



Australian Government

Department of Infrastructure, Transport,
Regional Development, Communications and the Arts

REC-006404

Supplier contact details

Legal Entity Name	JAGUAR LAND ROVER AUSTRALIA PTY LTD
ABN	86004352238
ACN	004352238
Email	s47F
Phone	s47F
Website	https://www.landrover.com.au

Address Details

Address Type	Principal Place of Business
Address Line 1	Level 1, 189 O'Riordan Street
Town/Suburb	Mascot
State/Territory/Province	NSW
Postcode/Zipcode	2020
Country	Australia

Address Type	Postal Address
Address Line 1	Level 1, 189 O'Riordan Street
Town/Suburb	Mascot
State/Territory/Province	NSW
Postcode/Zipcode	2020
Country	Australia

Address Type	Registered Office Address
Address Line 1	Level 1, 189 O'Riordan Street
Town/Suburb	Mascot
State/Territory/Province	NSW
Postcode/Zipcode	2020
Country	Australia

Recall contact details

Who is the contact for this recall?

Myself

Recall overview

Your role in supplying the Road Vehicle

Manufacturer

You are recalling:

Road Vehicle

Additional information supporting document/s:

JLR Defect Notification D035 - Australia.pdf

Your campaign number for this recall: D035

Road Vehicle details

Make and model and/or approval number for the Road Vehicle that is subject to this recall

Make: LAND ROVER

Model: Discovery and Range Rover

Approval number:

Variants that are subject to this recall:

Discovery Sport

Range Rover Evoque

Date range of manufacture for the Road Vehicle subject to the recall

Date from	Date to
27/10/2021	17/07/2025
02/11/2021	17/07/2025

List/s of vehicle identification numbers (VINs) for all road vehicles that are subject to this recall

Recall details

Hazard (including the consequences of vehicle use in its non-compliant or unsafe state):

A concern has been identified on Land Rover Discovery Sport and Range Rover Evoque 3-cylinder plug-in hybrid vehicles manufactured between the start of 2023 model year and 18 July 2025 where, due to a software issue in the Electric Power Inverter Converter B (EPICB), it is possible that, as the high voltage battery depletes during driving in EV mode, the engine may not restart when the state of charge reduces, and the vehicle will therefore lose power. There will not be an associated warning to the driver.

Defect (i.e. what is wrong)

A concern has been identified on Land Rover Discovery Sport and Range Rover Evoque 3-cylinder plug-in hybrid vehicles manufactured between the start of 2023 model year and 18 July 2025 where, due to a software issue in the Electric Power Inverter Converter B (EPICB), it is possible that, as the high voltage battery depletes during driving in EV mode, the engine may not restart when the state of charge reduces, and the vehicle will therefore lose power. There will not be an associated warning to the driver.

Action (that owners/operators should take if they are in possession of the road vehicle of approved road vehicle component)

Customers will be invited to make an appointment with a retailer to have their vehicle's software updated in the Electric Power Inverter Converter B (EPICB), and other modules as required to ensure complete cross-module integration. In parallel, an over-the-air update will be rolled out and customers who successfully complete this update will not need to visit a retailer.

Who owners/operators should contact for more information

Contact name:	Jaguar Land Rover Australia
Contact phone number:	1800 625 642
Contact email:	crcau@jaguarlandrover.com
Website:	https://www.landrover.com.au/

Details of any known fatalities, injuries, incidents or vehicles presenting with the defect in Australia and/or other countries.

N/A

Non-compliance with standards

This recall action is NOT being taken on the basis that that there is non-compliance with the standards (to the best of your knowledge)

Comments

Any additional relevant information or documentation required to support your responses:

No further information has been provided, will contact ROVER directly when addition information has been supplied by UK.

JLR Defect Notification D035 - Australia.pdf

Do you consent to the publication of this recall notice on the department's website?

Yes

Additional recall details

Your recall strategy:

Do you know of any related recall action being undertaken in other countries?

No

List of other countries

Reference numbers for these recalls

Proposed communication and engagement strategy

Branding Use Consent

Do you give permission for your branding material to be used by the department in various communication channels to support this specific recall action?

No

Guidance for the department to use your branding material:

Do you consent to the publication of these additional details in the recall notice on the department's website?

No



Outlook

RE: REC-006403- Inchcape & REC-006404- JLR - Notification Notices.docx [SEC=OFFICIAL]

From s22(1)(a)(ii) <s22(1)(a)(ii)@infrastructure.gov.au>**Date** Fri 01/08/2025 14:46**To** s22(1)(a)(ii) <s22(1)(a)(ii)@infrastructure.gov.au>**Cc** s22(1)(a)(ii) <s22(1)(a)(ii)@infrastructure.gov.au>

2 attachments (28 KB)

REC-006403- Inchcape- Notification Notice.docx; REC-006404- JLR - Notification Notice.docx;

OFFICIAL

Hi s22(1)(a)(ii)

Amendments in track.

Happy to discuss.

Thanks

s22(1)(a)(ii)

s22(1)(a)(ii)

Director • Recalls Notification and Monitoring / Vehicle Safety Operations Branch • Road and Vehicle Safety Division

s22(1)(a)(ii) @infrastructure.gov.au

P s22(1)(a)(ii) • M s22(1)(a)(ii)

GPO Box 594 Canberra, ACT 2601

Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts
CONNECTING AUSTRALIANS • ENRICHING COMMUNITIES • EMPOWERING REGIONS

infrastructure.gov.au

I acknowledge the traditional custodians of this land on which we meet, work and live.

I recognise and respect their continuing connection to the land, waters and communities.

I pay my respects to Elders past and present and to all Aboriginal and Torres Strait Islander people.

