

14/08/2021

**TO: 2021 Regional Telecommunications Review Secretariat**  
**Department of Infrastructure, Transport, Regional Development and Communications**  
**GPO Box 594**  
**CANBERRA ACT 2601**

I live 10 minutes drive from the centre of Hervey Bay, Qld via several roads.

Optus has good signal but Telstra is almost non-existent even with their Cel-Fi-Go booster.

Nbn is fixed wireless. Weather and time of use effects performance.

Many places in Hervey Bay itself have poor signal.

I used to live at Baffle Creek, but my son and partner still do and signal there is almost non-existent too.

I regularly visit a property 10 minutes drive from Tiaro. Optus is non-existent and Telstra very poor too. There is a mobile tower at Tiaro but it isn't even turned on.

Locals drive to find signal spots to make and receive calls. Even with our booster (Bought specifically for this property) signal is patchy and any rain, heat or windy weather makes it disappear.

It is disgusting that people close to cities and in rural areas are at the mercy of telecommunication companies that are providing 5G to cities because the dollars are there, and regional cities and rural communities lives' are at risk with not enough signal to even call for help in emergencies. Nor to maintain simple communication with families or to run businesses.

Regards

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