

From: Vagg, Elisabeth <ev@accc.gov.au>
Sent: Monday, 19 March 2018 3:32 PM
To: [REDACTED] s22
Cc: Grimwade, Timothy; Probyn, Glenn; Pearsall, Paula; Matthew, Neville; Gray, Harriet; NYAKUENGAMA Sharon; [REDACTED] s22
Subject: DIRDC and ACCC - regulator catch up - list of action items [SEC=UNCLASSIFIED]
Attachments: FW: Mitsubishi Motors - "grey imports" [DLM=For-Official-Use-Only]; TAKATA AIRBAG RECALL - request to participate in teleconference [SEC=UNCLASSIFIED]; [REDACTED]; Fairfax Drive: ACCC, BMW investigate Takata injury claim [SEC=UNCLASSIFIED]

Hi [REDACTED] s22

Thanks for discussing action items following on from previous DIRDC/ACCC catch ups. Just confirming with senior staff away at interstate meetings, tomorrow's catch up has been postponed until next week and can assist in progressing anything else that may arise with you as necessary. I've put items in purple that I need DIRDC's response/direction from and am happy to discuss any of this via phone too if that helps.

1. Mitsubishi Motors (MMAL) – **attached** letter dated 28 February 2018 regarding grey imports.
 - Their letter requests assistance in identifying Mitsubishi brand vehicles which have been supplied into Australia by anyone besides MMAL (RAWs or personal imports). They note NEVDIS have refused to provide details as they don't have the VINs and they are not under recall by MMAL.
 - An initial discussion with a contact at Austroads (NEVDIS) has identified a work around solution to the issue. If DIRDC are able to provide OEMs on request vehicle VINs for their brand imports (or for Japanese vehicles DIRDC's '6U9' number which added to the chassis number gives a VIN). Then the OEMs can submit the VINs with NEVDIS, and they can provide the OEMs with the owner contact details.
 - Please confirm if DIRDC are comfortable with this approach? Then I can then confirm this approach with Austroads and help draft a response/develop supplier FAQ guidance for OEMs in line with this for the PSA website.
 - Please advise if there are any practicalities OEMs should be aware of in approaching DIRDC for assistance and I can work with you/Austroads on the FAQ guidance.
2. Takata Product Safety Australia website updates
 - Update: We have updated responsible regulator along with providing links to OEMs VIN lookup for all Alpha recalls, with recalls team updating the remaining beta recalls this week.
 - Update: We are also in the process of settling a suggested template Communications and Engagement Plan and Recall Initiation Schedule for Suppliers. We plan to distribute an email to all affected OEMs we have contact details for + RAWs participants list we have attaching these and providing a hyperlink to our website where these forms can be found. We expect to have this done within the next couple of days and will provide you with the weblink once its published to refer from the Raws Website <http://raws.infrastructure.gov.au/>. This is where all the reporting guidance/requirements and templates will sit on the PSA website once developed.
3. Takata voluntary and re-recalls
 - Update: Hino and Volvo Trucks recalls were not carried across to the Compulsory recalls page, as there have different responsibilities attaching to these voluntary recalls. However, we are currently progressing with our recalls and communications area creating a 'Related Takata recalls link' referring to Hino and Volvo truck and other Takata re-recalls from incorrectly installed inflators which require further recall.

4. Teleconference with S&T RTAs – **attached** email to TSIOC Members

- A few dates were proposed 23, 27, 28 March, is there any update on teleconference date/time and any other details of attendees/agenda/dial in details.
- Also I understand there were a couple of jurisdictions that responded to the letter (ACT, NT and WA) are we please able to have a copy of the correspondence. **s47G**

6. BMW incident – **attached** email Fairfax article

- Update: we are investigating the incident that occurred in May 2014 (approx 4 years ago) involving a suspected airbag misdeployment in a 2005 BMW 330Ci under recall, occasioning injury to the passenger with both the individual complainant and BMW. This incident was noted in media over the weekend.

Thanks
Liz

Liz Vagg

Director Operations | Takata Task Force | Consumer Product Safety Branch

Australian Competition & Consumer Commission

23 Marcus Clarke Street Canberra 2601

T: +61 2 6243 1355

www.accc.gov.au www.productsafety.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

From: Takata <Takata@accc.gov.au>
Sent: Thursday, 1 March 2018 9:12 AM
To: !Takata Taskforce
Subject: FW: Mitsubishi Motors - "grey imports" [DLM=For-Official-Use-Only]

Hi everyone,

Please see email below from Mitsubishi regarding grey imports (for response).

Thanks,
Katie

From: [REDACTED].com.au]
Sent: Wednesday, 28 February 2018 12:32 PM

[REDACTED] s22
[REDACTED] Sharon Nyakuengama
<sharon.nyakuengama@infrastructure.gov.au>; [REDACTED]
[REDACTED]

Subject: Mitsubishi Motors - "grey imports"



MITSUBISHI MOTORS AUSTRALIA LTD
ABN 53 007 870 395
Head Office
1284 South Road Clovelly Park, S.A. 5
PO Box 5, Mawson Park South Australia
Ph: +61 1300 13 12 11 Fax: +61 130

CRCD18-016

28th February 2018

The General Manager
Consumer Product Safety Branch
Australian Competition and Consumer Commission
GPO Box 3131
Canberra, 2601
AUSTRALIAN CAPITAL TERRITORY

Sent by email to: takata@accc.gov.au

Dear Mr Matthew,

As you know, Mitsubishi Motors Australia Ltd, (MMAL) and other automotive brands supplying to the

Australian market are working diligently in the recall of vehicles affected by the global Takata airbag inflator recall. We note that the Minister has, this morning, issued notice of mandatory recall and we will comply with the requirements of that mandatory recall with the same diligence.

We have, for some time now, been actively attempting to identify those Mitsubishi brand vehicles which have been brought into Australia and supplied to transport in this market through organisations other than MMAL. We have assisted a number of consumers who have approached us to inquire as to whether their such vehicle is affected by this recall. On a more proactive approach, we've requested NEVDIS to provide us with vehicle and owner details for any Mitsubishi brand vehicle which has been brought in through channels other than the MMAL distribution network.

Unfortunately, NEVDIS have refused to provide the details that we've requested on the basis that we have not provided them with a VIN list and the vehicles are not under active recall by MMAL. It is our understanding that it should be relatively easy for NEVDIS to identify these vehicles due to being RAWs or personal imports.

We seek your urgent assistance in negotiating with NEVDIS to provide the requested information to MMAL so that we can support those suppliers and consumers that are captured under the Quarterly reporting requirements of schedule 1, section 10 of the recall notice.

Please don't hesitate to contact the undersigned if you have any questions or concerns.

Yours sincerely,
MITSUBISHI MOTORS AUSTRALIA LTD



s47F

Certification & Regulation Compliance Dept.

From: Vagg, Elisabeth <ev@accc.gov.au>
Sent: Monday, 19 March 2018 3:00 PM
To: Vagg, Elisabeth
Subject: TAKATA AIRBAG RECALL - request to participate in teleconference [SEC=UNCLASSIFIED]
Attachments: DORIS - D17-174080 Executive Office - Correspondence - Sims to Dr Stephe....pdf

-----Original Message-----

From: NYAKUENGAMA Sharon [Sharon.Nyakuengama@infrastructure.gov.au]
Sent: Monday, March 19, 2018 12:02 PM AUS Eastern Standard Time

s22

Subject: TAKATA AIRBAG RECALL - request to participate in teleconference [SEC=UNCLASSIFIED]

Dear State and Territory Vehicle Registrars,

On 10 January Ms Judith Zielke, Deputy Secretary Department of Infrastructure, Regional Development and Cities, sent the email below to State and Territory Chief Executives ahead of an anticipated discussion at this week's TISOC meeting. Since that email was sent, and some initial feedback received, the Assistant Minister to the Treasurer, the Hon Michael Sukkar, has also announced a [compulsory recall](#) of all vehicles fitted with defective Takata airbags.

While this issue is no longer on the agenda for discussion at this week's TISOC meeting, the challenges outlined in the attached letter from the ACCC Chairman, Mr Rod Sims, about accuracy of address information available to recalling vehicle manufacturers and behaviour of some vehicle owners continues to impact vehicle rectification rates. These issues have the biggest impact in relation to older vehicles and those for which ownership/registration status is uncertain (for example, due to theft or insurance write-off). As the safety risk of defective Takata airbags increases with age, implementing strategies to identify, find and rectify these vehicles is of particular importance.

I would like to invite you to participate in a telephone hook-up to discuss the measures State and Territory vehicle registration authorities have in place, or any additional measures that might be implemented, to assist recalling vehicle manufacturers in their efforts to rectify all affected vehicles within the timeframes mandated in the compulsory recall notice.

Please advise your availability to participate at the following times:

- Friday, 23 March - 1.00 pm to 2.30 pm (Canberra time)
- Tuesday, 27 March - 1.00 pm to 2.30 pm (Canberra time)
- Wednesday 28 March - 3.00 pm to 4.30 pm (Canberra time)

I will send a formal meeting request and dial-in details once we've identified a time that best suits everyone's attendance.

Regards

Sharon Nyakuengama
General Manager
Vehicle Safety Standards Branch | Surface Transport Policy Division
Department of Infrastructure, Regional Development and Cities
GPO Box 594, Canberra ACT 2601
t 02 6274 7266 | s47F
e sharon.nyakuengama@infrastructure.gov.au | w www.infrastructure.gov.au

From: ZIELKE Judith
Sent: Wednesday, 10 January 2018 8:13 PM

s22

Cc: KENNEDY Steven <Steven.Kennedy@infrastructure.gov.au>; NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>; FOULDS Alex <Alex.Foulds@infrastructure.gov.au>; SPENCE Pip <Pip.Spence@infrastructure.gov.au>
Subject: TAKATA AIRBAG RECALL [SEC=UNCLASSIFIED]

Dear TISOC Members

The Department has recently received a letter from the Australian Competition and Consumer Commission (ACCC) requesting us to bring to your attention observations made by the ACCC regarding the registration of vehicles and data accuracy that impacts on recall rectification rates. A copy of the correspondence is attached for your reference.

The observations made by the ACCC reflect the Department's experience with the accuracy of registration data when used by vehicle manufacturers undertaking voluntary recalls to contact vehicle owners.

I'd appreciate it if you were able discuss the matters raised in the letter with others in your jurisdiction who have responsibility for registration related matters with a view to a discussion at TISOC when we meet in March 2018.

Could you please provide any comments you have on the letter ahead of our next meeting in March 2018 to Sharon Nyakuengama, General Manager, Vehicle Safety Standards Branch on Sharon.nyakuengama@infrastructure.gov.au.

Regards Judi

Judith Zielke PSM
Deputy Secretary
Department of Infrastructure, Regional Development and Cities
111 Alinga Street
CANBERRA ACT 2600
Phone: 02 6274 6181
s47F
Email: judith.zielke@infrastructure.gov.au

Disclaimer

This message has been issued by the Department of Infrastructure, Regional Development and Cities. The information transmitted is for the use of the intended recipient only and may contain confidential and/or legally privileged material.

Any review, re-transmission, disclosure, dissemination or other use of, or taking of any action in reliance upon, this information by persons

or entities other than the intended recipient is prohibited and may result in severe penalties.

If you have received this e-mail in error, please notify the Department on (02) 6274-7111 and delete all copies of this transmission together with any attachments.

[Redacted]

[Redacted]

[Redacted]



The first part of the paper discusses the importance of the research and the objectives of the study. It then presents a literature review of the existing research on the topic. The second part of the paper describes the methodology used in the study, including the data collection and analysis techniques. The third part of the paper presents the results of the study, and the fourth part discusses the conclusions and implications of the findings.

The study was conducted using a quantitative research design. Data was collected from a sample of 100 participants using a survey questionnaire. The data was then analyzed using statistical software to identify patterns and trends. The results of the study indicate that there is a significant relationship between the variables being studied.

The findings of the study have several implications for practice and policy. First, the results suggest that the current approach to the issue may need to be revised. Second, the study highlights the need for further research in this area. Finally, the findings provide valuable insights for stakeholders involved in the process.

In conclusion, the study has provided a comprehensive analysis of the research topic. The results of the study are consistent with the hypotheses and provide a clear understanding of the relationships between the variables. The study also identifies areas for future research and provides practical recommendations for improvement.

100

101

102

103

104

105

106

107

108

109

110

111

112

113

114

115

116

117

118

119

120

121

122

123

124

125

126

127

128

129

130

131

132

133

134

135

136

137

138

139

140

141

142

143

144

145

146

147

148

149

150

151

152

153

154

155

156

157

158

159

160

161

162

163

164

165

166

167

168

169

170

171

172

173

174

175

176

177

178

179

180

181

182

183

184

185

186

187

188

189

190

191

192

193

194

195

196

197

198

199

200

201

202

203

204

205

206

207

208

209

210

211

212

213

214

215

216

217

218

219

220

221

222

223

224

225

226

227

228

229

230

231

232

233

234

235

236

237

238

239

240

241

242

243

244

245

246

247

248

249

250

251

252

253

254

255

256

257

258

259

260

261

262

263

264

265

266

267

268

269

270

271

272

273

274

275

276

277

278

279

280

281

282

283

284

285

286

287

288

289

290

291

292

293

294

295

296

297

298

299

300

301

302

303

304

305

306

307

308

309

310

311

312

313

314

315

316

317

318

319

320

321

322

323

324

325

326

327

328

329

330

331

332

333

334

335

336

337

338

339

340

341

342

343

344

345

346

347

348

349

350

351

352

353

354

355

356

357

358

359

360

361

362

363

364

365

366

367

368

369

370

371

372

373

374

375

376

377

378

379

380

381

382

383

384

385

386

387

388

389

390

391

392

393

394

395

396

397

398

399

400

401

402

403

404

405

406

407

408

409

410

411

412

413

414

415

416

417

418

419

420

421

422

423

424

425

426

427

428

429

430

431

432

433

434

435

436

437

438

439

440

441

442

443

444

445

446

447

448

449

450

451

452

453

454

455

456

457

458

459

460

461

462

463

464

465

466

467

468

469

470

471

472

473

474

475

476

477

478

479

480

481

482

483

484

485

486

487

488

489

490

491

492

493

494

495

496

497

498

499

500

501

502

503

504

505

506

507

508

509

510

511

512

513

514

515

516

517

518

519

520

521

522

523

524

525

526

527

528

529

530

531

532

533

534

535

536

537

538

539

540

541

542

543

544

545

546

547

548

549

550

551

552

553

554

555

556

557

558

559

560

561

562

563

564

565

566

567

568

569

570

571

572

573

574

575

576

577

578

579

580

581

582

583

584

585

586

587

588

589

590

591

592

593

594

595

596

597

598

599

600

601

602

603

604

605

606

607

608

609

610

611

612

613

614

615

616

617

618

619

620

621

622

623

624

625

626

627

628

629

630

631

632

633

634

635

636

637

638

639

640

641

642

643

644

645

646

647

648

649

650

651

652

653

654

655

656

657

658

659

660

661

662

663

664

665

666

667

668

669

670

671

672

673

674

675

676

677

678

679

680

681

682

683

684

685

686

687

688

689

690

691

692

693

694

695

696

697

698

699

700

701

702

703

704

705

706

707

708

709

710

711

712

713

714

715

716

717

718

719

720

721

722

723

724

725

726

727

728

729

730

731

732

733

734

735

736

737

738

739

740

741

742

743

744

745

746

747

748

749

750

751

752

753

754

755

756

757

758

759

760

761

762

763

764

765

766

767

768

769

770

771

772

773

774

775

776

777

778

779

780

781

782

783

784

785

786

787

788

789

790

791

792

793

794

795

796

797

798

799

800

801

802

803

804

805

806

807

808

809

810

811

812

813

814

815

816

817

818

819

820

821

822

823

824

825

826

827

828

829

830

831

832

833

834

835

836

837

838

839

840

841

842

843

844

845

846

847

848

849

850

851

852

853

854

855

856

857

858

859

860

861

862

863

864

865

866

867

868

869

870

871

872

873

874

875

876

877

878

879

880

881

882

883

884

885

886

887

888

889

890

891

892

893

894

895

896

897

898

899

900

901

902

903

904

905

906

907

908

909

910

911

912

913

914

915

916

917

918

919

920

921

922

923

924

925

926

927

928

929

930

931

932

933

934

935

936

937

938

939

940

941

942

943

944

945

946

947

948

949

950

951

952

953

954

955

956

957

958

959

960

961

962

963

964

965

966

967

968

969

970

971

972

973

974

975

976

977

978

979

980

981

982

983

984

985

986

987

988

989

990

991

992

993

994

995

996

997

998

999

1000

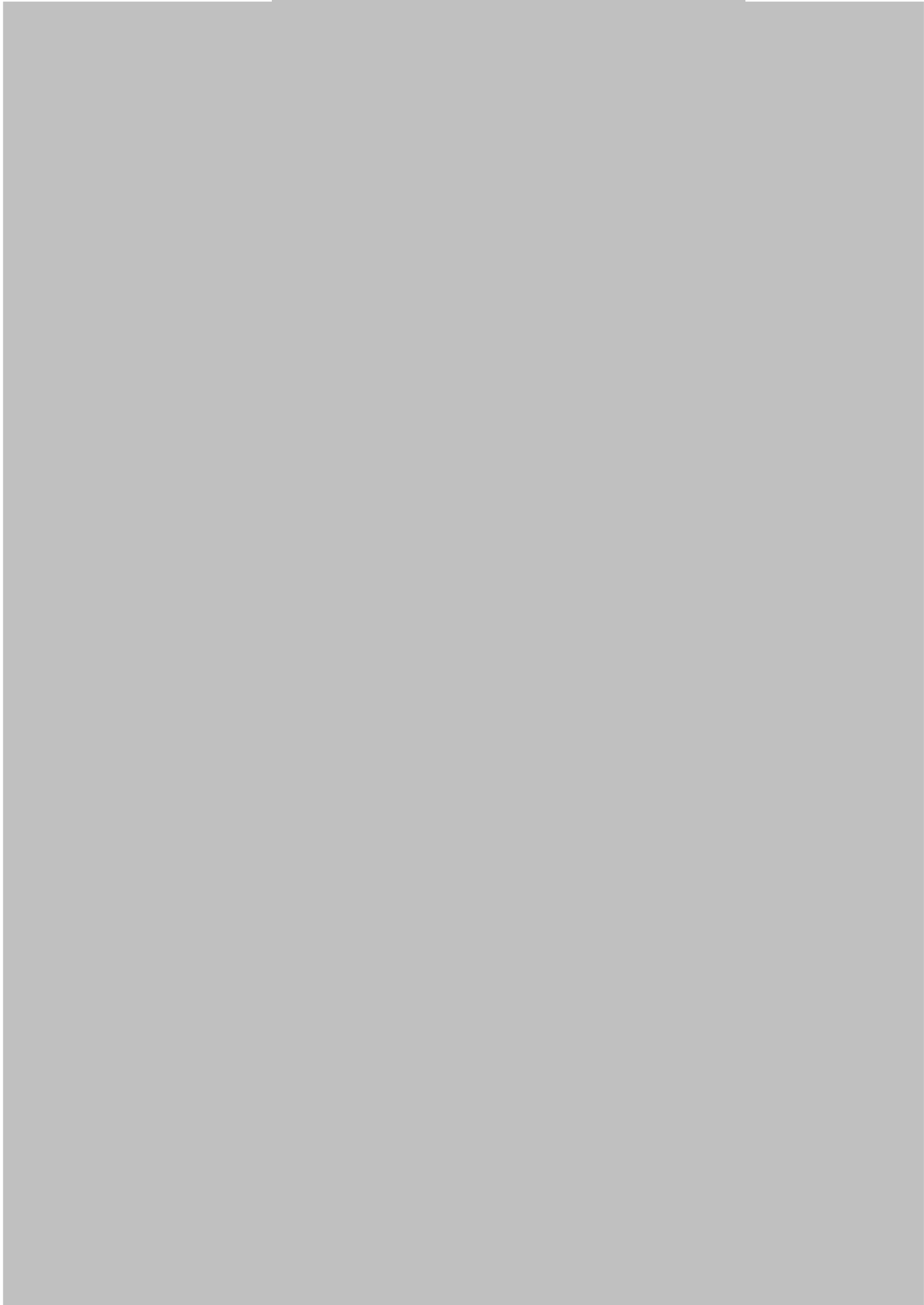
The first part of the paper discusses the importance of the research and the objectives of the study. It then presents a literature review of the existing research on the topic. The second part of the paper describes the methodology used in the study, including the data collection and analysis techniques. The third part of the paper presents the results of the study, and the fourth part discusses the conclusions and implications of the findings.

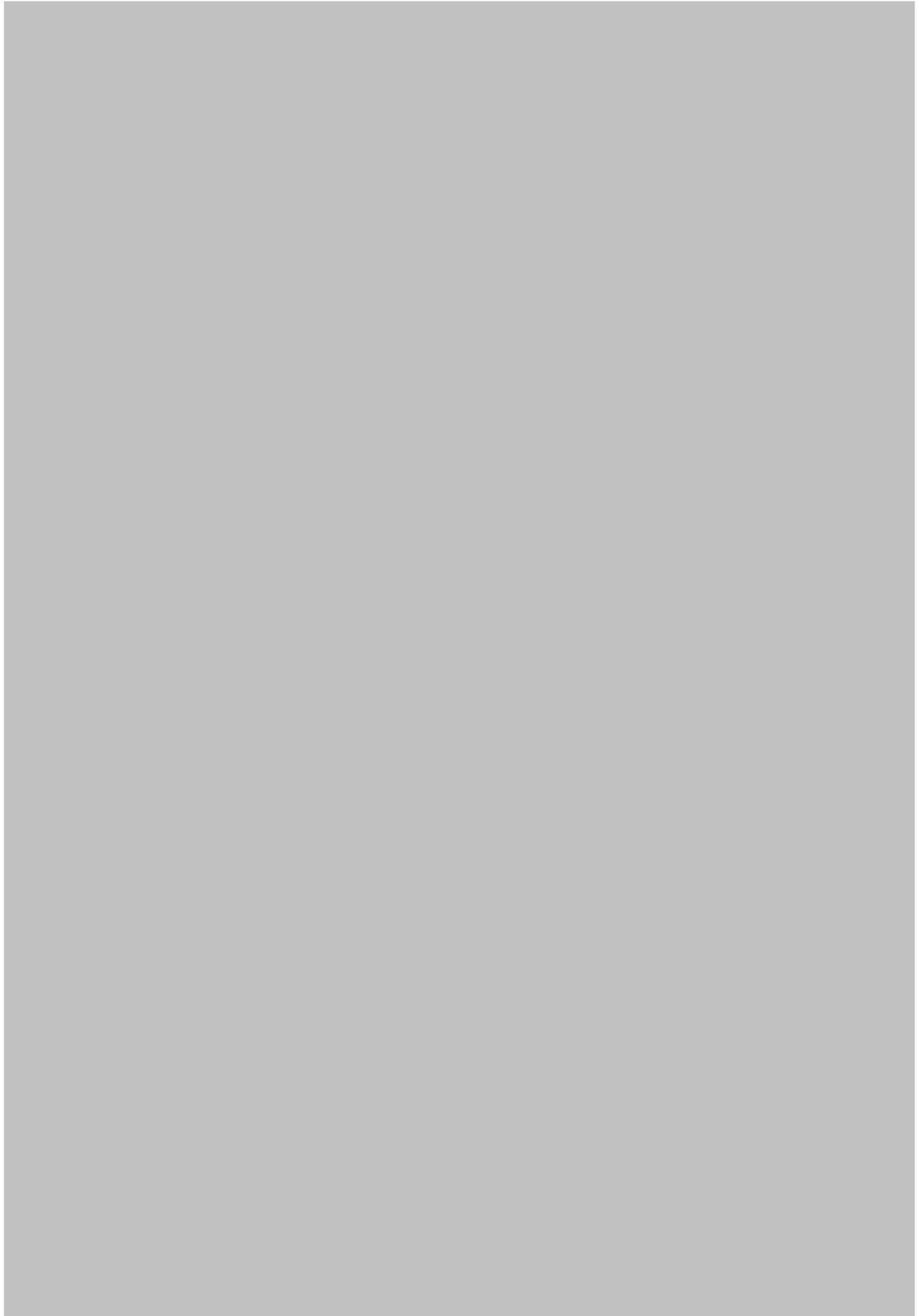
The research was conducted using a quantitative approach, and the data was collected from a sample of participants. The results of the study show that there is a significant relationship between the variables being studied. The findings have important implications for the field of research, and they provide a basis for further investigation.

In conclusion, the study has shown that the research objectives have been achieved, and the results are consistent with the hypotheses. The findings have important implications for the field of research, and they provide a basis for further investigation.









From: Vagg, Elisabeth <ev@accc.gov.au>
Sent: Monday, 19 March 2018 3:14 PM
To: Vagg, Elisabeth
Subject: Fairfax Drive: ACCC, BMW investigate Takata injury claim [SEC=UNCLASSIFIED]

Exclusive: ACCC, BMW investigate Takata injury claim

Manufacturers offer some owners fuel cards as 300,000 'like-for-like' airbags require replacement.

18 Mar 2018 David McCowen

A Canberra man whose face was "shredded" following a crash could be the third Australian injured by faulty Takata airbags.

The ACCC confirmed on Thursday it is investigating reports a male passenger of a BMW 3-Series coupe suffered facial injuries in May 2014.

Michaela Wood was driving her 2005 BMW 330Ci when her car was involved in a collision after dark. Her passenger, who does not want to be identified, was hurt when the car's driver and passenger airbags deployed.

"His lip was just shredded and there was blood everywhere," Ms Wood said.

"We couldn't work it out, neither could the plastic surgeon, neither could the ambos, why it had been so bad for an airbag.

"I got a recall notice from BMW many months later."

BMW Australia is examining the incident. A spokeswoman for the brand confirmed Ms Wood's car is currently subject to a recall to replace a front passenger airbag inflator made by Takata.

The manufacturer's online vehicle search tool confirms the vehicle needs a replacement front passenger airbag.

Ms Wood's car was written-off following her accident, making it difficult for BMW and other authorities to confirm whether a faulty airbag injured her passenger almost four years ago.

BMW TECHNICAL ACTIONS AND RECALL INFORMATION

Your vehicle is affected by the following outstanding recall(s)

Technical Actions & Recalls	Description
0072410100	E46 REPLACE FRONT PASSENGER AIRBAG
▲ = Outstanding recall on your car.	
Return to search	Next

The Japanese company is at the centre of the world's largest safety recall, and Australia's first mandatory automotive recalls. Faulty Takata airbag inflators that can rupture and propel shrapnel towards vehicle

occupants have killed at least 23 people around the world, including a 58-year-old Sydney man who died in July 2017. His death followed an accident in which a

Darwin woman suffered serious injuries when the Takata airbag in her Toyota ruptured in April 2017.

A Takata passenger airbag removed from an Australian BMW ruptured during disposal in 2016.

Ms Wood said "I've seen airbags deploy before, and I've never seen anything like it".

"We knew that the airbag must have hit him but we couldn't understand why his lip would be shredded this way," she said.

"We didn't at the time think to look for shrapnel in the car, because we had no idea.

"We wondered whether it was a faulty airbag that caused the problem and then when we heard there were bits that were coming out, metal bits, that just gelled totally. That's so consistent with the nature of his injuries, so much more consistent than a simple airbag deployment.

"It just made sense."

BMW is pushing for people with similar models to have potentially dangerous airbags replaced. The manufacturer has offered \$100 fuel cards to 15,000 owners of vehicles which pose the greatest risk to occupants, including E46 3-Series models similar to that owned by Ms Woods.

The \$1.5 million spend on fuel cards builds on an estimated \$115-130 million cost for BMW to replace airbag components in approximately 136,000 vehicles. An automotive industry insider confirmed the average cost to a carmaker of replacing a single Takata airbag is almost \$1000, and that the ACCC's decision to force brands to recall an additional 1.3 million models would cost the car industry "at least" \$1 billion.

Around 4 million cars in Australia are affected by the Takata airbags issue. The ACCC says approximately 1.3 million airbags have been replaced, and car makers must replace the other 2.7 million before 2021.

Many Australian vehicles with replacement airbags received "like for like" replacements representing new examples of the same fundamentally flawed airbag design originally fitted by manufacturers.

A spokeswoman for the ACCC said "there are around 300,000 vehicles fitted with defective Takata airbag inflators that require future replacement by 31 December, 2020".

A Toyota spokeswoman said approximately 88,333 airbag inflators of an inferior design "were used to immediately secure guest safety" during early recalls. Those airbags will need to be replaced before the ACCC's deadline. Similarly, Mitsubishi said "less than 36,000" Lancer small cars "had a new for old Takata inflator installed", while Mazda will recall more than 3600 cars for a second time.

Honda Australia is working to replace around 3200 Takata airbags every week, but it cannot say how many of the 500,000 airbags it has already replaced will need further action.

A spokesman for the brand said "in some cases, we've provided fuel cards to customers" and that "The challenge remains reaching those customers who've received multiple recall notices, phone calls, texts etcetera, but who have yet to act".

Honda representatives have knocked on doors in an attempt to contact customers whose vehicles contain the deadliest "alpha" airbag inflators. Car companies have also lobbied for road authorities to prevent vehicles with outstanding Takata recalls from being registered.

From: Vagg, Elisabeth <ev@accc.gov.au>
Sent: Wednesday, 11 April 2018 5:10 PM
To: [REDACTED] NYAKUENGAMA Sharon; [REDACTED] s22
Cc: Probyn, Glenn; Matthew, Neville
Subject: Email sent following announcement of Recall Notice [SEC=UNCLASSIFIED]
Attachments: Compulsory Recall - faulty Takata airbag inflators [SEC=UNCLASSIFIED]

Hi [REDACTED] Sharon, [REDACTED] s22

Following on from our catch up I've **attached** the email that was sent out to all suppliers we were aware of at the time when the recall went out on 28 Feb 2018 (voluntarily recalling and those who responded positively to s133D notices that they had Takata airbags) along with the ~141 RAWs participants along with a number of other interested parties which you would have been BCC into as well.

Let me know if you need me to try and dig up all the email addresses from the distribution list.

Thanks
Liz

Liz Vagg

Director Operations (a/g) | Takata Task Force | Consumer Product Safety Branch

Australian Competition & Consumer Commission

23 Marcus Clarke Street Canberra 2601

T: +61 2 6243 1355

www.accc.gov.au www.productsafety.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

From: takatarecall <takatarecall@accc.gov.au>
Sent: Thursday, 1 March 2018 12:15 PM
To: takatarecall
Subject: Compulsory Recall - faulty Takata airbag inflators [SEC=UNCLASSIFIED]

Good afternoon

The purpose of this email is to inform you that the Assistant Minister to the Treasurer, the Honourable Michael Sukkar MP, has issued a compulsory recall notice for vehicles containing frontal Takata airbag inflators that use phase-stabilised ammonium nitrate propellant without a desiccant and those that use a calcium sulphate desiccant (**Affected Takata Airbag Inflators**) as well as spare parts that are, or contain, Affected Takata Airbag Inflators.

The [Consumer Goods \(Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts\) Recall Notice 2018](#) commencing 1 March 2018 and the [Explanatory Statement](#) have been registered on the Federal Register of Legislation and are able to be viewed via the links provided.

The ACCC has also published the following information on the Product Safety Australia website:

- About the recall: <https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/about-the-compulsory-takata-airbag-recall>
- Information for suppliers of Affected Takata Airbag Inflators <https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/what-suppliers-should-do>
- Information for consumers <https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/what-drivers-should-do>

The ACCC will publish/provide further guidance material to assist suppliers of Affected Takata Airbag Inflators in meeting their obligations under the Recall Notice, including their reporting requirements in due course.

Should you have any questions about the recall, or would like to discuss this information further, please contact takatarecall@accc.gov.au.

Regards

Takata Task Force

Takata Task Force | Consumer Product Safety Branch
Australian Competition & Consumer Commission
23 Marcus Clarke Street Canberra 2601
www.accc.gov.au www.productsafety.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

From: Vagg, Elisabeth <ev@accc.gov.au>
Sent: Fridav. 12 January 2018 11:57 AM
To: [REDACTED] e s22
Cc: Probyn, Glenn; [REDACTED] NYAKUENGAMA Sharon; Matthew, Neville; Klaver, Jan; Probyn, Glenn; Ford, Mandy
Subject: For input - Backgrounder doc for MLIT - 12 Jan 2018 [SEC=UNCLASSIFIED]
Attachments: Australian Experience - Defective Takata Airbag Inflators - January 2018.docx; Meeting Agenda - ACCC_DIRDC_MLIT - Takata vehicle recalls - 16 Jan 2018.pdf

Hi [REDACTED] s22

I've attached a high level summary document on Australia's experience to provide MLIT. I'm aiming to have this translated into Japanese today to provide MLIT in advance of the meeting, so would appreciate any comments/track changes before **COB today**.

I've also attached the pdf translated version agenda which has been provided to MLIT. [REDACTED] s47F advised that they plan on providing us some materials tomorrow, so I'll ensure you receive a copy of this. It may require translation, but I'll help organise this if needed.

Thanks
Liz

From: Vagg, Elisabeth
Sent: Thursday, 11 January 2018 10:04 AM
To: [REDACTED] s22
Cc: 'Probyn, Glenn'; [REDACTED]; 'NYAKUENGAMA Sharon'; 'Matthew, Neville'; 'Klaver, Jan'; 'Probyn, Glenn'; Ford, Mandy
Subject: For input - MLIT draft agenda - midday 11 Jan 2018 [SEC=UNCLASSIFIED]

Hi [REDACTED] s22

For their question on the second-hand car regulation system, as you suggest it may be beneficial to discuss RAWs and other mechanisms to import second-hand vehicles and how we regulate that in Australia.

Thank you for your suggestion and think it's worth asking them about their reasons behind and experiences where vehicles have had their airbag disabled and whether it's still common practice or if parts availability is now a non-issue.

Thank you
Liz

From: [REDACTED] nrastructure.gov.au]
Sent: Thursday, 11 January 2018 9:17 AM s22
To: Vagg, Elisabeth
Cc: Probyn, Glenn; [REDACTED]; NYAKUENGAMA Sharon; Matthew, Neville; Klaver, Jan; Probyn, Glenn
Subject: RE: For input - MLIT draft agenda - midday 11 Jan 2018 [SEC=UNCLASSIFIED]

Hi Liz,

I've just added the comments in red, just to highlight the scope of the checks done by STRAs and how they vary across the country.

Regarding the agenda, can you clarify if section 2c is an explanation of the RAWs system?

Also, some history, we had an issue with RAWs a couple of years ago with vehicles coming from Japan, in where MLIT allowed the disabling of the passenger side airbags in some vehicles (due to parts availability issued at the time). This also required a sticker to be placed on the vehicle notifying the disabling of the airbag and for that seating position not to be used. We have since sorted the issue by requesting evidence from the importer that the vehicle has been campaigned, however it may be worthwhile touching on the issue of disabling of airbags.

On the MLIT website (but only on the Japanese version of the website, not English), campaigns that have this provisional step of disabling the airbag, the information is clearly stated in the recall notification. However, the vehicle is still to be campaigned once parts become available.

Mandy Ford has recently been discussion the issue of disabling airbags regarding [REDACTED] though the [REDACTED] 47G issue is different as the vehicles (by category) are not mandated to meet the occupant protection ADR. Something to run by Neville and Glenn to see if they want to spin this into the discussion somehow.

Regards

[REDACTED]
Recalls Manager
Regulatory Policy, Risk and Compliance Section
Vehicle Safety Standards
Department of Infrastructure, Regional Development and Cities

all s22

From: Vagg, Elisabeth [<mailto:ev@acc.gov.au>]

Sent: Wednesday, 10 January 2018 3:12 PM

Cc: Probyn, Glenn <glenn.probyn@acc.gov.au>; [REDACTED]
NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>; Matthew, Neville
<neville.matthew@acc.gov.au>; Klaver, Jan <jan.klaver@acc.gov.au>; Probyn, Glenn <glenn.probyn@acc.gov.au>
Subject: For input - MLIT draft agenda - midday 11 Jan 2018 [SEC=UNCLASSIFIED]

Hi [REDACTED] s22

As discussed, to help guide discussions I've attached a draft agenda for the meeting with MLIT on **Tue 16 Jan from 2-4pm**. Please let me know you have any changes/comments by **midday tomorrow**, with the aim to translate and send it across COB tomorrow.

They have requested a full translation service for the meeting, so I'll be organising for a translator to be present in Melbourne.

A couple of the items for discussion are based on some questions MLIT asked, which I've copied in below the responses provided. Also I've got a draft backgrounder document on Australia's experience (5 page high level summary) and some questions were wanting to find out for MLIT which I'm aiming to have for you tomorrow before its translated and sent prior to the meeting.

Answers to some questions we have previously provided to MLIT:

1. What 'technical safety inspection certificate' or 'periodical technical inspection' regime operates in Australia (we will refer them to <http://www.australia.gov.au/information-and-services/transport-and-regional/registration-and-licensing-authorities> which provides links to State and Territory motor vehicle inspections, licencing and registration authorities, but would appreciate any overviews you had of how things work in Australia – or in an example state or territory).
 - The State and Territory government registration authorities generally require a second hand vehicle to be inspected for roadworthiness (technical safety inspection certificate) at the sale of the vehicle from one person to another or at transfer of vehicle registration from one State to another. **This varies across the country. My understanding it is mandatory in Victoria but is only required if requested in other jurisdictions.**
 - All State and Territory governments generally use their police officers or transport inspectors to conduct random (roadside) vehicle inspections of all road vehicles including private passenger vehicles.
 - Generally, private passenger vehicles are not required to have a periodic inspection. Only certain road vehicles (eg heavy goods vehicles, Taxi, buses) are required to have a periodic inspection. **In NSW all vehicles more than five years old will require a safety check as a condition of registration renewal.**
 - **These checks are generally only physical checks, i.e operation of lighting, wipers, oil leaks, condition of tyres, exhaust systems, brakes, suspension components, seat belts. In NSW the safety check does involve brake test on the road measuring the deceleration of the vehicle.**
2. If there is a specific registration system in Australia for owners of second-hand cars.
 - Other than detailed above, there is no specific registration system for owners of second hand vehicles.
3. Query about the framework and scope for vehicle recalls in Australia (we will refer them to <https://www.productsafety.gov.au/about-us/accc-role> but again further information you have might be of assistance).
 - Suggest to also refer them to the websites:
<https://infrastructure.gov.au/vehicles/recalls/index.aspx> and
<https://www.productsafety.gov.au/recalls?source=recalls>
 - For specific information about Takata recalls for consumers we have the following frequently asked questions available online here - [FAQs on the Takata airbag recall](#) also here's a link to the Minister's media release - [Proposed compulsory recall: vehicles with defective Takata airbags](#).
4. What are the roles and responsibilities of car-makers in recalls in Australia.
 - Suggest you refer them to the website:
https://infrastructure.gov.au/vehicles/recalls/recall_guidelines.aspx

Thanks

Liz

Ext. 6243 1355

From: [REDACTED] [infrastructure.gov.au\]](mailto:[REDACTED]@infrastructure.gov.au)

Sent: Monday, 8 January 2018 3:55 PM

s22

To: Probyn, Glenn

Cc: Probyn, Glenn; Vagg, Elisabeth; [REDACTED]; NYAKUENGAMA Sharon; Matthew, Neville

Subject: RE: MLIT visit to the ACCC - Takata - outline of measures to not renew vehicle inspection certificates
[DLM=For-Official-Use-Only] [SEC=UNCLASSIFIED]

Good Afternoon Glenn,

I will be in Melbourne next week for other business, My understanding is that the meeting is likely to be on the afternoon of Tuesday 16th January, can you please confirm the time and place as soon as you can.

Regards

[REDACTED] s22

Recalls Manager
Regulatory Policy, Risk and Compliance Section
Vehicle Safety Standards
Department of Infrastructure, Regional Development and Cities

Phone [REDACTED] s22

From: Matthew, Neville [<mailto:neville.matthew@accc.gov.au>]

Sent: Monday, 8 January 2018 8:36 AM

To: NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>

Cc: Probyn, Glenn <glenn.probyn@accc.gov.au>; Vagg, Elisabeth <ev@accc.gov.au>; [REDACTED] s22

Subject: RE: MLIT visit to the ACCC - Takata - outline of measures to not renew vehicle inspection certificates
[DLM=For-Official-Use-Only]

Hi Sharon

Thanks for that – Glenn is overseeing arrangements and I'd be happy for us to engage an interpreter. As it turns out, I am unable to travel that day (too many other meetings already) so I will attend by video. I envisage that Glenn will lead the main part of the presentation in Melbourne.

Cheers

Neville

Neville Matthew

Executive General Manager [A/g] | Consumer Small Business Product Safety Division

Australian Competition & Consumer Commission

23 Marcus Clarke Street Canberra 2601

T: +61 2 6243 1066

www.accc.gov.au www.productsafety.gov.au

Executive Assistant – Fay O'Connor - +61 2 6243 1391

From: NYAKUENGAMA Sharon [<mailto:Sharon.Nyakuengama@infrastructure.gov.au>]

Sent: Saturday, 6 January 2018 9:42 AM

To: Matthew, Neville

Cc: Probyn, Glenn; Vagg, Elisabeth; [REDACTED] s22

Subject: RE: MLIT visit to the ACCC - Takata - outline of measures to not renew vehicle inspection certificates
[DLM=For-Official-Use-Only]

For-Official-Use-Only

Hello Neville

Thanks for your email inviting us to participate in the meeting with MLIT. We would like to attend and propose that [REDACTED] travels to Melbourne to participate in person and that [REDACTED] and/or I join by videoconference.

all s22

Also, if haven't already done so, can I suggest that you consider arranging an interpreter who also has some technical/scientific qualifications. When [REDACTED] met with MLIT officials in Japan previously our embassy arranged for an interpreter to attend and even though the Japanese officials had relatively good English, everyone found that having the interpreter available was helpful.

Regards
Sharon

Sent with BlackBerry Work
(www.blackberry.com)

This material contains information that, if disclosed inappropriately, may cause limited damage to national security, Australian Government agencies, commercial entities or members of the public. Recipients should ensure they handle and store this material appropriately. For-Official-Use-Only

From: Matthew, Neville <neville.matthew@accc.gov.au>

Date: Tuesday, 02 Jan 2018, 8:52 am

To: NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>

Cc: Probyn, Glenn <glenn.probyn@accc.gov.au>, Vagg, Elisabeth <ev@accc.gov.au>

Subject: FW: MLIT visit to the ACCC - Takata - outline of measures to not renew vehicle inspection certificates
[DLM=For-Official-Use-Only]

Hi Sharon

s22

I imagine you've already been told by [REDACTED] that MLIT are planning to come and visit you in January – and expect to meet in Melbourne 16th.

MLIT have confirmed that the following two officials will be visiting the ACCC in Melbourne:

- [REDACTED] Special Assistant to the Director of the Division, Recall Enforcement Office,
s47F Road Transport Bureau [REDACTED]
- [REDACTED] Chief of the Section, Defects Investigation Office, Road Transport
Bureau [REDACTED] s47F

They've also advised that from their side they propose to provide an explanation about:

- Japan's recall system
- Situation in Japan in relation to Takata and measures taken in response
- An overview of measures to not renew vehicle inspection certificates

I'd propose to cover the same broad issues – and just wanted to see if you wanted to participate. I'll probably go to Melbourne, but others would join by video so that's an option for you too.

Cheers

Neville

Neville Matthew

General Manager | Consumer Product Safety Branch

Australian Competition & Consumer Commission

23 Marcus Clarke Street Canberra 2601

T: +61 2 6243 1066

www.accc.gov.au www.productsafety.gov.au

Executive Assistant – Fay O'Connor - +61 2 6243 1391

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

Disclaimer

This message has been issued by the Department of Infrastructure, Regional Development and Cities. The information transmitted is for the use of the intended recipient only and may contain confidential and/or legally privileged material.

Any review, re-transmission, disclosure, dissemination or other use of, or taking of any action in reliance upon, this information by persons

or entities other than the intended recipient is prohibited and may result in severe penalties.

If you have received this e-mail in error, please notify the Department on (02) 6274-7111 and delete all copies of this transmission together with any attachments.

Disclaimer

This message has been issued by the Department of Infrastructure, Regional Development and Cities. The information transmitted is for the use of the intended recipient only and may contain confidential and/or legally privileged material.

Any review, re-transmission, disclosure, dissemination or other use of, or taking of any action in reliance upon, this information by persons

or entities other than the intended recipient is prohibited and may result in severe penalties.

If you have received this e-mail in error, please notify the Department on (02) 6274-7111 and delete all copies of this transmission together with any attachments.

Defective Takata Airbag Inflators in Australia

1. Context: regulator interaction

The Commonwealth Department of Infrastructure, Regional Development and Cities (**DIRDC**) is the agency responsible for the regulation of vehicles when supplied to the market and monitors voluntary recalls of vehicles.

The Australian Competition and Consumer Commission (**ACCC**) receives recall notification from suppliers, ensures that recall notices comply with Australian Consumer Law (**ACL**) requirements and publishes recall notices on the Product Safety Australia website.

1.1 Commonwealth motor vehicle regulation

DIRDC administers the *Motor Vehicle Standards Act 1989* (Cth) and *Motor Vehicle Standards Regulations 1989* (Cth). Under the *Motor Vehicle Standards Act 1989*, a Vehicle Import Approval is required to import a vehicle.

The *Motor Vehicle Standards Act* applies to all road vehicles, whether they are newly manufactured in Australia or are imported as new or second hand vehicles. The *Motor Vehicle Standards Act* requires all road vehicles to comply with the relevant national standards, the *Australian Design Rules* (**ADRs**), at the time of manufacture and first supply to the Australian market. The ADRs are national standards for, among other things, vehicle safety.

1.2 Australian vehicle safety system requirements

The ADR's set out performance requirements for occupant protection in motor vehicles and harmonise more closely with European regulations than US Federal Motor Vehicle Safety Standards. Due to the mandatory use of seatbelts in Australia, airbags are considered a supplementary restraint system as they are to be used in conjunction with seat belts.

Once a vehicle is supplied to the Australian market, regulation passes to the relevant State or Territory government for administration of in-service requirements such as registration, road-worthiness and vehicle modifications.

All States and Territories provide for the registration of motor vehicles by road transport authorities. Eligibility for registration varies across jurisdictions but includes continued compliance with the ADRs applying to that vehicle when built or imported.

Each State and Territory requires some form of safety inspection to ensure compliance with the relevant vehicle standards before registering a vehicle, at particular intervals, being cited by police for safety faults, or before a transfer of ownership.

1.3 Australian Consumer Law

The Australian consumer product safety framework is underpinned by the Australian Consumer Law (ACL), which took effect on 1 January 2011. The ACL is set out in Schedule 2 to the *Competition and Consumer Act 2010* (CCA). The ACL is applied as a law of the Commonwealth (CCA Part XI) and as a law of the States and Territories. Prior to January 2011, the *Trade Practices Act 1974* (Cth) (TPA), in conjunction with laws of the states and territories, underpinned the product safety framework.

Under the ACL, suppliers are responsible for selling consumer goods that are safe and fit for purpose. The ACL provides consumers with specific protections for consumer transactions called statutory consumer guarantees every time they purchase goods or services. One of those guarantees is that goods will be of acceptable quality, defined in the ACL as being safe, fit for purpose and free from defects. For goods supplied prior to 2011, the implied warranties provided by the TPA apply, and most relevantly, the implied warranty of merchantable quality (which includes that the goods be free from defects).

In addition, under specific provisions of the ACL, Commonwealth, State and Territory Ministers can regulate consumer goods and product related services by:

- issuing safety warning notices;
- banning products on an interim basis;
- issuing a compulsory recall notice to suppliers (in relation to goods only); and
- in relation to the Commonwealth Minister, declaring mandatory safety standards, imposing permanent bans and making an information standard.

2. The Australian motor vehicle market

In Australia, there are about 18.8 million registered motor vehicles including 14.1 million passenger vehicles. The average age of all registered vehicles is about 10.1 years.

Motor vehicle production is primarily undertaken by large global firms. An important feature of the industry is the vertically connected 'manufacturer authorised' supply chains organised around car manufacturer brands. Businesses in these supply chains are vertically connected through commercial mechanisms such as manufacturer ownership of car and parts distributors, authorised dealer agreements, franchise and licensing agreements.

In Australia, in 2016 around 1.1 million new cars were sold at more than 1,500 new car dealers operating more than 3,500 retail outlets. Broadly:

- over 90% of the new cars sold in Australia were manufactured overseas;
- approximately 43 per cent were sold by manufacturers and their distributors in wholesale markets to commercial and government fleet buyers;
- the remaining 57 per cent were retailed by authorised dealers, with households accounting for two thirds of purchases, businesses around 29 per cent and governments around five per cent; and
- only a very small number of new cars are currently purchased in Australia through car brokers and direct from the manufacturer.

