



Re: PLEASE HELP: s 47F business with META issue s 47F [SEC=OFFICIAL]

From s 47F <s 47F@meta.com>

Date Mon 18/08/2025 06:35 PM

To s 22(1)(a)(ii) s 22(1)(a)(ii)@mo.communications.gov.au>

You don't often get email from s 47F@meta.com. [Learn why this is important](#)

OFFICIAL

Let me ask the opps team to see what they can do here...

OFFICIAL

From: § 22(1)(a)

Date: Monday, 18 August 2025 at 3:01 pm

To: § 47F

Subject: FW: PLEASE HELP: § 47F business with META issue § 47F

[SEC=OFFICIAL]

OFFICIAL

OFFICIAL

Hi § 47F – I'm filling in as CLO while § 22(1)(a) is on leave.

The below emails are from Sen Larissa Waters' office – unfortunately, her staffer sent them to the wrong address so I've only just become aware of them after several weeks.

I haven't passed on your details to Senator Waters' office – would appreciate your advice on any steps that the constituent/Senator Waters' office could take.

Kind regards,

§ 22(1)(a)(ii)

Advisor • Office of the Hon Anika Wells MP

Minister for Communications and Minister for Sport

M: § 22(1)(a)(ii)

OFFICIAL

OFFICIAL

OFFICIAL

OFFICIAL

From: § 47F

Sent: Monday, 18 August 2025 1:29 PM

To: Anika.Wells.MP@aph.gov.au; § 22(1)(a)(ii) communications.gov.au; Minister.wells

Subject: PLEASE HELP: § 47F business with META issue § 47F

You don't often get email from § 47F [@larissawaters.com.au](mailto:§ 47F@larissawaters.com.au). [Learn why this is important](#)

Dear CLO team,

I write to follow up on my emails from 10 July, 21 July, and 5 August regarding an urgent constituent matter concerning Meta. We are yet to receive an acknowledge or a response to this enquiry.

Please refer to my correspondence below for an explanation of the issue at hand.

§ 47F has advised our office on 4 August of the following update:

Unfortunately no communication with Meta and I still don't have access to my account, it is still suspended. Frustratingly there's no pathway for communication with Meta available, so reaching out via you is my only option.

s 47F

It has been nearly 6 weeks since my initial email and call regarding this issue and we are still awaiting a response. Your earliest attention and assistance with this matter would be greatly appreciated as it is seriously impacting the constituent's business and life.

Thanks in advance.

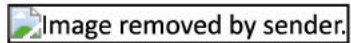
Kind regards,

s 47F | Constituent Liaison & Advocate
Office of Senator Larissa Waters

s 47F

[@larissawaters.com.au](mailto:s 47F@larissawaters.com.au)

I acknowledge the traditional owners of the land on which I live, work, and play, and recognise that their sovereignty was never ceded. I pay respect to elders past and present and commit to supporting communities to further First Nations justice.

Image removed by sender.

From: s 47F [@larissawaters.com.au](mailto:s 47F@larissawaters.com.au) >

Sent: 05 August 2025 11:25

To: s 22(1)(a)(ii) communications.gov.au, minister.wells@mo.communications.gov.au

Subject: Re: Fwd: PLEASE HELP: s 47F business with META issue s 47F

Dear CLO team,

I write to follow up on my emails from 10 July and 21 July regarding an urgent constituent matter concerning Meta.

Please refer to my correspondence below for an explanation of the issue at hand.

s 47F has advised our office on 4 August of the following update:

Unfortunately no communication with Meta and I still don't have access to my account, it is still suspended. Frustratingly there's no pathway for communication with Meta available, so reaching out via you is my only option.

s 47F

s 47F

It has been nearly one month since my initial email and call regarding this issue and we are still awaiting a response.

Your earliest attention and assistance with this matter would be greatly appreciated.

Thanks in advance.

Kind regards,

s 47F | Constituent Liaison & Advocate
Office of Senator Larissa Waters

s 47F

s 47F [@larissawaters.com.au](mailto:s 47F@larissawaters.com.au)

I acknowledge the traditional owners of the land on which I live, work, and play, and recognise that their sovereignty was never ceded. I pay respect to elders past and present and commit to supporting communities to further First Nations justice.

[Embedded Image]

From: s 47F [@larissawaters.com.au](mailto:s 47F@larissawaters.com.au) >

Sent: 21 July 2025 12:08

To: s 22(1)(a)(ii) [communications.gov.au](mailto:s 22(1)(a)(ii)communications.gov.au)

Subject: Re: Fwd: PLEASE HELP: s 47F business with META issue s 47F

Good morning,

My name is s 47F and I am writing to you as Senator Larissa Waters' constituent advocate.

I am writing today to follow up on my previous email and phone call to Minister Well's electorate office on Thursday 10 July.

Could you please confirm that this request has been received and provide any advice and guidance on how our constituent can resolve this urgent issue that is impacting their business operations?

Thank you in advance for your assistance with this matter.

Kind regards,

s 47F | Constituent Liaison & Advocate
Office of Senator Larissa Waters

s 47F

[larissawaters.com.au](mailto:s 47F@larissawaters.com.au)

I acknowledge the traditional owners of the land on which I live, work, and play, and recognise that their sovereignty was never ceded. I pay respect to elders past and present and commit to supporting communities to further First Nations justice.

[Embedded Image]

From: s 47F <s 47F@larissawaters.com.au>

Sent: 10 July 2025 15:20

To: s 22(1)(a)(ii) <[communications.gov.au](mailto:s 22(1)(a)(ii)@communications.gov.au)>

Subject: Fwd: PLEASE HELP: s 47F business with META issue (s 47F)

Good afternoon,

My name is s 47F and I am writing to you as Senator Larissa Waters' constituent advocate.

I am following up my call to Minister Well's EO this afternoon to seek your assistance with an urgent constituent enquiry we've received regarding Meta's unexplained suspension of s 47F business owners social media accounts.

Please refer to the below email from s 47F for a full summary of this issue.

I would like to underscore s 47F concerns that s 47F business social media accounts have been suspended without explanation, without any way to contact Meta, and without recourse to resolve the matter.

Could you please advise if there is government liaison contact for Meta that we can escalate this matter to or any other way that your office can assist us in supporting our constituent with this enquiry?

Thank you in advance for your assistance.

Kind regards,

s 47F | Constituent Liaison & Advocate
Office of Senator Larissa Waters

s 47F

I acknowledge the traditional owners of the land on which I live, work, and play, and recognise that their sovereignty was never ceded. I pay respect to elders past and

present and commit to supporting communities to further First Nations justice.

[Embedded Image]

From: § 47F
Sent: 09 July 2025 15:46
To: Waters, Senator.Waters@aph.gov.au
Subject: PLEASE HELP: § 47F business with META issue
Dear Honourable Senator Waters,

§ 47F
[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]

§ 47F Instagram and Facebook accounts § 47F
[Redacted] I have not had access to in almost three weeks, due to Meta suspending my accounts three times in 14 days. The last time was 2 weeks ago. My first two appeals to get my account back were successful within 24hours (the time Meta discloses it will take when submitting appeal), but my last appeal was made on 25th June and I still don't have access back yet.
Below is a log of suspension and appeal dates, and attached to this email is the final appeal submission notice:

19/6/25 - accounts suspended
19/6/25 - appeal successful
20/6/25 - accounts suspended
20/6/25 - appeal successful
25/6/25 - accounts suspended

META have not provided me with any clarity as to why my accounts have been suspended, other than the broad information that "Your Instagram account has been suspended. This is because your account, or activity on it, doesn't follow our [Community Standards on account integrity](#)." I'm not sure if you have read all of their standards, but it will take you two hours, and really provides no specific insight as to why I have been suspended.

Because my accounts have been suspended, I can't log into my accounts to contact META directly, or submit a 'support ticket' or anything. I am completely shut out with no recourse, I just have to wait and hope my accounts come back online.

I have tried many pathways to try and contact someone from META to look into my case and help me, including;

- META's support pages on both Facebook & Instagram, which are essential articles and no place to report and issue or get into direct contact with anyone from META.
- s 47F [REDACTED]
- I have reached out to the eSafety Commissioners office, but was told they can't help me as their focus is primarily on 'harm', which didn't have the scope to include harm to my business or the psychological harm this stress is causing me.
- I have done company searches for various META owned businesses via ASIC to try and find a business address, phone or email that I can reach out too - but it appears they don't have any public facing way to reach them.
- I have researched community forums and read a lot about other business owners and people being shut out of their accounts too, and any suggestions to reach META on these platforms I tried but not luck.

How can a multi-billion dollar company that trades in Australia, that has some much influence over our culture not have a way to contact them? Is that not illegal?

s 47F [REDACTED]

Please Senator Waters, can you look into this for me and speak with your colleagues in the senate that might have ways to contact META to find a pathway for me to contact them.

Thanks for your help in trying to resolve this issue..

Regards,

[Embedded Image]

s 47F [REDACTED]

s 47F [REDACTED]

s 47F [REDACTED]

My working hours and days might be different to yours. Please don't feel obligated to reply to this email outside of your regular working hours.

[Embedded Image]

||

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Re: s 47F [REDACTED] - Instagram [SEC=OFFICIAL]

From s 47F [REDACTED] <s 47F [REDACTED]@meta.com>

Date Wed 03/09/2025 09:41 PM

To s 22(1)(a) [REDACTED] <s 22(1)(a)(ii) [REDACTED]@mo.communications.gov.au>

You don't often get email from s 47F [REDACTED]@meta.com. [Learn why this is important](#)

OFFICIAL

Thanks for checking in. I've asked the teams to look in to this....

OFFICIAL

From: § 22(1)(a)(ii)
Date: Thursday, 28 August 2025 at 1:14 pm
To: § 47F
Subject: FW: § 47F - Instagram [SEC=OFFICIAL]

OFFICIAL
OFFICIAL

G'day § 47F
Just wondering if there's any update on the below?
Kind regards,
§ 22(1)(a)(ii)
Advisor • Office of the Hon Anika Wells MP
Minister for Communications and Minister for Sport
M: § 22(1)(a)(ii)

OFFICIAL
OFFICIAL

From: § 47F (L. Coker, MP)
Sent: Thursday, 28 August 2025 10:57 AM
To: § 22(1)(a)(ii)
Cc: Coker, Libby (MP)
Subject: FW: § 47F - Instagram
Good morning team,
I hope this email finds you well.
I am just wanting to follow-up regarding the case of § 47F Instagram which I sent last week.
§ 47F from Meta has yet to be in contact with me despite me sending a follow-up email.
Is there anything you can do to assist please?
Kindest regards,
§ 47F



§ 47F
Office of Libby Coker
Federal MP for Corangamite
26/500-540 Torquay Road
Armstrong Creek VIC 3217
§ 47F aph.gov.au



We acknowledge the Traditional Owners of country throughout Australia and recognise their

continuing connection to land, waters and culture. We pay our respects to their Elders past, present and emerging.

The information in this electronic mail is privileged and confidential, intended only for use of the individual or entity named. If you are not the intended recipient, any dissemination, copying or use of the information is strictly prohibited.

s 47F

On 28 Aug 2025 at 10:14 AM +1000, s 47F (L. Coker, MP)
s 47F <s 47F@aph.gov.au>, wrote:

Good morning s 47F

Thank you for your email.

I have yet to receive any communication from the Minister's office.

I will chase it up and get back you as soon as I receive correspondence.

Kindest regards,

s 47F

§ 47F

Office of Libby Coker
Federal MP for Corangamite
26/500-540 Torquay Road
Armstrong Creek VIC 3217

§ 47F

aph.gov.au



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From: § 47F

Sent: Wednesday, 27 August 2025 9:02 AM

To: § 47F (L. Coker, MP) § 47F [@aph.gov.au](mailto:aph.gov.au)

Cc: Coker, Libby (MP) <Libby.Coker.MP@aph.gov.au> § 47F

Subject: § 47F - Instagram

Good morning § 47F

I hope you had a lovely weekend!

I just wanted to kindly follow up on our conversation last week regarding the issue with my Instagram account. I completely understand that responses from the Minister for Communications can take time, but I thought I'd check in to see if there have been any updates.

Thank you so much for your support - I really appreciate your help.

Warm regards,

§ 47F

§ 47F

§ 47F

§ 47F

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Re: Tracey Roberts - Contact Form [SEC=OFFICIAL]

From s 47F <s 47F meta.com>

Date Wed 03/09/2025 09:43 PM

To s 22(1)(a) <s 22(1)(a)(ii) no.communications.gov.au>

You don't often get email from s 47F meta.com. [Learn why this is important](#)

OFFICIAL

Thanks for your email. I've asked the teams to try to locate the account using the email addressed provided....

