



Share your stories about digital inclusion

What is digital inclusion?



Digital inclusion is about:

- having access to the internet, radio and TV
- being able to afford to access the internet
- having the skills needed to use the internet and online services.

About the Advisory Group



The First Nations Digital Inclusion Advisory Group was set up last year. Our group is made up of Aboriginal and Torres Strait Islander men and women.

Our role is to give advice to the Government about:

- digital inclusion
- achieving Target 17 and Outcome 17 of the National Agreement on Closing the Gap.

This includes giving advice on making sure First Nations people:

- have access to the internet and devices such as mobile phones or computers needed to use online services
- have the skills to use the internet and use it safely
- have access to the information (internet, radio, TV) needed to make decisions.





About the roadmap



We are making a **digital inclusion roadmap**.

A roadmap is a plan that shows how to get to a goal.

Our goal is for First Nations people to have affordable and reliable access to phone, internet and TV and radio services to enable them to have access to information needed for everyday life.

The roadmap will help communities, governments and industry work together to achieve Target 17 and Outcome 17 that forms the Government's commitment under the National Agreement.

The National Agreement has 17 targets. The targets help the government measure the progress towards improving the lives of First Nations people.

Target 17 says that by 2026, Aboriginal and Torres Strait Islander people have equal levels of digital inclusion

Target 17 relates to Outcome 17, which is ensuring First Nations people have access to information to make decisions about their lives and communities.

Your stories matter



To make sure the roadmap works, we are interested in hearing from First Nations people.

You might live in a city, small town, regional area or remote community. Digital inclusion is important all over Australia.

We would like to hear about your experiences with the telephone, mobile, internet and online services such as:

- doing your banking online
- using government services like Centrelink
- telehealth (like talking to the doctor through an online video chat)
- learning (for school or university or TAFE)
- using the internet for your job
- creating art or music





- how affordable it is for you to use the internet.

You could also tell us about using radio and free-to-air TV.

How to tell us your stories



To share your experiences, please send us your answers to some or all of these questions **by Friday 28 June 2024**.

- How do you access the internet?
- What stops you from getting online easily?
- What can government, companies and other organisations do to help you get online to get the information and services you need?
- What would better access to the internet and online information or services help you (and your community) to achieve?
- Do you listen to community radio or watch television? How does radio or TV help you to stay informed and connected? Is there anything stopping you from accessing community radio or television?

These questions are just a guide. You can also share stories about using digital services outside of these questions.

We publish stories online unless you tell us not to. Do this by adding a note that you do not want your story published.

You can also keep your details private. You do not even have to tell us your name.

We will not publish your personal details if you give them to us.

You can tell your story in your own language and please tell us your language to help us with interpreter services.





Where to send your stories



You can write to us about your experiences. Or you could email or post a video or voice recording. Send your stories to us:

Online at digitalinclusion.gov.au

Email to firstnationsdigitalinclusion@infrastructure.gov.au

Post to

Director - Digital Inclusion
Digital Inclusion and Deployment
Department of Infrastructure, Transport, Regional Development, Communications
and the Arts
GPO Box 594, Canberra ACT 2601

