

OFFICIAL

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**From:** s47F <s47F@responsiblewagering.com.au>  
**Sent:** Friday, November 28, 2025 1:30 PM  
**To:** Lopez, Margaret <Margaret.Lopez@communications.gov.au>  
**Cc:** s47F <s47F>, s22(1)(a)(ii) <s22(1)(a)(ii)@infrastructure.gov.au>; Panagoda, Ruvani <Ruvani.Panagoda@infrastructure.gov.au>  
**Subject:** RE: RWA illegal offshore report [SEC=OFFICIAL]

Hi Margaret

Thanks for following up - and apologies for the delay on our end. We've had to go back to the researcher to get access to the raw data behind the findings, and with them based in the UK, each round of clarification is taking a bit of time.

We're working through it as quickly as we can and are aiming to have a response from s47F either later this afternoon or Monday at the latest.

Appreciate your patience on this.

Best regards

s47F

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**From:** Lopez, Margaret <Margaret.Lopez@communications.gov.au>  
**Sent:** Friday, 28 November 2025 11:34 am  
**To:** s47F <s47F@responsiblewagering.com.au>  
**Cc:** s47F <s47F>, s22(1)(a)(ii) <s22(1)(a)(ii)@infrastructure.gov.au>; Panagoda, Ruvani <Ruvani.Panagoda@infrastructure.gov.au>  
**Subject:** FW: RWA illegal offshore report [SEC=OFFICIAL]

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Hi s47F

Just reaching out on s47F question below to see if you had an update.

Thanks,

**Margaret Lopez**

A/g First Assistant Secretary • Media Policy

[Margaret.Lopez@communications.gov.au](mailto:Margaret.Lopez@communications.gov.au)

p s22(1)(a)(ii) • M s22(1)(a)(ii)

GPO Box 594 Canberra, ACT 2601

**Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts**

**CONNECTING AUSTRALIANS • ENRICHING COMMUNITIES • EMPOWERING REGIONS**

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*I would like to acknowledge the traditional custodians of this land on which we meet, work and live.  
I recognise and respect their continuing connection to the land, waters and communities.  
I pay my respects to Elders past and present and to all Aboriginal and Torres Strait Islanders.*

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s22(1)(a)(ii)

Released under the FOI Act 1982 by the Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts







**From:** s47F  
**To:** Gambling, Online; s47F  
**Subject:** RE: Review into the regulation of online keno and foreign-matched lotteries [SEC=OFFICIAL]  
**Date:** Wednesday, 25 February 2026 5:28:11 PM  
**Attachments:** image002.png

You don't often get email from s47F@responsiblewagering.com.au. [Learn why this is important](#)

Hi s22(1)

Thank you for the update and for sharing the review. We appreciate the opportunity to have engaged throughout the process.

We note (and support) the focus on ensuring a consistent harm minimisation approach across different online gambling products, and consider this is a constructive step toward greater regulatory consistency.

Please don't hesitate to reach out if it would be helpful to discuss any aspect of the findings or next steps.

Thanks again for keeping us informed.

Kind regards,  
s47F



s47F | Head of Policy and Operations | **Responsible Wagering Australia**  
M: s47F | s47F@responsiblewagering.com.au

**From:** Gambling, Online <Online.Gambling@communications.gov.au>  
**Sent:** Wednesday, 25 February 2026 4:19 pm  
**To:** s47F <s47F@responsiblewagering.com.au>; s47F <s47F@responsiblewagering.com.au>  
**Cc:** Gambling, Online <Online.Gambling@communications.gov.au>  
**Subject:** Review into the regulation of online keno and foreign-matched lotteries [SEC=OFFICIAL]

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Dear s4 and s47F

I am writing to advise the Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts has published its review into the regulation of online keno and foreign-matched lotteries on its website.

You can access the review [here](#).

The review found a consistent harm minimisation approach is supported across different forms of online gambling available in Australia. As such, the review makes a number of recommendations to strengthen and extend existing measures to online keno and/or foreign-matched lotteries. The government will carefully consider these recommendations alongside other recent reviews into online gambling, including the Statutory Review of BetStop - the National Self-Exclusion Register.

The department thanks you for your engagement throughout the review process.

Regards,

s22(1)

s22(1)(a)(ii)

Broadcasting and Gambling Branch  
Broadcasting, Media and News Policy Division

Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts  
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