



Australian Government

**Department of Infrastructure, Transport,
Regional Development, Communications, Sport and the Arts**

Indian Ocean Territories Service Delivery Arrangements 2024–25 Annual Report

March 2026



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Cover Image: NRLWA visit to CKI (photo printed with permission)

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Executive Summary

On behalf of the Australian Government Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts (DITRDCA), I am pleased to present the Service Delivery Arrangements (SDA) 2024-25 Annual Report for services provided by Western Australian (WA) Government agencies. This report provides transparency to the Indian Ocean Territories (IOT) communities, and the broader Australian public about the Australian Government's delivery of services and essential infrastructure to the IOT.

This annual report provides information about services the WA Government was contracted to deliver by the Australian Government to the external non-self-governing territories of Christmas Island (CI), and the Cocos (Keeling) Islands (CKI) – Home Island (HI) and West Island (WI). Collectively these Territories are referred to as the IOT. This is the 11th report published since the recommencement of annual reporting in 2014-15 and the content is aligned with the WA Government structure which came into effect from 1 July 2017. The Australian Government acknowledges that the WA Government announced a program of Public Sector Reform which resulted in the restructuring of some agencies in March 2025. The Australian Government is working with the WA Government to realign the SDA with the new structure moving forward.

As at 1 July 2025, there were 39 state agencies providing 55 services to the IOT. A list of these services can be viewed online with corresponding fact sheets (in English, Chinese, Malay and Cocos Malay) available for community use here https://www.infrastructure.gov.au/territories-regions-cities/territories/indian_ocean/sda/sda-factsheets-wa.

In 2024-25, service delivery arrangements between the Australian and WA governments saw the delivery of \$58.94 million in essential services to the remote island communities of CI and CKI. This significant, dedicated Australian Government investment, in addition to broader Commonwealth funding for services and infrastructure on CI and CKI, which reflects a commitment to meeting the diverse needs of the IOT communities.

Some highlights from the 2024-25 reporting year include:

- The Australian Olympic Committee delivered Olympics Unleashed with two Olympians travelling to the IOT to provide school and community activation sessions.
- Provision of a Multicultural Women's Health and Wellbeing program, delivered by the Ishar Multicultural Women's Health Service.
- Provision of cultural activities including a tour by the Steve Hensby Band involving live performances, workshops and creation of two original songs which were professionally recorded by the band and gifted back to the islands.
- Provision of the Better Beginnings family literacy program and delivery of 300 reading packs to parents and children by the IOT libraries.

Adam Stankevicius

Assistant Secretary

Indian Ocean Territories Branch

Territories Division

April 2026

Department of Communities

The Department of Communities (DoC) delivers vital community services to the IOT including prevention of family and domestic violence, keeping children safe and delivering services to seniors. More information on DOC services can be found at www.wa.gov.au/organisation/department-of-communities.

Child Protection and Family Support

Services

The Community Services and Family Support (CPFS) area supports young people, families and the elderly to meet their full potential, and promotes safety in the community. Services include the provision of individual family support and child protection activities including Mandatory Reporter training and community capacity building.

Highlights and activities

The Senior Child Safety Practitioner (SCSP) undertook a range of activities across CI and CKI, including leading a range of community, family and parenting capacity building and youth mentoring sessions, working with other government agencies, service providers and the community to deliver child safety outcomes, consulting with community members in relation to child safety matters and providing the community information on child protection, parenting, cybersecurity, and safeguarding children.

In 2024-25, CPFS provided services based around:

- Individual and family support
- Child protection and investigations
- Community capacity building
- Care arrangements for children in the Chief Executive Officer's care
- Interagency community collaboration.

Horizon scan

- In 2025-26, DoC will continue to provide key services to improve and promote child safety, including working with other relevant government agencies, service providers and the community.
- DoC will seek to engage an SCSP for CKI and continue to investigate options for an appropriate CKI office space.

Working with Children Screening Unit

Services

The Working with Children (WWC) Screening Unit, provides WWC Check services to the IOT including processing WWC applications, issuing and ongoing monitoring of WWC cards and providing information and assistance to individuals and organisations.

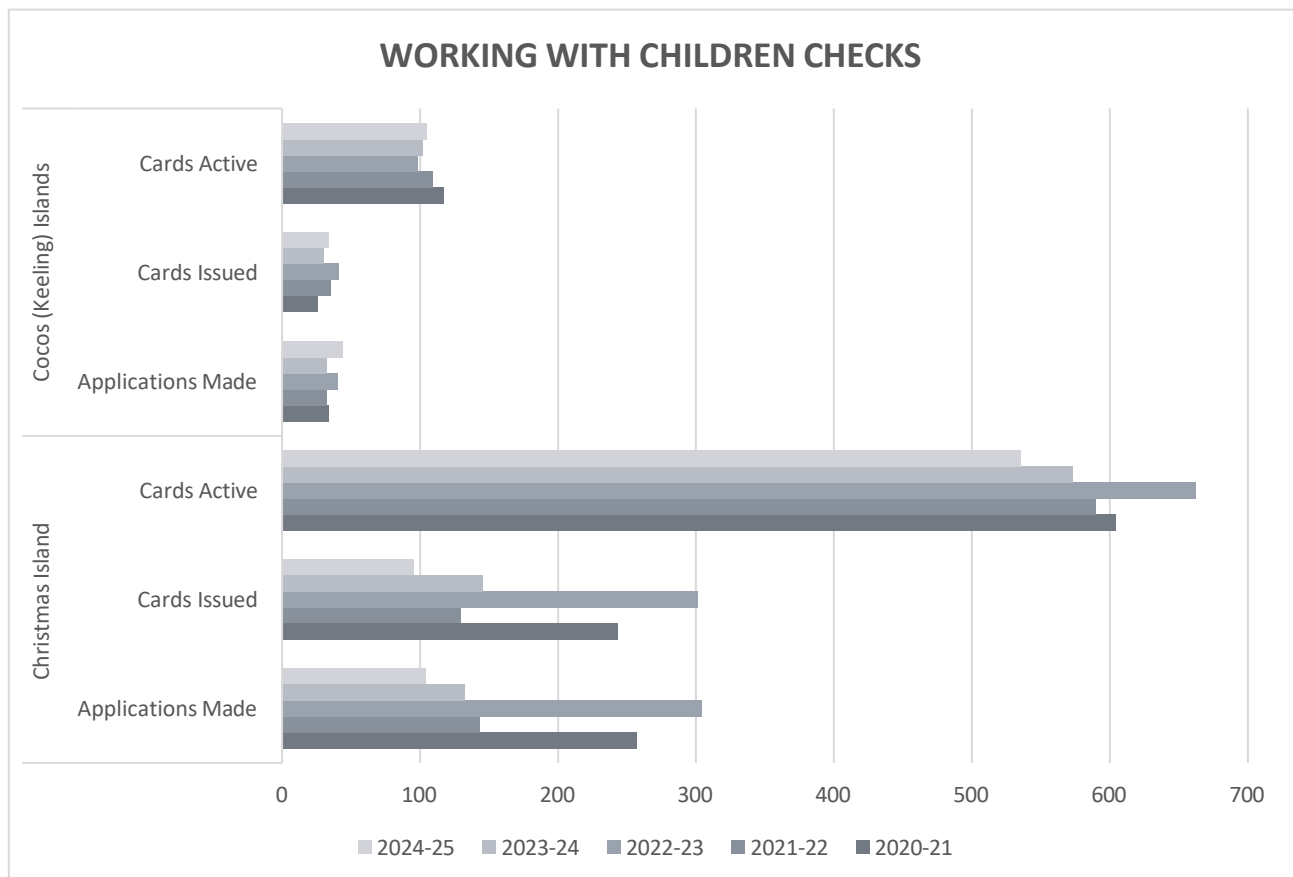
Highlights and activities

- In 2024-25, WWC processed a total of 148 applications WWC screening checks, issued 129 WWC cards and continued to monitor 640 card holders.
- In September 2024, WWC visited CI and CKI to undertake information forums, organisational and community meetings and respond to enquiries from IOT residents.
- During the visit, WWC also conducted activities to seek community feedback on WWC legislation and processes.

Table 1: WWC Key Performance Indicators

Location	Applications Made 2024-25	WWC Cards Issued 2024-25	WWC Cards active as at 30 June 2025	WWC Cards Issued All Time	Negative or Interim Negative Notices Issued	Negative or Interim Negative Notices Issued All Time
Christmas Island	104	95	535	2772	0	1
Cocos (Keeling) Islands	44	34	105	618	0	2

Graph 1: Key WWC data over five years



Horizon Scan

- During 2025-26, the WWC Screening Unit will continue to provide access to WWC checks for IOT workers and residents and will respond to WWC enquiries including:
- providing a telephone/email/online enquiry service to inform IOT community members of their rights and obligations under the legislation
- providing easy to read English, Mandarin/Chinese Simplified and Malay, culturally and situationally appropriate resources
- ensuring all resources undergo thorough community consultation
- undertaking visits to the IOT to provide advice and assistance on WWC requirements.

Education and Care Regulatory Unit

Services

The Education and Care Regulatory Unit (ECRU) regulates the Christmas Island Daycare Centre under the Education and Care Services National Law (WA) Act 2012, the Education and Care Services National Regulations and in accordance with the WA Education and Care Compliance Enforcement Framework.

Established in October 2003, the Christmas Island Daycare Centre (the Centre) is the only childcare provider in the IOT. The Centre delivers education and care for children from birth to five years old and provides outside school hours care for school-aged children attending CI District High School. It is staffed by a small and consistent team of educators, with the nominated supervisor having served at the service for more than 10 years, contributing to its stability and continuity of care.

Highlights and activities

During 2024–25, the ECRU:

- Maintained consistent engagement with the Centre, combining compliance oversight with educative support.
- Undertook compliance and monitoring visits in November 2024 and June 2025, including discussions with staff on recent changes to the National Regulations and the Centre's Quality Improvement Plan.
- Provided information, advice and support on a range of topics including:
 - clarification on requirements for Early Childhood Teacher (ECT) and current first aid qualifications
 - guidance on risk mitigation and operational impacts for planned renovations to the toilet and office block, potentially affecting outdoor play areas
 - staffing challenges due to long service leave of key staff.
- Met with representatives of 'Person with Management Controls' to discuss emergency procedure rehearsals, accessibility of prescribed documents, and risk assessments.
- Shared educational resources including Anaphylaxis Management Guidelines and WWC resources.
- Provided ongoing regulatory updates through ECRU's In-Focus publications, compliance bulletins and sector updates.



Image: CI Daycare Centre taken during ECRU visit

Horizon scan

In 2025-26, ECRU will continue to support the Centre through:

- Strengthening co-regulation and compliance
- Supporting National Quality Standard achievement
- Implementing changes to the National Quality Framework
- Providing general and targeted support.

WA Seniors Card

Services

Provide WA Seniors Cards to eligible IOT residents, facilitating member benefits such as concessions on water rates charges, local government rates, the provision of the annual Cost of Living Rebate, and the Safety and Security Rebate. More information about the WA Seniors Card program can be found at www.seniorscard.wa.gov.au

Highlights and activities

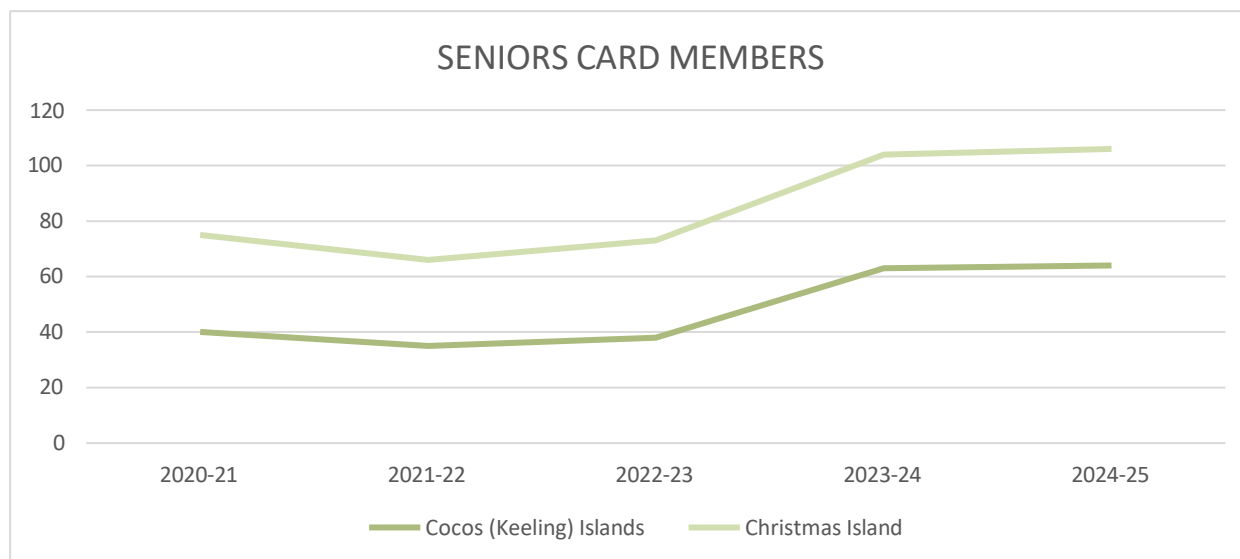
In 2024-25, 106 CI-based WA Seniors Card members (members) received the Seniors Cost of Living Rebate, totalling \$11,542 and 33 members from CKI received a share of \$3,775.98.

Some key achievements for 2024-25 include:

- Provision of the annual Cost of Living Rebate
- Provision of the Discount Directory for WA Seniors Card members
- Engagement with local businesses on CI to determine whether they would like to join the WA Seniors Card program to provide discounts to members.
- During Seniors Week 2025 (21–27 July 2025), two staff from the WA Seniors Card Centre travelled to CI to deliver in-person services and community engagement activities. The visit offered on-the-spot card replacements, presentations and information sessions in partnership with local organisations and community groups.

