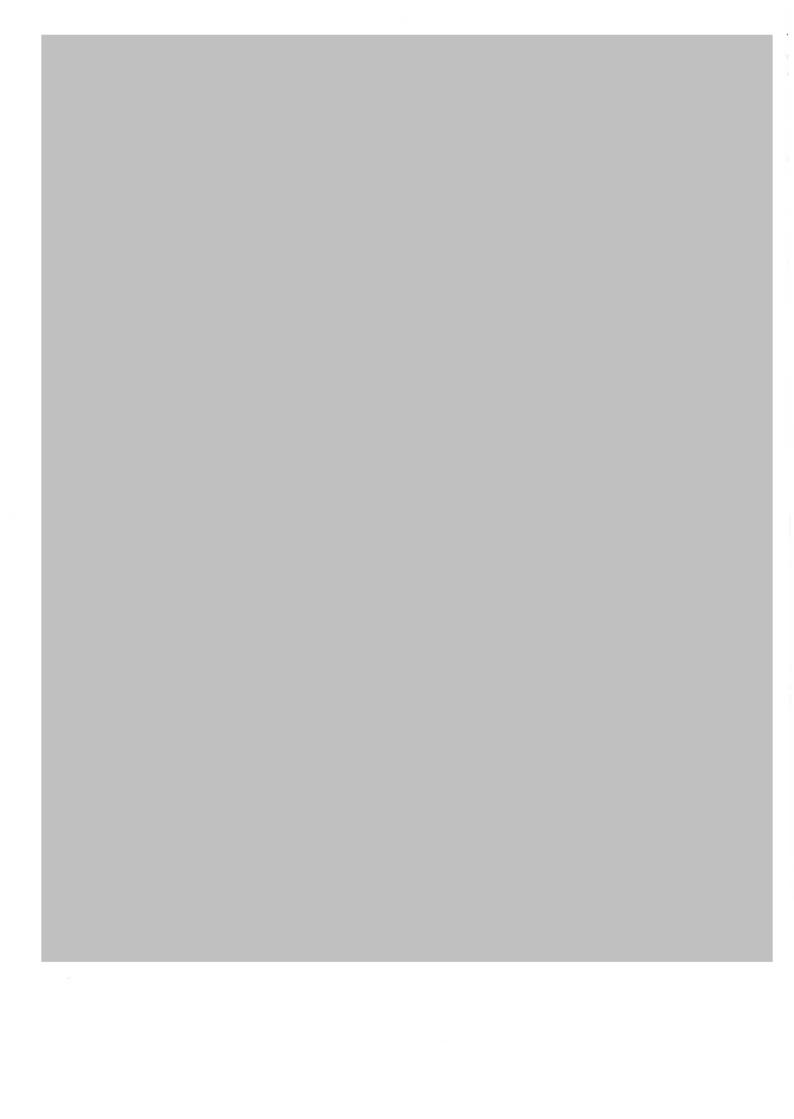


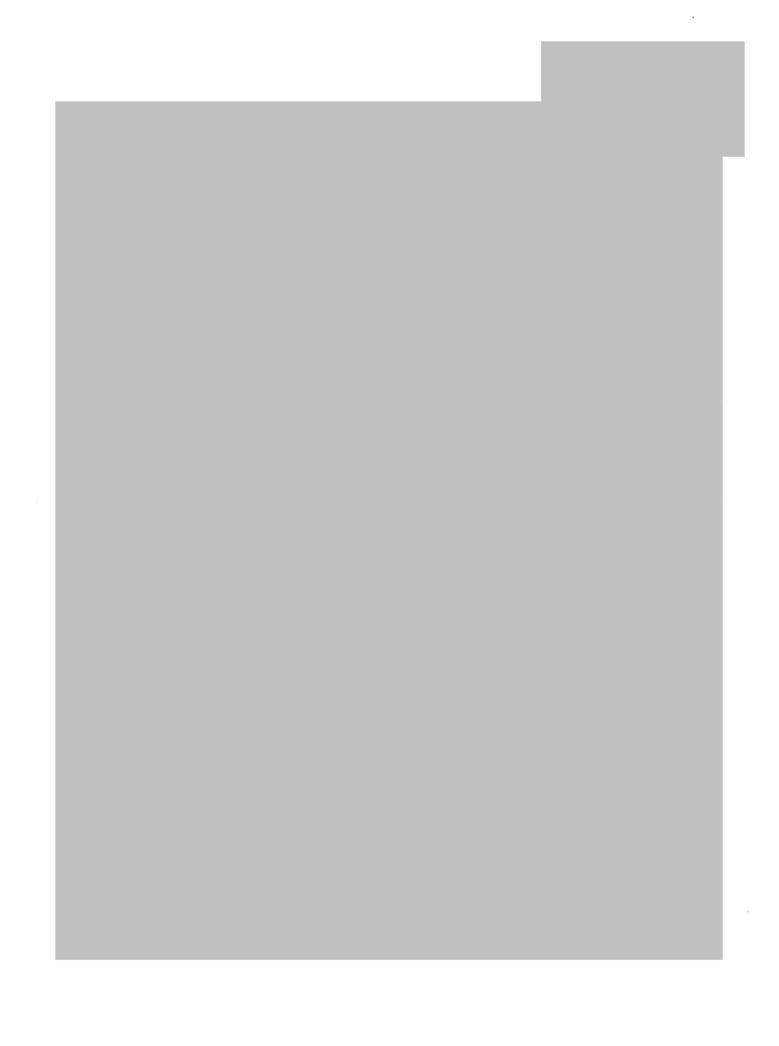


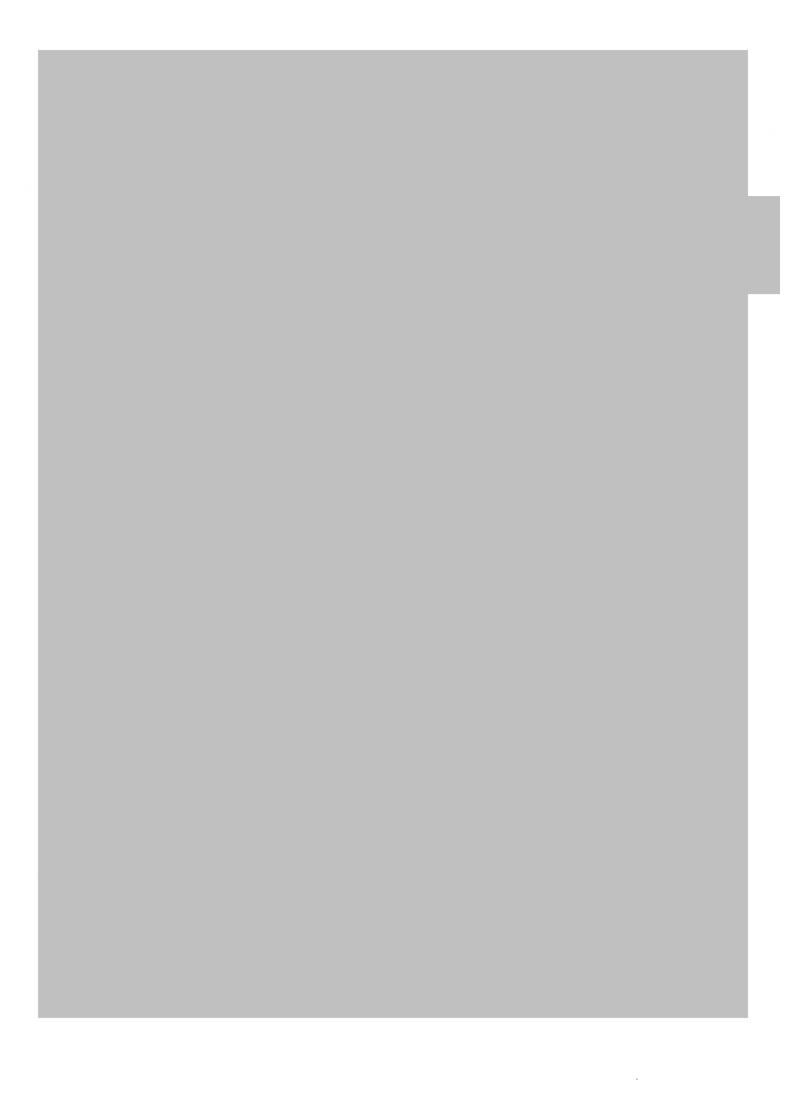


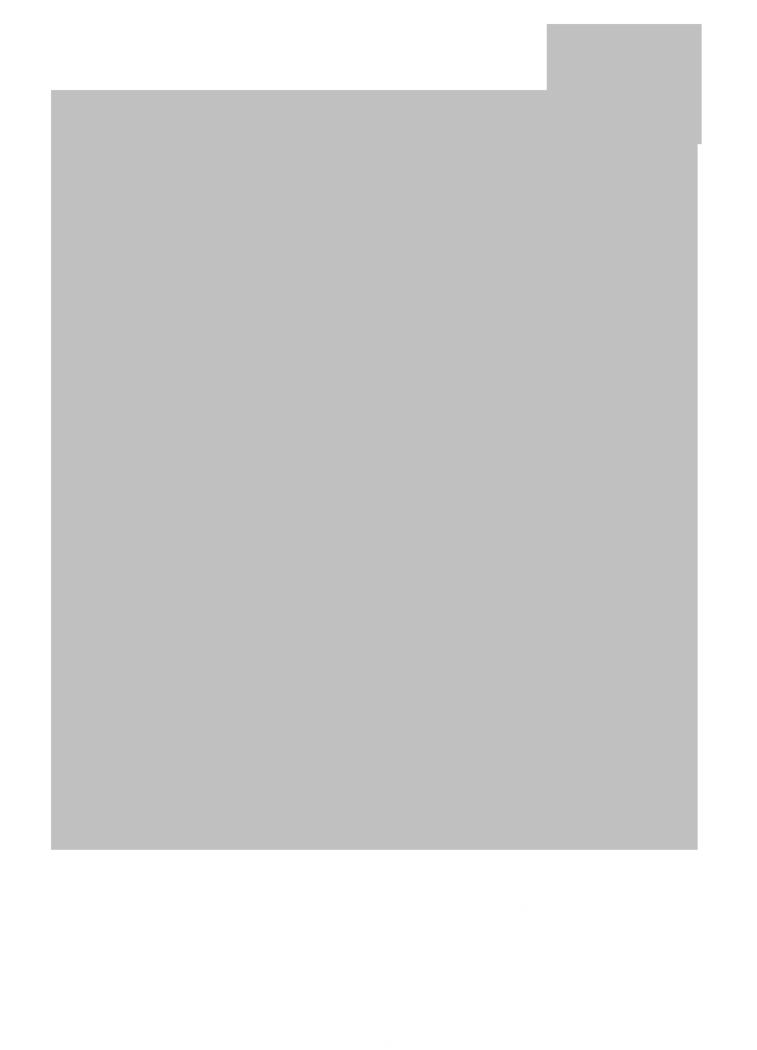














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From:	s22	
Sent:	Friday, 16 March 2018 3:37 PM	
То:	Probyn, Glenn	
Cc:	liz.vagg@accc.gov.au; takatataskforce@accc.gov.au	
Subject:	Query: correspondence from Mitsubishi [SEC=UNCLASSIFIED]	

Hi Glenn

s47F I refer to email correspondence from for the compulsory recall of Mitsubishi Motors Australia to Neville Matthew, dated 28 February 2018, and concerning the compulsory recall of vehicles fitted with Takata airbags that was issued same day. The subject line of the email is 'Mitsubishi Motors – "grey imports".

Could you please let me know the status of the ACCC's response? Mr Sanders has forwarded the email to me seeking a response from DIRDC in the absence of hearing from the ACCC.

Many thanks,

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Recall Reform Manager | Regulatory Policy, Risk and Compliance Vehicle Safety Standards | Surface Tranport Division Department of Infrastructure, Regional Development and Cities GPO Box 594, Canberra ACT 2601 \$22

infrastructure.gov.au | w www.infrastructure.gov.au

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8.		Document 35
From:		
Sent:	Thursday, 19 April 2018 10:35 AM all s22	
Го:	Vagg, Elisabeth; I	
Cc:	Probyn, Glenn; Matthew, Neville; NYAKUENGAMA Sharor Harriet;	Gray,
Subject:	RE: ACCC and Infrastructure weekly meeting [SEC=UNCL4	ASSIFIED]
Attachments:	Latest TAKATA Airbag tracking living document.xlsx; Suba DIRD.docx	aru Recalls - April 2018

Hi Liz,

Please see the attached spreadsheet. The cut off for receiving rectification notifications is the 14 of each month but they trickle in for a while after that. We have two suppliers that have missed the cut off for March: Ferrari and Vehicle Development Corporation. I will send an update at the end of the month which will be our last.

The Subaru stats have not been updated as they seem to have changed how they are reporting because of the notice and all of their target numbers have changed with the only explanation being that they are now only recording the permanently rectified vehicles rather than the like for like replacements. You will have to contact them to sort out what the new figures mean in relation to the notice and what has already been rectified. I have attached their notification for information, its marked as April but it is the figures that cover the period from the cut-off date in March to April which we consider to be the March update.

With regards to Item 9, I await your email clarifying the request as discussed in our phone conversation yesterday.

Regards,

ecalls Manager A/g | Regulatory Policy, Risk and Compliance
 s22 Vehicle Safety Standards | Surface Transport Policy
 Department of Infrastructure, Regional Development and Cities
 GPO Box 594, Canberra ACT 2601

e recalls@intrastructure.gov.au | w www.infrastructure.gov.au

s22 - Irrelevant to request

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То:	The Supervisor (Vehicle Safety Standards Branch)
Company:	Department of Infrastructure, Regional Development and Cities
Email:	recalls@infrastructure.gov.au
Company:	Subaru (Aust) Pty Ltd
Date:	06 April 2018

Subject: Campaign Periodic Notification – April 2018

Please find below the status of our Recall campaigns.

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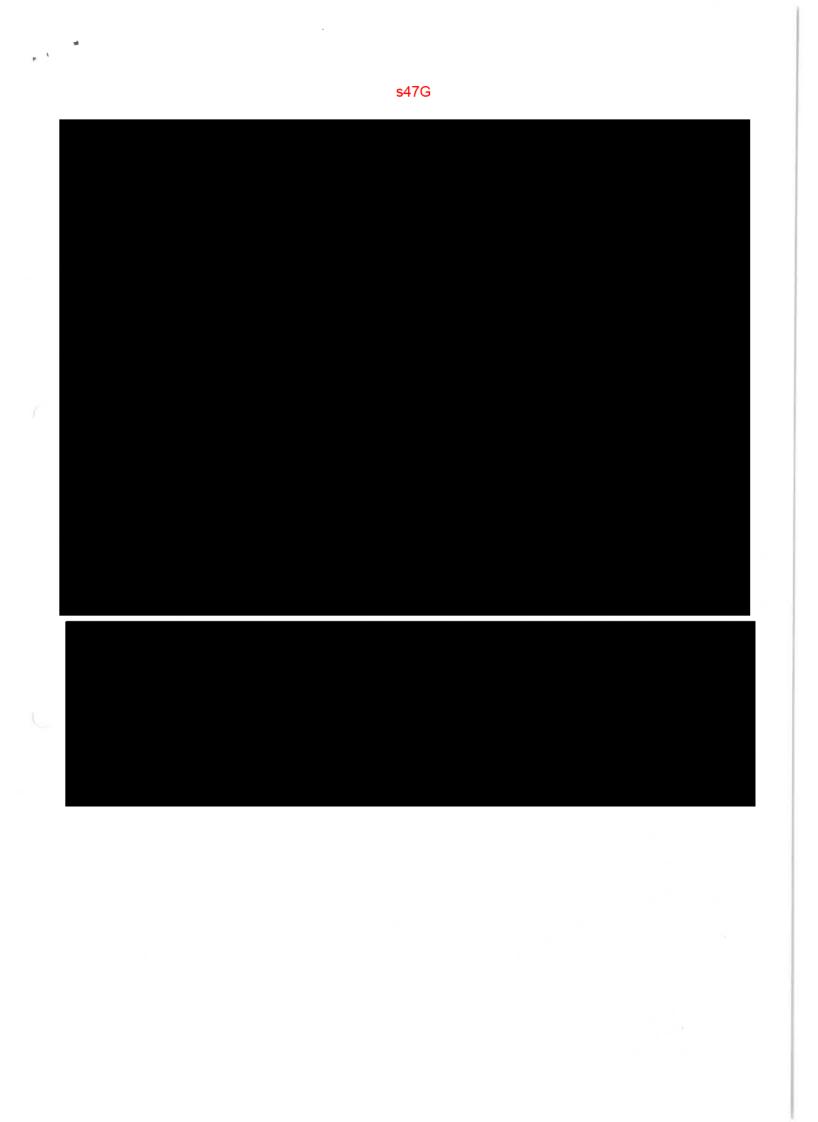
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Takata Airbag Inflator Recall Campaigns.

CC PRA No.	CAMPAIGN / RECALL #	DISCRIPTION	Affected	Campaigned as of 03 April 2018 for Permanent (TRW Inflator)	Permanent %	Outstanding	Campaigned as of 03 April 2018 for Permanent and Temporary (TRW and Takata Like for Like Inflator)	Temporary and Permanent %
015/14715	Mag:155/02775R(1-212)	MY04-07 IMPREZA (33.598)	33,558	15,754	34%	21,852	21,386	64%
015/15507	44-12 D40314 (PRT-231)	MY04-091 IBERTY& OUTBACK (72,020)	73,837	40, 354	#2%	24,488	49,351	67%
	Mar-17 SH000 (SRT-245)	MYD4-091.IBERTY/OUTBACK (extended campaign - 1,817)						
015/15507	Max +1 B10063 (SRT-291)	MY07-09 TRIBECA (4.594)	8,443	4,422	47%	6,021	4,422	47%
	https://SJ00041SRT-2003	MY10-13 TRUBECA (indended carstrai(in - 3,838)						
	Mar-16 510405/ 57(1-246)	MY10-13 TRUBECA (extended campaign - 1,011)						
016/15786	Max-17 S10940 (SRT-240)	MY06-11 IMPREZA (29,#57)	55,628	3.267	65	\$2,381	23,994	43%
	heart (SHUMA (SHT - 240)	MY08-11 IMPREZA (extended caminifign - 24,110)						
	Mar 18 ST0405 (SFLT - 248)	MY08-11 IMPREZA (extended campal in - 1,665)					2	
016/15766	MainT1510949(SBT-240)	MY09-11 FORESTER (28/257)	66,427	13,178	2575	\$3,249	29,255	44%
	hap-17610904(SELT-248)	MY08-11 FORESTER (extended campaign - 38,170)						
17/16013	Mia+17(\$10052(\$FLT-240)	MY09-14LIBERTY OUTBACK (6, TW)	39,867	1.20	8%	36,374	14,580	37%
	Nav (7510994(SRT-240)	MY09-14 LIBERTY OUTBA CK (extended camprign - 27,638)	8					
	Mai-15/5/10435(SFCT-248)	MY09-14 LIBERTY OUTBA CK (extended campaign - 5,270)	2					
17/16012	Mar-11510053(SRT-248)	MY10-14 EXIGA (412)	1,979	443	87%	450	023	87%
	Netw12(S10004(SH1+248)	MY10-14 EXIGA (extended compaign - 034)						
	Marits 510495 (SRT-345)	MY10-14 EXIGA (extended campaign = 7)	2					
		Total	279,931	28, 158	31%	103,813	143,091	51%

Please note, as per Takata Recall Notice only the permanent replacement e.g: TRW Inflator can be counted as campaigned (completed) , temporary replacement e.g: Takata Like for Like does not count.

Please do not hesitate to contact us if you have further query. Regards,

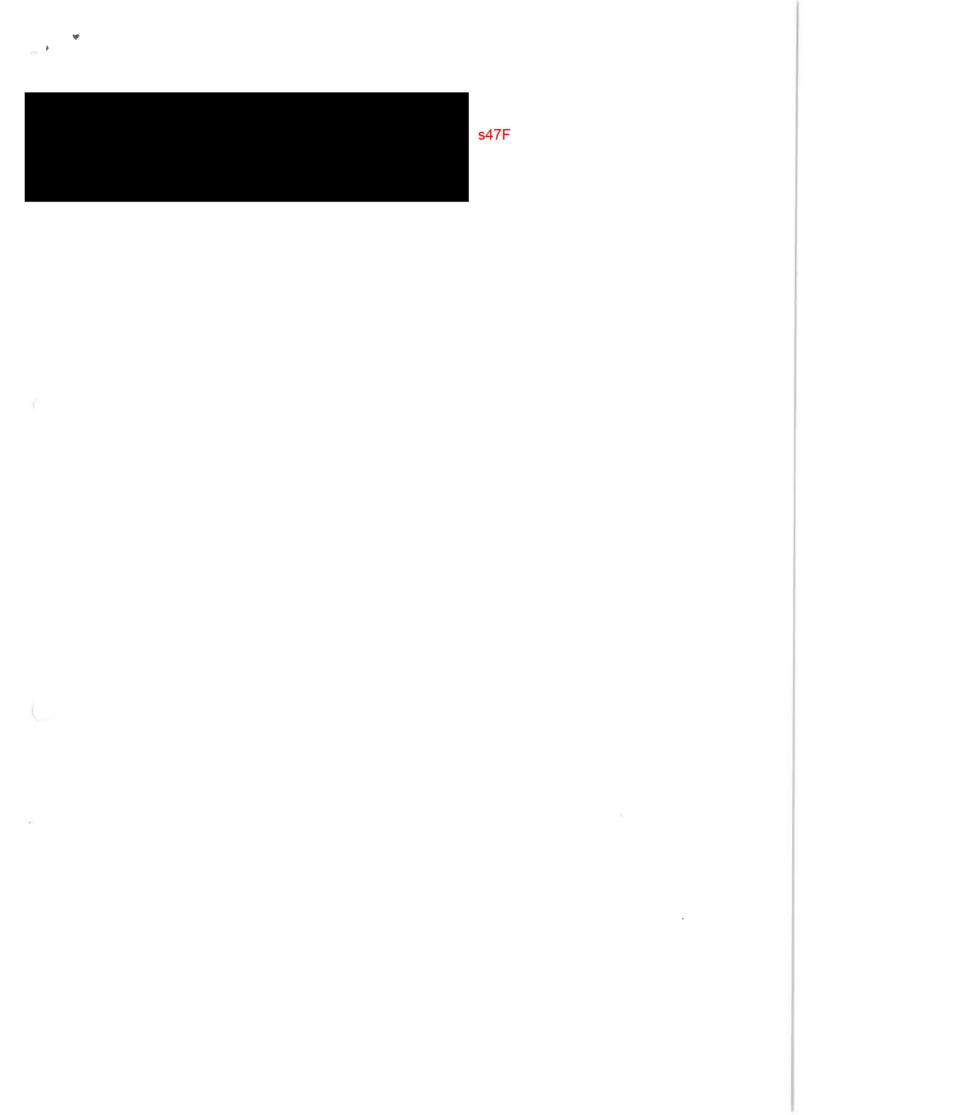


Subaru (Aust) Pty Limited, 4 Burbank Place, Baulkham Hills NSW 2153, Australia.



Subaru (Aust) Pty Limited ABN 95 000 312 792 4 Burbank Place Baulkham Hills NSW 2153 PO Box 8311 Baulkham Hills NSW 2153 T +61 2 8892 9324 | F +61 2 8892 9324 subaru.com.au

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Tracking of Takata airbag recalls Last updated 28/4/2016

Make	Model	Year Range	Campaign No.	PRA No.	SIRS Ref. Notification Dat	te	Target No.	Airbag affected
Chrysler	300C	2005-2010	R25	2015/14742	R15/097	3/06/2015	5,508	front driver
Sub-total	5000	2003 2010	112.5	2020/21/12		5,00,2020	5,508	
BMW	3 Series (E46)	12/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	3,481	front passenger
BMW	3 Series E46	9/1999-8/2006	72410100		R14/105	26/08/2014	40,253	front passenger
Sub-total		and the second second second					43,734	and the second
Honda	Accord/CRV	2001-2002	5SZ	2009/10969	R09/099	3/08/2009	2,023	
Honda	Civic	2001	5SD	2010/11785	R10/076	1/07/2010	788	front passenger
Honda	Accord	2001-2002	5US	2011/12633	R11/122	28/09/2011	788	front driver
Honda	Civic/CRV/Jazz	2001-2003	5SK	2013/13549		22/04/2013	43,389	front passenger
Honda	Jazz	2004	5UD	2014/14438		27/06/2014	1,516	front driver
Honda	Accord/CRV/Jazz	2003-2004	5NN	2014/14498		22/12/2014	8,529	front passenger
Honda	Accord Euro, CRV, Civic, Jazz	2002-2008	5UN	2015/14703	R15/087	18/05/2015	137,651	front passenger
Honda	Jazz, CRV	2005-2007	5JV	2015/14702	R15/086	18/05/2015	22,213	front driver
Honda	MDX, Accord	2001-2006	5VZ	2015/14737		29/05/2015	21,240	front driver
Honda	City, CR-V, Insight, Jazz	2006-2012	5ZV	2015/14819		10/07/2015	92,274	front driver
Honda	City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016	21,082	front driver
Honda	Jazz, Legend, Civic	2006-2012	6ZZ	2010/1010/	R16/015	9/02/2015	71,856	front driver
Sub-total	Jazz, Legend, civic	2000-2012	ULL		1120/015	5,01,1010	423,349	
Mazda	6	2002-2003	R201302	2013/13570	R13/057	17/06/2013	468	front passenger
		2002-2003	R201403	2014/14172		25/06/2014	4,650	front passenger
Mazda	6, RX8	2005-2007	R201601	2015/14761		10/06/2015	65,485	front driver and passeng
Mazda	6 GG/GY s1, 6 GG/GY s2	2003-2007	R201602	2015/14760		10/06/2015	61,611	Front driver
Mazda	6 GG/GY s1, RX-8, B2500 Ute/cab chassis, B2600 ute/cab chassis, BT-50 (UN) Ute/Cab chassis	2002-2011	K201002	2013/14/00	K15/105	10/00/2015	132,214	Tone univer
Sub-total		2003-2008	10093	2015/14936	R15/168	1/10/2015	59,522	Front passenger
Mitsubishi	Lancer	2005-2008	10095	2013/14930	N15/100	1/10/2015	59,522	none passeriger
Sub-total	NAC Dulars VCI Dated D22 Navata T20 V Trail	2000-2004	R1302, R2302,	2013/13542	R13/060	19/06/2013	4,190	Front passenger
Nissan	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail		R3302 & R4302					
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182		27/06/2014	26,935	Front passenger
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751	R15/103	5/06/2015	16,087	Front passenger
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508	2015/14752	R15/102	5/06/2015	40,359	Front passenger
Nissan	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,707	Front passenger
Nissan	D40 Navara	2008-2014	RT021	2016/15228	R16/023	1/03/2016	40,769	Front driver
Sub-total							154,049	Front Drivers sides
Performax	Silverado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015	113	Front Drivers airbag
Sub-total					10/001		113	Front according
Subaru	Impreza	2004-2007	SI0277	2015/14715	15/091	22/05/2015	33,556	Front passenger
Sub-total			1.0010		040.044	45 104 10040	33,556	front recompose sinher
Toyota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545		15/04/2013	18,787	front passenger airbag
Toyota	Echo and Rav 4	2002-2003	AGGE4			28/11/2014	8,223	Front Drivers airbag
Toyota	Corolla, Yaris, Avensis Verso & Lexus SC430	2003-2008	BGG23	2015/14701 & 2015/14794	R15/088 13/05/2015 & 3	0/6/2015	174,574	front passenger airbag
Toyota	Echo and Rav 4	2003-2005	BGG22	2015/14700	R15/089	20/05/2015	56,389	Front Drivers airbag
Sub-total							257,973	
VDC	Ford Mustang	2006-2014	15521	2015/14924	R15/164	25/09/2015	15	Drivers airbag
Sub-total				10000			15	
							4 440 632	

