

## **General Questions**

***Do you live in a metropolitan, regional, rural or remote area?***

Metropolitan

***How often do you use public transport?***

Weekly

***What sort of public transport do you typically use in an average month?***

Bus, Tram/light rail, train, aviation services

***Overall how would you rate the overall accessibility of the public transport you use?***

Very accessible

***Thinking about the public transport you use, what are some features that you like and make public transport more accessible to you?***

close, convenient, easy, good staff, clean.

***What could be improved to ensure you have better access to public transport?***

Lighting, more frequent services, sheltered bus stops

***What do you dislike about the public transport you use?***

sometimes there are long waits

***What is the greatest barrier for you to use public transport?***

Infrequent services to some destinations

***Have you ever had a negative experience while using public transport?***

No

***Which areas sound like they are the most important or need to be changed the most to you?***

Passenger loading areas, ramps and lighting

***How could the areas you mentioned be changed to allow you to better access public transport?***

Better lighting and more frequent services