

Submitted on 30 September 2025

Submitted by: Anonymous

Submitted values are:

## Step 1: Your submission

### Remain Anonymous

No

### Private Submission

No

### Published name

Melissa Clancy

### Short comment

I live and run a turf farm along the Eurobodalla Road in Bodalla which feels like a remote area of the New South Coast, due to limited mobile coverage in the area. It is a serious issue impacting both safety and daily life.

My family and I run a business that operates heavy machinery, and the lack of reliable mobile service creates significant risks. Without coverage, workers cannot quickly call for help in the event of an accident or emergency. This puts not only our staff but also our wider community at risk.

Mobile service limitations also prevent us from operating an EFTPOS facility, which makes running our business more difficult and restricts how we can serve our customers. The roads in this region are also very dangerous, and if an accident were to occur, the lack of service could seriously delay emergency response times. This risk extends beyond business to everyday life for families like ours, where our children live and work locally but are left without reliable communication.

For these reasons, I strongly support the need for universal mobile coverage obligations. Reliable mobile service is no longer a convenience but an essential service to ensure safety, enable businesses to function effectively, and provide equal access to modern communication for all Australians, regardless of where they live.

## Step 2: Contact details

[REDACTED]

**Consultation name**

Consultation on Universal Outdoor Mobile Obligation (UOMO) draft legislation