TOTAL

1,110,033

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Notes

Discrepany with ACCC site affected units and units affected reported to the Department (VIN supplied equals 3481)
ACCC target 2026 vs quantity affected 2813
checked this and 5US and the identical target numbers are correct
extension of PRA 2009/10969
Figures revised down from 43414 to 37597. ACCC site shows 43414
Figure revised by Honda 19/1/2015 from 21752 to 8533
Revised figure as of 29 May 2015 (email from with an additional
28,100 vehicles added to initial recall
Second recall captures RX8 & 2004 Mazda 6
5420 vehicles have been written off, recall will not achieve full rectification
Initial target given as 11360. N16 Pulsar hatch removed and added to additional
campaign. ACCC site records 11360
Includes PG3B7, R1407, R2407, R3407, R4407, R5407
includes R1420, R2420, R3420, R4420, R5420, RA420
Target Number revised from 98915 to 40359.
RA508, PG585, R1508, R2508, R3508, R4508, R5508 Nissan advise that parts availability have limited ability to commence rectifications associated with this
recall campaign. Anticipate that rectifications will commence 4/16.
Former campaign R1515

Not expected to commence until q.2 2016 due to parts availability

Tracking of Takata airbag

No. Construction Construction <thconstruction< th=""> Construction</thconstruction<>	NO NON NAME NAME NAME NAME NAME 73410100 1 14/105 14/105 9(6/2016 500 201/1475 14/105 26/04/2016 9(6/2016 500 201/1475 14/102 26/04/2016 9(6/2016 500 201/1475 14/102 26/04/2016 26/04/2016 500 201/1475 14/102 21/04/2016 26/04/2016 500 201/1475 14/102 21/04/2016 26/04/2016 500 201/1475 14/102 21/04/2016 20/04/2016 500 201/1475 14/102 21/04/2016 21/04/2016 500 201/1475 14/102 21/04/2016 21/04/2016 501 201/1475 14/106 21/04/2016 21/04/2016 501 201/1476 14/106 21/04/2016 21/04/2016 501 201/1476 14/106 21/04/2016 21/04/2016 501 201/1446 14/106 21/04/2016 21/04/2016 <	3/2003	330100	75/51 JCTN7	KUSICIA	alne	David Barriel	1000
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AMB/2004, MAD/2004, MAD/2004, <thmad 2004,<="" th=""> <thmad 2004,<="" th=""> <thm< td=""><td>AMBADIL MALLANCE MALLANCE</td><td></td><td>020</td><td>10/11/0TOP</td><td>P10/014</td><td>99/92</td><td>12010</td><td></td></thm<></thmad></thmad>	AMBADIL MALLANCE		020	10/11/0TOP	P10/014	99/92	12010	
2014/1418.2 R14/072 2015/66/2014 2015/14751 R15/102 5/06/2015 2015/14752 R15/102 5/06/2015 2015/14722 R15/126 5/06/2015 2015/14723 R15/126 5/06/2015 2015/14821 R15/126 5/06/2015 2015/14821 R15/126 1/07/0015 2015/14821 R15/126 2/07/2015 2015/14821 R15/126 2/07/2015 2015/14826 R14/163 22/07/2015 2015/14846 R13/041 15/04/2015 2015/14846 R13/041 15/04/2015 2015/14946 R13/041 15/04/2015 2015/14946 R13/041 15/04/2015 2015/14946 R15/068 13/05/2015 2015/14946 R15/068 20/05/5015 2015/14946 R15/068 20/05/5015 2015/14946 R15/068 20/05/5015 2015/14946 R15/068 20/05/5015	2014/1418.2 R14/072 2016/2014 2015/14751 R15/103 5/06/2015 2015/14752 R15/102 5/06/2015 2015/14821 R15/126 5/06/2015 2015/14821 R15/126 5/06/2015 2015/14821 R15/126 1/07/2015 2015/14730 R15/136 22/07/2015 2015/14715 15/091 22/07/2015 2015/14716 R15/136 22/07/2015 2015/14716 R14/163 22/07/2015 2015/14716 R14/163 22/07/2015 2014/1466 R14/163 22/07/5015 2014/14456 R14/163 22/07/5015 2015/14704 R15/068 23/05/2015 2014/14704 R15/068 23/05/2015 2015/14704 R15/166 20/05/2015 2015/14704 R15/166 20/05/2015 2015/14704 R15/166 20/05/2015	83	302 & R4302	78051/5107	090/FTM	12/00	5107/	4,130
2015/14751 R15/103 \$/66/2015 2015/14752 R15/103 \$/66/2015 2015/14752 R15/126 \$/66/2015 2015/14753 R15/126 \$/06/2015 2015/14753 R15/126 \$/06/2015 2015/14753 R15/126 22/07/2015 2015/14544 R13/141 22/07/2015 2015/14544 R13/041 15/06/2015 2015/14544 R13/041 15/06/2015 2015/14544 R13/041 15/06/2015 2015/1456 R14/163 22/07/2015 2015/14544 R14/163 25/07/2015 2015/145445 R14/163 15/06/2015 2015/14546 R14/163 20/05/2015 2015/14704 R15/068 20/05/2015 2015/14704 R15/069 20/05/2015 2015/14704 R15/069 20/05/2015	2015/14751 R15/103 \$/05/2015 2015/14752 R15/126 \$/06/2015 2015/14752 R15/126 \$/06/2015 2015/14753 R15/126 \$/07/2015 2015/14753 15/091 22/07/2015 2015/14754 R13/041 15/04/2015 2015/14754 R13/041 15/04/2015 2015/14754 R13/041 15/04/2015 2015/14754 R13/041 15/04/2015 2015/14754 R13/041 15/05/2015 2015/14754 R15/058 30/05/2015 2015/14754 R15/166 20/05/2015 2015/14754 R15/166 20/05/2015 2015/14754 R15/166 20/05/2015 2015/14754 R15/164 20/05/2015	5	407	2014/14182	R14/072	27/06	/2014	26,935
2015/14751 R15/103 \$/06/2015 2015/14732 R13/102 \$/06/2015 2015/14732 R15/126 \$/05/2015 2015/14733 R15/126 7/07/2015 2015/14733 R15/136 2/07/2015 2015/14733 R15/133 22/07/2015 2015/14715 15/091 22/07/2015 2013/14545 R13/041 15/04/2015 2013/147405 R113/041 15/04/2015 2013/147405 R113/041 15/04/2015 2013/147405 R113/041 15/04/2015 2013/147405 R113/041 15/04/2015 2013/147405 R113/0415 23/05/2015 2013/147405 R15/068 23/05/2015 2013/14794 R15/068 23/05/2015 2013/14794 R15/069 20/05/2015 2013/14794 R15/069 20/05/2015	Z015/44751 R15/103 \$/05/2015 Z015/44751 R15/126 \$/05/2015 Z015/44821 R15/126 \$/05/2015 Z015/44753 R15/136 22/05/2015 Z015/14715 15/091 22/05/2015 Z015/14715 15/091 22/05/2015 Z015/14716 R14/163 22/05/2015 Z015/14766 R14/163 22/05/2015 Z015/14766 R14/163 22/05/2015 Z015/14766 R15/086 30/05/2015 Z015/14766 R15/164 20/05/2015 Z015/14766 R15/164 20/05/2015 Z015/14766 R15/164 Z0/05/2015 Z015/14766 R15/164 Z0/05/2015 Z015/14766 R15/164 Z0/05/2015							
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2015/14715 15/091 22/07/2015 2015/14715 15/091 22/05/2015 2013/14564 813/041 22/05/2013 11555 2014/14056 813/05/2015 8.30/6/2013 2015/14706 813/05/2015 8.30/6/2015 2015/14706 815/069 20/05/2015 2015/14706 815/164 25/09/2015	2015/14715 15/091 2017/01/2015 2015/14715 15/091 22/05/2015 2013/13544 & R13/041 15/04/2013 13545 2013/147045 R14/163 2013/14704 R15/068 13/05/2015 30/6/2015 2015/14700 R15/069 20/05/2015 2015/14724 R15/164 25/09/2015	and a		and Junio	nee land	- the	hose	902.04
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2013/13544 & R13/041 IS/04/2013 13545 R14/143 R14/143 2014/14456 R14/143 IS/05/2015 & 30/4/2015 2015/14794 R15/069 Z0/05/2015 20/05/2015 2015/14702 R15/164 Z5/09/2015	2013/13544 & R13/041 IS/04/2013 13545 R14/163 X X X X X X X X X X X X X X X X X X X	SIO	112	2015/14715	150/51	22/05	/2015	33,556
2015/14/14/16 11/04/1	2015/14/14/15 14/04/1 14/04/1 135/5 2014/14/145 14/152 2011/14/145 2015/14/1402 14/152 13/05/2015 8.30/6/2015 2015/14/00 14:5/069 13/05/2015 20/09/2015 2015/14/24 14:5/164 25/09/2015				and these	ar ins		33,556
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2015/14/700 R15/069 20/05/2015 2 2015/14/924 R15/164 25/09/2015 2	2015/14924 R15/169 20(05/2015 2 2015/14924 R15/164 25/09/2015 2	BG	623	2015/14701 &	R15/088	13/05/2015 & 30/6/20		174,574
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2015/14924 R15/164 25/09/2015	202/20/52 99/2184 52/202		622	2015/14700	R15/089	20/03,		56,389
etry lender Harlery Horns	errov kendez war Jeru wetwar lervos			ACOAPT STOC	B15/104	aniac		11
	24			Lange Internet	Law low	in in		a. #

Airbag affected	Notes
front driver front driver	Campaign-PS1-elosed-and-replaced by RJ5
front passenger front passenger	Discrepany with ACCC site affected units and units affected reported to the Department (VIN supplied equals 348.1)
front passenger front driver front passenger front passenger	ACCC target 2026 vs quantity affected 2813 :hecked this and 5US and the identical target numbers are correct extension of PRA 2009/10969 Figures revised down from 43414 to 37597, ACCC site shows 43414
room compassenger from passenger from driver from driver from driver from driver	Figure revised by Honda 19/1/2015 from 21752 to 8533 with an additional Revised figure as of 29 May 2015 (email from 28,100 vehicles added to initial recall
front passerger front passerger front driver and passenger front driver	Second recall captures RX6 & 2004 Mazda 5
Front passenger	5420 vehicles have been written off, recall will not achieve full rectification
Front passenger Front passenger	Competencies Initial target given as 11360. M16 Pulsar hatch removed and added to additional compation. ACCC site records 11360 Includes PG387, R1407, R2407, R3407, R3407, R5407
Front passenger	includes R1420, R2420, R3420, R4420, R5420, R5420, R420
Front passenger	Target Number revised from 98915 to 40359. RASOB, PGSBS, RTSOB, RZSOB, RASOB, RASOB, RASOB
Front passenger	Nissa advise that parts availability have Imited ability to convenence rectifications associated with this recall empaign, Avritiging that rectifications will convenence 4/16.
Front driver	Former campaign R1515
Front Drivers airbag	Not expected to commence until q.2 2016 due to parts availability
Front passenger	
front passenger airbag	
Front Drivers airbag front passenger airbag	
Front Drivers airbag	
Drivers airbag	

Last updated 7/3/2016

/lake	Model	Year Range	Campaign No.	PRA No.	SIRS Ref.	Date	Target No.	Airbag affected	Notes
	2000	2005 2027	504	2015/14542	D15 /040	e (00 /2015	4,497	front driver	Campaign P81 closed and replaced by R25
rysler rysler	300C 300C	2005-2007 2005-2010	P81 R25	2015/14543 2015/14742	R15/049 R15/097	6/02/2015 3/06/2015	5,508	front driver	Campaign For dosed and replaced by K25
-total	3000	2003-2010	1425	2015/14/42	1123/037	5,00,2015	5,508	none arrest	
W	3 Series (E46)	12/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	3,481	front passenger	Discrepany with ACCC site affected units and units affected
									Department (VIN supplied equals 3481)
	3 Series E46	9/ 1999-8/2006	72410100		R14/105	26/08/2014	40,253	front passenger	
1				0000 (10000	000 /000	2/22/2222	43,734		ACCC to cost 2026 up quantity affected 2012
	Accord/CRV	2001-2002	5SZ	2009/10969	R09/099	3/08/2009	2,023 788	front parconcor	ACCC target 2026 vs quantity affected 2813 checked this and 5US and the identical target number
	Civic	2001 2001-2002	5\$D 5US	2010/11785 2011/12633	R10/076 R11/122	1/07/2010 28/09/2011	788	front passenger front driver	extension of PRA 2009/10969
	Accord Civic/CRV/Jazz	2001-2002	55K	2013/13549	R13/043	22/04/2013	43,389	front passenger	Figures revised down from 43414 to 37597. ACCC site show
	Jazz	2004	5UD	2014/14438	R14/071	27/06/2014	1,516	front driver	
	Accord/CRV/Jazz	2003-2004	5NN	2014/14498	R14/184	22/12/2014	8,529	front passenger	Figure revised by Honda 19/1/2015 from 21752 to 8533
	Accord Euro, CRV, Civic,	2002-2008	5UN	2015/14703	R15/087	18/05/2015		front passenger	Revised figure as of 29 May 2015 (email from
	Jazz								28,100 vehicles added to initial recall
	Jazz, CRV	2005-2007	5JV	2015/14702	R15/086	18/05/2015		front driver	
	MDX, Accord	2001-2006	5VZ	2015/14737	R15/094	29/05/2015	21,240	front driver	
	City, CR-V, Insight, Jazz	2006-2012	5ZV	2015/14819	R15/128	10/07/2015	92,274	front driver	
	City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016	21,083	front driver	
	Jazz, Legend, Civic	2006-2012	6ZZ	2016/15198	R16/015	9/02/2015	71,856	front driver	
			5201202	2012/12570	D10/057	17/00/2012	423,350	front porcongos	
	6	2002-2003	R201302	2013/13570	R13/057	17/06/2013 25/06/2014	468	front passenger	Second recall captures RX8 & 2004 Mazda 6
	6, RX8 6	2002-2004 2005-2007	R201403	2014/14172 2015/14761	R14/070 R15/108	10/06/2014	4,650 12,542	front passenger front driver and passenger	Second recail captures kno & 2004 Mazda o
	6	2005-2007		2015/14761	R15/108	10/06/2015	19,190	front passenger	
	6, RX-8, E-Series van, T-Serie			2015/14760	R15/109	10/06/2015	47,719	Front driver	
	o, inco, coories van, roorie	2002-2007		2013/11/00	11207 200	10/00/2020	84,569		
	Lancer	2003-2008	10093	2015/14936	R15/168	1/10/2015	59,522	Front passenger	5420 vehicles have been written off, recall will not achieve f
				1.1.1			59,522	and the second se	
	N16 Pulsar, Y61 Patrol	2001	R1020	2010/11761	R10/074	28/06/2010	2		Campaign closed.
	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302, R3302 & R4302	2013/13542	R13/060	19/06/2013	4,190	Front passenger	Initial target given as 11360. N16 Pulsar hatch removed and campaign. ACCC site records 11360
Y6	16 Pulsar, D22 Navara, 51 Patrol, T30 X-Trail, A33 axima	2001-2003	R1407	2014/14182	R14/072	27/06/2014	26,935	Front passenger	includes R1407, R2407, R3407, R4407, R5407
N: Y6	16 Pulsar, D22 Navara, 51 Patrol, T30 X-Trail, J31 Iaxima	2003	R1420	2015/14751	R15/103	5/06/2015	16,087	Front passenger	
	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508	2015/14752	R15/102	5/06/2015	40,359	Front passenger	Target Number revised from 98915 to 40359.
	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,707	Front passenger	have not received a report as yet
al							113,280		
×	Silevrado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015	113	Front Drivers airbag	Not expected to commence until q.2 2016 due to parts avai
tal							113		
	Impreza	2004-2007	S10277	2015/14715	15/091	22/05/2015	33,556	Front passenger	
d .	NOT REPAIR D						33,556		
	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545		15/04/2013	18,787	front passenger airbag	
	Echo and Rav 4	2002-2003	AGGE4	2014/14456	R14/163	28/11/2014	8,223	Front Drivers airbag front passenger airbag	
	Corolla, Yaris, Avensis Verso & Lexus SC430	2003-2008	BGG23	2015/14701 & 2015/14794	R15/088	13/05/2015 &	174,544	front passenger alroag	
1 tal	Echo and Rav 4	2003-2005	BGG22	2015/14700	R15/089	20/05/2015	56,389	Front Drivers airbag	
otal	Ford Mustans	2006-2014		2015/14924	R15/164	25/09/2015	257,943 15	Drivers airbag	
al	Ford Mustang	2006-2014		2013/14924	N13/104	23/03/2013	15	Drivers all bag	
0							45		

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ailability

Last updated 30/5/2016

Make	Model	Year Range	Campaign No.	PRA No.	SIRS Ref. Notification Da	te	Target No.	Airbag affected	Notes
Chrysler	300C	2005-2010	R25	2015/14742	R15/097	3/06/2015	5,508	front driver	
Sub-total							5,508	and the second	
BMW	3 Series (E46)	12/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	3,481	front passenger	Discrepany Departmen
BMW	3 Series E46	9/ 1999-8/2006	72410100		R14/105	26/08/2014	40,253	front passenger	
Sub-total							43,734	and the second	
Honda	Accord/CRV	2001-2002	5SZ	2009/10969	R09/099	3/08/2009	2,023		ACCC targe
Honda	Civic	2001	5SD	2010/11785	R10/076	1/07/2010	788	front passenger	check
Honda	Accord	2001-2002	5US	2011/12633	R11/122	28/09/2011	788	front driver	extension o
Honda	Civic/CRV/Jazz	2001-2003	5SK	2013/13549	R13/043	22/04/2013	43,389	front passenger	Figures revi
Honda	Jazz	2004	5UD	2014/14438	R14/071	27/06/2014	1,516	front driver	
Honda	Accord/CRV/Jazz	2003-2004	5NN	2014/14498	R14/184	22/12/2014	8,529	front passenger	Figure revis
Honda	Accord Euro, CRV, Civic, Jazz	2002-2008	5UN	2015/14703	R15/087	18/05/2015	137,651	front passenger	Revised fig 28,100 veh
Honda	Jazz, CRV	2005-2007	5JV	2015/14702	R15/086	18/05/2015	22,213	front driver	
Honda	MDX, Accord	2001-2006	5VZ	2015/14737	R15/094	29/05/2015	21,240	front driver	
Honda	City, CR-V, Insight, Jazz	2006-2012	5ZV	2015/14819	R15/128	10/07/2015	92,274	front driver	
Honda	City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016	21,082	front driver	
Honda	Jazz, Legend, Civic	2006-2012	6ZZ		R16/015	9/02/2015	71,856	front driver	
Sub-total							423,349		
Mazda	6	2002-2003	R201302	2013/13570	R13/057	17/06/2013	468	front passenger	
Mazda	6, RX8	2002-2004	R201403	2014/14172	R14/070	25/06/2014	4,650	front passenger	Second rec
Mazda	6 GG/GY s1, 6 GG/GY s2	2005-2007	R201601	2015/14761	R15/108	10/06/2015	65,485	front driver and passenger	
Mazda	6 GG/GY s1, RX-8, B2500 Ute/cab chassis, B2600 ute/cab chassis, BT-50 (UN) Ute/Cab chassis	2002-2011	R201602	2015/14760	R15/109	10/06/2015	61,611	Front driver	
Sub-total							132,214	and the second se	
Mitsubishi	Lancer	2003-2008	10093	2015/14936	R15/168	1/10/2015	59,522	Front passenger	5420 vehicl
Sub-total							59,522		
Nissan	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302, R3302 & R4302	2013/13542	R13/050	19/06/2013	4,190	Front passenger	Initial targe campaign. A
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182	R14/072	27/06/2014	26,935	Front passenger	Includes PG
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751	R15/103	5/06/2015	16,087	Front passenger	includes R1
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508	2015/14752	R15/102	5/06/2015	40,359	Front passenger	Target Num RA508, PG5
Nissan	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,707	Front passenger	Nissan advise tr campaign. Anti
Nissan	D40 Navara	2008-2014	RT021	2016/15228	R16/023	1/03/2016		Front driver	Former can
Nissan	Tiida	2006-2012	RT022	2016/15383	R16/096	12/05/2016	41,154	Front driver	
Sub-total							195,203		
Performax	Silverado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015	113	Front Drivers airbag	Not expected
Sub-total		States and the second					113		
Subaru	Impreza	2004-2007	SI0277	2015/14715	15/091	22/05/2015	33,556	Front passenger	
Sub-total					P + P / P + 4		33,556	transferration of these	
Toyota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545	-	15/04/2013	18,787	front passenger airbag	
Toyota	Echo and Rav 4	2002-2003	AGGE4	2014/14456	R14/163	28/11/2014	8,223	Front Drivers airbag	
Toyota	Corolla, Yaris, Avensis Verso & Lexus SC430	2003-2008	BGG23	2015/14701 8 2015/14794	R15/088 13/05/2015 & 3	0/6/2015	174,574	front passenger airbag	
Toyota	Echo and Ray 4	2003-2005	BGG22	2015/14700	R15/089	20/05/2015	56,389	Front Drivers airbag	
Sub-total					Construction of the second		257,973		
VDC	Ford Mustang	2006-2014	15521	2015/14924	R15/164	25/09/2015	15	Drivers airbag	
Sub-total					and the second second	1. 1. 1. 1.	15		
TOTAL							1,151,187		

ny with ACCC site affected units and units affected reported to the ent (VIN supplied equals 3481)

get 2026 vs quantity affected 2813 ecked this and 5US and the identical target numbers are correct n of PRA 2009/10969 evised down from 43414 to 37597. ACCC site shows 43414

vised by Honda 19/1/2015 from 21752 to 8533 figure as of 29 May 2015 (email from with an additional ehicles added to initial recall

ecall captures RX8 & 2004 Mazda 6

nicles have been written off, recall will not achieve full rectification

rget given as 11360. N16 Pulsar hatch removed and added to additional n. ACCC site records 11360

PG3B7, R1407, R2407, R3407, R4407, R5407

R1420, R2420, R3420, R4420, R5420, RA420

umber revised from 98915 to 40359.

G5B5, R1508, R2508, R3508, R4508, R5508

is that parts availability have limited ability too commence rectifications associated with this recall Anticipate that rectifications will commence 4/16.

ampaign R1515

ected to commence until q.2 2016 due to parts availability

Last updated 17/6/2016	
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Make	Model	Year Range	Campaign No.	PRA No.	SIRS Ref. Notification D	ate	Target No.	Airbag affected	Notes
Chrysler	300C	2005-2010	R25	2015/14742	R15/097	3/06/2015	5,508	front driver	
Sub-total							5,508	and the second se	
BMW	3 Series (E46)	12/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	3,481	front passenger	Discrepany v Department
BMW	3 Series E46	9/ 1999-8/2006	72410100		R14/105	26/08/2014	40,253	front passenger	
Sub-total					and the state of		43,734		
Ferrari	458, California, FF	2008-2011	RC60	2016/15430	R16/107	27/05/2016		front passenger	
Sub-total				1.	100 VA 110 DA		359	7 7 8 9 9 9 9	
Honda	Accord/CRV	2001-2002	5SZ	2009/10969	R09/099	3/08/2009	2,023		ACCC target
Honda	Civic	2001	5SD	2010/11785	R10/076	1/07/2010	788	front passenger	checke
Honda	Accord	2001-2002	5US	2011/12633	R11/122	28/09/2011	788	front driver	extension of
Honda	Civic/CRV/Jazz	2001-2003	5\$K	2013/13549	R13/043	22/04/2013	43,389	front passenger	Figures revis
Honda	Jazz	2004	5UD	2014/14438	R14/071	27/06/2014	1,516	front driver	-
Honda	Accord/CRV/Jazz	2003-2004	5NN	2014/14498	R14/184	22/12/2014	8,529	front passenger	Figure revise
Honda	Accord Euro, CRV, Civic, Jazz	2002-2008	5UN	2015/14703	R15/087	18/05/2015	137,651	front passenger	Revised figur
									28,100 vehic
Honda	Jazz, CRV	2005-2007	5JV	2015/14702	R15/086	18/05/2015	22,213	front driver	
Honda	MDX, Accord	2001-2006	5VZ	2015/14737	R15/094	29/05/2015	21,240	front driver	
Honda	City, CR-V, Insight, Jazz	2006-2012	5ZV	2015/14819	R15/128	10/07/2015	92,274	front driver	
Honda	City, CR-V, Insight, Jazz	2011-2014	62V	2016/15197	R16/016	9/02/2016	21,082	front driver	
Honda	Jazz; Legend, Civic	2006-2012	6ZZ	2016/15198	R16/015	9/02/2015	71,856	front driver	
Sub-total							423,349	and the second	
Mazda	6	2002-2003	R201302	2013/13570	R13/057	17/06/2013	468	front passenger	
Mazda	6, RX8	2002-2004	R201403	2014/14172	R14/070	25/06/2014	4,650	ront passenger	Second recal
Mazda	6 GG/GY s1, 6 GG/GY s2	2005-2007	R201601	2015/14761	R15/108	10/06/2015	65,485	ront driver and passenger	
Mazda	6 GG/GY s1, RX-8, B2500 Ute/cab chassis, B2600 ute/cab chassis, BT-50 (UN) Ute/Cab chassis	2002-2011	R201602	2015/14760	R15/109	10/06/2015	61,611	Front driver	
Sub-total							132,214	10 St. 1 - 2	
Mitsubishi	Lancer .	2003-2008	10093	2015/14936	R15/168	1/10/2015	59,522	Front passenger	5420 vehicle
Sub-total							59,522		
Nissan	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302, R3302 & R4302	2013/13542	R13/060	19/06/2013	4,190	Front passenger	Initial target campaign. A
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182	R14/072	27/06/2014	26,935	Front passenger	Includes PG3
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751	R15/103	5/06/2015	16,087	Front passenger	includes R14
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508	2015/14752	R15/102	5/06/2015	40,359	Front passenger	Target Numb
			R1512	2015/14821	R15/126	7/07/2015	25,707	Front passenger	RA508, PG58 Nissan advise the
Nissan	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	RIDIZ	2015/14021	K13/120	//0//2015	25,707	Tone passenger	campaign. Antici
Nissan	D40 Navara	2008-2014	RT021	2016/15228	R16/023	1/03/2016	40,769	Front driver	Former cam
Nissan	Tilda	2006-2012	RT022	2016/15383	R16/096	12/05/2016	41,154	Front driver	
Sub-total							195,203		
Performax	Silverado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015	113	Front Drivers airbag	Not expected
Sub-total							113		
Subaru	Impreza	2004-2007	SI0277	2015/14715	15/091	22/05/2015	33,556	Front passenger	
Sub-total							33,556		
Toyota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545	R13/041	15/04/2013	18,787	ront passenger airbag	
Toyota	Echo and Rav 4	2002-2003	AGGE4	2014/14456	R14/163	28/11/2014	8,223	Front Drivers airbag	
Toyota	Corolla, Yaris, Avensis Verso & Lexus SC430	2003-2008	BGG23	,	R15/088 13/05/2015 & 3		174,574	ront passenger airbag	
Tousta	Echology Pay 4	2003-2005	BGG22	2015/14700	R15/089	20/05/2015	56,389	-ront Drivers airbag	
Toyota	Echo'and Rav 4					3/06/2015	21,750	Front Passenger	
Toyota	Lexus IS 250, 350	2008-2011	TBA	2016/15424	R16/108	3/00/2016	279,723	i one rassenger	
Sub-total	Card Musters	2006 2014	15521	2015/14924	P15/164	25/09/2015	15	Drivers airbag	
VDC	Ford Mustang	2006-2014	15521	2013/14924	N13/104	23/03/2015		Silvers an bag	
Sub-total							<u>15</u>		

TOTAL

1,173,296

ny with ACCC site affected units and units affected reported to the ent (VIN supplied equals 3481)

get 2026 vs quantity affected 2813 ecked this and 5US and the identical target numbers are correct n of PRA 2009/10969 evised down from 43414 to 37597. ACCC site shows 43414

vised by Honda 19/1/2015 from 21752 to 8533 figure as of 29 May 2015 (email from) with an additional ehicles added to initial recall

ecall captures RX8 & 2004 Mazda 6

nicles have been written off, recall will not achieve full rectification

get given as 11360. N16 Pulsar hatch removed and added to additional n. ACCC site records 11360 PG3B7, R1407, R2407, R3407, R4407, R5407

R1420, R2420, R3420, R4420, R5420, RA420

umber revised from 98915 to 40359.