In addition to new car sales, it is estimated that a further 3.7 million used cars are sold per annum in Australia. Used cars may be sold by:

- authorised and independent used car dealers;
- auction houses; and
- private sale.

Buyers of new and used cars include households, small businesses and larger commercial and government fleet buyers.

The automotive aftermarket includes:

- the supply of vehicle parts;
- car repairs and servicing; and

- crash repairs.

Consumers may repair their vehicles themselves or by taking their vehicle to a dealer authorised by the manufacturer (Original Equipment Manufacturer, referred to as the 'OEM') or an independent repairer. Replacement parts may be new or used, and are increasingly being purchased online rather than in traditional bricks and mortar stores. Salvage or scrap yards are a common source of used replacement parts when vehicles that have reached the end of their life span are dismantled.

3. Australian recall system

3.1 Voluntary recalls

Many suppliers voluntarily initiate their own recalls after becoming aware that one or more of their products presents a safety risk. If suppliers are identified as having sold consumer products that are unsafe, product recalls may also be negotiated by the ACCC or other regulators.

3.2 Mandatory recalls

In some cases, the ACCC can recommend that the responsible Commonwealth Minister initiate a compulsory recall in order to protect the public from an unsafe product. If this occurs, the ACCC will direct the manner in which the compulsory recall is to occur and will enforce compliance.

4. Voluntary Takata airbag recalls in Australia

In Australia, between December 2009 and November 2017, nine vehicle manufacturers including BMW, FCA, Ferrari, Honda (including Honda MPE), Mazda, Mitsubishi, Nissan, Subaru, Toyota have progressively voluntarily recalled approximately vehicles fitted with Affected Takata Airbag Inflators. The first recalls of Takata airbags started in 2009 with approximately 2000 vehicles. This recall concerned 2001-2002 Honda Accord and CRV models. Currently around 2.7 million vehicles are subject to voluntary recall in Australia. This equates to approximately 1 in every 5.2 passenger vehicles in Australia having been recalled.

4.1 Alpha airbags

The ACCC is particularly concerned about Takata airbags classified as 'Alpha' as these have a substantially higher risk of misdeployment and higher risk of causing harm. These airbags pose an immediate threat to safety as they were not manufactured according to design standards.

In Australia, the higher risk 'alpha' inflators were fitted to certain models of Honda, BMW, Nissan and Toyota vehicles between 2001-2004.

4.2 Recall monitoring

The Australian Government has been meeting with affected vehicle manufacturers and receiving updates on recall progress, particularly since early 2015 when the number of vehicles recalled began to significantly increase.

International research has been an important element in informing Australia's approach to the recall. Following the findings relating to alpha and beta airbags and the expansion of the US recall to include beta airbags, the recall in Australia was also expanded resulting in some previously recalled vehicles being subject to a second recall.

4.3 Voluntary recall rates

In Australia, the voluntary recall rates as at December 2017 are as follows:

- Overall Total: 2.72 million
- Rectified: 1.62 million (or 59.6%)
- Outstanding: 1.1.million

- Alpha Total: 115,000
- Rectified: 89,000 (77%)
- Outstanding: 26,000

5. Airbag inflator ruptures in Australia

Globally, the ACCC is aware that the misdeployment of Takata PSAN airbag inflators have been associated with at least 21 deaths and at least 230 injuries. Of the fatalities, 13 have occurred in the US, 5 in Malaysia, 1 in India and 1 in Australia.

In Australia there have been three known misdeployments of Takata airbag inflators which have resulted in the canister rupturing and expelling metal fragments.

- In September 2016, the first known misdeployment occurred when an airbag was removed from a BMW vehicle as part of a process to safely dispose of residual parts and the inflator was triggered causing rupture. A 5 cm long piece of metal from the rupture was found on the roof of a nearby building.
- On 24 April 2017, a 21 year old woman was seriously injured in a vehicle accident in the Northern Territory, when the driver side airbag misdeployed during a collision. The driver was struck in the head by a piece of shrapnel, from the inflator casing. The vehicle involved was a 2005 RAV 4 which was included in a recall campaign.
- On 13 July 2017, a 58 year old man died at the scene of a minor vehicle accident in Sydney, when he was struck in the neck by shrapnel from an airbag that misdeployed. The vehicle involved was a 2007 Honda CRV which was included in a recall campaign

6. Australian Government action

2009	The first Australian Takata airbag recalls initiated by Toyota and Honda.
24 April 2017	A Takata airbag misdeployed during a car accident which contributed to a woman's serious injuries.
13 July 2017	A man in NSW tragically died when his Takata airbag misdeployed.
24 July 2017	<p>The Commonwealth Minister for Small Business and the Commonwealth Minister for Urban Infrastructure issued a media release and jointly wrote to affected vehicle manufacturers seeking a comprehensive status update on the progress of their recall program and their communications with owners of vehicles potentially affected.</p> <p>The ACCC began examining the recall strategies employed by each manufacturer to ensure they are complying with their obligations under the Australian Consumer Law.</p>

July 2017	Product Safety added ' <i>Manufacturer helplines and contact details</i> ' page to assist consumers with the Takata recall. Please direct consumers to the Product Safety website .
5 August 2017	The Commonwealth Minister for Small Business issued a Safety Warning Notice to consumers about the risks involved in the use of vehicles that have been fitted with Takata airbags and strongly urged consumers to check whether their vehicle has been subjected to this recall.
6 August 2017	ACCC Takata Task Force announced.
14 August 2017	DIRDC released its report on the progress of the voluntary recalls.
15 August 2017	The Commonwealth Minister for Small Business and the Commonwealth Minister for Urban Infrastructure issued a joint media release concerning alpha airbags.
18 August 2017	The ACCC updated the product safety website to provide advice to consumers in respect of alpha bags.
21 September 2017	The Commonwealth Minister for Small Business issued the Proposed Recall Notice in relation to motor vehicles with specified Takata airbag inflators and specified salvaged Takata airbag inflators.
9 October 2017	The ACCC held a supplier conference to hear verbal submissions on the proposed draft compulsory recall notice of motor vehicles fitted with defective Takata airbag inflators. Within this consultation process the ACCC also sought written submissions from suppliers and interested parties.
13 October 2017	The ACCC published a summary of the supplier conference and public submissions on the ACCC's Product website.
Currently	The ACCC will be reporting to Government recommending whether the Minister should issue a recall notice in the same or modified terms as the draft recall notice or whether to not issue a recall notice. Should any compulsory recall be issued by the Minister, it will specify the manner, timing and responsibilities for recall activities.

Attachment A – Voluntary recalls in Australia

Product Safety Australia Website: <https://www.productsafety.gov.au/news/takata-airbag-recalls-affecting-australian-consumers>

Make & model	Year Range	PRA No.
BMW 3 Series E46 ALPHA	12/2001 - 03/2003	2013/13576
BMW 3 Series E46	09/1999 - 08/2006	2016/15581
BMW 5 Series E39, 3 Series E46, X5 E53	2002-2005	2016/15581
BMW 5 series E39, 3 Series E46, X5 E53	2000-2004	2017/15881
BMW E70 X5, E71 X6	2007-2012	2017/16230
BMW E70 X5, E71 X6	2007-2012	2017/16298
Chrysler 300(LE/LX)	2005-2012	2016/15516
Chrysler 300, 300C	2005-2010	2015/14742
Dodge RAM	2004-2010	2016/15516
Ferrari 458, California, FF	2008-2011	2016/15430
Ford Mustang	2006-2014	2015/14924
Honda Accord, CR-V ALPHA	2001-2002	2009/10969
Honda Civic ALPHA	2001	2010/11785
Honda Accord ALPHA	2001-2002	2011/12633
Honda Civic, Accord, Accord Euro, CR-V, Jazz, MDX ALPHA	2001-2003	2013/13549
Honda Jazz ALPHA	2004	2014/14438
Honda Accord Euro, Civic Hybrid, CR-V, Civic, Jazz	2003-2004	2014/14498
Honda Accord Euro, CR-V, Civic, Jazz, City	2002-2009	2015/14703

Honda Jazz, CR-V	2005-2007	2015/14702
Honda MDX, Accord	2001-2007	2015/14737
Honda City, CR-V, Insight, Jazz, Jazz Hybrid	2006-2012	2015/14819
Honda City, CR-V, Insight, Jazz, Jazz Hybrid	2011-2014	2016/15197
Honda Civic, Legend, Jazz Hybrid	2006-2012	2016/15198
Honda Accord Euro, City, CR-V, Jazz, Insight	2007-2011	2016/15496
Honda Legend, Odyssey, Accord, MDX	2003-2011	2016/15495
Honda Civic, Accord	2006-2011	2016/15494
Honda Accord Euro, City, Jazz & Insight	2012	2017/15856
Honda Legend	2012	2017/15857
Honda Accord	2012	2017/15859
Honda Civic	2001	2017/15860
Jeep Wrangler JK	2007-2012	2016/15516
Lexus SC430	2000-2003	2013/13545
Lexus IS 250, IS 250C, 350, IS F	2005-2011	2016/15425
Lexus IS 250, IS 350, IS 250C, IS-F, LFA	2011-2012	2017/15846
Mazda2 (DE)	2010	2016/15522
Mazda2	2007-2015	2016/15521
Mazda RX-8	2008-2012	2016/15521
Mazda6, BT-50	2005-2011	2015/14761
Mazda6, RX-8 ALPHA	2002-2007	2015/14761
Mazda B2500 & B2600	2002-2011	2015/14760
Mazda6, CX-7 & CX-9	2006-2012	2017/16232
Mercedes-Benz passenger cars SL, SLK	2014	2014/14242
Mitsubishi GA & GB i-MiEV	2010-2011	2017/15990
Mitsubishi Lancer	2003-2008	2015/14936
Mitsubishi ML & MN Triton	2007-2014	2016/15523

Mitsubishi Pajero NS, NT, NW, NX	2007-2016	2016/15617
Mitsubishi Pajero NS & NT	2006-2009	2017/15991
Mitsubishi Pajero NT & NW	2010-2012	2017/16025
Nissan N16 Pulsar, Y61 Patrol	2001	2010/11761
Nissan N16 Pulsar, Y61 Patrol		2017/15940
Nissan N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail ALPHA	2000-2004	2013/13542
Nissan N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 maxima ALPHA	2001-2003	2014/14182
Nissan N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 maxima	2003	2015/14751
Nissan N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 maxima	2004-2007	2015/14752
Nissan D22 Navara, T30 X-Trail, J31 Maxima, Y61 Patrol	2007-2008	2015/14821
Nissan D22 Navara, Y61 Patrol	2009-2012	2016/15769
Nissan D40 Navara	2008-2014	2016/15228
Nissan D40 Navara	2006-2015	2017/16363
Nissan Tiida	2006-2012	2016/15383
Nissan C11 Tiida	2006-2012	2017/16363
Peformax Silverado, Sierra, Mustang	2007-2008	2015/14789
Subaru Impreza	2004-2007	2015/14715
Subaru Tribeca, Liberty, Outback	2004-2013	2016/15507
Subaru Impreza, Forester	2008-2013	2016/15766
Subaru Exiga	2010-2014	2017/16012
Subaru Liberty & Outback	2010-2014	2017/16013
Toyota Corolla, Avensis Verso, Lexus SC430 ALPHA	2000-2004	2013/13544
Toyota Echo, Rav 4 ALPHA	2002-2003	2014/14456
Toyota Echo, Rav 4	2003-2005	2015/14700

Toyota Corolla, Avensis Verso, Yaris	2003-2007	2015/14701
Toyota Avensis Verso, Yaris	2007-2008	2015/14794
Toyota Corolla, Yaris, Avensis Verso	2006-2011	2016/15709
Toyota Corolla	2003-2005	2017/15950
Toyota Corolla, Yaris & Rukus	2010-2012	2017/16010
Toyota Echo, Rav 4	2002-2003	2017/16014

MOTORCYCLES

Make & model	Year Range	PRA No.
American Honda Motor GL1800		2016/15440
Honda GL1800 Goldwing	2012-2015	2017/15906

TRUCKS

Make & model	Year Range	PRA No.
Volvo UD Trucks Quon & Condor	2011-2016	2017/16021
Hino 300 Series Trucks	2011-2012	2017/16006

From: Vagg, Elisabeth <ev@accc.gov.au>
Sent: Thursday, 11 January 2018 10:04 AM
To: s22
Cc: Probyn, Glenn; s22; NYAKUENGAMA Sharon; Matthew, Neville; Klaver, Jan; Probyn, Glenn; Ford, Mandy
Subject: For input - MLIT draft agenda - midday 11 Jan 2018 [SEC=UNCLASSIFIED]
Attachments: DORIS - D18-2254 Draft Agenda - ACCC, DIRDC and MLIT Meeting - Takata Ai....docx

Hi s22

For their question on the second-hand car regulation system, as you suggest it may be beneficial to discuss RAWs and other mechanisms to import second-hand vehicles and how we regulate that in Australia.

Thank you for your suggestion and think it's worth asking them about their reasons behind and experiences where vehicles have had their airbag disabled and whether it's still common practice or if parts availability is now a non-issue.

Thank you
 Liz

From: s22
Sent: Thursday, 11 January 2018 9:17 AM
To: Vagg, Elisabeth
Cc: Probyn, Glenn; s22; NYAKUENGAMA Sharon; Matthew, Neville; Klaver, Jan; Probyn, Glenn
Subject: RE: For input - MLIT draft agenda - midday 11 Jan 2018 [SEC=UNCLASSIFIED]

Hi Liz,

I've just added the comments in red, just to highlight the scope of the checks done by STRAs and how they vary across the country.

Regarding the agenda, can you clarify if section 2c is an explanation of the RAWS system?

Also, some history, we had an issue with RAWS a couple of years ago with vehicles coming from Japan, in where MLIT allowed the disabling of the passenger side airbags in some vehicles (due to parts availability issued at the time). This also required a sticker to be placed on the vehicle notifying the disabling of the airbag and for that seating position not to be used. We have since sorted the issue by requesting evidence from the importer that the vehicle has been campaigned, however it may be worthwhile touching on the issue of disabling of airbags.

On the MLIT website (but only on the Japanese version of the website, not English), campaigns that have this provisional step of disabling the airbag, the information is clearly stated in the recall notification. However, the vehicle is still to be campaigned once parts become available.

Mandy Ford has recently been discussion the issue of disabling airbags regarding Performax, though the Performax issue is different as the vehicles (by category) are not mandated to meet the occupant protection ADR. Something to run by Neville and Glenn to see if they want to spin this into the discussion somehow.

Regards

[REDACTED]
Recalls Manager

s22 Regulatory Policy, Risk and Compliance Section
Vehicle Safety Standards
Department of Infrastructure, Regional Development and Cities
[REDACTED]

From: Vagg, Elisabeth [<mailto:ev@accc.gov.au>]

Sent: Wednesday, 10 January 2018 3:12 PM

To: [REDACTED] [\[REDACTED\]@infrastructure.gov.au](mailto:[REDACTED]@infrastructure.gov.au)

Cc: Probyn, Glenn <glenn.probyn@accc.gov.au> s22

NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>; Matthew, Neville

<neville.matthew@accc.gov.au>; Klaver, Jan <jan.klaver@accc.gov.au>; Probyn, Glenn <glenn.probyn@accc.gov.au>

Subject: For input - MLIT draft agenda - midday 11 Jan 2018 [SEC=UNCLASSIFIED]

Hi s22

As discussed, to help guide discussions I've attached a draft agenda for the meeting with MLIT on **Tue 16 Jan from 2-4pm**. Please let me know you have any changes/comments by **midday tomorrow**, with the aim to translate and send it across COB tomorrow.

They have requested a full translation service for the meeting, so I'll be organising for a translator to be present in Melbourne.

A couple of the items for discussion are based on some questions MLIT asked, which I've copied in below the responses provided. Also I've got a draft backgrounder document on Australia's experience (5 page high level summary) and some questions were wanting to find out for MLIT which I'm aiming to have for you tomorrow before its translated and sent prior to the meeting.

Answers to some questions we have previously provided to MLIT:

1. What 'technical safety inspection certificate' or 'periodical technical inspection' regime operates in Australia (we will refer them to <http://www.australia.gov.au/information-and-services/transport-and-regional/registration-and-licensing-authorities> which provides links to State and Territory motor vehicle inspections, licencing and registration authorities, but would appreciate any overviews you had of how things work in Australia – or in an example state or territory).
 - The State and Territory government registration authorities generally require a second hand vehicle to be inspected for roadworthiness (technical safety inspection certificate) at the sale of the vehicle from one person to another or at transfer of vehicle registration from one State to another. **This varies across the country. My understanding it is mandatory in Victoria but is only required if requested in other jurisdictions.**
 - All State and Territory governments generally use their police officers or transport inspectors to conduct random (roadside) vehicle inspections of all road vehicles including private passenger vehicles.
 - Generally, private passenger vehicles are not required to have a periodic inspection. Only certain road vehicles (eg heavy goods vehicles, Taxi, buses) are required to have a periodic inspection. **In NSW all vehicles more than five years old will require a safety check as a condition of registration renewal.**

- These checks are generally only physical checks, i.e operation of lighting, wipers, oil leaks, condition of tyres, exhaust systems, brakes, suspension components, seat belts. In NSW the safety check does involve brake test on the road measuring the deceleration of the vehicle.
2. If there is a specific registration system in Australia for owners of second-hand cars.
 - Other than detailed above, there is no specific registration system for owners of second hand vehicles.
 3. Query about the framework and scope for vehicle recalls in Australia (we will refer them to <https://www.productsafety.gov.au/about-us/accc-role> but again further information you have might be of assistance).
 - Suggest to also refer them to the websites:
<https://infrastructure.gov.au/vehicles/recalls/index.aspx> and
<https://www.productsafety.gov.au/recalls?source=recalls>
 - For specific information about Takata recalls for consumers we have the following frequently asked questions available online here - [FAQs on the Takata airbag recall](#) also here's a link to the Minister's media release - [Proposed compulsory recall: vehicles with defective Takata airbags](#).
 4. What are the roles and responsibilities of car-makers in recalls in Australia.
 - Suggest you refer them to the website:
https://infrastructure.gov.au/vehicles/recalls/recall_guidelines.aspx

Thanks

Liz

Ext. 6243 1355

From: s22 [mailto:s22@infrastructure.gov.au]
Sent: Monday, 8 January 2018 3:55 PM
To: Probyn, Glenn
Cc: Probyn, Glenn; Vagg, Elisabeth; s22; NYAKUENGAMA Sharon; Matthew, Neville
Subject: RE: MLIT visit to the ACCC - Takata - outline of measures to not renew vehicle inspection certificates [DLM=For-Official-Use-Only] [SEC=UNCLASSIFIED]

Good Afternoon Glenn,

I will be in Melbourne next week for other business, My understanding is that the meeting is likely to be on the afternoon of Tuesday 16th January, can you please confirm the time and place as soon as you can.

Regards

s22

Recalls Manager
Regulatory Policy, Risk and Compliance Section
Vehicle Safety Standards
Department of Infrastructure, Regional Development and Cities

s22

From: Matthew, Neville [<mailto:neville.matthew@acc.gov.au>]
Sent: Monday, 8 January 2018 8:36 AM
To: NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>
Cc: Probyn, Glenn <glenn.probyn@acc.gov.au>; Vagg, Elisabeth <ev@acc.gov.au>

s22

Subject: RE: MLIT visit to the ACCC - Takata - outline of measures to not renew vehicle inspection certificates
[DLM=For-Official-Use-Only]

Hi Sharon

Thanks for that – Glenn is overseeing arrangements and I'd be happy for us to engage an interpreter. As it turns out, I am unable to travel that day (too many other meetings already) so I will attend by video. I envisage that Glenn will lead the main part of the presentation in Melbourne.

Cheers

Neville

Neville Matthew

Executive General Manager [A/g] | Consumer Small Business Product Safety Division
Australian Competition & Consumer Commission
23 Marcus Clarke Street Canberra 2601
T: +61 2 6243 1066
www.accc.gov.au www.productsafety.gov.au

Executive Assistant – Fay O'Connor - +61 2 6243 1391

From: NYAKUENGAMA Sharon [<mailto:Sharon.Nyakuengama@infrastructure.gov.au>]
Sent: Saturday, 6 January 2018 9:42 AM
To: Matthew, Neville
Cc: Probyn, Glenn; Vagg, Elisabeth; [REDACTED]
Subject: RE: MLIT visit to the ACCC - Takata - outline of measures to not renew vehicle inspection certificates
[DLM=For-Official-Use-Only]

s22

For-Official-Use-Only

Hello Neville

Thanks for your email inviting us to participate in the meeting with MLIT. We would like to attend and propose that [REDACTED] travels to Melbourne to participate in person and that [REDACTED] and/or I join by videoconference.

Also, if haven't already done so, can I suggest that you consider arranging an interpreter who also has some technical/scientific qualifications. When [REDACTED] met with MLIT officials in Japan previously our embassy arranged for an interpreter to attend and even though the Japanese officials had relatively good English, everyone found that having the interpreter available was helpful.

all s22

Regards
Sharon

Sent with BlackBerry Work
(www.blackberry.com)

This material contains information that, if disclosed inappropriately, may cause limited damage to national security, Australian Government agencies, commercial entities or members of the public. Recipients should ensure they handle and store this material appropriately. For-Official-Use-Only

From: Matthew, Neville <neville.matthew@accc.gov.au>

Date: Tuesday, 02 Jan 2018, 8:52 am

To: NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>

Cc: Probyn, Glenn <glenn.probyn@accc.gov.au>, Vagg, Elisabeth <ev@accc.gov.au>

Subject: FW: MLIT visit to the ACCC - Takata - outline of measures to not renew vehicle inspection certificates [DLM=For-Official-Use-Only]

Hi Sharon

s22

I imagine you've already been told by [REDACTED] that MLIT are planning to come and visit you in January – and expect to meet in Melbourne 16th.

MLIT have confirmed that the following two officials will be visiting the ACCC in Melbourne:

s47F

[REDACTED], Special Assistant to the Director of the Division, Recall Enforcement Office, Road Transport Bureau [REDACTED]

S47F

[REDACTED] Chief of the Section, Defects Investigation Office, Road Transport Bureau [REDACTED]

They've also advised that from their side they propose to provide an explanation about:

- Japan's recall system
- Situation in Japan in relation to Takata and measures taken in response
- An overview of measures to not renew vehicle inspection certificates

I'd propose to cover the same broad issues – and just wanted to see if you wanted to participate. I'll probably go to Melbourne, but others would join by video so that's an option for you too.

Cheers

Neville

Neville Matthew

General Manager | Consumer Product Safety Branch

Australian Competition & Consumer Commission

23 Marcus Clarke Street Canberra 2601

T: +61 2 6243 1066

www.accc.gov.au www.productsafety.gov.au

Executive Assistant – Fay O'Connor - +61 2 6243 1391

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

Disclaimer

This message has been issued by the Department of Infrastructure, Regional Development and Cities.

The information transmitted is for the use of the intended recipient only and may contain confidential and/or legally privileged material.

Any review, re-transmission, disclosure, dissemination or other use of, or taking of any action in reliance upon, this information by persons

or entities other than the intended recipient is prohibited and may result in severe penalties.

If you have received this e-mail in error, please notify the Department on (02) 6274-7111

and delete all copies of this transmission together with any attachments.

Disclaimer

This message has been issued by the Department of Infrastructure, Regional Development and Cities.

The information transmitted is for the use of the intended recipient only and may contain confidential and/or legally privileged material.

Any review, re-transmission, disclosure, dissemination or other use of, or taking of any action in reliance upon, this information by persons

or entities other than the intended recipient is prohibited and may result in severe penalties.

If you have received this e-mail in error, please notify the Department on (02) 6274-7111

and delete all copies of this transmission together with any attachments.



Meeting Agenda

Meeting date	Tuesday 16 January 2018
Time	2:00 - 4:00 AEST
Locations	Level 17, Casselden, 2 Lonsdale Street Melbourne Victoria 300 ICBR Lvl 1 : Meeting Room West (VCU) IMEL : L17-22 Djirri Room (VCU)
Attendees	<p>Australian Competition and Consumer Commission (ACCC)</p> <p>Neville Matthew Executive General Manager [A/g], Consumer Small Business & Product Safety Division, Glenn Probyn Director Takata Task force , John Fogarty Legal Contractor assisting the Task Force</p> <p>Thyme Burdon, Senior Lawyer, Harriet Gray, Director, Strategy, Consumer Small Business & Product Safety Division, Gad Ellinson, Senior Safety Investigator, Katie Hotchkis, Senior Safety Investigator, Ben Miley, Senior Safety Investigator, Liz Vagg, Assistant Director of Task Force</p> <p>Department of Infrastructure, Regional Development and Cities (DIRDC)</p> <p>Recalls Manager, Regulatory Policy, Risk and Compliance Section, Sharon Nyakuengama General Manager Vehicle Safety Standards Branch, / Director, Regulatory Policy, Risk and Compliance</p> <p>Ministry of Land, Infrastructure, Transport and Tourism (MLIT)</p> <p>, Special Assistant to the Director of the Division, Recall Enforcement Office, Road Transport Bureau</p> <p>Chief of the Section, Defects Investigation Office, Road Transport Bureau</p>
Translator	TBC

1. Introductions

2. Australia's recall system and regulation of vehicles

- Interaction between regulators at a Commonwealth level [ACCC & DIRDC]
- Operation of State and Territory motor vehicle inspections licencing and registration authorities – how Australia regulates the safety of vehicles in issuing registration and conducting inspections [DIRDC]
- Regulation of second-hand cars [DIRDC]
- Roles and responsibilities of car-makers for voluntary recalls in Australia [DIRDC]

3. Current measures in Australia on the voluntary recall of defective Takata airbags [ACCC]

- Fleet size affected and remedy recall rates
- Challenges posed for car-makers and regulators
- Characterisation of the hazard and risk factors

- Alpha and beta inflators
- Place of manufacture
- Desiccant
- Risk factors: age of vehicle, climatic conditions and position in vehicle (driver and passenger side airbags)

4. Future – proposed compulsory recall [ACCC]

- a) Timetable for recalling vehicles based on the safety risk
- b) Measures by suppliers to locate and notify affected consumers
- c) Engagement and communications plan - to clearly communicate to consumers the nature of the safety risk and details of the replacement program
- d) Reporting and record keeping and establishing a database accessible to consumers
- e) Resolving consumer disputes under a dispute resolution process
- f) Salvaged parts – prohibition on the sale of goods under compulsory recall

5. Japan's recall system [MLIT]

6. Situation in Japan in relation to Takata and measures taken in response [MLIT]

7. An overview of measures to not renew vehicle inspection certificates [MLIT]

8. Questions / Discussion [All]

s22

Document 25

From: [REDACTED] s22
Sent: Monday, 19 February 2018 2:09 PM
To: Timothy.Grimwade@acc.gov.au; Matthew, Neville; glenn.probyn@acc.gov.au; NYAKUENGAMA Sharon; [REDACTED] s22
Subject: FW: Agenda: ACCC/DIRD Takata progress meeting 20/02/2018 [SEC=UNCLASSIFIED]
Attachments: Agenda - ACCC DIRD weekly Takata progress meeting 20 February 2018.docx

All

My apologies for the confusion. Our teleconference is scheduled for tomorrow afternoon, Tuesday 20 February 2018, and not this afternoon as stated in my email below.

Kind regards,

s22

Recall Reform Manager | Regulatory Policy, Risk and Compliance
Vehicle Safety Standards | Surface Transport Division
Department of Infrastructure, Regional Development and Cities
GPO Box 594, Canberra ACT 2601
t [REDACTED] s22
e [REDACTED] w www.infrastructure.gov.au

From: [REDACTED]
Sent: Monday, 19 February 2018 1:44 PM
To: 'Timothy.Grimwade@acc.gov.au' <Timothy.Grimwade@acc.gov.au>; 'Matthew, Neville' <neville.matthew@acc.gov.au>; 'glenn.probyn@acc.gov.au' <glenn.probyn@acc.gov.au>; [REDACTED] s22
Subject: Agenda: ACCC/DIRD Takata progress meeting 20/02/2018 [SEC=UNCLASSIFIED]

Dear All

Please find attached an agenda for use during this afternoon's teleconference. Please let me know if you would like anything included and I will update and re-circulate.

s22 [REDACTED] send their apologies.

Regards,

s22

Recall Reform Manager | Regulatory Policy, Risk and Compliance
Vehicle Safety Standards | Surface Transport Division
Department of Infrastructure, Regional Development and Cities
GPO Box 594, Canberra ACT 2601

Weekly progress meeting - Takata recall

Australian Competition and Consumer Commission (ACCC) & Department of Infrastructure, Regional Development and Cities (Infrastructure)

Agenda

2:00pm to 3:00pm | Tuesday, 20 February 2018 | Teleconference
Dial 1300 214 196 then enter PIN 288013#

Standing Items

1. Recommendations to the Minister for Small and Family Business, the Workplace and Deregulation
2. Planning for release of the Notice – stakeholder and media engagement
3. Communications including scripts

Open items

- | | |
|--------------------------------------------------------------------------------------------------|----------------|
| 1. <i>Update on ACCC's proposed engagement with State and Territory Registration Authorities</i> | Infrastructure |
| Infrastructure to provide update. | |
| 2. <i>Definition of supplier in the draft recall notice</i> | ACCC |
| ACCC to provide update. | |
| 3. <i>Definition of "supplier" in the context of the voluntary recalls framework</i> | ACCC |
| ACCC to provide update. | |
| 4. <i>Deactivation of airbags by [REDACTED]</i> | ACCC |
| ACCC to provide update. | |

From: Probyn, Glenn <glenn.probyn@accc.gov.au>

Sent: Friday, 27 April 2018 11:24 AM

To: [REDACTED] s22

Cc: Matthew, Neville <neville.matthew@accc.gov.au>; Vagg, Elisabeth <ev@accc.gov.au>

Subject: FW: Call for agenda items for 27/4/2018 Takata teleconference [SEC=UNCLASSIFIED]

Hi [REDACTED] s22

Thanks for your email re today's agenda. In addition to items identified for discussion last week (attached), can we please place the following items on the agenda for discussion today?

1. **Update:** published the Takata Misdeployment Incident Report Form (attached email):

Suppliers are required to submit a Takata Misdeployment Incident Report Form (TMIR) to the ACCC within two business days from the time you first learn of a report of a misdeployment. Timely completion and submission of the TMIR to the ACCC will satisfy a supplier's reporting obligations under the Recall Notice as well as under s 131 of the Australian Consumer Law (ACL) where applicable (s 131 of the ACL requires reporting of incidents involving death, serious illness or injury associated with consumer goods).

- s47G
2. **Update:** [REDACTED] letter sent and response received (holding responses to consumer enquiries while we consider response) (attached email)
 3. **Update:** [REDACTED] and Overseas Vehicle Sales letters send requesting further information about possible disabling airbags (attached email + response letter/email)

6. **Request for assistance:** RACV participants list, follow up corro to confirm they are either a supplier under the recall or not (**Email: Supplier list - Takata affected vehicles**)
- Infrastructure did a bulk mail out to all 389 participants of the Road Vehicle Certification System (RVCS), which covers both light vehicles (below 4 tons NB 1 – consumer vehicles), heavily vehicles (above 4 tons NB 2 – commercial vehicles), and a combination of both for example Mercedes-Benz van which are above 4 tons/8 seaters that have been converted to a minivan and are used by consumers.
 - Of the 389 RVCS participants, Infrastructure received 99 responses, of those 28 said yes they have supplied vehicles fitted with a defective Takata airbag (Hino and Volvo are in this list). There were a large number who either didn't respond for reasons being either ignoring it, gone out of business, lapsed approvals of ADRs etc. (e.g McLaren Automotive Ltd has been identified as captured under the compulsory recall under this process, but we have not received anything from this supplier nor is there a voluntary recall, and they are recalled in the US).
 - Are we please able to have the entire list to contact those who have not responded for compliance purposes to have a complete list of all suppliers of vehicles fitted with defective Takata airbags both commercial and consumer vehicles?
7. **Request for assistance:** RAWs participants list of ~190, whether Infrastructure have contacted these participants to confirm/ request they positively identify themselves as a supplier (copy of corro). Are you able to provide the most up to date list to contact these for compliance purposes?

Thanks

s22

Glenn.

Glenn Probyn

Deputy General Manager (a/g) | Takata Task Force | Consumer Product Safety Branch

Australian Competition & Consumer Commission

Level 17 Casselden | 2 Lonsdale Street | Melbourne Vic 3000

T: + 61 3 9290 1978

www.accc.gov.au www.productsafety.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

From: [REDACTED] s22

Sent: Thursday, 26 April 2018 2:58 PM

s22

To: NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>; Matthew, Neville <neville.matthew@accc.gov.au>; Probyn, Glenn <glenn.probyn@accc.gov.au>; Vagg, Elisabeth <ev@accc.gov.au>; [REDACTED]

Subject: Call for agenda items for 27/4/2018 Takata teleconference [SEC=UNCLASSIFIED]

Good afternoon All

Please let me know if you have any agenda items for inclusion on tomorrow's agenda. I will then settle it and send it out by 1pm.

Many thanks,

[REDACTED]

s22

Recall Reform Manager | Regulatory Policy, Risk and Compliance
Vehicle Safety Standards | Surface Transport Division
Department of Infrastructure, Regional Development and Cities
GPO Box 594, Canberra ACT 2601

s22

[REDACTED] | w www.infrastructure.gov.au

Disclaimer

This message has been issued by the Department of Infrastructure, Regional Development and Cities. The information transmitted is for the use of the intended recipient only and may contain confidential and/or legally privileged material.

Any review, re-transmission, disclosure, dissemination or other use of, or taking of any action in reliance upon, this information by persons

or entities other than the intended recipient is prohibited and may result in severe penalties.

If you have received this e-mail in error, please notify the Department on (02) 6274-7111 and delete all copies of this transmission together with any attachments.

From: takatarecall <takatarecall@accc.gov.au>
Sent: Tuesday, 24 April 2018 12:20 PM
To: takatarecall
Subject: ACCC - Takata Misdeployment Incident Report Form and website guidance [SEC=UNCLASSIFIED]
Attachments: Takata Misdeployment Incident Report Form.docx

Good afternoon

The *Consumer Goods (Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018*, requires suppliers to notify the ACCC of any misdeployment incidents involving an Affected Takata Airbag Inflator in one of their vehicles.

To assist you, the ACCC has developed the **attached** Takata Misdeployment Incident Report Form (TMIR) which is also available on the Product Safety Australia website:

<https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/what-suppliers-should-do/reporting-guidance-templates>.

Takata Misdeployment Incident Report Form

Suppliers must submit an initial TMIR to the ACCC within two business days from the time you first learn of a report of a misdeployment. It may be that not all relevant information is known within this time period, but an initial TMIR must be submitted, providing what information is available. The first TMIR regarding a given incident will be designated as the Initial report (see 1.4 in the form). A subsequent report regarding the same incident can be designated as an Amended, Supplemental or Final report, as the case may be.

Timely completion and submission of the TMIR to the ACCC will satisfy a supplier's reporting obligations under the Recall Notice as well as under s 131 of the Australian Consumer Law (ACL) where applicable (s 131 of the ACL requires reporting of incidents involving death, serious illness or injury associated with consumer goods).

More detailed instructions are provided in the form. Please submit all reports and questions in relation to the above to takatarecall@accc.gov.au

Regards

Takata Task Force

Takata Task Force | Consumer Product Safety Branch

Australian Competition & Consumer Commission

23 Marcus Clarke Street Canberra 2601

www.accc.gov.au www.productsafety.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

From: Vagg, Elisabeth <ev@acc.gov.au>
Sent: Tuesday, 17 April 2018 5:00 PM
To: [REDACTED] s22
Cc: Probyn, Glenn; Matthew, Neville; NYAKUENGAMA Sharon; [REDACTED] Gray, Harriet; [REDACTED]
Subject: ACCC and Infrastructure weekly meeting [SEC=UNCLASSIFIED]
Attachments: ACCC - Second-hand vehicle action plan and website guidance [SEC=UNCLASSIFIED]; LETOUT_ACCC_PROBYN_UPDATED PLAN.PDF; ACCC letter to [REDACTED] Compulsory recall of defecti....pdf; ACCC letter to Overseas Vehicle Sales - Compulsory recall of defective T....pdf; 2018.04.11 - [REDACTED].pdf; Letter from ACCC to Volvo Group Australia (Pty) Ltd - Recalls involvingpdf; Letter from ACCC to Hino Motor Sales Australia - Recalls involving defec....pdf; FW: Supplier list - Takata affected vehicles. [SEC=UNCLASSIFIED]

Hi [REDACTED] s22

As discussed (with Neville overseas at OECD and Sharon away sick), we'll progress items below for noting/actioning and meet next week as usual. I can discuss Item 9 with you tomorrow for background.

Items for noting:

1. **Update:** Second-hand vehicle action plan form uploaded and provided to suppliers due by 1 May (attached email)
2. **Update:** States/territory registration authorities: Proposed phone conference chaired by Infrastructure in week beginning Monday 14 May to discuss recall education & registration initiatives *[discuss at next meeting]*
3. **Update:** [REDACTED] letter sent and response received (holding responses to consumer enquiries while we consider response) (attached email) *[discuss at next meeting]* s47G
4. **Note:** [REDACTED] requesting further information about possible disabling airbags (attached email)
5. **Note:** Commercial vehicles letters sent to Hino and Vivo Trucks (attached email) s47G

o We have [REDACTED] email attaching data from RAWs database information for this.

7. **Note:** ACCC to progress with contacting suppliers to ask they alert dealer with the issue identified in technicians have proper instructions (checks and balances in place) to ensure they are properly / adequately carrying out the replacement work installing/fitting them correctly with Nissan and Subaru issuing re-recalls having identified this issue.

- We have [REDACTED] email attaching technical bulletins and will progress this task and come back to you with questions.

Items for progressing:

8. **Request for update: Whether the monthly recalls figures for March are available?** ACCC in process of finalising the new monthly reporting template to provide suppliers, and then to send it attached to transition of reporting obligations.
9. **Request for assistance:** RAWs participants, follow up corro to confirm they are either a supplier under the recall or not (**Email: Supplier list - Takata affected vehicles**)
 - Early in the process Infrastructure sent a bulk letter to RAWs participants, some of which positively identified themselves ~24 as supplying vehicles fitted with Takata airbags. ACCC to follow up to confirm with a large portion who didn't respond. **Does Infrastructure have any updates for the responses of the 380 or so emails sent out?**

Thanks
Liz

Liz Vagg

Director Operations (a/g) | Takata Task Force | Consumer Product Safety Branch

Australian Competition & Consumer Commission

23 Marcus Clarke Street Canberra 2601

T: +61 2 6243 1355

www.accc.gov.au www.productsafety.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

From: takatarecall <takatarecall@accc.gov.au>
Sent: Monday, 16 April 2018 5:38 PM
To: takatarecall
Subject: ACCC - Second-hand vehicle action plan and website guidance
[SEC=UNCLASSIFIED]
Attachments: ACCC - Second-hand Vehicle Action Plan Form.docx; ACCC- Second-hand Vehicle Action Plan Form.pdf

Good afternoon

The *Consumer Goods (Motor Vehicles With Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018*, requires suppliers to submit a Second-hand Vehicle Action Plan (SVAP) to the ACCC by **1 May 2018**.

To assist you in providing this plan, the ACCC has developed the **attached** form which is also available on the Product Safety Australia website: <https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/what-suppliers-should-do/reporting-guidance-templates>.

As a general guide, the SVAP should detail how a supplier intends to maximise the replacement of defective Takata airbags in vehicles sold to second-hand vehicle operators. This includes how suppliers intend to communicate to dealers the recall status of their vehicle brands and encourage and support replacements of defective Takata airbag inflators.

Guidance for suppliers

- Although the format of your SVAP is optional, the attached form provides you with a framework to inform the ACCC of the components of your plan and allows you to provide narrative explanations along with relevant documents, links and evidence.
- Completion of the form will assist you to ensure that your SVAP meets the minimum requirements of the Recall Notice and will help to avoid gaps in your SVAP. It is also likely to assist the ACCC to more rapidly assess your SVAP.
- For this reason, the ACCC strongly encourages you to complete and submit the SVAP using the attached the form. Alternatively, you may choose not to complete the form and to submit your SVAP for the ACCC to assess instead.

Please submit all reports and questions in relation to the above to takatarecall@accc.gov.au

Regards

Takata Task Force

Takata Task Force | Consumer Product Safety Branch
Australian Competition & Consumer Commission
23 Marcus Clarke Street Canberra 2601
www.accc.gov.au www.productsafety.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

Second-hand Vehicle Action Plan—Form for Suppliers' submission (due on or before 1 May 2018)

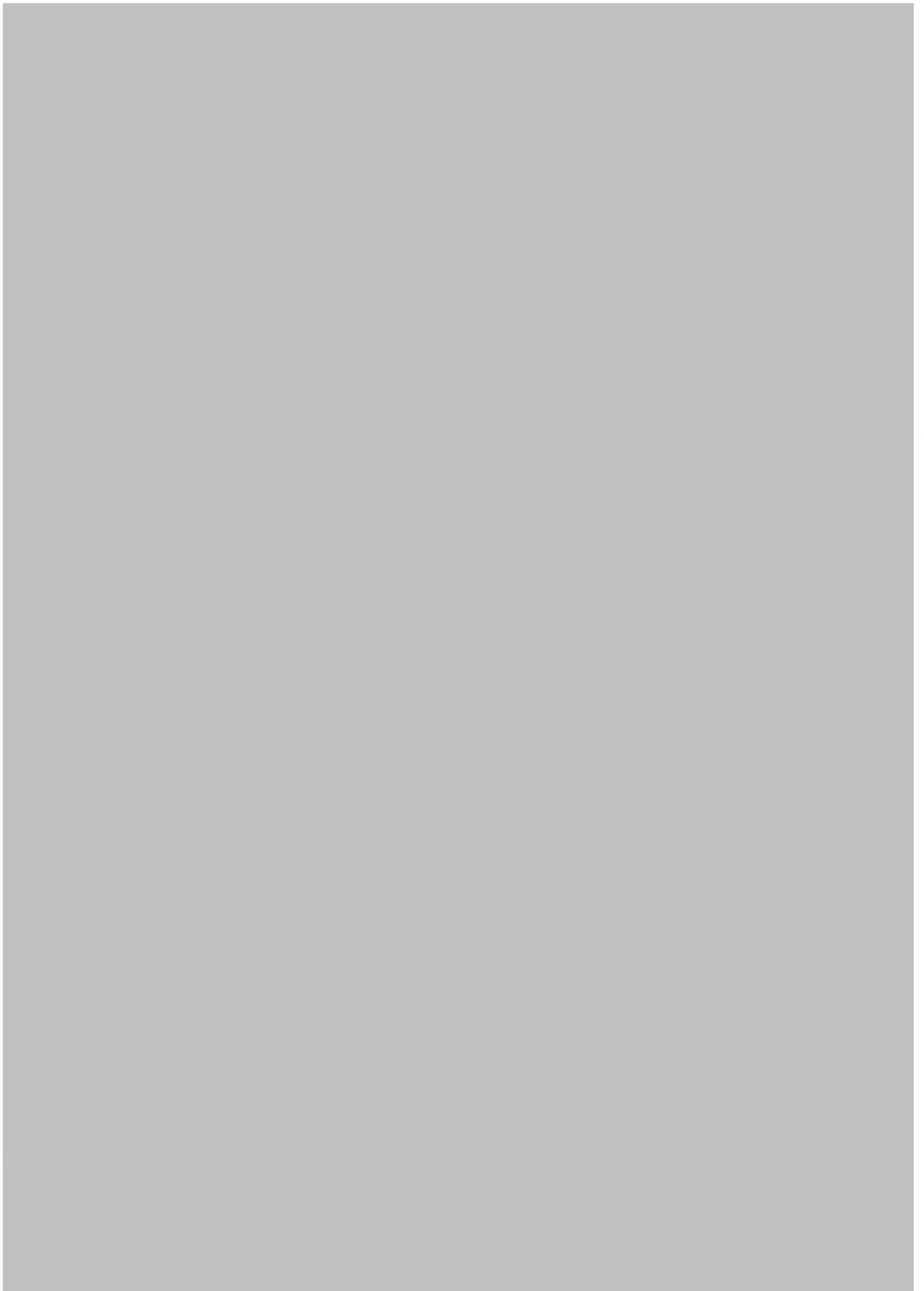
The Consumer Goods (Motor Vehicles With Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018 (Recall Notice) requires a Supplier to submit a Second-hand Vehicle Action Plan to the ACCC on or before 1 May 2018.

Guidance notes:

- The Recall Notice requires Suppliers to submit a Second-hand Vehicle Action Plan (SVAP) to the ACCC for approval by 1 May 2018.
- The format of your SVAP is optional. This form provides you with a framework to assist in your development of the SVAP and to inform the ACCC of the components of your plan. It allows you to provide narrative explanations as well as to submit relevant documents and links to evidence your plan.
- Where the form seeks information about planned communications and you have already conducted relevant communications, please also identify those past communications and your intentions regarding continuing or varying those communications.
- The ACCC encourages you to complete and submit the form (and attach your SVAP document(s) and evidence of the components of your SVAP, whatever form they take). Alternatively, you may choose not to complete this form and just submit your SVAP (in whatever form it takes) for the ACCC to assess.
- Terms used in this form have the same definitions/meanings as in the Recall Notice.

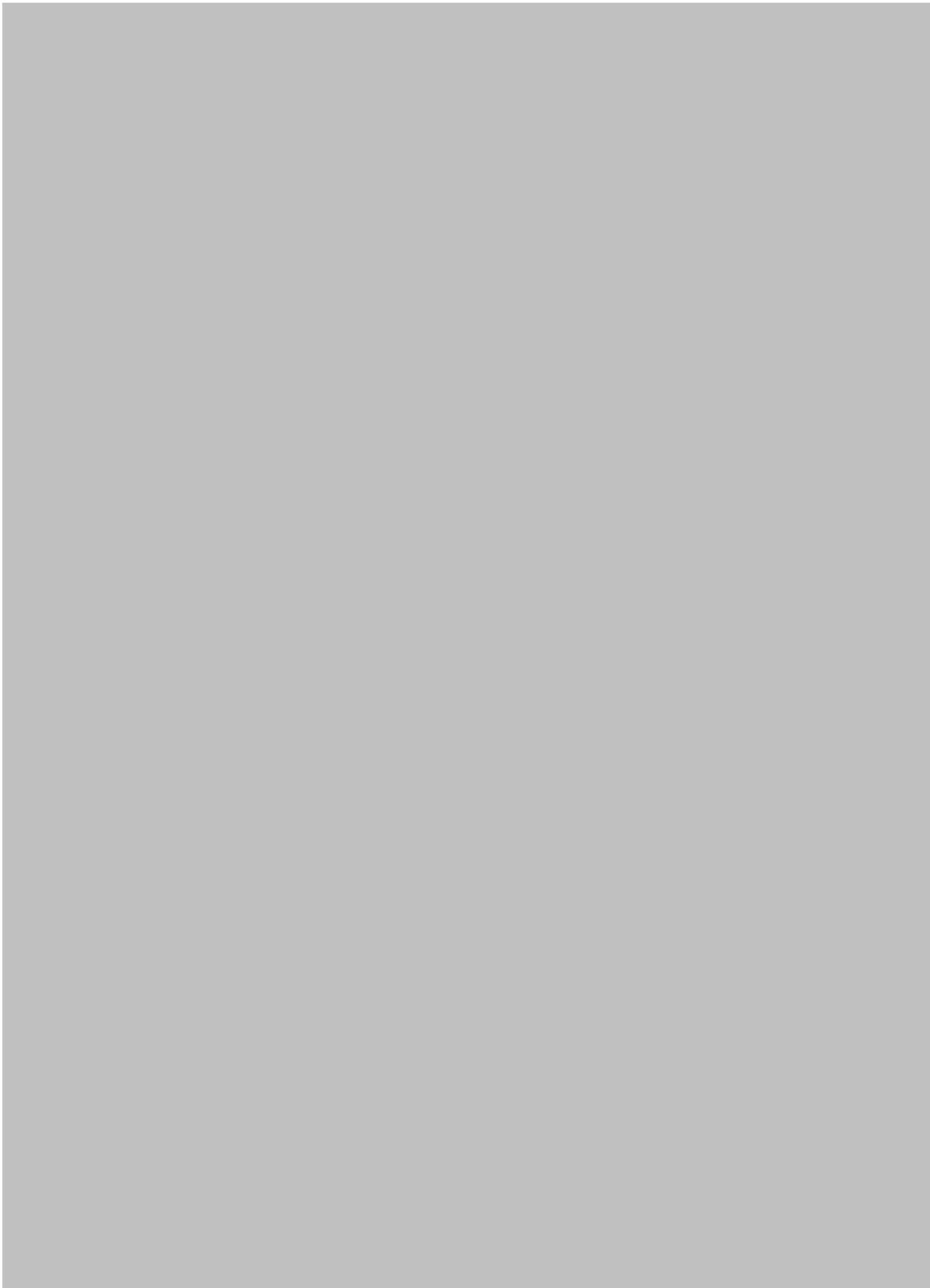
Supplier	
Date of submission of form	
Name, position and contact details (phone, postal and email address) of submitter	
<p>1. Identify how you plan to ensure distribution of information regarding the recall status of vehicles in the second-hand vehicle market (including the auto-recycling/salvage market or auction houses). You should provide specific examples and attach documents where possible. Please include information about all relevant aspects of your communication and engagement with the second-hand vehicle market, including, but not limited to:</p> <ul style="list-style-type: none">a. planned communications with industry bodies/organisations, including a list of any such bodies and the mode and content of your proposed communicationsb. planned communications through use of your webpage, including dedicated information for second-hand suppliers and how they can engage with you to most efficiently ensure replacement of Affected Takata Airbag Inflatorsc. planned communications with auction houses, vehicle warehouses or similar entities that supply second-hand vehiclesd. planned communications targeting web-based, second-hand vehicle suppliers, including through entities such as Carsalese. planned communications to the part of the second-hand vehicle market that overlaps with the spare parts market, for example, salvage yards and auto-recyclersf. any other planned outreach or communications.	