OFFICIAL

From: s 22(1)(a)(ii)
Date: Wednesday, 3 September 2025 at 5:19 pm
To: s 47F
Subject: FW: Tracey Roberts - Contact Form [SEC=OFFICIAL]

OFFICIAL
OFFICIAL

Hi s — another along the same lines. Has there been a ban wave as suggested?
Kind regards,

s 22(1)(a)(ii)

Advisor • Office of the Hon Anika Wells MP
Minister for Communications and Minister for Sport

M: s 22(1)(a)(ii)

OFFICIAL
OFFICIAL

From: s 47F (T. Roberts, MP)
Sent: Wednesday, 3 September 2025 12:07 PM
To: s 22(1)(a)
Subject: FW: Tracey Roberts - Contact Form [SEC=OFFICIAL]

OFFICIAL

Good morning,
I hope this email finds you well.
Our office has received communication from a Pearce constituent s 47F
please see below, who raises concerns associated with her small business.
s 47F Instagram permanently disabling s 47F
account.
The constituent has contacted the small business ombudsman s 47F is currently awaiting a
reply.
I would greatly appreciate it if you could please review the constituent's concerns and
provide me with guidance for responding to the constituent.
Thank you,
Warm regards
s 47F
Electorate Officer
s 47F
Tracey Roberts MP
Federal Member for Pearce



OFFICIAL

From: no-reply=ml.net.au@mg.linas.net <no-reply=ml.net.au@mg.linas.net> **On Behalf Of** no-reply@ml.net.au

Sent: Friday, 29 August 2025 12:20 PM

To: Roberts, Tracey (MP Office) <Tracey.Roberts.MP@aph.gov.au>

Subject: Tracey Roberts - Contact Form

FirstName	§ 47F
LastName	§ 47F
Mobile	§ 47F
Email	§ 47F
Postcode	§ 47F
Address	§ 47F
RequestUrl	http://traceyrobertsmp.com.au/Umbraco/Api/GenericForm/Submit
IP	§ 47F
Created	8/29/2025 4:20:13 AM
Comments	I need help. Meta AI have falsely reported my personal account on Instagram and my small business account that I've had for § 47F has been taken out as collateral damage. I heard back from Instagram last night that they've permanently disabled my account. I'm losing business because of this and I'm § 47F small business that relies on social media. I have appealed it, been verified on Facebook and been sitting in a chat with meta agents for 4 weeks with no help. I've contacted the small business ombudsman and news outlets and no one can help me right now. I'm waiting to hear back from the small business

	ombudsmen and I'm wondering if there's anything anyone can do to help me as I'm really struggling with how this has affected my business. This is a meta AI ban wave and multiple businesses across Perth have been affected because of this
--	--

Extra field(s)	
Topic	Other

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If you have received this e-mail in error, please notify the Department on +61 (2) 6274 7111 and delete all copies of this transmission together with any attachments.



Re: ATTN: Mr Jason Clare: META BAN WAVE AFFECTING MY SMALL BUSINESS [SEC=OFFICIAL]

From: **s 47F** <**s 47F**@meta.com>

Date: Tue 09/09/2025 10:46 PM

To: **s 22(1)** <**s 22(1)(a)**@mo.communications.gov.au>

You don't often get email from **s 47F**@meta.com. [Learn why this is important](#)

OFFICIAL

Thank you for following up. I've asked our operations team to look in to this....

OFFICIAL

From: s 22(1)(a)
Date: Tuesday, 9 September 2025 at 4:36 pm
To: s 47F
Subject: FW: ATTN: Mr Jason Clare: META BAN WAVE AFFECTING MY SMALL BUSINESS [SEC=OFFICIAL]

OFFICIAL
OFFICIAL

Hi s – can you provide any assistance on this one?
Kind regards,
s 22(1)(a)(ii)
Advisor • Office of the Hon Anika Wells MP
Minister for Communications and Minister for Sport
M: s 22(1)(a)

OFFICIAL
OFFICIAL

From: s 47F (J. Clare, MP)
Sent: Thursday, 4 September 2025 3:33 PM
To: s 22(1)
Subject: FW: ATTN: Mr Jason Clare: META BAN WAVE AFFECTING MY SMALL BUSINESS
You don't often get email from s 47F [aph.gov.au](mailto:s 47F@aph.gov.au). [Learn why this is important](#)
Good afternoon

We have been contacted by s 47F seeking help with s 47F banned Instagram business account.

Any information or assistance that can be provided would be greatly appreciated.

Kind regards
s 47F
s 47F – Electorate Officer
Office of the Hon Jason Clare MP | Federal Member for Blaxland
s 47F [aph.gov.au](mailto:s 47F@aph.gov.au)



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All electoral communications authorised by Jason Clare ALP Canberra

From: s 47F
Sent: Wednesday, 3 September 2025 4:55 PM
To: Clare, Jason (MP) <Jason.Clare.MP@aph.gov.au>
Subject: ATTN: Mr Jason Clare: META BAN WAVE AFFECTING MY SMALL BUSINESS
Dear Mr Jason Clare,

Apologies for misspelling your surname in my previous email, please disregard that email!

s 47F
s 47F I'm writing to request your assistance with a matter involving META, the organisation who owns Instagram and

Facebook. s 47F

Last week, I was logged out of this account and notified that I was suspended. I was accused of breaching Instagram's community guidelines. s 47F To my shock, I appealed it right away, only to receive an email a minute later stating that I was permanently disabled from Instagram. s 47F s 47F

s 47F

META has no customer service and no way I can appeal this to be reviewed by a human being. META has wrongfully accused me of something I have not engaged in. s 47F I've tried making new accounts only to realise that I am completely black listed from making Instagram as they automatically detect me as being linked to the banned account and take it down.

After looking into this further I found that this is a worldwide ongoing issue and there is a META ban wave that is happening where AI is wrongfully detecting accounts of posting child sex exploitation and immediately taking them down. This has impacted many small businesses across Australia and all over the world. It was featured on an episode of A Current Affair, and published in articles by ABC News, The Guardian and 2GB Sydney, some just as recent as late August last month. I've linked some below if you are interested.

I urge you to please look into this and help me out where you can.

This is affecting small businesses in our community and I know you are passionate about supporting small businesses. I would really appreciate if you could contact META to retrieve my account.

Please, this business page is my livelihood.

I look forward to hearing back from you Mr Clare.

Kindest regards,

s 47F

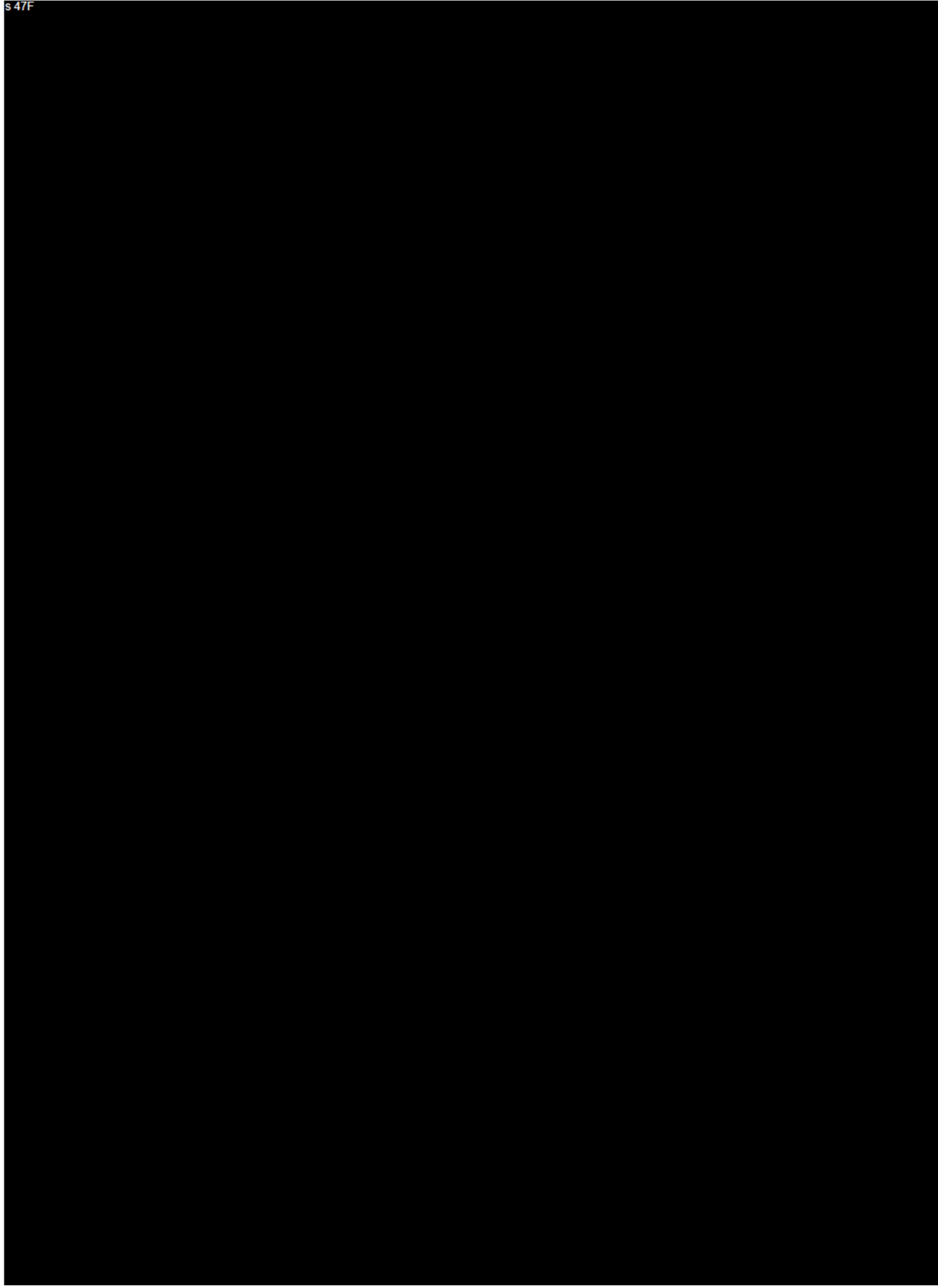
Articles referenced:

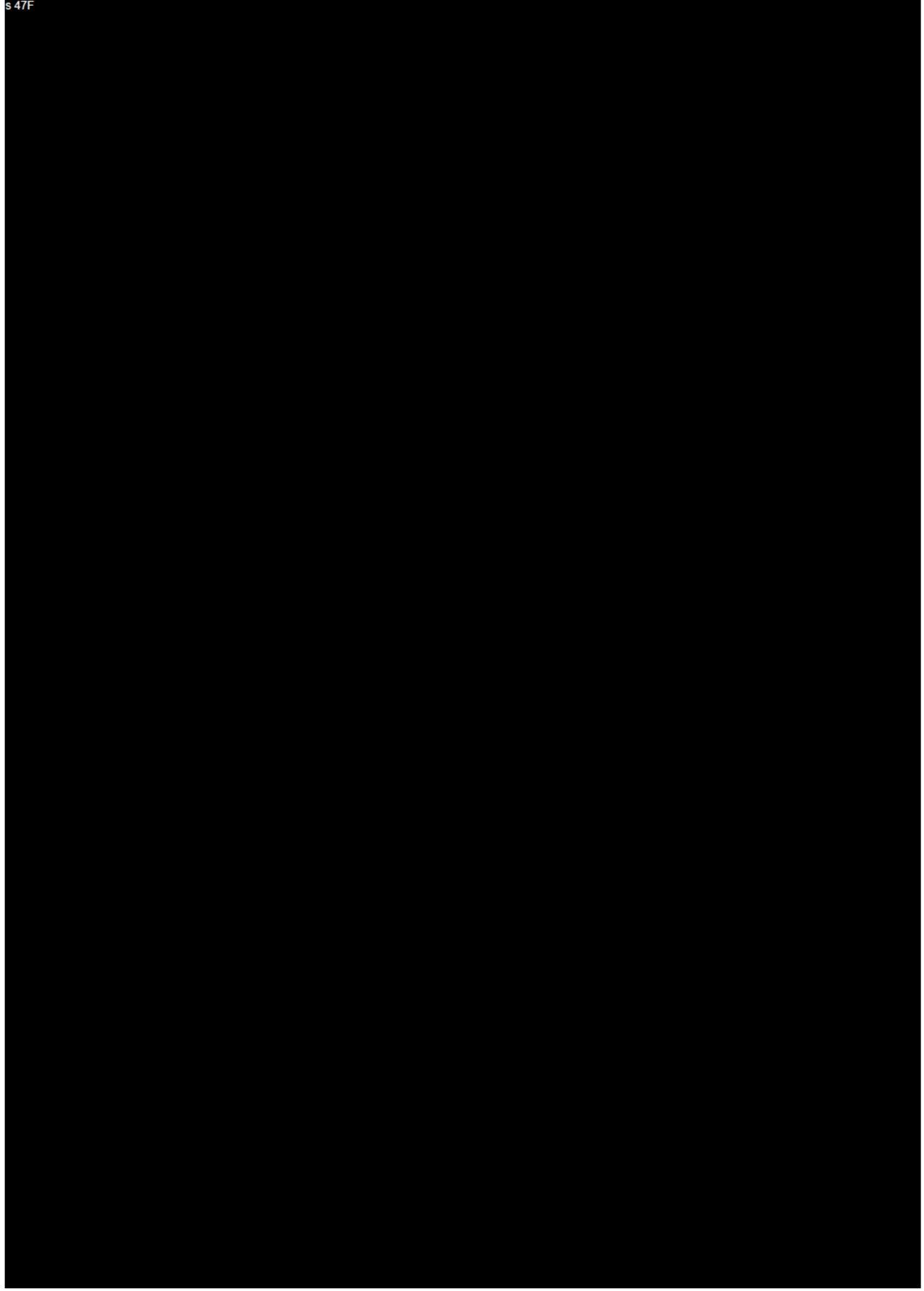
<https://www.abc.net.au/news/2025-08-21/meta-falsely-banned-users-lose-sentimental-photos-memories/105671940>

<https://www.2gb.com/impacts-my-livelihood-another-business-falls-victim-to-metas-ai-ban/>