G5B5, R1508, R2508, R3508, R4508, R5508

se that parts availability have limited ability to commo Anticipate that rectifications will commence 4/16. d with this recal ince rect

ampaign R1515

ected to commence until q.2 2016 due to parts availability

Last updated 22/7/2016

Make	Model	Year Range	Campaign No.	PRA No.	SIRS Ref. Notification Dat	te	Target No.		Airbag affected
Chrysler-	200C	2005-2007	P81	2015/14543	R15/049	6/02/2015	4 ,497		front-driver
		2005-2010	R25	2015/14742	R15/097	3/06/2015	5,508		front driver
Chrysler	300C	2003-2010	123	2013/14/42	K13/03/	5/00/2015	5,508	100 C	in one on ver
Sub-total BMW	3 Series (E46)	12/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	3,481		front passenger
BMW	3 Series E46	9/1999-8/2006	72410100		R14/105	26/08/2014	40,253		front passenger
Sub-total				2045/45420	D4 C /4 07	27/05/2016	43,734		front encourses
Ferrari	458, California, FF	2008-2011	RC60	2016/15430	R16/107	27/05/2016	359	100 B	front passenger
Sub-total		2001-2002	5SZ	2009/10969	R09/099	3/08/2009	<u>359</u> 2,023		
Honda	Accord,CRV	2001-2002	55D	2010/11785	R10/076	1/07/2010	788		front passenger
Honda	Civic Accord	2001-2002	5US	2011/12633		28/09/2011	788		front driver
Honda Honda	Civic,CRV,Jazz	2001-2002	55K	2013/13549		22/04/2013	43,389		front passenger
Honda	Jazz	2004	5UD	2014/14438		27/06/2014	1,516		front driver
Honda	Accord,CRV,Jazz	2003-2004	5NN	2014/14498		22/12/2014	8,529		front passenger
Honda	Accord Euro, CRV, Civic, Jazz	2002-2008	5UN	2015/14703		18/05/2015	137,651		front passenger
Honda	Jazz, CRV	2005-2007	5JV	2015/14702	R15/086	18/05/2015	22,213		front driver
Honda	MDX, Accord	2001-2006	5VZ	2015/14737	R15/094	29/05/2015	21,240		front driver
Honda	City, CR-V, Insight, Jazz	2006-2012	5ZV	2015/14819		10/07/2015	92,274		front driver
Honda	City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016	21,082		front driver
Honda	Jazz, Legend, Civic	2006-2012	6ZZ	2016/15198	R16/015	9/02/2015	71,856		front driver
Honda	Accord Euro, CRV, City, Jazz, Insight	2007-2011	6CA	2016/15496	R16/117	10/06/2016	70,870		front passenger
Honda	Lengend, Odyssey, Accord, MDX	2003-2011	6DA	2016/15495		10/06/2016	40,950		front passenger
Honda	Civic, Accord	2006-2011	6EA	2016/15494	R16/119	10/06/2016	90,269		front passenger
Sub-total							625,438	100	
Mazda	6	2002-2003	R201302	2013/13570		17/06/2013	468		front passenger
Mazda	6, RX8	2002-2004	R201403	2014/14172		25/06/2014	4,650		front passenger
Mazda	6 GG/GY s1, 5 GG/GY s2	2005-2007	R201601	2015/14761		10/06/2015	65,485 59,540		front driver and passe Front driver
Mazda	6 GG/GY s1, RX-8, B2500 Ute/cab chassis, B2600 ute/cab chassis, BT-50 (UN) Ute/Cab chassis	2002-2011 2003-2015	R201602	2015/14760 2016/15521	R15/109	10/06/2015	100,470		front passenger
Mazda Mazda	2, RX-8 2, B Series, BT-50	2006-2012		2016/15522			61,614		front passenger
Sub-total	2, 5 36163, 51-50	2000-2012		LOIOTISSEL			292,227	1.000	
Mitsubishi	Lancer	2003-2008	10093	2015/14936	R15/168	1/10/2015	59,522		Front passenger
Mitsubishi	Triton	2007-2014	10119	2016/15523		22/07/2016	57,025		Front Drivers
Sub-total							116,547	1.1	
Nissan	N16 Pulsar, Y61 Patrol	2001	R1020	2010/11761	R10/074	28/06/2010	2		
Nissan	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302, R3302 & R4302	2013/13542	R13/060	19/06/2013	4,190		Front passenger
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182	R14/072	27/06/2014	26,935		Front passenger
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751	R15/103	5/06/2015	16,087		Front passenger
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508	2015/14752	R15/102	5/06/2015	40,359		Front passenger
Nissan	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,707		Front passenger
Nissan	D40 Navara	2008-2014	RT021	2016/15228	R16/023	1/03/2016	40,769		Front driver
Nissan	Tiida	2006-2012	RT022	2016/15383	R16/096	12/05/2016	41,154		Front driver
Sub-total				2045 4 4700	DAE 422	22/07/2015	195,203	2010 B	Front Drivers
Performax	Silverado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015	113 <u>113</u>		Front Drivers
Sub-total		2004-2007	SI0277	2015/14715	15/091	22/05/2015	33,556		Front passenger
Subaru Subaru	Impreza Liberty, Outback	2004-2007	SI0311	2015/14/15	16/150	4/07/2016	72,022		Front passenger
Subaru	Tribeca	2007-2009	SI0312	2016/15507	16/1.49	4/07/2016	3,921		Front passenger
Sub-total		10.000					109,499	100 million (100 m	and the second second
Toyota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545	R13/041	15/04/2013	18,787		Front passenger
Toyota	Echo and Rav 4	2002-2003	AGGE4	2014/14456	R14/163	28/11/2014	8,223		Front Drivers
Toyota	Corolla, Yaris, Avensis Verso & Lexus SC430	2003-2008	BGG23		R15/088 13/05/2015 & 30		174,574		Front passenger
Toyota	Echo and Rav 4	2003-2005	BGG22	2015/14794	R15/089	20/05/2015	56,389		Front Drivers
Toyota	Lexus IS 250, 350	2008-2011	TBA	2016/15424	R16/108	3/06/2016	21,750		Front Passenger
Sub-total							279,723		
VDC	Ford Mustang	2006-2014	15521	2015/14924	R15/164	25/09/2015	15		Front Drivers
Sub-total							15		and the second se
							1 669 966		

TOTAL

1,668,366

Notes

Campaign P81 closed and replaced by R25

Discrepany with ACCC site affected units and units affected reported to the Department (VIN supplied equals 3481)

ACCC target 2026 vs quantity affected 2813 checked this and 5US and the identical target numbers are correct extension of PRA 2009/10969 Figures revised down from 43414 to 37597. ACCC site shows 43414

Figure revised by Honda 19/1/2015 from 21752 to 8533 Revised figure as of 29 May 2015 (email from with an additional 28,100 vehicles added to initial recall

Second recall captures RX8 & 2004 Mazda 6 assenger Merged with R15/107

5420 vehicles have been written off, recall will not achieve full rectification

Campaign closed.

Initial target given as 11360. N16 Pulsar hatch removed and added to additional campaign. ACCC site records 11360

Includes PG3B7, R1407, R2407, R3407, R4407, R5407

includes R1420, R2420, R3420, R4420, R5420, RA420

Target Number revised from 98915 to 40359.

RA508, PG5B5, R1508, R2508, R3508, R4508, R5508

Nissan advise that parts availability have limited ability to commence rectifications associated with this recall campaign. Anticipate that rectifications will commence 4/16. Former campaign R1515

Not expected to commence until q.2 2016 due to parts availability

Last updated 26/8/2016

Make	Model	Year Range	Campaign No.	PRA No.	SIRS Ref. Notification Da	te	Target No.		Airbag affected
		2005-2007	P81	2015/14543	R15/049	6/02/2015	4,497		front-driver
Chrysler-	300C								
Chrysler	300C	2005-2010	R25	2015/14742	R15/097	3/06/2015	5,508		front driver
Sub-total BMW	3 Series (E46)	12/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	5,508 3,481		front passenger
	D Contra D4C	0/1000 9/2006	72410100		R14/105	26/08/2014	40,253		front passenger
BMW	3 Series E46 3 Series (E46), 5 Series (E39) and X5 (E53)	9/ 1999-8/2006 2002-2005	72410100 232260200		R16/177	2/08/2014	28,576		Front driver
BMW Sub-total	5 Series (E40), 5 Series (E53) and X5 (E53)	2002-2005	232200200		N10/1//	2/00/2010	72,310	100	in one univer
Ferrari	458, California, FF	2008-2011	RC60	2016/15430	R16/107	27/05/2016	359		front passenger
Sub-total				1.1.1.1.1.1.1	a Product of the second second		359	1. C	
Honda	Accord,CRV	2001-2002	5SZ	2009/10969	R09/099	3/08/2009	2,023		
Honda	Civic	2001	5SD	2010/11785	R10/076	1/07/2010	788		front passenger
Honda	Accord	2001-2002	5US	2011/12633	R11/122	28/09/2011	788		front driver
Honda	Civic,CRV,Jazz	2001-2003	5SK	2013/13549	R13/043	22/04/2013	43,389		front passenger
Honda	Jazz	2004	5UD	2014/14438	R14/071	27/06/2014	1,516		front driver
Honda	Accord, CRV, Jazz	2003-2004	5NN	2014/14498 2015/14703	R14/184 R15/087	22/12/2014 18/05/2015	8,529 137,651		front passenger front passenger
Honda	Accord Euro, CRV, Civic, Jazz	2002-2008	5UN	2013/14/03	K15/06/	18/03/2015	137,031		none passenger
Honda	Jazz, CRV	2005-2007	5JV	2015/14702	R15/086	18/05/2015	22,213		front driver
Honda	MDX, Accord	2001-2006	5VZ	2015/14737	R15/094	29/05/2015	21,240		front driver
Honda	City, CR-V, Insight, Jazz	2006-2012	5ZV	2015/14819	R15/128	10/07/2015	92,274		front driver
Honda	City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016	21,082		front driver
Honda	Jazz, Legend, Civic	2006-2012	6ZZ	2016/15198	R16/015	9/02/2015	71,856		front driver
Honda	Accord Euro, CRV, City, Jazz, Insight	2007-2011	6CA	2016/15496	R16/117	10/06/2016	70,870		front passenger
Honda	Lengend, Odyssey, Accord, MDX	2003-2011	6DA 6EA	2016/15495 2016/15494	R16/118 R16/119	10/06/2016 10/06/2016	40,950 90,269		front passenger front passenger
Honda Sub-total	Civic, Accord	2006-2011	DEA	2010/15454	110/119	10/00/2010	625,438		non passenger
Mazda	6	2002-2003	R201302	2013/13570	R13/057	17/06/2013	468		front passenger
Mazda	6, RX8	2002-2004	R201403	2014/14172	R14/070	25/06/2014	4,650		front passenger
Mazda	6 GG/GY s1, 6 GG/GY s2	2005-2007	R201601	2015/14761	R15/108	10/06/2015	65,485		front driver and passer
Mazda	6 GG/GY s1, RX-8, B2500 Ute/cab chassis, B2600 ute/cab chassis, BT-50 (UN) Ute/Cab chassis	2002-2011	R201602	2015/14760	R15/109	10/06/2015	59,540		Front driver
Mazda	2, RX-8	2003-2015		2016/15521	R16/160	20/07/2016	100,470		front passenger
Mazda	2, B Series, BT-50	2006-2012		2016/15522	R16/161	20/07/2016	61,614		front passenger
Sub-total		2003-2008	10093	2015/14936	R15/168	1/10/2015	292,227 59,522		Front passenger
Mitsubishi Mitsubishi	Lancer Triton	2003-2008	10119	2015/14950	R16/176	22/07/2016	57,025		Front Drivers
Sub-total	inten	2007-2014	10115	2010/15525	1110/110	22/01/2020	116,547	10 C	
Nissan	N16 Pulsar, Y61 Patrol	2001	R1020	2010/11761	R10/074	28/06/2010	2		
THOUGH							_		
Nissan	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302, R3302 & R4302	2013/13542	R13/060	19/06/2013	4,190		Front passenger
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182	R14/072	27/06/2014	26,935		Front passenger
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751	R15/103	5/06/2015	16,087		Front passenger
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508		R15/102	5/06/2015	40,359		Front passenger
Nissan	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,707		Front passenger
Nissan	D40 Navara	2008-2014	RT021	2016/15228	R16/023	1/03/2016	40,769		Front driver
Nissan	Tiida	2006-2012	RT022	2016/15383	R16/096	12/05/2016	41,154		Front driver
Sub-total							195,203		Frank Dalara
Performax	Silverado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015	113		Front Drivers
Sub-total Subaru		2004-2007	SI0277	2015/14715	15/091	22/05/2015	<u>113</u> 33,556		Front passenger
Subaru	impreza Liberty, Outback	2004-2009	510311		16/150	4/07/2016	72,022		Front passenger
Subaru	Tribeca	2007-2009	SI0312		16/149	4/07/2016	3,921		Front passenger
Sub-total							109,499		
Toyota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545	R13/041	15/04/2013	18,787		Front passenger
Toyota	Echo and Rav 4	2002-2003	AGGE4	2014/14456		28/11/2014	8,223		Front Drivers
Toyota	Corolla, Yaris, Avensis Verso & Lexus SC430	2003-2008	BGG23		R15/088 13/05/2015 & 3	0/6/2015	174,574		Front passenger
Toyota	Echo and Rav 4	2003-2005	BGG22	2015/14794 2015/14700	R15/089	20/05/2015	56,389		Front Drivers
Toyota	Lexus IS 250, 350	2008-2011	TBA	2016/15424	R16/108	3/06/2016	21,750		Front Passenger
Sub-total			The second second				279,723	C)	
VDC	Ford Mustang	2006-2014	15521	2015/14924	R15/164	25/09/2015	15		Front Drivers
Sub-total							15	200 (C)	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
TOTAL							190,000 1,696,942		

Notes

Campaign P81 closed and replaced by R25

Discrepany with ACCC site affected units and units affected reported to the Department (VIN supplied equals 3481)

ACCC target 2026 vs quantity affected 2813 checked this and 5US and the identical target numbers are correct extension of PRA 2009/10969 Figures revised down from 43414 to 37597. ACCC site shows 43414

Figure revised by Honda 19/1/2015 from 21752 to 8533 Revised figure as of 29 May 2015 (email from with an additional 28,100 vehicles added to initial recall

Second recall captures RX8 & 2004 Mazda 6 ssenger Merged with R15/107

5420 vehicles have been written off, recall will not achieve full rectification

Campaign closed.

Initial target given as 11360. N16 Pulsar hatch removed and added to additional campaign. ACCC site records 11360 Includes PG3B7, R1407, R2407, R3407, R4407, R5407 includes R1420, R2420, R3420, R4420, R5420, RA420 Target Number revised from 98915 to 40359. RA508, PG5B5, R1508, R2508, R3508, R4508, R5508 Nissen advise that parts availability have limited ability to commence rectifications associated with this recall campaign. Anticipate that rectifications will commence 4/16. Former campaign R1515

Not expected to commence until q.2 2016 due to parts availability

Tracking of Takata airbag recalls Last updated 5/12/2016

	35/12/2010					Notification			
Make	Model	Year Range	Campaign No.	PRA No.	SIRS Ref.		Target No.		Airbag
Shrysler-	300G	2005-2007	P81	2015/14543	R15/049	6/02/2015			front-dri
Chrysler	300C	2005-2010	R25	2015/14742	R15/097	3/06/2015			front driv
Sub-total	3 Carina (EAE)	12/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	5,508		front pa:
141.44	3 Series (E46)	12/2001-03/2003	72550100	2013/13370	113/033	5,05,2015	5,461		in one pos
MW	3 Series E46	9/ 1999-8/2006	72410100		R14/105	26/08/2014	40,253		front pa
BMW	3 Series (E46), 5 Series (E39) and X5 (E53)	2002-2005	232260200		R16/177	2/08/2016			Front dr
ib-total							72,310	2015 B	
errari	458, California, FF	2008-2011	RC60	2016/15430	R16/107	27/05/2016			front pa
ib-total	Annual CDM	2001-2002	55Z	2009/10969	R09/099	3/08/2009	359 2,023		
onda onda	Accord,CRV Civie	2001-2002	55D	2010/11785	R10/076	1/07/2010			front pa
onda	Accord	2001-2002	5US	2011/12633	R11/122	28/09/2011			front dr
onda	Civic,CRV,Jazz	2001-2003	55K	2013/13549	R13/043	22/04/2013			front pa
onda	Jazz	2004	5UD	2014/14438	R14/071	27/06/2014	1,516		front dr
nda	Accord,CRV,Jazz	2003-2004	5NN	2014/14498	R14/184	22/12/2014			front pa
nda	Accord Euro, CRV, Civic, Jazz	2002-2008	5UN	2015/14703	R15/087	18/05/2015	137,651		front pa
	CDV	2005 2007	EIV	2015/14702	DIE JOOC	10/0E POAT	33 7 4 9		front dr
nda	Jazz, CRV	2005-2007 2001-2006	5JV 5VZ	2015/14702 2015/14737	R15/086 R15/094	18/05/2015 29/05/2015	,		front dr front dr
nda nda	MDX, Accord City, CR-V, Insight, Jazz	2006-2012	-5ZV	2015/14/3/ 2015/14819	R15/094 R15/128	10/07/2015			front dri
nda	City, CR-V, Insight, Jazz City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016			front dri
nda	Jazz, Legend, Civic	2005-2012	6ZZ	2016/15198	R16/015	9/02/2015			front dri
da	Accord Euro, CRV, City, Jazz, Insight	2007-2011	6CA	2016/15496	R16/117	10/06/2016			front pa
nda	Lengend, Odyssey, Accord, MDX	2003-2011	6DA	2016/15495	R16/118	10/05/2016			front pa
nda	Civic, Accord	2006-2011	6EA	2016/15494	R16/119	10/06/2016			front pa
-total			1000 CO.	0040 (40570	040/057	17/05/0010	625,438	and the second	front on
zda	6	2002-2003	R201302	2013/13570 2014/14172	R13/057 R14/070	17/06/2013 25/06/2014			front pa front pa
zda zda	6, RX8 6 GG/GY s1, 6 GG/GY s2	2002-2004 2005-2007	R201403 R201601	2014/141/2 2015/14761	R15/108	10/06/2015			front dr
zda	6 GG/GY s1, RX-8, B2500 Ute/cab chassis, B2600 ute/cab chassis, BT-50 (UN) Ute/Cab chassis	2002-2011	R201602	2015/14760	R15/109	10/06/2015			Front dr
zda	2, RX-8, 6 (Series one), B series, BT-50 (UN)	2003-2015	R201604	2016/15521	R15/160	20/07/2016			front pa
da	2, B Series, BT-50	2006-2012	R201604	2016/15522	R16/161	20/07/2016	0		front pa
-total							327,150		
subishi	Lancer	2003-2008	10093	2015/14936	R15/168	1/10/2015			Front pa
subishi	Triton	2007-2014	10119	2016/15523	R16/176	22/07/2016			Front D
subishi	Pajero	2007-2016	10121	2016/15617	R16/198	2/09/2016	57,128 173,675		FIGHT
-total	N16 Pulsar, Y61 Patrol	2001	R1020	2010/11761	R10/074	28/06/2010	and the second	And a second	
	Hadrusar, for futfor	LOUI	RECEO	2020/22/02	1120/07-1	20/00/2020	-		
san	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302,	2013/13542	R13/060	19/06/2013	4,190		Front pa
			R3302 & R4302						
an	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182	R14/072	27/06/2014			Front pa
an	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751	R15/103	5/06/2015			Front pa Front pa
an	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508	2015/14752	R15/102	5/06/2015	102,011		From pa
in	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,706		Front pa
an	D40 Navara	2008-2014 2006-2012	RS021 & RA021 RT022	2016/15228 2016/15383	R16/023 R16/096	1/03/2016 12/05/2016	13,587 27,454		Front dr Front dr
an total	Tiida	2000-2012	11744	2010/19903	140/050	12,00,2010	215,972	24	u
ormax	Silverado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015			Front Dr
total					1.00.04		113		
aru	Impreza	2004-2007	SI0277	2015/14715	15/091	22/05/2015			Front pa
aru	Liberty, Outback	2004-2009	SI0311	2016/15507	16/150	4/07/2016			Front pa
aru	Tribeca	2007-2009	SI0312	2016/15507	16/149	4/07/2016	3,921		Front pa
total	Corolle 275100 Austria Lawy 66420	2000-2004	ACCAS	2012/12544	D12/041	15/04/2012	109,499		Front pa
ota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 8 13545	k N15/041	15/04/2013	18,787		rion pa
ota	Echo and Ray 4	2002-2003	AGGE4	2014/14456	R14/163	28/11/2014	8,223		Front Dr
ota	Corolla, Yaris, Avensis Verso & Lexus SC430	2003-2008	BGG23			13/05/2015 & 30,			Front pa
				2015/14794					
ota	Echo and Rav 4	2003-2005	BGG22	2015/14700	R15/089	20/05/2015			Front Dr
ota	Lexus IS 250, 350	2008-2011	TBA	2016/15424	R16/108	3/06/2016	21,750		Front Pa
-total	Ford Mustang	2006-2014	15521	2015/14924	R15/164	25/09/2015	459,065 15		Front D
	Lord minimum	2000 2014	LUVEL	20207 27524	1120/ 204	20,00,2010	15	1000 C	
b-total									

TOTAL

TOTAL ALPHA

s47G

1,989,104

103,892

Notes

Campaign P81 closed and replaced by R25

Discrepany with ACCC site affected units and units affected reported to the Department (VIN supplied equals 3481)

ACCC target 2026 vs quantity affected 2813

checked this and 5US and the identical target numbers are correct extension of PRA 2009/10969

Figures revised down from 43414 to 37597. ACCC site shows 43414

Figure revised by Honda 19/1/2015 from 217<u>52 to</u> 8533 Revised figure as of 29 May 2015 (email from 28,100 vehicles added to initial recall) with an additional

Original number of vehicles involved was 468, 112 transferred to R201604. Original number of vehicles involved was 4648, 1598 transferred to R201604.

Merged with R15/107 and some vehicles moved into R15/109.

Campaign numbers increased as it has absorbed vehicles from R15/108. Only 35,190 vehicles actived in mazda system to date .. ansferred to SIRS R16/160

5420 vehicles have been written off, recall will not achieve full rectification

Gampaign-closed.

Initial target given as 11360. N16 Pulsar hatch removed and added to additional campaign. ACCC site records 11360 Includes PG3B7, R1407, R2407, R3407, R4407, R5407 includes R1420, R2420, R3420, R4420, R5420, RA420 Target Number revised from 98915 to 40359. RA508, PG5B5, R1508, R2508, R3508, R4508, R5508

Nissan advise that parts availability have limited ability to commence rectifications associated with this recall campaign. Anticipate that rectifications will commence 4/16. Former campaign R1515 and RT021, stage 1 = 13,587. Overall = 40,788

Numbers revised from 41,154 to 27,454

Not expected to commence until q.2 2016 due to parts availability

Campaign increased in October 2016 by 179,710 vehicles.

Tracking of Takata airbag recalls Last updated 24/2/2017

						Notification	
Make	Model	Year Range	Campalgn No.	PRA No.	SIRS Ref.	Date	Target No.
Gh rysler-	2006	2005-2007	P81	2015/14543	R15/049	6/02/2015	4,497
Chrysler	300C	2005-2010	R25	2015/14742	R15/097	3/06/2015	5,508
Sub-total							5,508
BMW	3 Series (E46)	12/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	3,481
BMW	3 Series E46	9/ 1999-8/2006	72410100	77777	R14/105	26/08/2014	40,253
BMW	3 Series (E46), 5 Series (E39) and X5 (E53)	2002-2005	232260200	2016/15581	R16/177	2/08/2016	28,576
BMW	3 Series (E46), 5 Series (E39) and X5 (E53)	2000-2004	00 32 4802 00	2017/15881	R17/014	2/02/2017	16,518
Sub-total							88,828
Ferrari	458, California, FF	2008-2011	RC60	2016/15430	R16/107	27/05/2016	359
Sub-total		2001 2002	567	2000/10060	P00/000	3/08/2009	<u>359</u> 2,021
Honda	Accord,CRV	2001-2002 2001	5SZ 5SD	2009/10969 2010/11785	R09/099 R10/076	1/07/2010	788
Honda	Civic Accord	2001-2002	505	2011/12633	R11/122	28/09/2011	789
Honda Honda	Civic,CRV_Jazz	2001-2003	5SK	2013/13549	R13/043	22/04/2013	43,389
Honda	Jazz	2004	SUD	2014/14438	R14/071	27/06/2014	1,516
Honda	Accord,CRV_Jazz	2003-2004	5NN	2014/14498	R14/184	22/12/2014	8,529
Honda	Accord Euro, CRV, Civic, Jazz	2002-2008	5UN	2015/14703	R15/087	18/05/2015	137,651
Honda	Jazz, CRV	2005-2007	5JV	2015/14702	R15/086	18/05/2015	22,213
Honda	MDX, Accord	2001-2006	5VZ	2015/14737	R15/094	29/05/2015	21,236
Honda	City, CR-V, Insight, Jazz	2006-2012	5ZV	2015/14819	R15/128	10/07/2015	92,274
Honda	City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016	21,082
Honda	Jazz, Legend, Civic	2006-2012	6ZZ	2016/15198	R16/015	9/02/2015	71,845
Honda	Accord Euro, CRV, City, Jazz, Insight	2007-2011	6CA	2016/15496	R16/117	10/06/2016	70,865
Honda	Lengend, Odyssey, Accord, MDX	2003-2011	6DA	2016/15495	R16/118	10/06/2016 10/06/2016	40,705
Honda	Civic, Accord	2006-2011	6EA	2016/15494	R16/119	10/06/2016	90,260 625,163
Sub-total	6	2002-2003	R201302	2013/13570	R13/057	17/05/2013	356
Mazda Mazda	6, RX8	2002-2004	R201403	2014/14172	R14/070	25/06/2014	3,050
Mazda	6 GG/GY s1, 6 GG/GY s2	2005-2007	R201601	2015/14761	R15/108	10/06/2015	31,732
Mazda	6 GG/GY s1, RX-8, B2500 Ute/cab chassis, B2600 ute/cab chassis, BT-50 (UN) Ute/Cab chassis	2002-2011	R201602	2015/14760	R15/109	10/06/2015	94,738
Mazda	2, RX-8, 6 (Series one), B series, BT-50 (UN)	2003-2015	R201604	2016/15521	R16/160	20/07/2016	197,274
Mazda	2, B Series, BT-50	2006-2012	R201604	2016/15522	R16/161	20/07/2016	0
Sub-total							327,150
Mitsubishi	Lancer	2003-2008	10093	2015/14936	R15/168	1/10/2015	59,522
Mitsubishi	Triton	2007-2014	10119	2016/15523	R16/176	22/07/2016	57,025
Mitsubishi	Pajero	2007-2016	10121	2016/15617	R16/198	2/09/2016	57,128 <u>173,675</u>
Sub-total		2004	81030	2010/11761	P10 (074	28/05/2010	2
Nissan	N16-Pulsar, Y61-Patrol	2001	R1020	2010/11761	R10/074	28/06/2010	
Nissan	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302, R3302 & R4302	2013/13542	R13/060	19/06/2013	4,190
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182	R14/072	27/06/2014	26,935
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751 2015/14752	R15/103	5/06/2015 5/06/2015	16,087 102,011
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508		R15/102		
Nissan	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,706
Nissan	D40 Navara	2008-2014	RS021 & RA021	2016/15228	R16/023	1/03/2016	13,587
Nissan	Tiida	2006-2012	RT022	2016/15383	R16/096	12/05/2016	27,454
Sub-total		2007-2009		2015/14789	R15/133	22/07/2015	215,972 113
Performax	Silverado, Sierra, Mustang	2007-2008		2013/14/83	123/123	22/07/2015	113
Sub-total Subaru	Impreza	2004-2007	SI0277	2015/14715	15/091	22/05/2015	33,556
Subaru Subaru	Liberty, Outback	2004-2009	510311	2016/15507	16/150	4/07/2016	72,022
Subaru	Tribeca	2007-2009	SI0312	2016/15507	16/149	4/07/2016	3,921
Subaru	Impreza, Forester	2008-2009	510331	2016/15766	16/244	25/11/2016	34,563
Sub-total				1.52	1000	A COLORADO	144,062
Toyota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545	R13/041	15/04/2013	18,787
	Extra and Day 4	2002-2003	AGGE4	2014/14456	R14/163	28/11/2014	8,223
Toyota	ECDO ADO NAV 4					13/05/2015 & 30,	378,193
	Echo and Rav 4 Corolla, Yaris, Avensis Verso & Lexus SC430, IS250, IS350, IS-F and LFA	2003-2008	BGG23				
	Ecno and Rav 4 Corolla, Yaris, Avensis Verso & Lexus SC430, IS250, IS350, IS-F and LFA	2003-2008		2015/14794			
Toyota Toyota Toyota		2003-2008	BGG22		R15/089	20/05/2015	56,389
Toyota Toyota Sub-total	Corolla, Yaris, Avensis Verso & Lexus SC430, IS250, IS350, IS-F and LFA Echo and Rav 4	2003-2005	BGG22	2015/14794 2015/14700			461,592
Toyota	Corolla, Yaris, Avensis Verso & Lexus SC430, IS250, IS350, IS-F and LFA			2015/14794	R15/089 R15/164	20/05/2015 25/09/2015	