2. Indicate how you plan to encourage and support replacement and/or recovery of Affected Takata Airbag Inflators in the second-hand vehicle market (including the auto-recycling/salvage market or auction houses). You should provide specific examples and attach documents where possible. Please include information about all relevant aspects of your plan, including but not limited to:
- a. facilitating and conducting replacement of Affected Takata Airbag Inflators through your dealer network or other authorised representatives
 - b. incentivising prompt and proactive identification and replacement of Affected Takata Airbag Inflators in second-hand vehicles
 - c. incentivising identification of Affected Takata Airbag Inflators in the auto-recycling, salvage and spare parts market, and retrieval/removal of those inflators from that market (in compliance with the relevant provisions of the Recall Notice)
 - d. any other planned encouragement and/or support.













Template for Recall Initiation Schedule (due 3 April 2018)

Guidance notes:

This template is for a Supplier to use for preparing a Recall Initiation Schedule pursuant to the Consumer Goods (Motor Vehicles With Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018 (the Recall Notice). The sample text in this template is for illustration purposes. The template is designed to allow a Supplier flexibility in scheduling recall initiation in accordance with the provisions of the Recall Notice.

- **Geographic application** – this allows Suppliers to prioritise based on climatic conditions. Suppliers may prioritise by state or territory, or postcode, or some other clear demarcation that consumers can easily understand.
- **VIN list** – This allows Suppliers to provide a searchable VIN list as part of this Schedule or by link, should a Supplier wish to do so. A Supplier may wish to specify certain VINs from a specified model list based on a priority factor (such as climate). In any event, a Recall Database must be established by no later than 1 July 2018, which will allow a consumer to search by VIN and identify the recall status of their vehicle.
- **Other factors** – this field allows Suppliers to prioritise by other factors under the Recall Notice, as needed.

Once completed, the schedule should be dated and labelled with a version number as follows:

Supplier A
Recall Initiation Schedule
Version 1, 03/04/2018

Recall initiation date	Make and model	Model year	Geographic application, if applicable	VIN list, if applicable	Other factors, if applicable
26 June 2015	Chevrolet Silverado	2007–2008	QLD,NSW,WA, TAS,NT,VIC	1GCHK23688F130738	Passengers side inflator.
				1GCHK29698E181940	
				1GCHK23667F548004	
				1GCHK23697F501923	
				1GCHK23697F539796	
				3GCEK13Y27G533660	
				1GCHK23688F128178	
				1GCHK23657F537155	
				1GCHK29618E113678	
				1GCHK23677F560159	
				1GCHK29628E140775	
				1GCHK29698E133564	
				1GCHK296X8E105904	

				1GCHK23678F102204	
				1GCHK23628F110405	
				1GCHK29677E597760	
				1GCHK23617F566913	
				1GCHK23D47F187211	
				1GCHK23608F101055	
				1GCHK23638F103978	
				1GCHK23608F108717	
				1GCHK23698F116850	
				1GCHK23638F115564	
				1GCHK23638F107013	
				1GCHK23668F133105	
				1GCHK236X8F101662	
				1GCHK23658F128946	
				1GCHK29658E133769	
				1GCHK23658F118319	
				1GCHK23668F118703	
				1GCHK23648F105500	
				1GCHK23618F121217	
				1GCHK23648F112592	
				1GCHK23678F160488	
				1GCJK33638F148300	
				1GCJK33628F114302	
				1GCHK29668E128161	
				1GCHK23618F152306	
				1GCHK23648F139615	
				1GCHK23638F115371	
				1GCHK236X8F150330	
				1GCHK23678F151032	
				1GCHK23678F150138	
				1GCHK23678F118967	
				1GCHK23668F123996	
				1GCHK23618F180574	
				1GCHK23608F149364	
				1GCHK23608F181733	
				1GCHK29K48E153296	
				1GCHK23688F177512	
				1GCHK23698F176692	
				1GCHK23608F176242	
				1GCHK23698F113432	
				1GCHK23628F179093	
				1GCHK23608F169548	
				1GCHK29658E179621	
				1GCHK23618F123100	
				1GCHK29678E135510	

				1GCHK23648F131045	
				1GCHK23668F119737	
				1GCHK23658F186426	
				1GCHK29668E188442	
				1GCHK23608F203827	
				1GCHK236X8F186874	
				1GCHK23628F130072	
				1GCHK23638F129402	
				1GCHK23648F184957	
				1GCHK29658E196077	
				1GCHK23618F190344	
				1GCHK23678F196374	
				1GCHK23618F166061	
				1GCHK23638F176753	
				1GCHK23638F152551	
				1GCHK29638E154037	
				1GCJK33668F145617	
				1GCHK23608F206551	
				1GCHK23658F162093	
				1GCHK29688E123169	
				1GCHK236X8F183201	
				1GCHK29658E164505	
				1GCHK23608F198340	
				1GCHK23638F201229	
				1GCHK29608E151662	
				1GCHK236X8F190701	
				1GCHK23638F196131	
				1GCHK23628F180762	
				1GCHK23648F184456	
				1GCHK23648F182397	
				1GCJC33618F177758	
				1GCJK33608F214351	
				1GCHK23618F210236	
				1GCHK23648F209145	
				1GCHK23648F227452	
				1GCHK23638F140934	
				1GCHK236X8F206900	
				2GCEK13Y981306721	
				1GCHK23658F219070	
				1GCHK23688F209780	
				1GCHK23668F209602	
				1GCHK236X8F209733	
				1GCHK23648F186370	
				1GCHK23688F209956	
				1GCHK23618F138499	

				1GCHK29698E217478	
				1GCHK23698F221503	
				1GCHK23608F225813	
				1GCHK23668F219062	
				1GCHK29638E112287	
				1GCHK23658F220204	
				1GCHK23627F547142	
				1GTHK296X8E139969	
26 June 2015	GMC Sierra	2005– 2007	QLD,NSW,WA, TAS,NT,VIC	1GTHK29687E577467 1GTHK29687E596326 1GTHK29638E121507 1GTHK29668E166540 1GTHK23658F194459	Passengers side inflator.
26 June 2015	Ford Mustang	2007- 2008	Gold Coast, Queensland	1ZVHT82H385171767	Driver and Passenger side inflator.

Form for Suppliers' Submission of Details of Communication and Engagement Plan (CEP) - Grey/Parallel Importers and RAWS Participants

This form is for Suppliers as defined under subparagraph (c) of the definition of the Consumer Goods (Motor Vehicles With Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018 (Recall Notice) (referred to hereafter as a grey/parallel importer or RAWS participant).

Guidance notes:

- The Recall Notice requires Suppliers to submit a CEP to the ACCC for approval by 3 April 2018.
- A grey/parallel importer or RAWS participant is required by section 7 of the Recall Notice to develop and implement a CEP that adopts some or all of the measures outlined in Schedule 2 of the Recall Notice as are reasonable and appropriate for the circumstances of that Supplier.
- The format of your CEP is optional. This document is not a template for your CEP. This form instead provides you with a framework to inform the ACCC of the components of your plan, and it allows you to provide narrative explanations as well as to submit relevant documents and links to evidence your plan. Completion of the form will assist you to ensure that your CEP meets the minimum requirements of the Recall Notice and will help to avoid gaps in your CEP (as it includes a section on each required aspect of the CEP). A more detailed *Form for Suppliers' Submission of details of Communication and Engagement Plan* is also available. You may use that form (and Schedule 2) as a guide for developing your own CEP—it may assist you to consider the various requirements of Schedule 2 and determine what is reasonable and appropriate for your circumstances.
- The ACCC strongly encourages you to complete and submit the form relevant to your circumstances. Alternatively, you may choose not to complete the form, and may instead simply submit your CEP for the ACCC to assess.
- Terms used in this form have the same definitions/meanings as in the Recall Notice.

Supplier (full name, ABN, ACN and contact details, as applicable)

s47G

Date of completion of form

12/04/18

1. Summarise your plan for contacting, communicating and engaging with Consumers to maximise rates of replacement of Affected Takata Airbag Inflators in Vehicles you supplied. Include details of planned methods of contact (eg, post, registered post, email, sms, phone, in person, other) and any plan for escalation of efforts to contact Consumers (eg, first using post, then using registered post, etc).

s47G

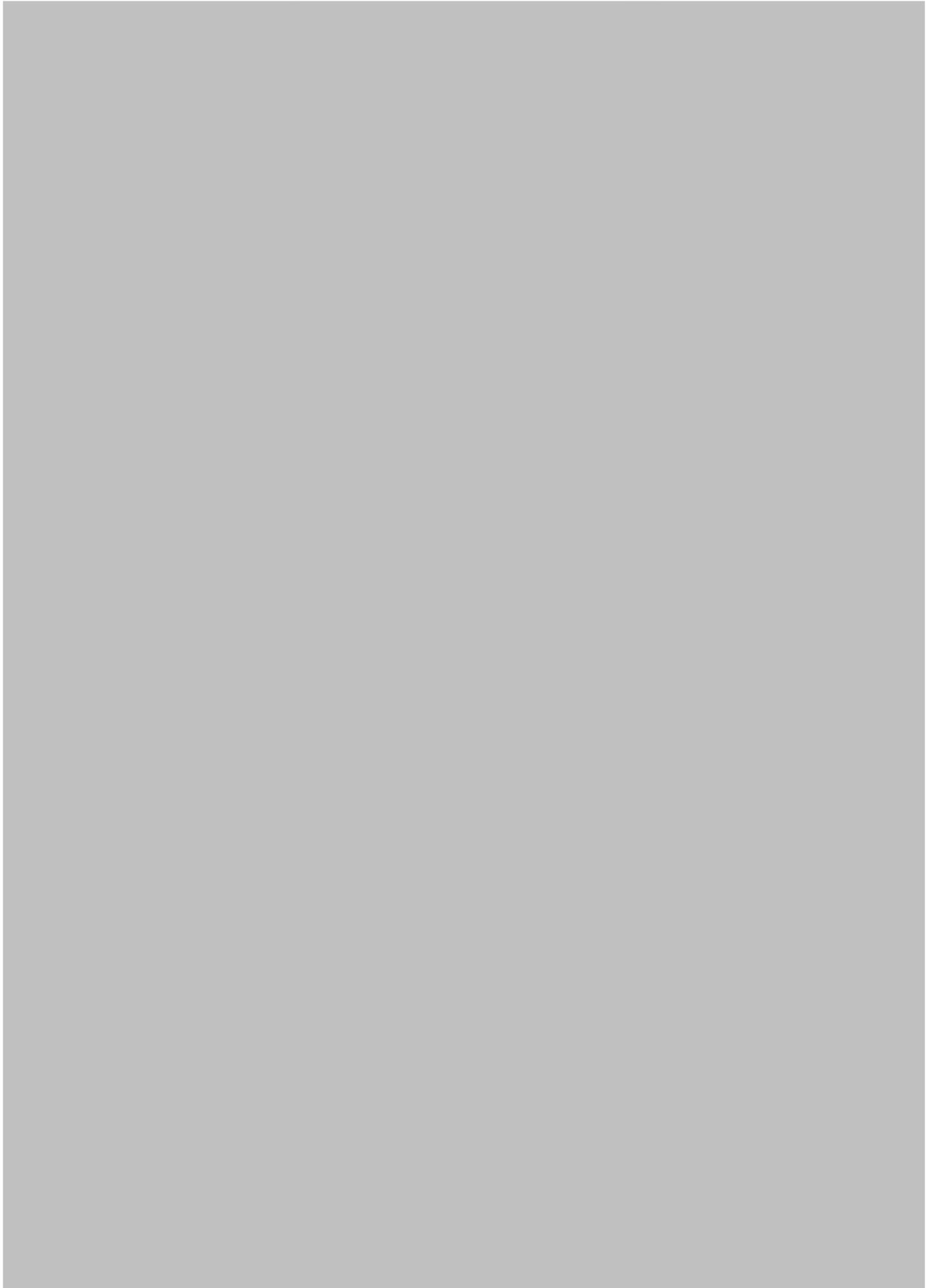




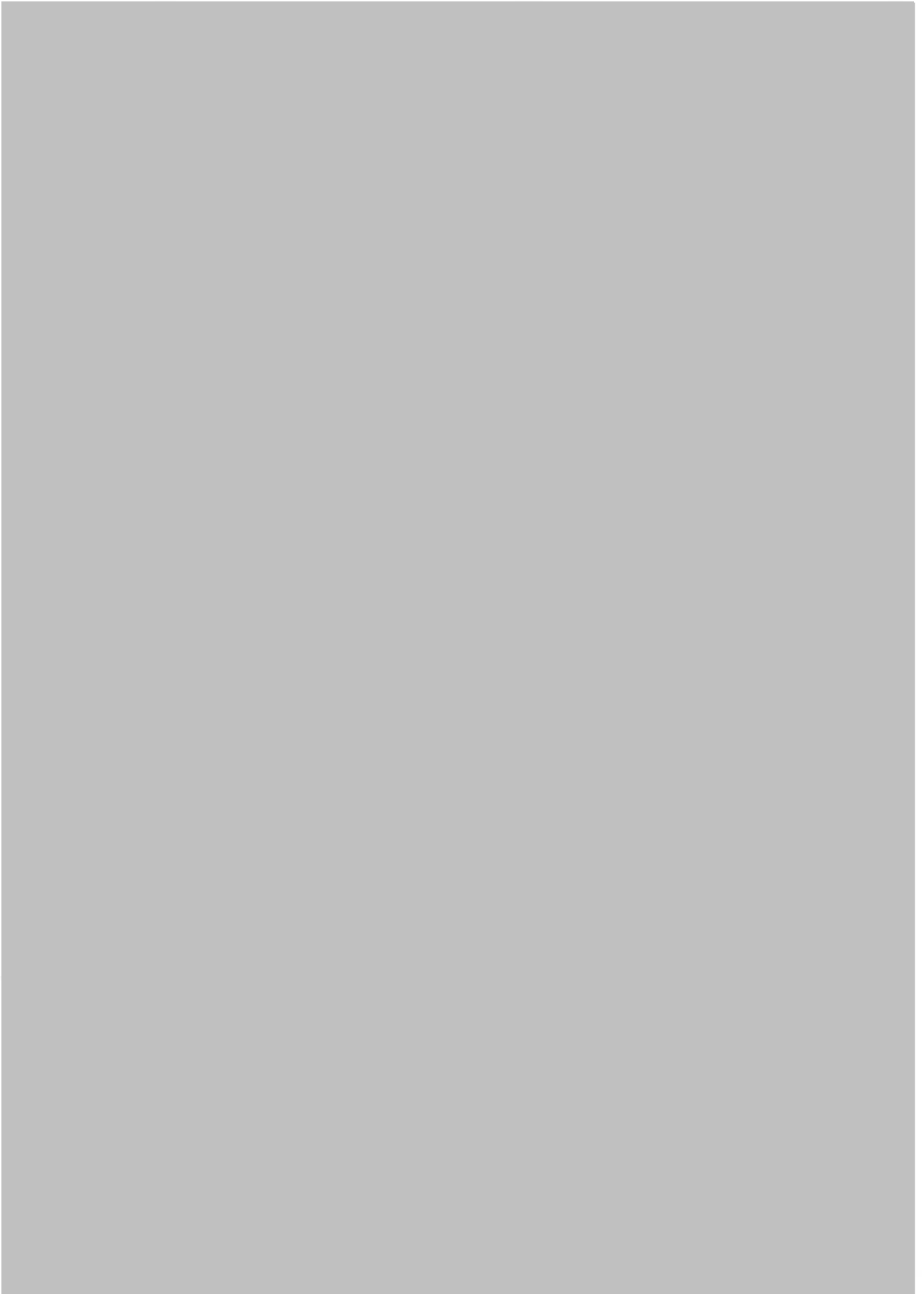


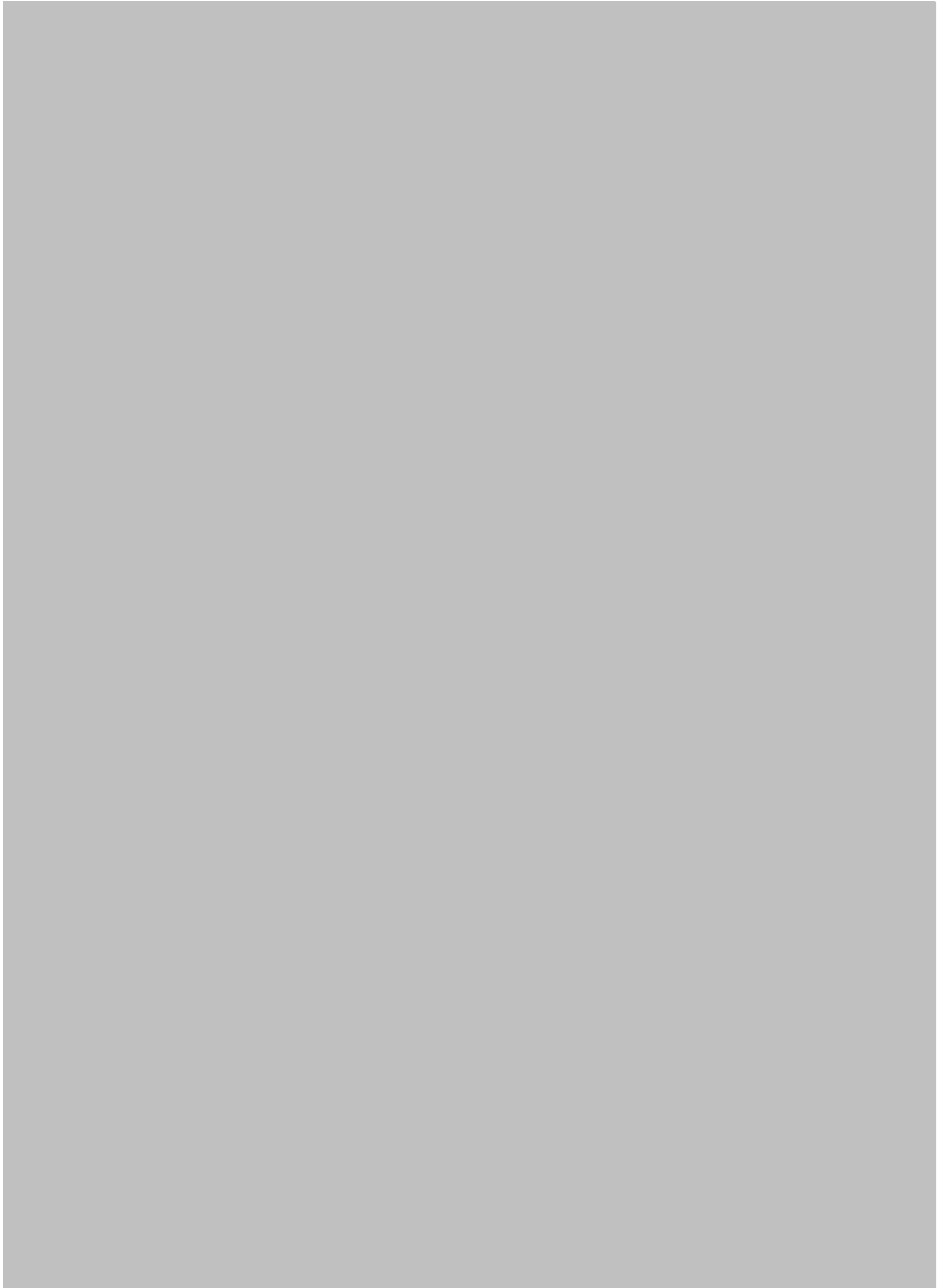
















s47G



Our ref: PRJ1002365
Contact officer: Glenn Probyn
Contact phone: 03 9290 1978

23 Marcus Clarke Street
Canberra ACT 2601
GPO Box 3131
Canberra ACT 2601
tel: (02) 6243 1111
www.accc.gov.au

16 April 2018

[REDACTED]
Compliance and Engineering Department
Overseas Vehicle Sales Pty Ltd
4 Mosrael Place
Melbourne VIC Australia 3178

By email: [REDACTED] s47F

Dear [REDACTED]

Re: Compulsory recall of defective Takata airbags

We refer to your correspondence dated 29 March 2018 attaching the Communication and Engagement Plan and Recall Initiation Schedule submitted for approval on behalf of Overseas Vehicle Sales Pty Ltd (**OVS**).

For clarity, terms used in this letter should be read to have the same meaning as in the *Consumer Goods (Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018 (Recall Notice)*. A copy of the Recall Notice is available here: <https://www.legislation.gov.au/Details/F2018L00165>.

Voluntary request for information regarding replacement of defective Takata airbags

The ACCC has conducted a preliminary review of your submission and wishes to obtain further information from OVS on a voluntary basis to better understand the potential safety risk posed by vehicles supplied to consumers by OVS.

To assist us in understanding OVS's position and intentions, please provide answers to the following questions:

1. Does OVS intend to comply with the replacement obligations under the Recall Notice? If not, on what basis does OVS refuse to comply with the Recall Notice?
2. What contact has OVS made with General Motors or its related entities (**GM**) in relation to sourcing replacement parts, and what has been GM's response? Please provide copies of any record of communications with GM in this regard, including any correspondence, email or other record.
3. Has GM communicated to OVS that it will not assist OVS to source replacement parts? If so, who from GM advised OVS of this position and on what date? If there is a record of this communication, including correspondence, email, or other record, please provide a copy.

4. Has OVS approached anyone other than GM in relation to sourcing replacement parts? If so, please provide details.
5. Has OVS replaced any affected Takata airbag inflators in Vehicles which it supplied? If so, what replacement parts have been used and what is the source of those parts?
6. What is the total number of affected Takata airbags which have been disconnected or otherwise disabled in vehicles supplied by OVS?
7. What is the total number of Vehicles supplied by OVS which have had affected Takata airbags disconnected or otherwise disabled?
8. What is the total number of affected Takata airbags which remain in Vehicles supplied by OVS, and which have not been disconnected or otherwise disabled?
9. What is the total number of Vehicles supplied by OVS which remain fitted with affected Takata airbags which have not been disconnected or otherwise disabled?
10. What information, if any, does OVS provide to any person seeking to have OVS replace the affected Takata airbag in a Vehicle supplied by OVS?
11. If OVS has disabled or disconnected an affected Takata airbag in a Vehicle supplied by OVS, what information, if any, does OVS provide to the owner or person presenting the Vehicle about the airbag or the disablement/disconnection?

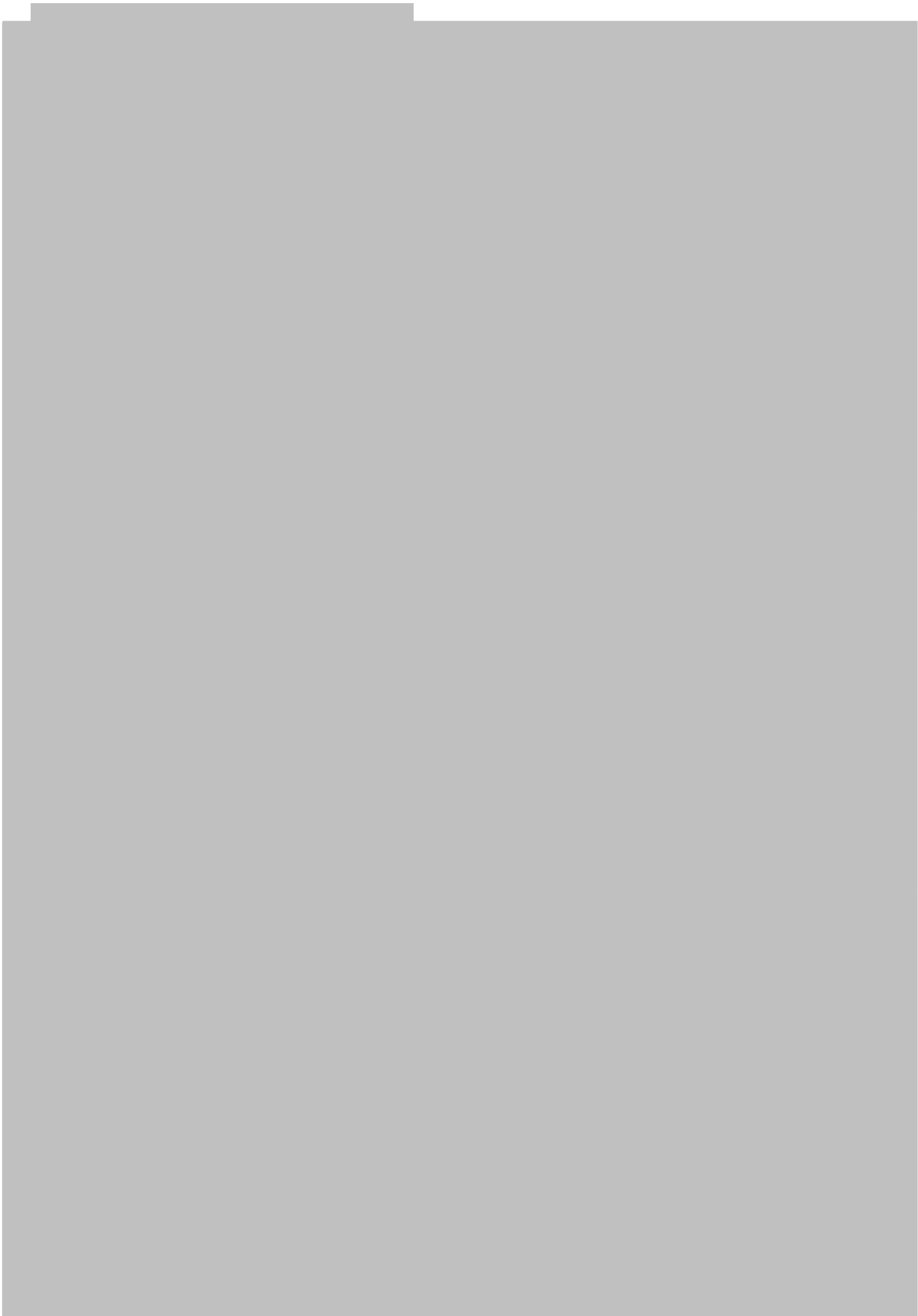
We would be grateful to receive your responses in writing by no later than **COB Monday 23 April 2018** via email to glenn.probyn@accc.gov.au.

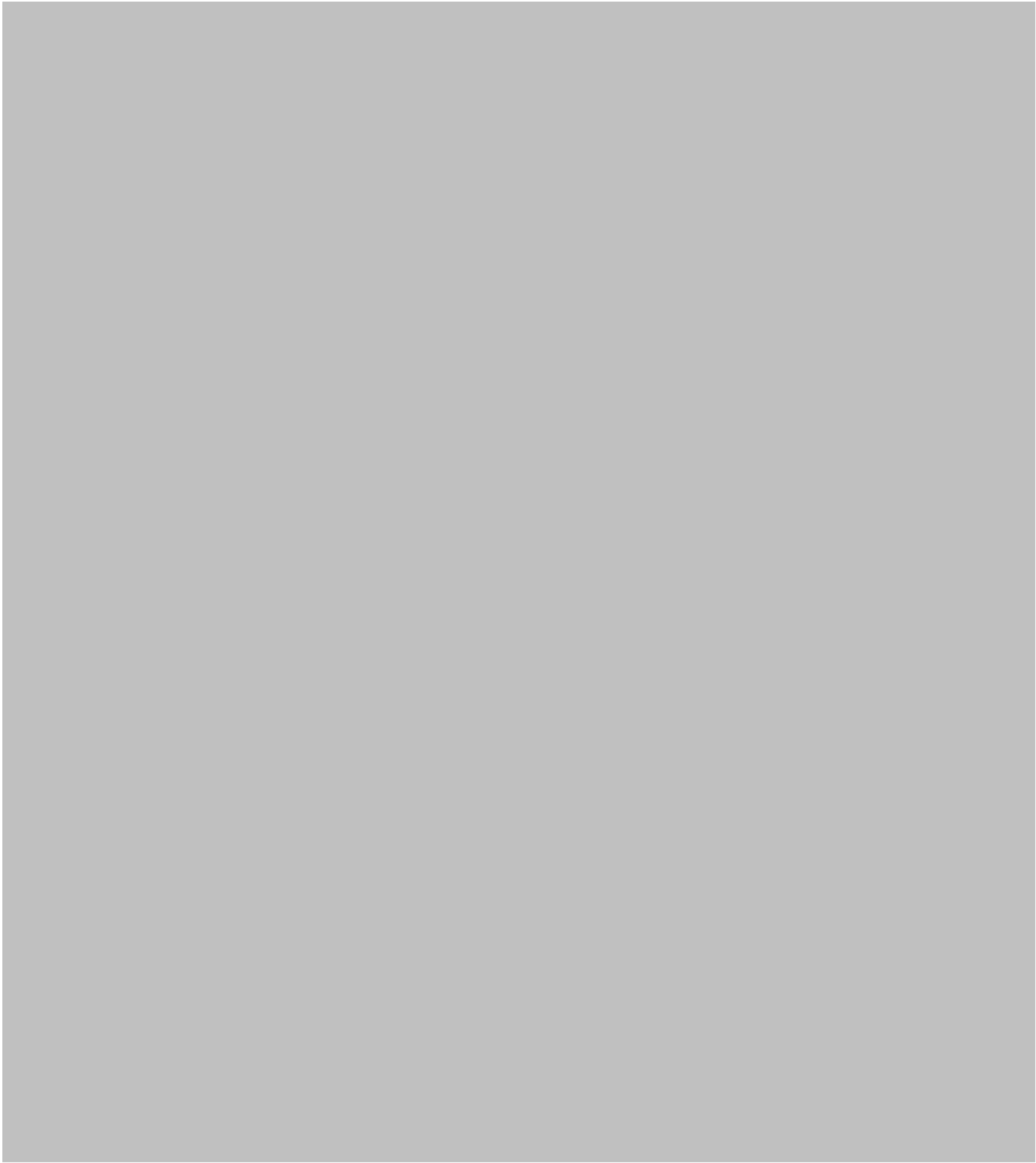
The ACCC remains committed to assisting Suppliers to understand and comply with the Recall Notice. Please contact me on (03) 9290 1978 or at glenn.probyn@accc.gov.au if you have any questions in relation to this matter.

Kind Regards



Glenn Probyn
Deputy General Manager
Takata Task Force







Our ref: PRA No. 2018/16581; PRA No. 2017/16021
Contact officer: Glenn Probyn
Contact phone: (03) 9290 1978

23 Marcus Clarke Street
Canberra ACT 2601
GPO Box 3131
Canberra ACT 2601
tel: (02) 6243 1111
www.accc.gov.au

17 April 2018

[REDACTED]
National Product Support Manager
Volvo Group Australia (Pty)
20 Westgate Street
WACOL QLD 4076

all 47F

By email: [REDACTED]

Dear [REDACTED]

Re: Recalls involving defective Takata airbag inflators

I understand Volvo Group Australia (Pty) Ltd has commenced a voluntary recall for commercial vehicles that are fitted with certain Takata airbag inflators.

The purpose of this letter is to advise you that on 28 February 2018 the Assistant Minister to the Treasurer, the Hon. Michael Sukkar MP, issued a compulsory recall notice for vehicles fitted with defective Takata airbags, following an extensive safety investigation by the Australian Competition and Consumer Commission (ACCC): [Consumer Goods \(Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts\) Recall Notice 2018](#) (Recall Notice).

It should be noted that vehicles intended for commercial use are not covered by the Recall Notice. The Recall Notice applies to 'a motor vehicle that is supplied in Australia and that is intended to be used, or is of a kind that is likely to be used, for personal, domestic or household use or consumption, and that has an Affected Takata Airbag Inflator installed'.

Whilst commercial vehicles are not covered by the Recall Notice, given the safety hazards associated with Takata airbags, the Department of Infrastructure, Regional Development and Cities (Infrastructure) and the ACCC encourage you to familiarise yourself with the measures in the compulsory recall notice and recommend your voluntary application of these measures to support the rectification of affected vehicles as soon as possible and remove safety hazards from Australian roads. Further guidance on the Recall Notice can be found on the [Product Safety Australia website](#).

For added clarify, the process for voluntary recalls of a commercial vehicle remains unchanged and continues to be:

- the supplier notifies the recall by submitting the webform on the Product Safety Australia website www.productsafety.gov.au/contact-us/for-retailers-suppliers/submit-a-recall

- at the same time, the supplier notifies Infrastructure of the recall
- the ACCC assess the recall notification, and publishes the recall on the Product Safety Australia website
- Infrastructure monitors the voluntary recall.

Should you have any questions about the publication of voluntary recalls on the Product Safety Website please contact:

Dr Wendy Cooper
Assistant Director, Hazard Analysis & Management
Consumer Product Safety Branch
Australian Competition & Consumer Commission
23 Marcus Clarke Street Canberra 2601
T: + 61 2 6243 4907
E: wendy.cooper@accc.gov.au

For questions on the monitoring of the voluntary recalls please contact:

 s22

Recalls Manager A/g
Vehicle Safety Standards
Department of Infrastructure and Regional Development
GPO Box 594 Canberra ACT 2601


E: recalls@infrastructure.gov.au

For any question about the operation of the Recall Notice, please feel free to contact me on 03 9290 1978 or via email at glenn.probyn@accc.gov.au.

Kind regards



Glenn Probyn
Deputy General Manager
Takata Task Force



Our ref: PRA No. 2018/16709; PRA No. 2017/16006
Contact officer: Glenn Probyn
Contact phone: (03) 9290 1978

23 Marcus Clarke Street
Canberra ACT 2601
GPO Box 3131
Canberra ACT 2601
tel: (02) 6243 1111
www.accc.gov.au

17 April 2018

Manager - Technical Support
Hino Motor Sales Australia
6-10 Parraweena Road
Caringbah NSW 2229

all s47F

By email:

Dear

Re: Recalls involving defective Takata airbag inflators

I understand Hino Motor Sales Australia has commenced a voluntary recall for commercial vehicles that are fitted with certain Takata airbag inflators.

The purpose of this letter is to advise you that on 28 February 2018 the Assistant Minister to the Treasurer, the Hon. Michael Sukkar MP, issued a compulsory recall notice for vehicles fitted with defective Takata airbags, following an extensive safety investigation by the Australian Competition and Consumer Commission (ACCC): [Consumer Goods \(Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts\) Recall Notice 2018](#) (Recall Notice).

It should be noted that vehicles intended for commercial use are not covered by the Recall Notice. The Recall Notice applies to 'a motor vehicle that is supplied in Australia and that is intended to be used, or is of a kind that is likely to be used, for personal, domestic or household use or consumption, and that has an Affected Takata Airbag Inflator installed'.

Whilst commercial vehicles are not covered by the Recall Notice, given the safety hazards associated with Takata airbags, the Department of Infrastructure, Regional Development and Cities (Infrastructure) and the ACCC encourage you to familiarise yourself with the measures in the compulsory recall notice and recommend your voluntary application of these measures to support the rectification of affected vehicles as soon as possible and remove safety hazards from Australian roads. Further guidance on the Recall Notice can be found on the [Product Safety Australia website](#).

For added clarity, the process for voluntary recalls of a commercial vehicle remains unchanged and continues to be:

- the supplier notifies the recall by submitting the webform on the Product Safety Australia website www.productsafety.gov.au/contact-us/for-retailers-suppliers/submit-a-recall

- at the same time, the supplier notifies Infrastructure of the recall
- the ACCC assess the recall notification, and publishes the recall on the Product Safety Australia website
- Infrastructure monitors the voluntary recall.

Should you have any questions about the publication of voluntary recalls on the Product Safety Website please contact:

Dr Wendy Cooper
Assistant Director, Hazard Analysis & Management
Consumer Product Safety Branch
Australian Competition & Consumer Commission
23 Marcus Clarke Street Canberra 2601
T: + 61 2 6243 4907
E: wendy.cooper@accc.gov.au

For questions on the monitoring of the voluntary recalls please contact:


Recalls Manager A/g
Vehicle Safety Standards
Department of Infrastructure and Regional Development
GPO Box 594, Canberra ACT 2601

E: recalls@infrastructure.gov.au s22

For any question about the operation of the Recall Notice, please feel free to contact me on 03 9290 1978 or via email at glenn.probyn@accc.gov.au.

Kind regards



Glenn Probyn
Deputy General Manager
Takata Task Force

From: Vagg, Elisabeth <ev@accc.gov.au>
Sent: Tuesday, 17 April 2018 4:48 PM
To: Ford, Mandy; Vagg, Elisabeth
Subject: FW: Supplier list - Takata affected vehicles. [SEC=UNCLASSIFIED]
Attachments: Suppliers of PSAN non.docx

Irrelevant to request s22

From: [REDACTED]
Sent: Friday, 15 September 2017 3:23 PM
To: Matthew, Neville; NYAKUENGAMA Sharon; [REDACTED] s22
Cc: !Takata Taskforce; [REDACTED]
Subject: RE: URGENT - INFORMATION REQUEST FOR DIRD [SEC=UNCLASSIFIED]

Neville,

I have gone through the suppliers that responded "yes". Attached is a list of those confirmed. There are only seven at this stage. I am quite confident these should be included in any recall campaign as the models match with those recalled by NHTSA.

Of the others, not listed in the attachment, a couple answered yes with desiccant, however type of desiccant was not identified, we gave gone back to them to confirm desiccant.

The majority that answered yes were second stage manufacturers, typically motorhome manufacturers Mercedes Benz Sprinters as the base vehicles. From recent discussions with [REDACTED] he suggested these would be captured by the recall the OEM will undertake. Therefore these have not been included in the attached.

Of those that haven't responded, I think the best way to understand those that should be included is to go through our certification database and match the models supplied with those that should be recalled. It is a long-winded process, but it can be done.

Regards

[REDACTED]
Recalls Manager
Regulatory Policy, Risk and Compliance Section
Vehicle Safety Standards
Department of Infrastructure and Regional Development

s22

From: Matthew, Neville [<mailto:neville.matthew@accg.gov.au>]

Sent: Thursday, 14 September 2017 7:39 PM

To: NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>; [REDACTED]

all s22

Cc: !Takata Taskforce <[!TakataTaskforce@accg.gov.au](mailto:TakataTaskforce@accg.gov.au)>; [REDACTED]

Subject: RE: URGENT - INFORMATION REQUEST FOR DIRD [SEC=UNCLASSIFIED]

Thx Sharon – most appreciated. We might even have settled Q&A's by then !

Neville Matthew

General Manager | Consumer Product Safety Branch
Australian Competition & Consumer Commission
23 Marcus Clarke Street Canberra 2601
T: +61 2 6243 1066
www.accc.gov.au www.productsafety.gov.au

Executive Assistant – Fay O'Connor - +61 2 6243 1391

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

From: NYAKUENGAMA Sharon [<mailto:Sharon.Nyakuengama@infrastructure.gov.au>]

Sent: Thursday, 14 September 2017 7:30 PM

To: Matthew, Neville; [REDACTED]

s22

Cc: !Takata Taskforce; [REDACTED]

Subject: RE: URGENT - INFORMATION REQUEST FOR DIRD [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi Neville,

We'll give this priority in the morning and get back to you as early as possible.

Sharon

Sent with BlackBerry Work
(www.blackberry.com)

UNCLASSIFIED

From: Matthew, Neville <neville.matthew@accc.gov.au>

Date: Thursday, 14 Sep 2017, 6:42 pm

To: NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>

Cc: !Takata Taskforce <!TakataTaskforce@accc.gov.au>

Subject: FW: URGENT - INFORMATION REQUEST FOR DIRD [SEC=UNCLASSIFIED]

s22

Hi Sharon

Recently we discussed the 24 suppliers (out of the 392(~) you contacted) who responded to you indicating they had supplied Takata PSAN and weren't recalling. Things could move quickly – can we get those suppliers details in case we need to write to them urgently tomorrow?

Cheers

Neville

Neville Matthew

General Manager | Consumer Product Safety Branch

Australian Competition & Consumer Commission

23 Marcus Clarke Street Canberra 2601

T: +61 2 6243 1066

www.accc.gov.au www.productsafety.gov.au

Executive Assistant – Fay O'Connor – +61 2 6243 1391

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

Disclaimer

This message has been issued by the Department of Infrastructure and Regional Development. The information transmitted is for the use of the intended recipient only and may contain confidential and/or legally privileged material.

Any review, re-transmission, disclosure, dissemination or other use of, or taking of any action in reliance upon, this information by persons

or entities other than the intended recipient is prohibited and may result in severe penalties.

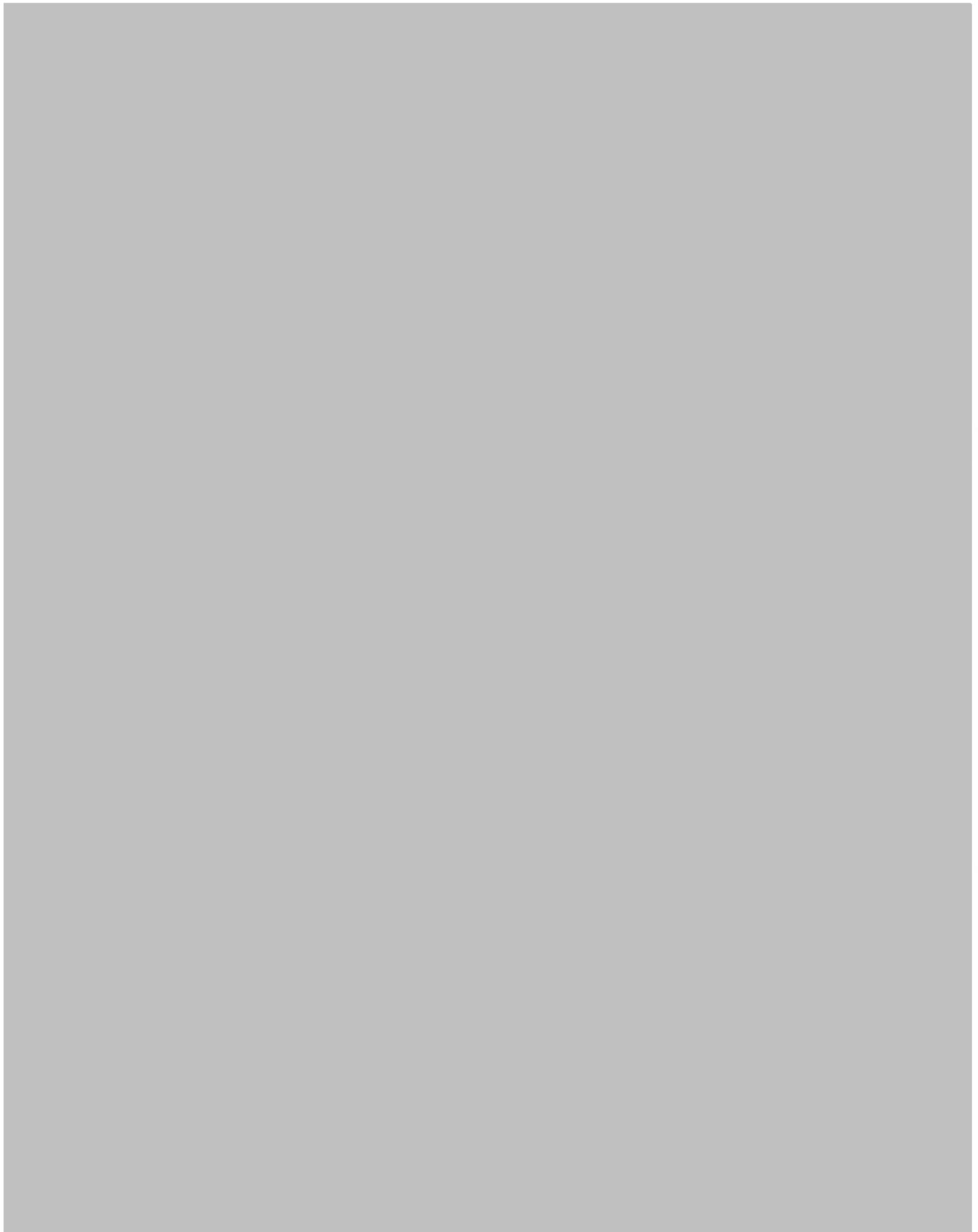
If you have received this e-mail in error, please notify the Department on (02) 6274-7111 and delete all copies of this transmission together with any attachments.

Disclaimer

This message has been issued by the Department of Infrastructure and Regional Development.

The information transmitted is for the use of the intended recipient only and may contain confidential and/or legally privileged material.

s47G



From: American Engineering <engineering@american.com.au>
Sent: Thursday, 19 April 2018 3:51 PM
To: takatarecall
Cc: Probyn, Glenn; Dowling, Andrew; Vagg, Elisabeth; Prendergast, Matthew
Subject: RE: ACCC letter to Overseas Vehicle Sales Pty Ltd - Compulsory recall of defective Takata airbags - response by 23 April 2018 [SEC=UNCLASSIFIED]

Good Afternoon Mr Probyn,

1. Does OVS intend to comply with the replacement obligations under the Recall Notice? If not, on what basis does OVS refuse to comply with the Recall Notice?

OVS intends to fully comply with the obligations of the Recall Notice.

2. What contact has OVS made with General Motors or its related entities (GM) in relation to sourcing replacement parts, and what has been GM's response? Please provide copies of any record of communications with GM in this regard, including any correspondence, email or other record.

OVS has been attempted to contact GM via phone however have has no success thus far. OVS has also attempted to contact Takata however have had no success.

3. Has GM communicated to OVS that it will not assist OVS to source replacement parts? If so, who from GM advised OVS of this position and on what date? If there is a record of this communication, including correspondence, email, or other record, please provide a copy.

GM have not given OVS any communication in relation to this recall. GM have advised their dealers in the US and Canada that they are waiting on components for the affected vehicles.

4. Has OVS approached anyone other than GM in relation to sourcing replacement parts? If so, please provide details.

Aside from attempting to contact Takata, OVS has not contacted any other manufactures regarding this recall.

5. Has OVS replaced any affected Takata airbag inflators in Vehicles which it supplied? If so, what replacement parts have been used and what is the source of those parts?

OVS have not replaced any affected vehicles as yet. OVS is waiting on the correct components for the affected vehicles.

6. What is the total number of affected Takata airbags which have been disconnected or otherwise disabled in vehicles supplied by OVS?

OVS has not disconnected or disabled any airbags of affected vehicles. OVS will not disconnect any airbags prior to having a permeant fix of each vehicle.

7. What is the total number of Vehicles supplied by OVS which have had affected Takata airbags disconnected or otherwise disabled?

OVS have supplied 146 vehicles that have been affected by this recall.

8. What is the total number of affected Takata airbags which remain in Vehicles supplied by OVS, and which have not been disconnected or otherwise disabled?

146 vehicles.

9. What is the total number of Vehicles supplied by OVS which remain fitted with affected Takata airbags which have not been disconnected or otherwise disabled?

146 vehicles

10. What information, if any, does OVS provide to any person seeking to have OVS replace the affected Takata airbag in a Vehicle supplied by OVS?

OVS informs the customer that their vehicle has been noted and will be contacted once the airbags are In stock.

11. If OVS has disabled or disconnected an affected Takata airbag in a Vehicle supplied by OVS, what information, if any, does OVS provide to the owner or person presenting the Vehicle about the airbag or the disablement/disconnection?

OVS has not disabled any airbags on any of its vehicles.

