



Australian Government

Department of Infrastructure, Transport,
Regional Development, Communications, Sport and the Arts

What's new? What's different? ROVER Release 10 FOR INDUSTRY

Version 2, 7 October 2025



What's changing

ROVER Release 10 is expected to go live at 10.30 pm AEDT on Tuesday 21 October 2025. This release includes changes to improve security, protect against viruses and other minor changes.

Multi-factor authentication: We will be introducing a more secure multi-factor authentication process for signing in to ROVER. The first step is to download the Microsoft Authenticator app to verify your details.

Virus scanning: When uploading files in ROVER, your documents will be scanned and you will be alerted if a virus is detected.

Model Reports for SEVs and Used 2&3 wheeled vehicles: You will only add one build date range in the vehicle specification pages of your application.

Requesting a VIN for trailers: You will be able to request up to 4 Vehicle Identification Numbers (VINs) for low or high ATM trailers as part of your application for a concessional RAV entry approval.

Applications for special purpose vehicles: You will need to provide the gross vehicle mass when you apply via the concessional pathway.

And more...

Understanding this document

This visual guide shows what's changing in ROVER during this system release.

The following key identifies the nature of the change being made.



Current process/function



Different process/function in the rebuilt ROVER portal



New process/function in the rebuilt ROVER portal

Contents

Signing in to ROVER with multi-factor authentication	5
Virus scanning uploaded documents	6
Adding a build date range to a Model Report for SEVs and used 2 & 3 wheeled vehicles	7
Requesting a trailer VIN in concessional RAV entry approval applications	8
Adding a special purpose vehicle's GVM in concessional RAV entry approval applications	9
Additional documentation required for testing or market evaluation vehicle	10

Signing in to ROVER with multi-factor authentication

- C** You need to verify your access with a code sent to you via SMS when you sign in to your account.

Once you have entered your details to sign in, select **Send Code** to receive a 6-digit code via SMS. Then enter the code from the SMS and select **Verify Code**.

The first screenshot shows the Australian Government login page with the text: "We have the following number on record for you. We will send a code via SMS to authenticate you." Below this is a red box labeled "1" containing the "Send Code" button. The second screenshot shows the same page with the text: "Enter your verification code below, or [send a new code](#)". Below this is a red box labeled "2" containing a text input field with the value "001754", and a red box labeled "3" containing the "Verify Code" button.

- D** You will need to set up a new multi-factor authentication method when you first sign in to ROVER after the release.

After [setting up the Microsoft Authenticator app](#) and entering your details to sign in, enter the 6-digit code from the app and then select **Verify**.

The screenshot shows the Australian Government login page with the text: "Enter the verification code from your Microsoft Authenticator app." Below this is a red box labeled "1" containing a text input field with the value "001754", and a red box labeled "2" containing the "Verify" button.

C Current **D** Different **N** New

Virus scanning uploaded documents

N

When you upload a file in ROVER, your documents will be scanned for viruses.

If a virus is detected, an error message will appear at the top of the page. In the section or form where the document was uploaded, the document details will appear in red text and the document name will be changed to **Upload a new, safe file**.

The corrupted file will not be saved and we cannot fix or alter the file for you. You will need to **Upload** a new version of the file or **Remove** the corrupted file and upload a clean version later.

You will not be able to save pages in your application that include corrupt files.

ROVER RELEASE 10 – User profile identification page

The screenshot shows the 'Identification' section of the ROVER RELEASE 10 user profile page. On the left is a sidebar with navigation links: Contact details, Address details, Payment and Billing details, Identification (selected), and RAV Submitters. The main content area has a header 'Identification' and a red error message: 'Antivirus file scan failed in Primary Identification documents section. Please upload a new, safe file.' Below this is a 'Primary Identification documents' section with a 'Refresh' button and a table. The table has columns: Document Type, File Name, Document Number, Document Valid To Date, Status, Points, Uploaded by, and Uploaded On. One row is visible with red text: 'Current (Australian) Tertiary Student Identification Card', 'Upload a new, safe file', a redacted document number, a redacted valid to date, 'Unverified', '0', a redacted uploaded by name, and a redacted uploaded on date. To the right of the table are 'Upload' and 'Remove' buttons.

