

Submitted on 1 October 2025

Submitted by: Anonymous

Submitted values are:

Step 1: Your submission

Remain Anonymous

No

Private Submission

No

Published name

Terry

Short comment

Aged couple on semi rural property, no mobile coverage (despite coverage maps saying the opposite) unreliable landline with regular outages or interruptions for years. One outage lasted 12 days. We tried Starlink, much improved. When Telstra teamed with Starlink, we signed up. The harsh reality is that without electric power, we are without communication. Recent work on power lines meant we were off for many hours. We are dependant on the wi-fi connection to the modem for everything. Even straying too far from the modem means no connection. Emergency Plus app often locates us in Germany. Screen shots sent to Emergency Plus, ACMA advised, long reply received saying Home affairs responsible. Advised Home Affairs, thanked for input. We feel vulnerable, have resolved dialling 000 without the app is safer.

Step 2: Contact details

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]

Consultation name

Consultation on Universal Outdoor Mobile Obligation (UOMO) draft legislation