

Submitted on 23 September 2025

Submitted by: Anonymous

Submitted values are:

## Step 1: Your submission

### Remain Anonymous

Yes

### Private Submission

No

### Published name

[REDACTED]

### Short comment

We live in a rural area not too far from Brisbane however we may as well be in the middle of the desert as far as phone coverage goes most of the time. We do not have a landline, and Telstra informs us we cannot get one. We have chosen to leave our beautiful home as now that there are health concerns and we are getting older the unreliability of our phones make it difficult to stay. We cannot even have a proper conversation with our children, grandchildren, family friends let alone make calls that require a professional conversation. WIFI calling is necessary but not always reliable, This also means a restriction if we want to have phone consults for doctors or Centrelink etc. Every phone call I am on I let the caller know that there is a lag in the call and that if we get disconnected it will not be me hanging up it will be the network and could they please call back (if it is someone that I have been on hold for that is).

## Step 2: Contact details

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

UNOFFICIAL

[REDACTED]  
[REDACTED]  
[REDACTED]

**Consultation name**

Consultation on Universal Outdoor Mobile Obligation (UOMO) draft legislation

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