Kind Regards,

Sean Liddy
Compliance and Engineering Department



American Vehicle Sales // A division of Autogroup International Pty. Ltd
4 Mosrael Place, Rowville VIC Australia 3178

s47F | Fax: [+613] 9765 1399

Email: engineering@american.com.au | Web: www.american.com.au



Offices in Colombo - Sri Lanka, Dallas – Texas, USA & Melbourne - Australia – providing ISO quality assured right hand drive vehicle conversions for 25 years...



Quality Assured Company ISO 9001:2008 Certificate No. QSC0325. The information transmitted in this email is for the use of the intended recipient only and may contain confidential and/or legally privileged material. Any review, re-transmission, disclosure, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited and may result in severe penalties. If you have received this e-mail in error please notify Autogroup International by way of return email on sysadmin@autogroupinternational.com or phone 03 97651300 and delete all copies of this transmission together with any attachments.

Please consider the environment before printing out this email

From: takatarecall <takatarecall@accc.gov.au>

Sent: Monday, 16 April 2018 5:37 PM

To: American Engineering <engineering@american.com.au>

Cc: Probyn, Glenn <glenn.probyn@accc.gov.au>; Dowling, Andrew <andrew.dowling@accc.gov.au>; Vagg, Elisabeth <ev@accc.gov.au>; takatarecall <takatarecall@accc.gov.au>; Prendergast, Matthew <matthew.prendergast@accc.gov.au>

Subject: ACCC letter to Overseas Vehicle Sales Pty Ltd - Compulsory recall of defective Takata airbags - response by 23 April 2018 [SEC=UNCLASSIFIED]

Dear Mr Liddy

Please find attached a letter from the Australian Competition and Consumer Commission's Deputy General Manager Glenn Probyn to Overseas Vehicle Sales Pty Ltd regarding the compulsory recall of defective Takata airbags.

We would be grateful to receive your responses in writing by no later than **COB Monday 23 April 2018** via email to glenn.probyn@accc.gov.au.

Regards

Takata Task Force

Takata Task Force | Consumer Product Safety Branch

Australian Competition & Consumer Commission

23 Marcus Clarke Street Canberra 2601

www.accc.gov.au www.productsafety.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

IMPORTANT: This email from the Australian Competition and Consumer Commission (ACCC), and any attachments to it, may contain information that is confidential and may also be the subject of legal, professional or other privilege. If you are not the intended recipient, you must not review, copy, disseminate, disclose to others or take action in reliance on, any material contained within this email. If you have received this email in error, please let the ACCC know by reply email to the sender informing them of the mistake and delete all copies from your computer system. For the purposes of the Spam Act 2003, this email is authorised by the ACCC www.accc.gov.au

[REDACTED]

From: [REDACTED] s22
Sent: Friday, 9 March 2018 8:42 AM
To: [REDACTED] s22
Subject: FW: NEVDIS draft file note - meeting about their database [DLM=For-Official-Use-Only] [SEC=UNCLASSIFIED]

FYI

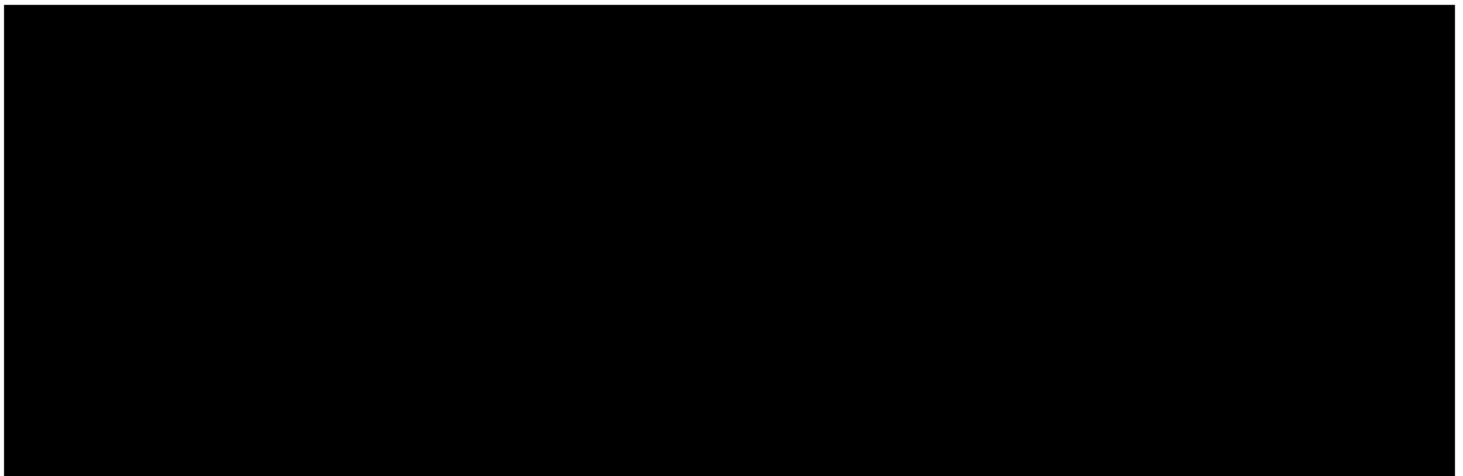
[REDACTED]


s22 Recalls Support Officer | Regulatory Policy, Risk and Compliance
Vehicle Safety Standards Branch | Surface Transport Division
Department of Infrastructure, Regional Development and Cities
GPO Box 594, Canberra ACT 2601


[REDACTED] infrastructure.gov.au | w www.infrastructure.gov.au

s22 - Irrelevant to request

[REDACTED]





From: Vagg, Elisabeth
Sent: Thursday, 23 November 2017 12:24 PM
To: !Takata Taskforce
Cc: Gray, Harriet; Matthew, Neville;  s47G
Subject: NEVDIS draft file note - meeting about their database [SEC=UNCLASSIFIED]

Hi Taskforce

Here's a draft file note from the meeting with NEVDIS about their database. **Harriet and Neville** please feel free to make any changes, or suggest anything for me to fix/incorporate.

Key takeout's:

- NEVDIS advised they wouldn't have any concerns about OEMs incentivising consumers to bring their vehicle in for recall. Incentives agreed as acceptable included valet, car wash or washing vouchers, fuel cards, lucky door prizes if you respond to the recall, you get placed into a draw to possibly win something (jokingly suggested a new car).
- If the ACCC have suggested incentives that we are uncertain about we can seek NEVDIS consideration/level of comfort on these. NEVDIS could always obtain a waiver or addendum for incentives.
- RTAs don't provide NEVDIS with phone numbers/emails, although its something RTAs collect they are not required to provide it to NEVDIS. They are not averse to receiving it, but be mindful that its timely process and that technical capabilities for their database would need to be improved to receive it.
- Currently have information on when the vehicle was last registered for a date range, but don't provide this to EOMs only provide Y/N. When asked if they could provide this, noted they are 150% over capacity, under budgeting restraints and that OEMs may find it difficult to transition to additional data.
- It's up to RTAs to voluntary come to the table, in an ideal world NEVDIS would like to have stricter rules on the address, standardisation of data for addresses to have more accurate information. Every single address recorded by jurisdictions should be forced to select from menu a path database (drop down function) which reconciles against their database.

Thanks
Liz

Disclaimer

This message has been issued by the Department of Infrastructure and Regional Development. The information transmitted is for the use of the intended recipient only and may contain confidential and/or legally privileged material. Any review, re-transmission, disclosure, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited and may result in severe penalties. If you have received this e-mail in error, please notify the Department on (02) 6274-7111 and delete all copies of this transmission together with any attachments.

Disclaimer

This message has been issued by the Department of Infrastructure and Regional Development.
The information transmitted is for the use of the intended recipient only and may contain confidential and/or legally privileged material.
Any review, re-transmission, disclosure, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited and may result in severe penalties.
If you have received this e-mail in error, please notify the Department on (02) 6274-7111 and delete all copies of this transmission together with any attachments.

s22

From: [REDACTED]
Sent: Tuesday, 17 April 2018 3:28 PM
To: Vagg, Elisabeth s22
Cc: Probyn, Glenn; Matthew, Neville; [REDACTED]; NYAKUENGAMA Sharon; [REDACTED]
Subject: FW: Takata airbag recall - Data from RAWs database [DLM=For-Official-Use-Only]
Attachments: Takata Airbag Report on RAWs Vehicles Toyota Alphard Welcab.xls; Takata Airbag Report on RAWs Vehicles Toyota Vellfire Welcab.xls; Takata Airbag Report on RAWs Vehicles Toyota Alphard Hybrid.xls

Good afternoon Liz,

As discussed in last week's catch up, here are the lists of Toyota Alphard vehicles that may be affected by the Takata recall. There is also the Toyota Vellfire that I was not aware of that are a badge engineered version of the same vehicle.

These vehicles have been recalled in overseas right hand drive markets such as Japan and Malaysia (these vehicles are not left to right hand drive conversions). The RAWs scheme has a number of these unusual models and if I recognise any more I will pass the info your way.

Attached is the RAWs who have imported these vehicles. I have separated them into manufacturers but that's it at this stage as the background data search has its limitations. Giving it to you this way gives you the numbers of vehicles imported in an easily recognisable form.

If you need any more information, please feel free to contact me.

Regards,

[REDACTED]
 Recalls Manager A/g | Regulatory Policy, Risk and Compliance
 Vehicle Safety Standards | Surface Transport Policy
 Department of Infrastructure, Regional Development and Cities
 GPO Box 594, Canberra ACT 2601

s22

[REDACTED]
 e recalls@infrastructure.gov.au | w www.infrastructure.gov.au

This material contains information that, if disclosed inappropriately, may cause limited damage to national security, Australian Government agencies, commercial entities or members of the public. Recipients should ensure they handle and store this material appropriately.

[illegible]

[illegible]

OFFICE_STREET_ADDRESS_1	OFFICE_CITY_SUBURB	STATE_TERM	BUILD_DATE
WAY	NARELLAN	NSW	01/2003
WAY	NARELLAN	NSW	01/2004
WAY	NARELLAN	NSW	01/2004
WAY	NARELLAN	NSW	01/2007
WAY	NARELLAN	NSW	01/2010
WAY	NARELLAN	NSW	01/2011
WAY	NARELLAN	NSW	01/2013
WAY	NARELLAN	NSW	02/2003
WAY	NARELLAN	NSW	02/2004
WAY	NARELLAN	NSW	02/2005
WAY	NARELLAN	NSW	02/2006
WAY	NARELLAN	NSW	02/2011
WAY	NARELLAN	NSW	02/2012
WAY	NARELLAN	NSW	02/2014
WAY	NARELLAN	NSW	03/2003
WAY	NARELLAN	NSW	03/2004
WAY	NARELLAN	NSW	03/2005
WAY	NARELLAN	NSW	03/2006
WAY	NARELLAN	NSW	03/2007
WAY	NARELLAN	NSW	03/2009
WAY	NARELLAN	NSW	04/2003
WAY	NARELLAN	NSW	04/2006
WAY	NARELLAN	NSW	04/2007
WAY	NARELLAN	NSW	04/2009
WAY	NARELLAN	NSW	04/2010
WAY	NARELLAN	NSW	05/2003
WAY	NARELLAN	NSW	05/2004
WAY	NARELLAN	NSW	05/2005
WAY	NARELLAN	NSW	05/2007
WAY	NARELLAN	NSW	05/2008
WAY	NARELLAN	NSW	06/2003
WAY	NARELLAN	NSW	06/2004
WAY	NARELLAN	NSW	06/2005
WAY	NARELLAN	NSW	06/2006
WAY	NARELLAN	NSW	06/2009
WAY	NARELLAN	NSW	07/2006
WAY	NARELLAN	NSW	07/2008
WAY	NARELLAN	NSW	07/2010
WAY	NARELLAN	NSW	07/2012
WAY	NARELLAN	NSW	08/2002
WAY	NARELLAN	NSW	08/2004
WAY	NARELLAN	NSW	08/2006
WAY	NARELLAN	NSW	08/2010
WAY	NARELLAN	NSW	09/2003
WAY	NARELLAN	NSW	09/2004
WAY	NARELLAN	NSW	09/2005
WAY	NARELLAN	NSW	09/2006
WAY	NARELLAN	NSW	09/2007
WAY	NARELLAN	NSW	10/2004
WAY	NARELLAN	NSW	10/2005
WAY	NARELLAN	NSW	10/2007
WAY	NARELLAN	NSW	10/2009
WAY	NARELLAN	NSW	11/2002

WAY	NARELLAN	NSW	11/2003
WAY	NARELLAN	NSW	11/2004
WAY	NARELLAN	NSW	11/2005
WAY	NARELLAN	NSW	11/2006
WAY	NARELLAN	NSW	11/2008
WAY	NARELLAN	NSW	11/2011
WAY	NARELLAN	NSW	12/2004
WAY	NARELLAN	NSW	12/2008
WAY	NARELLAN	NSW	12/2010

[illegible]

[illegible]

Australian Design Rules

PARTICIPANT COMPANY_NAME

10536 AUSTRALIAN DESIGN RULES PTY LTD
10536 AUSTRALIAN DESIGN RULES PTY LTD
10536 AUSTRALIAN DESIGN RULES PTY LTD
10536 AUSTRALIAN DESIGN RULES PTY LTD

TRADING_NAME

AUSTRALIAN DESIGN RULES
AUSTRALIAN DESIGN RULES
AUSTRALIAN DESIGN RULES
AUSTRALIAN DESIGN RULES

Australian Design Rules

OFFICE_STREET_ADDRESS_	OFFICE_CITY_SUBURB	OFFICE_S	BUILD_D	MAKE
16 BOSTOCK COURT	THOMASTOWN	VIC	03/2012	TOYOTA
16 BOSTOCK COURT	THOMASTOWN	VIC	05/2014	TOYOTA
16 BOSTOCK COURT	THOMASTOWN	VIC	08/2012	TOYOTA
16 BOSTOCK COURT	THOMASTOWN	VIC	12/2015	TOYOTA

MODEL	DEL_TITLE	DEL_FIRST_NAME	DEL_SURNAME
ALPHARD HYBRID	MR	KARUNANAYAKA	ROMESH MADUKE
ALPHARD HYBRID	MR	KARUNANAYAKA	ROMESH MADUKE
ALPHARD HYBRID	MR	KARUNANAYAKA	ROMESH MADUKE
ALPHARD HYBRID	MR	KARUNANAYAKA	ROMESH MADUKE

PARTICIPANT_ID	COMPANY_NAME	TRADING_NAME
10452	HC IMPORTS AUSTRALIA PTY LTD	HC IMPORTS AUSTRALIA PTY LTD

OFFICE_STREET_ADDRESS_1
Unit 4, 206 Collier Road

OFFICE_CITY_SUBURB
BAYSWATER

OFFICE_STATE_TERRITORY
WA

BUILD_DATE
05/2014

MAKE
TOYOTA

MODEL
VELLFIRE WELCAB

DEL_TITLE
Mr

DEL_FIRST_NAME
Allan

DEL_SURNAME
Boon

s22

From: [REDACTED] s22
Sent: Thursday, 26 April 2018 3:36 PM
To: takatarecall@accc.gov.au
Cc: [REDACTED] s47F
Subject: FW: TAKATA RECALL - NT [SEC=UNCLASSIFIED]

Good afternoon Glenn,

Can you please assist Mr [REDACTED] with his request?

Given the changes with the compulsory recall the ACCC is better placed to provide the information requested.

Regards,

s22

Recalls Manager A/g | Regulatory Policy, Risk and Compliance
 Vehicle Safety Standards | Surface Transport Policy
 Department of Infrastructure, Regional Development and Cities
 GPO Box 594, Canberra ACT 2601

s22

e recalls@infrastructure.gov.au | w www.infrastructure.gov.au

From: [REDACTED]@pfes.nt.gov.au> s47F
Sent: Tuesday, 24 April 2018 5:08 PM s22
To: [REDACTED]@infrastructure.gov.au>
Subject: FW: TAKATA RECALL - NT

s22 I sent the below email to [REDACTED] however I received the out of office reply.

Would you be able to assist?

Major Crash Investigation Unit | Road Policing, Firearms & East Arnhem Division | Northern Command
 Northern Territory Police
 Road Policing Centre, Peter McAulay Centre
 PO Box 39764, Winnellie, NT 0821

s47F

s47F

Working in partnership with the community to ensure a safe and resilient Northern Territory.

From: [REDACTED]
Sent: Tuesday, 24 April 2018 7:42 AM
To: [REDACTED]@infrastructure.gov.au
Subject: TAKATA RECALL - NT

s47F

[REDACTED]

Good morning to you all. We are at the one year anniversary for the serious injury crash involving the Takata airbag. I have done a radio interview with ABC that is being broadcast today. We will also be doing a media release today urging the public to be proactive in relation to arranging replacement of affected airbags.

I have been through the ACCC website for the latest numbers of vehicles still requiring repair, without success.

Can you point me in the direction of a current list of outstanding vehicle numbers?

Would you have any idea how many vehicles are outstanding in the Northern Territory?

Is there any information you would like us to include in our media releases?

Regards,

[REDACTED] s47F

Major Crash Investigation Unit
Road Policing, Firearms & East Arnhem Division
Northern Command
Northern Territory Police
Road Policing Centre, Peter McAulay Centre
[PO Box 39764, Winnellie, NT 0821](#)

[REDACTED] s47F

Working in partnership with the community to ensure a safe and resilient Northern Territory.

The information contained in this message and any attachments may be confidential information and may be subject to legal privilege, public interest or legal profession privilege. If you are not the intended recipient, any use, disclosure or copying of this message or any attachments is unauthorised. If you have received this document in error, please advise the sender and delete this message. No representation or warranty is given that attached files are free from viruses or other defects. The recipient assumes all responsibility for any loss or damage resulting directly or indirectly from the use of any attached files.

From: takatarecall <takatarecall@accc.gov.au>
Sent: Wednesday, 11 April 2018 10:57 AM
To: takatarecall
Subject: Guidance for suppliers on obtaining vehicle owner contact details for the compulsory Takata airbag recall [SEC=UNCLASSIFIED]
Attachments: 1363_7-Guidance to suppliers on obtaining vehicle contact details_D05.pdf

Good morning

Please find attached guidelines prepared by the Australian Competition and Consumer Commission in consultation with Infrastructure, the National Exchange of Vehicle and Driver Information System (NEVDIS) and state/territory registration authorities, to assist suppliers in obtaining vehicle owner contact details for the *Consumer Goods (Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts) Recall Notice 2018* (Recall Notice).

Suppliers are required to pursue consumer contact information from multiple sources and proactively maintain up-to-date contact information for consumers. The attached guidance was developed to assist suppliers by outlining the steps that must undertake to obtain vehicle owner contact information and conditions of the provision of this information where applicable.

This information is also available on the Product Safety Australia website
<https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/what-suppliers-should-do>.

Kind regards

Takata Task Force

Takata Task Force | Consumer Product Safety Branch
Australian Competition & Consumer Commission
23 Marcus Clarke Street Canberra 2601
www.accc.gov.au www.productsafety.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community.
We pay our respects to them and their cultures; and to their Elders past, present and future.

[REDACTED] s22

From: [REDACTED]
Sent: Tuesday, 17 April 2018 4:12 PM
To: Vagg, Elisabeth
Cc: Probyn, Glenn; Matthew, Neville; NYAKUENGAMA Sharon; [REDACTED]
Subject: Incorrect Fitment of Takata Airbag Inflators [DLM=For-Official-Use-Only]
Attachments: Tech Instructions - [REDACTED]

alls22

Hi Liz,

Here are the technical bulletins as discussed in last week's catch up.

s47G

[REDACTED]

These are the three bulletins that I used for my briefing to the meeting.

No doubt you will have some questions on this one so feel free to contact me any time.

Regards,

[REDACTED] s22

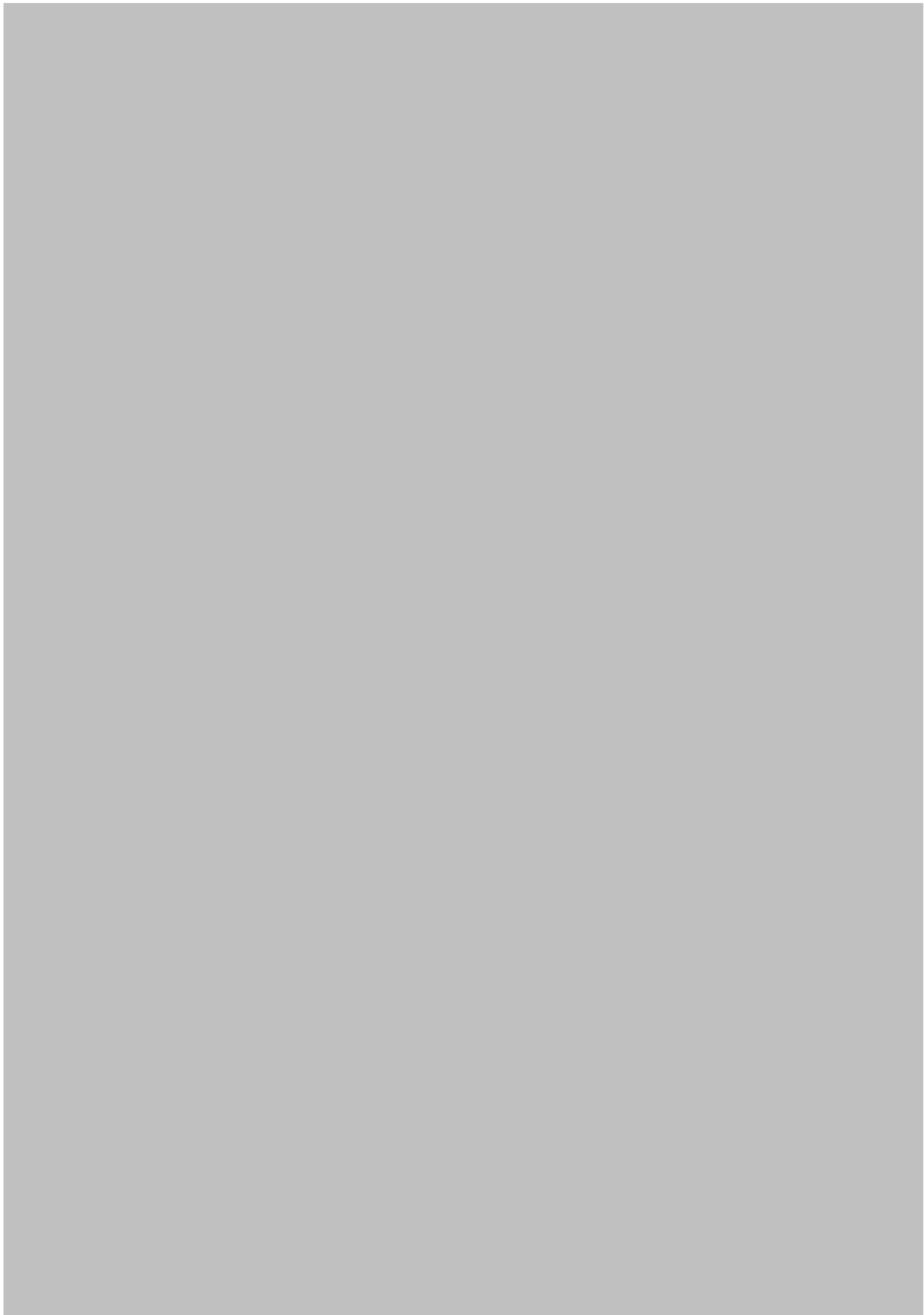
Recalls Manager A/g | Regulatory Policy, Risk and Compliance
Vehicle Safety Standards | Surface Transport Policy
Department of Infrastructure, Regional Development and Cities
GPO Box 594, Canberra ACT 2601

[REDACTED] s22

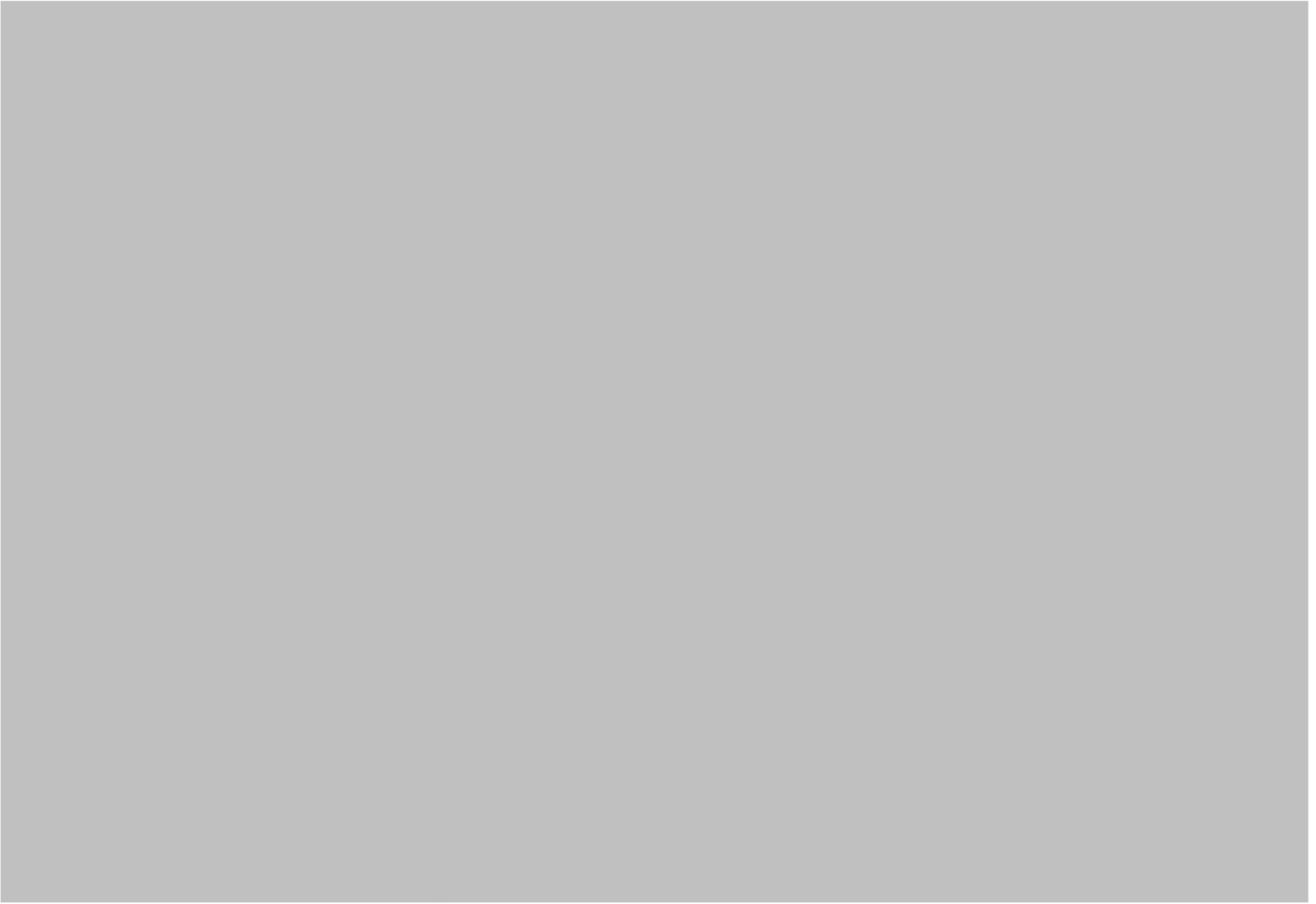
recalls@infrastructure.gov.au | w www.infrastructure.gov.au

This material contains information that, if disclosed inappropriately, may cause limited damage to national security, Australian Government agencies, commercial entities or members of the public. Recipients should ensure they handle and store this material appropriately.

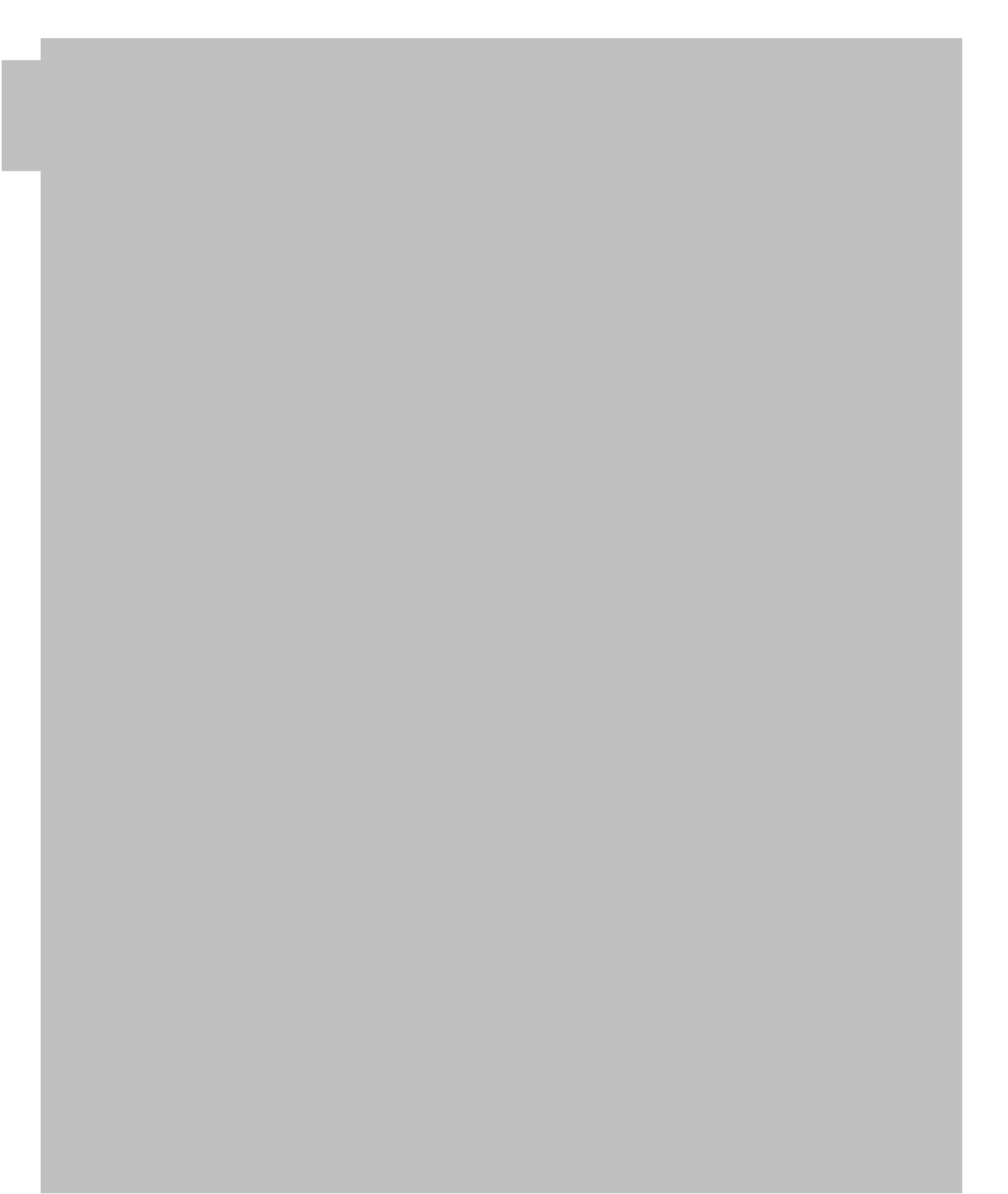
THE FOLLOWING PAGES ARE REDACTED PURSUANT TO SECTION 47g OF THE FOI ACT.