Campaign P81 closed and replaced by R25 front driver front driver Discrepany with ACCC site affected units and units affected reported to the front passenger Department (VIN supplied equals 3481) front passenger Front driver Front driver Check and if fitted with Takata replace. front passenger ACCC target 2026 vs quantity affected 2813 checked this and 5US and the identical target numbers are correct front passenger extension of PRA 2009/10969 front driver Figures revised down from 43414 to 37597. ACCC site shows 43414 front passenger front driver Figure revised by Honda 19/1/2015 from 21752 to 8533 front passenger Revised figure as of 29 May 2015 (email fron with an additional front passenger 28,100 vehicles added to initial recall front driver front driver front driver front driver front driver front passenger front passenger front passenger Original number of vehicles involved was 468, 112 transferred to R201604. front passenger Original number of vehicles involved was 4648, 1598 transferred to R201604. front passenger Merged with R15/107 and some vehicles moved into R15/109. front driver and passenger Campaign numbers increased as it has absorbed vehicles from R15/108. Front driver Only 35,190 vehicles actived in mazda system to date .. front passenger cles transferred to SIRS R16/160 front passenger 5420 vehicles have been written off, recall will not achieve full rectification Front passenger Front Drivers Front Drivers Compaign closed. Initial target given as 11360. N16 Pulsar hatch removed and added to additional Front passenger campaign. ACCC site records 11360 Includes PG3B7, R1407, R2407, R3407, R4407, R5407 Front passenger Front passenger includes R1420, R2420, R3420, R4420, R5420, RA420 Front passenger Target Number revised from 98915 to 40359. RA508, PG5B5, R1508, R2508, R3508, R4508, R5508 Nissen advise that parts availability have limited ability to commence r recall campeign. Anticipate that rectifications will commence 4/16. Former campeign R1515 and RT021, stage 1 = 13,587. Overell = 40,788 Front passenger Front driver Numbers revised from 41,154 to 27,454 Front driver Not expected to commence until q.2 2016 due to parts availability Front Drivers Front passenger Front passenger Front passenger Front passenger Front passenger Front Drivers Increased in Oct. 2016 by 179,710 and added more Lexus models in Jan. 2017 Front passenger Front Drivers Front Drivers

TOTAL

TOTAL ALPHA

2,042,437

150,372

s47G

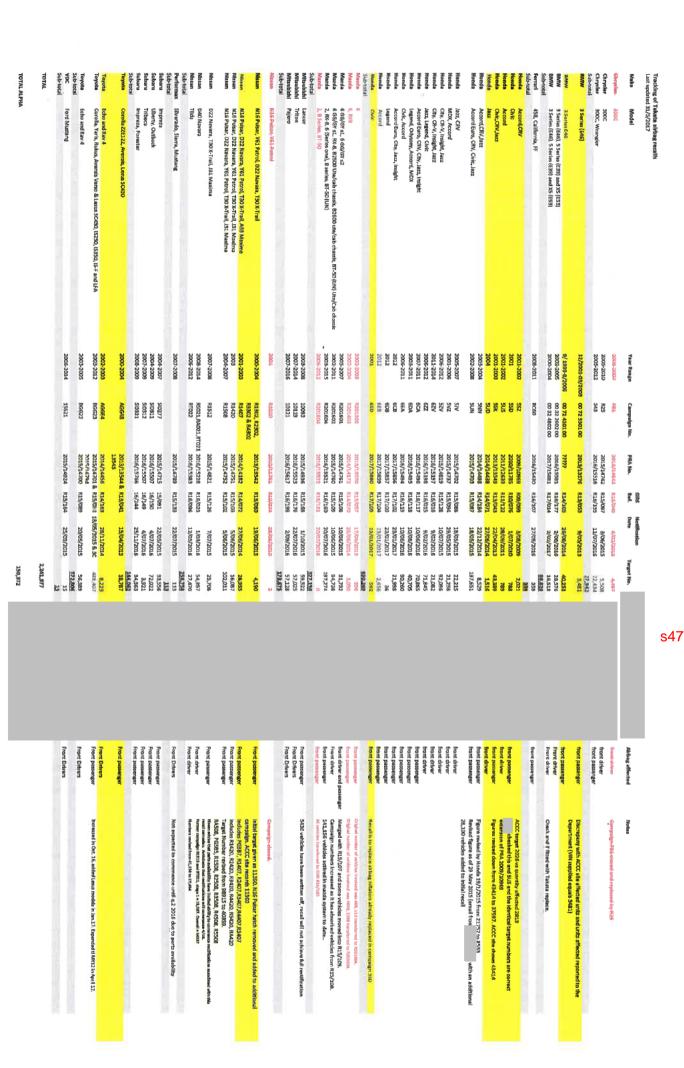
Notes

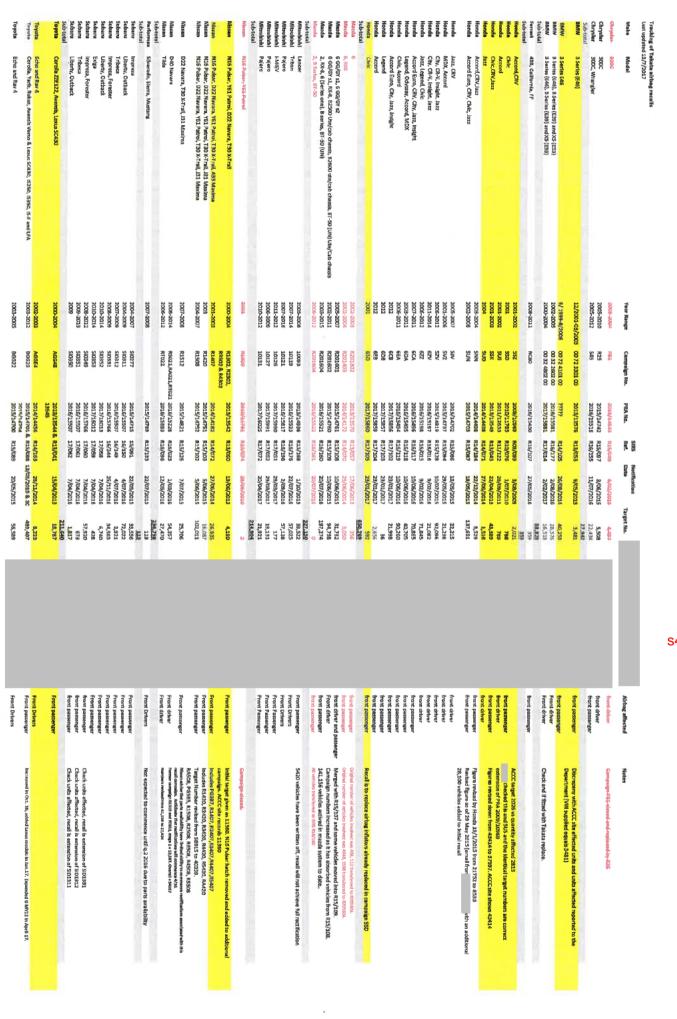
Airbag affected

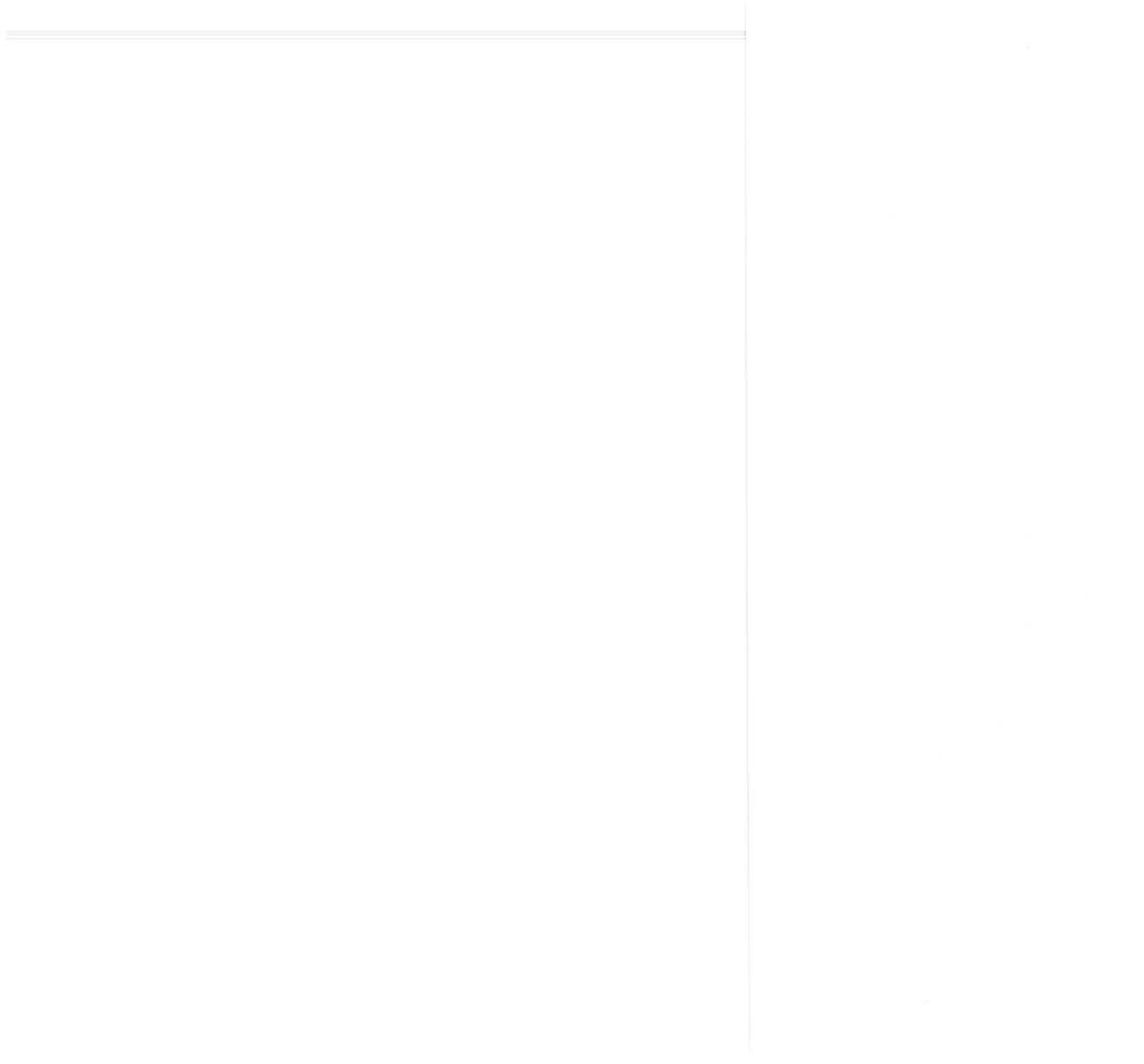
	Sub-total	VDC	Toyota	Toyota	avota	Sub-total	Subaru	Subaru	Sub-total	Sub-total	Nissan	Nissan		Nissan	Nissan	Nissan	Nissan	Sub-total	Mitsubishi	Sub-total	Mazda	Mazda Mazda	Mazda	Mazda	Honda	Honda	Honda	Honda	Handa	Honda	nona	Honda	Honda	Nonati	Honda	Sub-total	ferrari	BMW -	BMW	BINIW	BMW	Sub-total	Chrysler	Chrysler-	Make	Last updated 27/2/2017
		Ford Musteng	Echo and Rav 4	Corolla, Yeris, Avensis Verso & Lexus SC430, IS250, IS350, IS-F and LFA	Coreita ZELIZ, Avennes, Leves Scrayo Enho and Burd		Tribaca Impraza, Forester	Uberty, Outback	Bunearan ferrare from transfer	Shoerado Storra Mustawa	Tida	U22 Navara, T50 X-Trail, JS1 Maximu		N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima N16 Pulsar, 022 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	N16 Pulsar, D22 Navara, Y61 Patrol, T30X-Trail, A33 Maxima	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	N16-Pulsar V61 Retrol	in a la construcción de la construc	Lancer Triton Palero		2, RX-8, 6 (Series one), B series, BT-50 (UN) 2, B Series, BT-50	6 GG/GY s1, 6 GG/GY s2 6 GG/GY s1, RX-8, 82500 Ute/cab chassis, 82600 ute/cab chassis, 8T-50 (UN) Ute/cab chassis	6, RX8		Chric, Accord	Lengend, Odyssey, Accord, MDX	Jazz, Legend, Civic Accord Furo, CRV. Civic Jazz. Insight	City, CR-V, insight, Jazz	City, CR-V, Insight, Jezz	Jazz, CRV MDX, Accord	אבכרוס בערס, עולע, עושק, שמבכ	Accord,CRV,Jazz	728T Check Aurol 2010	Accord	Accord, Jake		458, Callfornia, FF	3 Series (E46), 5 Series (E39) and XS (E53)	3 Series (E46), 5 Series (E39) and X5 (E53)	3 Series E46	3 Sarles (E46)		2000C	3006	Modal	
		2005-2014	2003-2005	2003-2008	2000-2004		2007-2009	2004-2007	2007-2008	2004 2004	2008-2014 2006-2012	2007-2008		2003	2001-2003	2000-2004	2001	9107-7007	2003-2008 2007-2014			2005-2007		2002-2003	2005-2011	2003-2011	2005-2012	2011-2014	2006-2012	2005-2007	2002-2008	2003-2004	2001-2003	2001-2002	2001-2002		2008-2011	2000-2004	2002-2005	9/ 1999-8/2005	12/2001-03/2003		2006-2010	2005 2007	Vear Bange	
		15\$21	B6G22	86023 Notes	AG648		510312	SI0277			RT022	R1512		R1420 R1508	R1407	R1302, R2302,	A1020	TTOT	10131		R201604	R201601 R201602	R201403	ROUTINO2	6EA	6DA	67A	82	524	5V7	MIN	SNN	SUD	SUS	89 K2		RC60	00 32 4802 00	232260200	77410100	3 72330100	na.	70	1484	Campaign No.	
		2015/14924	2015/14700	2015/14701 &	21		2016/15507				2016/15228	2015/14821		2015/14751		2013/13542	2010/11761	/Tast/ator				2015/14761		07261/19270		2016/15495				2015/14702			2013/13549		2010/11785		2016/15430	2017/15881		20000	2013/13576	These ferra		2015/14542	PRA No.	
		R15/164	R15/089	R15/088	R13/041		15/149	15/091	RT/CTN	040 Ja 80	R16/023 R16/096	R15/126	and fears	R15/103	R14/072	R13/060	R10/074	BAL/910		and the	R16/160	R15/108	R14/070	R13/057		R16/118		R15/016	R15/128	R15/086	K15/087	R14/184	R13/043	R11/122	809/099	1	R16/107	R17/014	R16/177	814/105	R13/058	Innieru	515/007	245/049	SIRS Ref. Date	
		25/09/2015	20/05/2015	13/05/2015 & 30	15/04/2013		4/07/2016	4/07/2015	ST07/10/22	an loss hanse	1/03/2016	7/07/2015	and and the la	5/06/2015	27/06/2014	19/06/2013	28/06/2010	9102/60/2	1/10/2015	and the fee	20/07/2016	10/06/2015	25/06/2014	17/06/2012	10/06/2016	10/06/2015	9/02/2016	9/02/2015	10/07/2015	18/05/2015	18/05/2015	22/12/2014	22/04/2013	28/09/2011	3/08/2009	and and a	27/05/2016	2/02/2017	2/08/2016	25/08/2014	9/05/2013	etna lan le	alucture of	stoc/cols	~~~~~	
2,083,047	iş	15	56,389	378,193		14		38		256	27,470	25			26					158	12	ωw	Car	18	8	8	i, i	21	92,0	22,215	137,		. A										ë .		Target No.	
		ľ	1	G (1	181	144,062	3,921	33,556 72,022	113	758	470	25,706	- Participation of the Partici	16,087	,935	4,190	ю	57,128	59,522 57,025	7.150	197,274	91,732 94,738	1050	4.987	,260	705	BAS	082	83	3 15	Ice	625	43,389	789	788	956	12.62	16,518	28.576		3,481	5.504			ţ	
		Front Drivers	Front Drivers	3 Front Drivers				,556 Front passenger ,022 Front pessenger	113 Front Drivers		357 Front driver 470 Front driver					,190 Front passenger	EU .	3,675				1,732 front driver and passenger 4,738 Front driver				705 front passenger			96 front driver		front passenger		J389 front datasenger		(02) 788 front bassenger	and the second s			28.576 Front driver		3,481 front passenger	5,500 Tront driver			No. Airbag affectad	

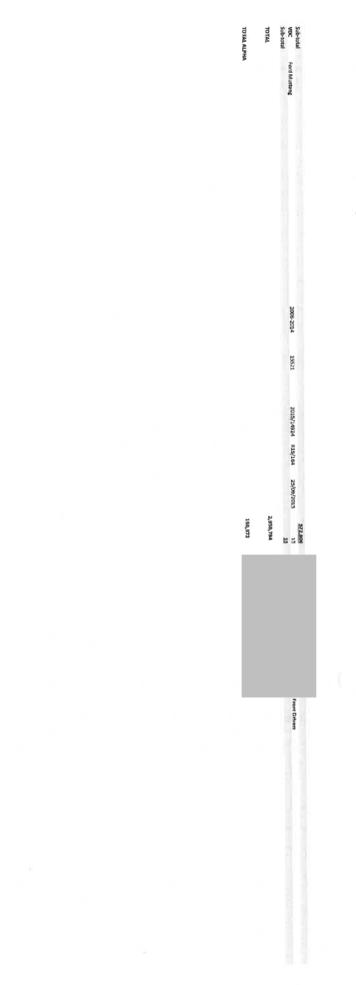
TOTAL	VDC Sub-total	Sub-total	Toyota	Toyota	Toyota	Sub-total	Subaru	Subaru	Sub-total Subaru	Performan	Nissan	Nissan		Nissan	Nixtan	Nissen	Niccan	Sub-total	Mitsubishi	Mitaublahi	Sub-total	Mazda	Mazda	Mazda	Sub-total	Honda	Hond	Honda	Honda	Honda	Honda	Honda	Honda	Honda	Honda	Sub-total	Sub-total Ferrari	BANW	BMW	A LOUGH	Sub-total	Chrysler	Chrysler.	Wate	Last updated 4/4/2017
	Ford Mustang		Echo and Rav 4	Echo and Rav 4 Corolla, Yarts, Aventis Verto & Lexus SC430, IS250, IS350, IS-F and LFA	Corolla ZE122, Avensis, Lexus SC450	unity and, the same	Tribeca Immoves Encaster	Liberty, Outback	Impreza	Silverado, Sierra, Muctang	TRIda	D4D Navarz	and a second second with the second second second second	N15 Pulsar, D2Z Navara, Y61 Patrol, 190 X-Trail, J91 Maxima N15 Pulsar, D22 Navara, Y61 Patrol, T90 X-Trail, J91 Maxima	N16 Pulsar, D22 Navara, V61 Patrol, T30 X-Trail, A83 Maxima	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	N15-FURSE, YEL-PERIO		Pajero	Lancor T-Joo	4, o series, DI-SV	2, RX-8, 6 (Series one), 8 series, 8T-50 (UN)	6 GG/GY s1, 6 GG/GY s2 6 GG/GY s1, RX-8, 82500 Ute/cab chassis, 82600 ute/cab chassis, 8T-50 (UN) Ute/Cab chassis	6, RXB		Civic, Accord	Accord Euro, CRV, Chy, Jazz, Insight	Jazz, Legend, Civic	City, CR-V, Insight, Jazz	MDX, Accord	Accord Euro, CRV, Civic, Jazz	Accord,CRV,Jazz	CM/c,CRV_Jazz	Accord	Accord,CRV Civic		458, California, Ff	3 Series (646), 5 Series (599) and X3 (633)	3 Series E46	(end) sume e		sooc, Wrangler	3000	Nogel	4 4/4/2017
	2005-2014		2003-2005	2003-2008	2000-2004	2002-2002	2007-2009	2004-2009	2004-2007	2007-2008	2006-2012	2008-2014	2002-2008	2004-2007	2001-2003	2000-2004	2003		2007-2015	2003-2008	27.07-4000	2003-2015	2002-2011	2002-2004	2002-2003	2005-2011	2007-2011	2005-2012	2006-2012	2005-2007	2002-2008	2003-2004	2001-2003	2001-2002	2001-2002		2008-2011	2000-2004	3002/8-6661 /6	coor ico-coor iza		2005-2010	2005-2007	Year Range	
	15521		10022	AGGEA BG023	AGG48	Transie	510812	SIDBIT	SI0277		RT022	R5021 RA021	612100	R1420 R1508	R1407	R1302, R2302, R3302 & R4302	0501M		10121	10093	enerozu	R201604	R201601	R201403	0011009	6EA	60	8	58	ZVS	SUN	SNN	SIN SIN	SUS	55 SZ	-inine	RC60	00 32 4802 00		OUTREE7/ DI		543 543	-	Campaign No.	
	2015/14924		2015/14794 2015/14700 R15/089	2014/14456 2015/14701 &	2013/13544 & 13545	an int farms	2016/15507		2015/14715	2015/14789		ACO21 RAD21 RT021 2015/15228		2015/14751	2014/14182	2013/13542	Reverioron.		2016/15617		77001/01/07		2015/14761 2015/14760		0013/13570	2016/15494			2015/14819		-				2010/11/2005		2016/15430	2017/15681		9/051/0102		2015/14742 2016/15516		PRA No.	
	R15/164	and here a	R15/089	R14/163 R15/083 13	R13/041	total first	16/149	16/150	15/091	R15/135	R16/096	816/074	815/126	R15/103	R14/072	R13/060	encines		R16/198	R15/168	TOT /OT N	R16/160	R15/108	R14/070	213/057	R16/119	R16/117	R16/015	R15/128	R15/085	R15/087	R14/184	R13/043	R11/122	R09/099		R16/107	R17/014	R14/105	SCO/STN		R15/097 R16/155	#15/040		SIRS No
	25/08/2015	and how how	20/05/2015	28/11/2014 15/05/2015 & 50	15/04/2013	areas inclus	4/07/2016	4/07/2016	22/05/2015	22/07/2015	12/05/2015	creation.	7/07/2015	5/06/2015	27/06/2014	19/06/2013	oron/acver		2/09/2016	1/10/2015	anntinning	20/07/2016	10/06/2015	25/06/2014	17/06/2013	10/06/2016	10/06/2016	9/02/2016	10/07/2015	18/05/2015	18/05/2015	22/12/2014	22/04/2013	28/09/2011	3/08/2009	and man i and	27/05/2016	2/02/2017	26/08/2014	storicole	- las han g	11/07/2015	8102/2018		Notification
2,105,481	1 5	461,592	56,389	8,223 378,193	18,787	144,062	3,921	72,022	33,556	113	27,470	23,000	26 705	102,011	26,935	4,190		173,675	57,128	59,522	\$27,150	197,274	51,752 94,738	3,050	624,987	90,260	70,865	71,845	92,096	21,236	37,651	8,529	43,389	789	2,021 788	252	859 859	16,518	40,253	1/401	27,542	5,508 72,434	4,497	Target No.	
																		100							7	front		front driver	from	from	front	from	<u> </u>	3			-			10		front driver front passer	from driver	Airbag affected	
	Front Drivers	THE REAL PROPERTY OF	Front Drivers	Front Drivers Front passenger	Front passenger	Additionant True of	Front passenger	Front passenger	Front passenger	Front Drivers	Front driver	From delvar	Front national	Front passenger	Front passenger	Front passenger			Front Drivers	Front passenger	talkacced summ	front passenger	Front driver and passenger Front driver	front passenger	nt passanger	from passenger	front passanger	rher	front driver	from: driver from: driver	front passenger	front passenger	front passenger	front driver	nont passenger		front passenger	Front delver	frent passenger	Inon: passenger		front driver front passenger	iniver.	fillected	

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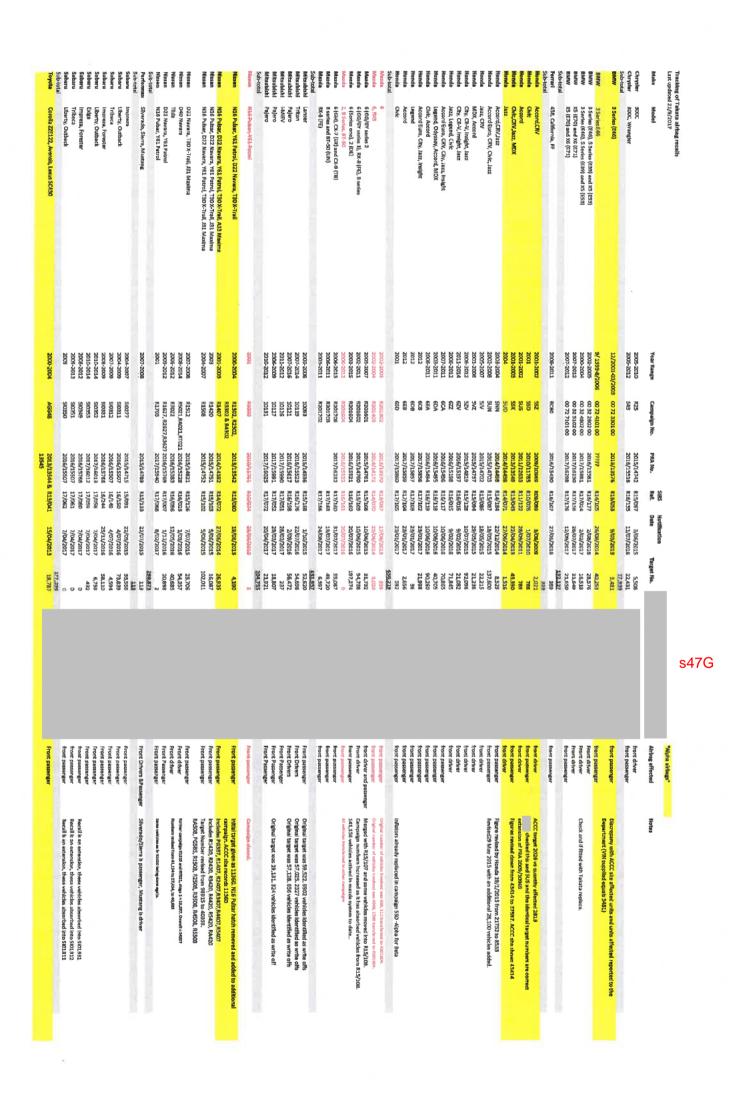


