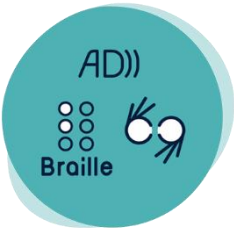




Stage 2 Reforms of the Disability Standards for Accessible Public Transport 2002



Signs, symbols, braille: Location of signs

Currently, the Transport Standards reference an Australian Standard that is over 30 years old. While there is no evidence to suggest the requirements are not fit for purpose, there is an opportunity to update and simplify the requirements for signage location on conveyances and infrastructure and in premises to assist operators and providers in meeting their obligations to provide accessible public transport services.

Reform options

Maintain current requirements in the Transport Standards

Transport Standards Section 17.2 (Signs) *Location – premises and infrastructure*, and Section 17.3 (Signs) *Location – conveyances*, will remain unchanged and no guidance will be implemented.

Non-regulatory option

Guidance would be provided to include advice related to location of signage, including:

- Signage placement based on:
 - The purpose of the sign message
 - The operations context which considered passenger movements. For example, a local bus stop identification sign versus an exit sign on a crowded station platform.
- When it is appropriate for signs to be written in braille and tactile format

Regulatory option

Transport Standards Section 17.2 and Section 17.3 would be amended to combine requirements for signage location that pertains to conveyances, premises and infrastructure in one Section.

The following additional requirements would be added to the Transport Standards (including any requirements retained or amended from the status quo):

- Specific requirements for signs to **not** be provided in braille and tactile format
- Sign placement:
 - **Sub-option 1:** placement requirements based on environment

- **Sub-option 2:** signs are to be placed in accordance with AS1428.2 (1992) *Design for access and mobility, Part 2: Enhanced and additional requirements – Buildings and facilities, Clause 17.4 Location of signs (a), (b) and (c)*, including the notes.

These requirements will pertain to buses, coaches, ferries, trains, trams and light rail, premises (except premises to which the Premises Standards apply) and infrastructure.

Guidance would be provided in the Transport Standards Guidelines and / or The Whole Journey Guide to distinguish between the use of overhead and non-overhead signs and why it may be appropriate to provide a mix of signage options to suit different viewing heights and situations.

Have your say

Public consultation on the Stage 2 reform of the Transport Standards will open from 15 March to 9 March 2022.

For further information:

- **Website:** <https://www.infrastructure.gov.au>
- **Call:** 1800 621 372
- **Email:** DisabilityTransport@infrastructure.gov.au
- **Survey:** <https://edm.infrastructure.gov.au/survey.php?sid=28699&name=location-of-signs>