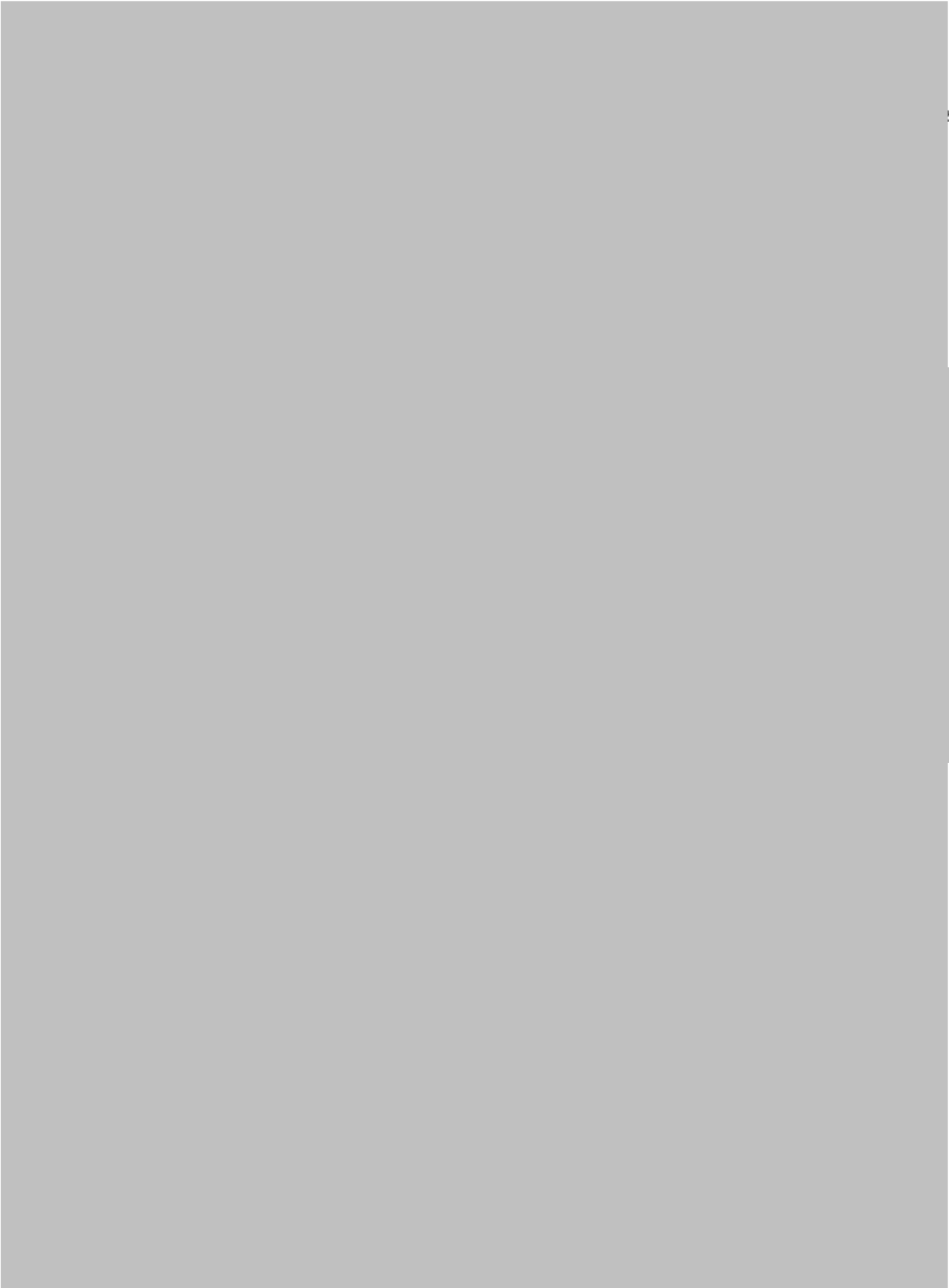


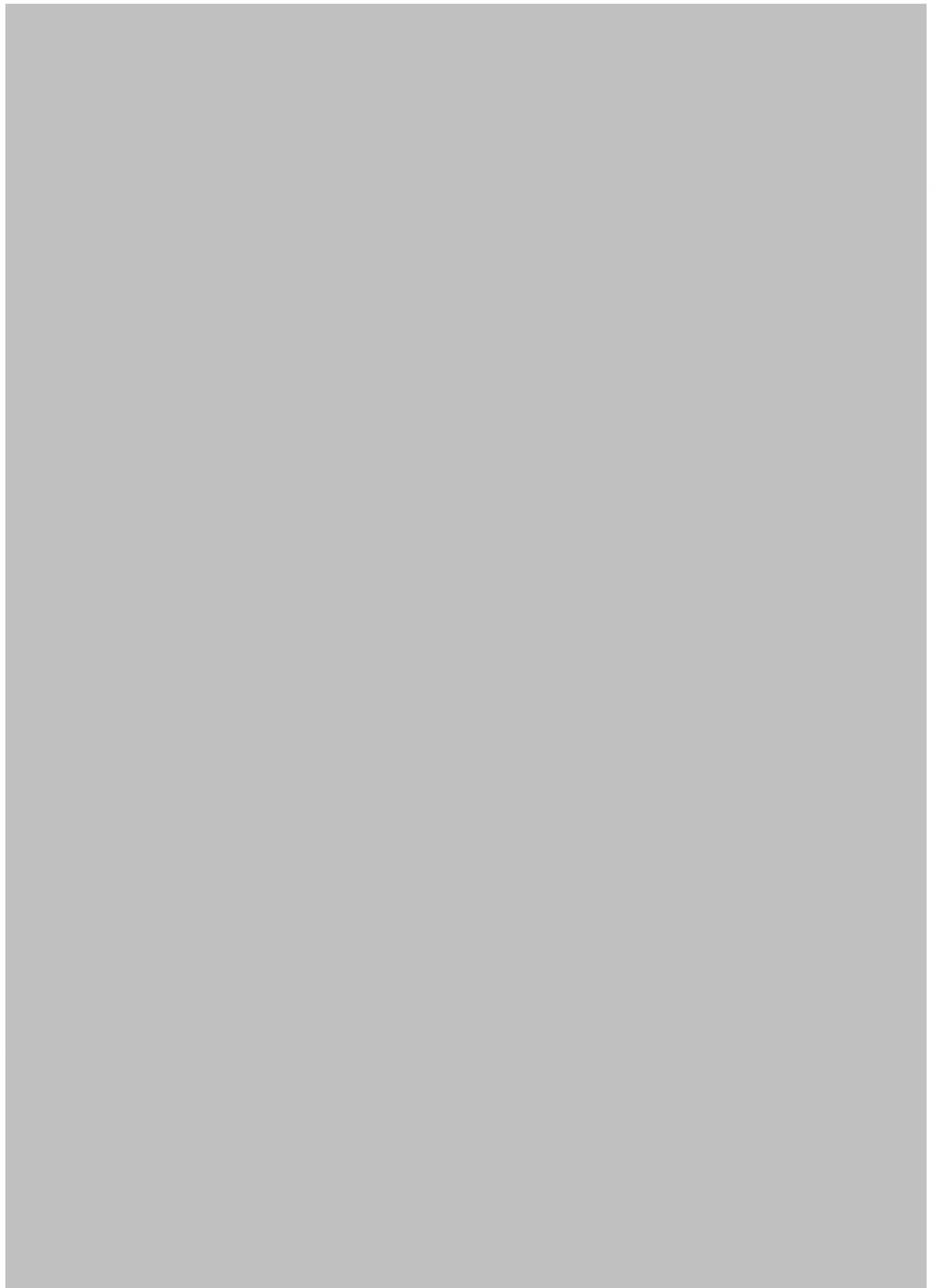












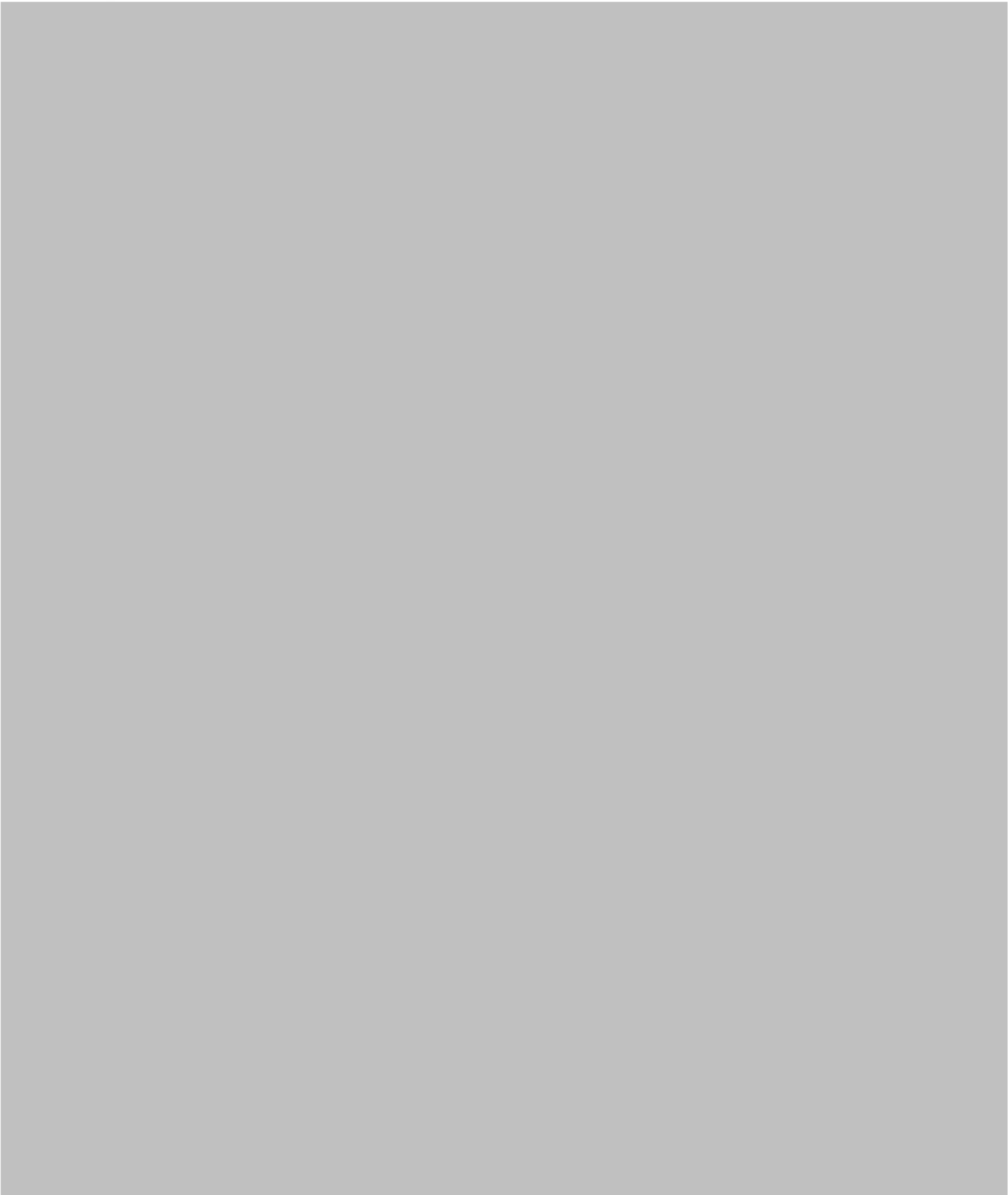




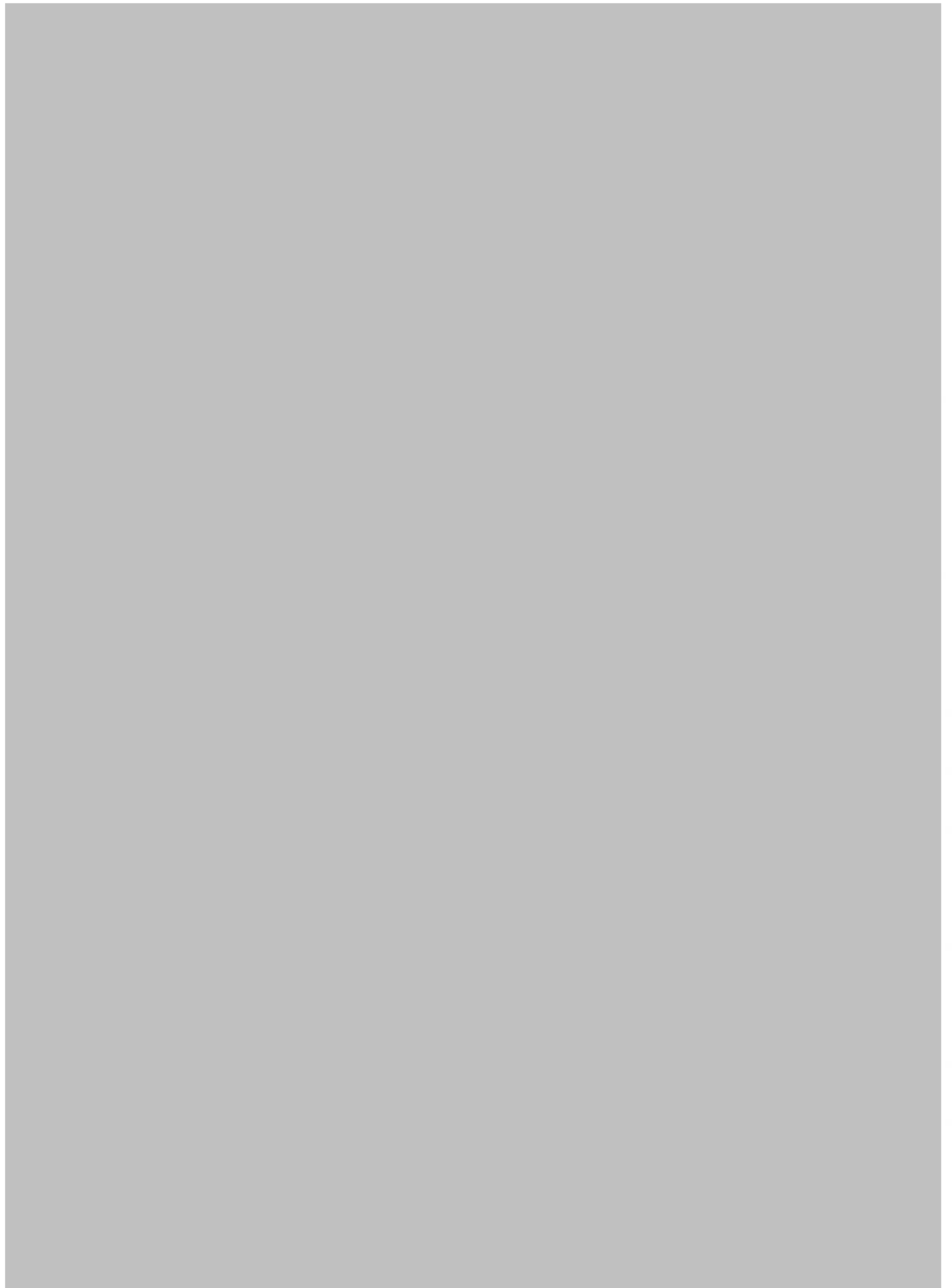


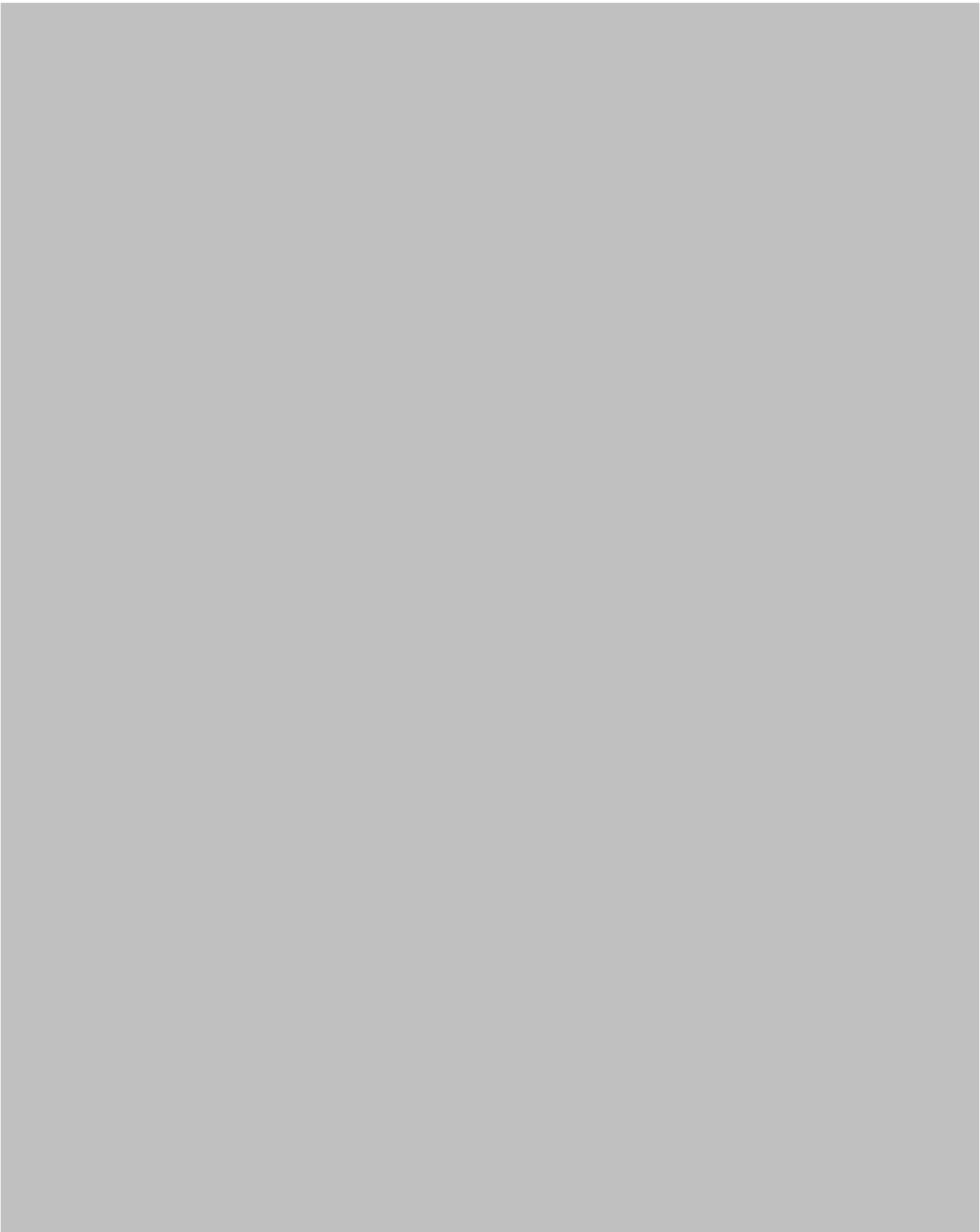




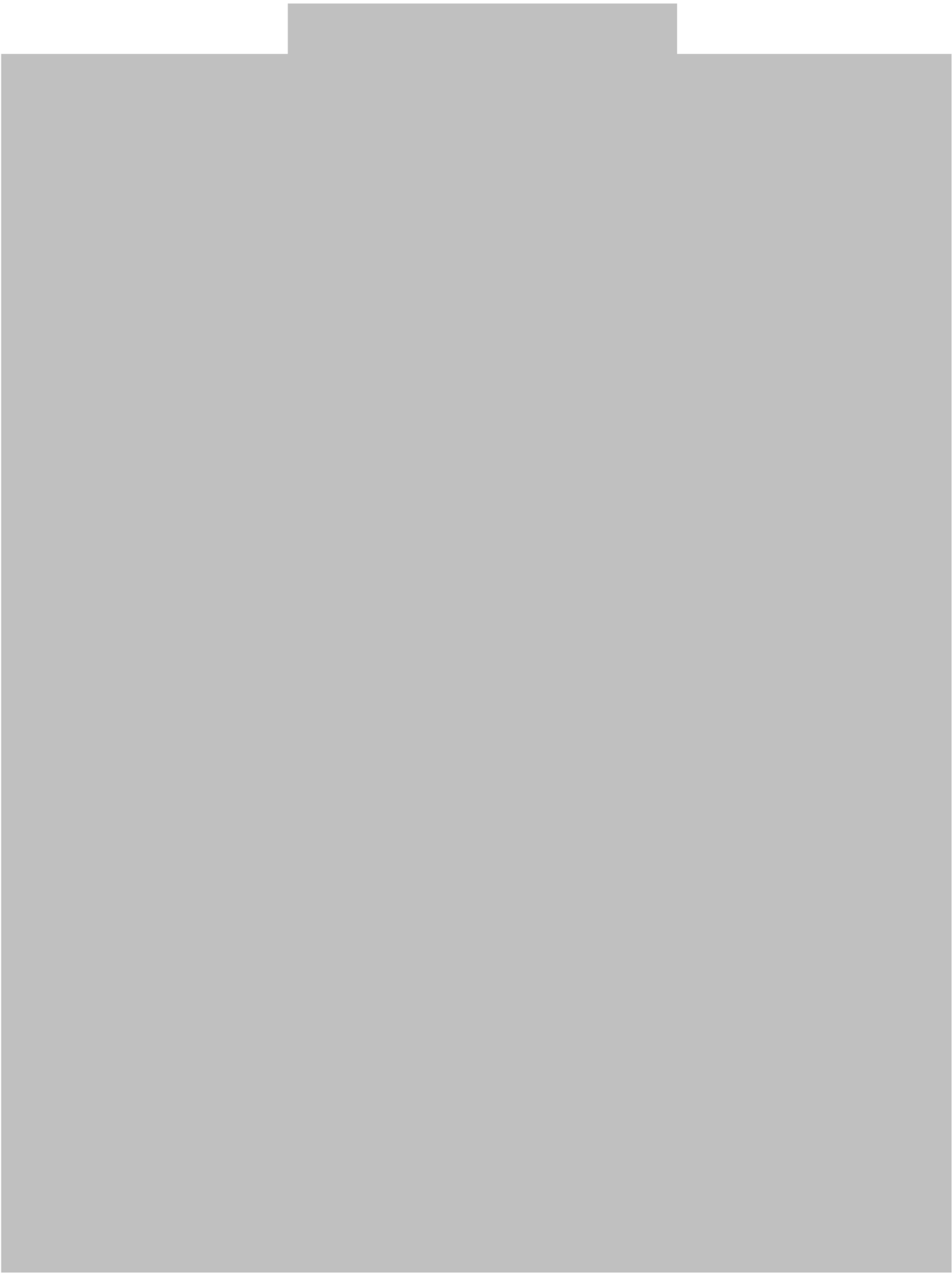


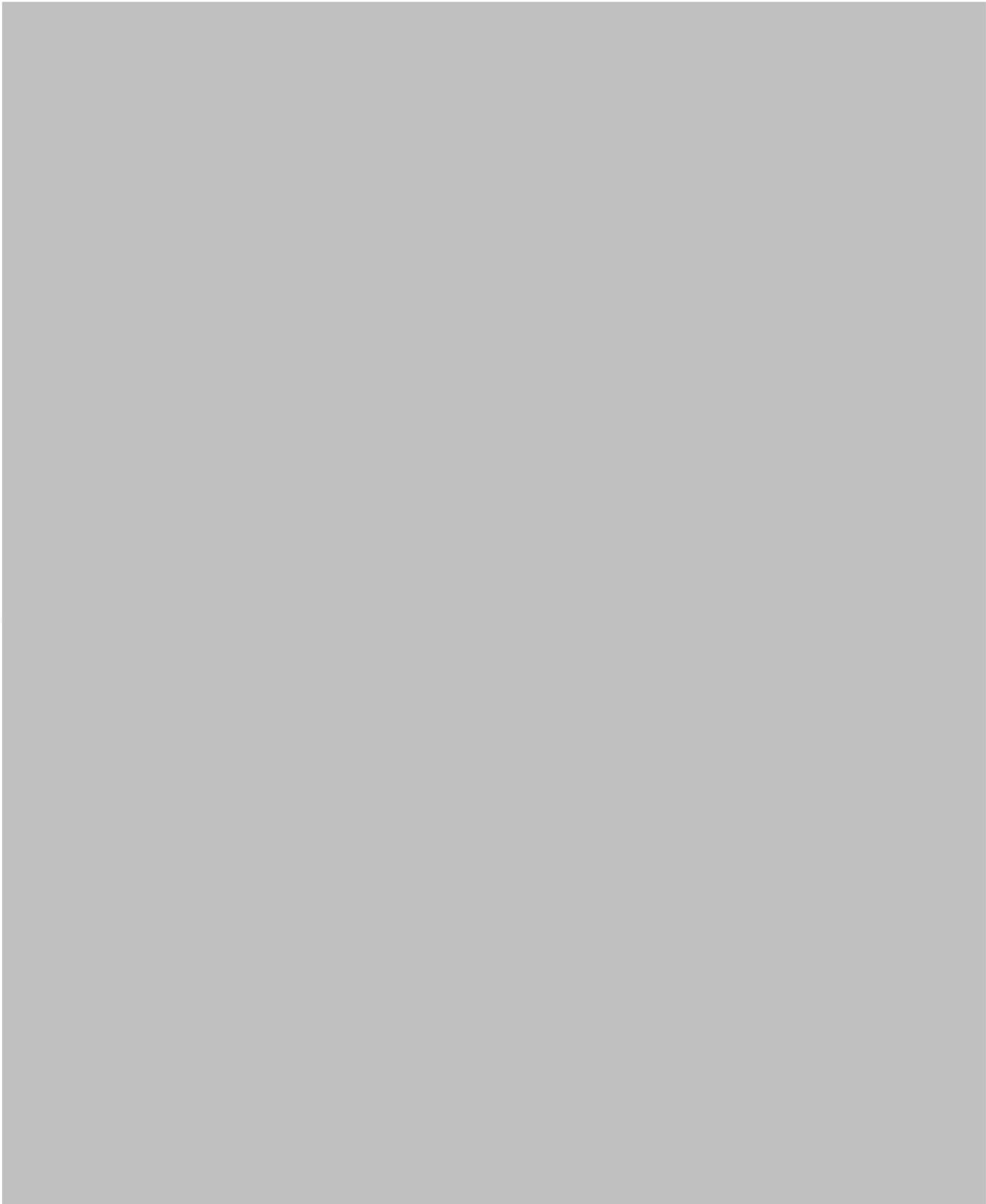


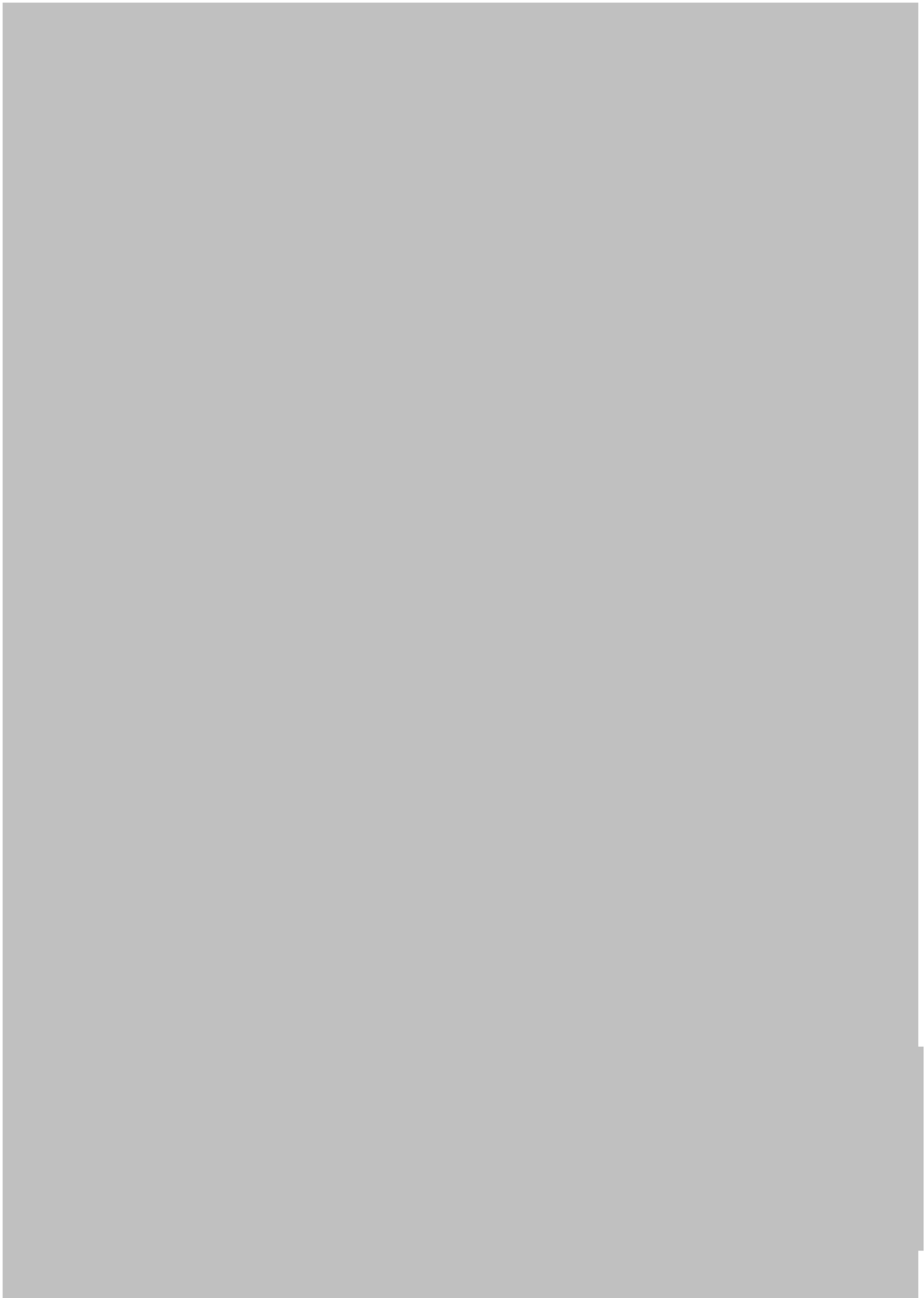














the 'information' and 'communication' fields. The 'information' field is defined as:

...the study of the processes of information production, distribution, access, use and evaluation, and the study of the social, cultural, economic and political contexts in which these processes take place. (p. 10)

The 'communication' field is defined as:

...the study of the processes of communication production, distribution, access, use and evaluation, and the study of the social, cultural, economic and political contexts in which these processes take place. (p. 10)

The 'information science' field is defined as:

...the study of the processes of information production, distribution, access, use and evaluation, and the study of the social, cultural, economic and political contexts in which these processes take place. (p. 10)

The 'information studies' field is defined as:

...the study of the processes of information production, distribution, access, use and evaluation, and the study of the social, cultural, economic and political contexts in which these processes take place. (p. 10)

The 'information technology' field is defined as:

...the study of the processes of information production, distribution, access, use and evaluation, and the study of the social, cultural, economic and political contexts in which these processes take place. (p. 10)

The 'information systems' field is defined as:

...the study of the processes of information production, distribution, access, use and evaluation, and the study of the social, cultural, economic and political contexts in which these processes take place. (p. 10)

The 'information management' field is defined as:

...the study of the processes of information production, distribution, access, use and evaluation, and the study of the social, cultural, economic and political contexts in which these processes take place. (p. 10)

The 'information policy' field is defined as:

...the study of the processes of information production, distribution, access, use and evaluation, and the study of the social, cultural, economic and political contexts in which these processes take place. (p. 10)

The 'information law' field is defined as:

...the study of the processes of information production, distribution, access, use and evaluation, and the study of the social, cultural, economic and political contexts in which these processes take place. (p. 10)

The 'information ethics' field is defined as:

...the study of the processes of information production, distribution, access, use and evaluation, and the study of the social, cultural, economic and political contexts in which these processes take place. (p. 10)



The first part of the paper discusses the importance of the research and the need for a new approach. It then presents a detailed description of the methodology used in the study, followed by a discussion of the results and their implications. The final section concludes the paper and suggests directions for future research.

The research was conducted in a laboratory setting, where the participants were exposed to various stimuli and their responses were recorded. The data was then analyzed using statistical methods to determine the significance of the findings.

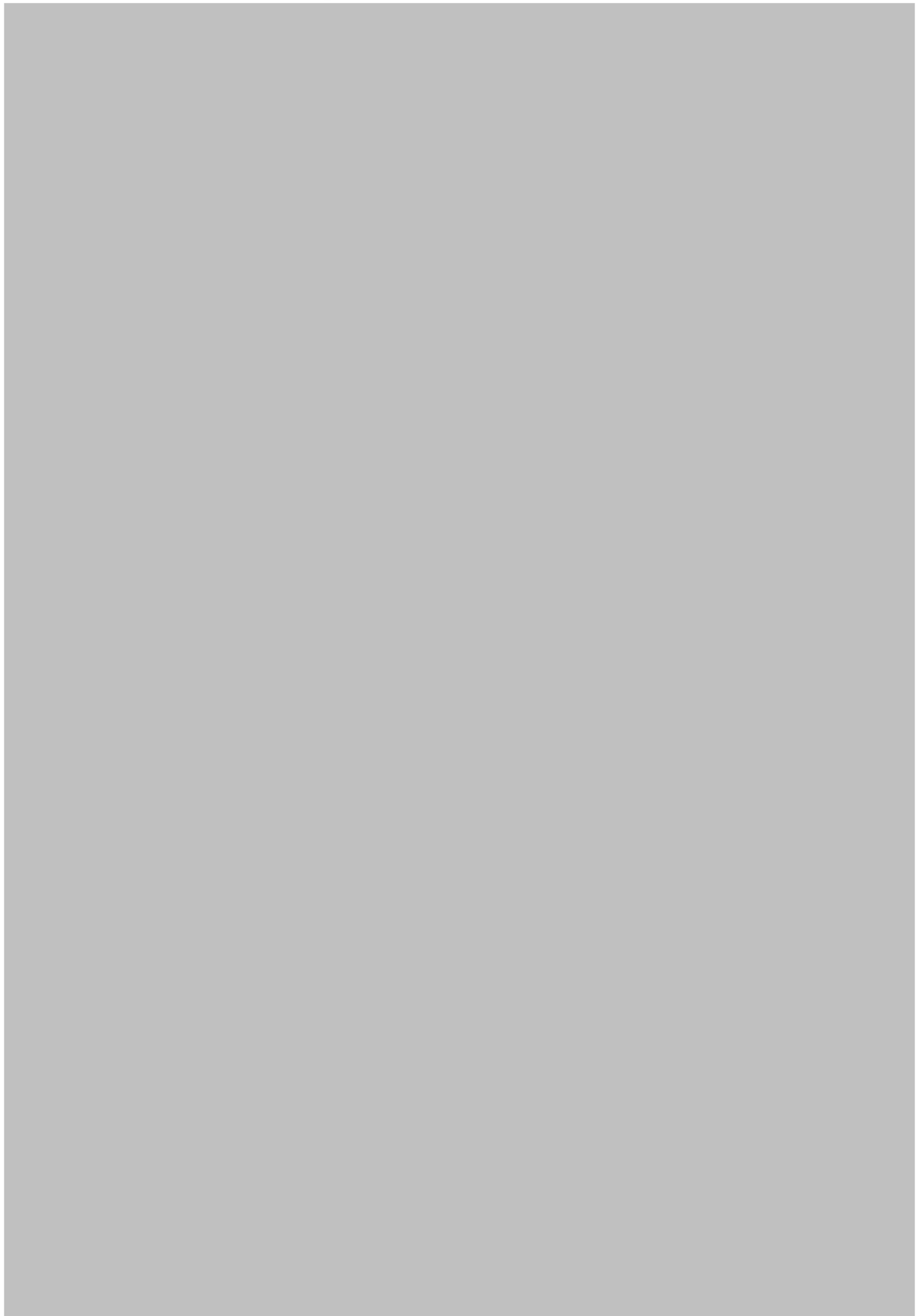
The results of the study show that there is a significant difference in the responses of the participants under different conditions. This suggests that the factors being studied have a measurable effect on the outcome.

The implications of these findings are discussed in the context of the existing literature. It is noted that the results are consistent with previous studies, but also highlight some new insights that may be useful for further research.

In conclusion, the study provides a comprehensive analysis of the research question and offers valuable insights into the phenomenon being studied. The methodology used is robust and the results are statistically significant, making the findings a valuable contribution to the field.











[REDACTED]

[REDACTED]

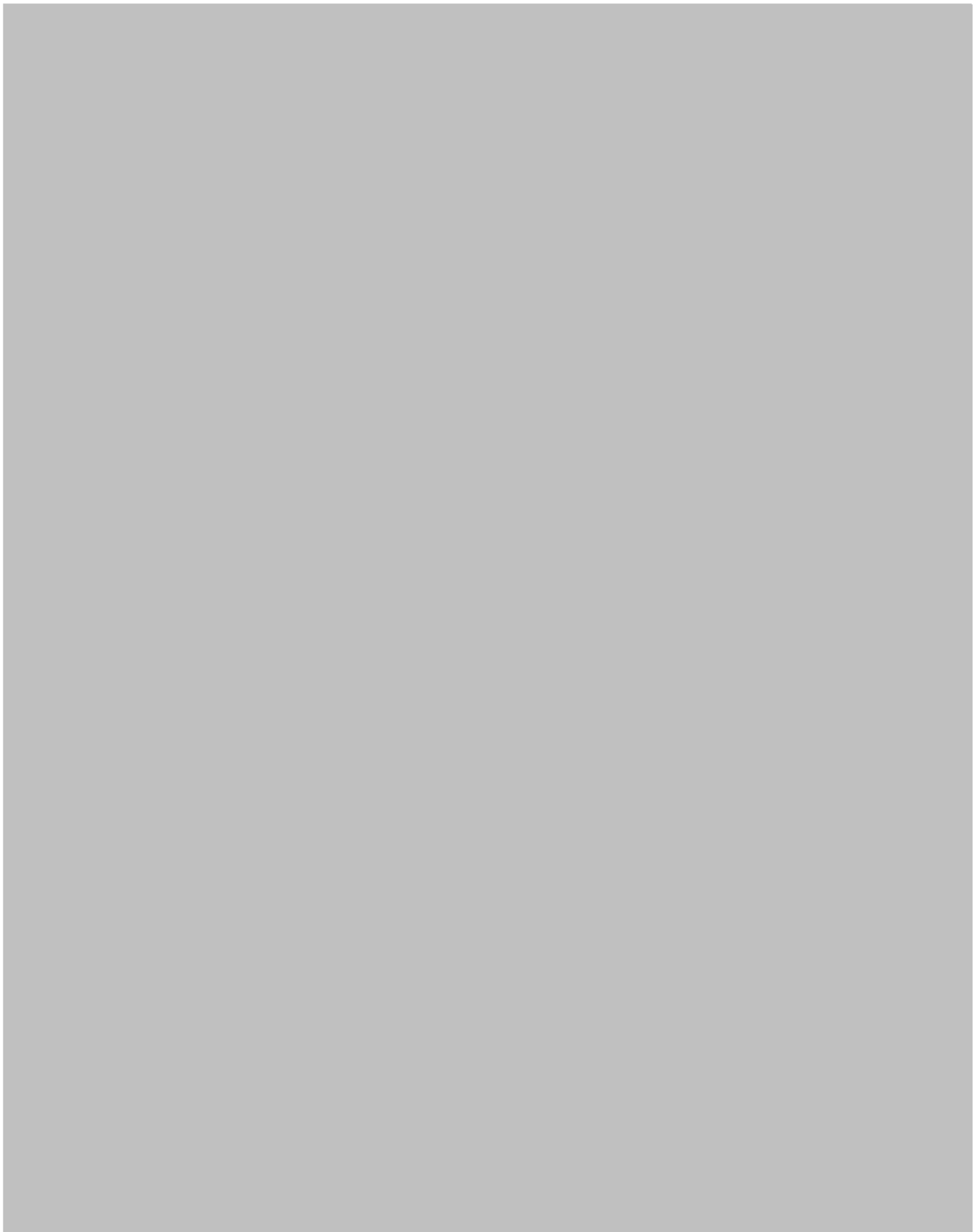


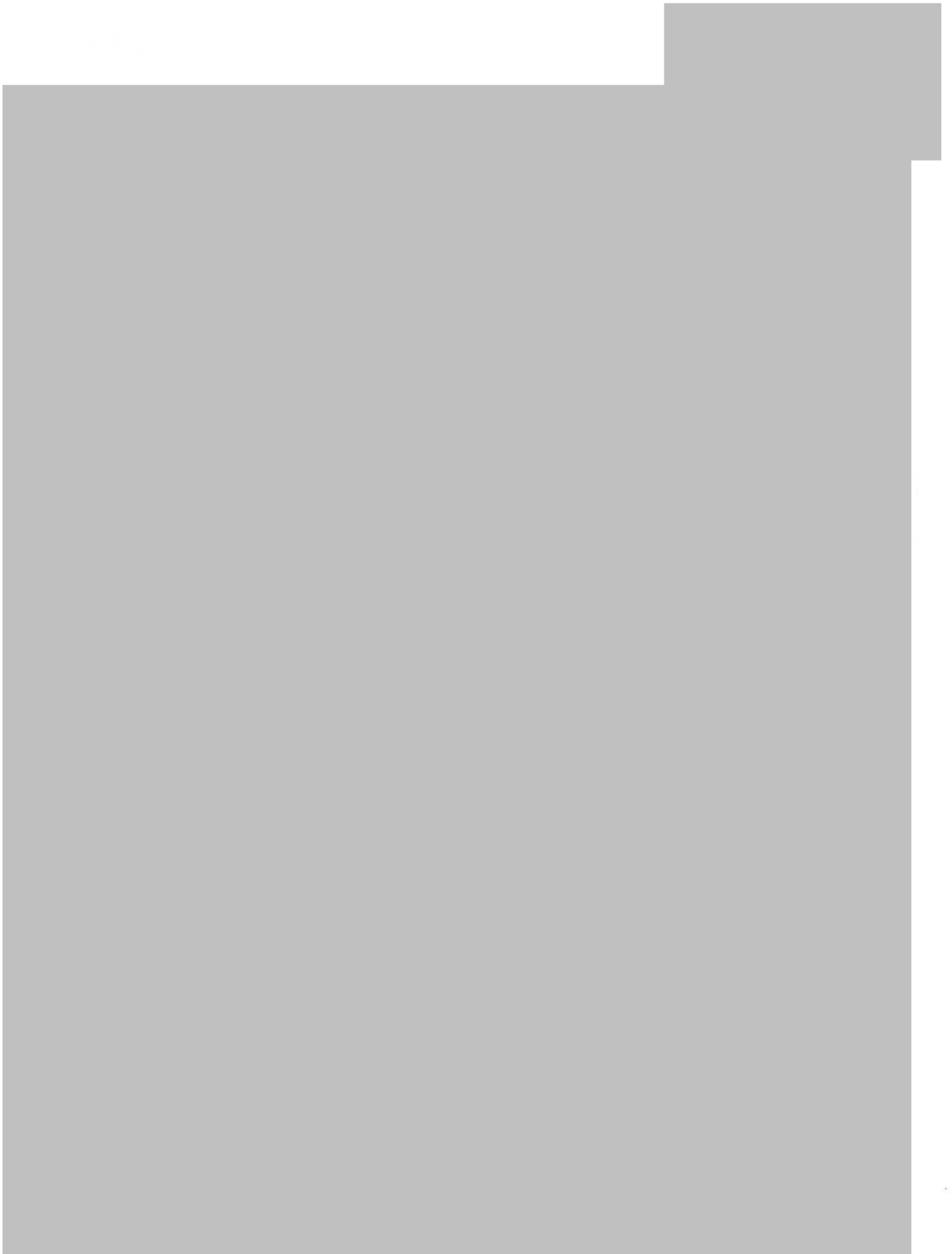
The first part of the paper discusses the importance of the research and the objectives of the study. It then moves on to a literature review, which provides a background on the topic and identifies the gaps in the existing research. The methodology section describes the research design, data collection, and analysis. The results section presents the findings of the study, and the conclusion summarizes the main points and offers suggestions for future research.

The research was conducted in a systematic and rigorous manner, following the principles of good research practice. The data was collected from a representative sample of the population, and the analysis was carried out using appropriate statistical methods. The results of the study are presented in a clear and concise manner, and the conclusions are based on the evidence gathered.

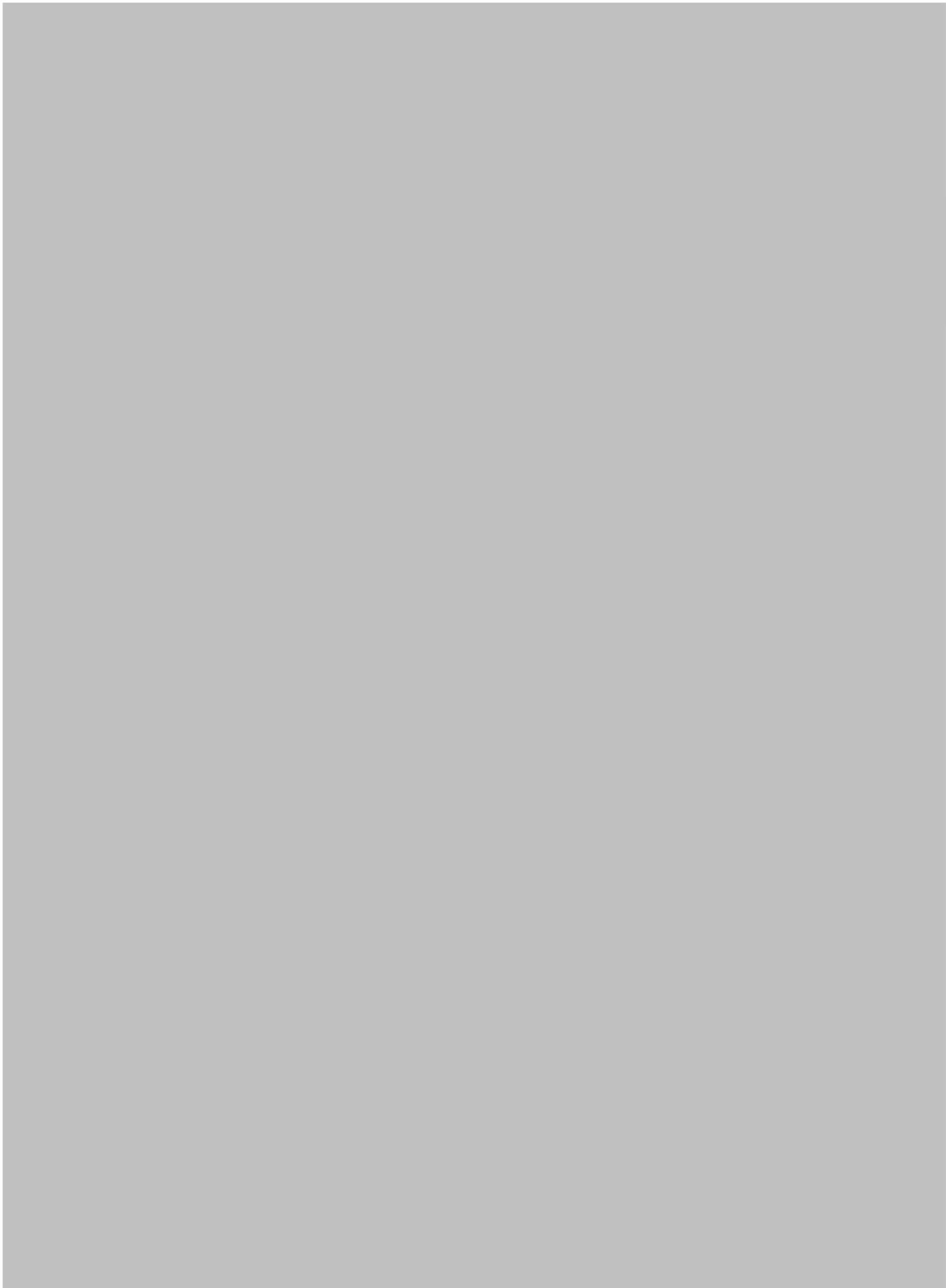
The study has several strengths, including a well-defined research design, a large and diverse sample, and the use of advanced statistical techniques. However, there are also some limitations, such as the cross-sectional nature of the data and the potential for self-report bias. Despite these limitations, the study provides valuable insights into the topic and contributes to the existing knowledge in the field.

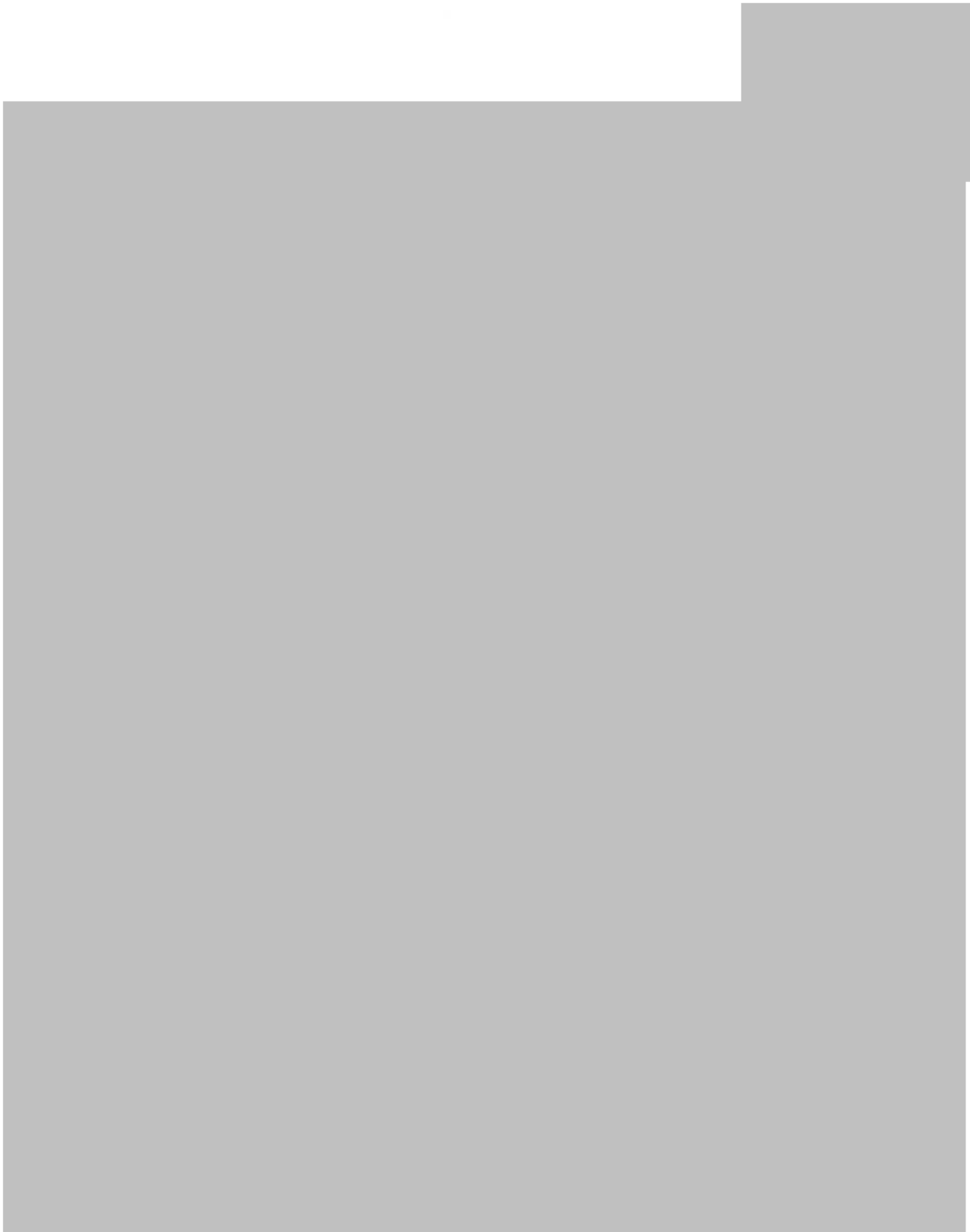
In conclusion, the research has shown that there is a significant relationship between the variables studied. The findings have important implications for practice and policy, and further research is needed to explore the underlying mechanisms and to test the generalizability of the results.













[REDACTED] s22

From: [REDACTED] s22
Sent: Friday, 16 March 2018 3:37 PM
To: Probyn, Glenn
Cc: liz.vagg@accc.gov.au; takatataskforce@accc.gov.au
Subject: Query: correspondence from Mitsubishi [SEC=UNCLASSIFIED]

Hi Glenn

I refer to email correspondence from [REDACTED] s47F of Mitsubishi Motors Australia to Neville Matthew, dated 28 February 2018, and concerning the compulsory recall of vehicles fitted with Takata airbags that was issued same day. The subject line of the email is 'Mitsubishi Motors – "grey imports"'.
..

Could you please let me know the status of the ACCC's response? Mr Sanders has forwarded the email to me seeking a response from DIRDC in the absence of hearing from the ACCC.

Many thanks,

[REDACTED] s22

Recall Reform Manager | Regulatory Policy, Risk and Compliance
Vehicle Safety Standards | Surface Transport Division
Department of Infrastructure, Regional Development and Cities
GPO Box 594, Canberra ACT 2601

[REDACTED] s22

[REDACTED]@infrastructure.gov.au | w www.infrastructure.gov.au

From: [REDACTED]
Sent: Thursday, 19 April 2018 10:35 AM
To: Vagg, Elisabeth; [REDACTED] all s22
Cc: Probyn, Glenn; Matthew, Neville; NYAKUENGAMA Sharon [REDACTED] Gray, Harriet; [REDACTED]
Subject: RE: ACCC and Infrastructure weekly meeting [SEC=UNCLASSIFIED]
Attachments: Latest TAKATA Airbag tracking living document.xlsx; Subaru Recalls - April 2018 DIRD.docx

Hi Liz,

Please see the attached spreadsheet. The cut off for receiving rectification notifications is the 14 of each month but they trickle in for a while after that. We have two suppliers that have missed the cut off for March: Ferrari and Vehicle Development Corporation. I will send an update at the end of the month which will be our last.

The Subaru stats have not been updated as they seem to have changed how they are reporting because of the notice and all of their target numbers have changed with the only explanation being that they are now only recording the permanently rectified vehicles rather than the like for like replacements. You will have to contact them to sort out what the new figures mean in relation to the notice and what has already been rectified. I have attached their notification for information, its marked as April but it is the figures that cover the period from the cut-off date in March to April which we consider to be the March update.

With regards to Item 9, I await your email clarifying the request as discussed in our phone conversation yesterday.

Regards,

[REDACTED]
Recalls Manager A/g | Regulatory Policy, Risk and Compliance
s22 Vehicle Safety Standards | Surface Transport Policy
Department of Infrastructure, Regional Development and Cities
GPO Box 594, Canberra ACT 2601

[REDACTED]
e recalls@infrastructure.gov.au | w www.infrastructure.gov.au

s22 - Irrelevant to request

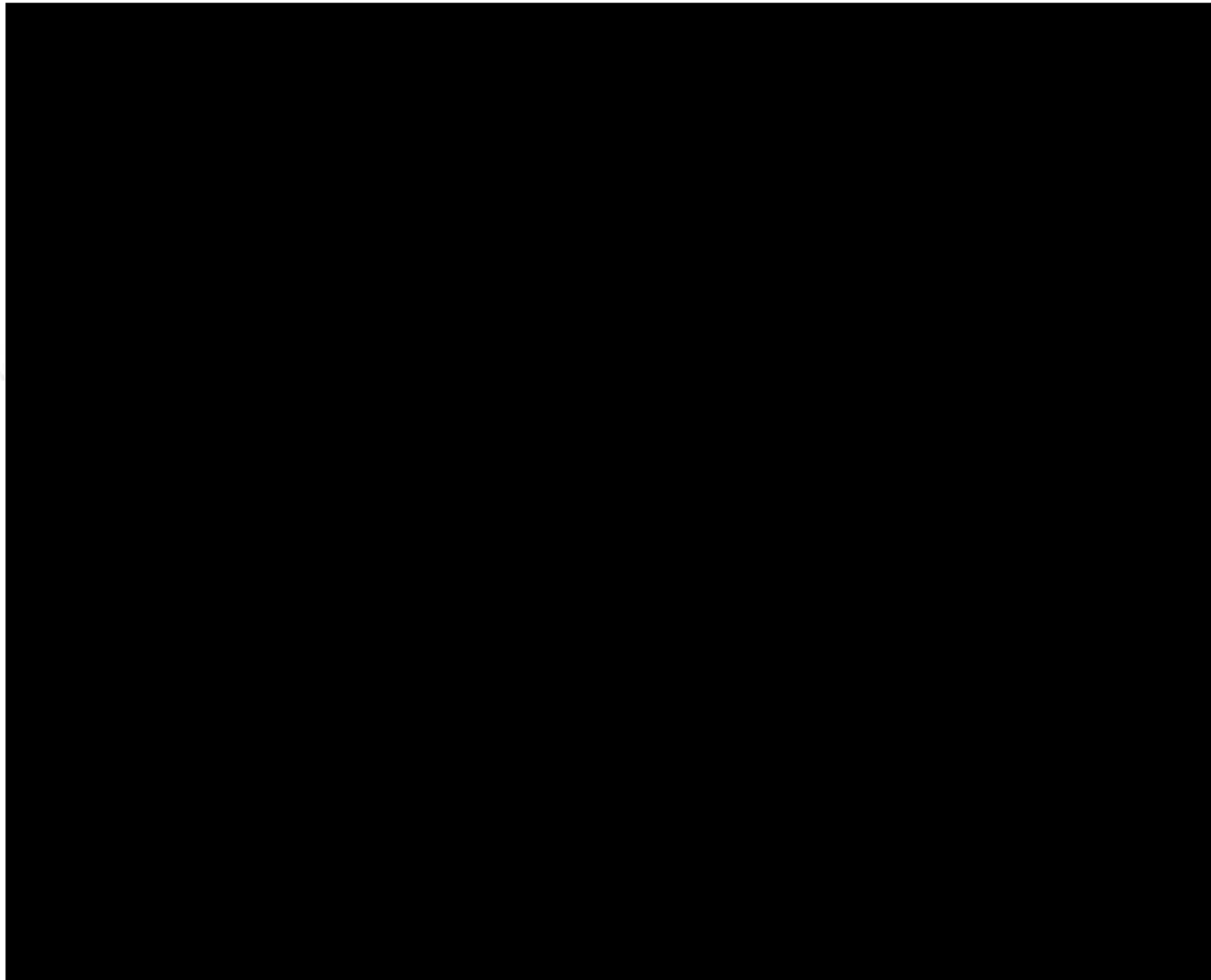


To: The Supervisor (Vehicle Safety Standards Branch)
Company: Department of Infrastructure, Regional Development and Cities
Email: recalls@infrastructure.gov.au
Company: Subaru (Aust) Pty Ltd
Date: 06 April 2018

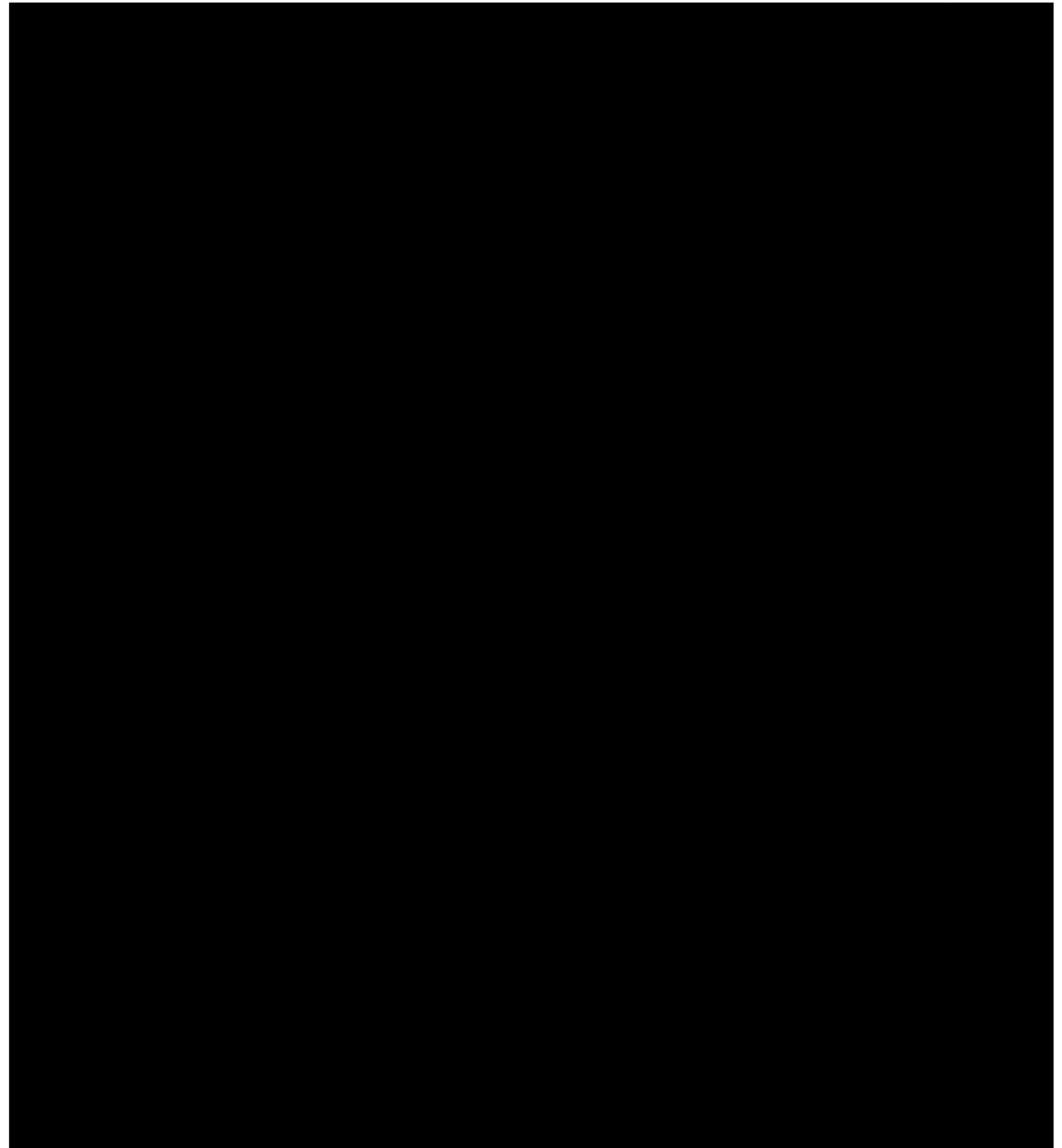
Subject: Campaign Periodic Notification – April 2018

Please find below the status of our Recall campaigns.

