Australian Government

Department of Infrastructure, Transport, Regional Development, Communications and the Arts

What's new?
What's different?
ROVER Release 10

FOR INDUSTRY

September 2025

What's changing

ROVER Release 10 is expected to go live at 10.30 pm AEDT on Tuesday 21 October 2025. This release includes changes to improve security, protect against viruses and other minor changes.

Microsoft Authenticator app: When you sign in to ROVER, you will need to use the Microsoft Authenticator app to verify your details.

Virus scanning: When uploading files in ROVER, your documents will be scanned and you will be alerted if a virus is detected.

Model Reports for SEVs and Used 2&3 wheeled vehicles: You will only add one build date range in the vehicle specification pages of your application.

Requesting a VIN for trailers: You will be able to request up to 4 VINs for Low or High ATM trailers as part of your application for a concessional RAV entry approval.

Applications for special purpose vehicles: You will need to provide the vehicle's gross vehicle mass when you apply via the concessional pathway.

And more...

Understanding this document

This visual guide shows what's changing in ROVER during this system release.

The following key identifies the nature of the change being made.

C   **Current process/function**

D   **Different process/function in the rebuilt ROVER portal**

N   **New process/function in the rebuilt ROVER portal**

Contents

Signing in to ROVER with multi-factor authentication

C You need to verify your access with a code sent to you via SMS when you sign in to your account.

Once you have entered your details to sign in, select **Send Code** to receive a 6-digit code via SMS. Then enter the code from the SMS and select **Verify Code.**

D You will need to verify your access with the Microsoft Authenticator app when you sign in to your account.

Once you have entered your details to sign in, enter the 6-digit code from your Microsoft Authenticator app, then select **Verify**.

C Current **D** Different **N** New

Virus scanning uploaded documents

(N) When you upload a file in ROVER, your documents will be scanned for viruses.

If a virus is detected, an error message will appear at the top of the page. In the section or form where the document was uploaded, the document details will appear in red text and the document name will be changed to **Upload a new, safe file**.

The corrupted file will not be saved and we cannot fix or alter the file for you. You will need to **Upload** a new version of the file or **Remove** the corrupted file and upload a clean version later.

You will not be able to save pages in your application that include corrupt files.

IMPORTANT: If you can't upload a safe version of the file immediately, you can exit out of the form by selecting the **x** button and continue to work on your application using the menu on the left-hand side to navigate to a different page. However, you will not be able to submit the application until you have removed the corrupted file and uploaded a safe version.

Adding a build date range to a Model Report for SEVs and used 2 & 3 wheeled vehicles

C On a **Vehicle Specification** page of the Model Report application, you enter the **Build date range** that the vehicle was originally manufactured in to both the **Pre Modification Specification** and **Post Modification Specification** sections.

D You will enter the **Build date range** that the vehicle was originally manufactured in at the top of a **Vehicle Specification** page of a Model Report application.

