

Hello,

Telstra have not maintained the old copper analogue system at the 3364.

They have said it will be cut off and to just use my mobile phone!

I have explained to them many times that my elderly neighbours male 91 and his wife 87 do not use a mobile nor do they know how to charge the battery or can remember how to operate one!

The main communication for them to get in touch with us and EMERGENCY SERVICES is via the LAND LINE.

Also when we have a power outage which is quite frequent during summer, a mobile runs out of charge very quickly. Also during Summer, Power can be cut off when FIRE ALERTS are in the area, same thing power goes off and mobile won't stay charged all day.

It is imperative for the above reasons, that the LAND LINE IN THIS AREA REMAIN ACTIVE AND OPERATIONAL!

My Landline number is when people call the static is SO LOUD it is very difficult to hear the caller!

yours sincerely, Brenda Clarke

Sent from my iPad