- Staff strengthened relationships with key stakeholders, provided training to local service providers, and gained valuable insights into the needs of island seniors.

Graph 2: IOT Seniors card Members over five years



Horizon scan

- The WA Seniors Card team will continue to provide access to Seniors Cards to IOT residents, including through visits to the IOT.

Housing

Services

Housing provides advice and services to the Indian Ocean Territories Administration (IOTA) including housing and property management guidelines and support, policy structure guidelines and interpretation, and contracting and construction if requested.

Highlights and activities

In 2024-25, Housing:

- Undertook an audit of inspections of IOT public and employee housing, debtor management of public housing tenancies and rent calculations. The audits found that proper processes were in place, appropriate action was being taken to manage and reduce rental arrears and all properties had been inspected.
- Undertook a comprehensive check of property condition reports which showed these had been correctly completed.
- Coordinated the supply of a Valuer-General's Office review of market rental rates for public and IOTA owned assets.
- Assisted with policy review and updates in conjunction with IOTA and Canberra.

Horizon scan

In 2025-26, Housing will:

- Explore the possibility of IOTA utilising DOC's Habitat Housing management system. Continue to support, educate and progress asset protection strategies as part of the annual inspection regime to support cyclical maintenance programs and budgets.
- Continue to ensure best practice and policy updates are maintained in the IOT.
- Support and assist IOTA in achieving asset protection and refurbishment.
- Continue to review and support the development and implementation of IOT specific housing policies relating to occupation and eligibility.
- Review and provide updated policy and process manuals.

Department of Education

The Department of Education (DoE) provides services in the IOT to deliver a high-quality education to students in all learning environments. DOE is committed to students achieving their best and being lifelong learners who contribute actively to their communities and to society. More information is available at www.education.wa.edu.au

Services

In 2024-25, education services were provided to students at Christmas Island District High School (CIDHS) and Cocos (Keeling) Islands District High School (CKIDHS) in line with the requirements of the School Education Act 1999 (WA)(CI)(CKI). In addition, DOE staff based in the North Metropolitan Education Regional Office provided consultation, support, advice and information to the staff in the IOT and to relevant stakeholders, regarding the provision of education services.

Highlights and activities

In 2024-25, student and staff numbers at CIDHS and CKIDHS remained consistent through to 30 June 2025.

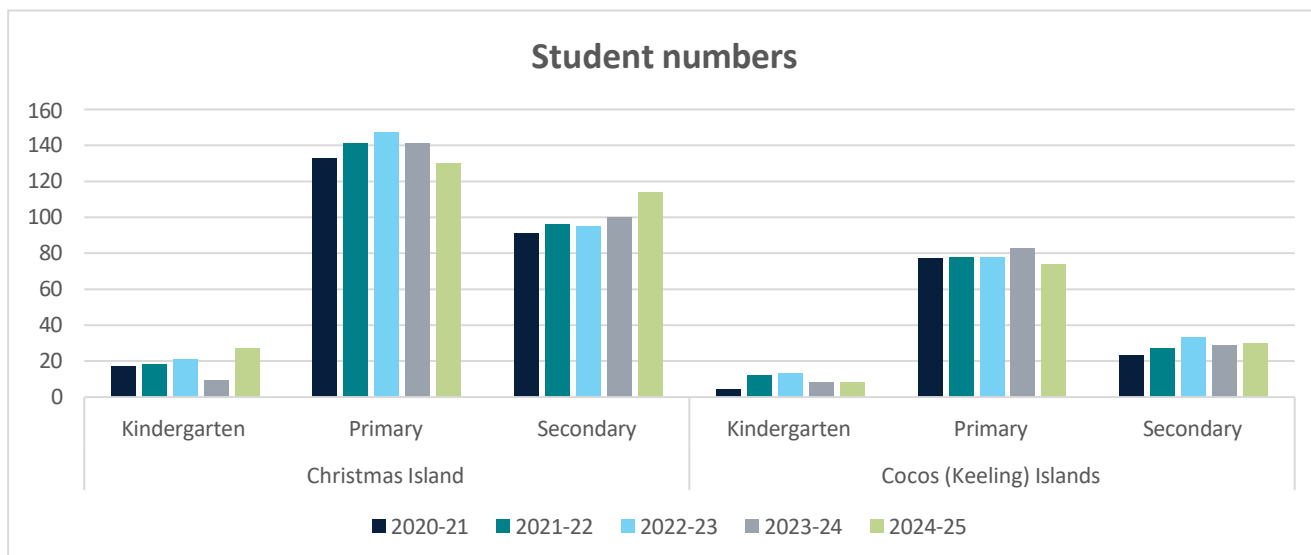
Table 2: Student and staff number at CIDHS and CKIDHS 2024-25

Students	Christmas Island DHS	Cocos (Keeling) Islands DHS
Kindergarten	27	8
TPrimary	130	74
Secondary	114	30
Total	271	112
Staff	Christmas Island DHS	Cocos (Keeling) Islands DHS
Education FTE	41.9	18

In 2024-25, DoE:

- Coordinated visiting services to provide support to the teaching and learning needs of staff and students, which included:
 - consultant teacher services for students with special educational needs, in line with agreed service proposals
 - visits by the Lead School Psychologist to support students and staff, in accordance with relevant education plans
 - DOE and external contractors providing professional learning to all staff, in line with whole school plans
 - DOE and external contractors delivering programs to staff, students and the community, in line with whole school plans and community needs.
- Provided operational advice to staff working in the IOT to ensure compliance with relevant legislation, DoE policies, and education service provisions.
- Coordinated recruitment, selection and relocation processes for teaching staff in the IOT.
- Managed complaints relating to the provision of education services through the DoE's complaints handling process.

Graph 3: IOT Student numbers over five years



Horizon scan

- The provision of facilities with access for students with special needs, in compliance with the Disability Discrimination Act 1992 (WA)(CI)(CKI) requirements, remains an active issue for consideration in future budget planning.
- DoE is cognisant of future challenges regarding retention and recruitment of teaching staff due to a range of issues including teacher supply and access to suitable housing. It is expected that WA will continue to face difficulties securing teaching staff in remote and regional areas which in turn, may affect the ability to deliver education services.

Department of Energy, Mines, Industry Regulation and Safety

The Department of Energy, Mines, Industry Regulation and Safety (DEMIRS) performed and delivered a wide range of regulatory services and functions for the IOT.

Services

DEMIRS performs and delivers services in the IOT including:

- Regulating mining operations, building, utility, property, motor vehicle and resource industries, co-operative and not-for-profit sectors.
- Providing consumers with dispute resolution, compliance, and conciliation services
- Providing information, education and advice to consumers, workplace inspections and regulatory activities.
- Promoting and securing the health and safety of people at work.
- Administering and monitoring electricity, gas and plumbing legislation and safety standards.

DEMIRS is also responsible for:

- The assessment, approval and management of resource tenure for exploration and production activities, including the provision of environmental approvals and compliance activities.
- Collection, auditing and reimbursement of royalties to the Australian Government.
- Regulation of resources safety issues, including storage, transportation and handling of dangerous goods.
- Assessment and approval of land tenure changes and access licences.



Image: DEMIRS officers inspect a scrap metal stockpile on the CI mining lease

Highlights and activities

- Conducted inspections of electrical appliances and installations, new or additional gas fitting work, and plumbing works.
- Consumer Protection travelled to the IOT to provide on-island advice and support, visit local businesses, conduct product safety inspections and host community information events.
- Provided public information and advice on a range of issues through The Atoll and The Islander publications including the 'KidSafe' program, consumer and trader rights and responsibilities, avoiding scams, running clubs and associations, rent reforms and tenancy legislation.
- Provided access to the Short-Term Rental Accommodation (STRA) and Vacant Property Rental (VPR) Incentive Schemes.
- Dangerous Goods Safety Officers undertook 23 inspections on CI and 15 inspections on CKI.
- WorkSafe undertook 24 workplace inspections and provided information on work health and safety (WHS) obligations, including undertaking an information session for local businesses and other stakeholders at the CKI Community Resource Centre.
- Undertook mining compliance and safety inspections on CI, including assessment of environmental performance of mining and exploration activities.
- Managed payments of mining rents, royalties and conservation levies.

Horizon scan

- Updated legislation relating to apprentice supervision guidelines and solar installations.
- Following the success of the Building and Energy Electrical Roadshow, present material – including the new solar AS/NZS 4777 standard – to electrical stakeholders.
- Support the Water Corporation electrical team by providing regulatory and technical assistance for the planned runway extension on WI, including a large camp for around 100 workers and several smaller project sites, each requiring stand-alone electrical installations.
- Implementation of the Residential Tenancies Amendment Act 2024 (WA) (CI) (CKI), including new processes around the keeping of pets, making modifications and bond disputes.
- Implementation of the Associations Incorporation Amendment Act 2025 (WA) (CI) (CKI) including making it easier for community organisations to hold meetings electronically.
- To meet the requirements of the Work Health and Safety (Mines) Regulation 2022 (WA) (CI) (CKI), WorkSafe Mines Safety will facilitate statutory law-position examinations to support CI mining operations, which will be the first occasion that law position examinations will be conducted remotely outside of mainland Western Australia.



Image: scam protection information in multiple languages

Department of Finance

The Department of Finance (DoF) provides services in the IOT to deliver property, facilities, contract and project management expertise which includes assessments, repairs and maintenance of a non-residential portfolio of properties. DoF is also responsible for tax collection and compliance operations on behalf of the Australian Government. More information is available at www.wa.gov.au/organistaion/departement-of-treasury-and-finance

Customer Experience and Strategy

Services

DoF manages a portfolio of non-residential properties on the IOT in conjunction with contracted property, facilities and project management specialists, Jones Lang LaSalle (JLL).

Highlights and activities

In 2024-25, DoF focused on the delivery of property, facilities and project management services across various sites, with a focus on compliance and safety including:

- Actioned more than 1,100 work order requests across CI and CKI through the new work order management system.
- Continued focus on compliance, with 26 separate property compliance items being monitored and updated via the online portal. This included electrical systems testing and maintenance of electrical systems, certification and testing of fire systems and registers for hazardous materials and asbestos.
- Completed a structural review and building condition assessment at the CI Gaze Road warehouse. The assessment identified a number of significant structural building issues which meant the property could no longer be safely occupied.
- Completed building condition assessments of the CKI cyclone shelters which will inform the scope of works to be undertaken at the buildings next year.
- Issued a public tender for the provision of cleaning services at CKI school campuses.
- Awarded a new cleaning contract at the CI Old Technical School for the provision of common area cleaning services. Additionally, three new maintenance contracts were awarded for pest control, plumbing and hydraulic services, and landscaping covering all CI sites.
- Replacement of the CI Hospital hot water system, including new hot water storage units and water reticulation system.



Image: CI Visitors Centre after completion of façade refurbishment, waterproofing and spoon drain works

DoF delivered capital works and upgrades, maintaining a focus on improvements that achieved a safe and healthy environment for all building occupants. These projects included:

- CI Visitors Centre:
 - full façade refurbishment and waterproofing to refresh the building's appearance
 - replacement of roof, steel structural supports and drainage around the building's perimeter.
- CI Hospital air conditioning upgrade (final stage).
- CI District High School air conditioning and air distribution system replacement (stage 2), including replacement of ageing air distribution systems to ensure operational reliability.
- CI Australian Federal Police building:
 - façade refurbishment and water proofing project (stage 1)
 - replacement of fencing around the compound area following damage caused by recent extreme weather events.
- CI Old Technical School Daycare office and amenities reconstruction project
 - completion of design and procurement phase
 - this is a complex project required following extensive termite damage to the existing building.
- CI Hospital roof replacement project completed. The project included replacement of the existing roof, a storm water collection system and an upgraded lightning protection system.

Horizon scan

During 2025-26, DoF will continue to assist with the management of the non-residential property portfolio, with key projects including:

- CI District High School air conditioning project (stage 3)
- CI Australian Federal Police building - façade refurbishment and water proofing project (stage 2)
- CI Old Technical School Daycare office and amenities reconstruction project – commencement of construction phase



Image: CI AFP building after replacement of the fencing

Revenue WA

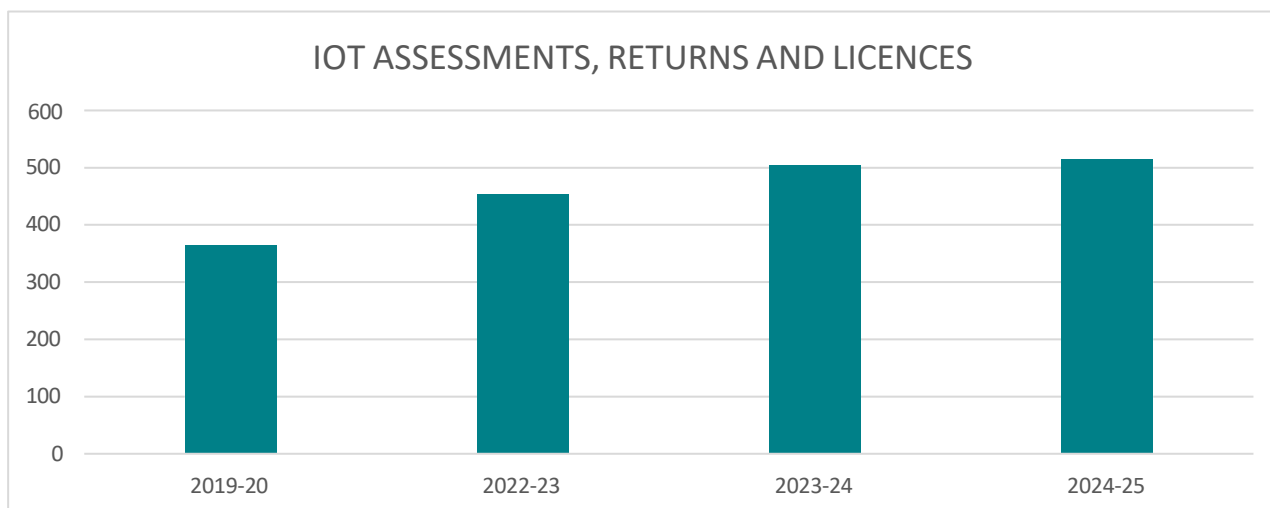
Services

The Office of State Revenue (RevenueWA) collects state-type revenue in accordance with applied legislation and remits the revenue to the Australian Government.

