



Telecommunications Universal Service Obligation (Standard Telephone Service – Requirements and Circumstances) Amendment Determination 2026

I, Anika Wells, Minister for Communications, make the following determination.

Dated 2026

ANIKA WELLS **DRAFT ONLY—NOT FOR SIGNATURE**
Minister for Communications

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DRAFT

1 Name

This instrument is the *Telecommunications Universal Service Obligation (Standard Telephone Service – Requirements and Circumstances) Amendment Determination 2026*.

2 Commencement

- (1) Each provision of this instrument specified in column 1 of the table commences, or is taken to have commenced, in accordance with column 2 of the table. Any other statement in column 2 has effect according to its terms.

Commencement information		
Column 1	Column 2	Column 3
Provisions	Commencement	Date/Details
1. The whole of this instrument	The day after this instrument is registered.	

Note: This table relates only to the provisions of this instrument as originally made. It will not be amended to deal with any later amendments of this instrument.

- (2) Any information in column 3 of the table is not part of this instrument. Information may be inserted in this column, or information in it may be edited, in any published version of this instrument.

3 Authority

This instrument is made under subsections 9(2D) and 9(3) of the *Telecommunications (Consumer Protection and Service Standards) Act 1999*.

Note: Section 33(3) *Acts Interpretation Act 1901* provides that where an Act confers a power to make, grant or issue any instrument the power shall, unless the contrary intention appears, be construed as including a power exercisable in the like manner and subject to the like conditions (if any) to repeal, rescind, revoke, amend, or vary any such instrument.

4 Schedules

Each instrument that is specified in a Schedule to this instrument is amended or repealed as set out in the applicable items in the Schedule concerned, and any other item in a Schedule to this instrument has effect according to its terms.

Schedule 1—Amendments

Telecommunications Universal Service Obligation (Standard Telephone Service – Requirements and Circumstances) Determination 2023

1 Subsection 4(1) (definition of CSG Standard)

Repeal the definition, substitute

CSG Standard means the *Telecommunications (Customer Service Guarantee) Standard 2023* or any standard made under section 115 of the Act that replaces that standard, as in force from time to time.

2 Subsection 4(1) (definition of request)

Repeal the definition, substitute:

request, in relation to a standard telephone service, means:

- (a) a request made by a person for the supply of a standard telephone service;
- or
- (b) a request that is taken to be made where a primary universal service provider withdraws, replaces or ceases to supply a technology used to provide a standard telephone service to the person, and the person is required to obtain the standard telephone service using an alternative technology.

2 Sub-subparagraph 7(1)(a)(iv)(B)

Omit, ‘section 20’, substitute ‘Part 3’.

3 Paragraph 7(4)(a)

Repeal the subparagraph, substitute:

- (a) the person making the request does not make available, at the expense of the person making the request, an electricity supply sufficient for the technology used (or proposed to be used) to provide the standard telephone service at the premises, and the primary universal service provider has, before refusing to supply the service, given the person written notice that clearly sets out:
 - (i) the steps the person must take to obtain such an electricity supply;
 - (ii) the technical or other requirements for that electricity supply including any requirements that must be met by a licensed electrician; and
 - (iii) an indicative reasonable timeframe within which the person could obtain such an electricity supply;

4 Subparagraph 7(4)(h)(ii)

Omit ‘section 21 or section 22’, substitute ‘section 24 or section 25’.

5 Subparagraph 7(4)(h)(iii)

Omit ‘sections 23, 24 and 27’, substitute ‘sections 26, 27 and 30’.

6 Subsection 7(5)

Omit 'subsection 21(3)', substitute 'subsection 24(3)'.

7 Paragraph 7(5)(a)

Omit 'subsection 21(3)', substitute 'subsection 24(3)'.

8 Paragraph 7(5)(b)

Omit 'subsection 21(2)', substitute 'subsection 24(2)'.

9 Section 9 (Repeal)

Repeal the paragraph, substitute:

This instrument is repealed when the CSG Standard is no longer in force.