OFFICIAL

From: s22(1)(a)(ii) <s22(1)(a)(ii)@infrastructure.gov.au>

Sent: Friday, 1 August 2025 8:39 AM

To: s22(1)(a)(ii) <s22(1)(a)(ii)@infrastructure.gov.au>

Subject: REC-006403- Inchcape & REC-006404- JLR - Notification Notices.docx [SEC=OFFICIAL]

OFFICIAL

Good morning s22(1)(a)(ii)

s22(1)(a)(ii) asked me to forward the two notification notices for to review.

REC-006403 – Inchcape

REC-006404 – JLR

Let me know if you have any questions.

Cheers

s22(1)(a)(ii)

Senior Recalls Officer • Recalls Notification and Monitoring • Vehicle Safety Operations Branch • Road and Vehicle Safety Division

s22(1)(a)(ii) @infrastructure.gov.au

p s22(1)(a)(ii)

GPO Box 594 Canberra, ACT 2601

Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts
CONNECTING AUSTRALIANS • ENRICHING COMMUNITIES • EMPOWERING REGIONS

infrastructure.gov.au

*I would like to acknowledge the traditional custodians of this land on which we meet, work and live.
I recognise and respect their continuing connection to the land, waters and communities.
I pay my respects to Elders past and present and to all Aboriginal and Torres Strait Islanders.*

OFFICIAL

What are the defects?

Department Suggestion

Due to a software issue, the high voltage battery may discharge when driving in EV mode. As a result, the vehicle may experience a loss of motive power whilst driving and an inability to restart the engine.

Supplier notification

A concern has been identified on Land Rover Discovery Sport and Range Rover Evoque 3-cylinder plug-in hybrid vehicles manufactured between the start of 2023 model year and 18 July 2025 where, due to a software issue in the Electric Power Inverter Converter B (EPICB), it is possible that, as the high voltage battery depletes during driving in EV mode, the engine may not restart when the state of charge reduces, and the vehicle will therefore lose power. There will not be an associated warning to the driver.

What are the hazards?

Department Suggestion

A sudden loss of motive power whilst driving increases the risk of an accident, causing serious injury or death to vehicle occupants and other road users.

Supplier notification

What should consumers do?

Department Suggestion

Owners of affected vehicles will be contacted by Jaguar Land Rover to schedule an appointment to have their vehicle's software updated. In parallel, an over-the-air update will be rolled out and customers who successfully complete this update will not need to visit a retailer.

Supplier notification

Customers will be invited to make an appointment with a retailer to have their vehicle's software updated in the Electric Power Inverter Converter B (EPICB), and other modules as required to ensure complete cross-module integration. In parallel, an over-the-air update will be rolled out and customers who successfully complete this update will not need to visit a retailer.



Outlook

FW: Receipt of recall notification and documentation – Recall REC-006404 ROVERCRM:002610900 [SEC=OFFICIAL]

From Recalls <Recalls@infrastructure.gov.au>

Date Thu 07/08/2025 11:31

To s22(1)(a)(ii) <s22(1)(a)(ii)@infrastructure.gov.au>

Cc s22(1)(a)(ii) <s22(1)(a)(ii)@infrastructure.gov.au>

 4 attachments (359 KB)

D035 - Plug-in Hybrid Electric Vehicle (PHEV) Loss of Drive _ TOPlx_Retailer Bulletin.pdf; D035 - Plug-in Hybrid Electric Vehicle (PHEV) Loss of Drive _ TOPlx_Service Instruction.pdf; D035 - Plug-in Hybrid Electric Vehicle (PHEV) Loss of Drive _ TOPlx_Customer Letter.pdf; Recall Notification_D035.csv;

OFFICIAL

Good morning s22(1)(a) 114

I hope you are well.

This is in the Recalls Inbox for you. Contains the vin list for REC-006404. I've put the original email in your folder. 😊

Kind regards,

s22(1)(a) 114

a/g Senior Recalls Officer • Recalls – Notifications and Monitoring
Recalls@infrastructure.gov.au
GPO Box 594 Canberra, ACT 2601

Department of Infrastructure, Transport, Regional Development, Communications, Sports and the Arts
CONNECTING AUSTRALIANS • ENRICHING COMMUNITIES • EMPOWERING REGIONS

infrastructure.gov.au

*I would like to acknowledge the traditional custodians of this land on which we meet, work and live.
I recognise and respect their continuing connection to the land, waters and communities.
I pay my respects to Elders past and present and to all Aboriginal and Torres Strait Islanders.*

OFFICIAL

From: ROVERinfo <ROVERinfo@infrastructure.gov.au>
Sent: Thursday, 7 August 2025 11:10 AM
To: Recalls <Recalls@infrastructure.gov.au>
Subject: FW: Receipt of recall notification and documentation – Recall REC-006404 ROVERCRM:002610900 [SEC=OFFICIAL]

OFFICIAL

Hi team,

I believe this was intended for you.

Kind regards,

s22(1)(a)(ii)

s22(1)(a)(ii)

ROVER Level 1 Support Officer • Application Assessment and Approvals • Road and Vehicle Safety

s22(1)(a)(ii) @infrastructure.gov.au

GPO Box 594 Canberra, ACT 2601

Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts
CONNECTING AUSTRALIANS • ENRICHING COMMUNITIES • EMPOWERING REGIONS

infrastructure.gov.au

I acknowledge the traditional custodians of this land on which we meet, work and live.

I recognise and respect their continuing connection to the land, waters and communities.

I pay my respects to Elders past and present and to all Aboriginal and Torres Strait Islander people.

OFFICIAL

From: Rovernotifications <Rovernotifications@infrastructure.gov.au>

Sent: Wednesday, 6 August 2025 9:28 AM

To: ROVERinfo <ROVERinfo@infrastructure.gov.au>

Subject: FW: Receipt of recall notification and documentation – Recall REC-006404 [SEC=OFFICIAL] ROVERCRM:002610900

From: s47F <s47F@jaguarlandrover.com>

Sent: Tuesday, August 5, 2025 11:27:21 PM (UTC+00:00) Monrovia, Reykjavik

To: Rovernotifications <Rovernotifications@infrastructure.gov.au>

Subject: RE: Receipt of recall notification and documentation – Recall REC-006404 [SEC=OFFICIAL] ROVERCRM:002610900

Hi Team,

We have been updated with additional information.