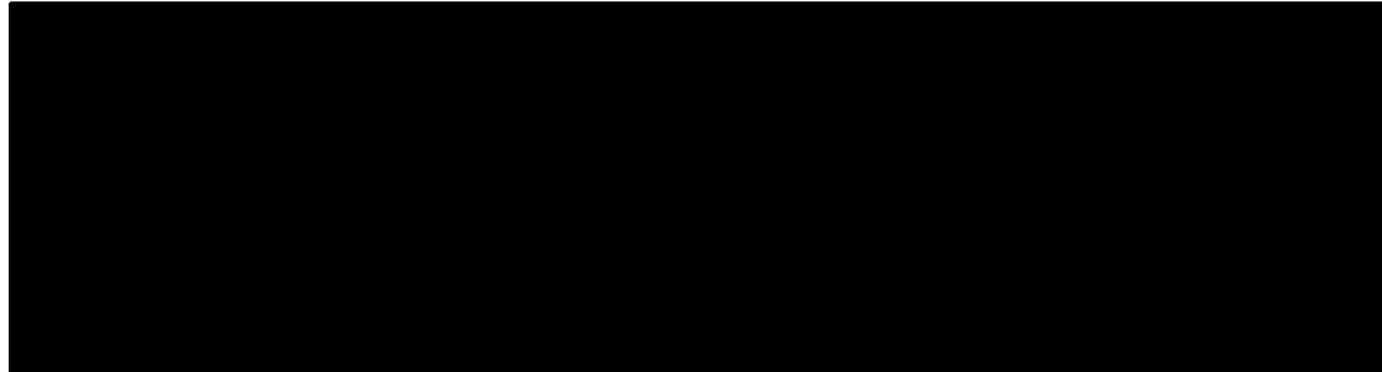
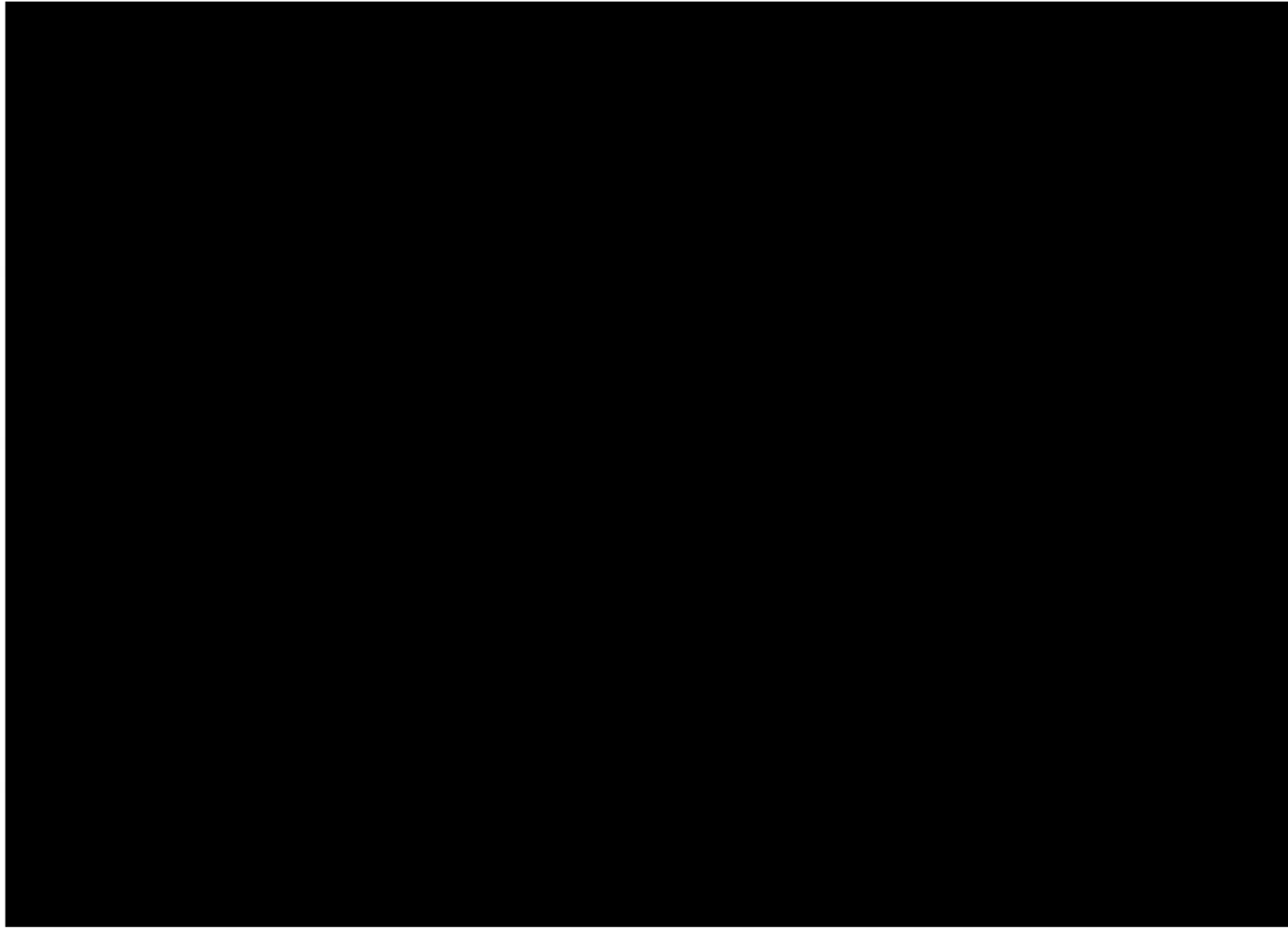
s47G



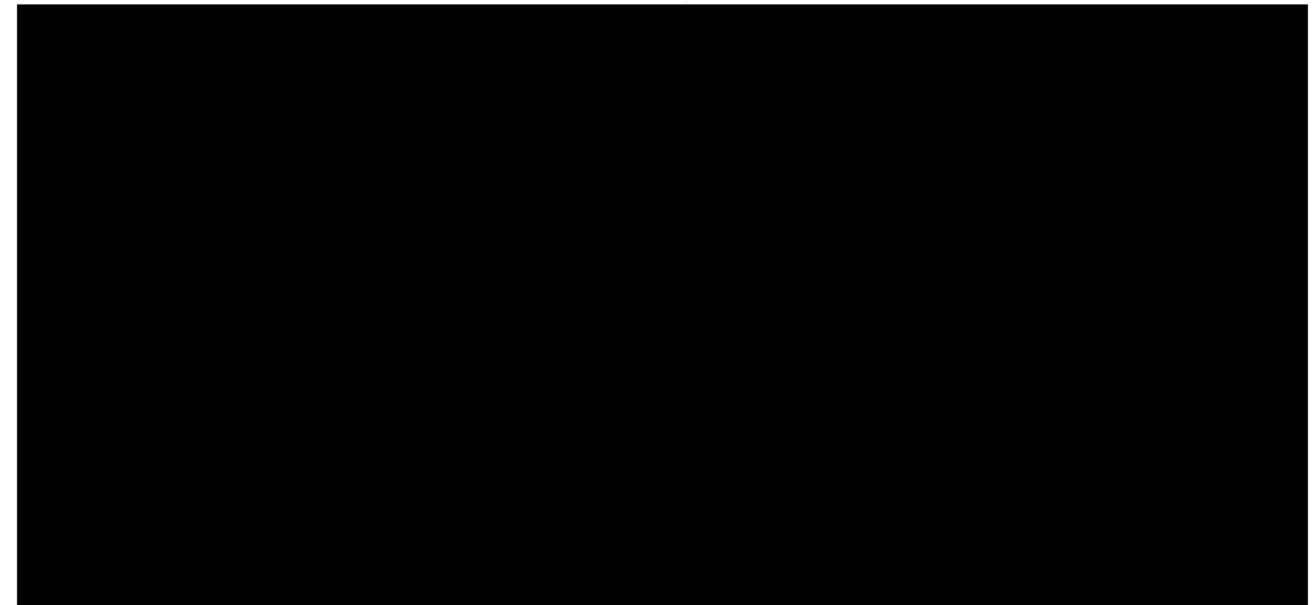
s47G



s47G



s47G



Takata Airbag Inflator Recall Campaigns.

ACC/PBA No.	CAMPAIGN / RECALL #	DESCRIPTION	Affected	Campaigned as of 03 Apr 2018 for Permanent (TRW Inflator)	Permanent %	Outstanding	Campaigned as of 03 Apr 2018 for Permanent and Temporary (TRW and Takata Like for Like Inflator)	Temporary and Permanent %
2015/14715	May-15 S10277 (SRT-212)	MY04-07 IMPREZA (30,588)	30,588	11,764	39%	21,052	21,385	64%
2018/19507	Jul-18 S140314 (TRW-281)	MY04-06 LIBERTY OUTBACK (72,000)	72,000	40,351	56%	36,499	46,351	67%
	Mar-17 S10000 (SRT-240)	MY04-09 LIBERTY OUTBACK (extended campaign - 1,817)						
2019/15507	Mar-19 S100591 (SW-251)	MY07-09 TRIBECA (4,594)	6,442	4,422	67%	6,021	4,422	67%
	Nov-17 S10004 (SRT-240)	MY08-10 TRIBECA (extended campaign - 3,838)						
	Mar-18 S10405 (SRT-240)	MY08-11 TRIBECA (extended campaign - 1,011)						
2019/15786	Mar-19 S10046 (SRT-240)	MY08-11 IMPREZA (29,000)	29,000	3,307	11%	32,361	23,004	43%
	Nov-17 S10041 (SRT-240)	MY08-11 IMPREZA (extended campaign - 24,116)						
	Mar-18 S10405 (SRT-240)	MY08-11 IMPREZA (extended campaign - 1,896)						
2018/18388	Mar-18 S10040 (SRT-240)	MY08-11 FORESTER (28,717)	86,427	13,118	15%	53,040	20,255	44%
	Nov-17 S10046 (SRT-240)	MY08-11 FORESTER (extended campaign - 36,170)						
2017/18013	Mar-17 S10003 (SRT-240)	MY09-14 LIBERTY OUTBACK (6,750)	30,802	3,393	5%	36,074	14,880	27%
	Mar-17 S10041 (SRT-240)	MY09-14 LIBERTY OUTBACK (extended campaign - 27,638)						
	Mar-18 S10405 (SRT-240)	MY09-14 LIBERTY OUTBACK (extended campaign - 5,252)						
2017/18012	Mar-17 S10003 (SRT-240)	MY10-14 EXIGA (637)	1,570	883	56%	490	823	87%
	Mar-17 S10004 (SRT-240)	MY10-14 EXIGA (extended campaign - 641)						
	Mar-18 S10405 (SRT-240)	MY10-14 EXIGA (extended campaign - 7)						
Total			270,831	86,418	31%	183,913	145,891	51%

Please note, as per Takata Recall Notice only the permanent replacement e.g: TRW Inflator can be counted as campaigned (completed) , temporary replacement e.g: Takata Like for Like does not count.

Please do not hesitate to contact us if you have further query.

Regards,



s47F

Subaru (Aust) Pty Limited,
4 Burbank Place, Baulkham Hills NSW 2153, Australia.



Subaru (Aust) Pty Limited ABN 95 000 312 792
4 Burbank Place Baulkham Hills NSW 2153
PO Box 8311 Baulkham Hills NSW 2153
T +61 2 8892 9324 | F +61 2 8892 9324
subaru.com.au



s47F



Tracking of Takata airbag recalls

Last updated 28/4/2016

Make	Model	Year Range	Campaign No.	PRA No.	SIRS Ref.	Notification Date	Target No.		Airbag affected	Notes
Chrysler	300C	2005-2010	R25	2015/14742	R15/097	3/06/2015	5,508		front driver	
Sub-total							5,508			
BMW	3 Series (E46)	12/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	3,481		front passenger	Discrepany with ACCC site affected units and units affected reported to the Department (VIN supplied equals 3481)
BMW	3 Series E46	9/ 1999-8/2006	72410100		R14/105	26/08/2014	40,253		front passenger	
Sub-total							<u>43,734</u>			
Honda	Accord/CRV	2001-2002	5SZ	2009/10969	R09/099	3/08/2009	2,023			ACCC target 2026 vs quantity affected 2813
Honda	Civic	2001	5SD	2010/11785	R10/076	1/07/2010	788		front passenger	checked this and 5US and the identical target numbers are correct
Honda	Accord	2001-2002	5US	2011/12633	R11/122	28/09/2011	788		front driver	extension of PRA 2009/10969
Honda	Civic/CRV/Jazz	2001-2003	5SK	2013/13549	R13/043	22/04/2013	43,389		front passenger	Figures revised down from 43414 to 37597. ACCC site shows 43414
Honda	Jazz	2004	5UD	2014/14438	R14/071	27/06/2014	1,516		front driver	
Honda	Accord/CRV/Jazz	2003-2004	5NN	2014/14498	R14/184	22/12/2014	8,529		front passenger	Figure revised by Honda 19/1/2015 from 21752 to 8533
Honda	Accord Euro, CRV, Civic, Jazz	2002-2008	5UN	2015/14703	R15/087	18/05/2015	137,651		front passenger	Revised figure as of 29 May 2015 (email from [REDACTED] with an additional 28,100 vehicles added to initial recall
Honda	Jazz, CRV	2005-2007	5JV	2015/14702	R15/086	18/05/2015	22,213		front driver	
Honda	MDX, Accord	2001-2006	5VZ	2015/14737	R15/094	29/05/2015	21,240		front driver	
Honda	City, CR-V, Insight, Jazz	2006-2012	5ZV	2015/14819	R15/128	10/07/2015	92,274		front driver	
Honda	City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016	21,082		front driver	
Honda	Jazz, Legend, Civic	2006-2012	6ZZ		R16/015	9/02/2015	71,856		front driver	
Sub-total							<u>423,349</u>			
Mazda	6	2002-2003	R201302	2013/13570	R13/057	17/06/2013	468		front passenger	
Mazda	6, RX8	2002-2004	R201403	2014/14172	R14/070	25/06/2014	4,650		front passenger	Second recall captures RX8 & 2004 Mazda 6
Mazda	6 GG/GY s1, 6 GG/GY s2	2005-2007	R201601	2015/14761	R15/108	10/06/2015	65,485		front driver and passenger	
Mazda	6 GG/GY s1, RX-8, B2500 Ute/cab chassis, B2600 ute/cab chassis, BT-50 (UN) Ute/Cab chassis	2002-2011	R201602	2015/14760	R15/109	10/06/2015	61,611		Front driver	
Sub-total							<u>132,214</u>			
Mitsubishi	Lancer	2003-2008	10093	2015/14936	R15/168	1/10/2015	59,522		Front passenger	5420 vehicles have been written off, recall will not achieve full rectification
Sub-total							<u>59,522</u>			
Nissan	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302, R3302 & R4302	2013/13542	R13/060	19/06/2013	4,190		Front passenger	Initial target given as 11360. N16 Pulsar hatch removed and added to additional campaign. ACCC site records 11360
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182	R14/072	27/06/2014	26,935		Front passenger	Includes PG387, R1407, R2407, R3407, R4407, R5407
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751	R15/103	5/06/2015	16,087		Front passenger	includes R1420, R2420, R3420, R4420, R5420, RA420
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508	2015/14752	R15/102	5/06/2015	40,359		Front passenger	Target Number revised from 98915 to 40359.
Nissan	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,707		Front passenger	RA508, PG5B5, R1508, R2508, R3508, R4508, R5508 Nissan advise that parts availability have limited ability to commence rectifications associated with this recall campaign. Anticipate that rectifications will commence 4/16.
Nissan	D40 Navara	2008-2014	RT021	2016/15228	R16/023	1/03/2016	40,769		Front driver	Former campaign R1515
Sub-total							<u>154,049</u>			
Performax	Silverado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015	113		Front Drivers airbag	Not expected to commence until q.2 2016 due to parts availability
Sub-total							<u>113</u>			
Subaru	Impreza	2004-2007	SI0277	2015/14715	15/091	22/05/2015	33,556		Front passenger	
Sub-total							<u>33,556</u>			
Toyota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545	R13/041	15/04/2013	18,787		front passenger airbag	
Toyota	Echo and Rav 4	2002-2003	AGGE4	2014/14456	R14/163	28/11/2014	8,223		Front Drivers airbag	
Toyota	Corolla, Yaris, Avensis Verso & Lexus SC430	2003-2008	BGG23	2015/14701 & 2015/14794	R15/088	13/05/2015 & 30/6/2015	174,574		front passenger airbag	
Toyota	Echo and Rav 4	2003-2005	BGG22	2015/14700	R15/089	20/05/2015	56,389		Front Drivers airbag	
Sub-total							<u>257,973</u>			
VDC	Ford Mustang	2006-2014	15S21	2015/14924	R15/164	25/09/2015	15		Drivers airbag	
Sub-total							<u>15</u>			
TOTAL							1,110,033			

Tracking of Takata airbag recalls
Last updated 18/3/2016

Make	Model	Year Range	Campaign No.	PRA No.	SIRS Ref.	Notification Date	Target No.
Chrysler	300C	2008-2009	R41	2015/14543	R15/019	6/02/2016	4,197
	300C	2005-2010	R25	2015/14742	R15/097	3/05/2015	5,508
BMW	3 Series (E46)	1/1/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	3,481
	3 Series E46	9/1999-8/2006	72410100	R14/105	R14/105	26/08/2014	40,253
Honda	Accord/CRV	2001-2002	552	2009/10969	R09/099	3/08/2009	2,023
	Civic	2001	550	2010/11785	R10/076	1/07/2010	788
Honda	Accord	2001-2002	505	2011/12633	R11/122	28/09/2011	788
	Civic/CRV/Jazz	2001-2003	55K	2013/13549	R13/043	22/04/2013	43,389
Honda	Jazz	2004	50D	2014/14438	R14/071	27/06/2014	1,516
	Accord/CRV/Jazz	2003-2004	5NN	2014/14488	R14/184	22/12/2014	8,229
Honda	Accord Euro, CRV, Civic, Jazz	2002-2008	5UN	2015/14703	R15/087	18/05/2015	137,651
	Jazz, CRV	2005-2007	5IV	2015/14702	R15/086	18/05/2015	22,213
Honda	MDX, Accord	2001-2006	5VZ	2015/14737	R15/094	29/05/2015	21,240
	City, CR-V, Insight, Jazz	2006-2012	57V	2015/14819	R15/128	10/07/2015	92,274
Honda	City, CR-V, Insight, Jazz	2011-2014	67V	2016/15197	R16/016	9/02/2016	21,082
	Jazz, Legend, Civic	2006-2012	62Z	R16/015	R16/015	9/02/2015	71,856
Sub-total							433,389
							468
Mazda	6	2002-2003	R201302	2013/13570	R13/057	17/06/2013	4,590
	6, i, iRX	2002-2004	R201603	2014/14172	R14/070	25/06/2014	12,542
Mazda	6	2005-2007	R201601	2015/14761	R15/108	10/06/2015	19,190
	6	2006-2009	R201602	2015/14762	R15/107	10/06/2015	47,719
Mazda	6, RX-S, E-Series van, i-Series	2002-2011	R201602	2015/14760	R15/109	10/06/2015	84,569
							59,522
Mitsubishi	Lancer	2003-2008	10093	2015/14936	R15/168	1/10/2015	59,522
							3
Nissan	Nissan	2001	R1020	2016/15244	R16/024	24/06/2016	4,190
	Nissan	2006-2004	R1302, R2302, R3802 & R4802	2013/13542	R13/060	15/06/2013	26,335
Nissan	Nissan	2001-2003	R1407	2014/14182	R14/072	27/06/2014	16,087
	Nissan	2003	R1420	2015/14751	R15/103	5/06/2015	40,339
Nissan	Nissan	2004-2007	R1506	2015/14752	R15/102	5/06/2015	25,707
	Nissan	2007-2008	R1512	2015/14821	R15/126	7/07/2015	40,788
Nissan	Nissan	2008-2014	R1021	2016/15228	R16/023	1/03/2016	154,068
							113
Subaru	Subaru	2004-2007	50277	2015/14715	15/091	22/05/2015	33,556
	Subaru	2000-2004	AG648	2013/13544 & 13545	R13/041	15/04/2013	18,787
Toyota	Corolla ZZE122, Avenis, Lexus SC430	2002-2003	AG6E4	2014/14456	R14/163	26/11/2014	8,223
	Corolla, Yaris, Avenis Verso & Lexus SC430	2003-2008	BG623	2015/14701 & 14704	R15/086	13/05/2015 & 30/6/2015	174,574
Toyota	Echo and Rav 4	2003-2005	BG622	2015/14700	R15/089	20/05/2015	56,389
	VOC	2006-2014		2015/14924	R15/164	25/09/2015	15
Sub-total							1,062,407

Airbag affected	Notes
front driver	Campaign R81 closed and replaced by R25
front passenger	Discrepancy with ACCC site affected units and units affected reported to the Department (VIN supplied equals 3481)
front passenger	ACCC target 2026 vs quantity affected 2813 - checked this and SUS and the identical target numbers are correct extension of PRA 2009/10969 Figures revised down from 43414 to 37597. ACCC site shows 43414
front passenger	Figure revised by Honda 29/12/2015 from 21752 to 8533 Revised figure as of 29 May 2015 (email from [redacted] with an additional 26,100 vehicles added to initial recall)
front passenger	Second recall captures R08 & 2004 Mazda 6
front passenger	5420 vehicles have been written off, recall will not achieve full rectification
front passenger	Campaign closed
front passenger	Initial target given as 11360. NIS Pulstar hatch removed and added to additional campaign. ACCC site record 11360
front passenger	Includes PG387, R1407, R2407, R3407, R4407, R5407
front passenger	includes R1420, R2420, R3420, R4420, R5420, R6420
front passenger	Target Number revised from 98915 to 40359, R4508, PG585, R1508, R2508, R3508, R4508, R5508
front passenger	Nissan advises that parts availability have limited ability to commence rectifications associated with this recall campaign. Anticipate that rectifications will commence 4/16.
front driver	Former campaign R1515
Front Drivers airbag	Not expected to commence until a.2.2016 due to parts availability
Front passenger	
front passenger airbag	
Front Drivers airbag	
front passenger airbag	
Front Drivers airbag	
Drivers airbag	

Tracking of Takata airbag recalls

Last updated 7/3/2016

Make	Model	Year Range	Campaign No.	PRA No.	SIRS Ref.	Notification Date	Target No.		Airbag affected	Notes
Chrysler	300C	2005-2007	P81	2015/14543	R15/049	6/02/2015	4,497		front driver	Campaign P81 closed and replaced by R25
Chrysler	300C	2005-2010	R25	2015/14742	R15/097	3/06/2015	5,508		front driver	
Sub-total							5,508			
BMW	3 Series (E46)	12/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	3,481		front passenger	Discrepany with ACCC site affected units and units affected reported to the Department (VIN supplied equals 3481)
BMW	3 Series E46	9/ 1999-8/2006	72410100		R14/105	26/08/2014	40,253		front passenger	
Sub-total							43,734			
Honda	Accord/CRV	2001-2002	5SZ	2009/10969	R09/099	3/08/2009	2,023			ACCC target 2026 vs quantity affected 2813
Honda	Civic	2001	5SD	2010/11785	R10/076	1/07/2010	788		front passenger	checked this and SUS and the identical target numbers are correct
Honda	Accord	2001-2002	5US	2011/12633	R11/122	28/09/2011	788		front driver	extension of PRA 2009/10969
Honda	Civic/CRV/Jazz	2001-2003	5SK	2013/13549	R13/043	22/04/2013	43,389		front passenger	Figures revised down from 43414 to 37597. ACCC site shows 43414
Honda	Jazz	2004	5UD	2014/14438	R14/071	27/06/2014	1,516		front driver	
Honda	Accord/CRV/Jazz	2003-2004	5NN	2014/14498	R14/184	22/12/2014	8,529		front passenger	Figure revised by Honda 19/1/2015 from 21752 to 8533
Honda	Accord Euro, CRV, Civic, Jazz	2002-2008	5UN	2015/14703	R15/087	18/05/2015	137,651		front passenger	Revised figure as of 29 May 2015 (email from) with an additional 28,100 vehicles added to initial recall
Honda	Jazz, CRV	2005-2007	5JV	2015/14702	R15/086	18/05/2015	22,213		front driver	
Honda	MDX, Accord	2001-2006	5VZ	2015/14737	R15/094	29/05/2015	21,240		front driver	
Honda	City, CR-V, Insight, Jazz	2006-2012	5ZV	2015/14819	R15/128	10/07/2015	92,274		front driver	
Honda	City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016	21,083		front driver	
Honda	Jazz, Legend, Civic	2006-2012	6ZZ	2016/15198	R16/015	9/02/2015	71,856		front driver	
Sub-total							423,350			
Mazda	6	2002-2003	R201302	2013/13570	R13/057	17/06/2013	468		front passenger	
Mazda	6, RX8	2002-2004	R201403	2014/14172	R14/070	25/06/2014	4,650		front passenger	Second recall captures RX8 & 2004 Mazda 6
Mazda	6	2005-2007		2015/14761	R15/108	10/06/2015	12,542		front driver and passenger	
Mazda	6	2006-2009		2015/14762	R15/107	10/06/2015	19,190		front passenger	
Mazda	6, RX-8, E-Series van, T-Series	2002-2007		2015/14760	R15/109	10/06/2015	47,719		Front driver	
Sub-total							84,569			
Mitsubishi	Lancer	2003-2008	10093	2015/14936	R15/168	1/10/2015	59,522		Front passenger	5420 vehicles have been written off, recall will not achieve full rectification
Sub-total							59,522			
Nissan	N16 Pulsar, Y61 Patrol	2001	R1020	2010/11761	R10/074	28/06/2010	2			Campaign closed.
Nissan	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302, R3302 & R4302	2013/13542	R13/060	19/06/2013	4,190		Front passenger	Initial target given as 11360. N16 Pulsar hatch removed and added to additional campaign. ACCC site records 11360
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182	R14/072	27/06/2014	26,935		Front passenger	Includes R1407, R2407, R3407, R4407, R5407
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751	R15/103	5/06/2015	16,087		Front passenger	
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508	2015/14752	R15/102	5/06/2015	40,359		Front passenger	Target Number revised from 98915 to 40359.
Nissan	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,707		Front passenger	have not received a report as yet
Sub-total							113,280			
Performax	Silevrado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015	113		Front Drivers airbag	Not expected to commence until q.2 2016 due to parts availability
Sub-total							113			
Subaru	Impreza	2004-2007	S10277	2015/14715	15/091	22/05/2015	33,556		Front passenger	
Sub-total							33,556			
Toyota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545	R13/041	15/04/2013	18,787		front passenger airbag	
Toyota	Echo and Rav 4	2002-2003	AGGE4	2014/14456	R14/163	28/11/2014	8,223		Front Drivers airbag	
Toyota	Corolla, Yaris, Avensis Verso & Lexus SC430	2003-2008	BGG23	2015/14701 & 2015/14794	R15/088	13/05/2015 &	174,544		front passenger airbag	
Toyota	Echo and Rav 4	2003-2005	BGG22	2015/14700	R15/089	20/05/2015	56,389		Front Drivers airbag	
Sub-total							257,943			
VDC	Ford Mustang	2006-2014		2015/14924	R15/164	25/09/2015	15		Drivers airbag	
Sub-total							15			
TOTAL							1,021,590			

Tracking of Takata airbag recalls

Last updated 30/5/2016

Make	Model	Year Range	Campaign No.	PRA No.	SIRS Ref.	Notification Date	Target No.		Airbag affected	Notes
Chrysler	300C	2005-2010	R25	2015/14742	R15/097	3/06/2015	5,508		front driver	
Sub-total							5,508			
BMW	3 Series (E46)	12/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	3,481		front passenger	Discrepany with ACCC site affected units and units affected reported to the Department (VIN supplied equals 3481)
BMW	3 Series E46	9/ 1999-8/2006	72410100		R14/105	26/08/2014	40,253		front passenger	
Sub-total							43,734			
Honda	Accord/CRV	2001-2002	SSZ	2009/10969	R09/099	3/08/2009	2,023			ACCC target 2026 vs quantity affected 2813
Honda	Civic	2001	SSD	2010/11785	R10/076	1/07/2010	788		front passenger	checked this and SUS and the identical target numbers are correct
Honda	Accord	2001-2002	SUS	2011/12633	R11/122	28/09/2011	788		front driver	extension of PRA 2009/10969
Honda	Civic/CRV/Jazz	2001-2003	SSK	2013/13549	R13/043	22/04/2013	43,389		front passenger	Figures revised down from 43414 to 37597. ACCC site shows 43414
Honda	Jazz	2004	SUD	2014/14438	R14/071	27/06/2014	1,516		front driver	
Honda	Accord/CRV/Jazz	2003-2004	SNN	2014/14498	R14/184	22/12/2014	8,529		front passenger	Figure revised by Honda 19/1/2015 from 21752 to 8533
Honda	Accord Euro, CRV, Civic, Jazz	2002-2008	SUN	2015/14703	R15/087	18/05/2015	137,651		front passenger	Revised figure as of 29 May 2015 (email from) with an additional 28,100 vehicles added to initial recall
Honda	Jazz, CRV	2005-2007	5JV	2015/14702	R15/086	18/05/2015	22,213		front driver	
Honda	MDX, Accord	2001-2006	5VZ	2015/14737	R15/094	29/05/2015	21,240		front driver	
Honda	City, CR-V, Insight, Jazz	2006-2012	5ZV	2015/14819	R15/128	10/07/2015	92,274		front driver	
Honda	City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016	21,082		front driver	
Honda	Jazz, Legend, Civic	2006-2012	6ZZ		R16/015	9/02/2015	71,856		front driver	
Sub-total							423,349			
Mazda	6	2002-2003	R201302	2013/13570	R13/057	17/06/2013	468		front passenger	
Mazda	6, RX8	2002-2004	R201403	2014/14172	R14/070	25/06/2014	4,650		front passenger	Second recall captures RX8 & 2004 Mazda 6
Mazda	6 GG/GY s1, 6 GG/GY s2	2005-2007	R201601	2015/14761	R15/108	10/06/2015	65,485		front driver and passenger	
Mazda	6 GG/GY s1, RX-8, B2500 Ute/cab chassis, B2600 ute/cab chassis, BT-50 (UN) Ute/Cab chassis	2002-2011	R201602	2015/14760	R15/109	10/06/2015	61,611		Front driver	
Sub-total							132,214			
Mitsubishi	Lancer	2003-2008	10093	2015/14936	R15/168	1/10/2015	59,522		Front passenger	5420 vehicles have been written off, recall will not achieve full rectification
Sub-total							59,522			
Nissan	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302, R3302 & R4302	2013/13542	R13/060	19/06/2013	4,190		Front passenger	Initial target given as 11360. N16 Pulsar hatch removed and added to additional campaign. ACCC site records 11360
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182	R14/072	27/06/2014	26,935		Front passenger	Includes PG3B7, R1407, R2407, R3407, R4407, R5407
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751	R15/103	5/06/2015	16,087		Front passenger	includes R1420, R2420, R3420, R4420, R5420, RA420
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508	2015/14752	R15/102	5/06/2015	40,359		Front passenger	Target Number revised from 98915 to 40359.
Nissan	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,707		Front passenger	RA508, PG5B5, R1508, R2508, R3508, R4508, R5508 Nissan advise that parts availability have limited ability to commence rectifications associated with this recall campaign. Anticipate that rectifications will commence 4/16.
Nissan	D40 Navara	2008-2014	RT021	2016/15228	R16/023	1/03/2016	40,769		Front driver	Former campaign R1515
Nissan	Tiida	2006-2012	RT022	2016/15383	R16/096	12/05/2016	41,154		Front driver	
Sub-total							195,203			
Performax	Silverado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015	113		Front Drivers airbag	Not expected to commence until q.2 2016 due to parts availability
Sub-total							113			
Subaru	Impreza	2004-2007	SI0277	2015/14715	15/091	22/05/2015	33,556		Front passenger	
Sub-total							33,556			
Toyota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545	R13/041	15/04/2013	18,787		front passenger airbag	
Toyota	Echo and Rav 4	2002-2003	AGGE4	2014/14456	R14/163	28/11/2014	8,223		Front Drivers airbag	
Toyota	Corolla, Yaris, Avensis Verso & Lexus SC430	2003-2008	BGG23	2015/14701 & 2015/14794	R15/088	13/05/2015 & 30/6/2015	174,574		front passenger airbag	
Toyota	Echo and Rav 4	2003-2005	BGG22	2015/14700	R15/089	20/05/2015	56,389		Front Drivers airbag	
Sub-total							257,973			
VDC	Ford Mustang	2006-2014	15S21	2015/14924	R15/164	25/09/2015	15		Drivers airbag	
Sub-total							15			
TOTAL							1,151,187			

Tracking of Takata airbag recalls
Last updated 17/6/2016

Make	Model	Year Range	Campaign No.	PRA No.	SIRS Ref.	Notification Date	Target No.		Airbag affected	Notes
Chrysler	300C	2005-2010	R25	2015/14742	R15/097	3/06/2015	5,508		front driver	
Sub-total							5,508			
BMW	3 Series (E46)	12/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	3,481		front passenger	Discrepany with ACCC site affected units and units affected reported to the Department (VIN supplied equals 3481)
BMW	3 Series E46	9/ 1999-8/2006	72410100		R14/105	26/08/2014	40,253		front passenger	
Sub-total							<u>43,734</u>			
Ferrari	458, California, FF	2008-2011	RC60	2016/15430	R16/107	27/05/2016	359		front passenger	
Sub-total							<u>359</u>			
Honda	Accord/CRV	2001-2002	5SZ	2009/10969	R09/099	3/08/2009	2,023			ACCC target 2026 vs quantity affected 2813
Honda	Civic	2001	5SD	2010/11785	R10/076	1/07/2010	788		front passenger	checked this and SUS and the identical target numbers are correct
Honda	Accord	2001-2002	5US	2011/12633	R11/122	28/09/2011	788		front driver	extension of PRA 2009/10969
Honda	Civic/CRV/Jazz	2001-2003	5SK	2013/13549	R13/043	22/04/2013	43,389		front passenger	Figures revised down from 43414 to 37597. ACCC site shows 43414
Honda	Jazz	2004	5UD	2014/14438	R14/071	27/06/2014	1,516		front driver	
Honda	Accord/CRV/Jazz	2003-2004	5NN	2014/14498	R14/184	22/12/2014	8,529		front passenger	Figure revised by Honda 19/1/2015 from 21752 to 8533
Honda	Accord Euro, CRV, Civic, Jazz	2002-2008	5UN	2015/14703	R15/087	18/05/2015	137,651		front passenger	Revised figure as of 29 May 2015 (email from) with an additional 28,100 vehicles added to initial recall
Honda	Jazz, CRV	2005-2007	5JV	2015/14702	R15/086	18/05/2015	22,213		front driver	
Honda	MDX, Accord	2001-2006	5VZ	2015/14737	R15/094	29/05/2015	21,240		front driver	
Honda	City, CR-V, Insight, Jazz	2006-2012	5ZV	2015/14819	R15/128	10/07/2015	92,274		front driver	
Honda	City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016	21,082		front driver	
Honda	Jazz, Legend, Civic	2006-2012	6ZZ	2016/15198	R16/015	9/02/2015	71,856		front driver	
Sub-total							<u>423,349</u>			
Mazda	6	2002-2003	R201302	2013/13570	R13/057	17/06/2013	468		front passenger	
Mazda	6, RX8	2002-2004	R201403	2014/14172	R14/070	25/06/2014	4,650		front passenger	Second recall captures RX8 & 2004 Mazda 6
Mazda	6 GG/GY s1, 6 GG/GY s2	2005-2007	R201601	2015/14761	R15/108	10/06/2015	65,485		front driver and passenger	
Mazda	6 GG/GY s1, RX-8, B2500 Ute/cab chassis, B2600 ute/cab chassis, BT-50 (UN) Ute/Cab chassis	2002-2011	R201602	2015/14760	R15/109	10/06/2015	61,611		front driver	
Sub-total							<u>132,214</u>			
Mitsubishi	Lancer	2003-2008	10093	2015/14936	R15/168	1/10/2015	59,522		front passenger	5420 vehicles have been written off, recall will not achieve full rectification
Sub-total							<u>59,522</u>			
Nissan	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302, R3302 & R4302	2013/13542	R13/060	19/06/2013	4,190		front passenger	Initial target given as 11360. N16 Pulsar hatch removed and added to additional campaign. ACCC site records 11360
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182	R14/072	27/06/2014	26,935		front passenger	Includes PG3B7, R1407, R2407, R3407, R4407, R5407
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751	R15/103	5/06/2015	16,087		front passenger	includes R1420, R2420, R3420, R4420, R5420, RA420
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508	2015/14752	R15/102	5/06/2015	40,359		front passenger	Target Number revised from 98915 to 40359.
Nissan	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,707		front passenger	RA508, PG5B5, R1508, R2508, R3508, R4508, R5508 Nissan advise that parts availability have limited ability to commence rectifications associated with this recall campaign. Anticipate that rectifications will commence 4/16.
Nissan	D40 Navara	2008-2014	RT021	2016/15228	R16/023	1/03/2016	40,769		front driver	Former campaign R1515
Nissan	Tiida	2006-2012	RT022	2016/15383	R16/096	12/05/2016	41,154		front driver	
Sub-total							<u>195,203</u>			
Performax	Silverado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015	113		front Drivers airbag	Not expected to commence until q.2 2016 due to parts availability
Sub-total							<u>113</u>			
Subaru	Impreza	2004-2007	SI0277	2015/14715	15/091	22/05/2015	33,556		front passenger	
Sub-total							<u>33,556</u>			
Toyota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545	R13/041	15/04/2013	18,787		front passenger airbag	
Toyota	Echo and Rav 4	2002-2003	AGGE4	2014/14456	R14/163	28/11/2014	8,223		front Drivers airbag	
Toyota	Corolla, Yaris, Avensis Verso & Lexus SC430	2003-2008	BGG23	2015/14701 & 2015/14794	R15/088	13/05/2015 & 30/6/2015	174,574		front passenger airbag	
Toyota	Echo and Rav 4	2003-2005	BGG22	2015/14700	R15/089	20/05/2015	56,389		front Drivers airbag	
Toyota	Lexus IS 250, 350	2008-2011	TBA	2016/15424	R16/108	3/06/2016	21,750		front Passenger	
Sub-total							<u>279,723</u>			
VDC	Ford Mustang	2006-2014	15521	2015/14924	R15/164	25/09/2015	15		Drivers airbag	
Sub-total							<u>15</u>			
TOTAL							1,173,296			

Tracking of Takata airbag recalls
Last updated 22/7/2016

Make	Model	Year Range	Campaign No.	PRA No.	SIRS Ref.	Notification Date	Target No.		Airbag affected	Notes
Chrysler	300C	2005-2007	P81	2015/14543	R15/049	6/02/2015	4,497		front driver	Campaign P81 closed and replaced by R25
Chrysler	300C	2005-2010	R25	2015/14742	R15/097	3/06/2015	5,508		front driver	
Sub-total							5,508			
BMW	3 Series (E46)	12/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	3,481		front passenger	Discrepany with ACCC site affected units and units affected reported to the Department (VIN supplied equals 3481)
BMW	3 Series E46	9/ 1999-8/2006	72410100		R14/105	26/08/2014	40,253		front passenger	
Sub-total							43,734			
Ferrari	458, California, FF	2008-2011	RC60	2016/15430	R16/107	27/05/2016	359		front passenger	
Sub-total							359			
Honda	Accord,CRV	2001-2002	SSZ	2009/10969	R09/099	3/08/2009	2,023			ACCC target 2026 vs quantity affected 2813
Honda	Civic	2001	SSD	2010/11785	R10/076	1/07/2010	788		front passenger	checked this and 5US and the identical target numbers are correct
Honda	Accord	2001-2002	5US	2011/12633	R11/122	28/09/2011	788		front driver	extension of PRA 2009/10969
Honda	Civic,CRV,Jazz	2001-2003	SSK	2013/13549	R13/043	22/04/2013	43,389		front passenger	Figures revised down from 43414 to 37597. ACCC site shows 43414
Honda	Jazz	2004	5UD	2014/14438	R14/071	27/06/2014	1,516		front driver	
Honda	Accord,CRV,Jazz	2003-2004	5NN	2014/14498	R14/184	22/12/2014	8,529		front passenger	Figure revised by Honda 19/1/2015 from 21752 to 8533
Honda	Accord Euro, CRV, Civic, Jazz	2002-2008	5UN	2015/14703	R15/087	18/05/2015	137,651		front passenger	Revised figure.as of 29 May 2015 (email from with an additional 28,100 vehicles added to initial recall
Honda	Jazz, CRV	2005-2007	5JV	2015/14702	R15/086	18/05/2015	22,213		front driver	
Honda	MDX, Accord	2001-2006	5VZ	2015/14737	R15/094	29/05/2015	21,240		front driver	
Honda	City, CR-V, Insight, Jazz	2006-2012	5ZV	2015/14819	R15/128	10/07/2015	92,274		front driver	
Honda	City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016	21,082		front driver	
Honda	Jazz, Legend, Civic	2006-2012	6ZZ	2016/15198	R16/015	9/02/2015	71,856		front driver	
Honda	Accord Euro, CRV, City, Jazz, Insight	2007-2011	6CA	2016/15496	R16/117	10/06/2016	70,870		front passenger	
Honda	Lengend, Odyssey, Accord, MDX	2003-2011	6DA	2016/15495	R16/118	10/06/2016	40,950		front passenger	
Honda	Civic, Accord	2006-2011	6EA	2016/15494	R16/119	10/06/2016	90,269		front passenger	
Sub-total							625,438			
Mazda	6	2002-2003	R201302	2013/13570	R13/057	17/06/2013	468		front passenger	
Mazda	6, RX8	2002-2004	R201403	2014/14172	R14/070	25/06/2014	4,650		front passenger	Second recall captures RX8 & 2004 Mazda 6
Mazda	6 GG/GY s1, 6 GG/GY s2	2005-2007	R201601	2015/14761	R15/108	10/06/2015	65,485		front driver and passenger	Merged with R15/107
Mazda	6 GG/GY s1, RX-8, B2500 Ute/cab chassis, B2600 ute/cab chassis, BT-50 (UN) Ute/Cab chassis	2002-2011	R201602	2015/14760	R15/109	10/06/2015	59,540		Front driver	
Mazda	2, RX-8	2003-2015		2016/15521			100,470		front passenger	
Mazda	2, B Series, BT-50	2006-2012		2016/15522			61,614		front passenger	
Sub-total							292,227			
Mitsubishi	Lancer	2003-2008	10093	2015/14936	R15/168	1/10/2015	59,522		Front passenger	5420 vehicles have been written off, recall will not achieve full rectification
Mitsubishi	Triton	2007-2014	10119	2016/15523	R16/176	22/07/2016	57,025		Front Drivers	
Sub-total							116,547			
Nissan	N16 Pulsar, Y61 Patrol	2001	R1020	2010/11761	R10/074	28/06/2010	2			Campaign closed.
Nissan	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302, R3302 & R4302	2013/13542	R13/060	19/06/2013	4,190		Front passenger	Initial target given as 11360. N16 Pulsar hatch removed and added to additional campaign. ACCC site records 11360
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182	R14/072	27/06/2014	26,935		Front passenger	Includes PG3B7, R1407, R2407,R3407,R4407,R5407
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751	R15/103	5/06/2015	16,087		Front passenger	includes R1420, R2420, R3420, R4420, R5420, RA420
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508	2015/14752	R15/102	5/06/2015	40,359		Front passenger	Target Number revised from 98915 to 40359.
Nissan	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,707		Front passenger	RA508, PG5B5, R1508, R2508, R3508, R4508, R5508
Nissan	D40 Navara	2008-2014	RT021	2016/15228	R16/023	1/03/2016	40,769		Front driver	Nissan advise that parts availability have limited ability to commence rectifications associated with this recall campaign. Anticipate that rectifications will commence 4/16.
Nissan	Tiida	2006-2012	RT022	2016/15383	R16/096	12/05/2016	41,154		Front driver	Former campaign R1515
Sub-total							195,203			
Performax	Silverado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015	113		Front Drivers	Not expected to commence until q.2 2016 due to parts availability
Sub-total							113			
Subaru	Impreza	2004-2007	SI0277	2015/14715	15/091	22/05/2015	33,556		Front passenger	
Subaru	Liberty, Outback	2004-2009	SI0311	2016/15507	16/150	4/07/2016	72,022		Front passenger	
Subaru	Tribeca	2007-2009	SI0312	2016/15507	16/149	4/07/2016	3,921		Front passenger	
Sub-total							109,499			
Toyota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545	R13/041	15/04/2013	18,787		Front passenger	
Toyota	Echo and Rav 4	2002-2003	AGGE4	2014/14456	R14/163	28/11/2014	8,223		Front Drivers	
Toyota	Corolla, Yaris, Avensis Verso & Lexus SC430	2003-2008	BGG23	2015/14701 & 2015/14794	R15/088	13/05/2015 & 30/6/2015	174,574		Front passenger	
Toyota	Echo and Rav 4	2003-2005	BGG22	2015/14700	R15/089	20/05/2015	56,389		Front Drivers	
Toyota	Lexus IS 250, 350	2008-2011	TBA	2016/15424	R16/108	3/06/2016	21,750		Front Passenger	
Sub-total							279,723			
VDC	Ford Mustang	2006-2014	15521	2015/14924	R15/164	25/09/2015	15		Front Drivers	
Sub-total							15			
TOTAL							1,668,366			

Tracking of Takata airbag recalls

Last updated 26/8/2016

Make	Model	Year Range	Campaign No.	PRA No.	SIRS Ref.	Notification Date	Target No.		Airbag affected	Notes
Chrysler	300C	2005-2007	R81	2015/14543	R15/049	6/03/2015	4,497		front driver	Campaign P81 closed and replaced by R25
Chrysler	300C	2005-2010	R25	2015/14742	R15/097	3/06/2015	5,508		front driver	
Sub-total							5,508			
BMW	3 Series (E46)	12/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	3,481		front passenger	Discrepany with ACCC site affected units and units affected reported to the Department (VIN supplied equals 3481)
BMW	3 Series E46	9/ 1999-8/2006	72410100		R14/105	26/08/2014	40,253		front passenger	
BMW	3 Series (E46), 5 Series (E39) and X5 (E53)	2002-2005	232260200		R16/177	2/08/2016	28,576		Front driver	
Sub-total							<u>72,310</u>			
Ferrari	458, California, FF	2008-2011	RC60	2016/15430	R16/107	27/05/2016	359		front passenger	
Sub-total							<u>359</u>			
Honda	Accord,CRV	2001-2002	5SZ	2009/10969	R09/099	3/08/2009	2,023			ACCC target 2026 vs quantity affected 2813
Honda	Civic	2001	5SD	2010/11785	R10/076	1/07/2010	788		front passenger	checked this and 5US and the identical target numbers are correct
Honda	Accord	2001-2002	5US	2011/12633	R11/122	28/09/2011	788		front driver	extension of PRA 2009/10969
Honda	Civic,CRV,Jazz	2001-2003	5SK	2013/13549	R13/043	22/04/2013	43,389		front passenger	Figures revised down from 43414 to 37597. ACCC site shows 43414
Honda	Jazz	2004	5UD	2014/14438	R14/071	27/06/2014	1,516		front driver	
Honda	Accord,CRV,Jazz	2003-2004	5NN	2014/14498	R14/184	22/12/2014	8,529		front passenger	Figure revised by Honda 19/1/2015 from 21752 to 8533
Honda	Accord Euro, CRV, Civic, Jazz	2002-2008	5UN	2015/14703	R15/087	18/05/2015	137,651		front passenger	Revised figure as of 29 May 2015 (email from [REDACTED] with an additional 28,100 vehicles added to initial recall
Honda	Jazz, CRV	2005-2007	5JV	2015/14702	R15/086	18/05/2015	22,213		front driver	
Honda	MDX, Accord	2001-2006	5VZ	2015/14737	R15/094	29/05/2015	21,240		front driver	
Honda	City, CR-V, Insight, Jazz	2006-2012	5ZV	2015/14819	R15/128	10/07/2015	92,274		front driver	
Honda	City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016	21,082		front driver	
Honda	Jazz, Legend, Civic	2006-2012	6ZZ	2016/15198	R16/015	9/02/2015	71,856		front driver	
Honda	Accord Euro, CRV, City, Jazz, Insight	2007-2011	6CA	2016/15496	R16/117	10/06/2016	70,870		front passenger	
Honda	Lengend, Odyssey, Accord, MDX	2003-2011	6DA	2016/15495	R16/118	10/06/2016	40,950		front passenger	
Honda	Civic, Accord	2006-2011	6EA	2016/15494	R16/119	10/06/2016	90,269		front passenger	
Sub-total							<u>625,438</u>			
Mazda	6	2002-2003	R201302	2013/13570	R13/057	17/06/2013	468		front passenger	
Mazda	6, RX8	2002-2004	R201403	2014/14172	R14/070	25/06/2014	4,650		front passenger	Second recall captures RX8 & 2004 Mazda 6
Mazda	6 GG/GY s1, 6 GG/GY s2	2005-2007	R201601	2015/14761	R15/108	10/06/2015	65,485		front driver and passenger	Merged with R15/107
Mazda	6 GG/GY s1, RX-8, B2500 Ute/cab chassis, B2600 ute/cab chassis, BT-50 (UN) Ute/Cab chassis	2002-2011	R201602	2015/14760	R15/109	10/06/2015	59,540		Front driver	
Mazda	2, RX-8	2003-2015		2016/15521	R16/160	20/07/2016	100,470		front passenger	
Mazda	2, B Series, BT-50	2006-2012		2016/15522	R16/161	20/07/2016	61,614		front passenger	
Sub-total							<u>292,227</u>			
Mitsubishi	Lancer	2003-2008	10093	2015/14936	R15/168	1/10/2015	59,522		Front passenger	5420 vehicles have been written off, recall will not achieve full rectification
Mitsubishi	Triton	2007-2014	10119	2016/15523	R16/176	22/07/2016	57,025		Front Drivers	
Sub-total							<u>116,547</u>			
Nissan	N16 Pulsar, Y61 Patrol	2001	R1020	2010/11761	R10/074	28/06/2010	2			Campaign closed.
Nissan	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302, R3302 & R4302	2013/13542	R13/060	19/06/2013	4,190		Front passenger	Initial target given as 11360. N16 Pulsar hatch removed and added to additional campaign. ACCC site records 11360
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182	R14/072	27/06/2014	26,935		Front passenger	Includes PG3B7, R1407, R2407,R3407,R4407,R5407
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751	R15/103	5/06/2015	16,087		Front passenger	includes R1420, R2420, R3420, R4420, R5420, RA420
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508	2015/14752	R15/102	5/06/2015	40,359		Front passenger	Target Number revised from 98915 to 40359.
Nissan	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,707		Front passenger	RA508, PG585, R1508, R2508, R3508, R4508, R5508 Nissan advise that parts availability have limited ability to commence rectifications associated with this recall campaign. Anticipate that rectifications will commence 4/16.
Nissan	D40 Navara	2008-2014	RT021	2016/15228	R16/023	1/03/2016	40,769		Front driver	Former campaign R1515
Nissan	Tiida	2006-2012	RT022	2016/15383	R16/096	12/05/2016	41,154		Front driver	
Sub-total							<u>195,203</u>			
Performax	Silverado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015	113		Front Drivers	Not expected to commence until q.2 2016 due to parts availability
Sub-total							<u>113</u>			
Subaru	Impreza	2004-2007	SI0277	2015/14715	15/091	22/05/2015	33,556		Front passenger	
Subaru	Liberty, Outback	2004-2009	SI0311	2016/15507	16/150	4/07/2016	72,022		Front passenger	
Subaru	Tribeca	2007-2009	SI0312	2016/15507	16/149	4/07/2016	3,921		Front passenger	
Sub-total							<u>109,499</u>			
Toyota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545	R13/041	15/04/2013	18,787		Front passenger	
Toyota	Echo and Rav 4	2002-2003	AGGE4	2014/14456	R14/163	28/11/2014	8,223		Front Drivers	
Toyota	Corolla, Yaris, Avensis Verso & Lexus SC430	2003-2008	BGG23	2015/14701 & 2015/14794	R15/088	13/05/2015 & 30/6/2015	174,574		Front passenger	
Toyota	Echo and Rav 4	2003-2005	BGG22	2015/14700	R15/089	20/05/2015	56,389		Front Drivers	
Toyota	Lexus IS 250, 350	2008-2011	TBA	2016/15424	R16/108	3/06/2016	21,750		Front Passenger	
Sub-total							<u>279,723</u>			
VDC	Ford Mustang	2006-2014	15S21	2015/14924	R15/164	25/09/2015	15		Front Drivers	
Sub-total							<u>15</u>			
							190,000			
TOTAL							1,696,942			