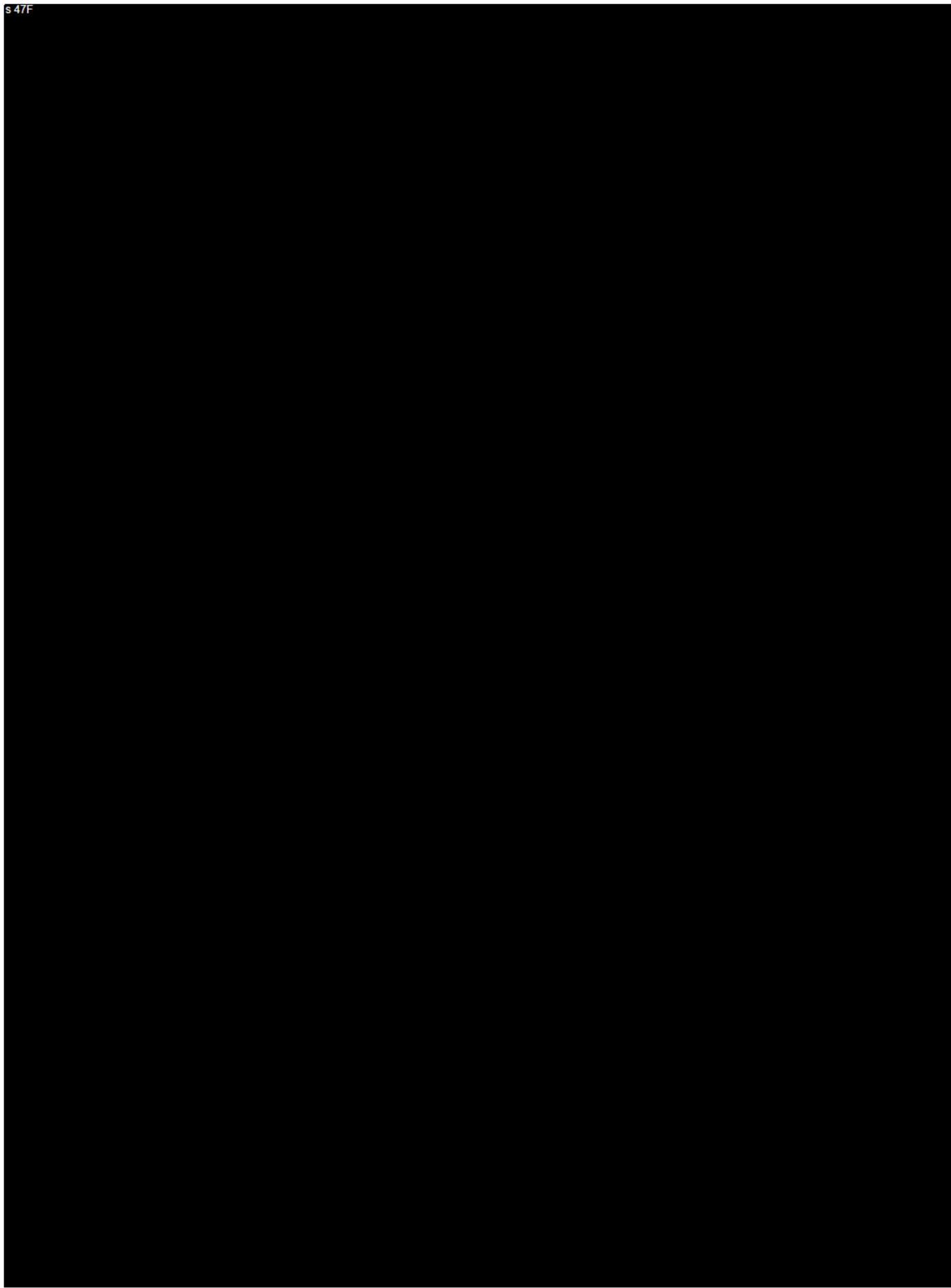
<https://www.theguardian.com/australia-news/2025/aug/07/no-clear-explanation-businesses-reliant-on-meta-struggle-in-the-wake-of-wrongful-suspensions-ntwnfb>

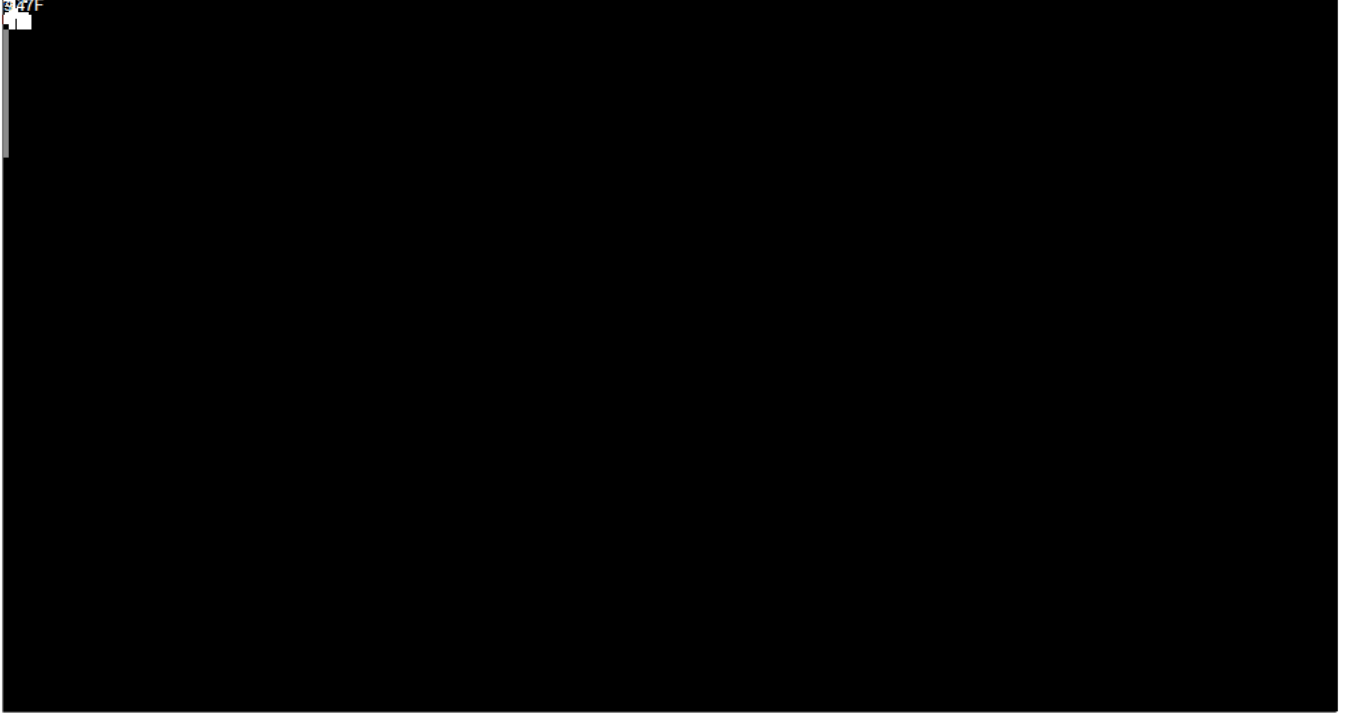
<https://amp.nine.com.au/article/f35d7fc7-ca29-49df-ab65-adb2c213d8fe>













Re: Hawke Representation - [REDACTED] [SEC=OFFICIAL]

From [REDACTED] <[REDACTED]@meta.com>

Date Wed 17/09/2025 09:39 PM

To [REDACTED] <[REDACTED]@no.communications.gov.au>

OFFICIAL

Apologies for the delay in responding. Have asked the teams to look in to this....

OFFICIAL

From: s 22(1)(a)(ii)
Date: Monday, 1 September 2025 at 9:45 am
To: s 47F
Subject: FW: Hawke Representation - s 47F [SEC=OFFICIAL]

OFFICIAL
OFFICIAL

Hi s — are you able to shed any light on the below?

Kind regards,

s 22(1)(a)(ii)

Advisor • Office of the Hon Anika Wells MP

Minister for Communications and Minister for Sport

M: s 22(1)(a)(ii)

OFFICIAL
OFFICIAL

From: s 47F (S. Rae, MP)
Sent: Thursday, 28 August 2025 2:41 PM
To: s 22(1)(a)(ii)
Subject: RE: Hawke Representation - s 47F [SEC=OFFICIAL]

Hi s 22(1)(a)(ii)

Thank you for your prompt follow up.

I have sought the following details from s 47F for your assistance.

s 47F

Emails connected to meta profiles: s 47F

s 47F

Instagram Username s 47F

Instagram Username

Facebook Username

Please let me know if there is any more information you require.

Kind regards,

s 47F

E s 47F aph.gov.au



From: § 47F <§ 22(1)(a)(ii) mo.communications.gov.au>
Sent: Thursday, 28 August 2025 10:35 AM
To: § 47F (S. Rae, MP) § 47F aph.gov.au>
Subject: RE: Hawke Representation - § 47F [SEC=OFFICIAL]

OFFICIAL
OFFICIAL

Hi § 47F – do you have any details regarding § 47F account? E.g. a username or associated email address.

Kind regards,

§ 22(1)(a)(ii)

Advisor • Office of the Hon Anika Wells MP

Minister for Communications and Minister for Sport

M: § 22(1)(a)(ii)

OFFICIAL
OFFICIAL

From: § 47F (S. Rae, MP) § 47F aph.gov.au>
Sent: Wednesday, 27 August 2025 7:27 PM
To: § 22(1)(a)(ii) <§ 22(1)(a)(ii) mo.communications.gov.au>
Subject: RE: Hawke Representation - § 47F
You don't often get email from § 47F aph.gov.au. [Learn why this is important](#)
Apologies.
The body of the last email contained the incorrect name.
The letter attached is on behalf of Minister Rae's constituent § 47F
Kind regards,
§ 47F
§ 47F aph.gov.au



From: s 47F (S. Rae, MP)

Sent: Wednesday, 27 August 2025 7:23 PM

To: s 22(1)(a)(ii) mo.communications.gov.au

Subject: Hawke Representation - s 47F

Good evening,

Please find attached correspondence from the Hon. Sam Rae MP regarding his constituent s 47F

Please reach out if there are any issues.

A hard copy of the letter has been delivered to the Ministerial Office.

Kind regards,

s 47F

s 47F aph.gov.au



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Re: seeking assistance in resolving Meta Account Restriction [SEC=OFFICIAL]

From s 47F <s 47F meta.com>
Date Mon 13/10/2025 02:49 PM
To s 22(1)(a) <s 22(1)(a)(ii) mo.communications.gov.au>

OFFICIAL

Hi ^{§ 22(1)(a)(ii)} [REDACTED] - have asked someone to follow up with Senator Lambie's office....

OFFICIAL

From: ^{§ 22(1)(a)(ii)} [REDACTED]
Date: Monday, 13 October 2025 at 1:36 pm
To: ^{§ 47F} [REDACTED]
Subject: FW: seeking assistance in resolving Meta Account Restriction
[SEC=OFFICIAL]

OFFICIAL
OFFICIAL

Good morning ^{§ 47F} [REDACTED]
I do hope you are well!
Could someone in your team please reach out to Senator Lambie's office?
Thank you kindly,

^{§ 22(1)(a)(ii)} [REDACTED]
^{§ 22(1)(a)(ii)} [REDACTED]

Adviser • Office of the Hon Anika Wells MP
Minister for Communications and Minister for Sport
E: ^{§ 22(1)(a)(ii)} [REDACTED] mo.communications.gov.au M: ^{§ 22(1)(a)(ii)} [REDACTED]
Suite M1.19, Parliament House, Canberra ACT 2600, Australia

OFFICIAL
OFFICIAL

From: ^{§ 47F} [REDACTED] (Sen J. Lambie) ^{§ 47F} [REDACTED] aph.gov.au>
Sent: Monday, 13 October 2025 11:23 AM
To: Wells, Anika (MP) <Anika.Wells.MP@aph.gov.au>
Subject: seeking assistance in resolving Meta Account Restriction

Good afternoon,
My name is ^{§ 47F} [REDACTED], and I work in Senator Jacqui Lambie's office. I am writing to request your assistance with a restriction placed on my Meta (Facebook) account, which is preventing me from managing advertising and communications assets for the Senator's office.
On September 17, 2025, Meta restricted my account, citing a breach of their Advertising Standards. However, my account history shows no rejected ads or prior violations. While I have since regained full access to the pages and Meta Business Suite, the restriction remains active, disabling essential tools and permissions.
Could you please advise me on the best way to resolve this issue?

Kind Regards,

^{§ 47F} [REDACTED]



Office of Senator
Jacqui Lambie

s 47F

Electorate Officer

Office of Senator Jacqui Lambie

s 47F

4/22 Mount St, Burnie TAS 7320
or Senate Suite 147

senatorlambie.com.au | [Facebook](#) | [Instagram](#) | [BlueSky](#)

Privacy Notice: This electronic transmission is strictly confidential and intended solely for the addressee. If you are not the intended addressee, you must not disclose, copy or take any action in reliance of this transmission. If you have received this transmission in error, please notify Senator Lambie's Office as soon as possible at Senator.Lambie@aph.gov.au or phone 03 6431 3112.



Outlook

FW: constituent inquiry - Senator Dolega [SEC=OFFICIAL]

From s 22(1)(a) <s 22(1)(a)(ii) mo.communications.gov.au>

Date Tue 14/10/2025 11:04 AM

To s 47F <s 47F meta.com>

OFFICIAL

Good morning s [REDACTED]

Hope you are well.

We had some similar reports of the PMs image being used for scams on YouTube, now have received the below re Facebook, so just forwarding for your consideration.

Noting this has also been sent to the Assistant Treasurer's Office in relation to scams.

Kind Regards

s 22(1)(a)(ii)

Adviser • Office of the Hon Anika Wells MP

Minister for Communications and Minister for Sport

E: s 22(1)(a)(ii) [REDACTED] mo.communications.gov.au M: s 22(1)(a)(ii)

Suite M1.19, Parliament House, Canberra ACT 2600, Australia

OFFICIAL

From: s 47F [REDACTED] (Sen J. Dolega) s 47F [REDACTED] @aph.gov.au>

Sent: Monday, 13 October 2025 1:58 PM

To: s 22(1)(a) [REDACTED] <s 22(1)(a)(ii) [REDACTED] mo.communications.gov.au>

Subject: constituent inquiry - Senator Dolega

You don't often get email from s 47F [REDACTED] aph.gov.au. [Learn why this is important](#)

Good afternoon

I'm inquiring on behalf of a constituent, s 47F [REDACTED] is s 47F [REDACTED]
[REDACTED] who has recently been scammed of \$400 through a fake AI Facebook
advertisement which featured imagery of Prime Minister Albanese. s 47F [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Do you have any advice I can provide s 47F [REDACTED] as to the Government's knowledge of these scams, and in particular any processes in place regarding those using images of the Prime Minister?

