



# Service Delivery Arrangements with WA Government

July 2023

WA Government agency	Services to the Indian Ocean Territories
Office of the Auditor General	<ul style="list-style-type: none"><li>Conduct and issue audit opinions on the State agency financial statements in relation to the Indian Ocean Territories (IOT).</li><li>Conduct financial audits of the IOT local governments and their subsidiary bodies.</li></ul>
Department of Communities	<p><b>Child Protection and Family Support:</b></p> <ul style="list-style-type: none"><li>Provide support and encourage young people and families to reach their potential and promote safety in the community.</li><li>Provide assistance in administering legislation concerning Working with Children Checks.</li></ul> <p><b>Communities (Seniors and Youth):</b></p> <ul style="list-style-type: none"><li>Provide licensing, monitoring and support services for childcare providers, including family day care.</li><li>Implement programs for social inclusion including the WA Seniors Card program, and develop partnerships with non-government organisations.</li></ul>
Economic Regulation Authority	<ul style="list-style-type: none"><li>Promote economically efficient outcomes at the lowest practicable cost through efficient and effective independent economic regulation.</li><li>Provide independent advice.</li></ul>
Department of Education	<ul style="list-style-type: none"><li>Operate the Christmas Island (CI) District High School and the Cocos (Keeling) Islands (CKI) District High School, providing school-based education for Kindergarten to Year 10 (CKI) and to Year 12 (CI) students under the WA curriculum.</li></ul>
Energy Policy WA (DMIRS)	<ul style="list-style-type: none"><li>Provide advice on energy policies and practices relating to the IOT energy sectors.</li></ul>
Environmental Protection Authority	<ul style="list-style-type: none"><li>Provide environmental impact assessments of local government schemes</li></ul>
Commissioner for Equal Opportunities	<ul style="list-style-type: none"><li>Undertakes all functions as defined in the applied <i>Equal Opportunity Act 1984 (WA)</i> – Part V11 Division 2.</li></ul>

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<b>Department of Finance</b>	<b>Office of State Revenue (RevenueWA):</b> <ul style="list-style-type: none"> <li>Collects state-type revenue in accordance with applied legislation and remits revenue to the Australian Government.</li> </ul> <b>Building, Management and Works (Customer Experience &amp; Strategy):</b> <ul style="list-style-type: none"> <li>Sub-contracts a Property Manager to manage commercial properties.</li> </ul>
<b>Department of Fire and Emergency Services</b>	<ul style="list-style-type: none"> <li>Support the provision of community safety and prevention programs.</li> <li>Assess commercial and industrial building plans, inspect completed buildings for compliance with National Construction Code and test fire safety equipment.</li> <li>Undertake fire safety assessments.</li> <li>Support fire and emergency services and volunteer marine rescue groups, including: training, emergency exercises, inspect and provide advice on personal protective clothing and personal protective equipment.</li> <li>Provide advice on emergency recovery plans.</li> <li>Provide a Volunteer Assistance Program.</li> </ul>
<b>Department of Health</b>	<ul style="list-style-type: none"> <li>Provide regulatory, advisory and other support services and specialist advice to the Australian Government, including the IOT Health Service.</li> <li>Provide accessible in-hospital services and care in WA.</li> <li>Provide community and public health policy advice and support, and tobacco licensing services and compliance.</li> <li>Provide mammography screening and assessment services through BreastScreen WA.</li> </ul>
<b>Health and Disability Services Complaints Office</b>	<ul style="list-style-type: none"> <li>As an independent statutory authority, provide assessment, conciliation, negotiated settlement and investigation of complaints about health, disability services and mental health services.</li> </ul>
<b>Housing Authority</b>	<ul style="list-style-type: none"> <li>Provide policy advice and support for the effective administration of social and employee housing, and assist in social housing management.</li> </ul>
<b>Insurance Commission of WA</b>	<ul style="list-style-type: none"> <li>Provide funds management, expert advice and claims handling services in relation to the operation of a Compulsory Third Party Insurance Scheme and Catastrophic Injuries Support Scheme in the IOT.</li> </ul>