Please see enclosed:

- Technical Bulletin
- Repair instructions

- Client letter
- Affected VIN List

Kind Regards,

s47F

Recalls & Warranty Executive

M: s47F

E: s47F @jaguarlandrover.com



Site address: Level 1, 189 O’Riordan Street, Mascot NSW 2020 Australia

Postal address: PO Box 1070, Mascot NSW 1460

Jaguar Land Rover Limited, Abbey Road, Whitley, Coventry, CV3 4LF, UK

Registered in England Number 1672070

CONFIDENTIALITY NOTICE: This e-mail message including attachments, is intended only for the person to whom it is addressed & may contain confidential information. Any unauthorised review; use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail and destroy all copies of the original message.

From: Rovernotifications <Rovernotifications@infrastructure.gov.au>

Sent: Wednesday, July 30, 2025 9:12 AM

To: s47F <s47F@jaguarlandrover.com>

Subject: Receipt of recall notification and documentation – Recall REC-006404 [SEC=OFFICIAL]
ROVERCRM:002610900

CAUTION: This email originates from an external source. Stop and think before you click on links or open attachments unless you recognise the sender and know content is safe.

The Department has been notified of your recall action. Your recall notification identification number is REC-006404 .

If the Department is the responsible regulator for this recall a recalls officer will review the notification and documentation you have provided and may contact you via the ROVER portal if further information is required.

After the recall notification content has been reviewed, a recall notice may be uploaded to the public recalls website. You may be assigned a reporting period to submit recall performance reports to the responsible regulator. Progress reports must be submitted within the determined reporting period to ensure timely communication between you and

the responsible regulator about the recall.

If you have questions about the message you have received, please contact the responsible regulator. You can contact the department via the ROVER portal or phone 1800 815 272 within Australia (Monday to Thursday 9 am to 5 pm, Friday 9 am to 4 pm, current time zone in Canberra, ACT). Please do not respond to this email.

Asset Name Text

SALCA2AT0SH353964
SALCA2AT0SH358047
SALCA2AT0SH358856
SALCA2AT1RH349366
SALCA2AT1RH352428
SALCA2AT1SH353813
SALCA2AT1SH357568
SALCA2AT1SH358218
SALCA2AT1SH359112
SALCA2AT1SH362138
SALCA2AT1SH362821
SALCA2AT1SH364892
SALCA2AT1SH365198
SALCA2AT2RH342412
SALCA2AT2SH358745
SALCA2AT2SH359233
SALCA2AT2SH363007
SALCA2AT2SH366862
SALCA2AT3RH346887
SALCA2AT3SH357555
SALCA2AT3SH358110
SALCA2AT3SH361055
SALCA2AT3SH363792
SALCA2AT3SH364313
SALCA2AT4SH358049
SALCA2AT4SH361503
SALCA2AT5SH353801
SALCA2AT5SH362871
SALCA2AT5SH362997
SALCA2AT5SH363826
SALCA2AT5SH364233
SALCA2AT5SH365382
SALCA2AT6RH349525
SALCA2AT6SH358411
SALCA2AT6SH362197
SALCA2AT6SH362815
SALCA2AT7RH349713
SALCA2AT7SH356604
SALCA2AT7SH358014
SALCA2AT7SH359101
SALCA2AT7SH359700
SALCA2AT7SH359731
SALCA2AT7SH361933
SALCA2AT7SH362922
SALCA2AT7SH365397
SALCA2AT7SH365450
SALCA2AT8SH362427

SALCA2AT8SH362850
SALCA2AT8SH363822
SALCA2AT8SH365361
SALCA2ATXRH350032
SALCA2ATXSH358136
SALCA2ATXSH358332
SALCA2ATXSH359741
SALCA2ATXSH362106
SALCA2ATXSH363028
SALZA2AT0PH186488
SALZA2AT0PH189472
SALZA2AT0PH213494
SALZA2AT0PH213625
SALZA2AT0PH214421
SALZA2AT0PH214953
SALZA2AT0PH216525
SALZA2AT0PH220641
SALZA2AT0RH233294
SALZA2AT0RH233439
SALZA2AT0RH257031
SALZA2AT0RH262293
SALZA2AT0RH263542
SALZA2AT0SH264759
SALZA2AT0SH278869
SALZA2AT0TH286780
SALZA2AT0TH286794
SALZA2AT0TH289629
SALZA2AT0TH290800
SALZA2AT0TH294202
SALZA2AT0TH303612
SALZA2AT0TH306090
SALZA2AT0TH306204
SALZA2AT1PH194499
SALZA2AT1PH196687
SALZA2AT1PH212757
SALZA2AT1PH214301
SALZA2AT1PH218137
SALZA2AT1PH218476
SALZA2AT1PH218915
SALZA2AT1PH219031
SALZA2AT1PH219126
SALZA2AT1PH220633
SALZA2AT1PH231177
SALZA2AT1PH231261
SALZA2AT1PH231468
SALZA2AT1RH233871
SALZA2AT1RH256101
SALZA2AT1RH262786