Kind regards

s 47F

Electorate Officer
Office of Senator Josh Dolega
Senator for Tasmania

s 47F

P s 47F @aph.gov.au

Electorate Office | 1-3 Rooke Street, Devonport TAS 7310



I acknowledge the traditional custodians of country throughout Australia and recognise their continuing connection to land, waters and culture. I pay respect to Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples. Senator Dolega's office is located on the lands of the Palawa people.



Outlook

FW: Social Media doxxing / harassment § 47F

From § 22(1)(a) <§ 22(1)(a)(ii) mo.communications.gov.au>

Date Fri 24/10/2025 03:16 PM

To § 47F <§ 47F meta.com>

OFFICIAL

Good afternoon § 47F

Hope you are well!

§ 47F

Is someone able to reach out § 47F Or any advice?

Kind Regards

§ 22(1)(a)(ii)

§ 22(1)(a)(ii)

Adviser • Office of the Hon Anika Wells MP

Minister for Communications and Minister for Sport

E: § 22(1)(a)(ii) mo.communications.gov.au M: § 22(1)(a)(ii)

Suite M1.19, Parliament House, Canberra ACT 2600, Australia

OFFICIAL

-----Original Message-----

From: § 47F (C. King, MP) § 47F @aph.gov.au>

Sent: Friday, 24 October 2025 12:27 PM

To: § 22(1)(a) <§ 22(1)(a)(ii) no.communications.gov.au>

Subject: Social Media doxxing / harassment § 47F

[You don't often get email from § 47F @aph.gov.au. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

Hi team,

We have been contacted by the below constituent § 47F original correspondence below.

§ 47F

s 47F, s 37(1)(c)



I would appreciate any assistance you could provide in the first instance.

Kindly,

s 47F

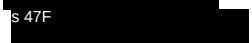


s 47F



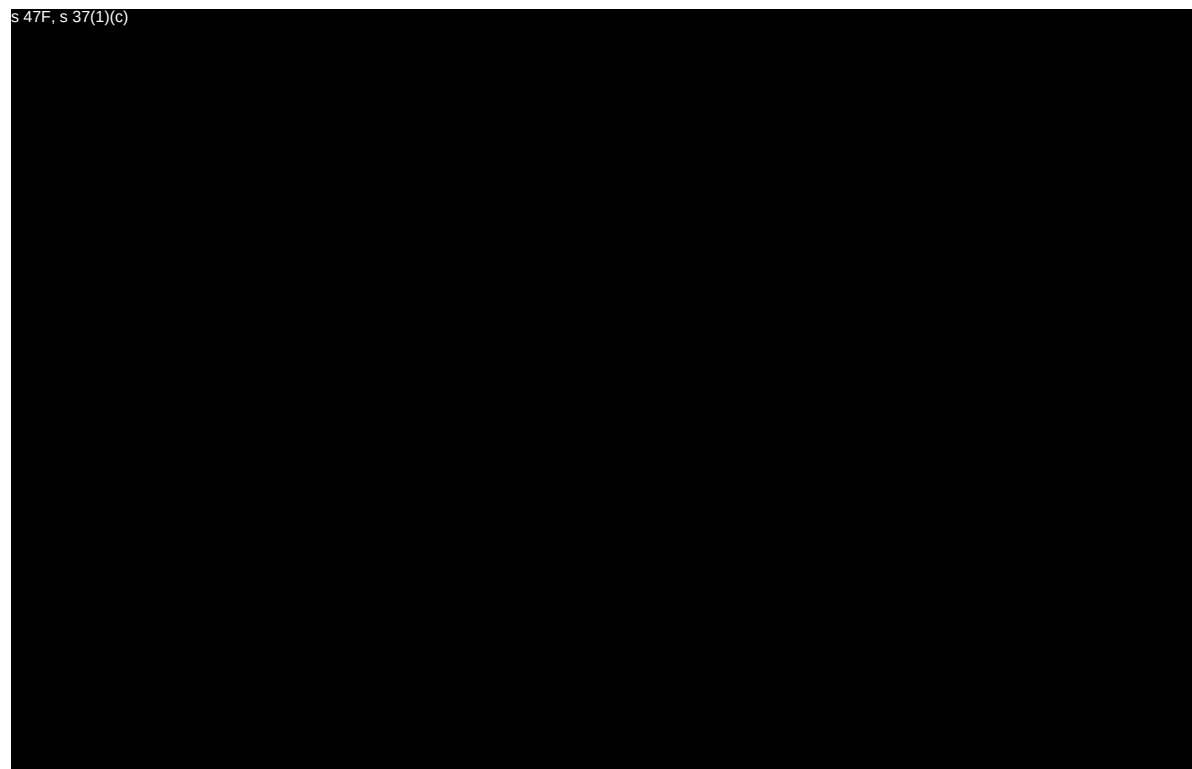
Office of the Hon Catherine King MP

s 47F



www.catherineking.com.au Federal Member for Ballarat Minister for
Infrastructure, Transport, Regional Development and Local Government

s 47F, s 37(1)(c)



§ 47F, § 37(1)(c)





Re: PLEASE HELP: s 47F business with META issue s 47F [SEC=OFFICIAL]

From s 47F <s 47F meta.com>

Date Tue 28/10/2025 06:25 PM

To s 22(1)(a) <s 22(1)(a)(ii) mo.communications.gov.au>; s 47F larissawaters.com.au>

OFFICIAL

§ 47F

Can you please send through the details of the constituent accounts that have been removed? Just the user handle and/or email address used to log in to the accounts so the ops team can locate it. Then I can send it through to them to action.....

§ 47F

OFFICIAL

From: § 22(1)(a)

Date: Tuesday, 28 October 2025 at 5:37 pm

To: § 47F

Subject: RE: PLEASE HELP: § 47F business with META issue § 47F

[SEC=OFFICIAL]

OFFICIAL

OFFICIAL

Hey §

Hope you are well!

Just wondering if there was an update on this one?

We've been followed up by Senator Waters office (attached).

Thanks!

§ 22(1)(a)(ii)

Adviser • Office of the Hon Anika Wells MP

Minister for Communications and Minister for Sport

E: § 22(1)(a)(ii) [mo.communications.gov.au](mailto:§ 22(1)(a)(ii)@mo.communications.gov.au) M: § 22(1)(a)(ii)

Suite M1.19, Parliament House, Canberra ACT 2600, Australia

OFFICIAL

OFFICIAL

From: § 22(1)(a)

Sent: Tuesday, 19 August 2025 12:55 PM

To: § 47F

Subject: RE: PLEASE HELP: § 47F business with META issue § 47F

[SEC=OFFICIAL]

OFFICIAL

OFFICIAL

Thank you § much appreciated.

Kind regards,

§ 22(1)(a)(ii)

Advisor • Office of the Hon Anika Wells MP

Minister for Communications and Minister for Sport

M: § 22(1)(a)(ii)

OFFICIAL

OFFICIAL

From: § 47F <§ 47F@meta.com>

Sent: Monday, 18 August 2025 6:36 PM

To: § 22(1)(a) <§ 22(1)(a)(ii)@no.communications.gov.au>

Subject: Re: PLEASE HELP: § 47F business with META issue § 47F
[SEC=OFFICIAL]

You don't often get email from § 47F@meta.com. [Learn why this is important](#)

OFFICIAL

Let me ask the opps team to see what they can do here...

OFFICIAL

From: § 22(1)(a) <§ 22(1)(a)(ii)@no.communications.gov.au>

Date: Monday, 18 August 2025 at 3:01 pm

To: § 47F <§ 47F@meta.com>

Subject: FW: PLEASE HELP: § 47F business with META issue § 47F
[SEC=OFFICIAL]

OFFICIAL

OFFICIAL

Hi § 47F – I'm filling in as CLO while § 47F is on leave.

The below emails are from Sen Larissa Waters' office – unfortunately, her staffer sent them to the wrong address so I've only just become aware of them after several weeks.

I haven't passed on your details to Senator Waters' office – would appreciate your advice on any steps that the constituent/Senator Waters' office could take.

Kind regards,

§ 22(1)(a)(ii)

Advisor • Office of the Hon Anika Wells MP

Minister for Communications and Minister for Sport

M: § 22(1)(a)(ii)

OFFICIAL

OFFICIAL

OFFICIAL

OFFICIAL

From: § 47F

Sent: Monday, 18 August 2025 1:29 PM

To: Anika.Wells.MP@aph.gov.au; § 22(1)(a)(ii)@communications.gov.au; Minister.wells

Subject: PLEASE HELP: § 47F business with META issue § 47F

You don't often get email from s 47F @larissawaters.com.au. [Learn why this is important](#)

Dear CLO team,

I write to follow up on my emails from 10 July, 21 July, and 5 August regarding an urgent constituent matter concerning Meta. We are yet to receive an acknowledge or a response to this enquiry.

Please refer to my correspondence below for an explanation of the issue at hand.

s 47F has advised our office on 4 August of the following update:

Unfortunately no communication with Meta and I still don't have access to my account, it is still suspended. Frustratingly there's no pathway for communication with Meta available, so reaching out via you is my only option.

s 47F

It has been nearly 6 weeks since my initial email and call regarding this issue and we are still awaiting a response. Your earliest attention and assistance with this matter would be greatly appreciated as it is seriously impacting the constituent's business and life.

Thanks in advance.

Kind regards,

s 47F **Constituent Liaison & Advocate**
Office of Senator Larissa Waters

s 47F [arissawaters.com.au](mailto:s 47F@larissawaters.com.au)

I acknowledge the traditional owners of the land on which I live, work, and play, and recognise that their sovereignty was never ceded. I pay respect to elders past and present and commit to supporting communities to further First Nations justice.

From: s 47F @larissawaters.com.au >

Sent: 05 August 2025 11:25

To: [§ 22\(1\)\(a\)\(ii\) communications.gov.au](#), minister.wells@mo.communications.gov.au

Subject: Re: Fwd: PLEASE HELP: [§ 47F](#) business with META issue [§ 47F](#)

Dear CLO team,

I write to follow up on my emails from 10 July and 21 July regarding an urgent constituent matter concerning Meta.

Please refer to my correspondence below for an explanation of the issue at hand.

[§ 47F](#)

has advised our office on 4 August of the following update:

Unfortunately no communication with Meta and I still don't have access to my account, it is still suspended. Frustratingly there's no pathway for communication with Meta available, so reaching out via you is my only option.

[§ 47F](#)

It has been nearly one month since my initial email and call regarding this issue and we are still awaiting a response.

Your earliest attention and assistance with this matter would be greatly appreciated.

Thanks in advance.

Kind regards,

[§ 47F](#)

Constituent Liaison & Advocate

Office of Senator Larissa Waters

[§ 47F](#)

larissawaters.com.au

I acknowledge the traditional owners of the land on which I live, work, and play, and recognise that their sovereignty was never ceded. I pay respect to elders past and present and commit to supporting communities to further First Nations justice.

[Embedded Image]

From: [§ 47F](#) [@larissawaters.com.au](mailto:larissawaters.com.au) >

Sent: 21 July 2025 12:08

To: [§ 22\(1\)\(a\)\(ii\) communications.gov.au](#)

Subject: Re: Fwd: PLEASE HELP: s 47F business with META issue s 47F

Good morning,

My name is s 47F and I am writing to you as Senator Larissa Waters' constituent advocate.

I am writing today to follow up on my previous email and phone call to Minister Well's electorate office on Thursday 10 July.

Could you please confirm that this request has been received and provide any advice and guidance on how our constituent can resolve this urgent issue that is impacting their business operations?

Thank you in advance for your assistance with this matter.

Kind regards,

s 47F Constituent Liaison & Advocate

Office of Senator Larissa Waters

s 47F larissawaters.com.au

I acknowledge the traditional owners of the land on which I live, work, and play, and recognise that their sovereignty was never ceded. I pay respect to elders past and present and commit to supporting communities to further First Nations justice.

[Embedded Image]

From: s 47F larissawaters.com.au >

Sent: 10 July 2025 15:20

To: s 22(1)(a)(ii) communications.gov.au

Subject: Fwd: PLEASE HELP: s 47F business with META issue s 47F

Good afternoon,

My name is s 47F and I am writing to you as Senator Larissa Waters' constituent advocate.

I am following up my call to Minister Well's EO this afternoon to seek your assistance with an urgent constituent enquiry we've received regarding Meta's unexplained suspension of a s 47F business owners social media accounts.

Please refer to the below email from s 47F for a full summary of this issue.

I would like to underscore ^{s 47F} concerns that ^{s 47F} business social media accounts have been suspended without explanation, without any way to contact Meta, and without recourse to resolve the matter.

Could you please advise if there is government liaison contact for Meta that we can escalate this matter to or any other way that your office can assist us in supporting our constituent with this enquiry?

Thank you in advance for your assistance.

Kind regards,

^{s 47F} | **Constituent Liaison & Advocate**
Office of Senator Larissa Waters

^{s 47F}

I acknowledge the traditional owners of the land on which I live, work, and play, and recognise that their sovereignty was never ceded. I pay respect to elders past and present and commit to supporting communities to further First Nations justice.