Highlights and activities

- During 2024-25, RevenueWA collected \$3,534,962.50 in state-type revenue on behalf of the Australian Government.
- RevenueWA received a total of \$89,439 in payments from the Australian Government in 2024-25 to administer the collection of taxes in the IOT. However, the total expenditure for 2024-25 was \$12,082 above the revised budget which amounted to \$97,801.
- RevenueWA undertakes visits to the IOT to complete compliance investigations, audits of taxpayers and increase businesses' understanding of their liability regarding various revenue lines.
- The most recent visit to the IOT was in September 2025.
- During the 2024-25 financial year, a total of 515 assessments/returns/licenses were issued by RevenueWA in the IOT at a cost of \$357.09 per determination. The cost per determination figure for WA was \$66.31.

Graph 4: IOT Assessments, returns and licences over four years



Horizon scan

- RevenueWA will continue to undertake compliance activities on the IOT.
- RevenueWA will continue to facilitate the IOT committee, comprised of state and federal agencies. The IOT committee seeks to strengthen strategic partnerships to disrupt non-compliance and illegal activities relating to tobacco.
- The Australian Government has established the Illicit Tobacco National Disruption Group to combat illicit tobacco in Australia. This group will seek to partner with state, federal and territory stakeholders across Australia to disrupt mid-level criminals and enablers.

Department of Fire and Emergency Services

The Department of Fire and Emergency Services (DFES) supports the WA community to prepare for disasters and protect them against the unpredictability of natural hazards and emergency incidents. More information is available at www.dfes.wa.gov.au

Services

DFES works to build capability and capacity to prevent, prepare for, respond to and recover from emergencies, to improve community safety practices and to provide timely, quality and effective emergency services in partnership with local communities and emergency management partners.

Highlights and activities

In 2024-25, a successful recruitment campaign resulted in increased volunteer membership across the IOT, with CI up by 40 per cent and CKI WI up by 82 per cent. Volunteer members have undertaken training and are ready to respond to a range of hazards.

DFES has also focused on interagency collaboration, increasing knowledge and capability on-Island.

As part of Volunteer Fire and Emergency Services Training Pathway, DFES delivered the following training packages across the three islands in the 2024-25 financial year:

- Firefighting Skills courses
- Bushfire Safety Awareness courses
- Structural Firefighting courses
- Single Operator Vertical Rescue courses
- Rope Rescue Systems Vertical Rescue courses
- Vertical Rescue Currency courses
- Breathing Apparatus qualification courses
- Breathing Apparatus refresher courses
- Mental Health First Aid course
- Road Crash Rescue maintenance training
- Australasian Interagency Incident Management System (AIIMS) Awareness courses
- Hazardous Materials (HAZMAT) course
- Storm Damage courses
- Chainsaw Operator courses
- Roof Safety Systems courses
- Joint Road Crash Rescue exercise with St John's Ambulance volunteers
- Pollution Response awareness training with the Department of Water and Environmental Regulation
- Simulation exercises using the FLAIM Mixed Reality Training System for high-risk environments.

DFES also conducted Fire and Emergency Services Emergency Response Guides site inspections and facilitated school-aged education programs.

Horizon scan

- Continue to work with IOTA and the Australian Federal Police to achieve an inter-agency communication capability.
- Continue to progress discussions with IOTA in relation to station replacement and upgrade.

- Finalise discussions with IOTA in relation to the Appliance Replacement Program.
- Investigate options for a permanent base of operations for CKI Marine Rescue.
- Assist in commissioning of the interim Marine Rescue Vessel on CKI and deliver refresher training for all members.
- Facilitate training and assist in commissioning of the new CI Marine Rescue Vessel.
- Work with the Emergency Management Officer to run a 000 campaign within the IOT.
- Facilitate the trial of Emergency WA for alerts and warnings in the IOT for the 2025-26 wet season.
- Work with IOTA to establish communications and collaborations with the CKI Runway upgrade project managers Fulton Hogan.



Images: DFES volunteer training

Department of Health

WA Health is Western Australia’s public health system. With a State spanning over 2.5 million square kilometres, it is the largest area in the world covered by a single health authority. WA Health consists of the Department of Health, Child and Adolescent Health Service, North Metropolitan Health Service, South Metropolitan Health Service, East Metropolitan Health Service, WA Country Health Service, Health Support Services, PathWest and the Quadriplegic Centre. More information is available at www.health.wa.gov.au

Services

The WA Department of Health (WA Health), through a range of WA Health Service Providers (HSPs) provides:

- regulatory, advisory and other support services to the Australian Government, including to the Indian Ocean Territories Health Service (IOTHS)
- accessible in-hospital services in WA, including inpatient, outpatient and emergency department services
- virtual emergency care services through the WA Country Health Service (WACHS) Command Centre
- screening and diagnostic mammography services through BreastScreenWA
- community and public health policy advice and support, including tobacco licensing services compliance
- working towards arrangements for the future delivery of expanded pathology services to the IOT.

Graph 5: Public inpatient and outpatients over 5 years

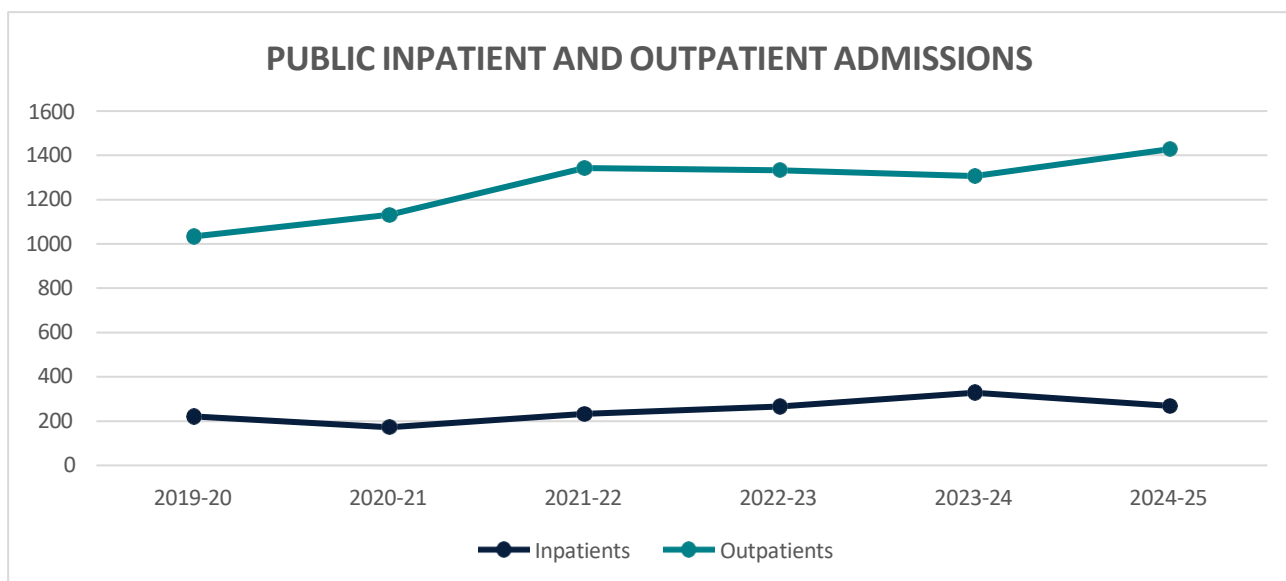


Table 3: Public inpatient, outpatient and emergency admissions in WA hospitals by financial year

Financial Year	Public emergency department patients	Public inpatients	Public Outpatients
2016-17	93	254	942
2017-18	85	277	1,159
2018-19	81	293	1,397
2019-20	87	221	1,034
2020-21	37	172	1,132
2021-22	96	232	1,343
2022-23	108	266	1,333
2023-24	103	328	1307
2024-25	88	269	1428

WA Country Health Service

Services

The WACHS is supporting the IOTHS with the provision of a range of services including virtual emergency services, access to clinical and corporate governance expertise, provision of public health support and routine maintenance of X-ray and electro-medical equipment.

Highlights and activities

- Continued delivery of WACHS telehealth programs and services, such as the emergency telehealth service and the mental health telehealth service and provision of advice.
- A senior WACHS team travelled to CI to visit the IOTHS facilities and meet with key stakeholders. The visit provided useful insights and was an opportunity to see firsthand the strengths and opportunities of the IOT health services, community and environment, which will assist in determining how WACHS may continue to support the IOTHS in the future.

Horizon Scan

WACHS is working with the Australian Government to explore the expansion of the existing telehealth services including the Emergency Telehealth Service to CKI.

BreastScreenWA

Services

BreastScreenWA is part of the national breast cancer screening program that aims to reduce morbidity and mortality from breast cancer through the early detection of the disease.

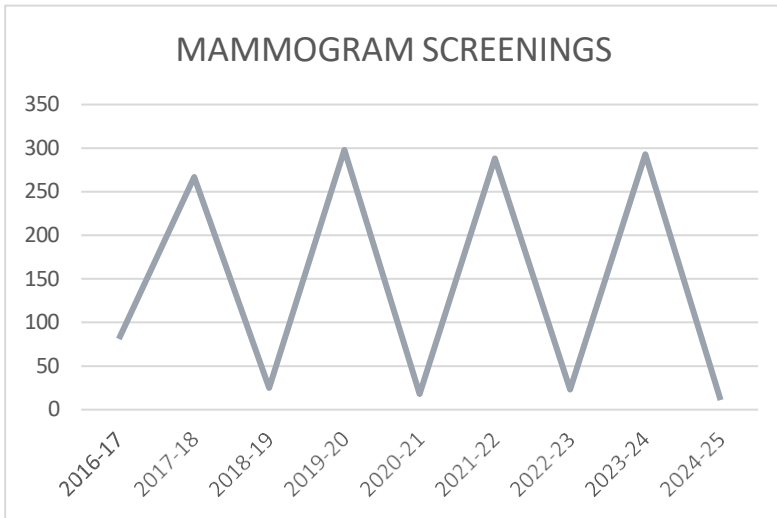
BreastScreenWA visits the IOT every two years, inviting women aged between 50 and 74 years for a free mammogram. Women in this age range can also visit BreastScreenWA for a free mammogram when visiting WA.

Highlights and activities

In 2024-25, BreastScreenWA:

- Provided mammography services that align with BreastScreen Australian Accreditation Standards.
- Enabled the provision of further images within 24 hours of a client's screening, reducing the number of women needing to travel to Perth for further follow up.
- Sent client results to IOT based general practitioners utilising secure messaging technology allowing faster access to client screening outcomes.
- Conducted promotional activities in the lead-up to the visits including print resources (posters, mammography screening information produced in multiple languages), promotional resources, media releases and direct liaison with the Island health worker.

Graph6/Table 4: Number of screenings per financial year



Financial year	Women Screened
2016-17	81
2017-18	267
2018-19	25
2019-20	298
2020-21	18
2021-22	288
2022-23	23
2023-24	293
2024-25	11

Horizon scan

The next scheduled visit by BreastScreenWA will be in 2027. In the interim, IOT residents will continue to have access to existing screening services when visiting WA.

Child and Adolescent Health Service

Services

Child and Adolescent Health Service (CAHS) provides paediatric services for patients of the IOTHS on CI and CKI.

Highlights and activities

In 2024-25, CAHS:

- Travelled to CKI to present education and a training program around child maltreatment for staff across all services and professional groups that work with children.
- Delivered online training to education staff at CKI.
- The education and training provided covered:
 - Comprehensive child sexual abuse assessment
 - Sexual abuse/assault (paediatric & adult) forensic examinations for relevant health staff
 - Physical abuse and neglect
 - Grooming
 - Harmful sexual behaviours
 - Elder abuse.

Horizon scan

In 2025-26 Child and Adolescent Health Service (CAHS) will continue to provide paediatric services for patients of the IOTHS on CI and CKI.

Public Health Regulation

Services

The Tobacco Control Compliance (TCC) provides administrative licensing services for tobacco retailers on CKI and CI, including undertaking on-island tobacco compliance inspections. The TCC regulates the sale of tobacco and prevents its use in enclosed public places by administering the provisions of the Tobacco Products Control Act 2006 (WA) (CI) (CKI).

Highlights and activities

Tobacco licensing activity during 2024-25 included:

- Renewing two retail tobacco licences on CKI
- Renewing eight retail tobacco licences on CI and the issue of two new licences.

Horizon scan

In 2025-26, the TCC will continue to provide administrative licensing services for tobacco retailers on CKI and CI.

Environmental Health

Services

The Environmental Health Directorate (EHD) within WA Health delivers environmental health expertise to the IOT to support the local government Environmental Health Officer. The EHD is the issuing authority for pest management technician licenses, and pest management business registrations for the IOT.

Highlights and activities

In 2024-25, the pest management licence and registration activities included:

- one Pest Management Technician Licence, new or renewed on CKI
- one Pest Management Business Registration, new or renewed on CKI
- six Pest Management Technician Licences, new or renewed on CI
- three Pest Management Business Registrations, new or renewed on CI.