	Subaru	Subaru	Subaru Subaru		Sub-total Performan	Nissan Nissan	Nissan	Nissan	Nissan	Nissan	Nissan	Alesan	Sub-total	Mitsubishi Mitsubishi	Mitsubishi	Mitsubishi	Mitsubishi	Mazda	Mazda	Mareda	Mazda			Honda	Honda	Honda	Honda Honda	Honda	Honda	Honda	Henda	Honda	Honda Honda	Honda	Sub-total	Sub-total	BANN	BMM	ANW	ANNE	Chrysler Sub-total	Chrysler	Make	Tracking of Takata airl Last updated 24/8/2017	
Ingreza, Forester Tribicza Libero, Outbeck	Lueerty, Outback Exiga	Impreza, Forester	uimproas Liberty, Outback Tribera		Silverado. Sierra. Mustano	D22 Navara, VG1 Patrol N16 Pulsar, YG1 Patrol	Tida Tida	022 Nevara, TSO X-Trail, JS1 Maxima	N16 Pulsar, D22 Navara, Y61 Patrol, T30X-Trail, J31 Maxima	NJO Pulsar, UZZ Nevara, 101 Patrol, 150 A-Trail, US3 Maxima N16 Pulsar, D22 Navara, V61 Patrol, T30 X-Trail, US1 Maxima	N16 Pulsar, Y61 Patrol, D22 Navana, T30 X-Traff	N36 Pulcer, YSJ Patrol		Pajero	HMIEV	Pajero	Lancer	RX-8 (FE)	6 (GH), CX-7 (ER) and CX-9 (TB) B series and BT-50 (UN)	2, B Serles, BT-SO	6 (GG/GY sanites 1), RX-8 (FE), B series 6 (Series one), 2 (DE)	6 (GG/GY saries 2		Civie	Legend	Civic, Accord Accord Euro, City, Jazz, Insight	Accord Euro, CRV, CRy, Jazz, Insight Legend, Odyszey, Accord, MDX	City, CR-V, Insight, Jazz Jazz, Legend, Civic	City, CR-V, Insight, Jazz	Jazz, CRV MDX: Accord	Accord Euro, CRV, Ciric, Jazz	Accord CBV Jaco	Accord Civic,CRV_Jazz, MDX	Accord, LAV Qvie		458 California. FF	3 Sarres (E46), 5 Series (E99) and X5 (E53) X5 (E70) and X6 (E71)	3 Series (E40), 5 Series (E39) and XS (E53)	2 Sories E46	3 Series (E46)	300C, Wrangler	3000	Model	Tracking of Takata airbag recalls Last updated 24/8/2017	
2009-2013 2009-2013	2010-2014	2008-2009	2004-2007 2004-2009		2007-2008	2009-2012 2001	2006-2014 2006-2012	2007-2008	2004-2007	\$005 \$107-1007	2000-2004	2003		2006-2009 2010-2012	2011-2012	2007-2014	2003-2008	2003-2011	2005-2013	2006-2012	2003-2015	2005-2007	2002-2008	2001	2012	2006-2011 2012	2003-2011	2011-2014 2006-2012	2006-2012	2005-2007	2002-2008	2004	2001-2002 2001-2003	2001-2002		2006-2011	2007-2012	2002-2005	9002/8-6661 /6	8002/60-1002/21	2005-2012	2005-2010	Yaur Ranna		
510349 510351	50802	SIGEN	SI0311			R1627, R2627,R R1703	RS021,RA021,RT RT022	R1512	R1.508	R1420	R1802, R2802, R3902 & R4902	RIGO		10127	10126	10121	10093	R201702	R201705 R201703	R201604	R201602 R201604	R201601	R201502	GSD GSD	608	6CB	6DA	82 R	VZE	SIV	SUN	SUD	SSK	SSD SSZ		8760	00 32 4802 00			00 1066 27 00 800	SAB		Camazira No.		
2016/15766 17/060 2016/15507 17/061 2016/15507 17/062					2015/14789 815/183	R1627, R2627,R3627 2016/15769 R17/007 R1703 2017/15940 R17/068			2015/14752 R15/102	2015/14751 R15/103		2010/11761 R10/074		2017/15991 R17/052 2017/16025 R17/072	-			R17/166	2017/16232 R17/163		2015/14760 R15/109 2016/15521 R16/160			2017/15860 817/105		2015/15494 R16/119 2017/15856 R17/102		2016/15197 R16/015 2016/15198 R16/015		2015/14702 R15/086 2015/14737 R15/086	2015/14703 R15/087		2013/13549 R13/043	2009/10969 R09/099 2010/11785 R10/076		2016/15430 816/102	2017/15881 R17/014 2017/16230 R17/156		SOT/WTM 24442	2013/13576 813/053	2016/15516 R16/155		PRA No. Bef.		
60 7/04/2017 61 7/04/2017									102 5/06/2015					052 29/03/2017 072 20/04/2017					160 31/07/2017 163 13/07/2017		109 10/06/2015 160 20/07/2016			105 23/01/2017			118 10/06/2016			085 18/05/2015 094 29/05/2015	18/05/2015		122 28/09/2011 043 22/04/2013	099 5/08/2009 076 1/07/2010		107 77/05/2016	156 28/07/2017		105 26/08/2014	9/05/2013	155 11/07/2016		Notification		
23,547 673 1 817	6,759 432	34,563	33,548 72,022 \$ 821		290,873	20,898	54,357 40,685	25,706	102,011	16/087	4,190	P	205.079	19,131 21,921	237	54,698 56,472	52,620	6,397	55,087 49,720	0	94,738 197,274	3,090	156	592 592	36	90,269 21,998	40,950	21,082	91,934	22,213	137,651	1,516	789	2,021 788	359	110,477	16,518 21,649	28,576	40,253	3,481	22,431 77 av	E CAN	Taroat No.	\$	54
	Front passenger Front passenger	Front passenger	Front passenger	and the second se	Front Diferent & Deserance	Front Passenger Front passenger	Front driver Front driver	Front passenger	Front passenger	Front passenger	Front passenger	Front-poscengor		Front Passenger	Front Passenger	Front Drivers	Front passenger	front passenger	front passenger	from passenger	Front driver front passenger	front driver and passenger	front passenger	front passenger	front passenger	front passenger	front passenger	front driver	front driver	front driver front driver	from passenger	front driver	front driver front passenger	front driver front passenger	and should be a set of the set of	Exhibits indexed strend	Front driver	Front driver	front patienger	front passenger	front passenger		Alphan standad	"Appra airbege"	
front passenger front passenger front passenger				3	1		7 3	Nissan achine that parts easilabôth; have limited ability to contrastor recall campaien. Anticipate that rectifications will commance 4/16.	Target Number revised from 98915 to 40359. RA508, PG585, R1508, R2508, R3508, R4508, R5508	Includes PG367, R1497, R2407, R3407, R3407, R4407, R5407 Includes R1420, R2420, R3420, R4420, R5420, R4420	Initial target given as 11360, N16 Pulsar hatch removed and added to additional campaign. ACCC size records 11360	Campaign-flored			1	Original target was 57,025,2527 vehicles identified as write offs Original target was 57,128,656 vehicles identified as write offs	Original target was 59,522, 8902 vehicles identified as write offs			All web	Campaign numbers increased as it has absorbed vehicles from R15/108. 141,156 vehicles actived in mazda system to date	`	Drigina	Inflators already replaced in campaign SSD -Alpha for Beta						roit"az	rights revised by native <i>x2/4 cx2</i> internative cc.ss Revised figure as 6 (29 May 2015 (email from 28 100 valorities added to 5:80 km/st		extension of PRA 2009/10969 Figures revised down from 49414 to 97597, ACCC site shows 43414	ACCC target 2026 vs quantity affected 2819 checked this and SUS and the identical target numbers are correct			Check and If fitted with Takata replace		Department (VIN supplied equals 3481)	Discrepany with ACCC site affected units and units affected reported to the			Notice		

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Toyota	Condia 726122, Avensis, Lewis SC430	2000 2004	AGG48	2013/13544 & R13/041 13545	R13/041	15/04/2013	
Toyeta	Echo and Rav 4	2002-2003	AGGE 4	2014/14456	R14/163	28/11/2014	
Toyota	Corolla, Yaris, Rukus, Avensk Verso & Lexus SC430, IS250, IS350, IS-F and LFA	2003-2012	BGG23	2015/14701 &	R15/048	& R15/0H3 13/05/2015 & 3C	489,407
Tovota	Febo and Ray 4	2003-2005	BGG22	2015/14794	R15/089	20/05/2015	
Toyota	Corolis ZZE122 & ZZE123	2003-2005	66630	2017/15950		3/03/2017	
Toyota	Echo and Rav 4	2002-2003	00035	2017/16014		10/04/2017	
Sub-total							592,884
VDC	Ford Mustang	2006-2014	15521	2015/14924	R15/164	25/09/2015	
Sub-total							
TOTAL							7 487 357

Front Drivens	Front Drivers Campaign replaces AGGE4 (Alpha and Deta)	Front Drivers	in,	Front Drivers Inactive, Uncampaignee
	iGE4 (Alpha and Deta)		Increased in Oct. 16, added Lexus models in Jan, 17. Expanded ti MY12 in April 17.	Inactive, Uncampaigned "Alpha" transferred to GGG35



	Front Drivers
	Front Drivers
	Front Univers
	Front Drivers
	Front passenger
	Front Driven

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Last updated 24/10/2017	
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	-	124/10/2017							"Alpha airb	ags"	
	Make	Model	Year Range	Campaign No.	PRA No.	· SIRS Ref.	Notification Date	Target No.	S47G Airbag affe	cted	Notes
	Chrysler	300C	2005-2010	R25	2015/14742	R15/097	3/06/2015		front driver		
	Chrysler	300C, Wrangler	2005-2012	\$43	2016/15516	R16/155	11/07/2016	22,430 27,938	front passe	nger	
	Sub-total BMW	3 Series (E46)	12/2001-03/2003	00 72 3301 00	2013/13576	R13/053	9/05/2013		front passe	nger	Discrepany
											Department
	BMW	3 Series E46	9/ 1999-8/2006	00 72 4101 00	77777	R14/105	26/08/2014		front passe Front driver		
	BMW	3 Series (E46), 5 Series (E39) and X5 (E53)	2002-2005 2000-2004	00 32 2602 00 00 32 4802 00	2016/15581 2017/15881	R16/177 R17/014	2/08/2016 2/02/2017		Front driver		Check and if
)	BMW	3 Series (E46), 5 Series (E39) and X5 (E53) X5 (E70) and X6 (E71)	2007-2012	00 32 5102 00	2017/15881	R17/014	28/07/2017		Front driver		check and h
	BMW	X5 (E70) and X6 (E71)	2007-2012	00 72 7101 00	2017/16298	R17/176	12/09/2017		front passe		
	Sub-total	the second s						132,127	and the second se		
	Ferrari	458, California, FF	2008-2011	RC60	2016/15430	R16/107	27/05/2016		front passe	nger	
	Sub-total	Accord,CRV	2001-2002	5SZ	2009/10969	R09/099	3/08/2009	2,023	front driver		ACCC target
	Honda Honda	Civic	2001	5SD	2010/11785	R10/076	1/07/2010		front passe		checke
	Honda	Accord	2001-2002	5US	2011/12633	R11/122	28/09/2011	789	front driver		extension of
	Honda	Civic,CRV,Jazz, MDX	2001-2003	5SK	2013/13549	R13/043	22/04/2013		front passe	-	Figures revis
	Honda	Jazz	2004	SUD	2014/14438	R14/071	27/06/2014		front driver		figure reules
	Honda	Accord,CRV,Jazz	2003-2004 2002-2008	5NN 5UN	2014/14498 2015/14703	R14/184 R15/087	22/12/2014 18/05/2015		front passes front passes	•	Figure revise Revised29 N
	Honda Honda	Accord Euro, CRV, Civic, Jazz Jazz, CRV	2005-2007	5JV	2015/14702	R15/086	18/05/2015		front driver	-	Herbears II
	Honda	MDX, Accord	2001-2006	5VZ	2015/14737	R15/094	29/05/2015		front driver		
	Honda	City, CR-V, Insight, Jazz	2005-2012	5ZV	2015/14819	R15/128	10/07/2015	91,934	front driver		
	Honda	City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016		front driver		
	Honda	Jazz, Legend, Civic	2005-2012	6ZZ	2016/15198	R16/015	9/02/2016		front driver front passe		
	Honda Honda	Accord Euro, CRV, City, Jazz, Insight Legend, Odyssey, Accord, MDX	2007-2011 2003-2011	6CA 6DA	2016/15496 2016/15495	R16/117 R16/118	10/06/2016 10/06/2016		front passed	-	
	Honda	Civic, Accord	2006-2011	6EA	2016/15494	R16/119	10/06/2016		front passes	-	
	Honda	Accord Euro, City, Jazz, Insight	2012	6CB	2017/15856	R17/102	23/01/2017		front passer	nger	
	Honda	Legend	2012	6DB	2017/15857	R17/103	23/01/2017		front passe	-	
	Honda	Accord	2012	6EB	2017/15859	R17/104	23/01/2017		front passel		Inflators also
	Honda Sub-total	Civic	2001	6SD	2017/15860	R17/105	23/01/2017	592 650,374	front passes	iger	Inflators alre
	Mazda	6	2002-2003	R201302	2013/13570	R13/057	17/06/2013		front passer	nger	Original numbe
	Mazda	6, RX8	2002-2004	R201403	2014/14172	R14/070	25/06/2014		front passer	nger	Original numbe
	Mazda	6 (GG/GY series 2	2005-2007	R201601	2015/14761	R15/108	10/06/2015			and passenger	Merged with
	Mazda	6 (GG/GY series 1), RX-8 (FE), B series	2002-2011	R201602	2015/14760	R15/109	10/06/2015		Front driver		Campaign nu 141,156 vehi
	Mazda Mazda	6 (Series one), 2 (DE) 2, B Series, BT-50	2003-2015 2006-2012	R201604 R201604	2016/15521 2016/15522	R16/160 R15/161	20/07/2016 20/07/2016		front passer front passer	-	All vehicles trar
	Mazda	6 (GH), CX-7 (ER) and CX-9 (TB)	2005-2013	R201706	2017/16232	R17/160	31/07/2017	,	front passer	-	
	Mazda	B series and BT-50 (UN)	2006-2011	R201703		R17/163	13/07/2017		front passer	nger	
	Mazda	RX-8 (FE)	2003-2011	R201702		R17/165	24/08/2017		front passer	nger	
	Sub-total		2002 2008	10002	2015/14936	R15/168	1/10/2015	438,354 52,620	Front passe	ger	Original targ
	Mitsubishi Mitsubishi	Lancer Triton	2003-2008 2007-2014	10093 10119	2015/14956	R15/168 R16/176	1/10/2015 22/07/2016		Front Driver		Original targ
	Mitsubishi	Pajero	2007-2016	10121	2016/15617	R16/198	2/09/2016		Front Driver		Original targ
	Mitsubishi	i-MIEV	2011-2012	10126	2017/15990	R17/051	28/03/2017	237	Front Passe	•	
	Mitsubishi	Pajero	2006-2009	10127	2017/15991	R17/052	29/03/2017	+	Front Passe	-	Original targ
	Mitsubishi	Pajero	2010-2012	10131	2017/16025	R17/072	20/04/2017	21,921 204,756	Front Passe	nger	
	Sub-total	N16 Pulsar, Y61 Patrol	2001	R1020	2010/11761	R10/074	28/06/2010		Front-passe	DCAL	Campaign-ok
	Nissan	N10+W35F, TO1 FULFOI	2001	TEUEU	2010/11/01	110/074	20/00/2020	-		Ber	out the Bit of
	Nissan	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302, R3302 & R4302	2013/13542	R13/060	19/06/2013	4,190	Front passe	nger	Initial target campaign. A
	Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182	R14/072	27/06/2014		Front passe		Includes PG3
	Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751	R15/103 R15/102	5/06/2015 5/06/2015		Front passe Front passe		includes R14 Target Numb
	Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508	2015/14752	K15/102	5/06/2015	102,011	Tront passe	iligei	RA508, PG5E
	Nissan	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,706	Front passe	nger	
	Nissan	D40 Navara	2008-2014	RS021,RA021,RT021		R16/023	1/03/2016		Front driver		Former campaigr
	Nissan	Tiida	2006-2012	RT022	2016/15383	R16/096	12/05/2016		Front driver		Numbers revised
	Nissan	D22 Navara, Y61 Patrol	2009-2012 2001	R1627, R2627,R3627 R1703	2016/15769 2017/15940	R17/007 R17/068	1/12/2016 8/02/2017		Front Passe Front passe	-	Same vehicles as
2	Nissan Nissan	N16 Pulsar, Y61 Patrol Tiida, D40 Navara	2005-2015	RT030	2017/16363	R17/180	10/10/2017		front passer	+	
	Sub-total		2000 2020					373,968	Design of the second		
	Performax	Silverado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015		Front Driver	s & Passenger	Silverado/Sie
	Sub-total							113	The second se		
	Subaru	Impreza	2004-2007 2004-2009	SI0277 SI0311	2015/14715 2016/15507	15/091 16/150	22/05/2015 4/07/2016		Front passe Front passe	-	
	Subaru Subaru	Liberty, Outback Tribeca	2007-2009	510312	2016/15507	16/149	4/07/2016		Front passe	7	
	Subaru	Impreza, Forester	2008-2009	SI0331	2016/15766	16/244	25/11/2016		Front passe		
	Subaru	Liberty, Outback	2010-2014	SI0352	2017/16013	17/058	7/04/2017		Front passe		
	Subaru	Exiga	2010-2014	SI0353	2017/16012	17/059	.7/04/2017		Front passe		Page11 is an a
	Subaru	Impreza, Forester	2008-2012	SI0349	2016/15766	17/060	7/04/2017		front passer front passer	-	Recall is an e Recall is an e
	Subaru Subaru	Tribeca Liberty, Outback	2009-2013 2009	SI0351 SI0350	2016/15507 2016/15507	17/061 17/062	7/04/2017 7/04/2017		front passer		Recall is an e
	Sub-total	www.yy wataban						177,290			
	Toyota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545	R13/041	15/04/2013		Front passe	nger	
	Toucha	Echo and Pay 4	2002-2003	AGGE4	2014/14456	R14/163	28/11/2014	8,223	Front Driver	5	Inactive, Und
	Toyota	Echo and Rav 4	2002 2000		101 1 1100			5,22.5			

ny with ACCC site affected units and units affected reported to the ent (VIN supplied equals 3481)

d if fitted with Takata replace.

rget 2026 vs quantity affected 2813 lecked this and 5US and the identical target numbers are correct of PRA 2009/10969 evised down from 43414 to 37597. ACCC site shows 43414

vised by Honda 19/1/2015 from 21752 to 8533 9 May 2015 with an additional 28,100 vehicles added.

already replaced in campaign 5SD -Alpha for Beta

mber of vehicles involved was 468, 112 transferred to R201604. mber of vehicles involved was 4648, 1598 transferred to R201604. with R15/107 and some vehicles moved into R15/109. n numbers increased as it has absorbed vehicles from R15/108. vehicles actived in mazda system to date ... transferred to other campaigns

arget was 59,522. 6902 vehicles identified as write offs arget was 57,025. 2327 vehicles identified as write offs arget was 57,128. 656 vehicles identified as write offs

arget was 19,131. 324 vehicles identified as write off

n closed.

get given as 11360. N16 Puisar hatch removed and added to additional ACCC site records 11360 PG3B7, R1407, R2407,R3407,R4407,R5407 R1420, R2420, R3420, R4420, R5420, RA420 umber revised from 98915 to 40359.

G5B5, R1508, R2508, R3508, R4508, R5508 paign R1515 and RT021, stage 1 = 13,587. Overall = 54357

vised from 41,154 to 27,454, to 40,685

es as in R1020 being done again.

/Sierra is passenger, Mustang is driver

an extension, these vehicles absorbed into SI01331 an extension, these vehicles absorbed into SI01312 an extension, these vehicles absorbed into SI01311

Uncampaigned "Alpha" transferred to GGG35

			722 ⁴ 65						
			ZIT'S						
			821'865'2	2					
			ŝī						
	Front Drivers		SI	ST0Z/60/SZ	B15/164	\$26\$T/ST0Z	TZSST	5006-2014	
	the second s	s47G	t788'Z6S						
Campaign replaces AGGE4 (Alpha and Beta)	Front Drivers		2/1/8	10/04/2011	E90/218	5017/16014	SEDDD	2002-2003	
	Front Drivers		50'156	LI02/80/8	670/218	05651/2102	06630	2003-2005	
	Front Drivers		685,92	50/02/50/02	680/519	00241/ST02	RGG22	2003-2005	
ST lingA ni STYM of bebnege3.ST.net ni slebom suxed bebbe, 3L 3O ni besserani	Front passenger		£07′687	'0E % STOZ/SO/	B12/088 13	% TOT5/14701 &	BGG23	5003-2012	AR

.

Toyota Echo and Rav 4 Toyota Echo and Rav 4 Toyota Echo and Rav 4 Sub-totai Sub-totai ToTeL Mazda Alpha bags (Mazda 6 and RX-8) included in Campaign R201602. TOTeL Mazda Alpha bags (Mazda 6 and RX-8) included in Campaign R201602.

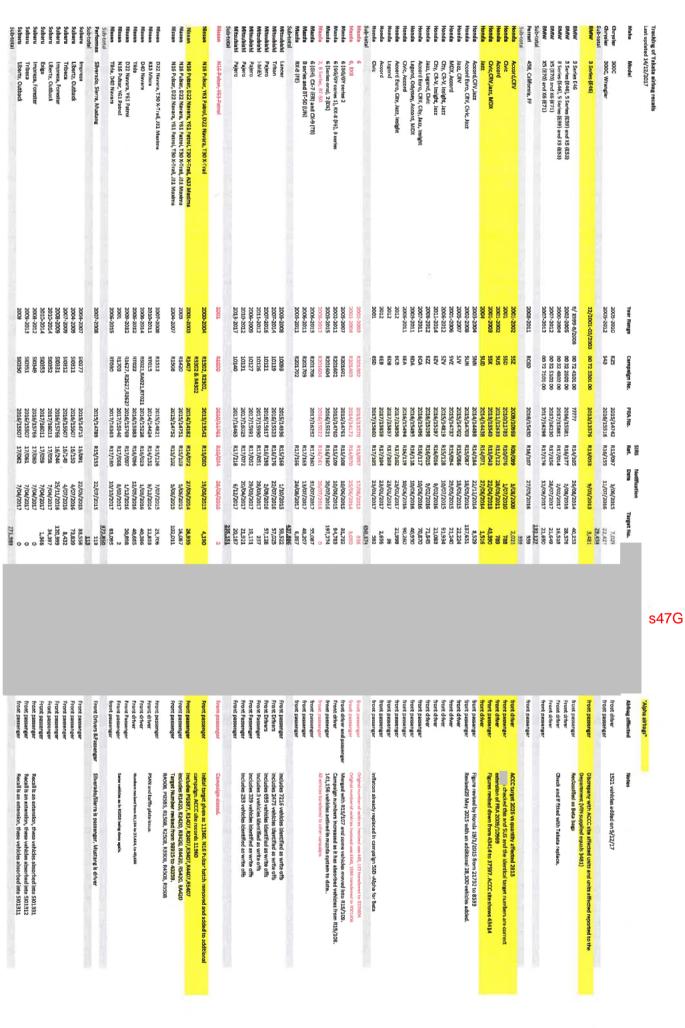
Toyota Corolla, Yaris, Rukus, Avensis Verso & Lexus SC430, IS250, IS350, IS-F and LFA

