



Australian Government

Department of Infrastructure, Transport,
Regional Development, Communications and the Arts

What's new? What's different? ROVER Release 10 FOR INDUSTRY

September 2025



What's changing

ROVER Release 10 is expected to go live at 10.30 pm AEDT on Tuesday 21 October 2025. This release includes changes to improve security, protect against viruses and other minor changes.

Microsoft Authenticator app: When you sign in to ROVER, you will need to use the Microsoft Authenticator app to verify your details.

Virus scanning: When uploading files in ROVER, your documents will be scanned and you will be alerted if a virus is detected.

Model Reports for SEVs and Used 2&3 wheeled vehicles: You will only add one build date range in the vehicle specification pages of your application.

Requesting a VIN for trailers: You will be able to request up to 4 VINs for Low or High ATM trailers as part of your application for a concessional RAV entry approval.

Applications for special purpose vehicles: You will need to provide the vehicle's gross vehicle mass when you apply via the concessional pathway.

And more...

Understanding this document

This visual guide shows what's changing in ROVER during this system release.

The following key identifies the nature of the change being made.



Current process/function



Different process/function in the rebuilt ROVER portal



New process/function in the rebuilt ROVER portal

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Signing in to ROVER with multi-factor authentication

- C** You need to verify your access with a code sent to you via SMS when you sign in to your account.

Once you have entered your details to sign in, select **Send Code** to receive a 6-digit code via SMS. Then enter the code from the SMS and select **Verify Code**.

The first screenshot shows the login screen with the Australian Government logo and the text: "We have the following number on record for you. We will send a code via SMS to authenticate you." Below this is a masked phone number "XXX-XXX-XXXX" and a blue button labeled "Send Code" with a red circle containing the number "1" next to it. The second screenshot shows the same screen but with the "Send Code" button replaced by a text input field containing "881751" with a red circle containing the number "2" next to it. Below the input field is a blue button labeled "Verify Code" with a red circle containing the number "3" next to it.

- D** You will need to verify your access with the Microsoft Authenticator app when you sign in to your account.

Once you have entered your details to sign in, enter the 6-digit code from your Microsoft Authenticator app, then select **Verify**.

The screenshot shows the login screen with the Australian Government logo and the text: "We have the following number on record for you. We will send a code via SMS to authenticate you." Below this is a masked phone number "XXX-XXX-XXXX". Underneath is a text input field with the placeholder text "Enter your code" and a red circle containing the number "1" next to it. At the bottom is a blue button labeled "Verify" with a red circle containing the number "2" next to it.

C Current **D** Different **N** New

Virus scanning uploaded documents

N

When you upload a file in ROVER, your documents will be scanned for viruses.

If a virus is detected, an error message will appear at the top of the page. In the section or form where the document was uploaded, the document details will appear in red text and the document name will be changed to **Upload a new, safe file**.

The corrupted file will not be saved and we cannot fix or alter the file for you. You will need to **Upload** a new version of the file or **Remove** the corrupted file and upload a clean version later.

You will not be able to save pages in your application that include corrupt files.

ROVER RELEASE 10 – User profile identification page

Document Type	File Name	Document Number	Document Valid To Date	Status	Points	Uploaded by	Uploaded On
Current (Australian) Tertiary Student Identification Card	Upload a new, safe file	[Redacted]	[Redacted]	Unverified	0	[Redacted]	[Redacted]

ROVER RELEASE 10 – Application

File Name	Uploaded by	Uploaded On
Upload a new, safe file	[Redacted]	[Redacted]

IMPORTANT: If you can't upload a safe version of the file immediately, you can exit out of the form by selecting the **x** button and continue to work on your application using the menu on the left-hand side to navigate to a different page. However, you will not be able to submit the application until you have removed the corrupted file and uploaded a safe version.

Adding a build date range to a Model Report for SEVs and used 2 & 3 wheeled vehicles

C On a **Vehicle Specification** page of the Model Report application, you enter the **Build date range** that the vehicle was originally manufactured in to both the **Pre Modification Specification** and **Post Modification Specification** sections.

