



**Bingie
Residents
Association**

17 October 25

Dear Madam/ Sir,

Thank you for the opportunity to make a submission in response to the Consultation on Universal Outdoor Mobile Obligation (UOMO) draft legislation.

The Bingie Residents Association, which represents a group of residents residing within 15-minute drive from Moruya on the south coast of NSW, would like to provide the following feedback.

The UOMO will require mobile providers to deliver reasonable and equitable access to baseline outdoor mobile coverage across Australia, including across the 5 million square kilometres of Australia currently without mobile coverage.

A Bill for an Act to amend the law relating to 2 telecommunications, and for related purposes. This Act is the Telecommunications Legislation Amendment 6 (Universal Outdoor Mobile Obligation) Act 2025. A universal outdoor mobile regime is also established. The 24 main object of the universal outdoor mobile regime is to EXPOSURE DRAFT EXPOSURE DRAFT Schedule 1 Amendments 4 Telecommunications Legislation Amendment (Universal Outdoor Mobile Obligation) Bill 2025 No. , 2025 1 ensure that mobile coverage is reasonably available outdoors 2 to all people in Australia on an equitable basis.

The current mobile service in the Bingie and Meringo area is not equitable, and as such hinders access to educational opportunities for children and young people, telehealth services for all health users, home based work and employment opportunities, social connection of families . This is due to the poor nature of mobile data access, Wi-Fi access and the inability to have consistent internet access to Wifi

in order or video calling options such as ZOOM or MSTeams due to limited download speeds.

Where residents have improved their mobile phone and Wi-Fi access, this has required high cost (around \$2500) antennas and boosters which will need replacing on an ongoing basis with advancement in technologies (such as from 3G to 4G, and subsequent 5G).

Although close to town, geographical features and rural pockets separating the residential areas from towns mean that there is no access to broadband or NBN in some areas, or it is cost prohibitive where reliance is on satellite. Phones cannot be boosted by Wifi. The issue of overcrowding of digital services over holiday & peak seasons reduces the speed to glacially slow.

Choice of provider is not possible.

There is also limited coverage on the roads and beaches. The area is popular with surfers, swimmers, recreational fisherman and horse riders. Ambulances have been required at the beach, however at times there has been no reception in order to receive prompt help.

Yours Sincerely,

[REDACTED]

President
Bingie Residents Association

[REDACTED]

[REDACTED]