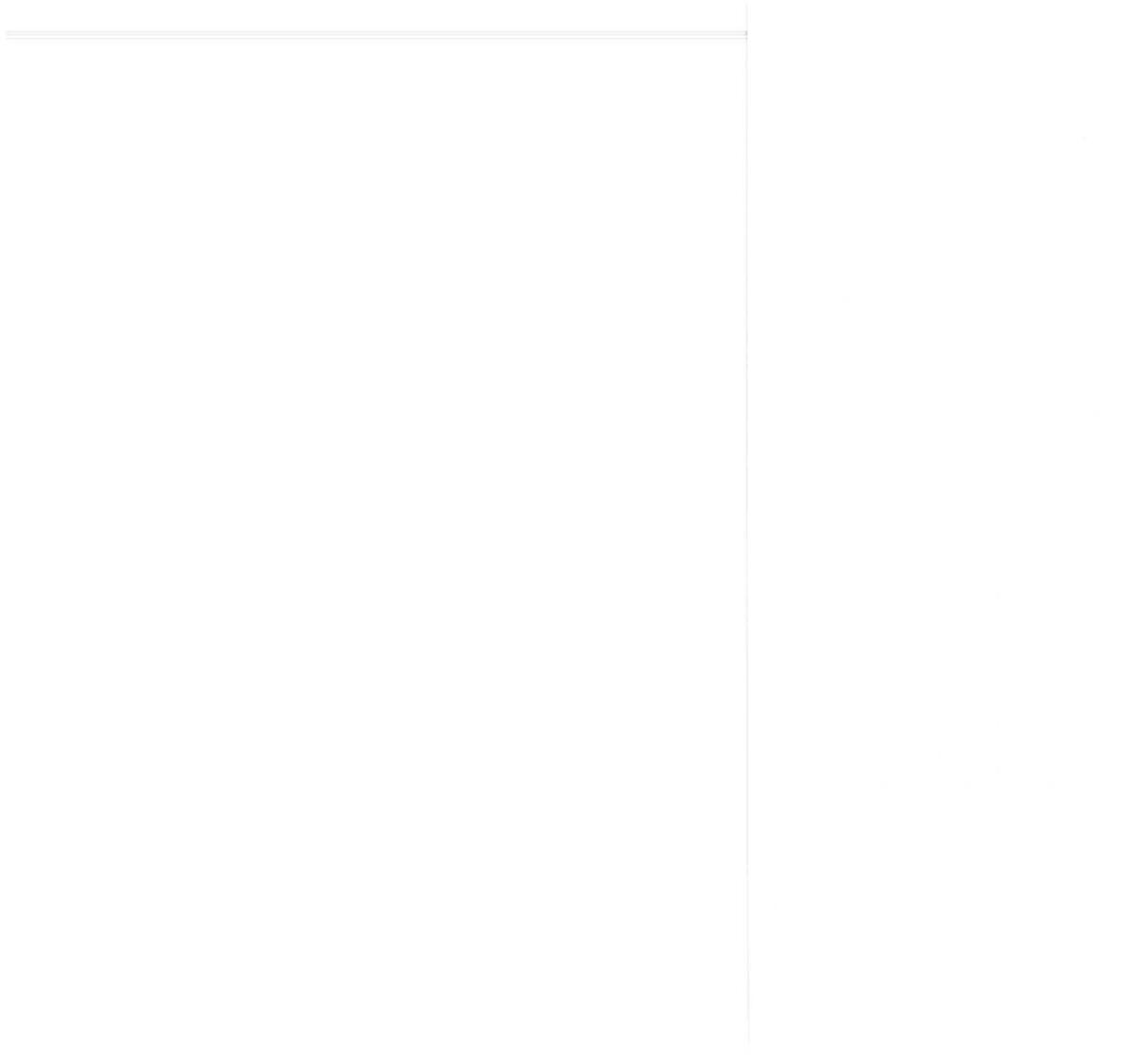
Subaru	Subaru	Subaru	Subaru	Subaru	Subaru	Sub-total	Performax	Nissan	Nicean	Nissan	Nissan	Nissan	Nissan	Nissan		Nissan	Pilesan	Sub-total	Mitsubishi	Mitsubishi	Mitsubishi	Mitsubishi	Marda Sub-total	Mazda	Mazda	Mazda	Mazda	Mazda	Honda Sub-total	Henda	Honda	Honda	Honda	Honda	Honda	Honda	Honda	Honda	Honda	Honda	Sub-total Honda	Ferrari	BMW	BMW	BMW	BMW	BMW	Chrysler	Wake		Tracking of Last updates
Tribeca Theorem Orabical	Improza, Forester	Liberty, Outback Exiga	Improza, Forester	Tribeca	Impreza Liberty, Outback		Sñverado, Starra, Mustang	Tilda, D40 Navara	ULA Navara, Tol. Patrol N16 Pultar, V61 Patrol	Tilda	D40 Nevera	D22 Navara, T30 X-Trail, J51 Maxima	N16 Pulser, D22 Nevera, Y61 Patrol, T30 X-Trail, J31 Maxima	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	N16 Pulsar (172) Navara VG1 Perrol T30 X-Tail A33 Mavima	N16 Pulser, Y61 Patrol, D22 Navara, T30 X-Yrail	N16 Pulsor, Y61 Pulvel		Pajaro	Paiero	Pajero	Lancer Triton	R04-8 (FE)	6 (GH), CX-7 (ER) and CX-9 (TB) B series and BT-SO (UN)	2, B Serlies, BT-RO	6 (CG/G/ series 1.), RX-8 (FE), 8 series 6 (Series one), 2 (DE)	6 (GG/GY series 2	6. 6.	Civie	Accord	Accord Euro, City, Jazz, Insight	Civit, Accord	Accord Euro, CRV, City, Jazz, Insight	Cry, Crye, Insigni, 2422 Jazz, Legend, Civic	City, CR-V, hedght, Jazz	MDX, Accord	Accord Euro, CRV, CMA, Jazz	Jazz Accord.CRV Jazz	Civic, CRV, Jazz, MDX	Civic	Accord.CRV	458, California, FF	X5 (E70) and X6 (E71)	3 Series (E46), 5 Series (E39) and X5 (E53) X5 (E70) and X6 (E71)	3 Series (E46), 5 Series (E39) and X5 (E53)	3 Series E46	3 Series (E46)	soore 300C, Wrangler	Moder		Tracking of Takata airbag recalls Last updated 20/11/2017
2009-2013	2008-2012	2010-2014	2008-2009	2007-2009	2004-2007		2007-2008	2005-2015	2009-2012	2005-2012	2008-2011	2007-2008	2004-2007	2003	2001-2000	2000-2004	2004		2010-2012	2011-2012	2007-2016	2003-2006	1002-2001	2006-2013	2006-2012	2002-2011	2005-2007	2002-2009	2001	2012	2012	2006-2011	2007-2011	2006-2012	2006-2012	2001-2005	2002-2008	2004	2001-2003	2001	2001-2002	2008-2011	2007-2012	2002-2004	2002-2005	9/1999-8/2006	12/2001-03/2003	2005-2010	Year Range		
\$10351	\$10349	S10352	510331	\$10312	SI0277			RTOSO	R15Z7, N26Z7, R	RTO22	R5021,RA021,RT021	R1512	R1508	R1420	R3302 & R4302	R1302, R2302,	R1020		10131	10126	10121	10093	R201702	R201706	R201604	R201602	R201501	R201302	650	660	6CB	6EA	6CA	622	52	572	SUN	SNN5 ON5	SSX	COS	ă	RC60	00 72 7101 00	00 32 4802 00			00 1055 27 00 80	54 6	Campaign No.		
		2017/16013			2015/14715		2015/14789		R1527, N2627, N3627 2016/15769		2014/14424 2016/15228		2015/14752		COLVINIC	2013/13542	2010/11761			2017/15990 1				2017/16232		2015/14760 0		2013/13570	2017/15860		2017/15856			-				2014/14438 P	2013/13549		83601/8005	2016/15430		1 18851/100	15581	mn	2013/13576	2016/15516			
		17/058 7/					R15/133 22		R17/068 8/		R16/023 1			R15/103 5/		R13/060 19/	R10/074 28/				R16/198 2/					R15/109 10/		R13/057 17/			R17/102 23/							R14/071 27/ R14/184 22/			R09/099 3/	R16/107 27/	R17/176 12/				R13/053 9/	R15/155 11/	Darte	SIRS Notification	
/04/2017		7/04/2017 34,397 7/04/2017 3,366			4/05/2015		22/07/2015	10/10/2017 83,095	/12/2016 20,898		9/12/2014		5/06/2015 102,011	5/06/2015 16,087		19/06/2013	38/06/2010		20/04/2017 21,921			1/10/2015 59,522		31/07/2017		10/06/2015 94,783 20/07/2016 197.274		17/06/2013 356	ich.	23/01/2017 2,656	23/01/2017 23/01/2017			9/02/2016				27/06/2014 1,515 22/12/2014 8.529			3/08/2009	27/05/2016	12/09/2017		2/08/2016 28,576		9/05/2013	11/07/2015 22,427	Targe		
front passenger	front passenger	Front passenger Front passenger	Front passenger	Front passenger	Front passenger		Front Drivers &Passenger	front passenger	Front Passenger	Front driver	Front driver	Front passenger	Front passenger	Front passenger	From newsonaw	Front passenger	Frent possanger		Front Passenger	Front Passenger	Front Drivers	Front Drivers	front passenger	front passenger front passenger	front passanger	Front driver front nationar	front driver and pat	front passenger	front pasenger	front passenger	front passenger	front passenger	front passenger	front driver	front driver	front driver	front passerger	front driver front casseneer	front passerger	front passenger	frast differ	front passerger	front passonger	Front driver	Front driver	front nacional	front passerger	front passenger	Airbag affected		S
Recall	Recall is an extension, these vehicles absorbed into \$101331						ssenger Silverado/Sierra is passenger, Mustang's driver		Same withdigs as in RJ.000 being done agen.	Numbers revised from 41,354 to 27,454, to 40,985	PSAN and bottle plate issue,		Target Number revised from 98915 to 40359. RASSB PGSBS R1508 R2508 R4508 R4508 R4508	Includes R1420, R2420, R3420, R4420, R5420, R4420	campaign. ACCC site records 11360	Initial target given as 11350. N16 Pulsar hatch removed and added to additional	Campaign elesed.		frailudes 253 vehicles identified as write offs	Includes 3 vehicles identified as write offs	Includes 695 vehicles identified as write offs	Includes 7215 vehicles identified as write offs Includes 2475 vehicles identified as write offs			All vehicles transferred to other campalgns	Campaign numbers increased as it has absorbed ve 141-156 vehicles actived in maxds system to date	passenger Merged with R15/107 and some vehicles moved into R15/109.	Original number of vehicles involved was 456, 112 transferred to R20160 Original number of vehicles involved was 4548.1558 transferred to R201	Inflators already replaced in campaign 350 - Alpha for Beta								Revised29 May 2015 with an additional 26,100 vehicles added	Figure revised by Honda 19/1/2015 from 21752 to 8533	Figures revised down from 43414 to 37597. ACCC site shows 43414	checked this and SUS and the identical tanget numbers are correct	ACCC target 2026 vs plastic allected 2813			Check and If fitted with Takata replace.		Department (VIIv supplied equals 3481)	Discrepany with ACCC site affected units and units affected reported to the		Notes		

7G

	and class such and
Mazda Alpha bags (Mazda 5 and RX-8) included in Campaign R201602	and Alaba has fair
	Ford Mustang
	Echo and Ray 4
& ZZE123	Corolla ZZE122 & ZZE123
	Echo and Rav 4
Corolla, Yark, Rukus, Avensk Verso & Laxus SC430, IS250, IS350, IS-F and LFA	onolia, Yaris, Rukus, A
	Echo and Rav 4
, Avenss, Lexus SLASU	LOTONA //F1.2.2, Avense, Lexus SL435

Front Drivers	Front Drivers	Front Drivers Front Drivers	Front passenger	Front Drivers	Front passenger
	Campaign replaces AGGE4 (Alpha and Beta)		Increased in Oct. 16, added Lexus models in Jan 17. Expanded to MV12 in April 17.	Inactive, Uncampaigned "Alpha" transferred to GGG35	

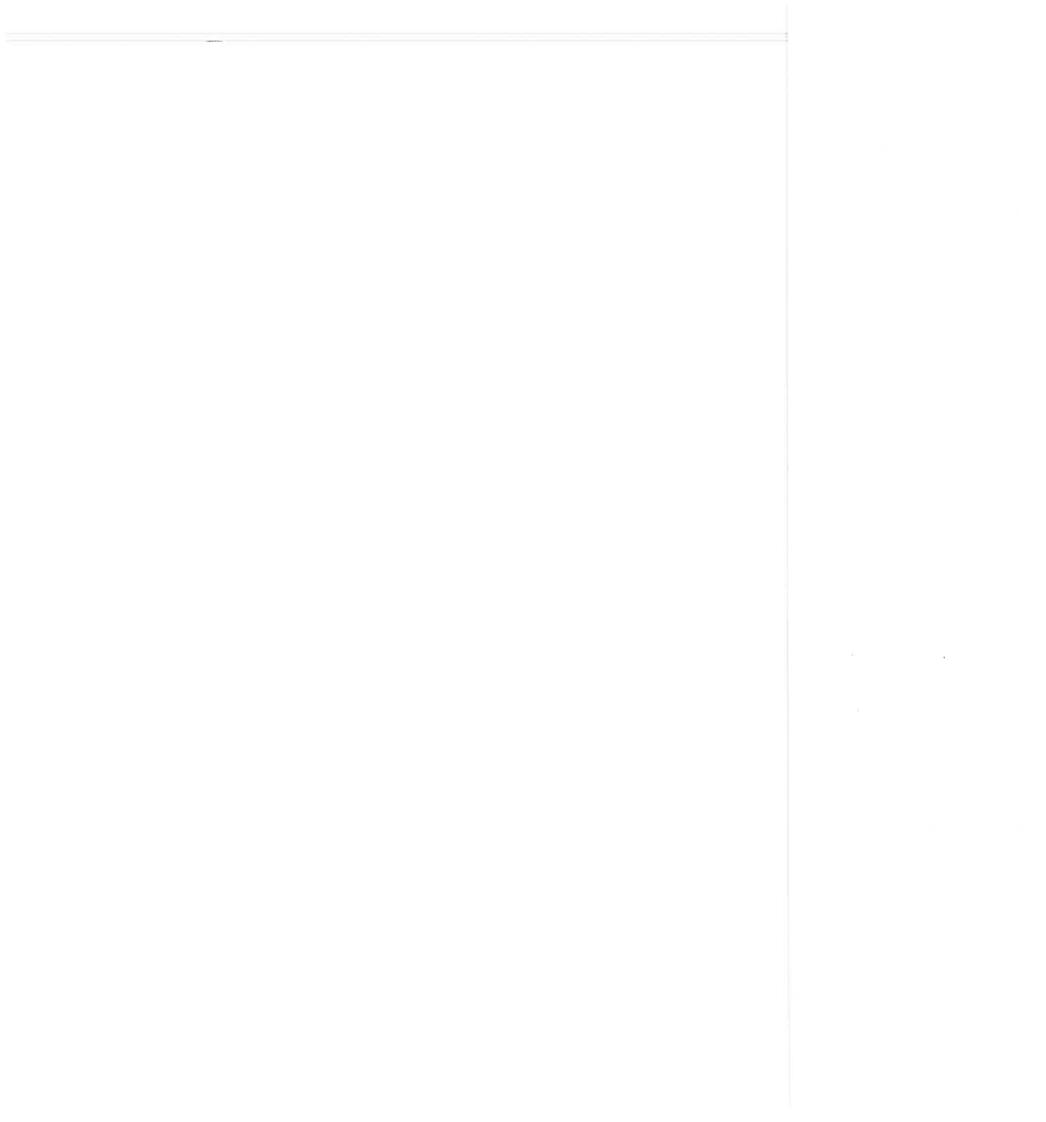




					A	TOTAL ALPHA
					Marda Alpha bags (Marda 6 and RX-8) Included in Campaign R201602.	
						TOTAL
						Sub-total
4 25/09/2015	R15/164	2015/14924	15521	2005-2014	Ford Mustang	VDC
						Sub-total
	R17/06	2017/16014	66885	2002-2003	Echo and Rav 4	Toyota
	R17/049	2017/15950	66630	2003-2005	Corolla ZZE122 & ZZE123	Toyota
20/05/2015		2015/14700	BG622	2003-2005	Echo and Rav 4	Toyota
2015/14701 & R15/088 13/05/2015 & 30	RIS/OB	2015/14701 8	BGG23	2003-2012	Corolla, Varis, Rukus, Avensis Varso & Lexus SC430, IS2SO, IS3SO, IS-F and LFA	Toyota
3 24/11/201	R14/163	2014/14456	AGGE4	2002-2003	Ecto and Rev 4	Toyota
1 15/04/2013	\$ R13/04	2013/13544 & R13/041 13545	AG648	2000-2004	Corolita 777 122, Avencis, Leous SC430	Toyota

Front Drivers	Front Drivers Front Drivers Front Drivers	Front Drivers Front passenger	Front passenger
	Campalgn replaces AGGE4 (Alpha and Beta)	Inactive, Uncampaigned "Alpha" transfermed to GGG35 Increased in Oct. 16, added (awas modelt In Jan. 17. Expanded to MY12 in April 17.	

Subaru Subaru	Subaru	Subaru	Subaru	Subaru	Sub-total	Sub-total	Nissan	Vistan	Nissan	Nissan	Nissan		Nissen	Missan		Missun	Niscan	Sub-total	Mitsubishi	Mitsubishi	Mitsubishi	Mitsubishi Mitsubishi	Sub-total	Marda	Mazda	Mazda	Mazda	Macda	Marda	Honda	Honda	Honda	Honda	Honda	Honda	Honda	Honda	Honda	Honda	Honda	Honda	Honda	Sub-total			BWW		ENN	Chrysler Sub-total	Chrysler	Make	rast update
Impreza, Forestar Tribeca Januar Gostova	Ex(ga	Impreza, Forester Tiberty Durbash	Tribeca	Impreza		Character Clarge Mustering	Tilda, D49 Navara	N16 Pulsar, Y61 Patrol	Tilda	D40 Navara	K13 Micra	P33 Nation With V.Tund 184 Mandoon	N16 Pulsar, 022 Navara, V61 Patrol, T30 X-Trail, J31 Maxima	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, I31 Maxima		N16 Pulsar, V61 Patrol I 022 Navara T30 X.Taji	N16-Pulsan-K61-Patrol	Cuefterd	Pajeno	⊢nntev Pajero	Pajero	Lancer Triton	and the second se	B series and BT-50 (UN) 、 RX-8 (FF)	5 (GH), CK-7 (ER) and CK-9 (T8)	6 (Series one), 2 (DE) 2, 8 Series, 87-50	5 (GG/GY series 1), RX-8 (PE), B seriles	6, RXX8	6	Accord Euro, City, Jazz, Insight	Chric	Legend	Civic, Accord	Accord Euro, Chry, Vity, Jack, Insight Legend, Odyssey, Accord, MDX	Jeazz Legend, Chric	City, CR-V, Insight, Jazz	MDX, Accord	Accord Euro, CRV, Civic, Jazz Jazz, CRV	Accord,CRV,Jazz	Chic, CRV,Jazz, MDX	Crive	Accord,CRV	458, Callfornia, FF	XS (EXO) and X6 (E7X)	X5 (E70) and X6 (E71)	3 Series (E46), 5 Series (E89) and X5 (E53) 3 Series (E46), 5 Series (E39) and X5 (E53)	3 Series E46	3 Series (E46)	300C, Wrangler	300C	Model	Cast updated 73/1/2018
2008-2012 2009-2013	2010-2014	2008-2009	2007-2009	2004-2007	1000a - 1000	0000 1000	2006-2015	2009-2012	2005-2012	2008-2014	2010-2011		2003	2001-2003	1000 0000	MARCHOOL	1001	2013-2017	2010-2012	2005-2009	2007-2016	2003-2008	TYNSLEVEN	2006-2011	2005-2013	2008-2015	2002-2011	2002-2004	2002-2003	ET07	2002	2012	2006-2011	2003-2011	2006-2012	2011-2014	2001-2006	2002-2008	2004	2001-2003	2001-2002	2001-2002	2008-2011	2007-2012	2007-2012	2002-2005	9/ 1999-8/2006	12/2001-03/2003	2005-2012	2005-2010	Year Range	
SI0349	SI0353	LEEOIS	510912	SI0277			RTOBO	R1627, R2627, R3627	RT022	RS021,RA021,RT	RT015		R1508	R1407	R3302 & R4302		P1020	10140	10131	10126	10121	10099	zdritenze	R201703	R201706	R201604	R201602	R201408	R201302	600	6EB	6D8 9Lb	GEA	6DA	67	6ZV	SVZ	NIS NUS	NNS	SSK	SVIS	32	ROSO	00 72 7101 00	00 32 5102 00	00 32 2602 00		00 1065 21 00 80	543	R25	Campaign No.	
2016/15766					Garing leave			2016/15/69		RS021,RA021,RT021 2016/15228			2015/14752				2010/11761	2017/16465				2015/14936			2017/16232	2016/15521				2018/16523				2016/15495		2015/15197					2010/11785		2016/15430					2013/13576	2016/15516		PRA No.	
17/060	17/058	16/244	16/150	15/091	ertere		R17/180	R17/007	R16/096	R16/023	R15/126 R14/152		R15/102	R14/072	nan/erv	515/000	A30/074	R17/218	R17/072	R17/051	R16/198	R15/168 R16/176	007/170	R17/165	817/160	R16/160	R15/108	R14/070	R15/057	R18/004	R17/104	R17/102	R16/119	R16/118	R15/015	R15/015	R15/094	R15/087	R14/071 R14/184	R13/043	R10/076	869/638	R16/107	R17/176	R17/156	R16/177	R14/105	R13/053	R16/155	R15/097	Ref. Da	
7/04/2017	7/04/2017	25/11/2016	4/07/2016	22/05/2015	ernstuders		10/10/2017	1/12/2016	12/05/2016	1/03/2016	9/12/2015		5/06/2015	27/06/2014	erro/lan/er	to Jos Anno	0102/30/85	6/12/2017	20/04/2017	28/03/2017	2/09/2016	1/10/2015	TTTT FORTHE	13/07/2017	31/07/2017	20/07/2016	10/06/2015	25/06/2014	17/06/2013	18/01/2018	23/01/2017	102/10/62	10/06/2015	10/06/2016	9/02/2016	3/02/2016	29/05/2015	18/05/2015	27/06/2014	22/04/2013	1/07/2010 28/09/2011	SCOT/BO/E	27/05/2016	12/09/2017	28/07/2017	2/08/2016	26/08/2014	£105/2013	11/07/2016	3/06/2015	Date Ti	
	34,397	120,399	73,837	33,556	113	372.855	83,095	20,898	40,685	40,386	12,853		102,011	26,932	4,198		20000	20,187	21,921	237	57,128	57,025	437,886	49,207	55,087	197,274	94,783	3,050	661.099	10,723	2,656	96 846'tz	90,250	40,950	71,847	21,083	21,240	137,651	1,516 8,529	43,390	783	EEO'C	359	21,649	21,649	28,576	40.253	3,481	22,427	7.029	Target No.	1
front passenger front passenger	Front passenger Front passenger	Front passenger	Front passenger	Front passenger	Prope privers are seenger		front passenger		Front driver	Front driver	Front driver		Front passenger Front passenger	Front passenger	How passenger		Frent-passoneon	Front passenger	Front Passenger	Front Passenger Front Passenger	Front Drivers	Front passenger Front Drivars	rom passed	front passenger	front passenger	front passanger	Front driver	front passenger	front passenger	front passenger	front passenger	front passenger	front passenger	front passenger	front driver	front driver	front driver	front passenger front datar	front driver front passenger	front passenger	front passenger	front driver	front passenger	front passenger	Front driver	Front driver	front passanger	front passenger	S front passenger	front diduor	Airbag affected	"Alpha airbags"
Recall is an extension, these vehicles absorbed into SI01331 Recall is an extension, these vehicles absorbed into SI01312					Silverado/Sierra is passenger, Mustang is driver			the state we had been and be strated by low down a month	Numbers revised from 41,134 to 27,434, to 40,083		PSAN and battle plate issue.	RASOB, PG585, R1509, R2508, R3508, R4508, R5508	Includes R1420, R2420, R3420, R4420, R5420, R5420, R5420 Target Number revised from 98915 to 40359.	Includes PG387, R1407, R2407, R3407, R4407, R5407	Initial target given as 11390. N15 Putar hatch removed and added to additional campaign. ACCC site records 11360		Campaign docad.	Includes 149 vehicles identified as write offs	Includes 257 vehicles identified as write offs	Includes 3 vehicles identified as write offs Includes 339 vahicles identified as write offs	Includes 690 vehicles identified as write offs	Includes 7112 vehicles identified as write offs Includes 2475 vehicles identified as write offs				141,155 vehicles actived in mazda system to date All whiches transformed to other comparison	Merged with R15/107 and some vehicles moved into R15/109. Campaign numbers increased as it has absorbed vehicles from	Original number of vehilles involved was 4648, 1598 transferred to R001604	Original number of webbles involved was 468, 112 translemed to R2		Inflations almostly regianced to removale SSD-Almba for Refa							Revised29 May 2015 with an additional 28,100 vehicles added	Figure revised by Honda 19/1/2015 from 21752 to 8533	Figures revised down from 48414 to 37597. ACCC site shows 43414	checked this and SUS and the identical target numbers are correct	ACCC target 2026 vs quantity affected 2818			Unieck and it street with Lakata replace.		Department (VIN supplied equals 3481) Reclarctified as Reta base	Discrepany with ACCC site affected units and units affacted reported to the	7777 (C uo papoe subunit 7707	1571 Validae addad oo 5/12/17	Nobes	



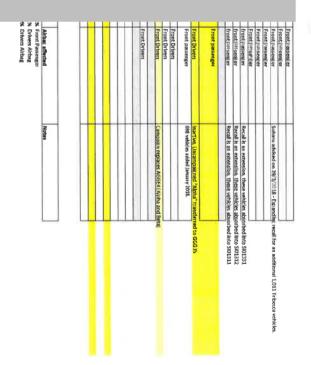
TOTAL ALPHA	Manufa Alaba have fidenals 6 and 6V 61 included in Commu	TOTAL		VDC Ford Mustang	1			Toyota Echo and Rav 4	Teynta Corolla, Yarts, Rukus, Avensis Verzo & Lexus SC430, IS250, IS350, IS-F and IFA	Texota Echo and Ray 4	Toyota Corolla ZE122, Avenas, Lexus SC430
I TAVA UVA.	C/13/10/10			2005-2014		2002-2003	2003-2005	2003-2005		2002-2003	2002-2004
				15521		66635	06000	BGG22	BGG23	AGGEA	43648
				2015/14924		2017/16014	2017/15950	2015/14700	2015/14701 & 815/084	2014/14456	2013/13544 & R13/041 13545
				R15/164		R17/063	R17/049	R15/089	R15/084	R14/163	C RIS/041
				25/09/2015		10/04/2017	B/03/2017	20/05/2015	13/05/2015 & 3C	28/11/2014	15/04/2013
115,344	5,217	2,794,629	15	5	593,582	8,172	20,129	56,389	490,105	8,223	10,787

Front Drivers	Front Drivers	Front Drivers Front Drivers	Front passenger	Front Drivers	Front passenger
	Campaign replaces AGGE4 (Alpha and Beta)		698 vehicles added January 2018.	inactive, Uncampaigned "Alpha" transferred to GGG35	

Sub-total Sub-total		Nissan			Nissan		NISSAN	Nissan	Nissan		Nibsan	Nissan	Seb-total	Mitsublini	Mitsublahi	Mitsublini	Mitsubiliti	Mitsublidul	Salt-total	Mazda	Mazda			Maada	Mazda	Honda	Honda	Honda	Nonda	Honda	Honda	Honda	Honda		Honda	Honda	Honda	Honda	Honda	Ford	Sub-total	jetot-duč		11		BMW	WW	MMI	Chryder Sit-total	Chrysler	Chrivian	Make	Last u plated
Silverado, Sterra, Mustan ([Tilda, D40 Navara	V16 Pulsar, V61 Patrol	1794 Martin VC1 Buland	D40 Nevera	K13 Micra	CO Manusan Will W Trail 131 Advantage	nuo Pubee, ukk naviira, tot Patroi, 150 X-1786, JST Maxima	N16 Pulsar D22 Navar V61 Patrol, T30 X-Trail, J31 Macima	N16 Pulser J022 Navara V61 Patrol, T30 X-Trail A33 Maxima		N16 Poker, Y61 Patrol, D22 Nevera, T30 X Trait	NA AND DESIGNATION AND DESIGNATION		Palero	Palero	+MATEN	Triton	Lances	in beau	NU 05-10 PUN	6 JGH J.CK-7 ER Jand CX-9 (TB)	6 Series one (2 DE)	6 (66 /6V series 1), RX-8 (FE), B series	5, RXS		Accord Euro City Jazz, insight	CIVIC CIVIC	Accord	Accord Euro , City, Jazz , Insight	Legend, Od vis ev, Accord, MDX	Accord Euro , CRV , Chy, Jazz , Insight	City, CR-V, Insi (http://www.insi/abs/abs/abs/abs/abs/abs/abs/abs/abs/abs	City, CR-V, Insi Jat, Jazz	ADX Accord	Accord Euro, CRV, Chic, Jazz	Accord City here	Chris (DRV, Jarry, MDX	Cove	Accord CRV	Courler, Econovan, Ranger	458 Culternia, FF		X5 (E/K) and 25 (E/1)	(17.1) 30 poe (27.1)	10.38	1 Series [746], 5 Series [139] and X5 (153)	3 Settim E45	3.5cm/ips (E46)	3 coc., Wran ylor	9000, Wran gler	100C	Model	interking of version airtoig receive
2007-2008	2006-2015		2109-0009	2008-2014	2010-2011		2004-2007	6002			2000-2004	foot	2 11/2 11/2	2010-2012	2006-2009	2011-2012	2007-2014	\$000-£000	1102-5002	1102-3000	2006-2013	2003-2015	2002-2011	2002-2004	2002-2003	2013	2001	2012	2012	2003-2011	2007-2011	2006-2012	2006-2012	2005-2007	2002-2008	2004	2001-2003	2001	2001-2002	2004-2011	2008-2011	and the second se	510C	2007-2012	2000-2004	2002-2005	9005/B 6661 /u	17/2001 03/2003	2009-2013	2005-2012	0106-2006	Yoar Range	
	RT030	R1703	MIUZZ	RSOZ 1, RAOZ 1, RTOZ	R1015		R1508	11420	then?	R3302 & R4307	R1302, R2302,	R1020	and a	16106	30127	10126	10119	0000	10201702	R201703	R201706	R201504	R201602	R201403	R201302	6CC				SDA			NZ5	SIN	SUN	SUD	SSK	SSD	552	17532	RC60	or it, port or	00 77 4 61 00	00 10 100	00 102 12 1002 00	07 32 7672 00	00 72 4 501 00	00 72 3501 00	U03	S43	875	Campaign No.	
2015/14789	2017/16363	2016/15769 2017/15940	COCCT /aTUZ	016/15228	015/14821		2015/14752	1012/14/201	CONNINC		2013/13542	29477/0707							I		2017/16232	2016/15521			2013/13570	2018/16523	2017/13859	2017/15857	2017/15856	2016/15495	2016/15496	2016/15197	2015/14819	2015/14702	2015/14703	2014/14438	2013/13549	2010/11785	2009/10969	2018/16645	201//15430	there are first and	06040/16000			2016/15581		2013/13576	2018/16617	2015/14/4/	2015/IAZA2	PRA No.	
R15/133	R17/180	R17/007 R17/053	ero/ora	R16/023	R15/126		R15/102	cot/sta	DIAMON		R13/060	PLO-INTEL	BT71/114	R17/072	R17/052	R17/051	N16/176	R15/168	R17/166	R17/163	R1//160	R16/160	R15/109	R14/010	R13/05/	R18/004	R17/104	R17/103	R17/102	816/118	R16/117	R16/016	R15/128	R15/386	R15/087	H14/071	646/6110	R10/076	660/603	R18/052	R15/107	a se free a	R18/015	813/176	R17/014	R16/177	R14/105	R13/053	R18/029	R16/155	815/007	SIRS Ref.	
22/07/::015	10/10/2017	8/02/2015	9107/cn/rr	1/03/2016	9/12/2015		5/06/2015	5/06/2015	17 MAL 1901		19/06/2013		1103 171 10	20/04/2017	29/03/2017	28/03/2017	1402/L0/2£	1/10/2015	24/08/2017	13/07/2017	31/0///2011	20/07/2016	10/06/2015	25/06/2014	17/00/2013	18/01/2018	23/01/2017	23/01/2017	23/01/2017	10/06/2016	10/06/2016	9/02/2016	10/07/2015	18/05/2015	18/05/2015	27/06/2014	22/04/2013	1/07/2010	3/08/2009	8/03/7018	27/05/2015	avay ten le	\$102/10/06	12/09/2017	2/02/2017	2/08/2015	26/08/2014	£102/50/6	19/02/2018	1//07/2015	3/11/20115	Date	
372,854 117	83,095				12,853			16,087			4,198	8	101,202	21,921	Π	237	Т	215165	Г	П	55,087		94,783		956	10,723				40,950		21,083					43,318	7188	1,023	97,458	959	134,208		Π	16,518	945'82	40.253	3,481		22,427		Target No.	

