



# Frequently Asked Questions

## 2022 Review of the Disability Transport Standards

December 2022

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### What are the Transport Standards?

- The Disability Standards for Accessible Public Transport 2002, commonly referred to as the Transport Standards, are made by the Attorney-General under subsection 31 (1) of the Disability Discrimination Act 1992 (the DDA).
- They seek to remove discrimination for people with disability accessing public transport services, in order to provide equality and independence.
- The Transport Standards apply to train, tram, bus and coach, ferry, taxi and aviation services. Public transport infrastructure, such as bus stops, train stations, tram and light rail stops, ferry terminals and airports are also covered by the Transport Standards.
- They are designed to provide certainty to providers and operators of public transport services and infrastructure about their responsibilities under the DDA.

### Why are the Transport Standards being reviewed?

- Every 5 years, the Minister for Infrastructure, Transport and Regional Development, in consultation with the Attorney-General, is required to review the efficiency and effectiveness of the Transport Standards.
- The review must:
  - report on the effectiveness and efficiency of the Transport Standards
  - report on whether discrimination has been removed as far as possible
  - include any necessary amendments to the Transport Standards.
- Since the release of the Transport Standards there have been 3 reviews—the 2007 Review, the 2012 Review and the 2017 Review.

## How is the review different to the public consultations held in 2021 and early-2022?

- Separate from the review of the Transport Standards, the government is progressing a reform process to modernise the Transport Standards.
- During 2021 and 2022, we held public consultations to investigate the impacts of potential reform areas with stakeholders. Findings from these consultations will be considered by the transport ministers in mid-2023.
- The scope of the 2022 Review is distinct from the reform process. The reform process presented 76 discrete reforms to modernise the Transport Standards, which stakeholders were asked to provide specific feedback on.
- The 2022 Review provides the opportunity for stakeholders to broadly assess whether the Transport Standards are effectively removing discrimination and let us know what else needs to change to improve them.

## What information is the government seeking?

- The 2022 Review provides the opportunity for you to tell us whether the Transport Standards are effectively removing discrimination and let us know what needs to change to improve them.
- The discussion paper outlines the scope of the review and provides questions for you to think about. You don't have to answer all of the questions, they're a guide to help you.
- You are encouraged to share any relevant public transport experiences.
- The [discussion paper can be viewed here](#).

## How can I contribute to the 2022 Review?

- Have your say
  - by uploading a response to the 2022 Review discussion paper on the [Have Your Say webpage](#)
  - in writing, by video or by sending an audio recording to [DisabilityTransport@infrastructure.gov.au](mailto:DisabilityTransport@infrastructure.gov.au)
  - by calling 1800 621 372
  - by participating in an online public consultation event in early-2023.

## What resources are available to support the public consultation?

- We've translated the discussion paper into Easy English, Auslan and 6 languages other than English. You can download these at [infrastructure.gov.au/transport-standards-review](https://infrastructure.gov.au/transport-standards-review).

## What is the difference between the Transport Standards and the Premises Standards?

- The [Disability \(Access to Premises – Buildings\) Standards 2010 \(Premises Standards\)](#) provide accessibility requirements for public buildings. These standards include public transport premises and do overlap with the Transport Standards.
- A recommendation of the second review of the Transport Standards called for harmonisation of provisions under the Transport Standards and Premises Standards to ensure consistency where public transport premise and infrastructure interact.
- We are continuing to work closely with the Department of Industry, Science and Resources (DISR) and the Attorney-General's Department, who jointly administer the Premises Standards, to ensure consistency and alignment of requirements across both standards.