

2021 Regional Telecommunications Review

31/7/21

To whom it may concern.

My submission is very brief, having lived at this address for 25 years which is only 35kms. from the Sydney CBD we have never had a working mobile phone signal.

Telstra sent a team a few years ago with a selection of portable aerial none of which were able to find a signal.

Occasionally we get a weak signal [one bar] from the Optus tower at Berowra but it is not reliable. We are both 76 years of age and have no way of calling for assistance if the NBN signal fails.

[REDACTED]