Horizon scan

In 2025-26, the EDH will continue to provide administrative licensing services for pest management businesses and pest management technicians on CKI and CI.

Vaccine supply

Services

The Communicable Disease Control Directorate (CDCD)'s Immunisation Program provides services associated with the ordering and delivery of government-funded vaccines to the IOT to support the region's immunisation programs.

Highlights and activities

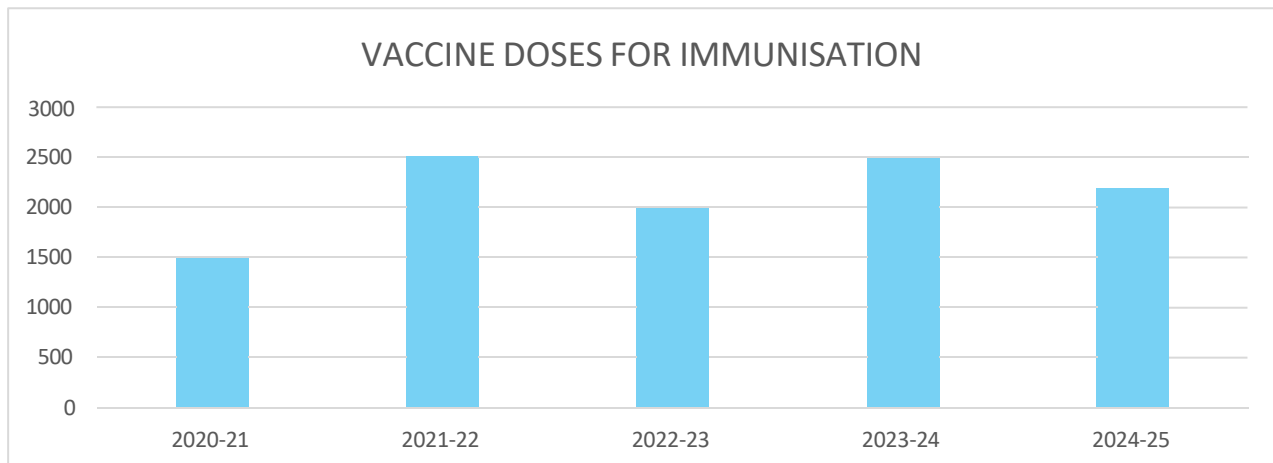
In 2024-2025, CDCD provided:

- processing of 21 vaccine orders
- distribution of 2,195 vaccine doses to the IOT for immunisation programs, 60% of which were influenza vaccines
- advice through the WA Tuberculosis Control Program (WATBCP) to the IOTHS on:
 - provision of clinical care for management of latent tuberculosis infection
 - obtaining specialist tuberculosis medication.

Table 5: Vaccine orders and doses over three years

Financial Year	Vaccine Orders	Vaccine Doses
2022-23	23	1,924
2023-24	22	2,474
2024-25	21	2,195

Graph 7: Vaccine doses over five years



Department of Justice

The Department of Justice supports the community, government, judiciary and Parliament by providing access to high quality justice, legal and corrective services, information and products. Further information is available at www.wa.gov.au/organisation/department-of-justice.

Attorney General

Services

Provision of services that meet the needs of the judiciary and community. This includes the provision of Courts, boards and tribunal services; non-judicial and administrative support; victim support; and births, deaths and marriage registration services.

Highlights and activities

In 2024-25, the Attorney-General team:

- attended five in-person hearings on CI with one further court sitting via an audio and video link. No hearings were required for CKI.
- Provided Justices of the Peace (JP) access to online training with training in relation to other administrative JP functions provided on an 'as required' basis.
- Conducted an annual inspection and audit of the Courts on CKI and CI, resulting in recommendations regarding building and facilities and other operational matters.
- No coronial inquests were finalised on CI or CKI during 2024-25.
- There was a decrease in death registrations in 2024-25.

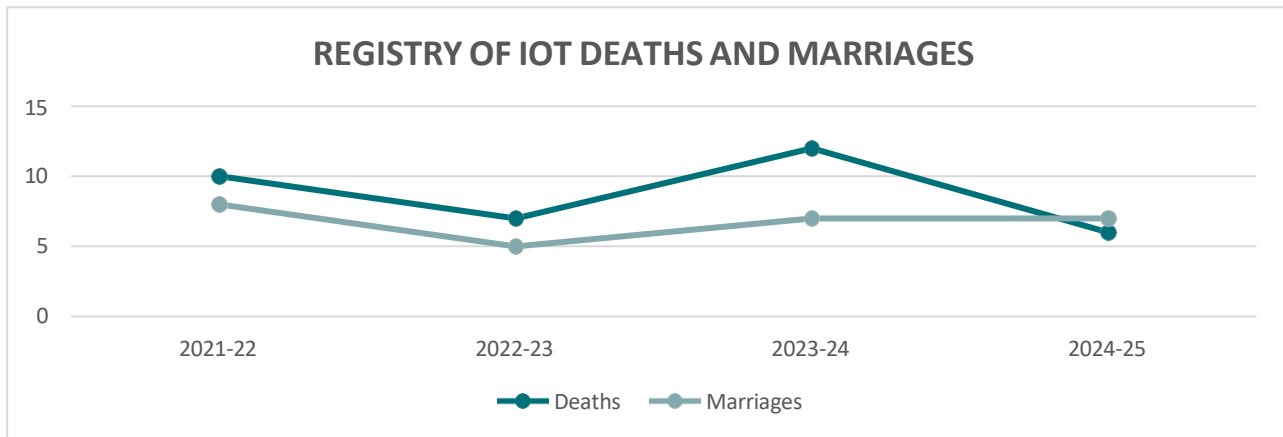
Horizon Scan

In 2025-26, the Attorney-General team will continue to deliver high quality services to the IOT, including annual inspections.

Table 6: Registry of deaths and marriages from the IOT over three years

Financial Year	Deaths	Marriages
2021-22	10	8
2022-23	7	5
2023-24	12	7
2024-25	6	7

Graph 8: Deaths and marriages over four years



Corrective Services

Services

Corrective Services is responsible for WA and the IOT's adult prison and youth detention populations as well as adults and young people managed by community corrections.

The Corrective Services team conducts Adult Community Corrections activities and Youth Justice Services such as:

- Preparation of Court reports
- Preparation of parole reports on those serving a term of imprisonment
- Management and supervision of offenders on orders
- Facilitating referrals for counselling and programs
- Processing Juvenile Justice Team referrals
- Liaison with Australian Federal Police and other service providers
- Transfer and incarceration of IOT offenders in WA prisons.

Highlights and activities

- Corrective Services conducted regular visits to CI to support the Judicial Officer during Court circuits. There were no Court sittings on CKI.
- There were three offenders on community work projects, two offenders under supervision orders and one offender serving a prison sentence in WA.
- Corrective Services worked closely with the Australian Federal Police, DOC, and IOTA regarding case management of offenders. This collaborative approach assisted in supporting the safety and protection of the community.

Horizon scan

In 2025-26, the Corrective Services team will continue to deliver high quality services to the IOT, including working with suitable not-for-profit organisations on opportunities for community work projects.

Department of Local Government, Sport and Cultural Industries

The Department of Local Government, Sport and Cultural Industries (DLGSC) works collaboratively with local government, community organisations, peak bodies and other stakeholders to foster a cohesive, prosperous, vibrant and healthy WA community.

Culture and Arts

Services

DLGSC supports the development of a diverse arts and culture sector within the IOT through policy development and funding. Services to the IOT include performing arts tours, capacity building opportunities and recurrent funding to the on-island arts and culture peak body, Arts and Culture Christmas Island (ACCI). The ACCI is a vibrant and creative community group committed to supporting and engaging the local community through various artistic and cultural events, and workshops.

Highlights and activities

In 2024–25, ACCI delivered a well-attended program that engaged community members across a diverse range of artistic experiences. The programming included open studio sessions, senior workshops spanning a variety of art forms, including gel printing, pottery, and welding and a dynamic artist-in-residence initiative.

- In collaboration with CircuitWest, the Steve Hensby Band toured CI and CKI. The tour included 12 workshops and four live performances with:
 - approximately 700 attendees to the live performances and 250 participants in workshops and jam sessions;
 - almost every enrolled student in the IOT attending either a workshop or a performance; and
 - the creation of two original songs at a songwriting workshop on CKI which were professionally recorded by the band on their return to Perth and gifted back to the CKI community.

Horizon scan

In 2025–26, DLGSC will, as part of its services, deliver an artist-in-residence in partnership with the Indian Ocean Craft Triennial, highlighting craft's vital role in community life and its deep connections to diverse cultures and histories.



Image: Steve Hensby Band performance (photo credit Therese Mavros)

Sport and Recreation

Services

The Sport and Recreation team coordinates sport and recreation visits, supporting activation, participation, engagement and capacity-building for IOT communities. The Sport and Recreation team also liaises with key stakeholders on the strategic direction for sport and recreation in the IOT.

Highlights and activities

In 2024-25, DLGSC planned and delivered several sport and recreation initiatives for the community. The initiatives included:

- National Rugby League WA delivered coach accreditation courses and activation for club-based volunteers and members, school clinics, community sessions in rugby league, league touch, league tag and modified rugby league activities for seniors at a Stay on Your Feet session.
- Athletics West provided coaching and up-skilling in track and field events for school clinics and community sessions including modified activities for seniors at a Stay on Your Feet session.
- WA Cricket delivered cricket activities and game play sessions for school, club and community groups, coach development and identified pathways for talented players to further develop their skills and participate in carnivals in WA.
- Basketball WA engaged participants in school and community sessions with activities and games such as 3x3 and streetball to improve skills and promote enjoyment, plus up-skilling teachers in current trends and practices in the sport.
- Football West led school and community sessions teaching new playing skills, encouraged female participation and provided coaching resources for continued activation of football (soccer) and motivational messaging in resilience, communication and connection.
- Volleyball WA provided participation and high-performance coaching instruction for school and community sessions, coach development and modified game play for the seniors during a Stay on Your Feet session.
- The Australian Olympic Committee ran their Olympics Unleashed program with two Olympians travelling to the IOT to inspire and motivate students to unleash their passion, overcome challenges, build resilience and achieve goals. The Olympians also engaged participants in school and community activation sessions promoting excellence, respect, friendship, sport/life balance, performance mindsets and career pathways in sport.
- Educational webinars offered to IOT sporting clubs, organisations, physical education teachers and local government staff to upskill the knowledge and skills of staff and volunteers involved in sport and recreation delivery.

Horizon scan

In 2025-26, Sport and Recreation will continue to:

- Support school and community activation, participation and development through sport and recreation programs and coaching opportunities.
- Support sporting clubs, organisations and groups in their governance, management and planning.
- Facilitate access to learning and development opportunities and encourage additional support from State Sporting Associations to build the knowledge and skills of volunteers on-island to deliver activation.
- Identify sport and recreation infrastructure projects and provide advice in developing funding applications to support sport and recreation infrastructure.

- Establish pathways to support identified high performing athletes and coaches.



Image: Volleyball WA visit to CI (image printed with permission)

Office of Multicultural Interests

Services

The Office of Multicultural Interests (OMI) works with culturally and linguistically diverse (CaLD) communities, service providers and government agencies in the IOT, to promote equity and accessibility, and enhance their participation in cultural, social, economic, civic and political life.

Highlights and activities

- OMI engaged with a range of stakeholders, both through visits to the IOT and online, building relationships and providing information and feedback on diversity training, cultural events, grants opportunities and more.
- OMI delivered a Multicultural Women’s Health and Wellbeing program, provided by the Ishaar Multicultural Women’s Health Service. The program included 21 on-island sessions over four visits and was attended by 418 people. Topics focused on relationship-building and empowerment through education for women and young people from CaLD backgrounds on topics including menopause and perimenopause, mental health, families, consent and healthy relationships.



Image: Office of Multicultural Interests Community Engagement Visit

Table 7: 2024-25 Women’s Health and Wellbeing Program Activities and Attendees

Cocos (Keeling) Islands	Activities held	Attendees
Workshops	6	48
Schools	4	43
Events	0	0
Total	10	91
Christmas Island	Activities held	Attendees
Workshops	7	85
Schools	3	52
Events	3	190
Total	13	327

Horizon scan

- In 2025-26, OMI will visit the IOT to continue to build stronger stakeholder relationships with community groups, government agencies, service providers and local government and to gather stakeholder feedback on the 2024-25 Women’s Health and Wellbeing program.
- OMI will deliver Health and Wellbeing Workshops and Cultural Responsiveness Training for WA agencies to support them to deliver services to the IOT in a culturally appropriate manner.

Local Government

Services

DLGSC is focused on providing a better service to the local government sector and, in turn, a better outcome for ratepayers and residents. DLGSC provides advice and support to the local government sector to build capacity and encourage best practice in responding to community expectations, improving levels of accountability and legislative compliance.

Highlights and activities

In 2024-25, both IOT local governments continued to provide services to their respective communities and achieved accountability, financial, and statutory compliance standards equivalent to local governments in rural and remote WA.

DLGSC Local Government:

- Provided support to IOT local government council members and officers related to the application of the Local Government Act 1995 (WA)(CI)(CKI) (LG Act) and Regulations.
- Reviewed compliance audit returns, budgets, budget reviews, annual financial reports and auditor’s reports.
- Undertook regulatory functions including approvals, compliance monitoring, investigations and other statutory support.

- Provided funding of \$5,000 to the Shire of CI for councillors to attend the WA Local Government Association conference to support professional development.
- Recommended the financial assistance grants to be paid in 2025-26 according to the Local Government (Financial Assistance) Act 1995 (Cth).