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<b>Department of Justice:</b>	<b>Attorney General:</b> <ul style="list-style-type: none"> <li>• Provide access to the justice system including: Judicial and Non-Judicial Court Services; Registry of Births, Deaths and Marriages; State Solicitor's Office; Public Advocate and Victim Support and Child Witness Service.</li> </ul> <b>Corrective Services:</b> <ul style="list-style-type: none"> <li>• Provide offender management and community justice services.</li> </ul> <b>Equal Opportunity Commission Services:</b> <ul style="list-style-type: none"> <li>• Provide information and advice on equal opportunity and human rights issues.</li> <li>• Investigate complaints under the applied equal opportunity legislation.</li> </ul>
<b>WA Land Information Authority (Landgate)</b>	<ul style="list-style-type: none"> <li>• Provide land information services, including registration of title, and geographic and cadastral information.</li> <li>• Provide valuation services including valuations, stamp duty assessments and valuation rolls.</li> </ul>
<b>Legal Aid Commission of WA</b>	<ul style="list-style-type: none"> <li>• Provide legal services, including information and referral, to those in need of assistance to the community in accessing justice.</li> <li>• Provide duty lawyer services at Courts, legal minor assistance and advocacy (legal tasks) and legal representation.</li> <li>• Provide family law and community legal education services.</li> </ul>
<b>Department of Local Government, Sport and Cultural Industries</b>	<b>Culture and the Arts:</b> <ul style="list-style-type: none"> <li>• Promote a diverse, vibrant and sustainable cultural sector.</li> <li>• Support the delivery of culture and arts activities through policy development, funding programs and partnerships.</li> </ul> <b>Local Government:</b> <ul style="list-style-type: none"> <li>• Ensure compliance with applied local government legislation and facilitate the development of local government.</li> </ul> <b>Office of Multicultural Interests:</b> <ul style="list-style-type: none"> <li>• Identify opportunities which enhance the participation of the IOT Culturally and Linguistically Diverse communities in social and cultural life; and facilitate relationships with specialist WA community service organisations.</li> <li>• Provide government agencies with practical tools to increase their expertise in delivering services that meet the needs of the IOT communities.</li> </ul> <b>Racing, Gaming and Liquor:</b> <ul style="list-style-type: none"> <li>• Provide liquor and gaming regulation services, including compliance audits and inspection of licensed premises.</li> </ul> <b>Sport and Recreation:</b> <ul style="list-style-type: none"> <li>• Provide quality sport and active recreation settings and experiences in the IOT.</li> <li>• Provide advice to sporting and recreational groups to build capacity of individuals and organisations.</li> </ul>

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<b>Main Roads WA</b>	<ul style="list-style-type: none"> <li>• Provide advice and assistance on road networks to assist the Territory local governments to improve the management of their road network.</li> <li>• Advise the Australian Government on road and road maintenance funding, programming and service delivery issues including plant advice.</li> <li>• Provide advice on road construction.</li> <li>• Provide training primarily relating to road maintenance techniques and activities, and plant management and operation.</li> </ul>
<b>Department of Mines, Industry, Regulation and Safety</b>	<p><b>Industry Regulation and Consumer Protection:</b></p> <ul style="list-style-type: none"> <li>• Building Commission – oversee the regulation of building, painting, building surveying and plumbing services.</li> <li>• Consumer Protection – Fair trading, consumer rights, property sale and rental laws, some occupational licenses, cooperatives, and not-for-profit legislation.</li> </ul> <p><b>Resources and Environmental Regulation:</b></p> <ul style="list-style-type: none"> <li>• Register mineral titles.</li> <li>• Environmental management.</li> <li>• Collect mining revenue.</li> <li>• Ensure worker and community safety by regulating occupational health and safety in the minerals and petroleum sectors, including the storage, transport and handling of dangerous goods.</li> </ul> <p><b>Safety Regulation:</b></p> <ul style="list-style-type: none"> <li>• EnergySafety – Safe use of and working with electricity and gas.</li> <li>• WorkSafe – Promote and secure the safety and health of people at work.</li> </ul>
<b>Office of the Information Commissioner</b>	<ul style="list-style-type: none"> <li>• Provide independent merit review of decisions made by WA State agencies and IOT local governments on the applied <i>Freedom of Information Act 1992 (WA)</i>.</li> <li>• Assist WA State agencies, IOT local governments and community members to understand rights and obligations under the applied <i>Freedom of Information Act 1992 (WA)</i>.</li> </ul>
<b>Parliamentary Commissioner for Administrative Investigations (Ombudsman WA)</b>	<ul style="list-style-type: none"> <li>• Review, investigate and resolve complaints about WA State agencies, local governments and universities, and improve public administration</li> </ul>

