

Consultation Regulation Impact Statement Response – Phone Call

Name: Ishpal, member of the disability community

Feedback:

- Automatic doors should be installed in all accessible toilets on all public transport infrastructure and premises (especially in train stations). Not all people are able to physically pull/push open doors so it is critical that doors are automatic so that people with disability can access accessible toilets and public transport more generally.
- People with disability should be consulted throughout the entire process of design and installation of infrastructure and premises to ensure they are fit for purpose. You noted the example of your local train station that was upgraded in 2017 but did not include automatic doors for the accessible toilets which is disappointing as many people will still not be able to use the train station and toilets.