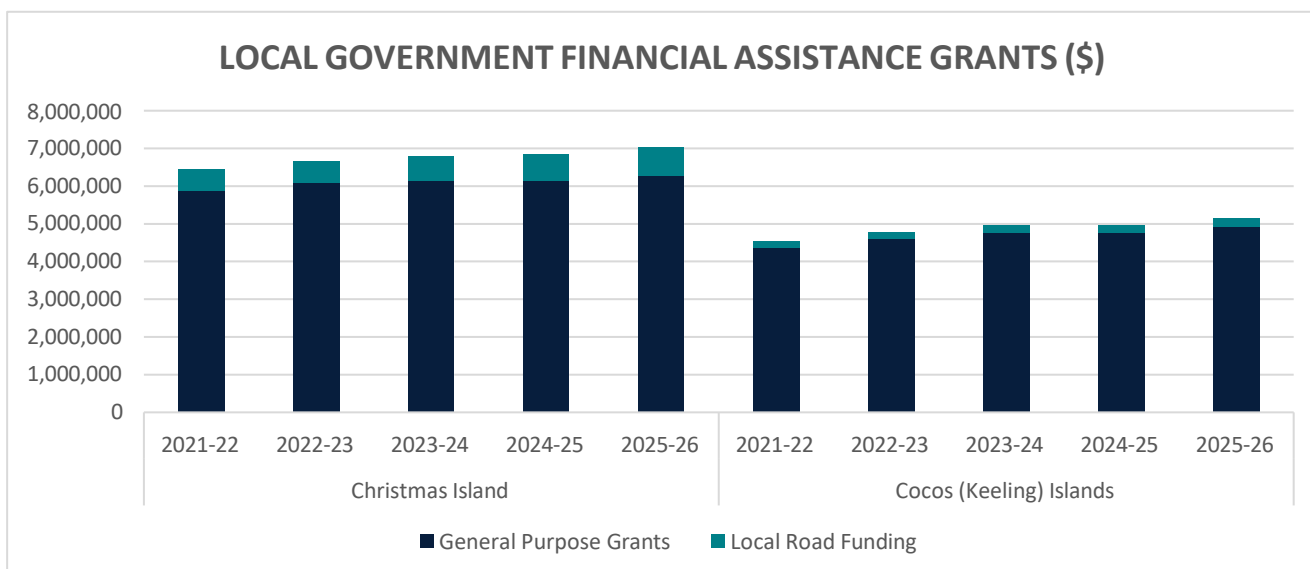
Table 8: Local Government Financial Assistance Grant Recommendations

Christmas Island	General Purpose Grant	Local Road Funding	Total Funding
2021-22	5,888,353	572,312	6,460,665
2022-23	6,090,728	575,932	6,666,660
2023-24	6,132,490	648,380	6,780,870
2024-25	6,132,490	702,295	6,834,785
2025-26	6,271,710	751,740	7,023,450
Cocos (Keeling) Islands	General Purpose Grant	Local Road Funding	Total Funding
2021-22	4,353,466	178,088	4,531,554
2022-23	4,587,360	179,699	4,767,059
2023-24	4,766,056	202,917	4,968,973
2024-25	4,766,056	199,074	4,965,130
2025-26	4,929,256	215,572	5,144,828

Horizon scan

- The new restructured Department of Local Government, Industry Regulation and Safety will continue to provide services to both Shires in 2025-26.
- Following the commencement of relevant provisions in the Local Government Amendment Act 2024 (WA)(CI)(CKI), the new independent Local Government Inspector will monitor the conduct of council members and compliance with the Act.

Graph 9: Local Government Financial Assistance Grants over five years



Racing, Gaming and Liquor

Services

DLGSC supports the development of liquor and gaming industries within the IOT through the provision of industry advice and licensing services, including compliance audits and the inspection of liquor licensed premises.

Highlights and activities

In 2024-2025, Racing, Gaming and Liquor:

- Collected annual liquor returns from liquor licenses
- Calculated and collected quarterly liquor licence fees
- Processed six applications to alter/redefine licensed premises or vary liquor licences
- Undertook compliance inspections on CI and CKI
- Reviewed delegations issued by the Director of Liquor Licensing
- Published revised policies of the Director of Liquor Licensing.

Horizon Scan

The Liquor Control Amendment Bill 2025, which amends the Liquor Control Act 1988 (WA) (CI) (CKI), was introduced into the Legislative Assembly on 26 June 2025. This Bill includes changes such as:

- increasing trading hours on Good Friday, ANZAC Day and Christmas Day to standard hospitality trading hours
- allowing use of digital forms of identification
- transferring the review and disciplinary powers of the Liquor Commission to the State Administrative Tribunal
- significantly increasing penalties for the sale of alcohol by unlicensed people.

A second phase of reform of the Liquor Control Act 1988 (WA) (CI) (CKI) is in the final stages of policy development, focusing on restrictions on certain licence types and allowing for greater creativity in the business models which can receive a liquor licence. Once the review of the consultation process has been finalised, work will commence on preparing the draft legislation.

Department of Planning, Lands and Heritage

The Department of Planning, Lands and Heritage (DPLH) brings all land use and heritage responsibilities under the one umbrella to shape the future of WA's cities, regions and towns. DPLH is responsible for state-level land use planning and management, and oversight of Aboriginal cultural heritage and built heritage matters. Further information is available at www.wa.gov.au/organisation/departments-and-agencies/departments/departments-of-planning-lands-and-heritage.

Land Use Planning

Services

Provides expertise in land use planning and in the administration of planning legislation. Supports the WA Planning Commission (WAPC) and provides professional and technical expertise, services and resources to implement decisions relating to the planning and development of the IOT communities.

Highlights and activities

In 2024-25, Land Use Planning:

- provided support to the WAPC to enable determination of a subdivision application for CI
- undertook the CKI Coastal Hazard Risk Management and Adaptation Plan (CHRMAP) project
- provided professional and technical planning services, resources, and advice to CI local government regarding the review of its local planning strategy and local planning scheme.

Horizon scan

In 2025-26, Land Use Planning will:

- continue to collaborate with stakeholders to progress the delivery of the CHRMAP project and a review of the CKI local planning scheme, and preparation of a new local planning strategy; and
- collaborate with CI local government to progress the preparation of a revised local planning strategy and local planning scheme.

Land Use Management

Services

Land Use Management provides expertise in Crown land administration to the Australian Government and prepares, executes and lodges documentation to enact land transactions.

Highlights and activities

In 2024-25, Land Use Management:

- delivered advice and assistance in the disposition and management of Crown land in the IOT. This work assisted public infrastructure and development needs and administrative services to provide support to Crown land allocation decisions of the Australian Government.
- Provided land tenure assistance for several key projects and developments over Crown land within the IOT, including:
 - construction of a telecommunications facility at CI Airport as part of the Regional Connectivity Program

- the proposed Google telecommunications facility and cable landing station to support two new Indo-Pacific subsea cables.
- Assisted with mapping, stakeholder referrals and land valuations.
- Provided advice on surveys, land tenure deeds and associated processes related to Crown land dispositions.

Horizon scan

Land Use Management will continue to provide land tenure services to the IOT on behalf of the Australian Government.

Heritage

Services

Heritage Services provides expertise in the protection, management and conservation of historic heritage within the IOT.

Highlights and activities

In 2024-25, Heritage Services:

- provided ongoing heritage advice and resources to the Shire of CI regarding implementation of its local heritage survey and local heritage list
- facilitated meetings with stakeholders to explore consideration of heritage matters on CKI as part of the forecast delivery of its local planning scheme in 2025-26
- in collaboration with the Shire of CI, participated in stakeholder meetings and provided heritage advice on the Shire's local planning strategy.

Horizon scan

In 2025-26, DPLH Heritage Services will:

- increase direct engagement with the Shire of CI to progress finalisation of its local heritage survey and heritage list
- progress an upload of updated heritage data onto the online heritage database inherit
- review heritage conservation provisions in local government planning strategies and other planning documents
- visit the IOT to inspect local heritage places to gain a better understanding of heritage opportunities and challenges

Department of Primary Industries and Regional Development

The Department of Primary Industries and Regional Development (DPIRD) is responsible for regulating and advancing agriculture, food industry, and aquatic resources while also building vibrant regional communities with flourishing economies. Further information is available at www.dpird.wa.gov.au

Sustainability and Biosecurity

Services

Sustainability and Biosecurity provides policy advice, agricultural development services, horticultural development services, animal welfare, biosecurity services and pest and disease information services.

Highlights and activities

In 2024-25, Sustainability and Biosecurity:

- Conducted a survey across all sites on CI previously infested by parthenium weed. No plants were detected and, on most sites, parthenium is considered to be eradicated. One site was treated with Sulfometuron Methyl to prevent further germination.
- Conducted three surveys for Siam weed across 87 sites at CKI. Controlled 494 Siam weed plants, most of which were on WI, with only three plants detected on HI for the second consecutive year.
- Assessed the presence and activity levels of exotic ant species at several locations across CKI (e.g., port areas, playgrounds, oval, and applied ant bait granules to target declared pest ant species.
- Trialled two sampling techniques to assess ant species diversity, including use of different lures to trap ants and hand-sampling in areas with high likelihood of ant activity.
- Destroyed at least 1,352 Macao Paper Wasp nests.
- Conducted trials to test the effectiveness of alternative control techniques and methodologies including:
 - application of fipronil dust using two different techniques: ‘Trojan horse’ and ‘Trap-treat-release’
 - topical application of diatomaceous earth applied to nests
 - use of electrostatic magnetite-based powder to improve adhesiveness of control agents
 - pheromone traps to capture queen wasps.
- Collaborated with CKI Shire rangers on the review and development of Standard Operating Procedures (SOPs) for Macao Paper Wasp control activities.
- Led an intensive stakeholder engagement initiative as part of the Bolstering Biosecurity project, involving more than 100 participants from 32 organisations across government and industry sectors, to:
 - raise awareness of the current and future environmental, economic and social impacts of key pest and weed species in the IOT region
 - promote a culture of shared responsibility for biosecurity across the IOT and the Australian mainland
 - review existing practices that may hinder effective biosecurity and provide recommendations for improvement.
- Continued to support the employment of one person at the Shire of CKI to undertake Macao Paper Wasp and Siam weed control, data acquisition and support for the research project, upkeep of stings register and communication of the program to the community.



Image: Three different lures used to trap ants – maple syrup, sausage and Vanquish Pro

Horizon scan

In 2025-26, Sustainability and Biosecurity will:

- Continue to support the employment of one person at the Shire of CKI.
- Analyse various insects collected for potential biosecurity risk, including but not limited to psyllids, ants, scales, beetles, flies and earwigs.

Aquatic Pest Biosecurity

Services

Aquatic Pest Biosecurity (APB) designs and implements marine biosecurity surveillance programs for the detection of marine pest species in the IOT aligning with the WA Prevention list for introduced marine pests and the National Priority Marine Pest List.

Highlights and activities

In 2024-25, APB:

- Conducted marine biosecurity surveillance surveys at the Ports of CI and CKI and surrounding areas and analysed specimens collected. No introduced marine pests were detected in either location.
- While on CI, APB opportunistically investigated a Fish Aggregation Device (FAD), found adrift nearby from an unknown source. No evidence of introduced marine pest species was found but several known species that are rarely observed in the region were identified, including the first record for CI of two crab species: *Charybdis helleri* and *Thalamita gatavakensis*.



Images (left to right) Fish Attracting Device intercepted and inspected, collection of crab species and diver inspecting a Direction Island pylon

Horizon scan

- APB intends to continue marine biosecurity surveillance surveys in the IOT, but changes to operation of the program may be needed to ensure compliance with revised DPIRD diving regulations which now require a minimum of four staff to conduct all diving activities. Both CI and CKI remain a high priority for marine biosecurity surveillance due to their unique and high-value ecosystems.
- Continue discussions with Parks Australia regarding strategic collaboration on marine pest surveillance.

Regional Development

Services

Regional Development supports the operation of Community Resource Centres (CRCs), which are locally owned and managed organisations that provide a wide array of information, community-based services and activities. It also delivers the Territories Price Index (TPI), which analyses the cost of a basket of goods for a person living in the IOT compared to a person living in Perth to identify and calculate cost-of-living differentials.

Highlights and activities

Highlights and activities

- CRCs on CI and CKI were open a minimum of 25 hours per week, provided computers for community use, access to government information and referral services for local providers and hosted community education, social and business activities.
- The CKI CRC opened an additional location on HI to extend CRC services to the general community and visitors. CKI CRC secured Regional Traineeship Grant funding to assist in the employment of a trainee at the CRC.
- Worked with the CI CRC to increase its profile and services. The CI CRC continued to operate the CI Op Shop, where items are refurbished for resale to the community.
- Supported both CRCs to achieve agreed outcomes and provided regular phone, video conferencing and email support.
- Supported the coordinator of the CKI CRC to attend the CRC new-coordinators workshop in Perth.
- The CKI CRC produced The Atoll, a regular community information newsletter and published a community directory.
- The CI CRC maintained an online register of local service providers, businesses and government agencies
- A DPIRD representative visited both CRCs, conducting service delivery reviews, meeting with stakeholders and participated in the opening of the new HI CRC.
- Finalised a review and adjusted the methodology for the Regional Price Index and Territories Price Index, in consultation with the Australian Government. The adjustments will provide more robust data and updated weightings for the different group indices in alignment with the Australian Bureau of Statistics' Consumer Price Index.
- Contracted price collectors to gather prices at both CI and CKI locations to inform the preparation of the 2025 Territories Price Index.



Image: Opening of Home Island, CKI CRC

Horizon scan

- In 2025-26, DPIRD will continue to work closely with both CRCs to determine if additional support is required to improve and enhance services.
- Support the CI CRC with employment and support of a trainee, should a traineeship application be submitted.
- Finalise the 2025 Territories Price Index report.