SALZA2AT1SH272336
SALZA2AT1SH272367
SALZA2AT1SH275138
SALZA2AT1SH275365
SALZA2AT1TH286593
SALZA2AT1TH290806
SALZA2AT1TH296699
SALZA2AT1TH296783
SALZA2AT1TH297626
SALZA2AT1TH303649
SALZA2AT1TH304977
SALZA2AT1TH305353
SALZA2AT1TH306387
SALZA2AT2PH188050
SALZA2AT2PH213495
SALZA2AT2PH214260
SALZA2AT2PH214307
SALZA2AT2PH217725
SALZA2AT2PH219555
SALZA2AT2PH220480
SALZA2AT2RH233443
SALZA2AT2RH233457
SALZA2AT2RH262800
SALZA2AT2SH273558
SALZA2AT2SH276377
SALZA2AT2SH279165
SALZA2AT2TH285677
SALZA2AT2TH285937
SALZA2AT2TH285968
SALZA2AT2TH286859
SALZA2AT2TH287042
SALZA2AT2TH296498
SALZA2AT2TH296713
SALZA2AT2TH298459
SALZA2AT2TH298476
SALZA2AT2TH305295
SALZA2AT3PH192348
SALZA2AT3PH197579
SALZA2AT3PH213893
SALZA2AT3PH215546
SALZA2AT3PH216339
SALZA2AT3RH233435
SALZA2AT3RH233466
SALZA2AT3RH233855
SALZA2AT3RH233919
SALZA2AT3RH233936
SALZA2AT3RH242104
SALZA2AT3RH244113

SALZA2AT3RH261154
SALZA2AT3SH277974
SALZA2AT3TH286787
SALZA2AT3TH289074
SALZA2AT3TH290094
SALZA2AT3TH296445
SALZA2AT3TH297529
SALZA2AT3TH305077
SALZA2AT3TH306018
SALZA2AT4PH193055
SALZA2AT4PH196814
SALZA2AT4PH213840
SALZA2AT4PH216494
SALZA2AT4PH218262
SALZA2AT4PH219332
SALZA2AT4PH219430
SALZA2AT4PH220478
SALZA2AT4PH231805
SALZA2AT4RH233315
SALZA2AT4RH233461
SALZA2AT4RH244623
SALZA2AT4RH256156
SALZA2AT4RH256660
SALZA2AT4RH257405
SALZA2AT4RH257999
SALZA2AT4RH258036
SALZA2AT4TH286815
SALZA2AT4TH290508
SALZA2AT4TH297474
SALZA2AT4TH298706
SALZA2AT4TH302110
SALZA2AT4TH302902
SALZA2AT4TH303631
SALZA2AT4TH304326
SALZA2AT4TH305590
SALZA2AT5PH187989
SALZA2AT5PH191251
SALZA2AT5PH196675
SALZA2AT5PH213720
SALZA2AT5PH216195
SALZA2AT5PH216438
SALZA2AT5PH217993
SALZA2AT5PH218741
SALZA2AT5RH233291
SALZA2AT5RH233453
SALZA2AT5RH233579
SALZA2AT5RH233887
SALZA2AT5RH246462

SALZA2AT5RH257381
SALZA2AT5RH262788
SALZA2AT5RH262886
SALZA2AT5SH281203
SALZA2AT5TH286774
SALZA2AT5TH286869
SALZA2AT5TH288024
SALZA2AT5TH288959
SALZA2AT5TH289383
SALZA2AT5TH291022
SALZA2AT5TH297600
SALZA2AT5TH302195
SALZA2AT5TH302777
SALZA2AT5TH305856
SALZA2AT5TH305887
SALZA2AT6PH196684
SALZA2AT6PH213984
SALZA2AT6PH214262
SALZA2AT6PH218019
SALZA2AT6RH233302
SALZA2AT6RH233476
SALZA2AT6RH233588
SALZA2AT6RH240721
SALZA2AT6SH270484
SALZA2AT6SH273868
SALZA2AT6SH275958
SALZA2AT6TH286105
SALZA2AT6TH286377
SALZA2AT6TH286864
SALZA2AT6TH287481
SALZA2AT6TH288419
SALZA2AT6TH296455
SALZA2AT6TH296469
SALZA2AT6TH301184
SALZA2AT6TH305025
SALZA2AT6TH305218
SALZA2AT7PH213508
SALZA2AT7PH214044
SALZA2AT7PH216005
SALZA2AT7PH216019
SALZA2AT7PH218692
SALZA2AT7PH219115
SALZA2AT7RH233289
SALZA2AT7RH233308
SALZA2AT7RH233311
SALZA2AT7RH233583
SALZA2AT7RH233597
SALZA2AT7RH242929

SALZA2AT7RH244518
SALZA2AT7SH272275
SALZA2AT7SH275984
SALZA2AT7SH277668
SALZA2AT7TH286307
SALZA2AT7TH288333
SALZA2AT7TH289627
SALZA2AT7TH294570
SALZA2AT7TH296495
SALZA2AT7TH296514
SALZA2AT7TH296562
SALZA2AT7TH302344
SALZA2AT7TH304658
SALZA2AT7TH305289
SALZA2AT7TH305891
SALZA2AT7TH305986
SALZA2AT8PH187484
SALZA2AT8PH196461
SALZA2AT8PH213310
SALZA2AT8PH218412
SALZA2AT8PH218457
SALZA2AT8PH219107
SALZA2AT8PH230141
SALZA2AT8RH233298
SALZA2AT8RH254345
SALZA2AT8SH273323
SALZA2AT8SH275573
SALZA2AT8SH283897
SALZA2AT8TH286297
SALZA2AT8TH286591
SALZA2AT8TH288650
SALZA2AT8TH296439
SALZA2AT8TH298126
SALZA2AT8TH303275
SALZA2AT8TH304328
SALZA2AT8TH305785
SALZA2AT9PH186523
SALZA2AT9PH211145
SALZA2AT9PH213364
SALZA2AT9PH213526
SALZA2AT9PH214031
SALZA2AT9PH217737
SALZA2AT9PH218435
SALZA2AT9PH219052
SALZA2AT9RH233472
SALZA2AT9RH233584
SALZA2AT9RH243368
SALZA2AT9RH254046