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<b>Department of Planning, Lands and Heritage</b>	<p><b>Heritage:</b></p> <ul style="list-style-type: none"> <li>• Provide information and advice about the conservation and protection of the territories' historic heritage.</li> </ul> <p><b>Lands:</b></p> <ul style="list-style-type: none"> <li>• Provide advice on the administration and management of Crown land.</li> <li>• Arrange surveys and prepare Deposited Plans to support disposition of Crown land.</li> <li>• Deliver Crown land tenure(s).</li> <li>• Provide advice on the disposition of Crown land.</li> </ul> <p><b>Planning:</b></p> <ul style="list-style-type: none"> <li>• Provide planning and administrative advice to ensure the use and development of land is consistent with strategic planning, policy guidelines and planning standards.</li> <li>• Develop and review planning policies.</li> <li>• Provide professional and technical expertise, administrative services, and resources to advise the WA Planning Commission.</li> </ul>
<b>Department of the Premier and Cabinet</b>	<ul style="list-style-type: none"> <li>• Facilitate negotiations between WA State agencies and the Australian Government.</li> <li>• Coordinate the IOT program on behalf of the WA Government.</li> </ul>
<b>Department of Primary Industries and Regional Development</b>	<p><b>Fisheries:</b></p> <ul style="list-style-type: none"> <li>• The management of scientific research permits and existing administrative fishing licences.</li> </ul> <p><b>Regional Development:</b></p> <ul style="list-style-type: none"> <li>• Provide support for Community Resource Centres.</li> <li>• Publication of the IOT Price Index.</li> </ul> <p><b>Sustainability and Biosecurity:</b></p> <ul style="list-style-type: none"> <li>• Deliver biosecurity support to minimise the impact of invasive pests and weeds.</li> <li>• Provide policy and regulatory support to allow for the development of agricultural enterprises that support economic growth.</li> <li>• Design and implement a targeted marine pest surveillance program for the IOT.</li> </ul>
<b>Public Trustee</b>	<ul style="list-style-type: none"> <li>• Provide trustee services, including preparing wills and the provision of executor and administrator services.</li> </ul>
<b>Salaries and Allowances Tribunal</b>	<p>Inquire into and report on the:</p> <ul style="list-style-type: none"> <li>• remuneration and allowances, or the minimum and maximum amounts, to be paid or provided to local government chief executive officers</li> <li>• fees, expenses and allowances, or the minimum and maximum amounts, to be paid or provided to local government elected members.</li> </ul>
<b>State Library of Western Australia</b>	<ul style="list-style-type: none"> <li>• Provide local authorities and associated bodies with library materials, information and support services.</li> </ul>

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<b>Department of Training and Workforce Development</b>	<ul style="list-style-type: none"> <li>Assist in building the IOT workforce through planning support, career services and skills acquisition.</li> <li>Assistance with employment and training services, including administration of training contracts, Group Training Organisation registration, employer incentive schemes and access to training services.</li> </ul>
<b>Department of Transport</b>	<ul style="list-style-type: none"> <li>Provide advice, assistance and support on transport issues including driver and vehicle licensing, vehicle safety standards, marine safety, ferry licensing, on-demand transport, transport planning, aviation, freight and active transport.</li> </ul>
<b>Department of Water and Environmental Regulation</b>	<p><b>Environment Regulation:</b></p> <ul style="list-style-type: none"> <li>Protect and conserve the environment through advice and implementation of strategies, for a healthy environment in the IOT.</li> <li>Protect public health, minimise environmental impact and implement environmental policy across the IOT.</li> <li>This includes regulation of prescribed premises, native vegetation, pollution, contamination, emissions and wastes, incident protection and response, environmental sustainability, climate change and waste policy and programs.</li> </ul> <p><b>Environmental Protection Authority Services:</b></p> <ul style="list-style-type: none"> <li>Provide administrative support to the Environmental Protection Authority.</li> </ul> <p><b>Water:</b></p> <ul style="list-style-type: none"> <li>Provide advice and support on licensing and water source regulation and protection.</li> <li>Measure and assess groundwater to manage the availability and quality of water for consumption.</li> </ul>
<b>Water Corporation</b>	<ul style="list-style-type: none"> <li>Support the administration and management of the water and wastewater services to the IOT communities.</li> <li>Generate and distribute electricity to the CKI communities.</li> </ul>
<b>WA Electoral Commission</b>	<ul style="list-style-type: none"> <li>Conduct independent and impartial local government elections in accordance with the applied local government legislation.</li> <li>Provide community awareness of the electoral process.</li> </ul>
<b>WA Local Government Grants Commission</b>	<ul style="list-style-type: none"> <li>Determination of Commonwealth general purpose grants in accordance with the <i>Local Government (Financial Assistance) Act 1995</i> (Cth) for the Territories' local governments.</li> <li>Undertake public hearings relating to the grants determination process under the Act and advise the Australian Government Minister of any matters of concern raised by IOT local governments.</li> </ul>

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<b>WA Museum</b>	<ul style="list-style-type: none"> <li>• Provide information and advice on the planning, development, management and operation of museums as community assets.</li> <li>• Provide access to specialised areas of collection management, conservation and interpretation.</li> <li>• Provide advice regarding the provision of interactive multimedia and online programming.</li> <li>• Assist community groups with making grant applications and other activities related to museum operations.</li> <li>• Facilitate access to sector training and mentoring programs.</li> </ul>
<b>WA Planning Commission</b>	<ul style="list-style-type: none"> <li>• Provide information, advice and recommendations on land use planning, land development and infrastructure coordination.</li> <li>• Prepare and review land use planning policies, schemes, strategies and plans.</li> <li>• Regulate land use planning through statutory planning controls.</li> </ul>
<b>WA Police Force</b>	<ul style="list-style-type: none"> <li>• Provide specialised equipment training to Australian Federal Police.</li> </ul>
<b>WorkCover WA</b>	<ul style="list-style-type: none"> <li>• Provides workers' compensation education and undertakes dispute resolution, agreement processing and compliance activities.</li> </ul>