Department of Training and Workforce Development

The Department of Training and Workforce Development (DTWD) manages and coordinates Western Australia's vocational education and training (VET) sector. It engages with industry, community and training service providers and provides advice on VET and related training services. Further information is available at www.wa.gov.au/organisation/department-of-training-and-workforce-development.

Services

DTWD provides advice, assistance and support on VET matters and related training services. This includes the management of training contracts for apprentices and trainees, and group training arrangements.

Highlights and activities

In 2024-25, DTWD

- Provided advice to Indian Ocean Group Training Association (IOGTA) and other IOT stakeholders on VET policies and reforms, including both national and state programs.
- Administered apprentices and trainees from the IOT employed under Training Contracts in accordance with the Vocational Education and Training Act 1996 (WA)(CI)(CKI) and Regulations.
- Registered seven trade apprentice commencements (six on CI and one on CKI) in Engineering Tradesperson Electrical, Plumbing and Gas fitting (three), Electrical Mechanic, Automotive Electrician, and Electrical Appliance Service using the DTWD training records system.
- Registered 23 trainee commencements (16 on CI and seven on CKI) in Maritime Operations Coxswain, Dental Assisting, Business, Government, Employment Services, Leadership and Management, and Human Resources.
- Provided support and advice to employers and apprentices and trainees in training. This includes dispute resolution, variation, suspension and cancellation of Training Contracts as required.
- Issued Trade Certificates to six apprentices who completed their apprenticeships in 2024-25 and actioned 16 traineeship completions.
- Assessed eligibility and processed payment claims for IOT employers under the WA Employer Incentive Scheme.
- Provided information on the WA Group Training Program (WAGTP) and paid the achieved level of WAGTP funding to IOGTA for support services to their apprentices and trainees.
- Advised and supported IOGTA in relation to its role as a registered group training organisation to assist in meeting its obligations under the national group training standards.
- Delivered the Career Taster program in CKI. The program aims to inspire secondary school students to become career curious about further study opportunities and potential careers. The Career Taster program attracted student participation in a series of activities designed to explore the occupational fields of Building and Construction, Hospitality and Food Services, Science and Environment, and Events industries. The practical activities, combined with insights from industry professionals, enriched students' understanding of potential career pathways.

Horizon scan

In 2025-26, the occupational industries for the delivery of the Career Taster program in CI will be considered in consultation with local stakeholders.

Department of Transport and Major Infrastructure

The Department of Transport (DOT) leads the development of safe, integrated and efficient transport systems in WA. DOT collaborates with other government agencies, private organisations, industry partners and the community to deliver safe and sustainable transport solutions. DOT develop strategic plans, policy and provide services for coastal infrastructure, marine safety, on-demand transport, and driver and vehicle services. More information is available at www.transport.wa.gov.au

Services

The DOT provides advice, assistance and support on transport issues including driver and vehicle licensing, vehicle safety standards, marine safety, on-demand transport, transport planning, aviation, freight and active transport.

Highlights and activities

During 2024-25, DTMI:

- Conducted coastal hazard risk assessments on CKI to assess storm damage.
- Provided technical support for the draft CKI Coastal Hazard Risk Management and Adaptation Plan (CHRMAP) and attended community consultation sessions to assist with questions raised.
- Worked towards strengthening vehicle safety compliance and completed a full asset replacement at the Motor Vehicle Registries (MVR).
- Provided training to support MVR Staff, including Heavy vehicle Authorised Vehicle Examiner (AVE) training resulting in two Heavy Vehicle Examiners qualifying for Authorisation, improving capacity to service the Islands vehicle fleet.
- Undertook a comprehensive revision of driver and vehicle forms to bring them up-to-date with WA and support improved operational efficiency.
- Published educational notices to inform IOT residents of legislative changes under “Tom’s Law”, specifically regarding new passenger restrictions for red P-plate drivers.

Horizon scan

- Update and align traffic infringement notices for both IOT to include revised client payment options.
- Make available a range of optional plate types to IOT residents for the first time.
- Commence a revised planning process for licensing IT infrastructure to future proof and align with WA’s large-scale redevelopment.
- Review and consider the impact and implementation of reforms as they emerge from WA’s review of e-rideables.

Department of Water and Environmental Regulation

Services

The Department of Water and Environmental Regulation (DWER), supports WA's community, economy and environment by managing and regulating the state's environment and water resources DWER supports the Environmental Protection Authority (EPA) in conducting environmental impact assessments and developing policies to protect the environment. Further information is available at

<https://www.wa.gov.au/organisation/department-of-water-and-environmental-regulation>

Highlights and activities

In 2024-25, DWER:

- Assessed three Works Approval applications for activities regulated under the provisions of the Environmental Protection Act 1986 (WA)(CI)(CKI).
- Undertook a feasibility assessment for the potential introduction of the WA Container Deposit Scheme to the IOT.
- Engaged with the CI and CKI community, schools and Shires on issues related to waste and litter reduction/avoidance/reuse/recycling and waste management in the IOT, including delivering the 'Working with Waste' education program in IOT schools.
- Commenced a water quality monitoring program of the CKI lagoon in conjunction with Parks Australia.
- Undertook a Plan for Plastics compliance focused on raising awareness of alternatives to single-use plastic and reducing the use of plastics and established a Drink Tap Water Project to reduce the amount of single use water bottles being imported to the IOT.
- Supported IOT shires in delivery of the IOT Marine Debris Project.
- Continued to liaise with relevant parties on the planning and delivery of key projects including the CKI Coastal Hazard Risk Management and Adaption Plan (CHRMAP) and IOT Waste and Resource Recovery Strategy.
- Continued to work with the Shire of CKI on the drafting of a new waste management local law for CKI which will authorise the Shire to regulate waste management collection and supporting systems.
- Completed an assessment of the IOT major hazards/hydrocarbon facilities including ports and airports to inform controls to manage pollution incidents.
- Completed a review of the IOT Pollution Response Capability Assessment 2025 and provided a desktop exercise for the CKI Emergency Management Committee (EMC) to understand the EMC's capability to respond to a pollution incident.
- Provided training, in partnership with DFES to CKI AFP and Volunteer Fire Brigade, to support their ability in responding to a pollution incident
- Provided 24-hour pollution response and complaints management through the Environment Watch Hotline.
- Completed a Drinking Water Source Protection Report and provided advice to the Australian Government on community consultation requirements for the potential Proclamation of the IOT water sources which would provide a regulatory framework to protect, allocate and licence groundwater use.
- Installed Island groundwater telemetry equipment into seven pumping wells at CKI to measure the standing ground water level and conductivity and installed loggers into CKI Home Island galleries to monitor flood and sea level rise impacts on the water table.
- The EPA received no scheme or scheme amendments referrals, appeals or requests for information.

Case Study – water quality monitoring for CKI lagoon

From 8 - 15 November 2024, DWER Aquatic Science Branch scientists visited CKI to scope a water quality monitoring program for the lagoon. Much of the water in the lagoon and more than 460,000 square kilometres surrounding the islands were recently declared a Marine Park, which makes it one of the largest protected marine sanctuaries in the world.

Water quality has declined in the lagoon over the past 20 years, with increased turbidity and episodes of low dissolved oxygen associated with “die-off” events. The initial assessment by DWER scientists provided baseline information on lagoon conditions as a first step towards developing a long-term assessment to inform how the islands are managed into the future.

As part of the visit, DWER met with CKI stakeholders including Cocos Marine Care, the Shire of CKI, CKI Port Authority managed by the Linx Cargo Care Group and a group of Home Island seniors. Discussions were held around water quality concerns and the early plans for a collaborative water quality monitoring program with Parks Australia.

DWER representatives also had informal discussions with CKI residents and visiting scientists. Issues raised included reduced ecological health of the lagoon including the loss of seagrass, declining health of the local turtle populations, loss of coral cover, reports of increased algae and ongoing tourism and fishing pressure from visitors. Issues of erosion and increasing water levels, which had recently breached the seawalls and sandbags were also raised.

Following this initial work, DWER again visited CKI in June 2025 to undertake water quality sampling in line with the agreed plan and in collaboration with Parks Australia, collecting 90 water samples from more than 20 sites across the lagoon.



Image: DWER scientist taking water quality samples from the lagoon

Horizon scan

In 2025-26, DWER will continue to provide quality services to the IOT including:

- drafting a Water Management Report for CKI as a key recommendation of the CHRMAP to better understand climate change impacts
- developing an education program that engages the CKI youth to better understand and provide the opportunity to participate in the science that will assist in planning adaptations to assist with living in an environment challenged by climate change
- establishing water monitoring and management objectives.



Image: DWER staff pump testing the HB3 water gallery

Equal Opportunity Commission

The Equal Opportunity Commission (EOC) is responsible for the administration of the Equal Opportunity Act 1984 (the Act). Further information is available at <https://www.wa.gov.au/organisation/equal-opportunity-commission>

Services

The EOC provides information and advice regarding equal opportunity and human rights issues and investigates, and endeavours to conciliate, complaints under the Equal Opportunity Act 1984 (WA)(CI)(CKI).

Highlights and activities

In 2024-25, EOC:

- Visited the IOT to deliver engagement activities and education sessions on CI an CKI, including Information Forums and Complaint Clinics, meetings with organisations and community groups and private enquiry appointments. Twenty-three meetings were held across both communities.
- Provided publications about rights and responsibilities under the Equal Opportunity Act 1984 (WA)(CI)(CKI) to employees, employers, service providers and the wider public.
- Provided advice to individuals on alleged discrimination matters, both on-island and by telephone.
- Received no formal complaints.

Horizon scan

- Following a review of the Equal Opportunity Act 1984 by the Law Reform Commission of Western Australia, a Bill to legislate a new Equal Opportunity Act is yet to come before the WA Parliament.
- During the 2025-26 financial year, the EOC will:
- continue to provide mainland office, email, and telephone enquiry services to inform IOT community members of their rights and responsibilities and to provide an avenue for complaints
- in consideration of the ongoing drafting of the Equal Opportunity Bill, review its obligations to the IOT with a view to ensuring that arrangements and strategies are in place support the most efficient and productive provision of services.

Health and Disability Services Complaints Office

The Health and Disability Services Complaints Office (HaDSCO) is an independent Statutory Authority that manages complaints about health, disability, and mental health services for community. HaDSCO also deals with complaints and undertakes investigations under the jurisdiction for unregistered health practitioners and the code of conduct for certain health care workers. Further information is available at www.hadsco.wa.gov.au

Services

HaDSCO manages complaints about health, disability, and mental health services for the IOT communities. HaDSCO services include assessment, conciliation, negotiated settlement and investigation of complaints plus education and training in the prevention and resolution of complaints.

Highlights and activities

In 2024-25, there were no IOT complaints received.

Horizon scan

- In 2025-26, HaDSCO will continue to provide services through email and telephone support, as well as online resources and access to lodge complaints.
- HaDSCO will visit the IOT in 2025-26 to engage with community members, improve awareness and facilitate understanding of HaDSCO services.

Table 9: HaDSCO complaints lodged from the IOT

Financial Year	No of complaints
2021-22	3
2022-23	1
2023-24	3
2024-25	0

Insurance Commission of Western Australia

Under the arrangement, ICWA manages all claims for personal injury, including nominal defendant claims, resulting from motor vehicle crashes involving unidentified or unlicensed vehicles in the IOT. More information is available at www.icwa.wa.gov.au

Services

The Insurance Commission of WA (ICWA) provides funds management, expert advice and claims handling services in relation to the operations of the compulsory third party (CTP) and no-fault motor vehicle catastrophic injuries support scheme (CIS) in the IOT.

Highlights and activities

- In 2024-25, there was one CTP claim. The CTP claim was processed and closed during the same financial year.

Horizon scan

- From 1 July 2024, the CIS scheme also provides treatment, care and support for workers catastrophically injured in workplace accidents through enactment of the Workers Compensation and Injury Management Act 2023 (WA) (CI) (CKI) and consequential amendments to the Motor Vehicle and Workplace Accidents (Catastrophic Injuries) Act 2016 (WA)(CI)(CKI).
- Eligible workers catastrophically injured in workplace accidents on or after 1 July 2024 are able to participate in the CIS Scheme.

Legal Aid Western Australia

Legal Aid WA (LAWA) is the public face of the Legal Aid Commission of Western Australia. LAWA is the largest provider of legal aid services in WA, with some 540 lawyers and support staff across 11 offices in WA and the IOT. LAWA maintains an office on CI, which is staffed three days per week by an administration supervisor and a managing solicitor travels to CI and CKI throughout the year. When a solicitor is not on island, support for IOT residents is available via email, telephone and video conferencing. More information at www.legalaid.wa.gov.au

Services

LAWA provides services including court representation, community legal education, personal advice sessions, referrals, stakeholder engagement and general advocacy to ensure access to justice for the communities of the IOT.

