



Australian Government

Department of Infrastructure, Transport,
Regional Development, Communications and the Arts



ROVER guide: How to correct an error on the SEVs register

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ROVER guide: How to correct an error on the SEVs Register

The department can vary or remove an entry on the SEVs Register to correct an error(s) in the entry. An error may occur in a SEVs Register entry for various reasons. For example:

- a typo was made when a vehicle was entered on the SEVs Register
- because there was an error in the information originally provided in the application for a vehicle to be entered on the SEVs Register
- because new information is available about the extent to which the vehicle meets the applicable eligibility criteria for entry on the SEVs Register.

If you believe there is an error in a SEVs Register entry, you can request it be corrected.

When the department is satisfied there is an error, we can:

- remove the entry covering the make and model, or relevant variants, of vehicle, or
- vary the entry covering the make and model, or relevant variants.

You should note that the process for correcting errors on the SEVs Register cannot be used to increase the scope of a SEVs Register entry.

Follow these steps to get an error corrected on the SEVs Register.

Recommended browsers

The recommended browsers to use when accessing ROVER are [Chrome](#), [Firefox](#) or [Microsoft Edge](#). Internet Explorer and Safari are not recommended.

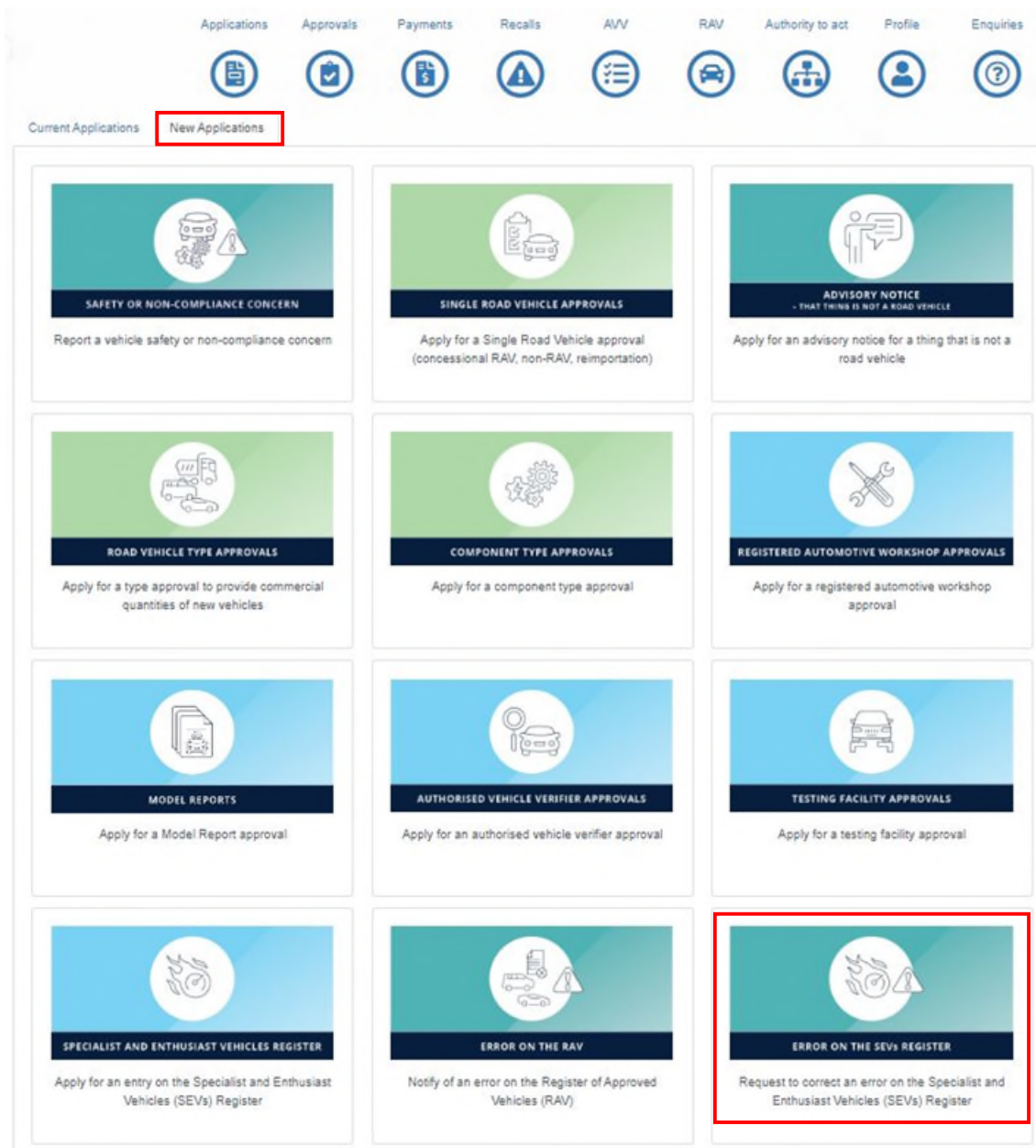
Note: In ROVER, mandatory fields are marked with a red asterisk (*).

Step 1.

Sign in to [ROVER](#) and select **New Applications**.

Step 2

Select the **Error on the SEVs Register** icon (see below).



Step 3.