Document Type	File Name	Document Number	Document Valid To Date	Status	Points	Uploaded by	Uploaded On
Current (Australian) Tertiary Student Identification Card	Upload a new, safe file	[Redacted]	[Redacted]	Unverified	0	[Redacted]	[Redacted]

ROVER RELEASE 10 – Application

The screenshot shows the 'Vehicle details' section of the ROVER RELEASE 10 application page. On the left is a sidebar with navigation links: Before you begin, Applicant details, Manage application, Vehicle use, Vehicle details (selected), and Required supporting material - Trailers. The main content area has a header 'Vehicle details' and a red error message: 'Antivirus file scan failed in Proof of ownership Section, Number of failed files - 1. Please upload a new, safe file.' Below this is a 'Please specify the make and model' section with a 'Make' field. To the right is an 'ADR 06/00 - Direction Indicators' section with a 'Refresh' button and a table. The table has columns: File Name, Uploaded by, and Uploaded On. One row is visible with red text: 'Upload a new, safe file', a redacted uploaded by name, and a redacted uploaded on date. To the right of the table are 'Upload' and 'Remove' buttons. At the bottom right is a 'Save and Close' button.

File Name	Uploaded by	Uploaded On
Upload a new, safe file	[Redacted]	[Redacted]

IMPORTANT: If you can't upload a safe version of the file immediately, you can exit out of the form by selecting the **x** button and continue to work on your application using the menu on the left-hand side to navigate to a different page. However, you will not be able to submit the application until you have removed the corrupted file and uploaded a safe version.

Adding a build date range to a Model Report for SEVs and used 2 & 3 wheeled vehicles

C On a **Vehicle Specification** page of the Model Report application, you enter the **Build date range** that the vehicle was originally manufactured in to both the **Pre Modification Specification** and **Post Modification Specification** sections.

The screenshot shows the 'Vehicle Specification' page. On the left is a sidebar with a checklist: 'Before you begin' (checked), 'Applicant details' (checked), 'Manage application' (checked), 'Model Report details' (checked), 'Vehicle Specification Model 1a' (active, highlighted with a right arrow), and 'Work Instructions with verification checklist'. The main content area is titled 'Vehicle Specification' and has a breadcrumb 'MRE-2025-'. It is divided into two columns: 'Pre Modification Specification' and 'Post Modification Specification'. Both columns have a 'Build date range' section with a question mark icon. Each section contains four input fields: 'Start Month (MM)*', 'Start Year (YYYY)*', 'End Month (MM)*', and 'End Year (YYYY)*'. At the bottom of each section is a checkbox labeled 'No end date, this is the current model or variant of the model'. A red circle with the number '1' is next to the 'Build date range' header in the Pre Modification section, and a red circle with the number '2' is next to the same header in the Post Modification section.

D You will enter the **Build date range** that the vehicle was originally manufactured in at the top of a **Vehicle Specification** page of a Model Report application.

This screenshot shows the 'Vehicle Specification' page with a different layout. The sidebar is identical to the previous screenshot. The main content area has a breadcrumb 'MRE-2025-' and a blue button labeled 'Copy Pre-modification information into Post-modification'. Below this is a 'Build date range' section with a question mark icon. It contains four input fields: 'Start Month (MM)*', 'Start Year (YYYY)*', 'End Month (MM)*', and 'End Year (YYYY)*'. At the bottom is a checkbox labeled 'No end date, this is the current model or variant of the model'.

C Current **D** Different **N** New

Requesting a trailer VIN in concessional RAV entry approval applications

N You will be able to request a Vehicle Identification Number (VIN) for up to 4 trailers in your application.