Highlights and activities

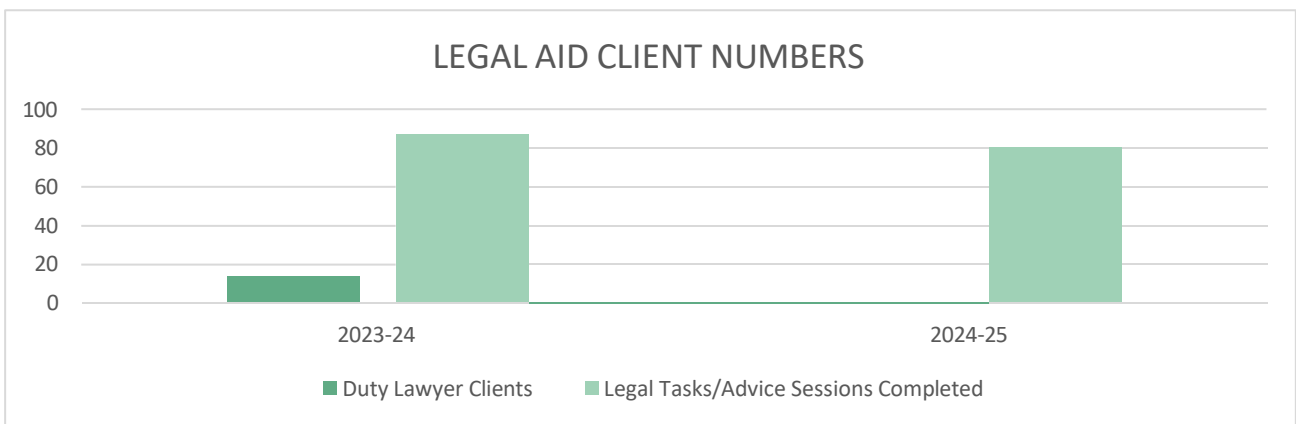
In 2024-25, LAWA:

- Provided an in-person duty lawyer service at all four sittings of the CI Magistrates Court, with eight clients represented. The CKI Magistrates Court did not have a hearing in 2024-25.
- Provided 81 individual legal advice sessions and legal tasks to IOT residents split between family law, civil law, and criminal law enquiries.
- Conducted more than 40 legal education community sessions and stakeholder engagements.
- In response to an identified need for child protection and safety education on CKI, developed a series of culturally appropriate learning tools specifically designed for children on CKI. This included audio-visual productions and a board game based on understanding Australian rules, rights and responsibilities.
- Education lawyers visited CKI on three occasions to introduce the learning program to teachers, education assistants and students at the CKI District High School.
- Maintained its strong ties with the CI District High School, including the visiting magistrate attending the school and an information breakfast with the graduating Year 12 students.
- As an art project, CI primary school students gave a playful makeover to an old LAWA sign which is now a feature in the reception area at the LAWA CI office.
- Conducted a community education session regarding elder abuse, online safety and how to avoid scams for senior citizens on CI in conjunction with the Australian Federal Police and community health workers.
- Brought two pro bono private practitioners, each with a specific legal specialty, to the IOT to deliver community education activities:
 - on CKI, public and workplace sessions were held in relation to employment law, attracting 30 workers
 - on CI, a sausage sizzle as the pro bono lawyer explained property rights, especially regarding strata-titled properties, which attracted 40 residents.
- Continued to publish topical and informative articles about legal issues in The Atoll (on CKI) and The Islander (on CI).



Image: legal aid sign given a makeover by CI primary school students

Graph 10: Legal Aid Client Numbers over two years



Horizon scan

In 2025-26, LAWA will:

- continue to deliver high quality services to the IOT and build strong community relationships
- maintain its focus on child protection and safety issues on CKI with the further development of multi-media resources and the delivery of education sessions on island
- introduce its child protection education program on CI
- bring a “Wills clinic” to the IOT to provide senior citizens on CKI and CI with the opportunity to have free in-person appointments with solicitors, aided by interpreters when required. A client can give instructions so a will can be drafted, confirmed, witnessed and signed while the solicitors are on island.

Main Roads Western Australia

Main Roads WA (MRWA) is responsible for WA's road network. MRWA works to ensure roads meet the needs of the community, industry and stakeholders. MRWA strives to provide safe, reliable roads, bridges and paths in WA. Further information is available at www.mainroads.wa.gov.au

Services

MRWA provides advice on road funding and support to the local governments on road assets that may include programming, maintenance, plant and equipment, and traffic management.

Highlights and activities

In 2024-25, MRWA:

- visited CI in March 2025 to undertake video surveys and update condition ratings for part of the road network and to upcoming changes to area speed zone signs
- collaborated with key stakeholders by attending regular meetings in person and online
- continued to correspond with CI and CKI local governments to provide technical advice
- continued to provide technical advice to SoCI and SoCKI.

Horizon scan

In 2025-26, MRWA will:

- continue to provide advice and support on any Sydney Highway upgrade works which form part of the Defence CKI airfield upgrade project
- continue to assist with the development of unsealed road technologies, including undertaking a pavement investigation
- assist with the development of generic traffic management for CKI
- finalise the install of area speed zones across CI
- assist in the development of an initial business case for the relocation of Sydney Highway on CKI in line with CHRMAP recommendations
- continue supporting local governments in the IOT.

Office of the Information Commissioner WA

The Information Commissioner provides independent merit review of decisions made by WA Government agencies and IOT local governments on access applications and requests to amend personal information under the Freedom of Information Act 1992. More information at www.oic.wa.gov.au.

Services

The Office of the Information Commissioner (OIC) assists IOT local government and community members to understand rights and obligations under freedom of information (FOI) services

Highlights and activities

In 2024-25, OIC:

- visited the IOT to engage with community members, IOT local governments and agencies providing services that contributed to a better understanding of rights and obligations under the FOI Act.
- received one enquiry and no formal requests for external review.

Horizon scan

The Information Commissioner Act 2024 (WA)(CI)(CKI) (the IC Act) will come into effect on 1 July 2025. The Act will abolish the current OIC (established under the Freedom of Information Act 1992) and replace it with a new entity with the same name.

The IC Act also establishes the offices of the Information Commissioner, Information Access Deputy Commissioner and Privacy Deputy Commissioner who, together their respective Commissioners, will oversee FOI and privacy matters in WA.

In 2025-26, the OIC will:

- continue to provide mainland office, email and telephone enquiry services to inform IOT community members of their relevant FOI services, and accept applications for external reviews.
- refresh its publications about information access rights to improve awareness and reflect the OIC's new role.
- engage with the Australian Government regarding any jurisdiction under the Privacy and Responsible Information Sharing Act 2024 (WA)(CI)(CKI) in relation to the IOT.

Parliamentary commissioner for Administrative Investigations (Ombudsman Western Australia)

The Parliamentary Commissioner for Administrative Investigations (Ombudsman) investigates and resolves complaints about the administrative decision making and practices of WA Government departments and authorities, local governments and universities. More information is at www.ombudsman.wa.gov.au

Services

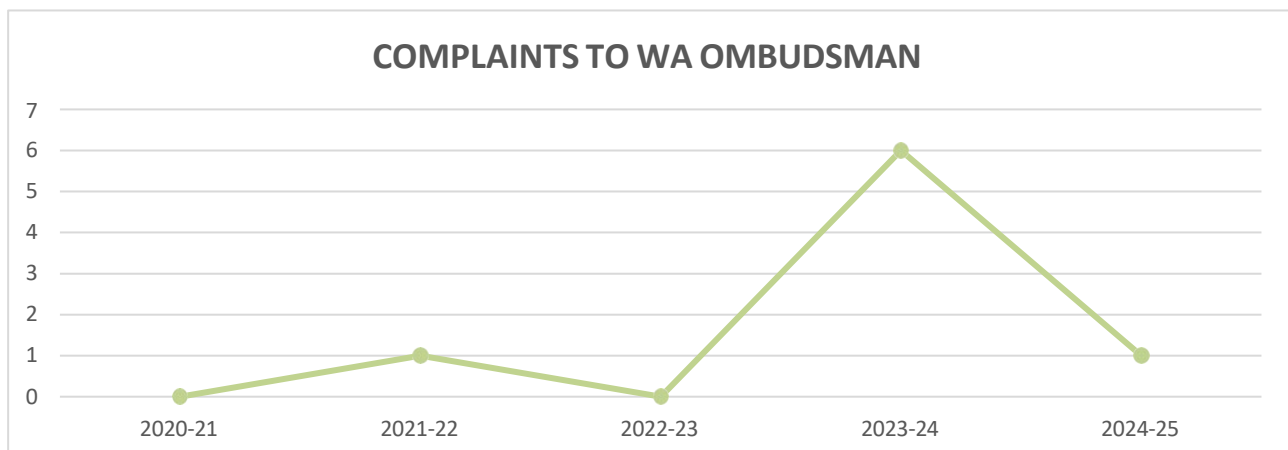
The Ombudsman is an independent officer who investigates and resolves complaints about WA agencies, authorities delivering services in the IOT and the IOT local governments. The Ombudsman has a key role in supporting lawful, reasonable, fair and accountable decision making and practices by WA public authorities in the IOT and by IOT local government authorities.

Highlights and activities

In 2024-25, the Ombudsman:

- received one complaint relating to the IOT
- continued to provide online, email and toll-free telephone support to IOT and fulfilled all functions in receiving and processing complaints
- provided information on how to make a complaint to the Ombudsman in 18 languages, including local languages, in print and audio formats
- provided access to the Translating and Interpreting Service if people need an interpreter and the National Relay Service if they have a hearing or speech impairment.

Graph 11: Complaints to WA Ombudsman over five years



Horizon scan

In 2025-26, the Ombudsman's office will:

- visit the IOT to engage with the local community to raise awareness of its role and speak to the community about any concerns with which it may assist
- undertake research and engagement with stakeholders in relation to its functions to review certain deaths and the Reportable Conduct Scheme
- continue to provide independent and timely complaint resolution and enquiry services and to maintain strong relationships with public authorities and communities in the IOT.

Salaries and Allowances Tribunal

The Salaries and Allowances Tribunal (SAT) is established pursuant to section 5 of the Salaries and Allowances Act 1975 (WA) (CI) (CKI). The SAT sets remuneration for offices such as the Governor, Members of Parliament, judicial officers, senior public offices and Chief Executive Officers (CEOs) of Government Trading Enterprises. Further information is available at www.wa.gov.au/organisation/salaries-and-allowances-tribunal

Services

The SAT is an independent statutory authority that, on behalf of the Australian Government, determines the remuneration to be paid to the Territories' local government chief executive officers and the fees, expenses, and allowances provided to elected members.

On an annual basis, the SAT inquires into, and determines the amount of, or the minimum and maximum amounts of:

- remuneration, to be paid or provided to CEOs of local governments
- fees to be paid or provided to elected council members for attendance at meetings
- expenses to be reimbursed to elected council members
- allowances to be paid to elected council members and CEOs of local governments.

Highlights and activities

In 2024-25, SAT finalised the annual Local Government CEO and Elected Member remuneration inquiry which set the remuneration to be payable to the CEO and elected members of the Shires of CI and CKI for 2025-26.

Horizon scan

In 2025-26, SAT will again conduct the annual inquiry for Local Government CEO and Elected Members remuneration and will issue a determination for 2026-27 no later than 3 April 2026.

State Library of Western Australia

The State Library of Western Australia (SLWA) treasures WA stories and builds, preserves and shares physical and digital collections that reflect the State's rich heritage, diversity and history. More information is available at www.slwa.gov.au

Services

The libraries on CI and CKI operate with stock provided by the SLWA. SLWA preserves the documentary heritage of the IOT, provides a collection of books and other materials, provides relevant consultancy and advisory services, and training for CI and CKI librarians. SLWA supports the development of literacy in children providing them with greater potential to grow learn and develop. Under agreements with the CI and CKI local governments, library staff, library accommodation, equipment and other infrastructure, plus book exchanges from the IOT to Perth is provided.

Highlights and activities

In 2024-25, SLWA:

- exchanged library materials sent to the IOT libraries regularly throughout the year with the three IOT libraries receiving 2,937 items in multiple languages
- enabled free access to the State-wide electronic resources, including ebooks, eaudiobooks, emagazines, streaming films, videos and music, comics and TV shows
- visited the IOT to provide face-to-face support and training to IOT library staff
- supported IOT library staff via an online platform, email and phone
- provided Better Beginnings family literacy program reading packs to all parents with a baby, a reading pack for toddlers and a reading pack for kindergarten children.



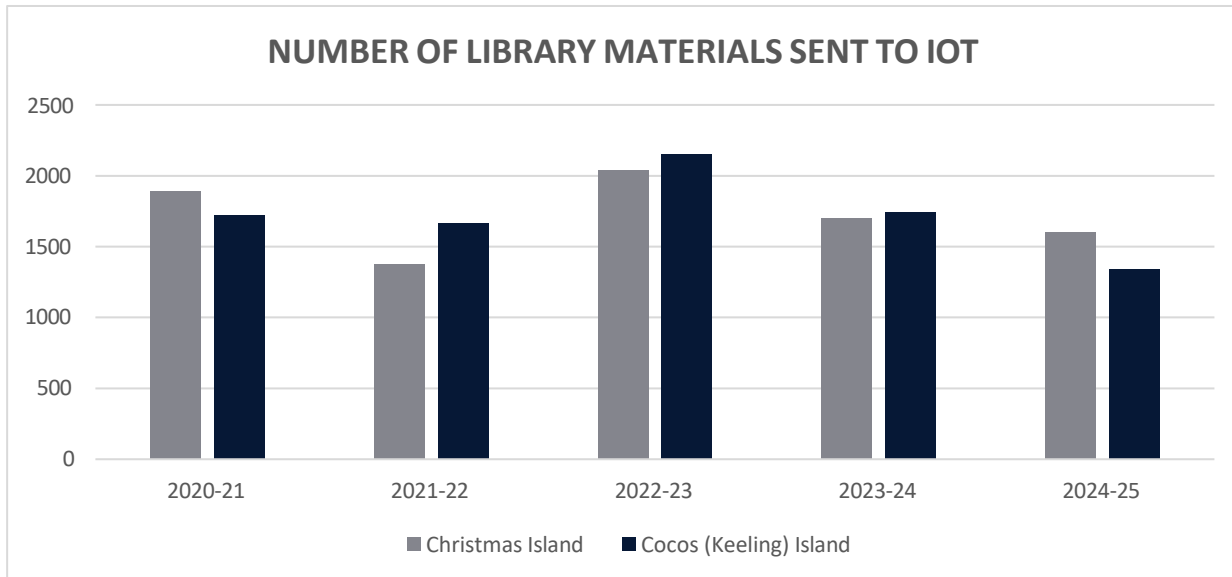
Images (left to right): CKI West island library, CKI Home library, CI library

Table 10: Better Beginnings reading packs delivered to IOT parents or kindergarten students

Financial year	Christmas Island	Cocos (Keeling) Island
2020-21	43	36
2021-22	37	37
2022-23	112	21

Financial year	Christmas Island	Cocos (Keeling) Island
2023-24	50	14
2024-25	185	115

Graph 12: Number of library materials sent to IOT libraries



Horizon scan

In 2025-26, SLWA will:

- enable IOT public library members to have the same level of access to online materials as for all WA public library members
- continue to provide support, training and advice to IOT library staff, including training on the Better Beginnings program
- continue to provide Better Beginnings program materials to support early literacy in the IOTs.