[Embedded Image]

From: ^{s 47F}
Sent: 09 July 2025 15:46
To: Waters, Senator.Waters@aph.gov.au
Subject: PLEASE HELP: ^{s 47F} business with META issue
Dear Honourable Senator Waters,

^{s 47F}

^{s 47F} Instagram and Facebook accounts ^{s 47F}

^{s 47F} which I have not had access to in almost three weeks, due to Meta suspending my accounts three times in 14 days. The last time was 2 weeks ago. My first two appeals to get my account back were successful within 24hours (the time Meta discloses it will take when

submitting appeal), but my last appeal was made on 25th June and I still don't have access back yet.

Below is a log of suspension and appeal dates, and attached to this email is the final appeal submission notice:

19/6/25 - accounts suspended

19/6/25 - appeal successful

20/6/25 - accounts suspended

20/6/25 - appeal successful

25/6/25 - accounts suspended

META have not provided me with any clarity as to why my accounts have been suspended, other than the broad information that "Your Instagram account has been suspended. This is because your account, or activity on it, doesn't follow our ["Community Standards on account integrity"](#) I'm not sure if you have read all of their standards, but it will take you two hours, and really provides no specific insight as to why I have been suspended.

Because my accounts have been suspended, I can't log into my accounts to contact META directly, or submit a 'support ticket' or anything. I am completely shut out with no recourse, I just have to wait and hope my accounts come back online.

I have tried many pathways to try and contact someone from META to look into my case and help me, including;

- META's support pages on both Facebook & Instagram, which are essential articles and no place to report and issue or get into direct contact with anyone from META.

s 47F

- I have reached out to the eSafety Commissioners office, but was told they can't help me as their focus is primarily on 'harm', which didn't have the scope to include harm to my business or the psychological harm this stress is causing me.
- I have done company searches for various META owned businesses via ASIC to try and find a business address, phone or email that I can reach out too - but it appears they don't have any public facing way to reach them.
- I have researched community forums and read a lot about other business owners and people being shut out of their accounts too, and any suggestions to reach META on these platforms I tried but not luck.

How can a multi-billion dollar company that trades in Australia, that has some much influence over our culture not have a way to contact them? Is that not illegal?

s 47F

Please Senator Waters, can you look into this for me and speak with your colleagues in the senate that might have ways to contact META to find a pathway for me to contact them.

Thanks for your help in trying to resolve this issue..

Regards,

[Embedded Image]

s 47F

s 47F

s 47F

My working hours and days might be different to yours. Please don't feel obligated to reply to this email outside of your regular working hours.

[Embedded Image]

||

Disclaimer

This message has been issued by the Department of Infrastructure, Transport, Regional Development, Communications and the Arts. The information transmitted is for the use of the intended recipient only and may contain confidential and/or legally privileged material.

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If you have received this e-mail in error, please notify the Department on +61 (2) 6274 7111 and delete all copies of this transmission together with any attachments.



RE: Advocacy to Meta re AI cancellation of accounts [SEC=OFFICIAL]

From s 22(1)(a)(ii) <s 22(1)(a)(ii)@mo.communications.gov.au>

Date Mon 13/04/2026 09:48 AM

To s 47F <s 47F@meta.com>

Cc s 22(1)(a) <s 22(1)(a)(ii)@mo.communications.gov.au>

1 attachment (48 KB)

RE: Advocacy to Meta re AI cancellation of accounts [SEC=OFFICIAL].eml;

Hey ^s 47F

Hope you are well!

I've received the attached follow up from Elizabeth Watson-Brown's office. Just wondering if this one was resolved?

Thanks for your help.

^s 22(1)(a)(ii)

Adviser • Office of the Hon Anika Wells MP

Minister for Communications and Minister for Sport

E: ^s 22(1)(a)(ii) mo.communications.gov.au M: ^s 22(1)(a)(ii)

Suite M1.19, Parliament House, Canberra ACT 2600, Australia

From: ^s 22(1)(a)

Sent: Monday, 3 November 2025 5:49 PM

To: ^s 47F <^s 47F@meta.com>

Subject: RE: Advocacy to Meta re AI cancellation of accounts [SEC=OFFICIAL]

OFFICIAL

Thank you!

^s 22(1)(a)(ii)

Adviser • Office of the Hon Anika Wells MP

Minister for Communications and Minister for Sport

E: ^s 22(1)(a)(ii) mo.communications.gov.au M: ^s 22(1)(a)(ii)

Suite M1.19, Parliament House, Canberra ACT 2600, Australia

OFFICIAL

From: ^s 47F <^s 47F@meta.com>

Sent: Monday, 3 November 2025 5:48 PM

To: ^s 22(1)(a) <^s 22(1)(a)(ii)@mo.communications.gov.au>

Subject: Re: Advocacy to Meta re AI cancellation of accounts [SEC=OFFICIAL]

OFFICIAL

Will ask the operations team to look in to this....

OFFICIAL

From: § 22(1)(a)(ii) <§ 22(1)(a)(ii) mo.communications.gov.au>
Date: Monday, 3 November 2025 at 5:44 pm
To: § 47F <§ 47F meta.com>
Subject: FW: Advocacy to Meta re AI cancellation of accounts [SEC=OFFICIAL]

OFFICIAL

OFFICIAL

Afternoon §

Hope you're going well.

See below for your consideration.

Kind Regards

§ 22(1)(a)(ii)

§ 22(1)(a)(ii)

Adviser • Office of the Hon Anika Wells MP
Minister for Communications and Minister for Sport
E: § 22(1)(a)(ii) mo.communications.gov.au M: § 22(1)(a)(ii)
Suite M1.19, Parliament House, Canberra ACT 2600, Australia

OFFICIAL

OFFICIAL

From: Watson-Brown, Elizabeth (MP Office) <Elizabeth.Watson-Brown.MP@aph.gov.au>
Sent: Monday, 3 November 2025 2:49 PM
To: § 22(1)(a) <§ 22(1)(a)(ii) mo.communications.gov.au>
Cc: Wells, Anika (MP) <Anika.Wells.MP@aph.gov.au>
Subject: Advocacy to Meta re AI cancellation of accounts
Importance: High

Dear Minister Wells and team,

s 47F

Meta's failure to use human judgement to make decisions to suspend or ban accounts, or to provide channels of appeal, denies the users of the Meta platforms natural justice, something we consider a right in Australia. s 47F

Please raise this case with Meta via your Ministerial liaison channels and seek review by a human.

Yours sincerely,

s 47F

Elizabeth Watson-Brown
Greens Member for Ryan
188 Moggill Road, Taringa, 4068, QLD

s 47F

E: elizabeth.watson-brown.mp@aph.gov.au

I acknowledge the Jagera and Turrbal peoples whose sovereignty of these lands was never ceded.



RE: Advocacy to Meta re AI cancellation of accounts [SEC=OFFICIAL]

From Watson-Brown, Elizabeth (MP Office) <Elizabeth.Watson-Brown.MP@aph.gov.au>

Date Mon 13/04/2026 09:45 AM

To s 22(1)(a) <s 22(1)(a)(ii) mo.communications.gov.au>

You don't often get email from elizabeth.watson-brown.mp@aph.gov.au. [Learn why this is important](#)

Dear s 22(1)(a)(ii)

Is there any update on this case?

Have Meta just failed to respond?

We have received several recent reports of constituents losing access to Meta accounts due to judgement by Meta AI. We'd love to hear formal advice from the Minister's office about where Australians stand. Does the Australian government have any power to influence Meta, or are they are law unto themselves? Should Australians be warned against hosting business accounts on Meta platforms?

Thanks

s 47F

Elizabeth Watson-Brown

Greens Member for Ryan

188 Moggill Road, Taringa, 4068, QLD

s 47F

E: elizabeth.watson-brown.mp@aph.gov.au

s 47F

I acknowledge the Jagera and Turrbal peoples whose sovereignty of these lands was never ceded.

From: s 22(1)(a)(ii)

Sent: Monday, 3 November 2025 4:43 PM

To: Watson-Brown, Elizabeth (MP Office)

Cc: Wells, Anika (MP)

Subject: RE: Advocacy to Meta re AI cancellation of accounts [SEC=OFFICIAL]

OFFICIAL

OFFICIAL

Good afternoon s 47F

Thank you for your correspondence.

I have forwarded this to Meta and asked for it to be looked into.

I'll be in touch once I have received a response.

Kind Regards,

s 22(1)(a)(ii)

Adviser • Office of the Hon Anika Wells MP

Minister for Communications and Minister for Sport

Suite M1.19, Parliament House, Canberra ACT 2600, Australia

OFFICIAL

OFFICIAL

From: Watson-Brown, Elizabeth (MP Office)

Sent: Monday, 3 November 2025 2:49 PM

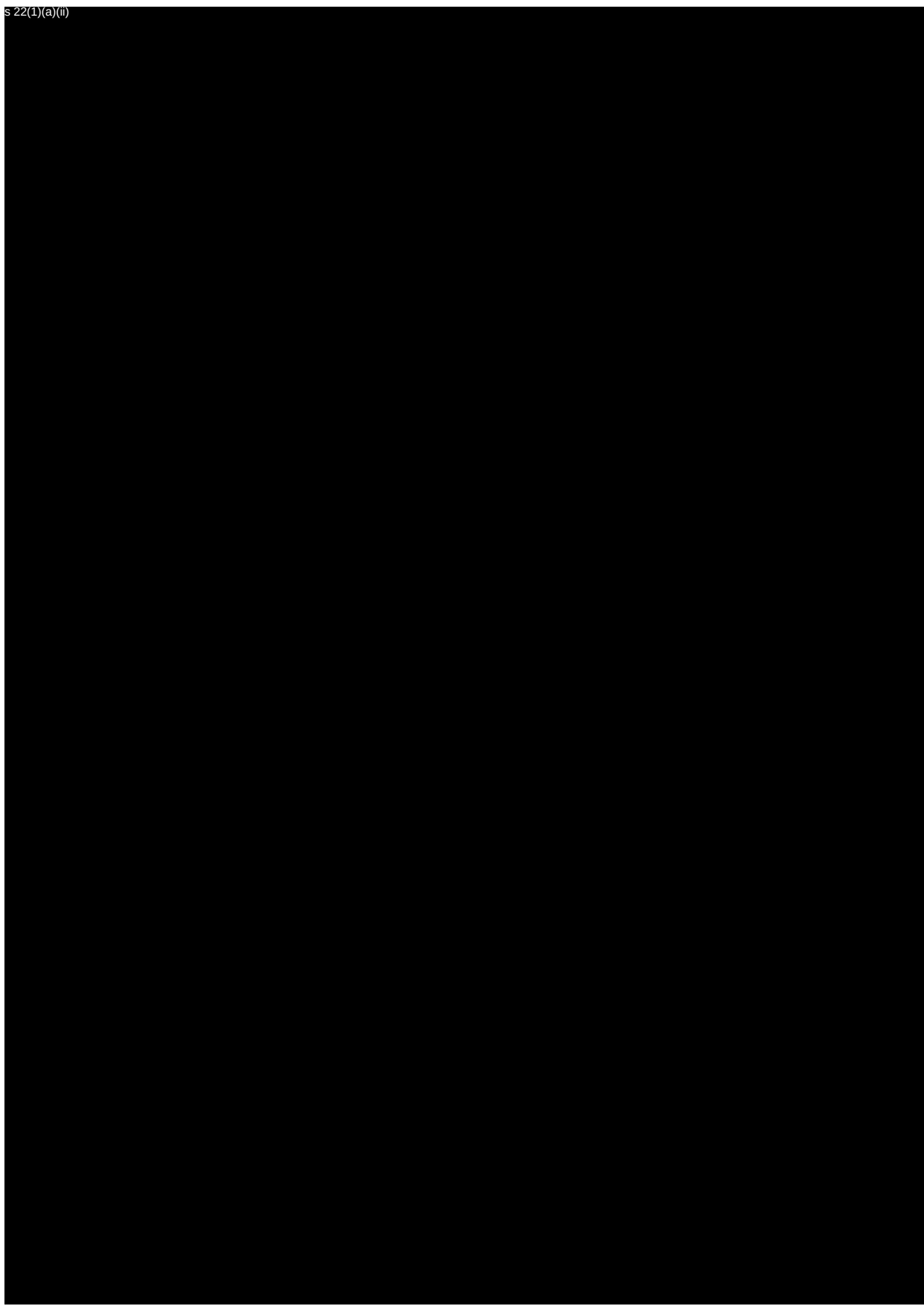
To: s 22(1)(a)(ii)

Cc: Wells, Anika (MP)

Subject: Advocacy to Meta re AI cancellation of accounts

Importance: High

s 22(1)(a)(ii)



Elizabeth Watson-Brown
Greens Member for Ryan
188 Moggill Road, Taringa, 4068, QLD

P  ^{S 47F}

E: elizabeth.watson-brown.mp@aph.gov.au

I acknowledge the Jagera and Turrbal peoples whose sovereignty of these lands was never ceded.



Outlook

FW: Support Request [SEC=OFFICIAL]

From s 22(1)(a) <s 22(1)(a)(ii) no.communications.gov.au>

Date Tue 18/11/2025 09:45 AM

To s 47F <s 47F meta.com>

OFFICIAL

Morning S [REDACTED]

I've received the below from Rob Mitchell's office – let me know if there's anything I can help with.

Thanks

S [REDACTED]
22(1)

S 22(1)(a)(ii)

Adviser • Office of the Hon Anika Wells MP

Minister for Communications and Minister for Sport

E: S 22(1)(a)(ii) [REDACTED] mo.communications.gov.au M: S 22(1)(a)(ii)

Suite M1.19, Parliament House, Canberra ACT 2600, Australia

OFFICIAL

From: S 47F [REDACTED] (R. Mitchell, MP) S 47F [REDACTED] @aph.gov.au>

Sent: Tuesday, 18 November 2025 9:02 AM

To: S 22(1)(a) [REDACTED] <S 22(1)(a)(ii) [REDACTED]@mo.communications.gov.au>

Subject: RE: Support Request [SEC=OFFICIAL]

Hi S 22(1) [REDACTED]

We're receiving a few more emails regarding the suspension of Instagram accounts and we received a contact in August for Meta, however, seems S [REDACTED] is not responding of late.

