

Submitted on 16 October 2025

Submitted by: Anonymous

Submitted values are:

## Step 1: Your submission

### Remain Anonymous

Yes

### Private Submission

No

### Published name

[REDACTED]

### Short comment

I live in Allenstown, Rockhampton. It is a large regional town. I am regularly unable to get phone calls or access internet inside my house. I have spoken with Telstra (my provider). They state that the Allenstown phone tower is at capacity and that there are no plans to upgrade this. I had a friend staying with me whose brother was in intensive care. She was unable to receive calls regarding changes in his condition because of the poor service. As a way of compensation, Telstra reimbursed me one month rental, however, having access to basic telephone service in town should be a given. I am with Telstra as a work in an area where Telstra are the only providers available. I am a nurse and am on call for certain things and I require a reliable telephone service.

## Step 2: Contact details

[REDACTED]

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[REDACTED]  
[REDACTED]

**Consultation name**

Consultation on Universal Outdoor Mobile Obligation (UOMO) draft legislation

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