

Submitted on 17 May 2025

Submitted by: Anonymous

Submitted values are:

Step 1: Your submission

Remain Anonymous

Yes

Private Submission

No

Published name

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Short comment

Wholesalers (NBN) currently use the 25Mbps as an excuse not to fix speed issues with services. We cant help you as you meet the minimum - even though you are paying for more. The minimum should be raised as much as possible, to 100Mbps at a minimum, but ideally is should be linked to the customers retail plan, otherwise wholesalers and RSPs will keep using it as an excuse for not delivering promised speeds.

I fully support 100Mbps as a minimum across the board, but would prefer to see the minimum speed linked to the retail plan. ie: order a 100Mbps plan - minimum speed is 95 (under this is considered a fault), order a 250Mbps pan (under 200 is a fault) etc.

Step 2: Contact details

First name

██████████

Last name

██████████

State

QLD

Email address

████████████████████████████████████████

Phone number

██████████

Email notification

sip@infrastructure.gov.au

Consultation name

Increasing minimum legislated broadband speeds