SALZA2AT9RH256010
SALZA2AT9RH257769
SALZA2AT9SH266798
SALZA2AT9SH273587
SALZA2AT9SH276537
SALZA2AT9TH296451
SALZA2AT9TH296482
SALZA2AT9TH296501
SALZA2AT9TH296515
SALZA2AT9TH305035
SALZA2ATXPH186644
SALZA2ATXPH213437
SALZA2ATXPH213583
SALZA2ATXPH213826
SALZA2ATXPH214166
SALZA2ATXPH214281
SALZA2ATXPH216774
SALZA2ATXPH216855
SALZA2ATXPH217973
SALZA2ATXPH218606
SALZA2ATXRH233447
SALZA2ATXRH233593
SALZA2ATXRH233903
SALZA2ATXRH240835
SALZA2ATXRH241483
SALZA2ATXRH256761
SALZA2ATXSH279639
SALZA2ATXTH286365
SALZA2ATXTH288410
SALZA2ATXTH297446
SALZA2ATXTH298130
SALZA2ATXTH303018
SALZA2ATXTH304296
SALZA2ATXTH305576
SALZA2ATXTH306341



Australian Government

Department of Infrastructure, Transport,
Regional Development, Communications, Sport and the Arts

Vehicle Safety or Non-Compliance Report

Report number 2026-02-F6DW2X

Reported by

Who is submitting this report?

Myself

Details:

First Name 11C(1)(a)

Last Name 11C(1)(a)

Email Address 11C(1)(a)

Phone 11C(1)(a)

Report details

What does your concern relate to?

A road vehicle

Category: Safety

Subcategory: Occupant protection

Has there been a death or injury relating to this report?

No

Please describe the matter you are reporting or upload supporting documentation.

We purchased a 2024 Range Rover in March 2025, after 10 months and approx 9000km the vehicle suddenly lost motive power almost causing a collision on a number of occasions. This was allegedly due to a failed Transfer Case Module and Pump. Land Rover have been aware of the defect since at least May 2025 as evidenced in their global service action D006 but have failed to notify consumers in Australia.

Have you reported the matter to the manufacturer, dealer or supplier?

Yes

What was the outcome?

The manufacturer denied this was a major failure. The dealer acknowledged it was a major failure. No adequate response was given in relation to the safety issues raised.

Can this information be disclosed to other parties? (i.e. vehicle manufacturers, state authorities.)

Yes

Road Vehicle details

What type of road vehicle are you reporting on?

Passenger Car

Make: RANGE ROVER

Model: P530 Autobiography

Seating capacity: 5

When was the road vehicle manufactured?

Year: 2024

Month: 12

When was the road vehicle purchased?

Year: 2025

Month: 4

Was the road vehicle new or used?

New

Please provide either the VIN or the chassis number for the vehicle.

VIN: SALKA9A93SA291445

Chassis number:

Approval number:

Fuel type: Petrol

Transmission type: Automatic (A)

Odometer reading (km): 9000

Gross Vehicle Mass (GVM) (kg): 3350

Comments

Please provide any comments or addition information to support your report below. You may upload any relevant supporting documentation, if required.



Outlook

Confirmation of receipt of a 'Vehicle Safety or Non-Compliance Report' (VSNCR) - Reference: 2026-02-F6DW2X [SEC=OFFICIAL] ROVERCRM:002614093

From Rover Compliance <RoverCompliance@infrastructure.gov.au>**Date** Thu 19/02/2026 13:50**To** 11C(1)(a) <11C(1)(a)>

1 attachment (165 KB)

Vehicle Safety or Non Compliance Report - 2026-02-F6DW2X.pdf;

>>This email is auto generated, please do not respond<<

Thank you for reporting your concerns.

Your report reference is: 2026-02-F6DW2X

All reports are recorded and forwarded to the relevant operational areas within the department for further consideration.

If you would like to submit any further information, including attached documents, to the department please email vehiclecompliance@infrastructure.gov.au and include your report reference.

Your report may be used to assist in monitoring:

- compliance with Road Vehicle Standards (RVS) legislation,
- the performance of vehicle recalls; and
- potential systemic vehicle safety issues.

Please note we do *not* provide general updates about the status of our considerations regarding a report. If you have provided your contact details, we may contact you if we have any specific questions regarding your report.

For further information about how we undertake compliance and enforcement under the RVS legislation please refer to the [Compliance and Enforcement webpage](#).

For further information about vehicle recalls please refer to the [Vehicle Recalls website](#).

For issues relating to customer satisfaction, vehicle quality, warranty, repairs or durability please contact the relevant consumer protection agency in your State or Territory. Contact details for these agencies can be found on the [Australian Competition and Consumer Commission website](#).

Important: The department is not a consumer advocate and is unable to assist with disputes involving vehicle dealerships or vehicle suppliers, compensation and re-imbursement of costs related to issues with your vehicle.

If you have questions about the message you have received, please contact the department:

Email: ROVERinfo@infrastructure.gov.au (for ROVER assistance)

Phone: 1800 815 272 within Australia (Monday to Thursday 9 am to 5 pm, Friday 9 am to 4 pm, current time zone)

in Canberra, ACT)

Phone: +61 2 6274 7444 (calling from overseas)

Disclaimer

This message has been issued by the Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts.

The information transmitted is for the use of the intended recipient only and may contain confidential and/or legally privileged material.

Any review, re-transmission, disclosure, dissemination or other use of, or taking of any action in reliance upon, this information by persons

or entities other than the intended recipient is prohibited and may result in severe penalties.

If you have received this e-mail in error, please notify the Department on (02) 6274-7111

and delete all copies of this transmission together with any attachments.



Outlook

Vehicle Safety Report - REP-2026-02-002980 [SEC=OFFICIAL] ROVERCRM:005461699

From Vehicle Safety Reports <vehiclesafetyreports@infrastructure.gov.au>

Date Tue 24/02/2026 15:30

To s47F@jaguarlandrover.com <s47F@jaguarlandrover.com>; s47F@jaguarlandrover.com
<s47F@jaguarlandrover.com>

📎 1 attachment (270 KB)

Vehicle Safety or Non Compliance Report - REP-2026-02-002980.pdf;

Good afternoon s47F and s47F

I hope you both had a great weekend.