Water Corporation

The Water Corporation is the principal supplier of water, wastewater and drainage services in WA to homes, businesses and farms. Further information is available at www.watercorporation.com.au

Services

The Water Corporation supports the administration and management of water and wastewater services to the IOT community. It also generates and distributes electricity to the CKI community.

Highlights and activities

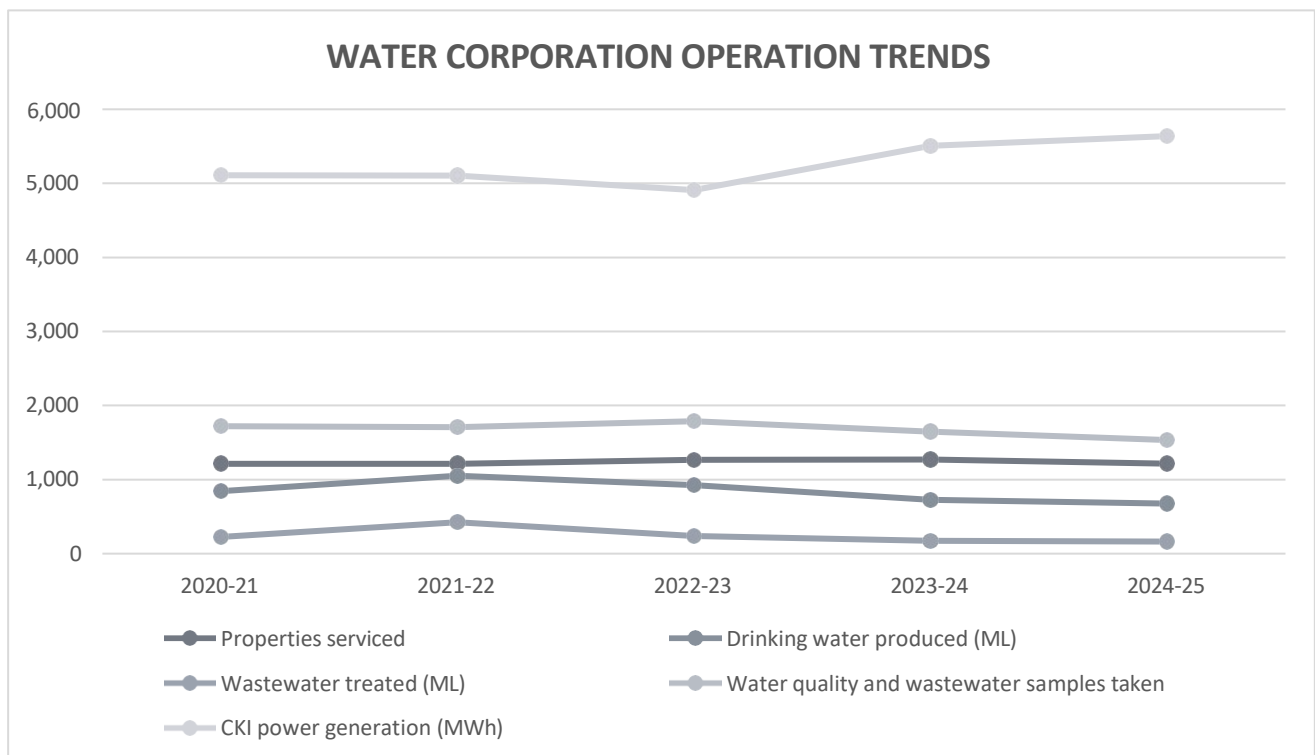
In 2024-25, Water Corporation:

- supplied services to 1,215 properties, with 676 megalitres of drinking water produced, 163 megalitres of wastewater treated and 1,534 water and wastewater quality samples taken to ensure water quality standards were effectively maintained;
- enabled the production of 5,638 MWh of energy across CKI and reviewed key assets support operations during critical events, incidents and planned power outages;
- provided local employment opportunities, including a third year apprentice on CKI and work experience students, and delivered a range of staff training and wellness, fitness for work and mental health initiatives;
- provided technical advice and supported IOT staff by providing backfill and specialist teams from Perth as required;
- completed a high number of external regulatory audits including by Worksafe, Comcare, DMIRS and DWER inspections of IOT assets, with no non-conformances identified;
- delivered school education programs in collaboration with DWER to promote the importance of protecting community drinking water sources;
- worked with IOT customers and IOTA to establish and expand access and use of online management resources for customer accounts and tenants;
- delivered a range of asset improvement projects and programs across both CI and CKI and completed the five-yearly marine monitoring survey on CKI;
- worked closely with DITRDCSA to support the Defence Airfield Upgrade Project while ensuring public water supply needs are prioritised;
- managed a range of capital works projects including:
 - completed replacement of 350m of the CI Kampong sewer pressure main
 - commencement of stage 2 of the Summit to Drumsite water main replacement project
 - progressed Jane-up Well improvements on CI with the installation of a new switchboard, and design of well headworks
 - completed the CKI West Island marine outfall to improve discharge angle in readiness for future SWRO Plant post treatment brine disposal;
- provided customer service to IOT customers for all faults, technical enquires, billing and accounts, with 311 customer contacts via web, phone or email.

Table 11: Water Corporation Snapshot over five years

Operations snapshot	2020-21	2021-22	2022-23	2023-24	2024-25
Properties Served	1,213	1,213	1,269	1,271	1,215
Drinking water produced (ML)	842	1,052	924	728	676
Wastewater treated (ML)	225	424	240	175	163
Water quality and wastewater samples taken	1,720	1,709	1,788	1,649	1,534
CKI power generation (MWh)	5,109	5,106	4,909	5,507	5,638

Graph 13: Water Corporation operations trends snapshot



Horizon scan

In 2025-26 Water Corporation will:

- continue to provide high quality water and wastewater services to the IOT, as well as delivering power to CKI;
- finalise capital works to upgrade the Jane-up Well infrastructure on CI;
- continue to progress other capital works projects including upgrades to the CKI West Island wastewater treatment plant;
- support DITRDSCA to, in collaboration with Defence, progress delivery of the new CKI West Island seawater reverse osmosis plant (SWRO);
- focus on debt management and reduction in unpaid accounts;
- support DITRDSCA's application for a Water Services Operating Licence;
- collaborate with DITRDSCA and DWER on the implementation of the water reserves and protection of public drinking water supplies for CI and CKI.

Western Australian Electoral Commission

(Annual report not provided by the time of publication)

Western Australian Land Information Authority (Landgate)

The WA Land Information Authority (Landgate) is WA's land information authority, providing information about land and its ownership, use, location, and management which is vital to WA's economic, social and environmental development. Landgate is governed by the Land Information Authority Act 2006, which is reviewed every five years. More information is available at www.landgate.wa.gov.au

Services

Landgate delivers land information services, including the registration of titles, location and cadastral information, market services including valuations, stamp duty assessments, rating and valuation rolls and asset valuations.

Table 12: Titles Registered in 2024-25

Titles Registered	CI	CKI
Certificate of Crown Land Title (CLT)	274	82
Certificate of Freehold Title	298	71
Certificate of Freehold Title - Granted to Commonwealth	19	5
Certificate of Title Under the Strata Titles Act	248	3
Certificate of Title Under the Strata Titles Act - Granted to Commonwealth	3	0
Reserves (included in CLT above)	222	75
Documents Processed	64	10

Highlights and activities

In 2024-25, Landgate:

- recorded all registered titles in the IOT.
- completed a State-wide Unimproved Value (UV) general valuation program including 558 UVs for CI and 266 UVs for CKI for land tax purposes.
- valuation Services visited CI and CKI as part of the gross rental value (GRV) general valuation program, with 622 GRV's provided for CI and 255 GRV's for CKI.
- completed nine market valuations and two stamp duty assessment on CKI.
- Geodetic Survey visited CKI to conduct maintenance and preservation of the geodetic network.

Horizon scan

In 2025-26, Landgate will:

- pursue having all paper documents and plans lodged at Landgate electronically via an Electronic Lodgement Network Operator. Currently all documents lodged for land transactions in the IOT are in a paper form and processed manually and to change this requires a range of policy and legislative changes.
- monitor anticipated changes to eConveyancing legislation, including how eConveyancing legislation changes will impact to the IOT.
- Undertake the annual UV general valuation program and provide updated rental valuations to IOTA for its residential property portfolio.
- Geodetic Survey plans to visit the IOT to carry out proposed activities on the geodetic network mark location and validation, tsunami monitoring station levelling, geodetic network observations and routine maintenance.

Table 13: Titles registered over four years

Christmas Island	2021-22	2022-23	2023-24	2024-25
Crown Land	275	275	274	274
Freehold	298	298	298	298
Freehold – Granted to Australian Government	19	19	19	19
Certificate of Title under the Strata Titles Act	248	248	248	248
Strata - Granted to Commonwealth	3	3	3	3
Reserves (including CLT data above)	222	222	222	222
Documents processed	55	61	622	64
Cocos (Keeling) Islands	2021-22	2022-23	2023-24	2024-25
Crown Land	82	82	82	82
Freehold	71	71	71	71
Freehold – Granted to Australian Government	5	5	5	5
Certificate of Title under the Strata Titles Act	3	3	3	3
Strata - Granted to Commonwealth	0	0	0	0
Reserves (including CLT data above)	72	72	75	75
Documents processed	15	9	89	10

Western Australian Museum

The Western Australian Museum is a statutory authority within the DLGSC portfolio, established under the Museum Act 1969. It is a body corporate with perpetual succession and common seal, governed by a board of trustees. More information is available at www.museum.wa.gov.au

Services

The Western Australian Museum (WAM) works in collaboration with IOT communities to preserve and share the Islands' rich cultural heritage and traditional knowledge. WAM provides direction on collection care, exhibition development, museum policy and best-practice standards in museum management, ensuring that cultural assets are protected for future generations.

Highlights and activities

In 2024-25, WAM:

- As part of the CKI Jukong Restoration Project, completed restoration of the Lantar Puteh and Selarang, progressed restoration of the larger Fashion Baru, constructed and installed boat cradles and custom-made covers and scanned the jukongs and 'half-boat' models using 3D imaging.
- Added new items to the Pulau Cocos Museum including the cast end of a Furphy barrel, a 1920s model of the boat Oniro and the return of a significant collection of Cocos Malay craft items that were collected during the 1970s and provided new custom supports for other significant objects.
- Continued to support the Shire of CKI through mentoring and training of the Cultural Heritage Officer.
- Supported the return of professional Oral Historian Dr. Elaine Rabbitt to CKI to continue to capture oral histories and to train the Community Development Coordinator in the process.
- Undertook a whole-of-collection significance assessment at Tai Jin House, CI, where approximately 270 objects are on display.
- Developed a scope of works proposed to restore and revitalise Tai Jin House including optimisation of environmental conditions for the collection on display, conservation assessments, improved conditions for store of collection items and curatorial research to more deeply engage all visitors with the unique history of CI.



Image: Shire carpenters at work on gallery construction - Pulau Cocos Museum

Horizon Scan

In 2025-26, WAM will:

- Deliver two new showcases, interpretation graphics, a conservation assessment and a Disaster Recovery Plan for the Pulu Cocos Museum
- Continue to progress with planning for potential improvements to Tai Jin House on CI including:
 - exhibition content development
 - community consultations
 - conservation assessment
 - digitising relevant collection material
 - improvements to collection storage.



Image: Community Development Coordinator Nadya Adim recoding an oral history with Nek Immania

Western Australia Planning Commission

The WAPC has State-wide responsibility for integrated urban and regional land use planning and development, working in conjunction with State and local government to develop a system, policies and plans for the long-term benefit of the Western Australian community. More information is available at www.planning.wa.gov.au

Services

The Western Australian Planning Commission (WAPC) undertakes its functions in the IOT, as prescribed in the Planning and Development Act 2005 (WA)(CI)(CKI). The WAPC also provides information on land use planning, land development and infrastructure coordination in the IOT.

Highlights and activities

In 2024-25, the WAPC approved one subdivision application on CI and delivered key planning reform initiatives to improve transparency, consistency and efficiency within the IOT planning system, including:

- development of a clearer framework for District Structure Plans in complex areas, including processes to enable environmental and infrastructure considerations to be identified and to inform high level planning.
- publication of new guidance to increase consistency and efficiency of planning processes.
- introduction of new options to support approval of community housing.
- review and refinement of local design review practice.

Horizon Scan

The WAPC will continue to deliver its services to the IOT on an as-required basis.

WorkCover WA

WorkCover provides advice, assistance and education, dispute resolution services, and monitors and enforces compliance with the legislation. More information is available at www.workcover.wa.gov.au

Services

WorkCover WA (WorkCover) administers the Workers' Compensation and Injury Management Act 1981 (WA)(CI)(CKI).

Horizon scan

WorkCover officers visit Christmas Island and Cocos Keeling Islands on alternate years. In 2025-26 WorkCover will:

- Visit CKI to:
 - provide education and information to workers and employers about workers' compensation, injury management obligations and entitlements
 - liaise with medical and other service providers about workers' compensation entitlements, Certificates of Capacity, injury management and return to work activities
 - meet with community groups, local government and individuals to provide information and education regarding workers' compensation
 - undertake compliance investigations as required.