The screenshot shows the 'Vehicle Specification' page. On the left is a sidebar with a checklist: 'Before you begin' (checked), 'Applicant details' (checked), 'Manage application' (checked), 'Model Report details' (checked), 'Vehicle Specification Model 1a' (active, with a right arrow), and 'Work Instructions with verification checklist'. The main content area is titled 'Vehicle Specification' and has a breadcrumb 'MRE-2025-'. Below the title are two sections: 'Pre Modification Specification' and 'Post Modification Specification'. Each section has a 'Build date range' header with a question mark icon. Under each header are four input fields: 'Start Month (MM)*', 'Start Year (YYYY)*', 'End Month (MM)*', and 'End Year (YYYY)*'. At the bottom of each section is a checkbox labeled 'No end date, this is the current model or variant of the model'. A red circle with the number '1' is next to the 'Build date range' header in the Pre Modification section, and a red circle with the number '2' is next to the same header in the Post Modification section.

D You will enter the **Build date range** that the vehicle was originally manufactured in at the top of a **Vehicle Specification** page of a Model Report application.

This screenshot shows the 'Vehicle Specification' page with a different layout. The sidebar is the same. The main content area has a 'Copy Pre-modification information into Post-modification' button. Below this is a 'Build date range' section with a question mark icon. It contains four input fields: 'Start Month (MM)*', 'Start Year (YYYY)*', 'End Month (MM)*', and 'End Year (YYYY)*'. At the bottom is a checkbox labeled 'No end date, this is the current model or variant of the model'.

C Current **D** Different **N** New

Requesting a trailer VIN in concessional RAV entry approval applications

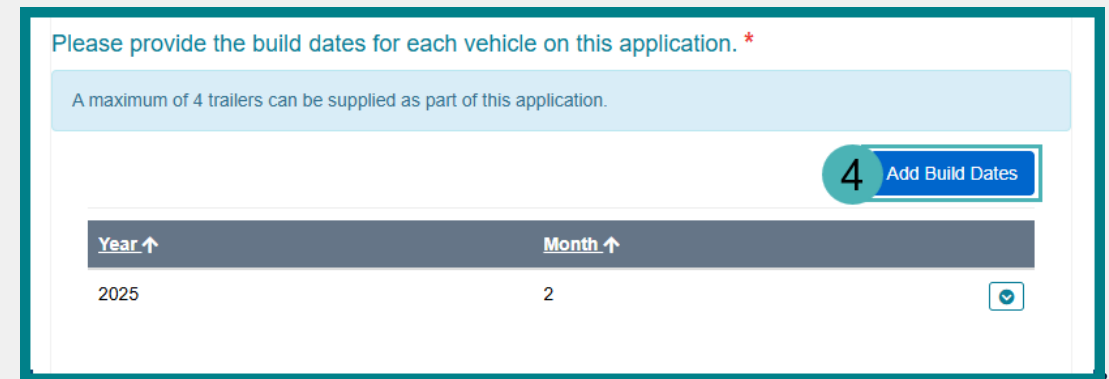
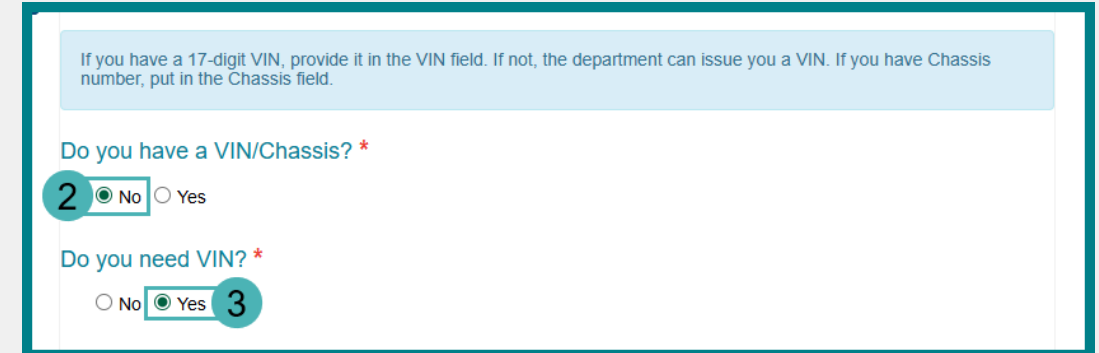
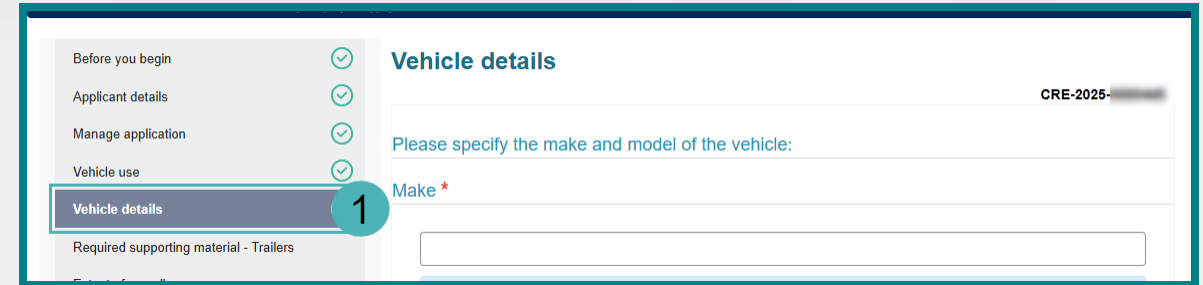
N You will be able to request a Vehicle Identification Number (VIN) for up to 4 trailers in your application.

