

Submitted on 30 September 2025

Submitted by: Anonymous

Submitted values are:

## Step 1: Your submission

### Remain Anonymous

Yes

### Private Submission

No

### Published name

[REDACTED]

### Short comment

I live in what is considered an inner Brisbane suburb, Kenmore. There is a pocket of Kenmore where atleast 15 residences cannot use Telstra mobile on a regular basis. Whether it is 4g or 5g one bar is available at best and most inbound calls go straight to voicemail. Years of complaints to Telstra have achieved nothing. The only solution offered is to purchase boosters for the home, but this was proven to be ineffective - you need reception in the first place to boost. Other providers offer no coverage. Our family farm, 42km from the nearest town, and 15km from the nearest rural tower achieves 3 or 4 bars coverage. When my wife needed an ambulance, I had to walk 150 metres in a suburban environment to get enough reception to call triple zero.

## Step 2: Contact details

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**Consultation name**

Consultation on Universal Outdoor Mobile Obligation (UOMO) draft legislation