Is there another contact we can liaise with within Meta, please?

Cheers

S 47F [REDACTED]

Office of Rob Mitchell MP | Federal Member for McEwen



A red banner for Rob Mitchell MP, Member for McEwen. On the left, it lists contact information for the Electorate Office (57-59 High Street Wallan, 03 5716 3000) and the Canberra Office (R1-29 Parliament House, 02 6277 4117). In the center, it provides social media links for Facebook, Twitter, and the website. On the right, there is a photo of Rob Mitchell holding a sign that says 'HE'S HERE FOR US' and a 'Labor' logo.

ROB MITCHELL MP
MEMBER FOR McEWEN

ELECTORATE OFFICE
57-59 High Street Wallan
● 03 5716 3000

CANBERRA OFFICE
R1-29 Parliament House
Canberra ACT 2600
● 02 6277 4117

RobMitchellMP
@robmitchellmp
robmitchell.com.au

HE'S HERE FOR US

Labor

I respectfully recognise the First Peoples of this Nation and their ongoing cultural and spiritual connections to the lands, waters, seas, skies, and communities.

I Acknowledge First Nations Peoples as the Traditional Custodians and Lore Keepers of the oldest living culture and pay respects to their Elders past and present and extend that respect to all First Nations Peoples.

From: s 22(1)(a) <s 22(1)(a)(ii) no.communications.gov.au>
Sent: Wednesday, 20 August 2025 9:29 AM
To: s 47F (R. Mitchell, MP) s 47F @aph.gov.au>
Subject: Re: Support Request [SEC=OFFICIAL]

OFFICIAL

s 47F

The contact is s 47F s 47F meta.com (email for EO use only, not to be sent to constituent).

s 22(1)

OFFICIAL

From: s 47F (R. Mitchell, MP) s 47F @aph.gov.au>
Sent: Monday, August 18, 2025 1:25:22 AM
To: s 22(1)(a) <s 22(1)(a)(ii) no.communications.gov.au>
Subject: FW: Support Request

You don't often get email from s 47F @aph.gov.au. [Learn why this is important](#)

Hi Team

Hope this finds you well. After a quick chat with the Boss on the below, are you able to provide a contact for META we can go directly to, please?

Cheers

s 47F

Office of Rob Mitchell MP | Federal Member for McEwen



The banner features a red background with white text. On the left, it lists contact information for the Electorate Office and Canberra Office. In the center, it displays the name 'ROB MITCHELL MP' and 'MEMBER FOR McEWEN'. On the right, there is a photo of Rob Mitchell, a Labor Party member, holding a sign that says 'HE'S HERE FOR US'.

ROB MITCHELL MP
MEMBER FOR McEWEN

ELECTORATE OFFICE
57-59 High Street Wallan
☎ 03 5716 3000

CANBERRA OFFICE
R1-29 Parliament House
Canberra ACT 2600
☎ 02 6277 4117

RobMitchellMP
@robmitchellmp
robmitchell.com.au

HE'S HERE FOR US

Labor

I respectfully recognise the First Peoples of this Nation and their ongoing cultural and spiritual connections to the lands, waters, seas, skies, and communities.

I Acknowledge First Nations Peoples as the Traditional Custodians and Lore Keepers of the oldest living culture and pay respects to their Elders past and present and extend that respect to all First Nations Peoples.

From: s 47F
Sent: Friday, 15 August 2025 8:27 PM
To: Mitchell, Rob (MP) <Rob.Mitchell.MP@aph.gov.au>
Subject: Support Request

Good Evening Sir,

I hope this message finds you well. I am writing to you as a constituent s 47F
s 47F to seek your urgent assistance regarding the wrongful suspension of my
Instagram accounts s 47F
s 47F

I have been advised by many other individuals who have contacted their local MP and have successfully retrieved their account with their assistance, so I wanted to write to you in the hope that you may be able to assist me.

As per the below link, this is happening to many individuals and is extremely unfair.

s 47F
s 47F

On 31st July 2025, my Instagram accounts s 47F was suddenly suspended without any prior warning. I appealed the decision and briefly regained access, only for it to be suspended again the very next day. I have always adhered to Instagram's community guidelines, and I am confident that this suspension is an error.

Since then, I have made multiple attempts to contact Meta's support team, including paying for Meta Verified to access their priority help service. Unfortunately, despite paying for this service, I have received only generic responses and no meaningful progress towards reinstating my account.

s 47F
s 47F

s 47F

Given Meta's lack of responsiveness, I am reaching out to you to kindly request that you contact Meta directly on my behalf, urging them to review my case and restore my account. Your support would mean a great deal to me and could help bring much-needed attention to what has been a distressing and frustrating experience.

Thank you for taking the time to read my request. I truly appreciate any assistance you can provide.

Kindest Regards,

s 47F



FW: Subject: Urgent Request for Assistance – [REDACTED]
[REDACTED] [SEC=OFFICIAL]

From [REDACTED] <[REDACTED]@mo.communications.gov.au>

Date Wed 17/12/2025 01:10 PM

To [REDACTED] <[REDACTED]@meta.com>

📎 2 attachments (3 MB)

FW: You're back on Instagram, [REDACTED] FW: You're back on Instagram [REDACTED]

Hi § 47F

Thanks so much for assisting with this one. Just forwarding the below as the account has been de-activated again.

Ps. have a great Christmas and New Year!

§ 22(1)(a)(ii)

Adviser • Office of the Hon Anika Wells MP

Minister for Communications and Minister for Sport

E: § 22(1)(a)(ii) mo.communications.gov.au M: § 22(1)(a)(ii)

Suite M1.19, Parliament House, Canberra ACT 2600, Australia

From: § 47F T. Cook, MP) § 47F @aph.gov.au>

Sent: Wednesday, 17 December 2025 12:38 PM

To: § 22(1)(a) <§ 22(1)(a)(ii) mo.communications.gov.au>

Subject: RE: Subject: Urgent Request for Assistance – § 47F

§ 47F =OFFICIAL]

You don't often get email from § 47F @aph.gov.au. [Learn why this is important](#)

Hey § 22(1)(a)(ii)

Thanks for speaking with me again!

We have a constituent § 47F who has been cut off Facebook. You referred me to § 47F at Meta who assisted immediately and access was granted § 47F. However the following day access to FB was cut off again.

Since then I've been trying to contact § 47F at Meta but haven't had any success either via email or phone. Hoping you might be able to follow up § 47F I've attached the last couple of emails.

Thanks for your help.

§ 47F

§ 47F | **Executive Assistant**

Trish Cook MP, Member for Bullwinkel

14-16 Mead St, Kalamunda WA 6076

§ 47F

I respectfully acknowledge the Traditional Owners and Custodians of the country on which I work.



From: § 22(1)(a) <§ 22(1)(a)(ii) mo.communications.gov.au>

Sent: Thursday, 4 December 2025 9:33 AM

To: Cook, Trish (MP Office) <trish.cook.MP@aph.gov.au>

Subject: RE: Subject: Urgent Request for Assistance – § 47F

§ 47F [SEC=OFFICIAL]

OFFICIAL

Hey!

Best to send direct to Meta: § 47F meta.com

§ 22(1)(a)(ii)

Adviser • Office of the Hon Anika Wells MP

Minister for Communications and Minister for Sport

E: § 22(1)(a)(ii) mo.communications.gov.au M: § 22(1)(a)(ii)

Suite M1.19, Parliament House, Canberra ACT 2600, Australia

OFFICIAL

From: § 47F (T. Cook, MP) **On Behalf Of** Cook, Trish (MP Office)

Sent: Wednesday, 3 December 2025 6:34 PM

To: § 22(1)(a)(ii)

Subject: FW: Subject: Urgent Request for Assistance § 47F

Importance: High

You don't often get email from trish.cook.mp@aph.gov.au. [Learn why this is important](#)

Good afternoon § 22(1)(a)(ii)

Hope you are well.

We've received the below email from § 47F (a constituent of Bullwinkel). § 47F

Facebook has incorrectly suspended [REDACTED] s 47F

Is there any way that we are able to reach out to Facebook [REDACTED] s 47F

I hope you can give us some guidance for the next step?

Thanks so much.

Kind regards

[REDACTED] s 47F

[REDACTED] s 47F | **Executive Assistant**
Trish Cook MP, Member for Bullwinkel
14-16 Mead St, Kalamunda WA 6076

[REDACTED] s 47F

I respectfully acknowledge the Traditional Owners and Custodians of the country on which I work.



From: [REDACTED] s 47F

Sent: Tuesday, 2 December 2025 6:51 PM

To: Lawrence, Tania (MP Office) <Tania.Lawrence.MP@aph.gov.au>

Subject: Subject: Urgent Request for Assistance [REDACTED] s 47F

Subject: Urgent Request for Assistance – [REDACTED] s 47F

Hi [REDACTED] s 47F

I'm hoping you can urgently assist me with a matter I cannot resolve through any normal channel.

Facebook has incorrectly suspended my account s 47F

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

I have tried every available method:

- all official Meta appeal links
- identity upload forms
- eSafety
- OAIC
- Meta's recovery tools
- the Oversight Board

None of these work because Meta has not generated a reference number, so I am stuck in an automated loop with no way to escalate or even speak to a human.

I understand MPs are able to escalate matters like this directly to Meta's Government Relations team for manual review. I would be extremely grateful if your office could

request:

1. A manual verification of my age
2. Removal of the incorrect ^{s 47F} suspension
3. Restoration of my account access

^{s 47F}

^{s 47F}

Thank you very much for your time and assistance.

Kind regards,

^{s 47F}



FW: You're back on Instagram, s 47F

From s 47F (T. Cook, MP) s 47F @aph.gov.au>

Date Thu 11/12/2025 12:33 PM

To s 47F <s 47F meta.com>

Hi s

Sorry to bother you again, however, I have heard from s 47F
has been cut off again. Please see the email below.

Thanks for your help.

s
s 47F

| Executive Assistant
Trish Cook MP, Member for Bullwinkel
14-16 Mead St, Kalamunda WA 6076

s 47F

I respectfully acknowledge the Traditional Owners and Custodians of the country on which I work.



s 47F

Sent: Thursday, 11 December 2025 9:12 AM

To: s 47F (T. Cook, MP)

Subject: Fwd: You're back on Instagram, s 47F

Hi s 47F

As discussed on the phone, yesterday my account were restored however I was at work and was unable s 47F

Please see attached screenshot showing my appeal days reset to 180 after being locked out again.