I'm contacting you regarding a vehicle safety & non-compliance report that has been submitted to the department, regarding a 2024 Range Rover. The reported matter involves a sudden loss of power.

The VIN provided is 11C(1)(a)

The department has considered the information in the report and will not be taking any additional action at this time. A copy of the reports is **attached** for your information.

Kind Regards,

s22(1)
(a)(ii)

Vehicle Recalls Officer • Recalls Notification and Monitoring • Vehicle Safety Operations Branch • Road Vehicle Regulation Division

E: vehiclesafetyreports@infrastructure.gov.au

GPO Box 594 Canberra, ACT 2601

I acknowledge the traditional custodians of this land on which we meet, work and live.
I recognise and respect their continuing connection to the land, waters and communities.
I pay my respects to Elders past and present and to all Aboriginal and Torres Strait Islander people.



Outlook

Automatic reply: Vehicle Safety Report - REP-2026-02-002980 [SEC=OFFICIAL]
ROVERCRM:005461699

From s47F <s47F@jaguarlandrover.com>
Date Tue 24/02/2026 15:31
To Vehicle Safety Reports <vehiclesafetyreports@infrastructure.gov.au>

OFFICIAL

Thanks for getting in touch.

I am currently out of office returning on Monday 2nd March.

Please reach out to s47F@jaguarlandrover.com for any urgent matters.

Kind Regards,

s47F

OFFICIAL

External Reference Number

2026-02-F6DW2X

Subject

Loss of Power - failed Transfer Case Module and Pump

Date Reported

19/02/2026

Perspective ID

File Reference

Has there been a death or injury relating to this report?

No

Summary

The department is to share with supplier, recommend closing, NFA.

Status Reason

Inactive

☐	Completed On ↓	Event	References	Created By	Comments
☐	5/03/2026 11:57 AM	Outcome selected -		 # rover-p-automation	Forwarded to the supplier for information. Closed. Monitor
☐	5/03/2026 11:57 AM	Closed	s22(1)(a)(ii)	s22(1)(a)(ii) (Available)	
☐	24/02/2026 3:31 PM	Email Received: Automatic reply: Vehicle Safety Report -...	20015260	 # rover-p-automation	
☐	24/02/2026 3:30 PM	Recommended	s22(1)(a)(ii)	s22(1)(a)(ii) (Available)	
☐	24/02/2026 3:30 PM	Email Sent: Vehicle Safety Report - REP-2026-02-002980...	20015261	 # rover-p-automation	
☐	24/02/2026 3:00 PM	Under Review	s22(1)(a)(ii)	s22(1)(a)(ii) (Available)	Summary The department is to share with supplier, recommend closing, NFA. Reasons This report relates to an issu...
☐	19/02/2026 1:50 PM	Email Sent: Confirmation of receipt of a Vehicle Safety o...	19995888	 # rover-p-automation	
☐	19/02/2026 1:48 PM	New	Unauthenticated Portals-Rover Unauthenticated Portal	 Unauthenticated Portals-Rover Unauthenticated Portal	

Rows: 8

Summary

The department is to share with supplier, recommend closing, NFA.

Reasons

This report relates to an issue related to the vehicles type. The reporter has described an event where the engine has experienced a sudden failure.

There is not an existing recall in Australia for a defect involving similar symptoms or problems in this make and/or model.

The reporter has consented for the content of this report to be disclosed.

The reporter has contacted the supplier. The reporter believes the supplier has not reached an adequate response to the matter.

This issue is not considered to be systemic as we have received no similar reports in ROVER.

Compliance Report

General

Portal Submission

Involvements

Associated

Run Sheet

Outcome

Com

Report Outcomes

iii. Closed. Reporter not responded to and no further action

Report Closure Summary

Forwarded to the supplier for information. Closed. Monitor

Closed On

5/03/2026



Outlook

Fw: 2026-02-F6DW2X [SEC=OFFICIAL]

From Vehicle Compliance <vehiclecompliance@infrastructure.gov.au>**Date** Thu 09/04/2026 10:41**To** Vehicle Safety Reports <vehiclesafetyreports@infrastructure.gov.au>

3 attachments (602 KB)

SSM76315.pdf; SSM76324.pdf; D006 Service Action.pdf;

OFFICIAL

Good morning s22(1)(a)(ii)

This one pertains to REP-2026-02-002980 which you closed.

Any issues please advise.

Kind regards,

s22(1)(a)(ii)

A/g Assistant Director • Compliance and Enforcement Vehicle Safety Operations • Road and Vehicle Safety Division

vehiclecompliance@infrastructure.gov.au

GPO Box 594 Canberra, ACT 2601

Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts**CONNECTING AUSTRALIANS • ENRICHING COMMUNITIES • EMPOWERING REGIONS****infrastructure.gov.au***I acknowledge the traditional custodians of this land on which we meet, work and live.**I recognise and respect their continuing connection to the land, waters and communities.**I pay my respects to Elders past and present and to all Aboriginal and Torres Strait Islander people.***Office Arrangements:**

✓ Mon	✓ Tue	✓ Wed	✓ Thu	✓ Fri
-------	-------	-------	-------	-------

From: 11C(1)(a) <11C(1)(a)>
Sent: Thursday, 9 April 2026 9:23 AM
To: Vehicle Compliance <vehiclecompliance@infrastructure.gov.au>
Subject: 2026-02-F6DW2X

You don't often get email from 11C(1)(a) [Learn why this is important](#)

To: vehiclecompliance@infrastructure.gov.au

Subject: Formal Notification of Potential Safety Defect – Loss of Motive Power

Vehicle: MY25 Range Rover Autobiography P530 (VIN: SALKA9A93SA291445)

Dear Sir/Madam,

I write to formally notify the Department of a potential safety-related defect affecting my vehicle, being a **2025 Model Year Range Rover Autobiography P530**, which has experienced **three separate incidents of sudden loss of motive power**, including two occurrences while traversing intersections. One of these incidents occurred after the vehicle had already been presented to an authorised Jaguar Land Rover dealer for investigation of the same concern.