On the **Request to correct an error on the SEVs Register** page, add the SEVs Register entry number that you want to correct and click on the blue **Validate** button. Once the SEVs Register entry number is validated, the entry details will appear on the screen along with 2 free text boxes:

- **What is the error you are requesting to be corrected?** and
- **Please provide details or upload documentation to support your request to correct the error.**



Request to correct an error on the SEVs Register

Request to correct an error on the SEVs Register

You may notify the department of a possible error with an entry on the SEVs Register. This request will reviewed by the department, and you may be contacted with any updates to the entry, if applicable.

What is the SEVs Register entry number for the entry that has an error?

Validate

Step 5.

In the free text box **What is the error you are requesting to be corrected?** describe the error you want to correct.



Request to correct an error on the SEVs Register

Request to correct an error on the SEVs Register

You may notify the department of a possible error with an entry on the SEVs Register. This request will reviewed by the department, and you may be contacted with any updates to the entry, if applicable.

What is the SEVs Register entry number for the entry that has an error?

SEV-000008

Validate

Make	Build start date
PPCDDC5000H-2	01/03/2011
Model	Build end date
model0001	01/05/2013
Variant	Criterion
002	Rarity Criterion

What is the error you are requesting to be corrected?

Step 6

In the free text box **Please provide details or upload documentation to support your request to correct the error,** type any information supporting your request.

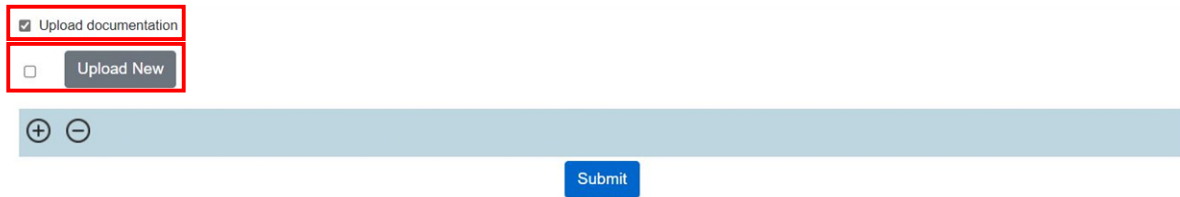
Please provide details or upload documentation to support your request to correct the error.

Upload documentation

Submit

Step 7.

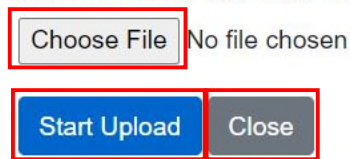
To upload your documentation, tick the **Upload** documentation check box and click the **Upload new** button.



The screenshot shows a light blue horizontal bar with a plus sign (+) on the left and a minus sign (-) on the right. Below this bar is a blue button labeled 'Submit'. Above the bar, there are two red-bordered boxes: the top one contains a checked checkbox and the text 'Upload documentation', and the bottom one contains an unchecked checkbox and the text 'Upload New'.

Then click on **Choose file** to select the document you want to upload. Once it is selected, click on the blue **Start Upload** button, then click on the **Close** button once the document is uploaded.

Select file (*.pdf, *.jpg, *.png, *.bmp)



The screenshot shows a file selection interface. At the top, there is a text label 'Select file (*.pdf, *.jpg, *.png, *.bmp)'. Below it is a white button labeled 'Choose File' with the text 'No file chosen' to its right. Below the 'Choose File' button are two blue buttons: 'Start Upload' and 'Close', both highlighted with red boxes.

If you want to upload more than 1 document click on the + button and repeat the process for each document when the **Upload New** button appears.



The screenshot shows a light blue horizontal bar with a plus sign (+) on the left and a minus sign (-) on the right. Below this bar is a blue button labeled 'Submit'. The plus sign button is highlighted with a red box.

Note: You can only upload 1 document at a time.

Step 8

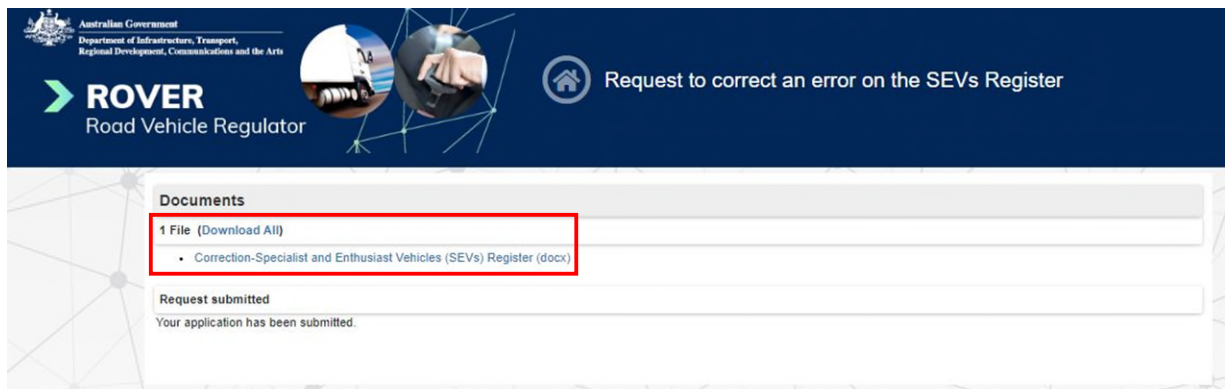
When you are ready to submit your request click on the blue Submit button at the bottom of the page.



The screenshot shows a blue button labeled 'Submit' highlighted with a red box.

What happens next?

After you submit your request, a confirmation message will appear on the page. You will also be able to download a copy of your request.



Quick links

- [Guide to Specialist and Enthusiast Vehicles](#)

Further information

For further information, please visit the [department's website](#) or submit an [online enquiry](#).