



Mining, building and energy, consumer protection and safety regulation services

Delivered by the Department of Mines, Industry Regulation and Safety in the Indian Ocean Territories

April 2022

Services

The Department of Mines, Industry Regulation and Safety, on behalf of – and fully funded by – the Australian Government, provides the following services in the Territories:

- Resources and Environmental Regulation: responsible for Mineral Title services, Royalties services and Environment Management
- Industry Regulation and Consumer Protection, which incorporates:
 - The Building and Energy division: responsible for regulation in relation to building, painting, building surveying and plumbing services, and the safe use of electricity and gas
 - Consumer Protection: responsible for fair trading, consumer rights, property sale and rental laws, some occupational licences, co-operatives, and not for profit legislation
- Safety Regulation, which incorporates:
 - WorkSafe: promoting and securing the safety and health of people at work in general industries, mining and petroleum dangerous goods safety.

What does this mean for me?

The Department of Mines, Industry Regulation and Safety works with you to ensure high standards of safety and protection for employers, workers and consumers.

As a community member:

- the buildings you enter, and electricity and gas you use are of a high standard, reducing the risk of injury to you and your family
- the tradespeople you use who are required to be licenced or registered are qualified to complete the work you have purchased from them
- there is a robust system for administering mining tenements and a regime is in place to ensure compliance with mining tenement obligations

- the community receives a return from the development of its mineral and petroleum resources in accordance with relevant legislation and lease agreements
- environmental compliance is managed appropriately throughout mining operations
- the community is protected through the safe use of dangerous goods.

As a consumer or seller of goods and services:

- you are automatically covered by certain consumer guarantees whenever you buy, hire or lease goods (safe, durable, free of defects, good quality and to do everything they claim to do)
- service providers must use due care and skill
- those who rent a property can expect certain requirements will be met
- you can make a complaint when you identify unfair practices and the matter will be investigated.

As an employer or worker:

- you work with others at the workplace to keep your workplace safe and healthy
- you can request advice from WorkSafe
- you can report a safety or health concern to WorkSafe.

These obligations apply to general workplaces, and minerals and petroleum sector workplaces.

As an employer, you have access to information to support your role within the community, understand your obligations in regards to your workers, consumers and your premises, and abide by the applicable regulations.

The principal obligation of an employer is to provide a safe workplace.

For more information

Area	Contact details
Mines and Petroleum	08 9222 3333
Building and Energy	1300 489 099
Consumer Protection	1300 304 054
Safety Regulation – WorkSafe general industries	1300 307 877
Safety Regulation Resources Safety	08 9358 8002
Accident or Incident Report Line (Building and Energy, and WorkSafe)	1800 678 198 (24 hours)
Accident or Incident Report Line (Mining)	1 800 SAFEMINE (1800 723 364) (24 hours)
Email	online@dmirs.wa.gov.au
Website	www.dmirs.wa.gov.au