



Australian Government

Department of Infrastructure, Transport,
Regional Development and Communications

Child protection and family support services

Delivered by the Department of Communities in the
Indian Ocean Territories

April 2022

Services

The Department of Communities – Child Protection and Family Support, on behalf of – and fully funded by – the Australian Government, provides the following services in the Territories:

- delivers services that support and encourage young people and families to reach their potential and promote safety in the community
- provides case management for children and young people who are in the care of the Department of Communities' Chief Executive Officer
- in accordance with the applied *Children and Community Services Act 2004* (WA), investigates safety and wellbeing concerns relating to children and young people
- maintains links and shares information with other relevant government and non-government agencies
- provides collaborative interagency and community responses to children and young people deemed to be at risk
- identifies and works with target groups or communities of interest to increase their capacity to develop long-term solutions to child protection and community safety issues.

What does this mean for me?

The Department of Communities:

- protects and cares for Territories' children and young people who are in need and supports families and individuals who are at risk or in crisis.
- provides and funds a range of child safety and family support services throughout the Territories including mandatory reporting investigations and training, Working with Children Checks, fostering and adoption services, counselling and outreach programs, crisis accommodation, homelessness services, and emergency services support.

For more information

Area	Contact details
Telephone	1800 176 888
Senior Child Protection Officer – Christmas Island	08 9164 8332 Mobile: 0437 154 860
Concern for a child's wellbeing	1800 273 889
Email	enquiries@communities.wa.gov.au
Websites	www.wa.gov.au/organisation/departments-of-communities www.dcp.wa.gov.au
Working with Children Check	Telephone: 1800 883 979 Email: checkquery@communities.wa.gov.au Website: https://workingwithchildren.wa.gov.au/