



Stage 2 Reforms of the Disability Standards for Accessible Public Transport 2002



ICT and fare systems: Information and communication technologies (ICT) procurement

There are no technical requirements for ICT procurement in the Transport Standards, and existing measures to ensure procurement of accessible ICT products do not support best practice. There is an opportunity to establish a national minimum standard to ensure that websites, software and digital services meet the same level of consistency and provide a framework for developing and procuring a wide range of accessible ICT applications, products and services.

Reform options

Maintain current requirements in the Transport Standards

The Transport Standards would remain unchanged and no new guidance would be issued.

Non-regulatory option

Guidance would be updated to include guidance for ICT hardware, services and software procurement to provide advice that ICT product accessibility requirements should be considered at procurement and suggest technical standards to adhere to. Three non-regulatory options are provided which are based on either performance-based requirements, or varied levels of Web Content Accessibility Guide (WCAG) compliance and editions of AS/EN301549.

Guidance would pertain to all public transport conveyances, infrastructure and premises to which the Premises Standards do not apply.

Regulatory option

The Transport Standards would include new requirements for ICT hardware, services and software procurement to ensure that ICT hardware, services and software procurement results in products that are suitable for people with disability.

Five regulatory options are provided which are based on either performance-based requirements, or different editions of the AS/EN301549 standard and varied WCAG requirements:

1. The Transport Standards would be amended to set performance requirements for ICT procurement.
2. The Transport Standards would be amended to require compliance with AS/EN301549 (2016).

3. The Transport Standards would be amended to require compliance with AS/EN301549 (2016) and prescribe additional minimum WCAG 2.0 AAA requirements.
4. The Transport Standards would be amended to require compliance with AS/EN301549 (2020).
5. The Transport Standards would be amended to require compliance with AS/EN301549 (2020) and prescribes additional minimum WCAG 2.1 AAA requirements.

The regulatory requirements would pertain to all public transport conveyances, infrastructure and premises (except to which the Premises Standards apply).

The Transport Standards Guidelines and / or The Whole Journey Guide would be updated for all five options to include advice on ICT procurement.

Have your say

Public consultation on the Stage 2 reform of the Transport Standards will open from 15 March to 9 March 2022.

For further information:

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- **Survey:** <https://edm.infrastructure.gov.au/survey.php?sid=28689&name=information-and-communication-technologies-ict-procurement>