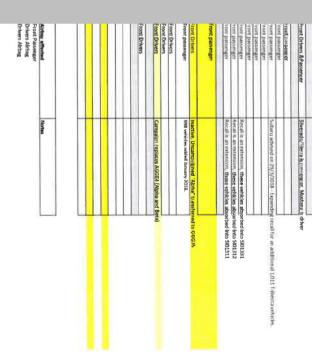
fore diversion of the second d Front Drivers & Passen Front passenger Front driver Front driver Front bassenger front passenger front driver and pront driver front passenger Front passenger Front passenger ront Includes PE382, PL407, R3407 JE407, R4407, R4407 Includes PE300, R3400, R3400, R4400, R4400 Target Number revised from 99035 to 40599, Number revised from 99035 to 40599, R4508, R5508 R4508, R5508 PSNM and haffle pite issue. Silverado,Sierra is passenger, Mustan Cliqual analysis of which involved was 44m, 100 transferred to DOI 100. Merged with R15_107 and some vehicles moved into 0.15/100-Cam puigt numbers increased as it has absorbed vehicles from 141_155 vehicles actived in madd system to date... 111 which transferred between analysis Note nclude nclude nclude nclude igure revised by Honda 19/1/2015 evised29 May 2015 with an additional vehicles as in R1000 being does again cles added on 5/12/17 replaced in campain 7,454, 19 40,685 o additional s 11360 d as write offs d as write offs d write offs s write offs d as write offs d as write offs d as write offs drive

Hino	Make	Heavy Vehicles	TOTAL ALPHA			TOTAL	 VDC	fub-total	Toyota	Toyota	Toyota	Toyota	Toyota	Toyota	Sub-total	Sebaru	Subaru	Sebaru	Subaru	Seberu	Subaru	Subaru	Subaru	Subaru
Hino 3005etits Vedeo Truck Evan and Evant Vedeo Truck Evan Evant evaluation	Model				March Alpha basy (March 6 and RX-8) included in Camputer #201602		Ford Mustanii		Ecto and lav 4	Corolla ZZE122 & ZZE123	Echo and Rav 4	Corolla, Yarks, Rukus, Avensis Verso & Lexus SC430, IS250, IS350, IS-F and LFA	Ecto and Ray #	Ceriolla 221 122, Asvessi, Lexus SC430		Liberty, Outback	Tribeca	Impreza, Forester	Exig	Uberty, Outback	Impreza, Forester	Tribeca	Uberty, Outback	Impreiz
2011-2012 2011-2016 2013-2017	Year Ranes	-					4107-2007	LINC SWOL	2002-2003	2003-2005	2003-2005	2003-2012	2002-2003	2000 2004		2009	2009-2013	2008-2012	2010-2014	2010-2014	2008-2009	2007-2009	2004-2009	1007-2007
AA5Y C0169	Campelian No.	-					VPCCV	466.74	66635	66630	B6G22	B6G23	AGGEA	AG648		\$10350	\$10351	6//2015	\$10353	510352	\$10331	510312 & 510435	510311	0102.22
	PRA No.						-1647 (CB00)	10010	2017/14014	2017/15950	2015/14700	2015/14701 8	2014/ 14496	2013/13544 & R13/041 13545		2016/15507	2016/15507	2010/15766	2017/16012	2017/16013	2016/15766	2014/15507	2016/15507	PA LLY DIVING
R17/066 R18/022	SIRS Ref. Data						ANT AT V	121 210	H37/063	R17/049	R15/089	R15/083	R14/163	R13/041		17/062	17/061	17/060	17/059	17/058	36/244	21//149	16/150	94.009
30/03/2017 10/04/2017 5/02/2018	Notification Data						CT 00 (EN /C.)	70/00/2015	10/04/2017	3/03/2017	20/05/2015	2015/14701 & R15/083 13/05/2015 & 30 2015/18/94	28/11/2014	15/04/2013		7/04/2017	7/04/2017	7/04/2017	2/04/2017	7/04/2017	25/11/2016	4/07/2016	4/07/2016	AND
2,840	Tamet No.			115251	5,117	2,685,241	ti ti	0,660	8,172		56.389	490,105		18,787	272.998				1,366	34,397	120.359	9,443	73,837	I



Nissan	Nesan	Nissen	Sub-total	Mitsubishi	Mitsubishi	Mitsubishi	Mesublish	Mitsubishi	Sub-total	Muzda	Martin	Mathe	Martin	Mazda	Mazda	Manda.	WID-DOL	Honda		Honda	Honda	Honda							Honda		Honda		Honda		spinote	Manda	- autor	EDUCAL C	Monda	trade	Honda	Sub-total	Ford	Sub-total	Ferrari	Sub-total				BWW		-	Diam're .	WMB			and the second se	and other	1		Chryser	L	Mako		Datest n 160	Tracking of T
N16 Pulsar , D22 Navera, Y61 Patrol, T30 X-Tvail, A33 Maxima N16 Pulsar , D22 Navera , Y61 Patrol, T30 X-Trail, J31 Maxima	NA16 Pulsar, V61 Patrol, D22 Navara, 130 X-Tiali	N16 Pulsas, Y61 Patrol		Patro	oral are	HMIEV	Datara Datara	lancer		In over the next of the Annual State (Annual Stat	(6(4)) (X/2) (58) and (2(3) (19)	5) #Jones 31-50	[5 [Seriel one]; 2 (DII)	E (GG/GT series 1), HS-8 (FE), B series	4.050/0V terties 2			Accord Euro, Oby, Jazz, Innight		Civic	Accord	Intend	Accord Euro , City Jat z, Insight	Civic Accord	isgend ,Od ysey, Accord, MDX	Accord Euro , CRV , C (ky, Jazz, Inslaht	lazz, (mend, Chic	City, CR-V, Insight, Jazz	City, CR-V, Insl Jhrt Jazz	MDX Accord	tazz CRV		Accord Euro, CRV, Civic, Jazz		Accord CRV Jazz		ring" run "nutit	ACCORD INTERNAL	LING	nu.	Accord, CRV		Courier, Econovan, Ran Jør		458 , California , FF			K5 (E70) and X6 (E71)	25 January annua 200 January 200 Ja	X5 (E70) and X6 (E71)	15 (E70) and X5 (E71)	family as much an even a firmer of an even and an even as	Scules /EACL E service / Eacl of the function of the service of th	3 Series 646			(bac) called	3 Curios (FJAC)	poor, wran per	Soor what has			Model		0102 10 10	Tracking of Takata airbag recalls
1000 -1000	2005-2004	2001	1102-6102	2010-2012	2006-2009	2011-2012	2007-2014	2003-2008	T INS. COMP.	11/04-01/04	2006-2013	2102-2002	2003-2015	1102-2002	TUNE STORY	2002-2003		6100		2001	2012	2012	2012	2006-2011	2003-2011	2007-2011	2006-2012	2011-2014	2006-2012	2001-2006	2005-2007	and the state	2002-2008		PUNC-EQUC		5007-1002	2001-2002	1002	101	2001-2002		2004-2011	10.12	2008-2011			2013	2013	2007-2012	2007-2012	1000-0000	2002-2005	9/ 1999-8/2006			Poor fea-toor fra		2009-2013	2102-2012	2005-2010		Year Range			
RIADZ	R1902, R2902, R3902 & R4902	0COT-H	ALT OF	10131	10127	10125	10119	10093	- POLTANE	20710281	W201706	NOTION.	8201604	1001602	1004000	2003001		6CC		020	688	809	6CB	GEA	6DA	6CA	\$12	22	SZV	SVZ	SIV		SUN	- Interest	CINC		NCC	SUS	SSD	-	ZSS		17532		RC60			00 72 9301 00	00 32 6402 00	00 121 7101 00	00 32 5102 00		00 32 2602 00	1.1			00 1088 27 00		003	543	825		Campaign No.			
2014/14182	2013/19542	2010/11/61	CONDT / 102	2017/15025	2017/15991	1002/0102	2016/15523	2015/14936			2017/16232			1	2/11/10/00	2013/13570		1010/10105		2017/15860	2017/15859	2017/15857	2017/15856	2016/15494	2016/15495	2016/15496	2016/15198	2016/15197	2015/14819	2015/14737 815,094	2015/14702		2015/14703		2014/14438		69551/6102				2009/10969		2018/16645	111	2016/15430			2018/16580		2017/16298				21612			2015/13576				2015/14742		PRA No.			
NX4/072	090/ETA	P10/074	GE7/27/8	R17/072	R17/052	R17/051	R16/176	R15/168		501//TH			R16/160	815/109	CUNVERS.	121VIE7		P00/41M		1									1				B15J087		N14/UZ1	Т	H13/043	T	810/076	Т	R09/099		R18/052		R16/107			R18/017		R27/176	Τ		MISTITE	Γ			ESO/ETN	Г	Г	Г	R15/097		SIRS Ref. Data	Not		
21/06/2014	19/05/2013	28/06/2010	1109/21/10	30,04/2017	29/03/2017	2/03/2017	22/07/2016	1/10/2015	24/102/2011	TADA/10/11	31/07/2017	BURE/FO/DK	20/67/2015	10/06/2015	10/02/02/01/12	17/06/2011		18/01/2018		23/01/2017	73/01/2017	23/01/2017	7105/10/52	10/06/2016	10/06/2016	10/06/2016	9/02/2016	9/02/2016	10/07/2015	29/05/2015	18/05/2015	at a barrent barrent	19/05/2015	cel release	wtor/oil/rz		52/04/2013	1102/60/82	1/07/2010		500C/20/E	- 10 - 10 -	8/03/2018	in them	27/05/2016		d and another	1/02/2018	8001/1018	12/09/2017	28/07/2012	120212021	2/08/2015	26/08/2014			9/05/2013		810//20/61	11/07/2016	3/06/2015		Data Tai	fication		
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Hho 300 Serles UD Quen and Condor	Model	der I		Marda Alpha bers (Marda 6 and RX 8) included in Caminali n R201602			Ford Mustani	Echo and Nav 4	Corolla ZZE122 & ZZE123	Echo and Rav 4	Corolla, Varts, Rukus, Avendis Verso & Lexus SC430, IS250, IS350, IS-F and LFA	Echs And Ray 4	Corolla ZZE322, Avenis, Linus SC430		Tribeca	Impreza, Forester	12 Martin	Liberty, Outback	Impreza, Forestat	LIDNTY, UNITARX	Impreza	Silverado, Sierra, Industria	100	022 Mawara, 130 X-Tnail, 131 Maxima, 1106 Pulsar, 1461 Patrod	Trida, D40 Navara	N16 Pulsar, Y61 Patrol	D22 Nevera Y51 Patrol	Tilda	D40 Nuvara	K13 Micra	022 Navara, T30 X-Trail J31 Maxima	
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	From: Sent: To: Cc:	و ۱ 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Vednesday, 28 March 2018 10:42 AM Gray, Harriet Takata Taskforce; NYAKUENGAMA Sharon; Matthew, Neville; Grimwade, Timothy; paula.pearsall@accc.gov.au; Vagg, Elisabeth; matthew.prendergast@accc.gov.au;	
	Subject: Attachments:	S	RE: ACCC Takata compulsory recall - state/territory RTAs - Draft guidance to uppliers on obtaining vehicle contact details ; [DLM=For-Official-Use-Only] DORIS - D18-41239 CPS - TTF Takata - Guidance for suppliers - contact stdocx	
	Hi Harriet			
			w the draft guidance to suppliers. As promised in our meeting yesterday, please stions. Please feel free to contact me if you wish to discuss.	
ſ	Thanks			
s22	-	ds Branch S ructure, Regio	nd Compliance Surface Transport Policy Division onal Development and Cities s22 w www.infrastructure.gov.au	
	national security, A	ustralian G	ation that, if disclosed inappropriately, may cause limited damage to overnment agencies, commercial entities or members of the sure they handle and store this material appropriately.	
	From: Gray, Harriet <h< td=""><td>arriet.gray@a</td><td>accc.gov.au></td><td></td></h<>	arriet.gray@a	accc.gov.au>	

Sent: Tuesday, 27 March 2018 7:36 AM

To: NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>;

Cc: !Takata Taskforce <!TakataTaskforce@accc.gov.au>;

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Grimwade, Timothy

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<timothy.grimwade@accc.gov.au>; Matthew, Neville <neville.matthew@accc.gov.au>; Pearsall, Paula <paula.pearsall@accc.gov.au>; Vagg, Elisabeth <ev@accc.gov.au>; Prendergast, Matthew <matthew.prendergast@accc.gov.au>

Subject: ACCC Takata compulsory recall - state/territory RTAs - Draft guidance to suppliers on obtaining vehicle contact details ; [DLM=For-Official-Use-Only]

Hi Sharon and

1

Thanks again for sending through the voluntary recall protocol on contacting RTAs. I've used the DIRDAC documents to develop the attached draft ACCC guidance for suppliers on obtaining vehicle owner contact details.

I'll forward the draft to NEVDIS and RTAs tomorrow for comment (the tight timing is because suppliers are required to submit their communication and engagement plans to the ACCC by 3 April).

Is there any chance that you could cast your eyes over the attached draft before it goes to NEVDIS and RTAs tomorrow? No worries if the timing doesn't work – changes can still be made as part of the NEVDIS/RTA step. (I should also note that Tim, Glenn and our legal advisers are still to review the attached draft).

s47

Thanks Harriet

From: Gray, Harriet Sent: Monday, 26 March 2018 9:58 AM

Cc: 'NYAKUENGAMA Sharon';

Subject: ACCC Takata compulsory recall - state/territory RTAs [DLM=For-Official-Use-Only]

Thank you for the catch-up on Friday.

Recall: Background

Below is a link to the compulsory recall notice issued by the Commonwealth Minister Sukkar under the Australian Consumer Law on 27 February 2018:

Consumer Goods (Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018

The legal instrument is a dense 38 pages long. More user-friendly guidance is at: https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall. The Product Safety website includes a link to the ABC Checkout segment - which is an excellent (and entertaining) overview of the recall: https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/about-the-compulsorytakata-airbag-recall. The ACCC would also be very happy to meet with each jurisdiction individually to talk through the recall notice, and discuss the issues impacting on each state/territory road transport authority (RTA).

Also attached is the ACCC's letter of 7 December 2017 which the Department of Infrastructure, Regional Development and Cities (DIRDAC) circulated to the Transport and Infrastructure Senior Officials' Committee (TISOC). The letter raises issues relevant to RTAs. Just to complete the picture, I note:

- the ACCC attended meetings with the Strategic Vehicle Safety and Environment Group (SVSEG) on 22 November 2017, and National Exchange of Vehicle and Driver Information System (NEVDIS) on 23 November 2017; and
- on 2 March 2018, Mitsubishi Motors wrote to ministers proposing that owners be prohibited from registering their vehicles if they have failed to take any action within six months of the third letter having been sent.

State/territory replacement rates

As mentioned on Friday, the recall notice requires suppliers to provide the ACCC with:

- a monthly Completion Report (first one due by 14 May 2018) containing the total number of vehicles affected, broken down by state/territory; and
- a monthly VIN Status Report (first one due by 13 July 2018) containing all vehicles affected broken down by VIN. This will specify the state or territory of vehicle registration (if known) among a range of other fields (e.g. whether it's an Alpha, passenger or driver airbag).

We are currently working with ACCC IT on how to manage the volume of data required from suppliers (~4 million records, updated monthly), and developing templates for reports that we can provide to RTAs on recall rates by jurisdiction.

Registration

On the registration and insurance issue, the ACCC's FAQs currently advise:

Does the recall affect my vehicle registration or insurance?

The recall of the airbag in a vehicle does not make the vehicle unroadworthy or unregisterable. Contact your state or territory vehicle registration authority for further information regarding registration of an affected vehicle.

The recall should not affect your insurance. If your insurer tells you otherwise, you should seek confirmation of your insurer's position in writing so that you may seek advice from the Insurance Council of Australia and/or the ACCC. If the issue is not resolved, please report it to us and provide a copy of the advice you have received from the insurer.

This follows advice from:

- the Insurance Council of Australia that a recall will not impact on insurance unless it renders the vehicle unroadworthy for the purposes of registration with an RTA; and
- DIRDAC at the SVSEG meeting on 22 November 2017 that a recalled vehicle with a Takata airbag is considered to comply with the applicable Australian Design Rules.

However, as discussed at the SVSEG meeting and on Friday, I gather that it may still be open to RTAs to issue defect notices or to refuse to register or renew, or suspend or cancel the registration of an unremedied recalled vehicle. I'll get in touch later this week to progress these issues but, in the meantime, please do not hesitate to say if any changes need to be made to the ACCC's FAQs.

Next steps for ACCC

As planned on Friday, the ACCC will:

- 1. using DIRDAC's approach to the voluntary recalls, develop a protocol for suppliers to obtain vehicle owner contact information from RTAs I'll circulate a draft for comment early this week;
- progress the ideas discussed on Friday for RTAs to promote consumer awareness including the issue of registration.

Thanks again for all the assistance in implementing this recall. If there are any issues that I've missed, let me know. As mentioned above, we would also like to meet with each RTA to discuss these issues.

Kind regards Harriet

Harriet Gray

Director | Strategy | Consumer, Small Business and Product Safety Division Australian Competition & Consumer Commission 23 Marcus Clarke Street, Canberra ACT 2601

T: + 61 2 6243 1283

www.accc.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

Document notes

Subject:	Takata recall: Guidance for suppliers: Vehicle owner contact details
Version:	Draft as at 27 March 2018
	±1
Contact:	Harriet Gray Director, Consumer, Small Business and Product Safety Division Australian Competition & Consumer Commission

Australian Competition & Consumer Commission 23 Marcus Clarke Street, Canberra ACT 2601 T: + 61 2 6243 1283 | | harriet.gray@accc.gov.au s47F

Product Safety Australia website - proposed changes (in yellow):

https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/what-suppliers-should-do

Page: What suppliers should do – under Supplier obligations For specific requirements in the Recall Notice, please see:

- <u>Takata recall guidance for vehicle manufacturers</u>
- <u>Takata recall guidance for authorised vehicle dealers</u>
- <u>Takata recall guidance for independent secondhand vehicle dealers</u>
- <u>Takata recall guidance for suppliers of spare parts</u>
- <u>Takata recall guidance for grey importers and RAWS participants</u>
- Takata recall guidance for suppliers in obtaining vehicle owner contact details

Link to new publication

Takata recall - guidance for suppliers in obtaining vehicle owner contact details

Date published: XX 2018

Note: After content is finalised with DIRDAC, NEVDIS and state/territory road agencies, the publication will be re-formatted using the same template as other Takata guidelines.

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Takata Recall Notice

Guidance for suppliers in obtaining vehicle owner contact details

XX 2018

The Recall Notice broadly requires suppliers to recall affected vehicles and replace Affected Takata Airbag Inflators.

Under the Recall Notice, a supplier is the first person to supply a vehicle with an Affected Takata Airbag Inflator into Australia. In most cases this will be the Australian head office of the vehicle manufacturer. Another type of supplier is a business that imports and supplies vehicles from overseas that are not generally available for purchase in Australia.

In most cases, a supplier will be able to contact vehicle owners through the supplier's dealer network. The purpose of this guidance is to assist suppliers in contacting vehicle owners who cannot otherwise be reached through the dealer network.

About the Recall Notice

Suppliers are required, under the <u>Consumer Goods (Motor Vehicles with Affected Takata</u> <u>Airbag Inflators and Specified Spare Parts) Recall Notice 2018</u>, to submit a Communication and Engagement Plan to the ACCC by 3 April 2018. Under sections 27 and 28 of Schedule 2, suppliers must pursue consumer contact information from multiple sources beyond data from the National Exchange of Vehicle and Driver Information System (NEVDIS), and proactively maintain up-to-date contact information for consumers.

NEVDIS

NEVDIS records vehicle identification number (VIN) data including from road agencies, vehicle wholesalers, police and insurers. Suppliers are able to contact NEVDIS to obtain the last known postal address for a registered vehicle. NEVDIS is currently providing this service free of charge. A supplier is required to enter into an agreement with NEVDIS limiting the supplier's use of that data for the purpose of the recall. For example, a supplier cannot use the data for marketing activities although a supplier can use the data to provide incentives to vehicle owners to respond to a recall notice (e.g. car wash, fuel or coffee vouchers or prizes).

For vehicles that may have been imported into Australia by an individual under the personal imports, a vehicle manufacturer may request VINs for relevant recalled vehicles under the following process: Suppliers should follow the following process:

- Contact the Department of Infrastructure, Regional Development and Cities (DIRDACInfrastructure) to request VINs for the relevant recalled vehicles. The request should be directed to <u>recalls@infrastructure.gov.au</u> and include the following information:
 - o the make, model and year of manufacture of the relevant vehicles
 - confirmation that the request in is relation to the compulsory recall, and an undertaking to limit use of the information for that purpose.

DIRDAC will then release the VIN list to the supplier or, for Japanese vehicles, DIRDAC's '6U9' number which added to the chassis number gives a VIN.

 The supplier submits the VIN list to NEVDIS. The request should be directed to <u>nevdis@nevdis.com.au</u>. The supplier will be required to enter into the Austroads Safety Recall Agreement before vehicle owner contact details are released. Suppliers are not required to provide NEVDIS with an ACCC Product Recall Australia Field Code Changed

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Commented [WA1]: As discussed yesterday, I understand this is for FCAI members only. Suggest that ACCC confirm arrangements with NEVDIS.

Commented [WA2]: This in only for personal imports as the OEM has had no involvement in the importation. Some suggested text is included in track changes

Commented [WA3]: Please note that the preferred s name for the Department is "Infrastructure". Grateful if yu could please replace this throughout.

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(PRA) number as the Recall Notice requires suppliers to maintain contact information for vehicles that are subject to the Recall Notice but not yet actively recalled.

State and territory registrationroad agencies authorities

Road agency contact

Access Canberra

Jurisdiction

ACT

A pilot program suggests that around 5 percent of recall letters sent to a NEVDIS postal address are returned to the sender. In these cases, the supplier should then contact state and territory read agenciesregistration authorities to obtain assistance in contacting the vehicle owner. Road agencies are able to assist by:

- contacting the registered vehicle owner using phone (mobile and landline) and email data (where available)
- · checking whether the owner has another registered vehicle with an updated address
- checking whether there is any record of the vehicle being stolen, written-off or sold.

Depending on the privacy laws applying in each jurisdiction, the road agency may provide the supplier with the additional contact details or contact the owner on behalf of the supplier.

The ACCC expects a supplier to contact road agencies for assistance only after the supplier has attempted to contact the vehicle owner through its dealer network and then using NEVDIS data. The following table sets out contact and charging information for each road agency.

Commented [WA4]: Suggest that there is a need to specify what information the supplier needs to give to the state and tarritory registration authonities (ie. is it just a VIN that the state and territories require?)

Also suggest that there be a statement that A supplier is required to provide an undertaking that the data will only be used for the purpose of the recall.

We note that certain states and territories may have a particular form of words to be used for this undertaking. If so, perhaps that can be captured here.

Commented [WA5]: Suggest the term "registration authority" - suggest this needs to be reflected across the document.

Commented [WA6]: As discussed yesterday, if this is to be published on the internet, personal email addresses/phones/names may not be preferred to be

	ACT			finaciri	published.
7F					
		Phone [insert]			
	NSW	Roads and Maritime Services	External_Data_Requests@rm s.nsw.gov.au	[insert]	
		Phone [insert]			
	NT	Motor Vehicle Registry	Wayne.lo@nt.gov.au	[insert]	
		Wayne Lo & Bill Muirhead Phone [insert]	Bill.muirhead@nt.gov.au		
	QLD	Department of Transport and Main Roads	registration.policy@tmr.qld.go v.au	[insert]	
2		Registration Policy Unit [insert name]	vehiclestandards@tmr.qld.gov .au		
		Vehicle Standards Unit [insert name]			
		Phone [insert]			
	SA	Department of Planning,	DPTI.Registrationpolicy@sa.g	[insert]	Field Code Changed
		Transport and Infrastructure	ov.au		
		Phone [insert]			
	TAS	State Growth	vru@stategrowth.tas.gov.au	[insert]	
		Vehicle Registration Unit	Vehicle.standards@stategrow		
		Vehicle Standards Unit	th.tas.gov.au		

Email requests for data to:

Cost

[insert]

	1		
_	Phone [insert]		
VIC	VicRoads Michael Chan Phone [insert]	michael.x.chan@roads.vic.go v.au	[insert]
WA	Department of Transport Phone [insert]	releaseofinformation@transpo rt.wa.gov.au	[insert]

Other sources

Additional sources of contact data include:

- social media
- · data validation services or private investigators
- · second-hand dealers, auction houses or other trading platforms
- wreckers or salvage yards including using industry associations
- insurers and police
- toll companies

Suppliers are encouraged to keep the ACCC informed of strategies to contact vehicle owners so that this guidance can be updated to reflect best practice.

Further information

Product Safety Australia website www.productsafety.gov.au

Email takatarecall@accc.gov.au or call the ACCC's Infocentre on 1300 302 502

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!Takata

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From: Sent: s22 To:	Gray, Harriet <harriet.gray@accc.gov.au> Tuesday, 27 March 2018 9:41 AM NYAKUENGAMA Sharon;</harriet.gray@accc.gov.au>
Cc:	!Takata Taskforce; '
Subject: Attachments:	; Grimwade, Timothy; Matthew, Neville; Pearsall, Paula; Vagg, Elisabeth; Prendergast, Matthew RE: ACCC Takata compulsory recall - state/territory RTAs - Draft guidance to suppliers on obtaining vehicle contact details ; [DLM=For-Official-Use-Only] DORIS - D18-41239 CPS - TTF Takata - Guidance for suppliers - contact stdocx
Sharon, - updated draft	tattached. I've incorporated some information provided earlier by NEVDIS.
From: Gray, Harriet Sent: Tuesday, 27 March 2018 7:: To: 'NYAKUENGAMA Sharon' <sh< td=""><td>36 AM aron.Nyakuengama@infrastructure.gov.au>;</td></sh<>	36 AM aron.Nyakuengama@infrastructure.gov.au>;
Cc: !Takata Taskforce TakataTa</td <td>sktorce@accc.gov.au>; 'Annette Hughes <annette.hughes@corrs.com.au> s22</annette.hughes@corrs.com.au></td>	sktorce@accc.gov.au>; 'Annette Hughes <annette.hughes@corrs.com.au> s22</annette.hughes@corrs.com.au>
<paula.pearsall@accc.gov.au>; Va <matthew.prendergast@accc.gov< td=""><td>recall - state/territory RTAs - Draft guidance to suppliers on obtaining vehicle</td></matthew.prendergast@accc.gov<></paula.pearsall@accc.gov.au>	recall - state/territory RTAs - Draft guidance to suppliers on obtaining vehicle
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From: Gray, Harriet	50 AM
Sent: Monday, 26 March 2018 9:	
	s47F

Cc: 'NYAKUENGAMA Sharon'; '

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Recall: Background

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Consumer Goods (Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018

The legal instrument is a dense 38 pages long. More user-friendly guidance is at:

https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall. The Product Safety website includes a link to the ABC Checkout segment - which is an excellent (and entertaining) overview of the recall: https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/about-the-compulsory-takata-airbag-recall. The ACCC would also be very happy to meet with each jurisdiction individually to talk through the recall notice, and discuss the issues impacting on each state/territory road transport authority (RTA).