On the **Vehicle details** page, scroll down to **Do you have a VIN/Chassis?** and select **No**. Then, under **Do you need a VIN?** select **Yes**

You will be asked to **provide the build dates for each vehicle on this application**.

IMPORTANT: We will issue a VIN for each trailer when we assess your application.

If you have a chassis number for a trailer, you will need to select **Yes** when answering the **VIN/Chassis** question and provide the details. If you provide a chassis number only, we will issue a VIN for the trailer when assessing your application.



Adding a special purpose vehicle's GVM in concessional RAV entry approval applications

C You provide the gross vehicle mass (GVM) for MD4, ME, NB2 and NC category special purpose vehicles in the **Comments and any other matters** field of an application.

The screenshot shows a multi-step application process. On the left, a sidebar lists steps: 'Before you begin', 'Applicant details', 'Manage application', 'Vehicle use', 'Vehicle details', 'Required supporting material - Special purpose vehicles', 'Extent of compliance', 'Compliance information', 'Contraventions of Road Vehicle Legislation', and 'Comments and any other matters'. The last step is highlighted with a blue bar and a right arrow icon. The main content area is titled 'Comments and any other matters' and includes a reference 'CRE-2025'. It contains a text box with the instruction: 'Please provide any comments or additional information to support your application below. You may also upload any relevant supporting documentation, if required.' Below this is a large text input field containing the text 'Gross vehicle mass (GVM) = 4,600 kg'.

D You will be asked to provide the **Gross Vehicle Mass (GVM)** for an MD4, ME, NB2 and NC category special purpose vehicle on the **Vehicle details** page of an application. The GVM will be validated against the vehicle category selected on the **Vehicle use** page.

The screenshot shows the 'Vehicle details' step of the application process. The sidebar on the left highlights 'Vehicle details' with a blue bar and a right arrow icon. The main content area is titled 'Vehicle details' and includes a reference 'CRE-2025'. It contains a text box with the instruction: 'Please specify the make and model of the vehicle:'. Below this is a text input field for 'Make *'. A separate, larger input field is overlaid on the bottom right, titled 'Gross Vehicle Mass (GVM) *' in red, with the value '4600' entered.

For more information
visit the ROVER Release 10 webpage