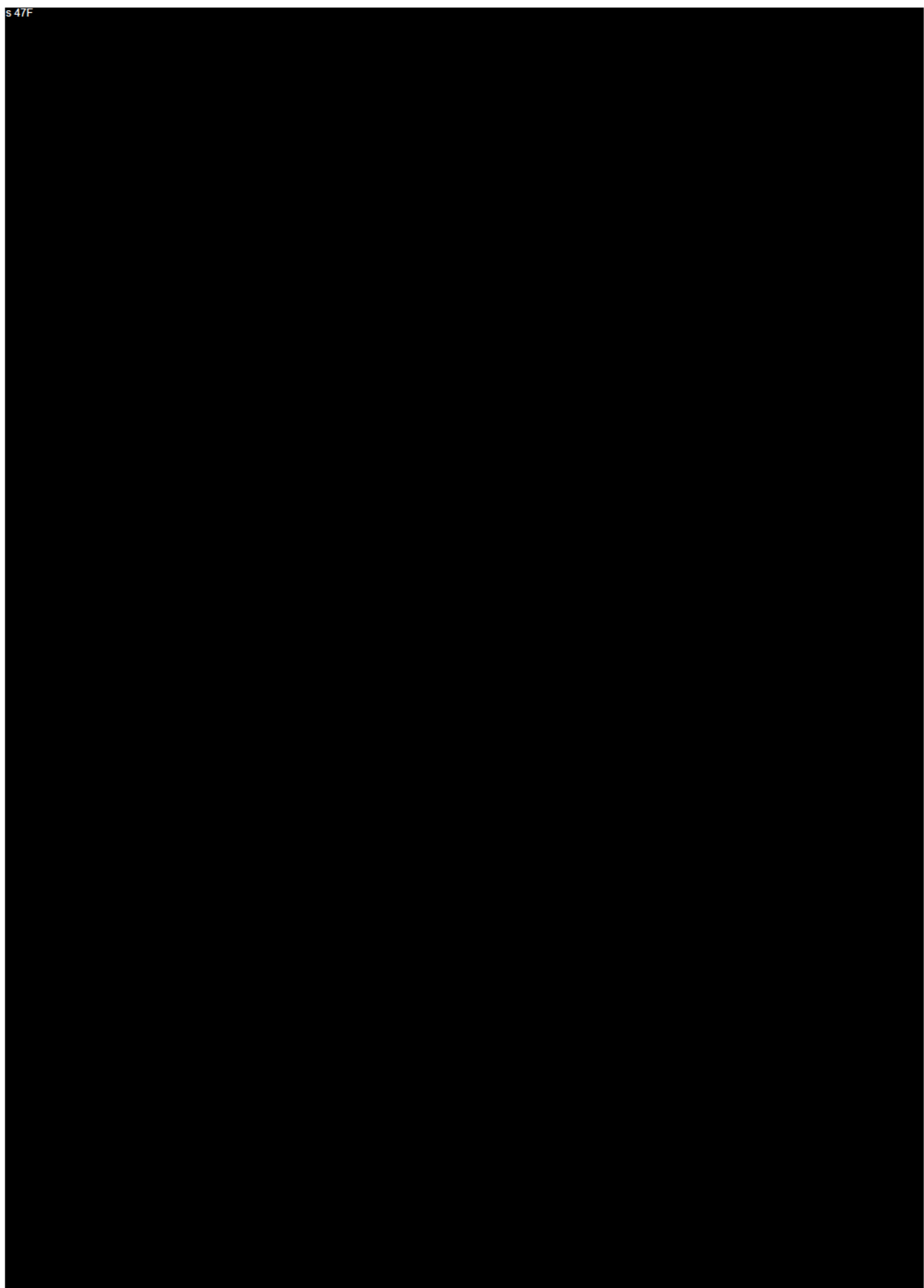
Thanks

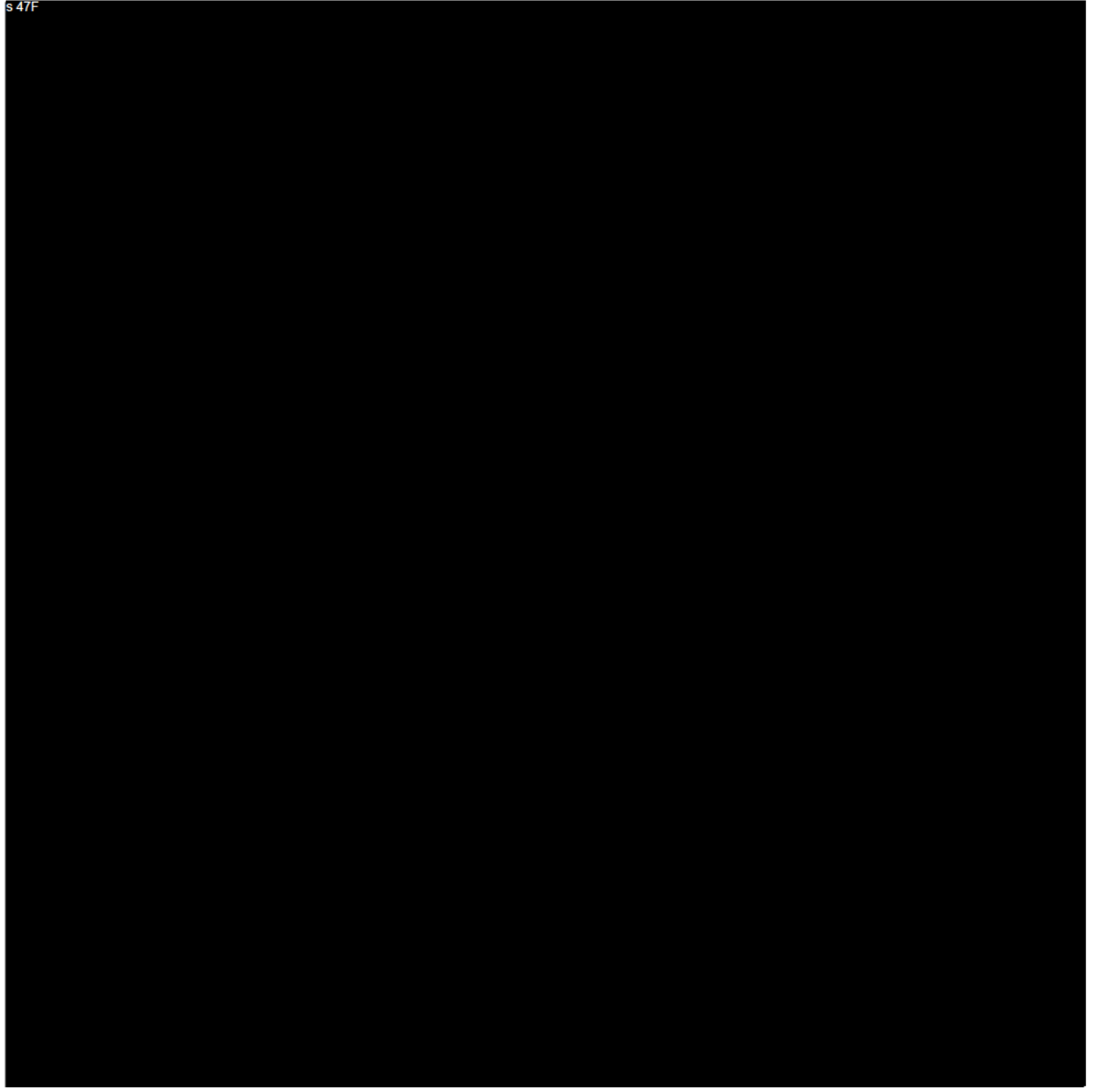
s 47F

s 47F

s 47F

00 Meta







FW: You're back on Instagram s 47F

From s 47F (T. Cook, MP) s 47F @aph.gov.au>

Date Fri 12/12/2025 12:02 PM

To s 47F <s 47F meta.com>

Hi s

Just after an update on s 47F accounts s 47F

Hoping you can help!

Thanks

s

s 47F | Executive Assistant

Trish Cook MP, Member for Bullwinkel

14-16 Mead St, Kalamunda WA 6076

s 47F

I respectfully acknowledge the Traditional Owners and Custodians of the country on which I work.



s 47F

Sent: Friday, 12 December 2025 7:33 AM

To: s 47F (T. Cook, MP)

Subject: Re: You're back on Instagram, s 47F

s 47F

On Thu, 11 Dec 2025 at 9:12 am s 47F

[gmail.com](#)> wrote:

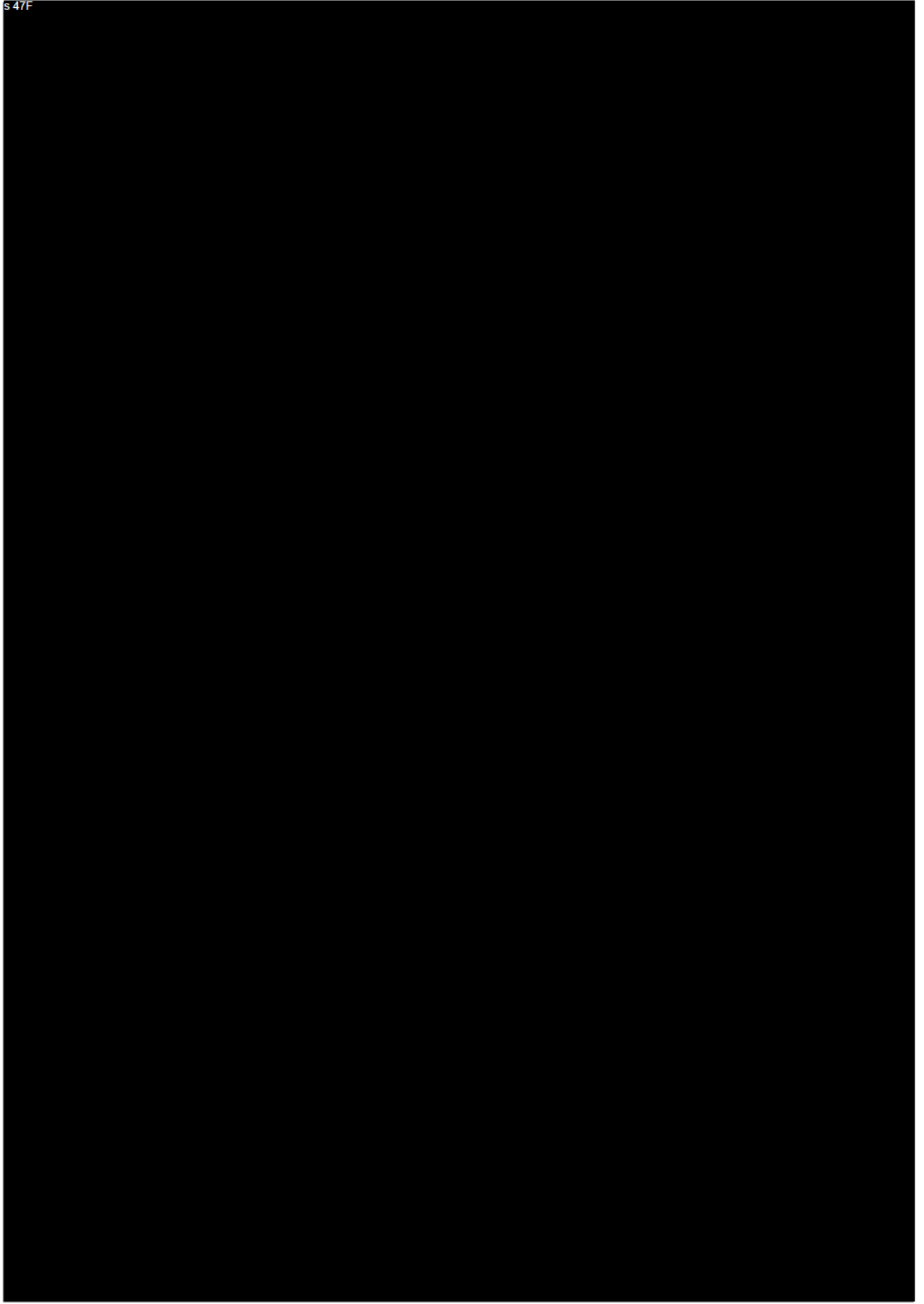
Hi s 47F

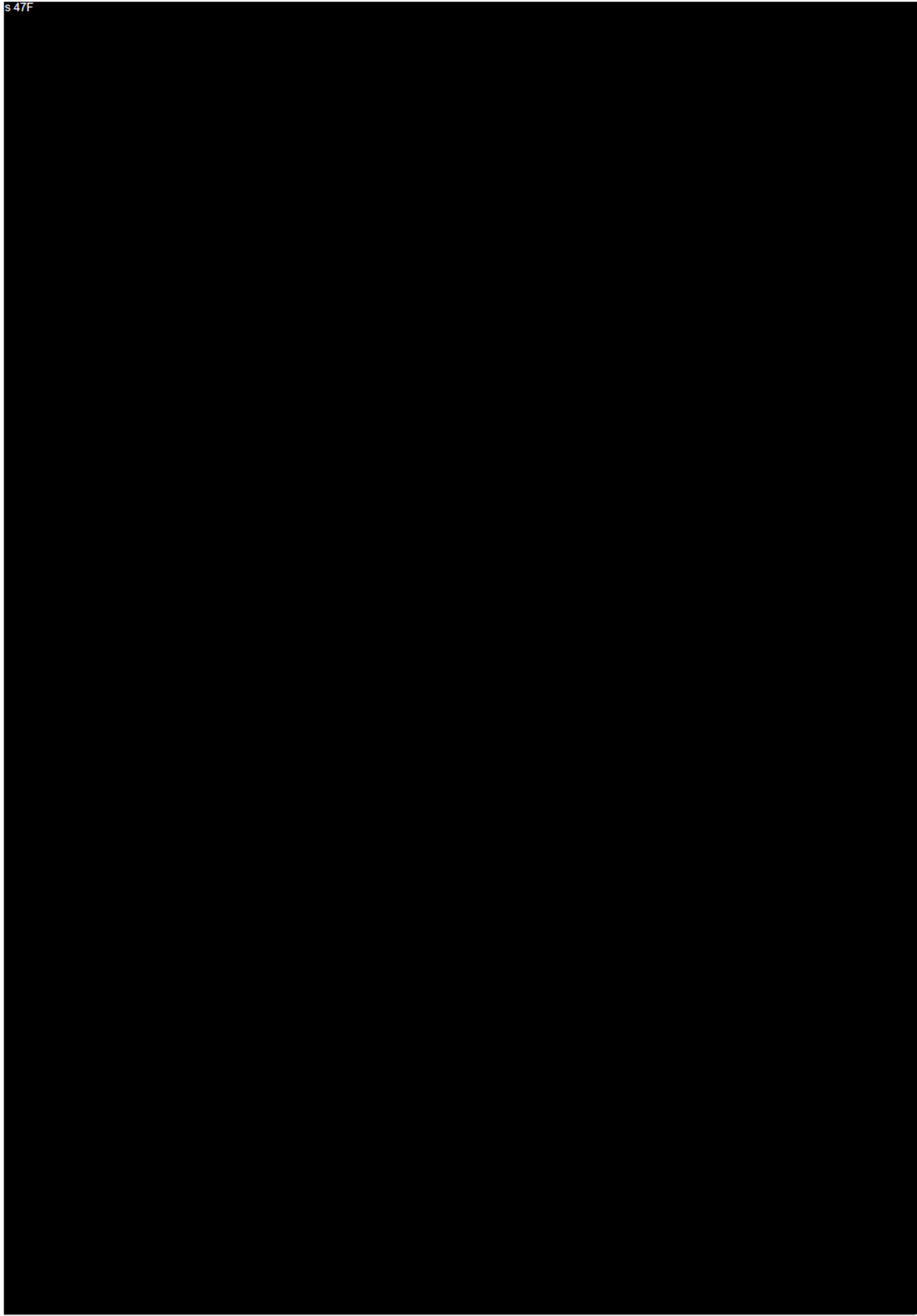
As discussed on the phone, yesterday my account were restored however I was at work and s 47F