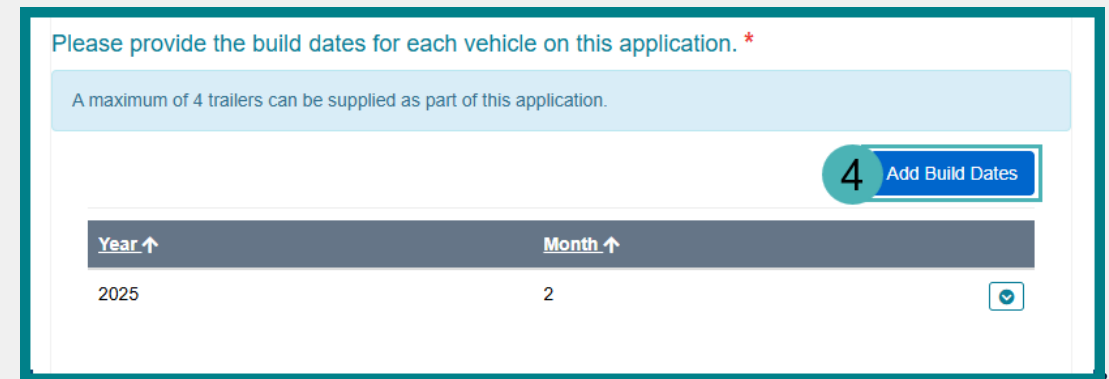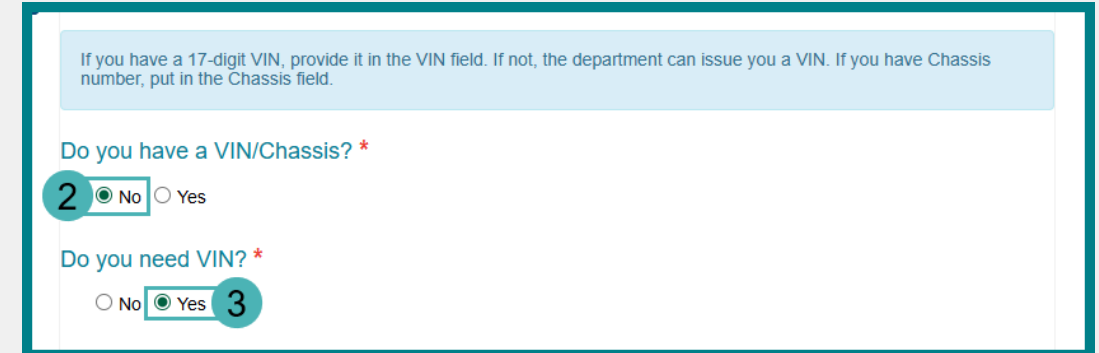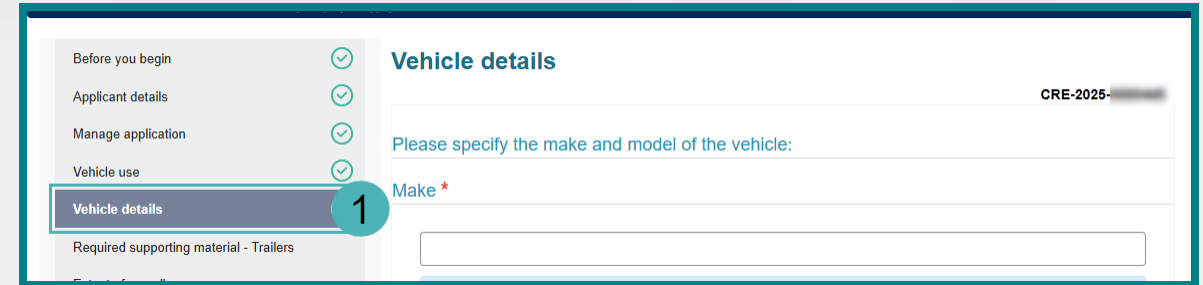# Requesting a trailer VIN in concessional RAV entry approval applications

(N) You will be able to request a Vehicle Identification Number (VIN) for up to 4 trailers in your application.

On the **Vehicle details** page, scroll down to **Do you have a VIN/Chassis?** and select **No**. Then, under **Do you need a VIN?** select **Yes**

You will be asked to **provide the build dates for each vehicle on this application.**

IMPORTANT: We will issue a VIN for each trailer when we assess your application.

If you have a chassis number for a trailer, you will need to select **Yes** when answering the **VIN/Chassis** question and provide the details. If you provide a chassis number only, we will issue a VIN for the trailer when assessing your application.

Before you begin ✓
Applicant details ✓
Manage application ✓
Vehicle use ✓
Vehicle details **(1)**
Required supporting material - Trailers

Vehicle details

CRE-2025-

Please specify the make and model of the vehicle:

Make *

If you have a 17-digit VIN, provide it in the VIN field. If not, the department can issue you a VIN. If you have Chassis number, put in the Chassis field.

Do you have a VIN/Chassis? *

(2) ⦿ No ◯ Yes

Do you need VIN? *

◯ No ⦿ Yes **(3)**

Please provide the build dates for each vehicle on this application. *

A maximum of 4 trailers can be supplied as part of this application.

(4) **Add Build Dates**

Year ↑	Month ↑	
2025	2	⌄

Adding a special purpose vehicle's GVM in concessional RAV entry approval applications

C You provide the gross vehicle mass (GVM) for MD4, ME, NB2 and NC category special purpose vehicles in the **Comments and any other matters** field of an application.

D You will be asked to provide the **Gross Vehicle Mass (GVM)** for an MD4, ME, NB2 and NC category special purpose vehicle on the **Vehicle details** page of an application. The GVM will be validated against the vehicle category selected on the **Vehicle use** page.

Before you begin
Applicant details
Manage application
Vehicle use
Vehicle details
Required supporting material - Special purpose vehicles
Extent of compliance
Compliance information
Contraventions of Road Vehicle Legislation
Comments and any other matters

Comments and any other matters

CRE-2025

Please provide any comments or additional information to support your application below. You may also upload any relevant supporting documentation, if required.

Gross vehicle mass (GVM) = 4,600 kg

Before you begin
Applicant details
Manage application
Vehicle use
Vehicle details
Required supporting material - Special purpose vehicles
Extent of compliance

Vehicle details

CRE-2025

Please specify the make and model of the vehicle:

Make *

Gross Vehicle Mass (GVM) *

4600

C Current   **D** Different   **N** New

For more information
visit the **ROVER Release 10** webpage