In my submission, the defect presents a **serious risk to road safety** and does not appear to have been adequately resolved or explained by Jaguar Land Rover Australia.

--

Vehicle Details

- **Make:** Land Rover
- **Model:** Range Rover Autobiography P530
- **Model Year:** 2025
- **VIN:** SALKA9A93SA291445
- **Engine:** V8 Petrol
- **Odometer:** Approximately 8,500 km

--

Description of the Safety Issue

On two occasions, while driving through intersections, the vehicle experienced a sudden loss of motive power, rendering it unable to accelerate or proceed while other vehicles were approaching from the opposite direction. In both instances, the driver was required to signal to other road users that the vehicle was unable to move, creating a hazardous situation for the occupants of both vehicles.

Following each event, the vehicle was eventually able to continue only at significantly reduced performance and was manoeuvred to a position of safety. No advance warning or driver alert was provided prior to the loss of motive power.

The functional outcome of the defect is an **unexpected inability of the drivetrain to transmit torque to the wheels**, effectively placing the vehicle into a neutral-like state while in traffic.

--

Dealer Diagnosis and Manufacturer Information

The vehicle has been inspected on two occasions by **Brisbane City Land Rover Service Centre**. The dealer has advised that while the issue is suspected to relate to oil pressure discrepancies and/or rear driveline faults, they are unable to determine a root cause because **no Diagnostic Trouble Code (DTC) was recorded at the time the vehicle lost motive power**.

The dealer has identified or referenced the following:

- A **rear driveline clunk**, which is the subject of **Jaguar Land Rover Special Service Message (SSM) 76324**, for which the cause is stated to be currently unknown.
- Fault code **P1889-18 – Oil Pressure Pump Performance: Circuit current below threshold**, a condition that relates to drivetrain and transfer case operation.
- Replacement of the **Transfer Case Control Module (TCCM)** and hydraulic oil pump has been identified as required.
- * No Diagnostic Trouble Code identified for the loss of motive power so no cause can be determined.

Relevant Manufacturer Actions

I note that Jaguar Land Rover has issued the following manufacturer communications relevant to the same systems and failure mode:

- On **6 May 2025**, Jaguar Land Rover North America issued **Owner Notified Program D006**, a Critical Concerns and Field Service Action for the **Twin-Speed Transfer Case Hydraulic Pump**, requiring replacement of the TCCM and hydraulic pump.
- On **15 May 2025**, Jaguar Land Rover issued **SSM76315**, addressing **P1889-18 “Traction Reduced – Two Wheel Drive” warnings**, with associated fault code **P2787-4B**, indicating excessive transmission clutch temperature and potential drivetrain disengagement.

These communications were issued in close proximity to vehicle delivery and relate directly to the systems implicated in the loss-of-drive events described above. The existence of multiple Special Service Messages and a field service action strongly suggests that this issue is **not isolated to a single vehicle but may affect a broader population of vehicles**.

--

Safety Concern

The sudden loss of motive power without warning, particularly in traffic and at intersections, presents a **significant risk of collision**, with the potential for serious injury or death to vehicle

occupants and other road users. The absence of a reliable diagnostic record or driver warning further exacerbates the safety risk.

The fact that the issue is addressed through Special Service Messages rather than a Technical Service Bulletin or recall suggests that the underlying root cause may not yet have been fully identified or resolved.

--

Request

Given the seriousness of the failure mode, the inability of the authorised dealer to determine the cause, and the existence of related manufacturer service actions, I respectfully request that the Department **investigate this matter as a potential safety defect** and assess whether it warrants a **formal safety recall or other regulatory action**.

I am willing to provide further information or documentation if required.

Thank you for your attention to this matter.

Yours sincerely,

11C(1)(a)

OFFICIAL

CRITICAL CONCERNS & FIELD SERVICE ACTIONS

JLR

ONP D006 – TWIN SPEED TRANSFER CASE HYDRAULIC PUMP

OWNER NOTIFIED PROGRAM D006 – TWIN SPEED TRANSFER CASE HYDRAULIC PUMP	
AFFECTED MODELS	22-25MY Range Rover 23-25MY Range Rover Sport 21-25MY Defender and Discovery
VOLUME AFFECTED	22 US 6 CAN
REPAIR	A potential concern has been identified on certain vehicles, where the transfer case clutch and / or All Wheel Drive (AWD) lock cannot perform as designed. This may show as a reduction in torque to the front axle during driving or as an inability to apply the AWD lock. A replacement of the transfer case control module (TCCM) and hydraulic pump is required.
REPAIR TIME	Up to 6.2 hr. + DIDO
CAMPAIGN LAUNCH	May 6th, 2025
NOTES	Affected unsold vehicles should have the repair completed prior to customer handover. Sold vehicles must have the repair completed at the next earliest opportunity. Please confirm affected VINs using the warranty portal. This is a connected campaign where affected vehicles are identified through Over-the-Air vehicle data. Additional VINs are expected to be added as more are identified.

POWERTRAIN

JLR

TRACTION REDUCED TWO-WHEEL DRIVE WARNING MESSAGE- P1889-18

Range Rover

- 25MY Range Rover
- 25MY RR Sport

Defender

- 25MY Defender

Discovery

- 25MY Discovery

Customer Voice:

- When selecting low range or off-road driving mode, customers may experience the following warning message displayed on the instrument panel 'Traction Reduced - 2 Wheel Drive Only'.