Tracking of Takata airbag recalls
Last updated 5/12/2016

Make	Model	Year Range	Campaign No.	PRA No.	SIRS Ref.	Notification Date	Target No.		Airbag affected	Notes
Chrysler	300C	2005-2007	P81	2015/14543	R15/049	6/03/2015	4,497		front driver	Campaign P81 closed and replaced by R25
Chrysler	300C	2005-2010	R25	2015/14742	R15/097	3/06/2015	5,508		front driver	
Sub-total							5,508			
BMW	3 Series (E46)	12/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	3,481		front passenger	Discrepany with ACCC site affected units and units affected reported to the Department (VIN supplied equals 3481)
BMW	3 Series E46	9/ 1999-8/2006	72410100		R14/105	26/08/2014	40,253		front passenger	
BMW	3 Series (E46), 5 Series (E39) and X5 (E53)	2002-2005	232260200		R16/177	2/08/2016	28,576		Front driver	
Sub-total							72,310			
Ferrari	458, California, FF	2008-2011	RC60	2016/15430	R16/107	27/05/2016	359		front passenger	
Sub-total							359			
Honda	Accord,CRV	2001-2002	SSZ	2009/10969	R09/099	3/08/2009	2,023			ACCC target 2026 vs quantity affected 2813
Honda	Civic	2001	SSD	2010/11785	R10/076	1/07/2010	788		front passenger	checked this and 5U5 and the identical target numbers are correct
Honda	Accord	2001-2002	5U5	2011/12633	R11/122	28/09/2011	788		front driver	extension of PRA 2009/10969
Honda	Civic,CRV,Jazz	2001-2003	SSK	2013/13549	R13/043	22/04/2013	43,389		front passenger	Figures revised down from 43414 to 37597. ACCC site shows 43414
Honda	Jazz	2004	5UD	2014/14438	R14/071	27/06/2014	1,516		front driver	
Honda	Accord,CRV,Jazz	2003-2004	5NN	2014/14498	R14/184	22/12/2014	8,529		front passenger	Figure revised by Honda 19/1/2015 from 21752 to 8533
Honda	Accord Euro, CRV, Civic, Jazz	2002-2008	5UN	2015/14708	R15/087	18/05/2015	137,651		front passenger	Revised figure as of 29 May 2015 (email from) with an additional 28,100 vehicles added to initial recall
Honda	Jazz, CRV	2005-2007	5JV	2015/14702	R15/086	18/05/2015	22,213		front driver	
Honda	MDX, Accord	2001-2006	5VZ	2015/14737	R15/094	29/05/2015	21,240		front driver	
Honda	City, CR-V, Insight, Jazz	2006-2012	5ZV	2015/14819	R15/128	10/07/2015	92,274		front driver	
Honda	City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016	21,082		front driver	
Honda	Jazz, Legend, Civic	2006-2012	6ZZ	2016/15198	R16/015	9/02/2015	71,856		front driver	
Honda	Accord Euro, CRV, City, Jazz, Insight	2007-2011	6CA	2016/15496	R16/117	10/06/2016	70,870		front passenger	
Honda	Lengend, Odyssey, Accord, MDX	2003-2011	6DA	2016/15495	R16/118	10/06/2016	40,950		front passenger	
Honda	Civic, Accord	2006-2011	6EA	2016/15494	R16/119	10/06/2016	90,269		front passenger	
Sub-total							625,438			
Mazda	6	2002-2003	R201302	2013/13570	R13/057	17/06/2013	356		front passenger	Original number of vehicles involved was 468, 112 transferred to R201604.
Mazda	6, RX8	2002-2004	R201403	2014/14172	R14/070	25/06/2014	3,050		front passenger	Original number of vehicles involved was 4648, 1598 transferred to R201604.
Mazda	6 GG/GY s1, 6 GG/GY s2	2005-2007	R201601	2015/14761	R15/108	10/06/2015	31,732		front driver and passenger	Merged with R15/107 and some vehicles moved into R15/109.
Mazda	6 GG/GY s1, RX-8, B2500 Ute/cab chassis, B2600 ute/cab chassis, BT-50 (UN) Ute/Cab chassis	2002-2011	R201602	2015/14760	R15/109	10/06/2015	94,738		Front driver	Campaign numbers increased as it has absorbed vehicles from R15/108.
Mazda	2, RX-8, 6 (Series one), B series, BT-50 (UN)	2003-2015	R201604	2016/15521	R16/160	20/07/2016	197,274		front passenger	Only 35,190 vehicles actived in mazda system to date..
Mazda	2, B Series, BT-50	2006-2012	R201604	2016/15522	R16/161	20/07/2016	0		front passenger	All vehicles transferred to SIRS R16/160
Sub-total							327,150			
Mitsubishi	Lancer	2003-2008	10093	2015/14936	R15/168	1/10/2015	59,522		Front passenger	5420 vehicles have been written off, recall will not achieve full rectification
Mitsubishi	Triton	2007-2014	10119	2016/15523	R16/176	22/07/2016	57,025		Front Drivers	
Mitsubishi	Pajero	2007-2016	10121	2016/15617	R16/198	2/09/2016	57,128		Front Drivers	
Sub-total							173,675			
Nissan	N16 Pulsar, Y61 Patrol	2001	R1020	2010/11761	R10/074	28/06/2010	2			Campaign closed.
Nissan	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302, R3302 & R4302	2013/13542	R13/060	19/06/2013	4,190		Front passenger	Initial target given as 11360. N16 Pulsar hatch removed and added to additional campaign. ACCC site records 11360
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182	R14/072	27/06/2014	26,935		Front passenger	Includes PG387, R1407, R2407,R3407,R4407,R5407
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751	R15/103	5/06/2015	16,087		Front passenger	includes R1420, R2420, R3420, R4420, R5420, RA420
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508	2015/14752	R15/102	5/06/2015	102,011		Front passenger	Target Number revised from 98915 to 40359.
Nissan	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,706		Front passenger	RA508, PG5B5, R1508, R2508, R3508, R4508, R5508 Nissan advise that parts availability have limited ability to commence rectifications associated with this recall campaign. Anticipate that rectifications will commence 4/16.
Nissan	D40 Navara	2008-2014	RS021 & RA021	2016/15228	R16/023	1/03/2016	13,587		Front driver	Former campaign R1515 and RT021, stage 1 = 13,587. Overall = 40,768
Nissan	Tiida	2006-2012	RT022	2016/15383	R16/096	12/05/2016	27,454		Front driver	Numbers revised from 41,154 to 27,454
Sub-total							215,972			
Performax	Silverado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015	113		Front Drivers	Not expected to commence until q.2 2016 due to parts availability
Sub-total							113			
Subaru	Impreza	2004-2007	SI0277	2015/14715	15/091	22/05/2015	33,556		Front passenger	
Subaru	Liberty, Outback	2004-2009	SI0311	2016/15507	16/150	4/07/2016	72,022		Front passenger	
Subaru	Tribeca	2007-2009	SI0312	2016/15507	16/149	4/07/2016	3,921		Front passenger	
Sub-total							109,499			
Toyota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545	R13/041	15/04/2013	18,787		Front passenger	
Toyota	Echo and Rav 4	2002-2003	AGGE4	2014/14456	R14/163	28/11/2014	8,223		Front Drivers	
Toyota	Corolla, Yaris, Avensis Verso & Lexus SC430	2003-2008	BGG23	2015/14701 & 2015/14794	R15/088	13/05/2015 & 30,	353,916		Front passenger	Campaign increased in October 2016 by 179,710 vehicles.
Toyota	Echo and Rav 4	2003-2005	BGG22	2015/14700	R15/089	20/05/2015	56,389		Front Drivers	
Toyota	Lexus IS 250, 350	2008-2011	TBA	2016/15424	R16/108	3/06/2016	21,750		Front Passenger	
Sub-total							459,065			
VDC	Ford Mustang	2006-2014	1SS21	2015/14924	R15/164	25/09/2015	15		Front Drivers	
Sub-total							15			
TOTAL							1,989,104			
TOTAL ALPHA							103,892			

Tracking of Takata airbag recalls
Last updated 24/2/2017

Make	Model	Year Range	Campaign No.	PRA No.	SIRS Ref.	Notification Date	Target No.		Airbag affected	Notes
Chrysler	300C	2005-2007	R81	2015/14543	R15/049	6/03/2015	4,497		front driver	Campaign R81 closed and replaced by R25
Chrysler	300C	2005-2010	R25	2015/14742	R15/097	3/06/2015	5,508		front driver	
Sub-total							5,508			
BMW	3 Series (E46)	12/2001-03/2003	72330100	2013/13576	R13/053	9/05/2013	3,481		front passenger	Discrepany with ACCC site affected units and units affected reported to the Department (VIN supplied equals 3481)
BMW	3 Series E46	9/ 1999-8/2006	72410100	?????	R14/105	26/08/2014	40,253		front passenger	
BMW	3 Series (E46), 5 Series (E39) and X5 (E53)	2002-2005	232260200	2016/15581	R16/177	2/08/2016	28,576		Front driver	
BMW	3 Series (E46), 5 Series (E39) and X5 (E53)	2000-2004	00 32 4802 00	2017/15881	R17/014	2/02/2017	16,518		Front driver	Check and if fitted with Takata replace.
Sub-total							88,828			
Ferrari	458, California, FF	2008-2011	RC60	2016/15430	R16/107	27/05/2016	359		front passenger	
Sub-total							359			
Honda	Accord,CRV	2001-2002	SSZ	2009/10969	R09/099	3/08/2009	2,021		front passenger	ACCC target 2026 vs quantity affected 2813
Honda	Civic	2001	SSD	2010/11785	R10/076	1/07/2010	788		front driver	checked this and SUS and the identical target numbers are correct
Honda	Accord	2001-2002	SUS	2011/12633	R11/122	28/09/2011	789		front passenger	extension of PRA 2009/10969
Honda	Civic,CRV,Jazz	2001-2003	SSK	2013/13549	R13/043	22/04/2013	43,389		front driver	Figures revised down from 43414 to 37597. ACCC site shows 43414
Honda	Jazz	2004	SUD	2014/14438	R14/071	27/06/2014	1,516		front driver	
Honda	Accord,CRV,Jazz	2003-2004	SNN	2014/14498	R14/184	22/12/2014	8,529		front passenger	Figure revised by Honda 19/1/2015 from 21752 to 8533
Honda	Accord Euro, CRV, Civic, Jazz	2002-2008	SUN	2015/14703	R15/087	18/05/2015	137,651		front passenger	Revised figure as of 29 May 2015 (email from [REDACTED] with an additional 28,100 vehicles added to initial recall
Honda	Jazz, CRV	2005-2007	SIV	2015/14702	R15/086	18/05/2015	22,213		front driver	
Honda	MDX, Accord	2001-2006	SVZ	2015/14737	R15/094	29/05/2015	21,236		front driver	
Honda	City, CR-V, Insight, Jazz	2006-2012	SZV	2015/14819	R15/128	10/07/2015	92,274		front driver	
Honda	City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016	21,082		front driver	
Honda	Jazz, Legend, Civic	2006-2012	6ZZ	2016/15198	R16/015	9/02/2015	71,845		front driver	
Honda	Accord Euro, CRV, City, Jazz, insight	2007-2011	6CA	2016/15496	R16/117	10/06/2016	70,865		front passenger	
Honda	Lengend, Odyssey, Accord, MDX	2003-2011	6DA	2016/15495	R16/118	10/06/2016	40,705		front passenger	
Honda	Civic, Accord	2006-2011	6EA	2016/15494	R16/119	10/06/2016	90,260		front passenger	
Sub-total							625,163			
Mazda	6	2002-2003	R201302	2013/13570	R13/057	17/06/2013	356		front passenger	Original number of vehicles involved was 468, 112 transferred to R201604.
Mazda	6, RX8	2002-2004	R201403	2014/14172	R14/070	25/06/2014	3,050		front passenger	Original number of vehicles involved was 4648, 1598 transferred to R201604.
Mazda	6 GG/GY s1, 6 GG/GY s2	2005-2007	R201601	2015/14761	R15/108	10/06/2015	31,732		front driver and passenger	Merged with R15/107 and some vehicles moved into R15/109.
Mazda	6 GG/GY s1, RX-8, B2500 Ute/cab chassis, B2600 ute/cab chassis, BT-50 (UN) Ute/Cab chassis	2002-2011	R201602	2015/14760	R15/109	10/06/2015	94,738		Front driver	Campaign numbers increased as it has absorbed vehicles from R15/108.
Mazda	2, RX-8, 6 (Series one), B series, BT-50 (UN)	2003-2015	R201604	2016/15521	R16/160	20/07/2016	197,274		front passenger	Only 35,190 vehicles active in mazda system to date..
Mazda	2, B Series, BT-50	2006-2012	R201604	2016/15522	R16/161	20/07/2016	0		front passenger	All vehicles transferred to SIRS R16/160
Sub-total							327,150			
Mitsubishi	Lancer	2003-2008	10093	2015/14936	R15/168	1/10/2015	59,522		Front passenger	5420 vehicles have been written off, recall will not achieve full rectification
Mitsubishi	Triton	2007-2014	10119	2016/15523	R16/176	22/07/2016	57,025		Front Drivers	
Mitsubishi	Pajero	2007-2016	10121	2016/15617	R16/198	2/09/2016	57,128		Front Drivers	
Sub-total							173,675			
Nissan	N16 Pulsar, Y61 Patrol	2001	R1020	2010/11761	R10/074	28/06/2010	2			Campaign closed.
Nissan	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302, R3302 & R4302	2013/13542	R13/060	19/06/2013	4,190		Front passenger	Initial target given as 11360. N16 Pulsar hatch removed and added to additional campaign. ACCC site records 11360
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182	R14/072	27/06/2014	26,935		Front passenger	Includes PG387, R1407, R2407,R3407,R4407,R5407
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751	R15/103	5/06/2015	16,087		Front passenger	includes R1420, R2420, R3420, R4420, R5420, RA420
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508	2015/14752	R15/102	5/06/2015	102,011		Front passenger	Target Number revised from 98915 to 40359.
Nissan	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,706		Front passenger	RA508, PG5B5, R1508, R2508, R3508, R4508, R5508
Nissan	D40 Navara	2008-2014	RS021 & RA021	2016/15228	R16/023	1/03/2016	13,587		Front driver	Nissan advise that parts availability have limited ability to commence rectifications associated with this recall campaign. Anticipate that rectifications will commence 4/16.
Nissan	Tilda	2006-2012	RT022	2016/15383	R16/096	12/05/2016	27,454		Front driver	Former campaign R1515 and RT021, stage 1 = 13,587. Overall = 40,788
Sub-total							215,972			Numbers revised from 41,154 to 27,454
Performax	Silverado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015	113		Front Drivers	Not expected to commence until q.2 2016 due to parts availability
Sub-total							113			
Subaru	Impreza	2004-2007	SI0277	2015/14715	15/091	22/05/2015	33,556		Front passenger	
Subaru	Liberty, Outback	2004-2009	SI0311	2016/15507	16/150	4/07/2016	72,022		Front passenger	
Subaru	Tribeca	2007-2009	SI0312	2016/15507	16/149	4/07/2016	3,921		Front passenger	
Subaru	Impreza, Forester	2008-2009	SI0331	2016/15766	16/244	25/11/2016	94,563		Front passenger	
Sub-total							144,062			
Toyota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545	R13/041	15/04/2013	18,787		Front passenger	
Toyota	Echo and Rav 4	2002-2003	AGGE4	2014/14456	R14/163	28/11/2014	8,223		Front Drivers	
Toyota	Corolla, Yaris, Avensis Verso & Lexus SC430, IS250, IS350, IS-F and LFA	2003-2008	BGG23	2015/14701 & 2015/14794	R15/088	13/05/2015 & 30,	378,193		Front passenger	Increased in Oct. 2016 by 179,710 and added more Lexus models in Jan. 2017
Toyota	Echo and Rav 4	2003-2005	BGG22	2015/14700	R15/089	20/05/2015	56,389		Front Drivers	
Sub-total							461,592			
VDC	Ford Mustang	2006-2014	15521	2015/14924	R15/164	25/09/2015	15		Front Drivers	
Sub-total							15			
TOTAL							2,042,437			
TOTAL ALPHA							150,372			

s47G

s47G

150,372

Tracking of Takara lifting results
Last updated 31/9/2017

Make Model

Chrysler 300C

Chrysler 300C

Chrysler 300C

Sub-total

BMW 3 Series (E36)

BMW 3 Series (E36)

BMW 3 Series (E36)

Sub-total

Ferrari 458 California, FF

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

s47G

Make Model

Chrysler 300C

Chrysler 300C

Chrysler 300C

Sub-total

BMW 3 Series (E36)

BMW 3 Series (E36)

BMW 3 Series (E36)

Sub-total

Ferrari 458 California, FF

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Notes

Chrysler 300C - 2004-2005

Chrysler 300C - 2006-2007

Chrysler 300C - 2008-2009

Sub-total

BMW 3 Series (E36) - 2004-2005

BMW 3 Series (E36) - 2006-2007

BMW 3 Series (E36) - 2008-2009

Sub-total

Ferrari 458 California, FF

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Make Model

Chrysler 300C

Chrysler 300C

Chrysler 300C

Sub-total

BMW 3 Series (E36)

BMW 3 Series (E36)

BMW 3 Series (E36)

Sub-total

Ferrari 458 California, FF

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Honda Accord

Honda Accord

Sub-total

Honda Accord/CIV

Tracking of vehicles affecting results

Last updated: 12/7/2017

Make	Model	Year Range	Campaign No.	PRR No.	SMS Ref.	Notification Date	Target No.
Chrysler	300C	2006-2007	PR2	2016/4/6448	R16/039	6/02/2016	4,692
Chrysler	300C	2006-2009	PR3	2016/4/6442	R16/037	8/06/2016	5,698
Chrysler	300C, Wrenger	2005-2012	548	2016/4/5516	R16/155	11/07/2016	12,148
Sub-total							27,948
BMW	3 Series (E46)	12/2001-Q3/2008	00 72 3501 00	2013/1/5776	R13/053	9/05/2013	3,481
BMW	3 Series E46	9/7/1994-8/7/2006	00 72 4201 00	77777	R14/105	26/08/2014	40,293
BMW	3 Series (E46), 3 Series (E28) and/25 (E28)	2002-2005	00 32 2602 00	2016/1/5561	R16/777	2/08/2016	28,576
Sub-total							16,519
Sub-total	485, Corbintha, FF	2009-2011	NC60	2016/1/5600	R14/107	27/05/2016	359
Honda	Accord, Civic	2001-2002	552	2008/1/5680	R16/099	5/06/2009	2,201
Honda	Civic	2001	550	2010/1/1785	R10/076	1/07/2010	788
Honda	Accord	2001-2002	545	2011/1/1613	R11/122	26/09/2011	719
Honda	Civic, Civic LX, Jazz	2002-2003	557	2013/1/1540	R13/043	22/04/2014	43,389
Honda	Jazz	2004	540	2013/1/5448	R14/071	27/06/2014	1,516
Honda	Accord, Civic, Jazz	2003-2004	544	2013/1/4698	R14/134	22/12/2014	8,239
Honda	Accord Euro, Civic, Civic, Jazz	2002-2008	544	2016/1/4703	R16/087	18/09/2016	137,551
Honda	Jazz, Civic	2005-2007	547	2016/1/4702	R16/086	18/09/2016	22,415
Honda	Accord	2007-2010	547	2016/1/4707	R16/084	22/09/2016	21,286
Honda	Civic, Civic LX, Insight, Jazz	2005-2011	527	2016/1/4712	R16/075	22/09/2016	3,200
Honda	Civic, Civic LX, Insight, Jazz	2001-2014	607	2016/1/5187	R16/016	9/02/2016	21,082
Honda	Jazz, Legend, Civic	2006-2011	627	2016/1/5188	R16/015	9/02/2016	71,845
Honda	Accord Euro, Civic, Civic, Jazz, Insight	2007-2011	624	2016/1/5465	R16/117	10/06/2016	70,815
Honda	Legend, Odyssey, Accord, Civic	2003-2011	624	2016/1/5465	R16/118	10/06/2016	40,705
Honda	Civic, Accord	2006-2011	624	2016/1/5464	R16/119	10/06/2016	90,210
Honda	Accord Euro, Civic, Jazz, Insight	2012	628	2017/1/5886	R17/102	29/01/2017	21,998
Honda	Legend	2012	628	2017/1/5857	R17/103	29/01/2017	36
Honda	Accord	2012	628	2017/1/5888	R17/104	29/01/2017	2,659
Sub-total	Civic	2001	630	2017/1/5880	R17/105	29/01/2017	398
Honda	6	2002-2003	R201 N02	2011/1/1570	R16/075	17/06/2014	650,482
Honda	6	2002-2003	R201 N02	2016/1/4172	R16/075	22/09/2016	3,200
Honda	6	2005-2007	R201 603	2015/1/4761	R15/108	10/06/2015	31,712
Honda	6	2002-2011	R201 602	2015/1/4760	R15/109	10/06/2015	94,718
Honda	2, Civic, 6	2003-2015	R201 604	2016/1/5521	R16/180	20/07/2016	197,714
Sub-total							0
Honda	2, 3 Series, 8T-50	2009-2012	R201 604	2016/1/5522	R16/181	20/07/2016	0
Sub-total							382,489
Honda	Legend	2005-2008	10095	2015/1/4988	R15/188	1/09/2015	30,522
Honda	Legend	2007-2014	10129	2016/1/5252	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5253	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5254	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5255	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5256	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5257	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5258	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5259	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5260	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5261	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5262	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5263	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5264	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5265	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5266	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5267	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5268	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5269	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5270	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5271	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5272	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5273	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5274	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5275	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5276	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5277	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5278	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5279	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5280	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5281	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5282	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5283	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5284	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5285	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5286	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5287	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5288	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5289	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5290	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5291	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5292	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5293	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5294	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5295	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5296	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5297	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5298	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5299	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5300	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5301	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5302	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5303	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5304	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5305	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5306	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5307	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5308	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5309	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5310	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5311	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5312	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5313	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5314	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5315	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5316	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5317	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5318	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5319	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5320	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5321	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5322	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5323	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5324	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5325	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5326	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5327	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5328	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5329	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5330	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5331	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5332	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5333	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5334	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5335	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5336	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5337	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5338	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5339	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5340	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5341	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5342	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5343	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5344	R16/176	22/07/2016	27,259
Honda	Legend	2007-2011	10129	2016/1/5345	R16/176	22/07/2016	27,259

	Sub-total Front Mustang Sub-total	2006-2014	15C71	2015-/49/24	815/164	20/0W/2015	323,806	1.5	3.3
TOTAL							2,050,784		
TOTAL ALPHA							150,372		

Front Drivers

Make	Model	Year Range	Campaign No.	PWA No.	SMS Ref.	Notification Rate	Target No.
Chrysler	300C, Wrangler	2005-2010	025	2015/24742	813/097	3/06/2015	5,506
Sub-Total		2005-2012	549	2010/15518	848/205	11/07/2016	21,438
BMW	3 Series (E46)	11/2001-04/2008	00 72 3031 00	2015/15376	813/093	9/05/2013	3,461
BMW	3 Series E46	9/1998-6/2001	00 72 4101 00	77777	814/105	24/06/2014	40,253
BMW	3 Series (E46), 5 Series (E39) and X5 (E53)	2000-2005	00 32 2602 00	2016/15981	816/177	2/08/2016	16,516
BMW	3 Series (E46), 5 Series (E39) and X5 (E53)	2000-2004	00 32 4802 00	2017/15981	817/014	2/02/2017	20,779
Sub-Total		2007-2012	00 32 5102 00	2017/14240	817/246	28/07/2016	21,440
Sub-Total		2008-2011	0030	2016/15440	815/207	5/10/2016	110,677
Honda	Accord	2001-2002	552	2005/10569	809/099	5/10/2009	2,021
Honda	Civic	2001	550	2010/111785	810/076	1/07/2010	744
Honda	Accord	2001-2002	515	2011/13513	811/122	28/09/2011	786
Honda	Civic/Crv, Mdx	2001-2003	510	2013/1829	813/003	43,389	1,316
Honda	Accord	2004	510	2014/14488	814/071	27/06/2014	1,316
Honda	Accord/Crv/Jazz	2005-2008	510	2014/14698	814/084	32/12/2014	8,329
Honda	Accord Euro, Crv, Civic, Jazz	2005-2008	510	2015/14703	814/287	18/05/2015	137,851
Honda	Jazz, Crv	2006-2007	510	2015/14702	815/086	18/05/2015	22,213
Honda	Accord, Civic, Jazz, Legend, Jazz	2006-2012	510	2015/14819	815/128	27/06/2015	91,544
Honda	Crv, Civic, Insight, Jazz	2006-2012	612	2016/15187	816/016	9/02/2016	21,282
Honda	Jazz, Legend, Civic	2006-2014	612	2016/15188	816/015	1/06/2016	71,856
Honda	Accord Euro, Crv, Civic, Jazz, Insight	2007-2013	614	2016/15406	816/117	10/06/2016	70,710
Honda	Legend, Odyssey, Accord, Mdx	2008-2011	614	2016/15465	816/118	10/06/2016	40,590
Honda	Civic, Accord	2008-2011	614	2016/15464	816/119	10/06/2016	90,899
Honda	Accord Euro, Crv, Jazz, Insight	2012	618	2017/15956	817/202	23/01/2017	21,958
Honda	Legend	2012	618	2017/15957	817/203	23/01/2017	36
Honda	Accord	2014	618	2017/15959	817/204	23/01/2017	2,858
Honda	Civic	2014	618	2017/15960	817/205	23/01/2017	392
Sub-Total		2005-2008	801/302	2015/14970	813/097	17/06/2014	690,422
Sub-Total		2009-2013	801/433	2016/14172	814/070	25/06/2014	3,060
Sub-Total		2009-2007	801/601	2015/14781	815/108	10/06/2015	31,312
Sub-Total		2009-2014	801/601	2015/14781	815/109	10/06/2015	94,738
Sub-Total		2009-2015	801/604	2016/15321	816/160	20/07/2016	597,274
Sub-Total		2009-2012	801/604	2016/15322	816/161	20/07/2016	97,270
Sub-Total		2009-2011	801/706	2017/16323	817/160	13/07/2017	55,547
Sub-Total		2009-2011	801/708	2017/16324	817/161	13/07/2017	49,725
Sub-Total		2009-2011	801/709	2017/16325	817/162	13/07/2017	481,971
Sub-Total		2009-2008	100/91	2015/14681	815/148	1/10/2015	52,820
Sub-Total		2007-2014	10119	2016/15323	816/176	2/07/2016	54,698
Sub-Total		2007-2016	10121	2016/15327	816/168	2/06/2016	56,472
Sub-Total		2011-2012	10136	2017/15960	817/051	28/01/2017	237
Sub-Total		2006-2009	10127	2017/15961	817/052	29/01/2017	19,131
Sub-Total		2010-2012	10131	2017/16025	817/072	20/04/2017	21,921
Sub-Total		2001	810/20	2004/14376	816/074	28/04/2010	269,072
Sub-Total		2005-2004	810/20	20			4,150
Sub-Total		2005-2004	810/20	2013/14542	813/060	19/06/2013	26,935
Sub-Total		2001	81407	2016/14182	814/071	5/06/2015	25,935
Sub-Total		2001	81508	2015/14751	815/209	5/06/2015	1,687
Sub-Total		2001-2007	81508	2015/14752	815/202	5/06/2015	102,011
Sub-Total		2007-2008	81512	2015/14821	815/176	7/07/2015	25,706
Sub-Total		2006-2014	80301	2016/15328	816/035	1/08/2016	54,457
Sub-Total		2006-2012	81621	2016/15383	816/096	13/05/2016	40,885
Sub-Total		2001	81703	19627/19632	2016/15169	817/007	20,898
Sub-Total		2001	81703	2017/15940	817/068	1/02/2017	2
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	280,873
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	113
Sub-Total		2004-2007	508277	2015/14715	150/91	22/05/2015	313
Sub-Total		2004-2007	508277	2015/14715	150/91	22/05/2015	35,548
Sub-Total		2004-2007	508112	2016/15307	150/91	4/07/2016	7,021
Sub-Total		2008-2009	509311	2016/15766	162/44	25/11/2016	34,646
Sub-Total		2010-2014	509362	2017/16013	17/069	7/04/2017	6,799
Sub-Total		2010-2014	509363	2017/16012	17/069	7/04/2017	432
Sub-Total		2006-2013	509349	2016/15766	17/060	7/04/2017	23,347
Sub-Total		2009	509351	2016/15507	17/061	7/04/2017	673
Sub-Total		2009	509350	2016/15507	17/062	7/04/2017	1,817
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	113
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	313
Sub-Total		2004-2007	508277	2015/14715	150/91	22/05/2015	35,548
Sub-Total		2004-2007	508112	2016/15307	150/91	4/07/2016	7,021
Sub-Total		2008-2009	509311	2016/15766	162/44	25/11/2016	34,646
Sub-Total		2010-2014	509362	2017/16013	17/069	7/04/2017	6,799
Sub-Total		2010-2014	509363	2017/16012	17/069	7/04/2017	432
Sub-Total		2006-2013	509349	2016/15766	17/060	7/04/2017	23,347
Sub-Total		2009	509351	2016/15507	17/061	7/04/2017	673
Sub-Total		2009	509350	2016/15507	17/062	7/04/2017	1,817
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	113
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	313
Sub-Total		2004-2007	508277	2015/14715	150/91	22/05/2015	35,548
Sub-Total		2004-2007	508112	2016/15307	150/91	4/07/2016	7,021
Sub-Total		2008-2009	509311	2016/15766	162/44	25/11/2016	34,646
Sub-Total		2010-2014	509362	2017/16013	17/069	7/04/2017	6,799
Sub-Total		2010-2014	509363	2017/16012	17/069	7/04/2017	432
Sub-Total		2006-2013	509349	2016/15766	17/060	7/04/2017	23,347
Sub-Total		2009	509351	2016/15507	17/061	7/04/2017	673
Sub-Total		2009	509350	2016/15507	17/062	7/04/2017	1,817
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	113
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	313
Sub-Total		2004-2007	508277	2015/14715	150/91	22/05/2015	35,548
Sub-Total		2004-2007	508112	2016/15307	150/91	4/07/2016	7,021
Sub-Total		2008-2009	509311	2016/15766	162/44	25/11/2016	34,646
Sub-Total		2010-2014	509362	2017/16013	17/069	7/04/2017	6,799
Sub-Total		2010-2014	509363	2017/16012	17/069	7/04/2017	432
Sub-Total		2006-2013	509349	2016/15766	17/060	7/04/2017	23,347
Sub-Total		2009	509351	2016/15507	17/061	7/04/2017	673
Sub-Total		2009	509350	2016/15507	17/062	7/04/2017	1,817
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	113
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	313
Sub-Total		2004-2007	508277	2015/14715	150/91	22/05/2015	35,548
Sub-Total		2004-2007	508112	2016/15307	150/91	4/07/2016	7,021
Sub-Total		2008-2009	509311	2016/15766	162/44	25/11/2016	34,646
Sub-Total		2010-2014	509362	2017/16013	17/069	7/04/2017	6,799
Sub-Total		2010-2014	509363	2017/16012	17/069	7/04/2017	432
Sub-Total		2006-2013	509349	2016/15766	17/060	7/04/2017	23,347
Sub-Total		2009	509351	2016/15507	17/061	7/04/2017	673
Sub-Total		2009	509350	2016/15507	17/062	7/04/2017	1,817
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	113
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	313
Sub-Total		2004-2007	508277	2015/14715	150/91	22/05/2015	35,548
Sub-Total		2004-2007	508112	2016/15307	150/91	4/07/2016	7,021
Sub-Total		2008-2009	509311	2016/15766	162/44	25/11/2016	34,646
Sub-Total		2010-2014	509362	2017/16013	17/069	7/04/2017	6,799
Sub-Total		2010-2014	509363	2017/16012	17/069	7/04/2017	432
Sub-Total		2006-2013	509349	2016/15766	17/060	7/04/2017	23,347
Sub-Total		2009	509351	2016/15507	17/061	7/04/2017	673
Sub-Total		2009	509350	2016/15507	17/062	7/04/2017	1,817
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	113
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	313
Sub-Total		2004-2007	508277	2015/14715	150/91	22/05/2015	35,548
Sub-Total		2004-2007	508112	2016/15307	150/91	4/07/2016	7,021
Sub-Total		2008-2009	509311	2016/15766	162/44	25/11/2016	34,646
Sub-Total		2010-2014	509362	2017/16013	17/069	7/04/2017	6,799
Sub-Total		2010-2014	509363	2017/16012	17/069	7/04/2017	432
Sub-Total		2006-2013	509349	2016/15766	17/060	7/04/2017	23,347
Sub-Total		2009	509351	2016/15507	17/061	7/04/2017	673
Sub-Total		2009	509350	2016/15507	17/062	7/04/2017	1,817
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	113
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	313
Sub-Total		2004-2007	508277	2015/14715	150/91	22/05/2015	35,548
Sub-Total		2004-2007	508112	2016/15307	150/91	4/07/2016	7,021
Sub-Total		2008-2009	509311	2016/15766	162/44	25/11/2016	34,646
Sub-Total		2010-2014	509362	2017/16013	17/069	7/04/2017	6,799
Sub-Total		2010-2014	509363	2017/16012	17/069	7/04/2017	432
Sub-Total		2006-2013	509349	2016/15766	17/060	7/04/2017	23,347
Sub-Total		2009	509351	2016/15507	17/061	7/04/2017	673
Sub-Total		2009	509350	2016/15507	17/062	7/04/2017	1,817
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	113
Sub-Total		2007-2008		2015/14789	815/185	22/07/2015	313
Sub-Total		2004-2007	508277	2015/14715	150/91	22/05/2015	35,548
Sub-							

s47G

[illegible]

Toyota	Corolla ZRE122, Aurion, Levin EC400	2000-2004	A6048	2013/1/15&4 & R13/041	15/04/2013	18,197	From Passenger
Toyota	Echo and Ray 4	2002-2003	A6064	13545			From Drivers
Toyota	Corolla, Yaris, Hilux, Aurion, Vios & Levin SC400, SC250, SC350, B-F and FA	2008-2012	B6603	2014/1/456 & R13/041	28/11/2014	8,228	From Passenger
Toyota	Echo and Ray 4	2003-2005	B6632	2015/1/794 & R13/041	13/09/2015 & SC	489,407	Inactive, Unassigned "Alpha" transferred to 06035 Increased in Oct. 16, added loan model in Jan.17 Expanded 8 April 17.
Toyota	Corolla ZRE122 & ZRE123	2003-2005	G6630	2015/1/700	20/05/2015	56,888	From Drivers
Toyota	Echo and Ray 4	2002-2003	G6635	2017/1/090	8/03/2017	20,129	From Drivers
Subtotal				2017/1/004	10/04/2017	8,172	Camillejo replaces Adelle (Alpha and Beta)
KDC	Port Mustang	2006-2014	15521	2015/1/034	815/164	39,541	From Drivers
Sub total					25/06/2015	15	
TOTAL						2,487,597	
TOTAL ALPHA						199,372	

s47G

[illegible]

[illegible]

s47G

Tracking of Takata airbag recalls
Last updated 24/10/2017

Make	Model	Year Range	Campaign No.	PRA No.	Notification		Target No.	s47G	Alpha airbags"	Airbag affected	Notes
					SIRS Ref.	Date					
Chrysler	300C	2005-2010	R25	2015/14742	R15/097	3/06/2015	5,508			front driver	
Chrysler	300C, Wrangler	2005-2012	S43	2016/15516	R16/155	11/07/2016	22,430			front passenger	
Sub-total							27,938				
BMW	3 Series (E46)	12/2001-03/2003	00 72 3301 00	2013/13576	R13/053	9/05/2013	3,481			front passenger	Discrepany with ACCC site affected units and units affected reported to the Department (VIN supplied equals 3481)
BMW	3 Series E46	9/ 1999-8/2006	00 72 4101 00	?????	R14/105	26/08/2014	40,253			front passenger	
BMW	3 Series (E46), 5 Series (E39) and X5 (E53)	2002-2005	00 32 2602 00	2016/15581	R16/177	2/08/2016	28,576			Front driver	Check and if fitted with Takata replace.
BMW	3 Series (E46), 5 Series (E39) and X5 (E53)	2000-2004	00 32 4802 00	2017/15881	R17/014	2/02/2017	16,518			Front driver	
BMW	X5 (E70) and X6 (E71)	2007-2012	00 32 5102 00	2017/16230	R17/156	28/07/2017	21,649			Front driver	
BMW	X5 (E70) and X6 (E71)	2007-2012	00 72 7101 00	2017/16298	R17/176	12/09/2017	21,650			front passenger	
Sub-total							132,127				
Ferrari	458, California, FF	2008-2011	RC60	2016/15430	R16/107	27/05/2016	359			front passenger	
Sub-total							359				
Honda	Accord,CRV	2001-2002	SSZ	2009/10969	R09/099	3/08/2009	2,023			front driver	ACCC target 2026 vs quantity affected 2813
Honda	Civic	2001	SSD	2010/11785	R10/076	1/07/2010	788			front passenger	
Honda	Accord	2001-2002	SUS	2011/12633	R11/122	28/09/2011	789			front driver	checked this and SUS and the identical target numbers are correct extension of PRA 2009/10969
Honda	Civic,CRV,Jazz, MDX	2001-2003	SSK	2013/13549	R13/043	22/04/2013	43,390			front passenger	
Honda	Jazz	2004	SUD	2014/14438	R14/071	27/06/2014	1,516			front driver	Figures revised down from 43414 to 37597. ACCC site shows 43414
Honda	Accord,CRV,Jazz	2003-2004	SNN	2014/14498	R14/184	22/12/2014	8,529			front passenger	
Honda	Accord Euro, CRV, Civic, Jazz	2002-2008	SUN	2015/14703	R15/087	18/05/2015	137,651			front passenger	Figure revised by Honda 19/1/2015 from 21752 to 8533 Revised29 May 2015 with an additional 28,100 vehicles added.
Honda	Jazz, CRV	2005-2007	SIV	2015/14702	R15/086	18/05/2015	22,224			front driver	
Honda	MDX, Accord	2001-2006	SVZ	2015/14737	R15/094	29/05/2015	21,240			front driver	
Honda	City, CR-V, Insight, Jazz	2005-2012	SVZ	2015/14819	R15/128	10/07/2015	91,934			front driver	
Honda	City, CR-V, Insight, Jazz	2011-2014	6ZV	2016/15197	R16/016	9/02/2016	21,083			front driver	
Honda	Jazz, Legend, Civic	2006-2012	6ZZ	2016/15198	R16/015	9/02/2016	71,845			front driver	
Honda	Accord Euro, CRV, City, Jazz, Insight	2007-2011	6CA	2016/15496	R16/117	10/06/2016	70,870			front passenger	
Honda	Legend, Odyssey, Accord, MDX	2003-2011	6DA	2016/15495	R16/118	10/06/2016	40,950			front passenger	
Honda	Civic, Accord	2006-2011	6EA	2016/15494	R16/119	10/06/2016	90,260			front passenger	
Honda	Accord Euro, City, Jazz, Insight	2012	6CB	2017/15856	R17/102	23/01/2017	21,998			front passenger	
Honda	Legend	2012	6DB	2017/15857	R17/103	23/01/2017	36			front passenger	
Honda	Accord	2012	6EB	2017/15859	R17/104	23/01/2017	2,656			front passenger	
Honda	Civic	2001	6SD	2017/15860	R17/105	23/01/2017	592			front passenger	Inflators already replaced in campaign SSD -Alpha for Beta
Sub-total							650,374				
Mazda	6	2002-2003	R201302	2013/13570	R13/057	17/06/2013	356			front passenger	Original number of vehicles involved was 468, 112 transferred to R201604. Original number of vehicles involved was 4648, 1598 transferred to R201604.
Mazda	6, RX8	2002-2004	R201403	2014/14172	R14/070	25/06/2014	3,050			front passenger	
Mazda	6 (GG/GY series 2	2005-2007	R201601	2015/14761	R15/108	10/06/2015	31,732			front driver and passenger	Merged with R15/107 and some vehicles moved into R15/109. Campaign numbers increased as it has absorbed vehicles from R15/108.
Mazda	6 (GG/GY series 1), RX-8 (FE), B series	2002-2011	R201602	2015/14760	R15/109	10/06/2015	94,738			Front driver	
Mazda	6 (Series one), 2 (DE)	2003-2015	R201604	2016/15521	R16/160	20/07/2016	197,274			front passenger	141,156 vehicles actived in mazda system to date.. All vehicles transferred to other campaigns
Mazda	2, B Series, BT-50	2006-2012	R201604	2016/15522	R16/161	20/07/2016	0			front passenger	
Mazda	6 (GH), CX-7 (ER) and CX-9 (TB)	2006-2013	R201706	2017/16232	R17/160	31/07/2017	55,087			front passenger	
Mazda	B series and BT-50 (UN)	2006-2011	R201703	2017/16232	R17/163	13/07/2017	49,720			front passenger	
Mazda	RX-8 (FE)	2003-2011	R201702	2017/16232	R17/166	24/08/2017	6,397			front passenger	
Sub-total							438,354				
Mitsubishi	Lancer	2003-2008	10093	2015/14936	R15/168	1/10/2015	52,620			Front passenger	Original target was 59,522. 6902 vehicles identified as write offs
Mitsubishi	Triton	2007-2014	10119	2016/15523	R16/176	22/07/2016	54,698			Front Drivers	
Mitsubishi	Pajero	2007-2016	10121	2016/15617	R16/198	2/09/2016	56,472			Front Drivers	Original target was 57,128. 656 vehicles identified as write offs
Mitsubishi	i-MiEV	2011-2012	10126	2017/15990	R17/051	28/03/2017	237			Front Passenger	
Mitsubishi	Pajero	2006-2009	10127	2017/15991	R17/052	29/03/2017	18,808			Front Passenger	Original target was 19,131. 324 vehicles identified as write off
Mitsubishi	Pajero	2010-2012	10131	2017/16025	R17/072	20/04/2017	21,921			Front Passenger	
Sub-total							204,756				
Nissan	N16 Pulsar, Y61 Patrol	2001	R1020	2010/11761	R10/074	28/06/2010	2			Front-passenger	Campaign-closed.
Sub-total							2				
Nissan	N16 Pulsar, Y61 Patrol, D22 Navara, T30 X-Trail	2000-2004	R1302, R2302, R3302 & R4302	2013/13542	R13/060	19/06/2013	4,190			Front passenger	Initial target given as 11360. N16 Pulsar hatch removed and added to additional campaign. ACCC site records 11360
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, A33 Maxima	2001-2003	R1407	2014/14182	R14/072	27/06/2014	26,935			Front passenger	
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2003	R1420	2015/14751	R15/103	5/06/2015	16,087			Front passenger	includes R1420, R2420, R3420, R4420, R5420, RA420 Target Number revised from 98915 to 40359.
Nissan	N16 Pulsar, D22 Navara, Y61 Patrol, T30 X-Trail, J31 Maxima	2004-2007	R1508	2015/14752	R15/102	5/06/2015	102,011			Front passenger	
Nissan	D22 Navara, T30 X-Trail, J31 Maxima	2007-2008	R1512	2015/14821	R15/126	7/07/2015	25,706			Front passenger	Former campaign R1515 and RT021, stage 1 = 13,587. Overall = 54357
Nissan	D40 Navara	2008-2014	RS021,RA021,RT021	2016/15228	R16/023	1/03/2016	54,357			Front driver	
Nissan	Tiida	2006-2012	RT022	2016/15383	R16/096	12/05/2016	40,685			Front driver	Numbers revised from 41,154 to 27,154, to 40,685
Nissan	D22 Navara, Y61 Patrol	2009-2012	R1627, R2627,R3627	2016/15769	R17/007	1/12/2016	20,898			Front Passenger	
Nissan	N16 Pulsar, Y61 Patrol	2001	R1703	2017/15940	R17/068	8/02/2017	2			Front passenger	Same vehicles as in R1020 being done again.
Nissan	Tiida, D40 Navara	2006-2015	RT030	2017/16363	R17/180	10/10/2017	83,095			front passenger	
Sub-total							373,968				
Performax	Silverado, Sierra, Mustang	2007-2008		2015/14789	R15/133	22/07/2015	113			Front Drivers &Passenger	Silverado/Sierra is passenger, Mustang is driver
Sub-total							113				
Subaru	Impreza	2004-2007	SI0277	2015/14715	15/091	22/05/2015	33,556			Front passenger	
Subaru	Liberty, Outback	2004-2009	SI0311	2016/15507	16/150	4/07/2016	73,839			Front passenger	
Subaru	Tribeca	2007-2009	SI0312	2016/15507	16/149	4/07/2016	4,594			Front passenger	
Subaru	Impreza, Forester	2008-2009	SI0331	2016/15766	16/244	25/11/2016	58,110			Front passenger	
Subaru	Liberty, Outback	2010-2014	SI0352	2017/16013	17/058	7/04/2017	6,759			Front passenger	
Subaru	Exiga	2010-2014	SI0353	2017/16012	17/059	7/04/2017	432			Front passenger	
Subaru	Impreza, Forester	2008-2012	SI0349	2016/15766	17/060	7/04/2017	0			front passenger	Recall is an extension, these vehicles absorbed into SI01331
Subaru	Tribeca	2009-2013	SI0351	2016/15507	17/061	7/04/2017	0			front passenger	
Subaru	Liberty, Outback	2009	SI0350	2016/15507	17/062	7/04/2017	0			front passenger	Recall is an extension, these vehicles absorbed into SI01311
Sub-total							177,290				
Toyota	Corolla ZZE122, Avensis, Lexus SC430	2000-2004	AGG48	2013/13544 & 13545	R13/041	15/04/2013	18,787			Front passenger	
Sub-total							18,787				
Toyota	Echo and Rav 4	2002-2003	AGGE4	2014/14456	R14/163	28/11/2014	8,223			Front Drivers	Inactive, Uncampaigned "Alpha" transferred to GGG35

Toyota	Corolla, Yaris, Rukus, Avenis Verso & Lexus SC430, IS250, IS350, IS-F and LFA	2003-2012	B6G23	2015/14701 & R15/088	13/05/2015 & 30,	489,407	Front passenger	Increased in Oct. '16, added Lexus models in Jan.'17. Expanded to MV12 in April 17.
Toyota	Echo and Rav 4	2003-2005	B6G22	2015/14700	R15/089	56,389	Front Drivers	
Toyota	Corolla ZZE122 & ZZE123	2003-2005	G6G30	2017/15950	R17/049	20,129	Front Drivers	
Toyota	Echo and Rav 4	2002-2003	G6G35	2017/16014	R17/063	8,172	Front Drivers	Campaign replaces AGG4 (Alpha and Beta)
Sub-total						592,884	Front Drivers	
VDC	Ford Mustang	2006-2014	1S521	2015/14924	R15/164	15	Front Drivers	
Sub-total						15	Front Drivers	
TOTAL						2,598,178		
	Mazda Alpha bags (Mazda 6 and RX-8) included in Campaign R201602.							
						5,117		
						155,492		

s47G

Toyota	Cyberll ZR12Z, Avensis, Lexus SC430	2000-2004	Alouba	2013/13544 & 813041	15/04/2013	18.797	Front passenger		
Toyota	Edo and Rev 3	2000-2003	Alouba	13545	2014/4495 & 814163	28/11/2014	8.223	Front Drivers	Insertion, Uncompressed "Zobis" transferred to GGG35
Toyota	Cruella, York, Salim, Avensis Verso & Lexus SC430, E330, E330, E47 and LFA	2000-2012	BGG23	2015/4201 & 815498	11/05/2015 & 36	489.407	Front passenger	Increased in Oct. 25, added Lexus models in Jan. 17, forwarded to M123 in April 17.	
Toyota	Edo and Rev 4	2003-2005	BGG22	2015/4700	815/089	20/05/2015	56.389	Front Drivers	
Toyota	Cyberll ZR12Z & ZR123	2003-2005	G6G30	2017/1950	817/049	3/03/2017	20.129	Front Drivers	
Toyota	Edo and Rev 4	2002-2003	G6G33	2017/16014	817/053	10/04/2017	8.172	Front Drivers	Camplian replaces AGG14 (Alpha and Beta)
Sub-total							592,644		
VDC	Ford Mustang	2006-2014	15271	2017/40934	815/164	25/09/2015	15	Front Drivers	
Sub-total							15		
TOTAL							2,701,496		
Notice Alpha Bags (Models 6 and 10-5) included in campaign #201602.							5,117		
TOTAL ALPHA							155,492		

s47G

Front passenger	
Front Drivers	Insertion, Uncompressed "Zobis" transferred to GGG35
Front passenger	Increased in Oct. 25, added Lexus models in Jan. 17, forwarded to M123 in April 17.
Front Drivers	
Front Drivers	
Front Drivers	Camplian replaces AGG14 (Alpha and Beta)
Front Drivers	

s47G

Tracking of Takata airbag recalls
Last updated 14/12/2017

[illegible][illegible]

Toyota	Corolla ZTE122, Ayuma, Land SC480	2000-2004	AGC48	2013/13544 & R13/041	15/04/2013	18,787	
Toyota	Echo and Rav 4	2002-2003	AGC54	13945			
Toyota	Corolla, Yaris, Bialim, Ayuma's Yaris & Land SC480, RS200, SS500, RS-F and 1FA	2003-2012	B6C13	2014/14456	R14/163	24/11/2014	R213
Toyota	Echo and Rav 4	2003-2005	B6C12	2015/14700	R15/038	20/05/2015	55,389
Toyota	Corolla ZTE122 & ZTE123	2003-2005	68G30	2017/15950	R17/048	3/08/2017	20,125
Toyota	Echo and Rav 4	2002-2003	68G35	2017/16314	R17/048	10/04/2017	8,172
Sub-Total		2005-2014	13521	2015/14834	R15/164	25/09/2015	728,854
VPC	Ford Mustang						32
Sub-Total							32
TOTAL						2,723,204	
	Mazda Aphi's bags Mazda 6 and RX-8) included in Campaign E201602.					5,117	
TOTAL ALPHA						116,299	



Front passenger	
Front Drivers	Inactive, Uncompinged 'Alpha' transferred to G6C15
Front passenger	Increased to Oct 16 added lens model in Jan 17, Expanded to MT12 in April 17.
Front Drivers	
Front Drivers	Campaign replace AGC64 (Alpha and Beta)
Front Drivers	
Front Drivers	

018

s47G

[illegible]

Arthritis affected	Notes
% Front Passenger	
% Drives Airbag	
% Drives Airbag	

Airbag: effective
 % Front Passenger
 % Drivers Airbag
 % Drivers Airbag

[illegible]

Heavy Vehicles	
Make	Model
Hino	300 Series
UD	Quon and Concor
Volvo Trucks	FH13, FH16, FM13 and FM11

[illegible]

s47G

s22

From: Probyn, Glenn <glenn.probyn@accc.gov.au>
Sent: Monday, 30 April 2018 2:37 PM
To: [REDACTED] Vagg, Elisabeth s22
Subject: RE: ACCC/Infrastructure telecon for 1 May 2018 [SEC=UNCLASSIFIED]

Thanks [REDACTED] s22

Happy to cancel the meeting.