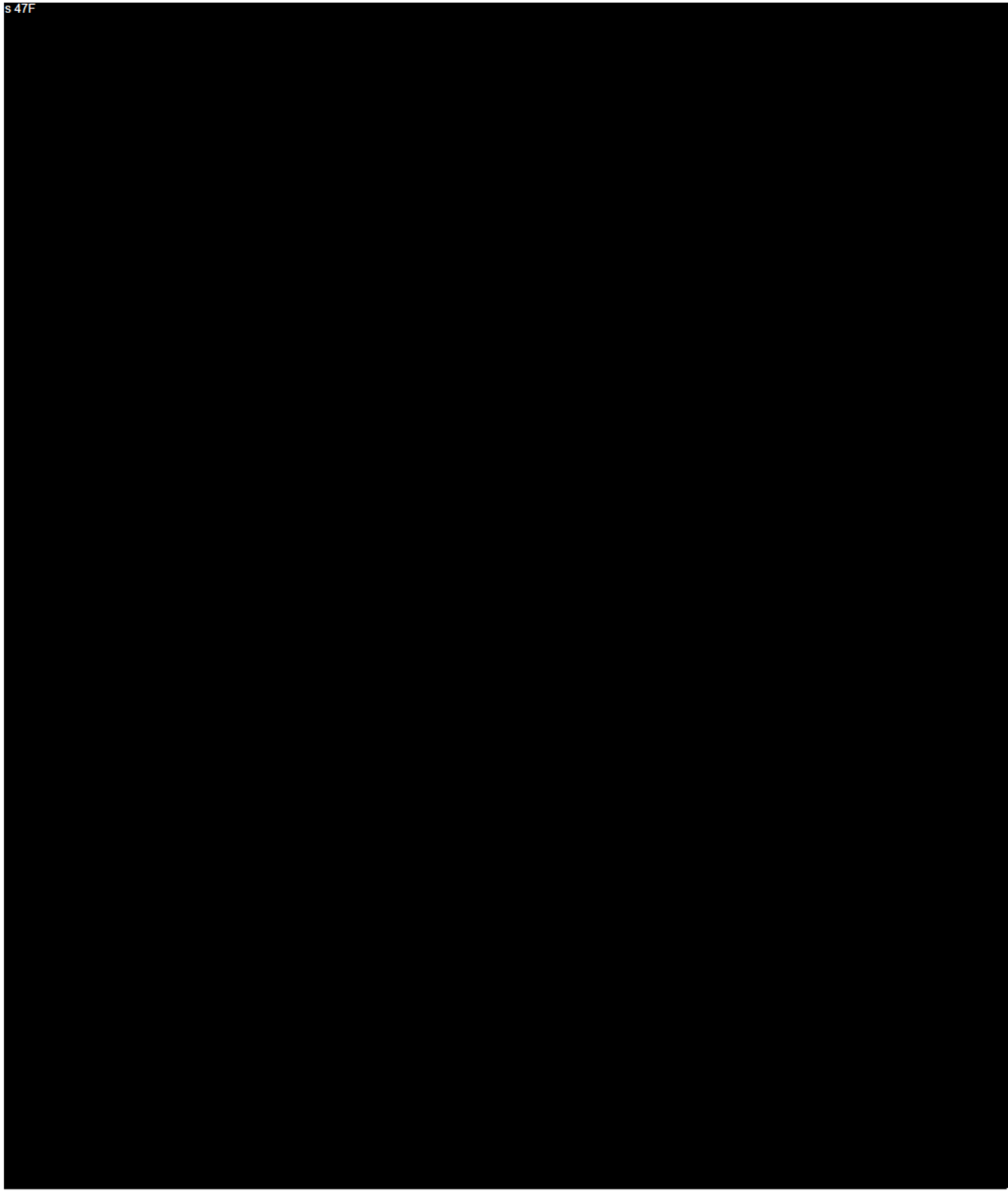
Please see attached screenshot showing my appeal days reset to 180 after being locked out again.

Thanks

s 47F









FW: Request for assistance with constituent enquiry - Request for permanent disabled Facebook account to be reinstated

From s 22(1)(a) <s 22(1)(a)(ii) no.communications.gov.au>

Date Mon 02/02/2026 07:24 AM

To s 47F <s 47F meta.com>

Hey [REDACTED]

I hope you have been well!

Just forwarding the below for your consideration.

Thanks

[REDACTED]
[REDACTED]

[REDACTED]

Adviser • Office of the Hon Anika Wells MP

Minister for Communications and Minister for Sport

E: [REDACTED] [mo.communications.gov.au](mailto:[REDACTED]@mo.communications.gov.au) M: [REDACTED]

Suite M1.19, Parliament House, Canberra ACT 2600, Australia

From: [REDACTED] (A. Urquhart, MP)

Sent: Tuesday, 13 January 2026 2:40 PM

To: [REDACTED] [@meta.com](mailto:[REDACTED]@meta.com)

Cc: [REDACTED] (A. Urquhart, MP) [REDACTED] [@aph.gov.au](mailto:[REDACTED]@aph.gov.au)

Subject: Request for assistance with constituent enquiry - Request for permanent disabled Facebook account to be reinstated

Dear [REDACTED],

I hope you have had a restful holiday season.

I write to you in my capacity as a Constituent and Community Engagement Officer in the electoral office of Mrs Anne Urquhart MP, Federal Member for Braddon, in the North-West of Tasmania.

I write to seek assistance on behalf of a constituent [REDACTED]

[REDACTED]

Elaine's Facebook account was permanently disabled for an alleged breach of "inauthentic behaviour or violations of [FB's] Advertising policies affecting business assets". [REDACTED]

[REDACTED]

Your details were provided to me on making an enquiry to the Office of the Minister for Communications.

[REDACTED] Facebook account details are as follows:

Name	[REDACTED]
Facebook account name	[REDACTED]

Email linked to account	s 47F
Type of account	s 47F
Mobile	s 47F

s 47F

Any assistance you can provide us to assist us with s 47F would be very gratefully received.

Yours sincerely,

s 47F



Anne Urquhart MP
Federal Member for Braddon

s 47F

Constituent & Community Engagement Officer

s 47F @aph.gov.au

Shop 9, 22 Wilmot Street, Burnie Tasmania 7320

s 47F

anne.urquhart.mp@aph.gov.au



I acknowledge the traditional custodians of country throughout Australia and recognise their continuing connection to land, waters and culture.

I pay respect to Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples.



Outlook

FW: constituent assistance

From s 22(1)(a) <s 22(1)(a)(ii) mo.communications.gov.au>

Date Thu 05/02/2026 02:11 PM

To s 47F <s 47F meta.com>

Hi s 47F

Hope you are well.

I've just been asked to forward this one to you for consideration.

Thanks as always!

s 22(1)
(a)(ii)

s 22(1)(a)(ii)

Adviser • Office of the Hon Anika Wells MP

Minister for Communications and Minister for Sport

E: s 22(1)(a)(ii) [mo.communications.gov.au](mailto:s 22(1)(a)(ii)@aph.gov.au) M: s 22(1)(a)(ii)

Suite M1.19, Parliament House, Canberra ACT 2600, Australia

From: s 47F (J. Collins, MP) s 47F @aph.gov.au>

Sent: Tuesday, 13 January 2026 10:59 AM

To: s 47F <s 47F@meta.com>

Subject: RE: constituent assistance

Hi s 47F

I hope you enjoyed your time off over the festive season!

Just wondering if you have seen the below at all?

Appreciate any help!

Thanks!

s 47F

Electorate Officer for Julie Collins MP

Federal Member for Franklin

Minister for Agriculture, Fisheries and Forestry

PH: s 47F [aph.gov.au](mailto:s 47F@aph.gov.au)

From: s 47F (J. Collins, MP)

Sent: Tuesday, 6 January 2026 11:39 AM

To: s 47F <s 47F@meta.com>

Subject: constituent assistance

Hello s 47F

Hope you had nice time over the Christmas and New Years period.

§ 47F has contacted our office again, with the same issue.

§ 47F Facebook and Instagram profiles have been deleted due to § 47F not being over 16 (§ 47F is § 47F).

§ 47F business page which is connected to § 47F profile is still up and running which has paid advertisements for.

§ 47F cannot access § 47F business page now.

Is there anything you may be able to do to assist?

Appreciate your assistance!

§ 47F
Electorate Officer for Julie Collins MP
Federal Member for Franklin
Minister for Agriculture, Fisheries and Forestry
PH: § 47F § 47F@aph.gov.au

From: § 47F <§ 47F@meta.com>
Sent: Thursday, 11 December 2025 3:52 PM
To: § 47F (J. Collins, MP) § 47F@aph.gov.au>
Cc: § 47F@meta.com>; § 47F@meta.com>
Subject: Re: constituent assistance

I've asked the team to look in to what's happened here...

From: § 47F (J. Collins, MP) § 47F@aph.gov.au>
Date: Thursday, 11 December 2025 at 3:48 pm
To: § 47F <§ 47F@meta.com>
Subject: RE: constituent assistance

This Message Is From an External Sender
Yes that's the one!

§ 47F
Electorate Officer for Julie Collins MP
Federal Member for Franklin
Minister for Agriculture, Fisheries and Forestry
§ 47F § 47F@aph.gov.au

From: § 47F <§ 47F meta.com>
Sent: Thursday, 11 December 2025 3:46 PM
To: § 47F (J. Collins, MP) § 47F i@aph.gov.au>
Cc: § 47F meta.com>; § 47F meta.com>
Subject: Re: constituent assistance

Hi § 47F

Is this § 47F account? <https://www.facebook.com/§ 47F>

§ 47F

From: § 47F (J. Collins, MP) § 47F i@aph.gov.au>
Date: Thursday, 11 December 2025 at 2:25 pm
To: § 47F <§ 47F meta.com>
Subject: constituent assistance

This Message Is From an External Sender

Good afternoon, § 47F

I work in Minister Julie Collins electorate office.

We had a constituent contact us as they have been locked out of Facebook unfortunately and § 47F is § 47F.

§ 47F provided § 47F drivers license as identification and it came back saying § 47F was 13.

This has a flow on affect as § 47F also has a business page connected to § 47F profile which § 47F can't access at all. § 47F has an add running on this business page which § 47F is paying for but can not cancel as § 47F has no access to be able to.

Is there any assistance you might be able to provide.

§ 47F

§ 47F

Appreciate you assistance

§ 47F

Electorate Officer for Julie Collins MP

Federal Member for Franklin

Minister for Agriculture, Fisheries and Forestry

§ 47F

aph.gov.au



Re: Meta account suspended

From § 47F <§ 47F@meta.com>
Date Wed 22/07/2026 04:54 PM
To § 47F (S. Claydon, MP) § 47F@aph.gov.au>
Cc § 47F@meta.com § 47F@meta.com>; § 22(1)(a)(ii) <§ 22(1)(a)(ii)@no.communications.gov.au>;
Claydon, Sharon (MP) <Sharon.Claydon.MP@aph.gov.au>

Hi § 47F

Thanks for reaching out. Are the email address and phone number included in your email, the ones that are associated with all of the business Facebook and Instagram accounts that have been impacted? Just need some details for the operations team to locate them for review in what has happened here....

Kind regards,

§ 47F

On Wed, Jul 22, 2026 at 4:48 PM § 47F (S. Claydon, MP) § 47F@aph.gov.au> wrote:

Dear § 47F and § 47F

We were provided with your contact details by the Office of the Minister for Communications, the Hon. Anika Wells MP.

Sharon Claydon MP was contacted by § 47F

Over the past week, the business's Facebook and Instagram accounts, along with associated personal accounts, have been suspended. § 47F understand this is not an isolated incident and have received other correspondence regarding similar issues, and the impact it is having on the community.

§ 47F

Despite attempts to contact Meta by § 47F no explanation has been provided for the suspensions, whether § 47F has been deliberately targeted, or what steps are required to resolve the issue.

Could you please advise whether you are able to assist in resolving this matter § 47F

Contact Details:

§ 47F
§ 47F
§ 47F

We look forward to hearing from you soon.

Kind regards



§ 47F

Office of Sharon Claydon MP

Federal Member for Newcastle

Deputy Speaker of the House of Representatives

427 Hunter Street, Newcastle NSW 2300

§ 47F § 47F [h.gov.au](https://www.parliament.gov.au/h.gov.au)





Outlook

FW: Meta suspension: [REDACTED]

From [REDACTED] <[REDACTED]@mo.communications.gov.au>

Date Mon 27/07/2026 02:57 PM

To [REDACTED] <[REDACTED]@meta.com>

Cc [REDACTED]@senatorsteph.com [REDACTED]@senatorsteph.com>

Good afternoon § 47F

Please see below correspondence from the Office of Senator Steph Hodgins-May.

Forwarding for your consideration.

Please note I have cc'd Senator Hodgins-May into this email. Happy for further communication to go direct to their office.

Kind Regards

§ 22(1)
(a)(ii)

§ 22(1)(a)(ii)

Adviser • Office of the Hon Anika Wells MP
Minister for Communications and Minister for Sport
Suite M1.19, Parliament House, Canberra ACT 2600, Australia

From: § 47F @senatorsteph.com>
Sent: Wednesday, 15 July 2026 10:21 AM
To: § 22(1)(a) <§ 22(1)(a)(ii) no.communications.gov.au>
Subject: Meta suspension: § 47F

You don't often get email from § 47F senatorsteph.com. [Learn why this is important](#)
Dear Office of Minister Wells,

I write to you on behalf of Senator Hodgins-May, who is concerned about the subjective application of Meta's suspension policies that has impacted § 47F

We are aware that § 47F Meta account suspended § 47F

§ 47F

§ 47F

§ 47F appealed this decision in August 2025 § 47F

account was disabled in February 2026.

We are highly concerned about the the Meta's decision to suspend s 47F

Senator Hodgins-May is requesting:

- That your office contacts Meta to ask that they provide s 47F with the evidence that supports their suspension of s 47F account, and allow a properly considered appeal by s 47F on the evidence they provide.
- If they cannot do this, your office requests that Meta reinstates s 47F account.

Sincerely,

s 47F

s 47F | Constituent Liaison & Advocate

s 47F

Office of [Senator Steph Hodgins-May](#) | Australian Greens

s 47F

I respectfully acknowledge the Traditional Custodians of the country on which I work, the Bunurong and Wurundjeri people of the Kulin nation. I recognise that sovereignty was never ceded and pay my respects to Elders past and present.