Also attached is the ACCC's letter of 7 December 2017 which the Department of Infrastructure, Regional Development and Cities (DIRDAC) circulated to the Transport and Infrastructure Senior Officials' Committee (TISOC). The letter raises issues relevant to RTAs. Just to complete the picture, I note:

- the ACCC attended meetings with the Strategic Vehicle Safety and Environment Group (SVSEG) on 22 November 2017, and National Exchange of Vehicle and Driver Information System (NEVDIS) on 23 November 2017; and
- on 2 March 2018, Mitsubishi Motors wrote to ministers proposing that owners be prohibited from registering their vehicles if they have failed to take any action within six months of the third letter having been sent.

State/territory replacement rates

As mentioned on Friday, the recall notice requires suppliers to provide the ACCC with:

- a monthly Completion Report (first one due by 14 May 2018) containing the total number of vehicles affected, broken down by state/territory; and
- a monthly VIN Status Report (first one due by 13 July 2018) containing all vehicles affected broken down by VIN. This will specify the state or territory of vehicle registration (if known) among a range of other fields (e.g. whether it's an Alpha, passenger or driver airbag).

We are currently working with ACCC IT on how to manage the volume of data required from suppliers (~4 million records, updated monthly), and developing templates for reports that we can provide to RTAs on recall rates by jurisdiction.

Registration

On the registration and insurance issue, the ACCC's FAQs currently advise:

Does the recall affect my vehicle registration or insurance?

The recall of the airbag in a vehicle does not make the vehicle unroadworthy or unregisterable. Contact your state or territory vehicle registration authority for further information regarding registration of an affected vehicle. The recall should not affect your insurance. If your insurer tells you otherwise, you should seek confirmation of your insurer's position in writing so that you may seek advice from the Insurance Council of Australia and/or the ACCC. If the issue is not resolved, please report it to us and provide a copy of the advice you have received from the insurer.

This follows advice from:

- the Insurance Council of Australia that a recall will not impact on insurance unless it renders the vehicle unroadworthy for the purposes of registration with an RTA; and
- DIRDAC at the SVSEG meeting on 22 November 2017 that a recalled vehicle with a Takata airbag is considered to comply with the applicable Australian Design Rules.

However, as discussed at the SVSEG meeting and on Friday, I gather that it may still be open to RTAs to issue defect notices or to refuse to register or renew, or suspend or cancel the registration of an unremedied recalled vehicle. I'll get in touch later this week to progress these issues but, in the meantime, please do not hesitate to say if any changes need to be made to the ACCC's FAQs.

Next steps for ACCC

As planned on Friday, the ACCC will:

- using DIRDAC's approach to the voluntary recalls, develop a protocol for suppliers to obtain vehicle owner contact information from RTAs – I'll circulate a draft for comment early this week;
- progress the ideas discussed on Friday for RTAs to promote consumer awareness including the issue of registration.

Thanks again for all the assistance in implementing this recall. If there are any issues that I've missed, let me know. As mentioned above, we would also like to meet with each RTA to discuss these issues.

Kind regards Harriet

Harriet Gray

Director | Strategy | Consumer, Small Business and Product Safety Division Australian Competition & Consumer Commission ^3 Marcus Clarke Street, Canberra ACT 2601 f: + 61 2 6243 1283 | M: + 423 180 020 www.accc.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

Document notes

Subject: Takata recall: Guidance for suppliers: Vehicle owner contact details

Version: Draft as at 27 March 2018

ACCC ref: D2018/00041239

Contact: Harriet Gray Director, Consumer, Small Business and Product Safety Division Australian Competition & Consumer Commission 23 Marcus Clarke Street, Canberra ACT 2601 T: + 61 2 6243 1283

Product Safety Australia website - proposed changes (in yellow):

https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/what-suppliers-should-do

Page: What suppliers should do – under Supplier obligations For specific requirements in the Recall Notice, please see:

- Takata recall guidance for vehicle manufacturers
- Takata recall guidance for authorised vehicle dealers
- Takata recall guidance for independent secondhand vehicle dealers
- Takata recall guidance for suppliers of spare parts
- Takata recall guidance for grey importers and RAWS participants
- Takata recall guidance for suppliers in obtaining vehicle owner contact details

Link to new publication

Takata recall - guidance for suppliers in obtaining vehicle owner contact details

Date published: XX 2018

Note: After content is finalised with DIRDAC, NEVDIS and state/territory road agencies, the publication will be re-formatted using the same template as other Takata guidelines.

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Takata Recall Notice

Guidance for suppliers in obtaining vehicle owner contact details

XX 2018

The Recall Notice broadly requires suppliers to recall affected vehicles and replace Affected Takata Airbag Inflators.

Under the Recall Notice, a supplier is the first person to supply a vehicle with an Affected Takata Airbag Inflator into Australia. In most cases this will be the Australian head office of the vehicle manufacturer. Another type of supplier is a business that imports and supplies vehicles from overseas that are not generally available for purchase in Australia.

In most cases, a supplier will be able to contact vehicle owners through the supplier's dealer network. The purpose of this guidance is to assist suppliers in contacting vehicle owners who cannot otherwise be reached through the dealer network.

About the Recall Notice

Suppliers are required, under the <u>Consumer Goods (Motor Vehicles with Affected Takata</u> <u>Airbag Inflators and Specified Spare Parts) Recall Notice 2018</u>, to submit a Communication and Engagement Plan to the ACCC by 3 April 2018. Under sections 27 and 28 of Schedule 2, suppliers must pursue consumer contact information from multiple sources beyond data from the National Exchange of Vehicle and Driver Information System (NEVDIS), and proactively maintain up-to-date contact information for consumers.

NEVDIS

<u>NEVDIS</u> records vehicle identification number (VIN) data including from road agencies, vehicle wholesalers, police and insurers. Suppliers are able to contact NEVDIS to obtain the last known postal address for a registered vehicle. NEVDIS is currently providing this service free of charge. A supplier is required to enter into an agreement with NEVDIS limiting the supplier's use of that data for the purpose of the recall. For example, a supplier cannot use the data for marketing activities although a supplier can use the data to provide incentives to vehicle owners to respond to a recall notice (e.g. car wash, fuel or coffee vouchers or prizes).

Suppliers should follow the following process:

- Contact the Department of Infrastructure, Regional Development and Cities (DIRDAC) to request VINs for the relevant recalled vehicles. The request must be directed to <u>recalls@infrastructure.gov.au</u> and include the following information:
 - o make, model and year of manufacture
 - confirmation that the request in is relation to the compulsory recall, and an undertaking to limit use of the information for that purpose.

DIRDAC will then release the VIN list to the supplier or, for Japanese vehicles, DIRDAC's '6U9' number which added to the chassis number gives a VIN.

 OEM submits the VIN list to NEVDIS. The request must be directed to <u>nevdis@nevdis.com.au</u>. The supplier will be required to enter into the Austroads Safety Recall Agreement before the vehicle owner's contact details are released.

State and territory road agencies

A pilot program suggests that around 5 percent of recall letters sent to a NEVDIS postal address are returned to the sender. In these cases, the supplier should then contact state

and territory road agencies to obtain assistance in contacting the vehicle owner. Road agencies are able to assist by:

- contacting the registered vehicle owner using phone (mobile and landline) and email data
- checking whether the owner has another registered vehicle with an updated address
- checking whether there is any record of the vehicle being stolen, written-off or sold.

Depending on the privacy laws applying in each jurisdiction, the road agency may provide the supplier with the additional contact details or contact the owner on behalf of the supplier.

The ACCC expects a supplier to contact road agencies for assistance only after the supplier has attempted to contact the vehicle owner through its dealer network and then using NEVDIS data. The following table sets out contact and charging information for each road agency.

Jurisdiction	Road agency contact	Email requests for data to:	Cost
ACT	Access Canberra		[insert]
	Phone [insert]	s47F	
NSW	Roads and Maritime Services Phone [insert]	External_Data_Requests@rm s.nsw.gov.au	[insert]
NT	Motor Vehicle Registry Wayne Lo & Bill Muirhead Phone [insert]	Wayne.lo@nt.gov.au Bill.muirhead@nt.gov.au	[insert]
QLD	Department of Transport and Main Roads Registration Policy Unit [insert name] Vehicle Standards Unit [insert name] Phone [insert]	registration.policy@tmr.qld.go v.au vehiclestandards@tmr.qld.gov .au	[insert]
SA	Department of Planning, Transport and Infrastructure Phone [insert]	DPTI.Registrationpolicy@sa.g ov.au	[insert]
TAS	State Growth Vehicle Registration Unit Vehicle Standards Unit Phone [insert]	vru@stategrowth.tas.gov.au Vehicle.standards@stategrow th.tas.gov.au	[insert]
VIC	VicRoads Michael Chan Phone [insert]	michael.x.chan@roads.vic.go v.au	[insert]

WA	Department of Transport	releaseofinformation@transpo rt.wa.gov.au	[insert]
	Phone [insert]		

Other sources

Additional sources of contact data include:

- social media
- data validation services or private investigators
- second-hand dealers, auction houses or other trading platforms
- wreckers or salvage yards including using industry associations
- insurers and police
- toll companies

Suppliers are encouraged to keep the ACCC informed of strategies to contact vehicle owners so that this guidance can be updated to reflect best practice.

Further information

Product Safety Australia website www.productsafety.gov.au

Email takatarecall@accc.gov.au or call the ACCC's Infocentre on 1300 302 502

	s22 Document 39
From: Sent: To: Cc:	Gray, Harriet <harriet.gray@accc.gov.au> Tuesday, 24 April 2018 11:29 AM s22 Grimwade, Timothy; Matthew, Neville; Probyn, Glenn; Vagg, Elisabeth;</harriet.gray@accc.gov.au>
Subject:	NYAKUENGAMA Sharon; Internet, Nevine, Probyn, Glenn, Vagg, Lisabeth, RE: ACCC Takata compulsory recall: AVCB Meeting next week [DLM=For-Official- Use-Only]
Hi s22	

Apologies – second email: Would Infrastructure also be able to set up a second phone conference in the week beginning Mon 14 May to discuss the Takata recall (as occurred for the meeting on 23 March)?

Thanks Harriet

Section 22 - Irrelevant

From: Sent:		Tuesday, 24 April 2018 12:34 PM
То:	all s22	Gray, Harriet
Cc:		Grimwade, Timothy; Matthew, Neville; Probyn, Glenn; Vagg, Elisabeth; NYAKUENGAMA Sharon; MODD/COM Elisabeth; Johnson elisabeth;
Subject:		RE: ACCC Takata compulsory recall: AVCB Meeting next week [DLM=For-Official- Use-Only]

Hi Harriet

The AMVCB meeting is being held interstate next week.

I understand there is quite an agenda to work through for that meeting so I'm not sure how much opportunity there will be in that forum to discuss de-registration. I'd suggest a more fitting forum would be with the registrars and we'd be happy to arrange the teleconference for the week of 14 May. While we are happy to coordinate and facilitate the teleconference, we will need to liaise ahead of that time to settle an agenda – I suggest we discuss further on that in the catch up scheduled for Friday this week.

Thanks

s22

Director | Regulatory Policy, Risk and Compliance Vehicle Safety Standards Branch | Surface Transport Policy Division Department of Infrastructure, Regional Development and Cities GPO Box 594, Canberra ACT 2601

w www.infrastructure.gov.au

s22

This material contains information that, if disclosed inappropriately, may cause limited damage to national security, Australian Government agencies, commercial entities or members of the public. Recipients should ensure they handle and store this material appropriately.

From: Gray, Harriet <harriet.gray@accc.gov.au> Sent: Tuesday, 24 April 2018 10:47 AM

all s22

1

Cc: Grimwade, Timothy <timothy.grimwade@accc.gov.au>; Matthew, Neville <neville.matthew@accc.gov.au>; Probyn, Glenn <glenn.probyn@accc.gov.au>; Vagg, Elisabeth <ev@accc.gov.au>; NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>;

Subject: ACCC Takata compulsory recall: AVCB Meeting next week [DLM=For-Official-Use-Only]



VicRoads mentioned yesterday that there's a Australian Motor Vehicle Certification Board meeting next week. I think VicRoads is planning to raise ideas on the de-registration option I gather the meeting is chaired by Infrastructure. May the ACCC attend as well?

Thanks Harriet

Harriet Gray

Director | Strategy | Consumer, Small Business and Product Safety Division Australian Competition & Consumer Commission 23 Marcus Clarke Street, Canberra ACT 2601 T: + 61 2 6243 1283 \$47F

www.accc.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

From: Gray, Harriet Sent: Friday, 13 April 2018 2:01 PM

; 'NYAKUENGAMA Sharon' <Sharon.Nyakuengama@infrastructure.gov.au>;

Cc: !Takata Taskforce <!TakataTaskforce@accc.gov.au>;

; Grimwade, Timothy

s47F

<Timothy.Grimwade@accc.gov.au>; Matthew, Neville <Neville.Matthew@accc.gov.au>; Probyn, Glenn <glenn.probyn@ACCC.GOV.AU>

Subject: ACCC Takata compulsory recall: Education and registration options [DLM=For-Official-Use-Only]

Dear state/territory registration authorities (and Infrastructure and NEVDIS)

The ACCC has had great feedback on the guidance to suppliers for obtaining vehicle owner contact details. Thank you for the assistance in getting this guidance out so quickly.

The remaining two issues to progress are:

- general education and specific reminders by state/territory registration authorities to increase response rates by vehicle owners to recall notifications; and
- vehicle registration options in each state/territory where a vehicle owner does not respond to multiple notifications that their vehicle has been recalled.

Increasing general awareness of the compulsory recall

It would be useful to discuss, with each registration authority, options for increasing recall response rates through education.

At the phone meeting on 23 March 2018, I promised WA (Chris) to circulate wording that could be used in a generic message. The ACCC has received some good feedback from consumers on the SA and ACT websites:

https://www.sa.gov.au/topics/driving-and-transport/ezyreg https://www.accesscanberra.act.gov.au/app/answers/detail/a_id/83/~/motor-vehicle-inspections

A message along the following lines would be consistent with the wording that suppliers are required, in the Recall Notice, to use in communications with vehicle owners:

Takata airbag recall

On 28 February 2018, the Australian Government announced a compulsory recall of vehicles with defective Takata airbags. These airbags can misdeploy causing death or serious injury. The recall timetable is based on risk factors including age of the airbag and exposure to heat and humidity. The highest risk 'alpha' airbags must be replaced immediately.

If you receive a letter from your vehicle's manufacturer or retailer asking you to have your airbag replaced, do not delay in booking your free replacement. Drivers are also urged to check whether their vehicle is affected by visiting the Takata airbag recalls list on the Product Safety Australia Website.

Other ideas mentioned include:

- ACT referred to posters and displays in customer service centres.
- SA mentioned that the SA system allows other ways to display the message such as through a driver licence app.
- VIC is considering whether it might be possible to link the Recall Databases (which suppliers are required to establish on their websites by 1 July 2018) with the Victorian on-line search function.
- The option of a pamphlet accompanying a registration renewal notice was discussed at the Strategic Vehicle Safety and Environment Group (SVSEG) meeting on 22 November 2017. I gather that, while this communication strategy works in some countries, in Australia the pamphlet tends to go straight into the bin (usually the recycling bin so we could be worse).

More broadly, I note that, under the Recall Notice, suppliers are required to develop a Communication & Engagement Plan (due to the ACCC on 3 April). In particular, suppliers are required to:

- Have a dedicated (preferably toll-free) telephone number.
- Create a Recall Database on their website which is easy for consumers to use.
- Directly contact a consumer by post and follow an escalation strategy (e.g. email, telephone calls, registered post, in person visit etc.).
- At a minimum include a short statement in Arabic, Chinese, Vietnamese, Farsi, Korean, Spanish, Dari, Indonesian and Hindi – or provide links to a free translating service, along with a service for customers with hearing or speech impediments.

 Develop an advertising and media campaign using print newspapers, radio, television, news releases, social media and digital advertising. A number of suppliers are proposing to address this requirement through a joint media campaign run by the Federal Chamber of Automotive Industries.

The ACCC is also:

- as mentioned earlier, working with the Australian and New Zealand School of Government (ANZSOG) and Australian National University Centre for Social Research and Methods (CSRM) to develop a research project to analyse communication strategies for recalls including Takata airbag replacement rates by postcode, and socio-economic data for each postcode;
- in contact with the OECD and overseas regulators to obtain information on different communication strategies; and
- liaising with state/territory Australian Consumer Law (ACL) regulators, through the Product Safety Operations Group (which reports to the Consumer Affairs Forum (consumer affairs ministers)), on possible outreach strategies to raise awareness. This may be particularly relevant to remote communities in jurisdictions such as NT and Tas.

Sale of recalled secondhand vehicles

Section 127 of the ACL prohibits the commercial sale of a vehicle under active recall. One issue that has been raised with the ACCC by suppliers and members of the public is whether the Recall Notice should impact on state/territory processes for the transfer of ownership. The ACCC would like to prepare, in collaboration with registration authorities, further guidance on this issue for the Product Safety Australia website.

Subject to views of registration authorities, the ACCC has some preliminary concerns with ACL section 127 impacting on re-registration under state/territory road transport laws where a vehicle is sold:

- If states/territories prevent the re-registration of the vehicle, this punishes the purchaser rather than the seller.
- This option is likely to impose a high administrative burden on state/territory registration authorities.

Information on ACL section 127:

Section 127 of the ACL requires suppliers to comply with the Recall Notice, and prohibits a person, in trade or commerce (that is, in a commercial, rather than private, sale), from supplying a vehicle of the kind to which the Recall Notice relates. Contravention of section 127 is a criminal offence, and also carriers a potential pecuniary penalty.

The Recall Notice requires suppliers to submit to the ACCC by 2 April 2018 a Recall Initiation Schedule specifying the dates by which the supplier will recall different categories of vehicles prioritised by safety risk. Under the Recall Notice, a vehicle recall is classified as:

- active recall (the supplier has initiated recall action);
- future (recall will be initiated in the future according to the Recall Initiation Schedule);
- complete (the inflator has been replaced, and does not require re-replacement); or
- critical (active recall for an alpha airbag, or other categories determined by the supplier).

Section 9 of the Recall Notice requires secondhand vehicle dealers to:

- Check the recall status of each secondhand vehicle in their possession.
- Not sell a vehicle under active recall.

• For vehicles that will be recalled in the future, notify the prospective purchaser, and seek the purchaser's consent to provide their contact details to the relevant vehicle manufacturer so that the vehicle manufacturer can contact them when the vehicle is recalled.

The ACCC has issued guidelines to assist secondhand vehicle dealers, and is currently undertaking a number of outreach initiatives to inform secondhand vehicle dealers and online trading platforms of obligations under the ACL and the Recall Notice.

The ACCC is also developing guidelines for consumers who sell their cars to other consumers. The guidance for vehicle manufacturers on obtaining vehicle owner contact details will also assist suppliers to locate secondhand vehicles that have been sold privately.

Registration options

Another issue raised by journalists and members of parliament along with suppliers and members of the public, is whether the failure by a registered operator to respond to multiple recall notifications should impact on the eligibility of the vehicle for registration. As with the secondhand sale issue, the ACCC would like to prepare, in collaboration with registration authorities, further public guidance on this.

Countries are taking different approaches to the registration issue. For example, the failure of a vehicle owner to respond to a Takata recall notice impacts (or is proposed to impact) on registration in Japan, UK and possibly Germany, but not in the US.

Vehicle registration is not covered by the ACL. The ACCC understands that:

- Before a road vehicle can be registered for the first time in Australia it must meet the requirements of the Commonwealth *Motor Vehicle Standards Act 1989* which applies to new and used imported vehicles. Vehicles are required to meet national standards known as the Australian Design Rules (ADRs). The vehicle certification process in Australia is administered by Infrastructure.
- When a new vehicle has been certified as meeting the ADRs, the use of the vehicle is then
 administered by state/territory registration authorities under the relevant state/territory law.
- Currently, a compulsory recall under the ACL does not impact on vehicle registration by state/territory
 registration authorities.

One option that the ACCC would like to explore with state/territory registration authorities is the possibility of issuing defect notices or an equivalent process. This option could operate as follows:

- The Recall Notice requires a supplier to replace all inflators. However, the Recall Notice includes a step where, in relation to an inflator that is not replaced, a supplier can provide the ACCC with evidence that certain conditions have been met including that the supplier has implemented its approved Communication and Engagement Plan.
- At that point (that is, where the supplier can demonstrate that it has made multiple successful efforts to contact the consumer and that the consumer has disregarded the communications), the supplier and the ACCC could notify the relevant state/territory registration authority of the vehicle. This would reduce the administrative burden on states/territories to those owners who have failed to respond to multiple recall notifications.
- The registration authority could issue a warning that a defect notice will be issued if the registered operator does not, within a certain period of time (e.g. six months – or one month for alpha airbags), provide confirmation from the supplier that the airbag has been replaced.
- If the replacement confirmation is not provided within the specified time, the registration authority issues a defect notice, and follows the process set out in the relevant state/territory legislation.
- Note that the replacement status of a vehicle will be easy to confirm due to the Recall Databases that suppliers are required to establish on their websites by 1 July 2018.

The ACCC would also engage with the Insurance Council of Australia to ensure private insurers
provide consistent information (see the ACCC's current FAQs on this issue).

The ACCC understands that, in addition to the objective of public safety, road transport authorities may be considering this as an option to reduce the risk to third party insurance schemes.

Next steps

I know registration authorities will need some time to consider the above issues and obtain legal input.

One way forward would be for me to arrange a phone discussion individually with each registration authority in two weeks' time (week beginning Mon 30 April) to discuss these issues and to see whether any problems have arisen with the vehicle owner contact process.

Perhaps we could then convene another group phone conference in the week beginning Monday 14 May (chaired by Sharon if Infrastructure is happy to take on this task?).

Thanks Harriet

From: Gray, Harriet Sent: Tuesday, 10 April 20	18 1:12 PM		- O	s47F	
	NYAKUENGAMA		na@infrastructure.	UN LONES	

Cc: !Takata Taskforce <!TakataTaskforce@accc.gov.au>;

Grimwade, Timothy

<Timothy.Grimwade@accc.gov.au>; Matthew, Neville <Neville.Matthew@accc.gov.au>; Vagg, Elisabeth <ev@accc.gov.au>; Prendergast, Matthew <matthew.prendergast@accc.gov.au> Subject: ACCC Takata compulsory recall - guidance to suppliers on obtaining vehicle owner contact details [DLM=For-Official-Use-Only]

Dear All (Infrastructure, NEVDIS & state/territory registration authorities)

Thank you for the input on the draft guidance for suppliers on obtaining vehicle owner contact details for the purposes of the Takata recall. Below is a link to the guidance to be released to suppliers later today. As further issues arise, we can easily update this version.

https://www.productsafety.gov.au/publication/takata-recall-guidance-for-suppliers-on-obtaining-vehicle-owner-contactdetails State/territory registration authorities: Could you let me know if a supplier does not follow the guidance requirement to try the NEVDIS data before escalating to you? The ACCC can follow up any issues with individual suppliers.

s47F NEVDIS There was one comment by NEVDIS that I haven't addressed: 'It would be very helpful to have an agreement with one recall agent that would cover all Personal / Special Import vehicles and they may have an onward relationship with the original importers (?) This means we do not need to establish agreements with 1,000+ entities that have imported vehicles'.

At this stage there are about 20 suppliers that are subject to the Recall Notice (which includes 4 RAWS importers), and OEMs are replacing airbags in same-brand vehicles that have been imported under the personal imports option. But let me know if there is any change in the number of suppliers requesting contact details.

s47FNSW let me know if there are any changes that NSW would like to make.

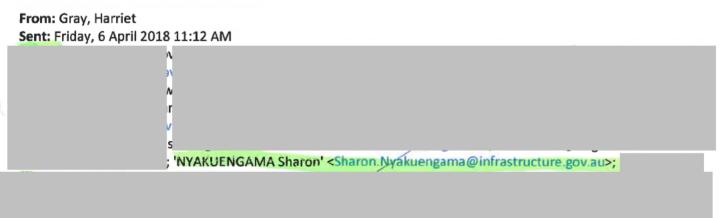
The two remaining issues to progress are:

- general education and specific reminders by state/territory registration authorities to increase response rates by vehicle owners to recall notifications; and
- vehicle registration options in each state/territory where a vehicle owner does not respond to multiple notifications
 that their vehicle has been recalled.

I'll send a separate email on these issues. As mentioned in the email below, in addition to suppliers, members of the public (including through members of parliament) are starting to contact the ACCC to raise the registration issue. As soon as it's finalised, I'll send through, as an example, the ACCC's response to a NSW member of parliament.

Thanks again for all the help (the ACCC has been expressing its appreciation in the letters to state/territory members of parliament).

Kind regards Harriet



s47G

; Grimwade, Timothy

<Timothy.Grimwade@accc.gov.au>; Matthew, Neville <Neville.Matthew@accc.gov.au>; Vagg, Elisabeth <ev@accc.gov.au>; Prendergast, Matthew <matthew.prendergast@accc.gov.au> Subject: ACCC Pakata compulsory recall - states & territories - what to expect over the next few weeks [DLM=For-Official-Use-Only]

Dear All

(Victoria) has emailed an excellent question on whether the ACCC can indicate the number of requests registration authorities are likely to receive over the next few weeks, and whether a supplier will send more than one request.

s47F

Hope this is OK with

I've copied in all agencies to the response.

Short answer is: NEVDIS and each state & territory registration authority is likely to receive multiple requests from about 20 suppliers. These requests will be staggered over the next two and a half years in line with a supplier's recall schedule. However, a number of requests are likely to be made over the next few weeks due to the immediate recall of alpha inflators, and the pro-active approach that some suppliers are taking to contacting all vehicle owners to let them know about the recall.

More detailed answer:

- The recall notice applies to OEMs plus importers. There are about 130 RAWS importers. At this stage, only four of these importers have advised the ACCC that they are subject to the recall notice. This brings the total number of suppliers to about 20.
- In relation to vehicles with alpha inflators, the recall notice requires suppliers to initiate the recall by 8 March 2018. There are about 25,000 alpha airbags still to be replaced.
- In relation to other defective Takata airbags, the recall notice requires suppliers to submit a recall
 initiation schedule to the ACCC by 2 April 2018. Suppliers are required, in the schedules, to stagger
 recalls according to priority factors (i.e. age of the car & humidity) and availability of spare parts. The
 recall notice requires replacements to be completed by 31 Dec 2020 unless approved by the ACCC.
- A supplier does not have to contact a vehicle owner (i.e. initiate the recall) until the applicable recall initiation date.
- However, some suppliers in their Communication and Engagement Plans (which were due on 3 April), have proposed a pro-active approach. For example, GM Holden Ltd is proposing, in April/May 2018, to send an initial letter to all impacted consumers informing them of the recall status of their vehicle (active recall or future recall).

Let me know if your agency encounters any problems with the process. The ACCC can very easily circulate revised guidance to suppliers on obtaining vehicle owner contact details.

Just to keep everyone in the loop on emails that I have been sending to individual agencies:

1. The first version of the guidance for suppliers on obtaining vehicle owner contact details is close to finalisation (one last agency is providing input this afternoon).

2. I mentioned earlier that the ACCC has received correspondence from suppliers on the registration issue. The ACCC is now receiving correspondence from members of the public on this issue, including through state and territory members of Parliament. For information, I'll circulate an ACCC response later today (to a NSW MP).

3. In case it is of use to other agencies, below is an email that I sent to Scott (Qld) to assist in preparing an executive brief.

Please do not hesitate to call if you have any questions or concerns.

Thanks Harriet