On the **Vehicle details** page, scroll down to **Do you have a VIN/Chassis?** and select **No**. Then, under **Do you need a VIN?** select **Yes**

You will be asked to **provide the build dates for each vehicle on this application**.

IMPORTANT: We will issue a VIN for each trailer when we assess your application.

If you have a chassis number for a trailer, you will need to select **Yes** when answering the **VIN/Chassis** question and provide the details. If you provide a chassis number only, we will issue a VIN for the trailer when assessing your application.

Before you begin ✓
Applicant details ✓
Manage application ✓
Vehicle use ✓
Vehicle details 1
Required supporting material - Trailers

Vehicle details

CRE-2025-

Please specify the make and model of the vehicle:

Make *

If you have a 17-digit VIN, provide it in the VIN field. If not, the department can issue you a VIN. If you have Chassis number, put in the Chassis field.

Do you have a VIN/Chassis? *

2 ☒ No ☐ Yes

Do you need VIN? *

☐ No ☒ Yes 3

Please provide the build dates for each vehicle on this application. *

A maximum of 4 trailers can be supplied as part of this application.

4 Add Build Dates

Year ↑	Month ↑
2025	2

Adding a special purpose vehicle's GVM in concessional RAV entry approval applications

C You provide the gross vehicle mass (GVM) for MD4, ME, NB2 and NC category special purpose vehicles in the **Comments and any other matters** field of an application.

The screenshot shows a multi-step application process. On the left, a vertical list of steps includes 'Before you begin', 'Applicant details', 'Manage application', 'Vehicle use', 'Vehicle details', 'Required supporting material - Special purpose vehicles', 'Extent of compliance', 'Compliance information', 'Contraventions of Road Vehicle Legislation', and 'Comments and any other matters'. The last step is highlighted with a blue bar and a right-pointing arrow. The main content area is titled 'Comments and any other matters' and includes a reference code 'CRE-2025'. It contains a text box with the instruction: 'Please provide any comments or additional information to support your application below. You may also upload any relevant supporting documentation, if required.' Below this is a large text input field containing the text 'Gross vehicle mass (GVM) = 4,600 kg'.

D You will be asked to provide the **Gross Vehicle Mass (GVM)** for an MD4, ME, NB2 and NC category special purpose vehicle on the **Vehicle details** page of an application. The GVM will be validated against the vehicle category selected on the **Vehicle use** page.

The screenshot shows the 'Vehicle details' step of the application process. The left-hand navigation menu is identical to the previous screenshot, but 'Vehicle details' is now highlighted with a blue bar and a right-pointing arrow. The main content area is titled 'Vehicle details' and includes the reference code 'CRE-2025'. It contains a text box with the instruction: 'Please specify the make and model of the vehicle:'. Below this is a text input field for 'Make *'. A separate, semi-transparent overlay box is positioned in the foreground, titled 'Gross Vehicle Mass (GVM) *' in red. It contains a text input field with the value '4600' entered.

Additional documentation required for testing or market evaluation vehicles

N

When applying for a non-RAV entry approval to import a vehicle for testing or market evaluation, you will need to provide additional documentation if you select **No** when answering **Does the vehicle you are seeking approval for comply with all safety related Australian Design Rules (excluding ADR 34)?**

On the **Vehicle use** page of the application, you will need to **provide a letter of in-principle support from the state or territory registration authority where you will be seeking to drive the vehicle on a public road in exceptional circumstances.**

Australian Government
Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts

ROVER

Vehicle use

Before you begin ✓
Applicant details ✓
Vehicle use →

Vehicle use

NRI-2025

Does the vehicle you are seeking approval for comply with all safety related Australian Design Rules (excluding ADR 34)? *

☒ No ☐ Yes

Please provide a letter of in-principle support from the state or territory registration authority where you will be seeking to drive the vehicle on a public road in exceptional circumstances.

Refresh Upload New

File Name	Uploaded by	Uploaded On ↓
No files have been uploaded.		

C

Current

D

Different

N

New

For more information
visit the ROVER Release 10 webpage