Many thanks,

Glenn.

Glenn Probyn

Deputy General Manager (a/g) | Takata Task Force | Consumer Product Safety Branch

Australian Competition & Consumer Commission
Level 17 Casselden | 2 Lonsdale Street | Melbourne Vic 3000
T: + 61 3 9290 1978
www.accc.gov.au www.productsafety.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

From: [REDACTED] s22
Sent: Monday, 30 April 2018 11:10 AM
To: Probyn, Glenn <glenn.probyn@accc.gov.au>; Vagg, Elisabeth <ev@accc.gov.au>
Subject: ACCC/Infrastructure telecon for 1 May 2018 [SEC=UNCLASSIFIED]

Hi Glenn and Liz

Sharon is not available for our telecom tomorrow afternoon. Given this, and the fact that we 'met' on Friday, we're opposing cancelling this week's meeting.

Let me know if you agree, or would like to proceed.

If you agree to cancel, Liz and I can liaise in the meantime to progress anything urgent.

Kind regards,

[REDACTED]
Recall Reform Manager | Regulatory Policy, Risk and Compliance
Vehicle Safety Standards | Surface Transport Division
Department of Infrastructure, Regional Development and Cities
GPO Box 594, Canberra ACT 2601

[REDACTED] infrastructure.gov.au | w www.infrastructure.gov.au

s22

From: [REDACTED]
Sent: s22 Wednesday, 28 March 2018 10:42 AM
To: Gray, Harriet
Cc: ITakata Taskforce; NYAKUENGAMA Sharon; Matthew, Neville; Grimwade, Timothy; paula.pearsall@acc.gov.au; Vagg, Elisabeth; matthew.prendergast@acc.gov.au;
Subject: s22 RE: ACCC Takata compulsory recall - state/territory RTAs - Draft guidance to suppliers on obtaining vehicle contact details ; [DLM=For-Official-Use-Only]
Attachments: DORIS - D18-41239 CPS - TTF Takata - Guidance for suppliers - contact st....docx

Hi Harriet

Thanks for the opportunity to review the draft guidance to suppliers. As promised in our meeting yesterday, please find attached our comments/suggestions. Please feel free to contact me if you wish to discuss.

Thanks

s22

Director | Regulatory Policy, Risk and Compliance
 Vehicle Safety Standards Branch | Surface Transport Policy Division
 Department of Infrastructure, Regional Development and Cities
 GPO Box 594, Canberra ACT 2601

s22

| w www.infrastructure.gov.au

This material contains information that, if disclosed inappropriately, may cause limited damage to national security, Australian Government agencies, commercial entities or members of the public. Recipients should ensure they handle and store this material appropriately.

From: Gray, Harriet <harriet.gray@acc.gov.au>
Sent: Tuesday, 27 March 2018 7:36 AM
To: NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>; [REDACTED] s22

Cc: ITakata Taskforce <ITakataTaskforce@acc.gov.au>; [REDACTED] s47F

Grimwade, Timothy
 <timothy.grimwade@acc.gov.au>; Matthew, Neville <neville.matthew@acc.gov.au>; Pearsall, Paula
 <paula.pearsall@acc.gov.au>; Vagg, Elisabeth <ev@acc.gov.au>; Prendergast, Matthew
 <matthew.prendergast@acc.gov.au>

Subject: ACCC Takata compulsory recall - state/territory RTAs - Draft guidance to suppliers on obtaining vehicle contact details ; [DLM=For-Official-Use-Only]

Hi Sharon and [REDACTED] s22

Thanks again for sending through the voluntary recall protocol on contacting RTAs. I've used the DIRDAC documents to develop the attached draft ACCC guidance for suppliers on obtaining vehicle owner contact details.

I'll forward the draft to NEVDIS and RTAs tomorrow for comment (the tight timing is because suppliers are required to submit their communication and engagement plans to the ACCC by 3 April).

Is there any chance that you could cast your eyes over the attached draft before it goes to NEVDIS and RTAs tomorrow? No worries if the timing doesn't work – changes can still be made as part of the NEVDIS/RTA step. (I should also note that Tim, Glenn and our legal advisers are still to review the attached draft).

Thanks
Harriet

From: Gray, Harriet
Sent: Monday, 26 March 2018 9:58 AM

Cc: 'NYAKUENGAMA Sharon'; [REDACTED]

Subject: ACCC Takata compulsory recall - state/territory RTAs [DLM=For-Official-Use-Only]

s47F

Thank you for the catch-up on Friday.

Recall: Background

Below is a link to the compulsory recall notice issued by the Commonwealth Minister Sukkar under the Australian Consumer Law on 27 February 2018:

[Consumer Goods \(Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts\) Recall Notice 2018](#)

The legal instrument is a dense 38 pages long. More user-friendly guidance is at: <https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall>. The Product Safety website includes a link to the ABC Checkout segment - which is an excellent (and entertaining) overview of the recall: <https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/about-the-compulsory-takata-airbag-recall>. The ACCC would also be very happy to meet with each jurisdiction individually to talk through the recall notice, and discuss the issues impacting on each state/territory road transport authority (RTA).

Also attached is the ACCC's letter of 7 December 2017 which the Department of Infrastructure, Regional Development and Cities (DIRDAC) circulated to the Transport and Infrastructure Senior Officials' Committee (TISOC). The letter raises issues relevant to RTAs. Just to complete the picture, I note:

- the ACCC attended meetings with the Strategic Vehicle Safety and Environment Group (SVSEG) on 22 November 2017, and National Exchange of Vehicle and Driver Information System (NEVDIS) on 23 November 2017; and
- on 2 March 2018, Mitsubishi Motors wrote to ministers proposing that owners be prohibited from registering their vehicles if they have failed to take any action within six months of the third letter having been sent.

State/territory replacement rates

As mentioned on Friday, the recall notice requires suppliers to provide the ACCC with:

- a monthly Completion Report (first one due by 14 May 2018) containing the total number of vehicles affected, broken down by state/territory; and
- a monthly VIN Status Report (first one due by 13 July 2018) containing all vehicles affected broken down by VIN. This will specify the state or territory of vehicle registration (if known) among a range of other fields (e.g. whether it's an Alpha, passenger or driver airbag).

We are currently working with ACCC IT on how to manage the volume of data required from suppliers (~4 million records, updated monthly), and developing templates for reports that we can provide to RTAs on recall rates by jurisdiction.

Registration

On the registration and insurance issue, the ACCC's FAQs currently advise:

Does the recall affect my vehicle registration or insurance?

The recall of the airbag in a vehicle does not make the vehicle unroadworthy or unregistrable. Contact your state or territory vehicle registration authority for further information regarding registration of an affected vehicle.

The recall should not affect your insurance. If your insurer tells you otherwise, you should seek confirmation of your insurer's position in writing so that you may seek advice from the Insurance Council of Australia and/or the ACCC. If the issue is not resolved, please report it to us and provide a copy of the advice you have received from the insurer.

This follows advice from:

- the Insurance Council of Australia that a recall will not impact on insurance unless it renders the vehicle unroadworthy for the purposes of registration with an RTA; and
- DIRDAC at the SVSEG meeting on 22 November 2017 that a recalled vehicle with a Takata airbag is considered to comply with the applicable Australian Design Rules.

However, as discussed at the SVSEG meeting and on Friday, I gather that it may still be open to RTAs to issue defect notices or to refuse to register or renew, or suspend or cancel the registration of an unremedied recalled vehicle. I'll get in touch later this week to progress these issues but, in the meantime, please do not hesitate to say if any changes need to be made to the ACCC's FAQs.

Next steps for ACCC

As planned on Friday, the ACCC will:

1. using DIRDAC's approach to the voluntary recalls, develop a protocol for suppliers to obtain vehicle owner contact information from RTAs – I'll circulate a draft for comment early this week;
2. progress the ideas discussed on Friday for RTAs to promote consumer awareness including the issue of registration.

Thanks again for all the assistance in implementing this recall. If there are any issues that I've missed, let me know. As mentioned above, we would also like to meet with each RTA to discuss these issues.

Kind regards
Harriet

Harriet Gray

Director | Strategy | Consumer, Small Business and Product Safety Division
Australian Competition & Consumer Commission

23 Marcus Clarke Street, Canberra ACT 2601

T: + 61 2 6243 1283 [REDACTED]

www.accc.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

Document notes

Subject: Takata recall: Guidance for suppliers: Vehicle owner contact details

Version: Draft as at 27 March 2018

Contact: Harriet Gray
Director, Consumer, Small Business and Product Safety Division
Australian Competition & Consumer Commission
23 Marcus Clarke Street, Canberra ACT 2601
T: + 61 2 6243 1283 | [REDACTED] harriet.gray@accc.gov.au

s47F

Product Safety Australia website – proposed changes (in yellow):

<https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/what-suppliers-should-do>

Page: What suppliers should do – under Supplier obligations

For specific requirements in the Recall Notice, please see:

- [Takata recall - guidance for vehicle manufacturers](#)
- [Takata recall - guidance for authorised vehicle dealers](#)
- [Takata recall - guidance for independent secondhand vehicle dealers](#)
- [Takata recall - guidance for suppliers of spare parts](#)
- [Takata recall - guidance for grey importers and RAWS participants](#)
- Takata recall – guidance for suppliers in obtaining vehicle owner contact details

Field Code Changed

Field Code Changed

Field Code Changed

Field Code Changed

Field Code Changed

Link to new publication

Takata recall - guidance for suppliers in obtaining vehicle owner contact details

Date published: XX 2018

Note: After content is finalised with DIRDAC, NEVDIS and state/territory road agencies, the publication will be re-formatted using the same template as other Takata guidelines.



Takata Recall Notice

Guidance for suppliers in obtaining vehicle owner contact details

XX 2018

The Recall Notice broadly requires suppliers to recall affected vehicles and replace Affected Takata Airbag Inflators.

Under the Recall Notice, a supplier is the first person to supply a vehicle with an Affected Takata Airbag Inflator into Australia. In most cases this will be the Australian head office of the vehicle manufacturer. Another type of supplier is a business that imports and supplies vehicles from overseas that are not generally available for purchase in Australia.

In most cases, a supplier will be able to contact vehicle owners through the supplier's dealer network. The purpose of this guidance is to assist suppliers in contacting vehicle owners who cannot otherwise be reached through the dealer network.

About the Recall Notice

Suppliers are required, under the [Consumer Goods \(Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts\) Recall Notice 2018](#), to submit a Communication and Engagement Plan to the ACCC by 3 April 2018. Under sections 27 and 28 of Schedule 2, suppliers must pursue consumer contact information from multiple sources beyond data from the National Exchange of Vehicle and Driver Information System (NEVDIS), and proactively maintain up-to-date contact information for consumers.

Field Code Changed

NEVDIS

[NEVDIS](#) records vehicle identification number (VIN) data including from road agencies, vehicle wholesalers, police and insurers. Suppliers are able to contact NEVDIS to obtain the last known postal address for a registered vehicle. NEVDIS is currently providing this service free of charge. A supplier is required to enter into an agreement with NEVDIS limiting the supplier's use of that data for the purpose of the recall. For example, a supplier cannot use the data for marketing activities although a supplier can use the data to provide incentives to vehicle owners to respond to a recall notice (e.g. car wash, fuel or coffee vouchers or prizes).

Field Code Changed

Commented [WA1]: As discussed yesterday, I understand this is for FCAI members only. Suggest that ACCC confirm arrangements with NEVDIS.

For vehicles that may have been imported into Australia by an individual under the personal imports, a vehicle manufacturer may request VINs for relevant recalled vehicles under the following process: ~~Suppliers should follow the following process:~~

Commented [WA2]: This is only for personal imports as the OEM has had no involvement in the importation. Some suggested text is included in track changes

- Contact the Department of Infrastructure, Regional Development and Cities ([DIRDAC Infrastructure](#)) to request VINs for the relevant recalled vehicles. The request should be directed to recalls@infrastructure.gov.au and include the following information:
 - the make, model and year of manufacture of the relevant vehicles
 - confirmation that the request is in relation to the compulsory recall, and an undertaking to limit use of the information for that purpose.

Commented [WA3]: Please note that the preferred name for the Department is "Infrastructure". Grateful if you could please replace this throughout.

Field Code Changed

DIRDAC will then release the VIN list to the supplier or, for Japanese vehicles, DIRDAC's '6U9' number which added to the chassis number gives a VIN.

- The supplier submits the VIN list to NEVDIS. The request should be directed to nevdis@nevdis.com.au. The supplier will be required to enter into the Austroads Safety Recall Agreement before vehicle owner contact details are released. Suppliers are not required to provide NEVDIS with an ACCC Product Recall Australia

Field Code Changed

(PRA) number as the Recall Notice requires suppliers to maintain contact information for vehicles that are subject to the Recall Notice but not yet actively recalled.

State and territory ~~registration~~ ~~road agencies~~ ~~authorities~~

A pilot program suggests that around 5 percent of recall letters sent to a NEVDIS postal address are returned to the sender. In these cases, the supplier should then contact state and territory ~~road agencies~~ ~~registration authorities~~ to obtain assistance in contacting the vehicle owner. Road agencies are able to assist by:

- contacting the registered vehicle owner using phone (mobile and landline) and email data (where available)
- checking whether the owner has another registered vehicle with an updated address
- checking whether there is any record of the vehicle being stolen, written-off or sold.

Depending on the privacy laws applying in each jurisdiction, the road agency may provide the supplier with the additional contact details or contact the owner on behalf of the supplier.

The ACCC expects a supplier to contact road agencies for assistance only after the supplier has attempted to contact the vehicle owner through its dealer network and then using NEVDIS data. The following table sets out contact and charging information for each road agency.

Jurisdiction	Road agency contact	Email requests for data to:	Cost
ACT	Access Canberra [redacted] Phone [insert]	[redacted]	[insert]
NSW	Roads and Maritime Services [redacted] Phone [insert]	External_Data_Requests@rm s.nsw.gov.au	[insert]
NT	Motor Vehicle Registry Wayne Lo & Bill Muirhead Phone [insert]	Wayne.lo@nt.gov.au Bill.muirhead@nt.gov.au	[insert]
QLD	Department of Transport and Main Roads Registration Policy Unit [insert name] Vehicle Standards Unit [insert name] Phone [insert]	registration.policy@tmr.qld.go v.au vehiclestandards@tmr.qld.gov .au	[insert]
SA	Department of Planning, Transport and Infrastructure [redacted] Phone [insert]	DPTI.Registrationpolicy@sa.g ov.au	[insert]
TAS	State Growth Vehicle Registration Unit Vehicle Standards Unit	vru@stategrowth.tas.gov.au Vehicle.standards@stategrow th.tas.gov.au	[insert]

Commented [WA4]: Suggest that there is a need to specify what information the supplier needs to give to the state and territory registration authorities (ie. is it just a VIN that the state and territories require?)

Also suggest that there be a statement that A supplier is required to provide an undertaking that the data will only be used for the purpose of the recall.

We note that certain states and territories may have a particular form of words to be used for this undertaking. If so, perhaps that can be captured here.

Commented [WA5]: Suggest the term "registration authority" – suggest this needs to be reflected across the document.

Commented [WA6]: As discussed yesterday, if this is to be published on the internet, personal email addresses/phones/names may not be preferred to be published.

Field Code Changed

	Phone [insert]		
VIC	VicRoads Michael Chan Phone [insert]	michael.x.chan@roads.vic.gov.au	[insert]
WA	Department of Transport Phone [insert]	releaseofinformation@transport.wa.gov.au	[insert]

Other sources

Additional sources of contact data include:

- social media
- data validation services or private investigators
- second-hand dealers, auction houses or other trading platforms
- wreckers or salvage yards including using industry associations
- insurers and police
- toll companies

Suppliers are encouraged to keep the ACCC informed of strategies to contact vehicle owners so that this guidance can be updated to reflect best practice.

Further information

Product Safety Australia website www.productsafety.gov.au

Email takatarecall@accc.gov.au or call the ACCC's Infocentre on 1300 302 502

Field Code Changed

s22

From: Gray, Harriet <harriet.gray@acc.gov.au>
Sent: Tuesday, 27 March 2018 9:41 AM
To: NYAKUENGAMA Sharon; [REDACTED]
Cc: ITakata Taskforce; [REDACTED]; Grimwade, Timothy; Matthew, Neville; Pearsall, Paula; Vagg, Elisabeth; Prendergast, Matthew
Subject: RE: ACCC Takata compulsory recall - state/territory RTAs - Draft guidance to suppliers on obtaining vehicle contact details ; [DLM=For-Official-Use-Only]
Attachments: DORIS - D18-41239 CPS - TTF Takata - Guidance for suppliers - contact st....docx

Sharon, [REDACTED] – updated draft attached. I've incorporated some information provided earlier by NEVDIS.

From: Gray, Harriet
Sent: Tuesday, 27 March 2018 7:36 AM
To: 'NYAKUENGAMA Sharon' <Sharon.Nyakuengama@infrastructure.gov.au>; [REDACTED]
Cc: ITakata Taskforce <ITakataTaskforce@acc.gov.au>; Annette Hughes <Annette.Hughes@corrs.com.au>

s22

[REDACTED]
 <Timothy.Grimwade@acc.gov.au>; Matthew, Neville <Neville.Matthew@acc.gov.au>; Pearsall, Paula <Paula.Pearsall@acc.gov.au>; Vagg, Elisabeth <ev@acc.gov.au>; Prendergast, Matthew <matthew.prendergast@acc.gov.au>

Subject: ACCC Takata compulsory recall - state/territory RTAs - Draft guidance to suppliers on obtaining vehicle contact details ; [DLM=For-Official-Use-Only]

Hi Sharon and [REDACTED] s22

Thanks again for sending through the voluntary recall protocol on contacting RTAs. I've used the DIRDAC documents to develop the attached draft ACCC guidance for suppliers on obtaining vehicle owner contact details.

I'll forward the draft to NEVDIS and RTAs tomorrow for comment (the tight timing is because suppliers are required to submit their communication and engagement plans to the ACCC by 3 April).

Is there any chance that you could cast your eyes over the attached draft before it goes to NEVDIS and RTAs tomorrow? No worries if the timing doesn't work – changes can still be made as part of the NEVDIS/RTA step. (I should also note that Tim, Glenn and our legal advisers are still to review the attached draft).

Thanks
 Harriet

From: Gray, Harriet
Sent: Monday, 26 March 2018 9:58 AM

Cc: 'NYAKUENGAMA Sharon'; [REDACTED] ITakata

s47F

s22

Taskforce; [REDACTED] s47F Grimwade, Timothy;
Matthew, Neville; Pearsall, Paula; Vagg, Elisabeth; Prendergast, Matthew
Subject: ACCC Takata compulsory recall - state/territory RTAs [DLM=For-Official-Use-Only]

Thank you for the catch-up on Friday.

Recall: Background

Below is a link to the compulsory recall notice issued by the Commonwealth Minister Sukkar under the Australian Consumer Law on 27 February 2018:

[Consumer Goods \(Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts\) Recall Notice 2018](#)

The legal instrument is a dense 38 pages long. More user-friendly guidance is at: <https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall>. The Product Safety website includes a link to the ABC Checkout segment - which is an excellent (and entertaining) overview of the recall: <https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/about-the-compulsory-takata-airbag-recall>. The ACCC would also be very happy to meet with each jurisdiction individually to talk through the recall notice, and discuss the issues impacting on each state/territory road transport authority (RTA).

Also attached is the ACCC's letter of 7 December 2017 which the Department of Infrastructure, Regional Development and Cities (DIRDAC) circulated to the Transport and Infrastructure Senior Officials' Committee (TISOC). The letter raises issues relevant to RTAs. Just to complete the picture, I note:

- the ACCC attended meetings with the Strategic Vehicle Safety and Environment Group (SVSEG) on 22 November 2017, and National Exchange of Vehicle and Driver Information System (NEVDIS) on 23 November 2017; and
- on 2 March 2018, Mitsubishi Motors wrote to ministers proposing that owners be prohibited from registering their vehicles if they have failed to take any action within six months of the third letter having been sent.

State/territory replacement rates

As mentioned on Friday, the recall notice requires suppliers to provide the ACCC with:

- a monthly Completion Report (first one due by 14 May 2018) containing the total number of vehicles affected, broken down by state/territory; and
- a monthly VIN Status Report (first one due by 13 July 2018) containing all vehicles affected broken down by VIN. This will specify the state or territory of vehicle registration (if known) among a range of other fields (e.g. whether it's an Alpha, passenger or driver airbag).

We are currently working with ACCC IT on how to manage the volume of data required from suppliers (~4 million records, updated monthly), and developing templates for reports that we can provide to RTAs on recall rates by jurisdiction.

Registration

On the registration and insurance issue, the ACCC's FAQs currently advise:

Does the recall affect my vehicle registration or insurance?

The recall of the airbag in a vehicle does not make the vehicle unroadworthy or unregistrable. Contact your state or territory vehicle registration authority for further information regarding registration of an affected vehicle.

The recall should not affect your insurance. If your insurer tells you otherwise, you should seek confirmation of your insurer's position in writing so that you may seek advice from the Insurance Council of Australia and/or the ACCC. If the issue is not resolved, please report it to us and provide a copy of the advice you have received from the insurer.

This follows advice from:

- the Insurance Council of Australia that a recall will not impact on insurance unless it renders the vehicle unroadworthy for the purposes of registration with an RTA; and
- DIRDAC at the SVSEG meeting on 22 November 2017 that a recalled vehicle with a Takata airbag is considered to comply with the applicable Australian Design Rules.

However, as discussed at the SVSEG meeting and on Friday, I gather that it may still be open to RTAs to issue defect notices or to refuse to register or renew, or suspend or cancel the registration of an unremedied recalled vehicle. I'll get in touch later this week to progress these issues but, in the meantime, please do not hesitate to say if any changes need to be made to the ACCC's FAQs.

Next steps for ACCC

As planned on Friday, the ACCC will:

1. using DIRDAC's approach to the voluntary recalls, develop a protocol for suppliers to obtain vehicle owner contact information from RTAs – I'll circulate a draft for comment early this week;
2. progress the ideas discussed on Friday for RTAs to promote consumer awareness including the issue of registration.

Thanks again for all the assistance in implementing this recall. If there are any issues that I've missed, let me know. As mentioned above, we would also like to meet with each RTA to discuss these issues.

Kind regards

Harriet

Harriet Gray

Director | Strategy | Consumer, Small Business and Product Safety Division
Australian Competition & Consumer Commission

13 Marcus Clarke Street, Canberra ACT 2601

T: + 61 2 6243 1283 | M: + 423 180 020

www.accc.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

Document notes

Subject: Takata recall: Guidance for suppliers: Vehicle owner contact details

Version: Draft as at 27 March 2018

ACCC ref: D2018/00041239

Contact: Harriet Gray

Director, Consumer, Small Business and Product Safety Division

Australian Competition & Consumer Commission

23 Marcus Clarke Street, Canberra ACT 2601

T: + 61 2 6243 1283 [REDACTED] | harriet.gray@accc.gov.au s47F

Product Safety Australia website – proposed changes (in yellow):

<https://www.productsafety.gov.au/recalls/compulsory-takata-airbag-recall/what-suppliers-should-do>

Page: What suppliers should do – under Supplier obligations

For specific requirements in the Recall Notice, please see:

- [Takata recall - guidance for vehicle manufacturers](#)
- [Takata recall - guidance for authorised vehicle dealers](#)
- [Takata recall - guidance for independent secondhand vehicle dealers](#)
- [Takata recall - guidance for suppliers of spare parts](#)
- [Takata recall - guidance for grey importers and RAWS participants](#)
- Takata recall – guidance for suppliers in obtaining vehicle owner contact details

Link to new publication

Takata recall - guidance for suppliers in obtaining vehicle owner contact details

Date published: XX 2018

Note: After content is finalised with DIRDAC, NEVDIS and state/territory road agencies, the publication will be re-formatted using the same template as other Takata guidelines.



Takata Recall Notice

Guidance for suppliers in obtaining vehicle owner contact details

XX 2018

The Recall Notice broadly requires suppliers to recall affected vehicles and replace Affected Takata Airbag Inflators.

Under the Recall Notice, a supplier is the first person to supply a vehicle with an Affected Takata Airbag Inflator into Australia. In most cases this will be the Australian head office of the vehicle manufacturer. Another type of supplier is a business that imports and supplies vehicles from overseas that are not generally available for purchase in Australia.

In most cases, a supplier will be able to contact vehicle owners through the supplier's dealer network. The purpose of this guidance is to assist suppliers in contacting vehicle owners who cannot otherwise be reached through the dealer network.

About the Recall Notice

Suppliers are required, under the [Consumer Goods \(Motor Vehicles with Affected Takata Airbag Inflators and Specified Spare Parts\) Recall Notice 2018](#), to submit a Communication and Engagement Plan to the ACCC by 3 April 2018. Under sections 27 and 28 of Schedule 2, suppliers must pursue consumer contact information from multiple sources beyond data from the National Exchange of Vehicle and Driver Information System (NEVDIS), and proactively maintain up-to-date contact information for consumers.

NEVDIS

[NEVDIS](#) records vehicle identification number (VIN) data including from road agencies, vehicle wholesalers, police and insurers. Suppliers are able to contact NEVDIS to obtain the last known postal address for a registered vehicle. NEVDIS is currently providing this service free of charge. A supplier is required to enter into an agreement with NEVDIS limiting the supplier's use of that data for the purpose of the recall. For example, a supplier cannot use the data for marketing activities although a supplier can use the data to provide incentives to vehicle owners to respond to a recall notice (e.g. car wash, fuel or coffee vouchers or prizes).

Suppliers should follow the following process:

- Contact the Department of Infrastructure, Regional Development and Cities (DIRDAC) to request VINs for the relevant recalled vehicles. The request must be directed to recalls@infrastructure.gov.au and include the following information:
 - make, model and year of manufacture
 - confirmation that the request is in relation to the compulsory recall, and an undertaking to limit use of the information for that purpose.

DIRDAC will then release the VIN list to the supplier or, for Japanese vehicles, DIRDAC's '6U9' number which added to the chassis number gives a VIN.

- OEM submits the VIN list to NEVDIS. The request must be directed to nevdis@nevdis.com.au. The supplier will be required to enter into the Austroads Safety Recall Agreement before the vehicle owner's contact details are released.

State and territory road agencies

A pilot program suggests that around 5 percent of recall letters sent to a NEVDIS postal address are returned to the sender. In these cases, the supplier should then contact state

and territory road agencies to obtain assistance in contacting the vehicle owner. Road agencies are able to assist by:

- contacting the registered vehicle owner using phone (mobile and landline) and email data
- checking whether the owner has another registered vehicle with an updated address
- checking whether there is any record of the vehicle being stolen, written-off or sold.

Depending on the privacy laws applying in each jurisdiction, the road agency may provide the supplier with the additional contact details or contact the owner on behalf of the supplier.

The ACCC expects a supplier to contact road agencies for assistance only after the supplier has attempted to contact the vehicle owner through its dealer network and then using NEVDIS data. The following table sets out contact and charging information for each road agency.

Jurisdiction	Road agency contact	Email requests for data to:	Cost
ACT	Access Canberra [redacted] Phone [insert]	[redacted] s47F	[insert]
NSW	Roads and Maritime Services [redacted] Phone [insert]	External_Data_Requests@rms.nsw.gov.au	[insert]
NT	Motor Vehicle Registry Wayne Lo & Bill Muirhead Phone [insert]	Wayne.lo@nt.gov.au Bill.muirhead@nt.gov.au	[insert]
QLD	Department of Transport and Main Roads Registration Policy Unit [insert name] Vehicle Standards Unit [insert name] Phone [insert]	registration.policy@tmr.qld.gov.au vehiclestandards@tmr.qld.gov.au	[insert]
SA	Department of Planning, Transport and Infrastructure [redacted] Phone [insert]	DPTI.Registrationpolicy@sa.gov.au	[insert]
TAS	State Growth Vehicle Registration Unit Vehicle Standards Unit [redacted] Phone [insert]	vru@stategrowth.tas.gov.au Vehicle.standards@stategrowth.tas.gov.au	[insert]
VIC	VicRoads Michael Chan Phone [insert]	michael.x.chan@roads.vic.gov.au	[insert]

WA	Department of Transport [insert] Phone [insert]	releaseofinformation@transport.wa.gov.au	[insert]
----	-------------------------------------------------------	------------------------------------------	----------

Other sources

Additional sources of contact data include:

- social media
- data validation services or private investigators
- second-hand dealers, auction houses or other trading platforms
- wreckers or salvage yards including using industry associations
- insurers and police
- toll companies

Suppliers are encouraged to keep the ACCC informed of strategies to contact vehicle owners so that this guidance can be updated to reflect best practice.

Further information

Product Safety Australia website www.productsafety.gov.au

Email takatarecall@accc.gov.au or call the ACCC's Infocentre on 1300 302 502

s22

From: Gray, Harriet <harriet.gray@accc.gov.au>
Sent: Tuesday, 24 April 2018 11:29 AM
To: s22 [REDACTED]
Cc: Grimwade, Timothy; Matthew, Neville; Probyn, Glenn; Vagg, Elisabeth; NYAKUENGAMA Sharon; [REDACTED] s22
Subject: RE: ACCC Takata compulsory recall: AVCB Meeting next week [DLM=For-Official-Use-Only]

Hi [REDACTED] s22

Apologies – second email: Would Infrastructure also be able to set up a second phone conference in the week beginning Mon 14 May to discuss the Takata recall (as occurred for the meeting on 23 March)?

Thanks
Harriet

Section 22 - Irrelevant

From: [REDACTED]
Sent: Tuesday, 24 April 2018 12:34 PM
To: all s22 Gray, Harriet
Cc: Grimwade, Timothy; Matthew, Neville; Probyn, Glenn; Vagg, Elisabeth; NYAKUENGAMA Sharon; [REDACTED]
Subject: RE: ACCC Takata compulsory recall: AVCB Meeting next week [DLM=For-Official-Use-Only]

Hi Harriet

The AMVCB meeting is being held interstate next week.

I understand there is quite an agenda to work through for that meeting so I'm not sure how much opportunity there will be in that forum to discuss de-registration. I'd suggest a more fitting forum would be with the registrars and we'd be happy to arrange the teleconference for the week of 14 May. While we are happy to coordinate and facilitate the teleconference, we will need to liaise ahead of that time to settle an agenda – I suggest we discuss further on that in the catch up scheduled for Friday this week.

Thanks

s22

Director | Regulatory Policy, Risk and Compliance
 Vehicle Safety Standards Branch | Surface Transport Policy Division
 Department of Infrastructure, Regional Development and Cities
 GPO Box 594, Canberra ACT 2601

www.infrastructure.gov.au

s22

This material contains information that, if disclosed inappropriately, may cause limited damage to national security, Australian Government agencies, commercial entities or members of the public. Recipients should ensure they handle and store this material appropriately.

From: Gray, Harriet <harriet.gray@accc.gov.au>
Sent: Tuesday, 24 April 2018 10:47 AM

all s22

Cc: Grimwade, Timothy <timothy.grimwade@accc.gov.au>; Matthew, Neville <neville.matthew@accc.gov.au>; Probyn, Glenn <glenn.probyn@accc.gov.au>; Vagg, Elisabeth <ev@accc.gov.au>; NYAKUENGAMA Sharon <Sharon.Nyakuengama@infrastructure.gov.au>; [REDACTED]

Subject: ACCC Takata compulsory recall: AVCB Meeting next week [DLM=For-Official-Use-Only]

Hi [REDACTED] s22

VicRoads mentioned yesterday that there's a Australian Motor Vehicle Certification Board meeting next week. I think VicRoads is planning to raise ideas on the de-registration option. I gather the meeting is chaired by Infrastructure. May the ACCC attend as well?

Thanks
Harriet

Harriet Gray

Director | Strategy | Consumer, Small Business and Product Safety Division
Australian Competition & Consumer Commission
23 Marcus Clarke Street, Canberra ACT 2601
T: + 61 2 6243 1283 [REDACTED] s47F
www.accc.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

From: Gray, Harriet

Sent: Friday, 13 April 2018 2:01 PM

s47F

[REDACTED]

[REDACTED] 'NYAKUENGAMA Sharon' <Sharon.Nyakuengama@infrastructure.gov.au>; [REDACTED]

[REDACTED]

Cc: !Takata Taskforce <[!TakataTaskforce@accc.gov.au](mailto:!!TakataTaskforce@accc.gov.au)>; [REDACTED]

[REDACTED]; Grimwade, Timothy

<Timothy.Grimwade@accc.gov.au>; Matthew, Neville <Neville.Matthew@accc.gov.au>; Probyn, Glenn
<glenn.probyn@ACCC.GOV.AU>

Subject: ACCC Takata compulsory recall: Education and registration options [DLM=For-Official-Use-Only]

Dear state/territory registration authorities (and Infrastructure and NEVDIS)

The ACCC has had great feedback on the guidance to suppliers for obtaining vehicle owner contact details. Thank you for the assistance in getting this guidance out so quickly.

The remaining two issues to progress are:

- general education and specific reminders by state/territory registration authorities to increase response rates by vehicle owners to recall notifications; and
- vehicle registration options in each state/territory where a vehicle owner does not respond to multiple notifications that their vehicle has been recalled.

Increasing general awareness of the compulsory recall

It would be useful to discuss, with each registration authority, options for increasing recall response rates through education.

At the phone meeting on 23 March 2018, I promised WA (Chris) to circulate wording that could be used in a generic message. The ACCC has received some good feedback from consumers on the SA and ACT websites:

<https://www.sa.gov.au/topics/driving-and-transport/ezyreg>

https://www.accesscanberra.act.gov.au/app/answers/detail/a_id/83/~motor-vehicle-inspections

A message along the following lines would be consistent with the wording that suppliers are required, in the Recall Notice, to use in communications with vehicle owners:

Takata airbag recall

On 28 February 2018, the Australian Government announced a compulsory recall of vehicles with defective Takata airbags. These airbags can misdeploy causing death or serious injury. The recall timetable is based on risk factors including age of the airbag and exposure to heat and humidity. The highest risk 'alpha' airbags must be replaced immediately.

If you receive a letter from your vehicle's manufacturer or retailer asking you to have your airbag replaced, do not delay in booking your free replacement. Drivers are also urged to check whether their vehicle is affected by visiting the [Takata airbag recalls list](#) on the [Product Safety Australia Website](#).

Other ideas mentioned include:

- ACT referred to posters and displays in customer service centres.
- SA mentioned that the SA system allows other ways to display the message such as through a driver licence app.
- VIC is considering whether it might be possible to link the Recall Databases (which suppliers are required to establish on their websites by 1 July 2018) with the Victorian on-line search function.
- The option of a pamphlet accompanying a registration renewal notice was discussed at the Strategic Vehicle Safety and Environment Group (SVSEG) meeting on 22 November 2017. I gather that, while this communication strategy works in some countries, in Australia the pamphlet tends to go straight into the bin (usually the recycling bin so we could be worse).

More broadly, I note that, under the Recall Notice, suppliers are required to develop a Communication & Engagement Plan (due to the ACCC on 3 April). In particular, suppliers are required to:

- Have a dedicated (preferably toll-free) telephone number.
- Create a Recall Database on their website which is easy for consumers to use.
- Directly contact a consumer by post and follow an escalation strategy (e.g. email, telephone calls, registered post, in person visit etc.).
- At a minimum include a short statement in Arabic, Chinese, Vietnamese, Farsi, Korean, Spanish, Dari, Indonesian and Hindi – or provide links to a free translating service, along with a service for customers with hearing or speech impediments.

- Develop an advertising and media campaign using print newspapers, radio, television, news releases, social media and digital advertising. A number of suppliers are proposing to address this requirement through a joint media campaign run by the Federal Chamber of Automotive Industries.

The ACCC is also:

- as mentioned earlier, working with the Australian and New Zealand School of Government (ANZSOG) and Australian National University Centre for Social Research and Methods (CSRSM) to develop a research project to analyse communication strategies for recalls including Takata airbag replacement rates by postcode, and socio-economic data for each postcode;
- in contact with the OECD and overseas regulators to obtain information on different communication strategies; and
- liaising with state/territory Australian Consumer Law (ACL) regulators, through the Product Safety Operations Group (which reports to the Consumer Affairs Forum (consumer affairs ministers)), on possible outreach strategies to raise awareness. This may be particularly relevant to remote communities in jurisdictions such as NT and Tas.

Sale of recalled secondhand vehicles

Section 127 of the ACL prohibits the commercial sale of a vehicle under active recall. One issue that has been raised with the ACCC by suppliers and members of the public is whether the Recall Notice should impact on state/territory processes for the transfer of ownership. The ACCC would like to prepare, in collaboration with registration authorities, further guidance on this issue for the Product Safety Australia website.

Subject to views of registration authorities, the ACCC has some preliminary concerns with ACL section 127 impacting on re-registration under state/territory road transport laws where a vehicle is sold:

- If states/territories prevent the re-registration of the vehicle, this punishes the purchaser rather than the seller.
- This option is likely to impose a high administrative burden on state/territory registration authorities.

Information on ACL section 127:

Section 127 of the ACL requires suppliers to comply with the Recall Notice, and prohibits a person, in trade or commerce (that is, in a commercial, rather than private, sale), from supplying a vehicle of the kind to which the Recall Notice relates. Contravention of section 127 is a criminal offence, and also carries a potential pecuniary penalty.

The Recall Notice requires suppliers to submit to the ACCC by 2 April 2018 a Recall Initiation Schedule specifying the dates by which the supplier will recall different categories of vehicles prioritised by safety risk. Under the Recall Notice, a vehicle recall is classified as:

- active recall (the supplier has initiated recall action);
- future (recall will be initiated in the future according to the Recall Initiation Schedule);
- complete (the inflator has been replaced, and does not require re-replacement); or
- critical (active recall for an alpha airbag, or other categories determined by the supplier).

Section 9 of the Recall Notice requires secondhand vehicle dealers to:

- Check the recall status of each secondhand vehicle in their possession.
- Not sell a vehicle under active recall.

- For vehicles that will be recalled in the future, notify the prospective purchaser, and seek the purchaser's consent to provide their contact details to the relevant vehicle manufacturer so that the vehicle manufacturer can contact them when the vehicle is recalled.

The ACCC has issued [guidelines](#) to assist secondhand vehicle dealers, and is currently undertaking a number of outreach initiatives to inform secondhand vehicle dealers and online trading platforms of obligations under the ACL and the Recall Notice.

The ACCC is also developing guidelines for consumers who sell their cars to other consumers. The [guidance](#) for vehicle manufacturers on obtaining vehicle owner contact details will also assist suppliers to locate secondhand vehicles that have been sold privately.

Registration options

Another issue raised by journalists and members of parliament along with suppliers and members of the public, is whether the failure by a registered operator to respond to multiple recall notifications should impact on the eligibility of the vehicle for registration. As with the secondhand sale issue, the ACCC would like to prepare, in collaboration with registration authorities, further public guidance on this.

Countries are taking different approaches to the registration issue. For example, the failure of a vehicle owner to respond to a Takata recall notice impacts (or is proposed to impact) on registration in Japan, UK and possibly Germany, but not in the US.

Vehicle registration is not covered by the ACL. The ACCC understands that:

- Before a road vehicle can be registered for the first time in Australia it must meet the requirements of the Commonwealth [Motor Vehicle Standards Act 1989](#) which applies to new and used imported vehicles. Vehicles are required to meet national standards known as the Australian Design Rules ([ADRs](#)). The vehicle certification process in Australia is administered by Infrastructure.
- When a new vehicle has been certified as meeting the ADRs, the use of the vehicle is then administered by state/territory registration authorities under the relevant state/territory law.
- Currently, a compulsory recall under the ACL does not impact on vehicle registration by state/territory registration authorities.

One option that the ACCC would like to explore with state/territory registration authorities is the possibility of issuing defect notices or an equivalent process. This option could operate as follows:

- The Recall Notice requires a supplier to replace all inflators. However, the Recall Notice includes a step where, in relation to an inflator that is not replaced, a supplier can provide the ACCC with evidence that certain conditions have been met including that the supplier has implemented its approved Communication and Engagement Plan.
- At that point (that is, where the supplier can demonstrate that it has made multiple successful efforts to contact the consumer and that the consumer has disregarded the communications), the supplier and the ACCC could notify the relevant state/territory registration authority of the vehicle. This would reduce the administrative burden on states/territories to those owners who have failed to respond to multiple recall notifications.
- The registration authority could issue a warning that a defect notice will be issued if the registered operator does not, within a certain period of time (e.g. six months – or one month for alpha airbags), provide confirmation from the supplier that the airbag has been replaced.
- If the replacement confirmation is not provided within the specified time, the registration authority issues a defect notice, and follows the process set out in the relevant state/territory legislation.
- Note that the replacement status of a vehicle will be easy to confirm due to the Recall Databases that suppliers are required to establish on their websites by 1 July 2018.

- The ACCC would also engage with the Insurance Council of Australia to ensure private insurers provide consistent information (see the ACCC's current [FAQs](#) on this issue).

The ACCC understands that, in addition to the objective of public safety, road transport authorities may be considering this as an option to reduce the risk to third party insurance schemes.

Next steps

I know registration authorities will need some time to consider the above issues and obtain legal input.

One way forward would be for me to arrange a phone discussion individually with each registration authority in two weeks' time (week beginning Mon 30 April) to discuss these issues and to see whether any problems have arisen with the vehicle owner contact process.

Perhaps we could then convene another group phone conference in the week beginning Monday 14 May (chaired by Sharon if Infrastructure is happy to take on this task?).

Thanks
Harriet

From: Gray, Harriet
Sent: Tuesday, 10 April 2018 1:12 PM

s47F

[Redacted]

[Redacted] NYAKUENGAMA Sharon' <Sharon.Nyakuengama@infrastructure.gov.au>; [Redacted]
[Redacted] BROWN, Karl <Karl.Brown@infrastructure.gov.au>; JONES
[Redacted]

Cc: !Takata Taskforce <!TakataTaskforce@accc.gov.au>; [Redacted]

[Redacted] Grimwade, Timothy
<Timothy.Grimwade@accc.gov.au>; Matthew, Neville <Neville.Matthew@accc.gov.au>; Vagg, Elisabeth
<ev@accc.gov.au>; Prendergast, Matthew <matthew.prendergast@accc.gov.au>
Subject: ACCC Takata compulsory recall - guidance to suppliers on obtaining vehicle owner contact details
[DLM=For-Official-Use-Only]

Dear All (Infrastructure, NEVDIS & state/territory registration authorities)

Thank you for the input on the draft guidance for suppliers on obtaining vehicle owner contact details for the purposes of the Takata recall. Below is a link to the guidance to be released to suppliers later today. As further issues arise, we can easily update this version.

<https://www.productsafety.gov.au/publication/takata-recall-guidance-for-suppliers-on-obtaining-vehicle-owner-contact-details>

s47F

s47F

s47G

7

[REDACTED] (Victoria) has emailed an excellent question on whether the ACCC can indicate the number of requests registration authorities are likely to receive over the next few weeks, and whether a supplier will send more than one request.

s47F

Hope this is OK with [REDACTED] – I've copied in all agencies to the response.

Short answer is: NEVDIS and each state & territory registration authority is likely to receive multiple requests from about 20 suppliers. These requests will be staggered over the next two and a half years in line with a supplier's recall schedule. However, a number of requests are likely to be made over the next few weeks due to the immediate recall of alpha inflators, and the pro-active approach that some suppliers are taking to contacting all vehicle owners to let them know about the recall.

More detailed answer:

- The recall notice applies to OEMs plus importers. There are about 130 RAWs importers. At this stage, only four of these importers have advised the ACCC that they are subject to the recall notice. This brings the total number of suppliers to about 20.
- In relation to vehicles with alpha inflators, the recall notice requires suppliers to initiate the recall by 8 March 2018. There are about 25,000 alpha airbags still to be replaced.
- In relation to other defective Takata airbags, the recall notice requires suppliers to submit a recall initiation schedule to the ACCC by 2 April 2018. Suppliers are required, in the schedules, to stagger recalls according to priority factors (i.e. age of the car & humidity) and availability of spare parts. The recall notice requires replacements to be completed by 31 Dec 2020 unless approved by the ACCC.
- A supplier does not have to contact a vehicle owner (i.e. initiate the recall) until the applicable recall initiation date.
- However, some suppliers in their Communication and Engagement Plans (which were due on 3 April), have proposed a pro-active approach. For example, GM Holden Ltd is proposing, in April/May 2018, to send an initial letter to all impacted consumers informing them of the recall status of their vehicle (active recall or future recall).

Let me know if your agency encounters any problems with the process. The ACCC can very easily circulate revised guidance to suppliers on obtaining vehicle owner contact details.

Just to keep everyone in the loop on emails that I have been sending to individual agencies:

1. The first version of the guidance for suppliers on obtaining vehicle owner contact details is close to finalisation (one last agency is providing input this afternoon).
2. I mentioned earlier that the ACCC has received correspondence from suppliers on the registration issue. The ACCC is now receiving correspondence from members of the public on this issue, including through state and territory members of Parliament. For information, I'll circulate an ACCC response later today (to a NSW MP).
3. In case it is of use to other agencies, below is an email that I sent to Scott (Qld) to assist in preparing an executive brief.

Please do not hesitate to call if you have any questions or concerns.

Thanks
Harriet