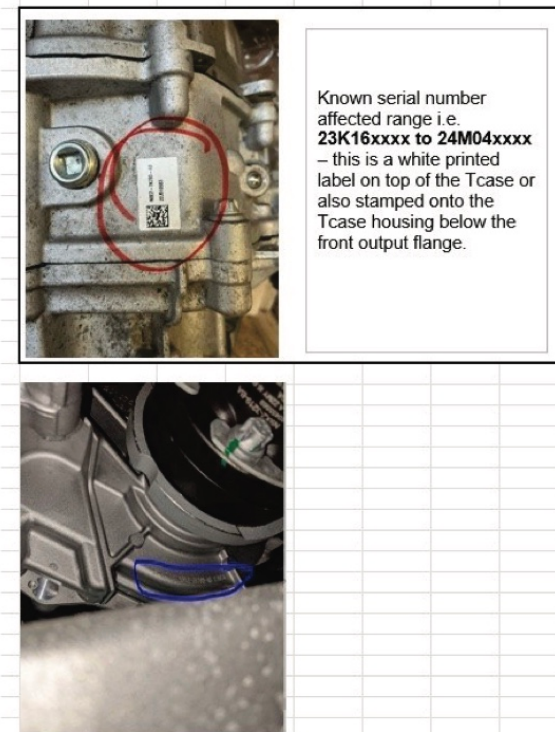
Technical Description:

- Diagnostic Trouble Code (DTC) P1889-18 and sometimes paired with P2787-4B in the Transfer Case Control Module (TCCM).

Status:

- There are oil pressure discrepancies within some transfer cases.
- Please take a photo of the transfer case serial number (printed on the white label or on transfer case).
- Please raise a TA after diagnostics steps have been performed and before replacing the component for evaluation.
- Include a reference to SSM76315, PTS_800 and P395176.

SSM 76315



POWERTRAIN

JLR

REAR DRIVELINE 'CLUNK' TYPE NOISE

Customer Voice:

- Audible 'clunk' noise from rear driveline during low-speed throttle inputs.
- Often occurs with gear changes during normal road driving.

Technical Description:

- Minor play suspected between the rear driveshaft splines and rear drive unit (RDU) pinion splines.

Status:

- Do not replace any components. Proceed with corrective bonding procedure outlined in the SSM.
- Remove rear driveshaft from RDU per TOPIx Workshop Manual.
 - Clean grease from RDU pinion splines and Driveshaft rear joint internal splines.
 - Apply Loctite™ 658 or 648 to first 15mm of each RDU spline and use retaining compound as shown in reference image on the SSM.(also on this slide, lower right image)
 - Reassemble driveshaft to RDU per TOPIx Workshop Manual.
 - Cure time: Allow Loctite™ to set for 6 hours before driving.
- Please raise an Electronic Product Quality Report (EPQR) and reference this SSM and attach all required photos.

SSM 76324

Range Rover

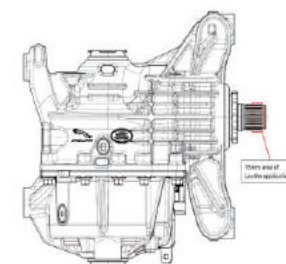
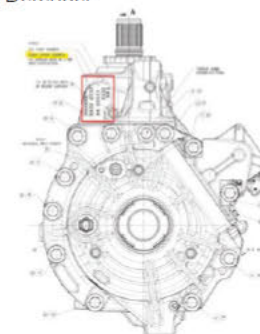
- 22-25MY Range Rover
- 23-25MY RR Sport

Defender

- 21-25MY Defender

Discovery

- 20 -25MY Discovery



OFFICIAL

Published recalls that **may** relate to Range Rover PS530 – 2025 model year:

[REC-006623 - JAGUAR LAND ROVER AUSTRALIA PTY LTD - LAND ROVER Range Rover 2024 - 2025 | Vehicle Recalls](#)

[REC-006559 - JAGUAR LAND ROVER AUSTRALIA PTY LTD - LAND ROVER Range Rover & Range Rover Sport 2021 - 2025 | Vehicle Recalls](#)

[REC-006404 - JAGUAR LAND ROVER AUSTRALIA PTY LTD - LAND ROVER Discovery and Range Rover 2021 - 2025 | Vehicle Recalls](#)

Published VIN lists are provided by the supplier and indicate potentially affected VINs. Check with the supplier to confirm an affected vehicle.

OFFICIAL

OFFICIAL

Links for the Vehicle Type Approvals for all approvals held by Jaguar Land Rover Australia for the Range Rover & Defender.

- **Approval** - VTA – 050714, **Make** – LAND ROVER, **Model** – DEFENDER LE, **Marketing Designation** - L663 Defender 90 / 110 / 130 [Published approval details](#)
- **Approval** - VTA – 051209, **Make** – LAND ROVER, **Model** – DEFENDER LENA, **Marketing Designation** - L663 NA Defender 90/110/130 [Published approval details](#)
- **Approval** - VTA – 065341, **Make** – LAND ROVER, **Model** – LENA, **Marketing Designation** – LENA Defender 90/110/130 [Published approval details](#)
- **Approval** - VTA – 065350, **Make** – LAND ROVER, **Model** – LE, **Marketing Designation** - LE Defender 90/110/130 [Published approval details](#)
- **Approval** - VTA – 045272, **Make** – LAND ROVER, **Model** – Range Rover LW, **Marketing Designation** – NIL [Published approval details](#)
- **Approval** - VTA – 060189, **Make** – LAND ROVER, **Model** – L460 Range Rover LK, **Marketing Designation** - L460 Range Rover LK SWB/LWB [Published approval details](#)
- **Approval** - VTA – 060559, **Make** – LAND ROVER, **Model** – L461 Range Rover L1, **Marketing Designation** - Range Rover Sport [Published approval details](#)
- **Approval** - VTA – 065178, **Make** – LAND ROVER, **Model** – L461 Range Rover L1NA, **Marketing Designation** - Range Rover Sport NA [Published approval details](#)
- **Approval** - VTA – 065179, **Make** – LAND ROVER, **Model** – L460 Range Rover LKNA, **Marketing Designation** - Range Rover SWB/LWB NA [Published approval details](#)

OFFICIAL