

Australian Government

Meeting/Event Brief

Department of Infrastructure, Transport, Regional Development, Communications and the Arts MB24-000852

To: The Hon Michelle Rowland MP, Minister for Communications

MEETING: Meeting with YouTube

Timing: 11.00-11.30am, 13 December 2024

Venue: Virtual

Meeting with: \$47F , YouTube CEO, and \$47F , Government Affairs - ANZ

Our Proposed Objectives:

- Reiterate the Government's intention and proposed approach to exclude YouTube from the social media minimum age obligation through the development of legislative rules
- Discuss YouTube's consideration of broader Duty of Care and safety by design features

Their Objective:

YouTube requested a meeting with you to discuss the legislated minimum age for social media, recently introduced by the Online Safety Amendment (Social Media Minimum Age) Bill 2024.

Key Points:

Government's intention to exclude YouTube from the minimum age obligation

- 1. On 29 November, the Bill was passed by the Parliament. The legislation empowers the Minister for Communications to make rules carving out services from the minimum age obligation. This is achieved by excluding them from the definition of "age-restricted social media platform".
- 2. In your second reading speech, you confirmed the Government's intention to use the rule-making power to exclude the following services from the minimum age obligation, in the first instance: messaging services, online games, services that primarily function to support the education and health of end-users, and YouTube.
- 3. These exclusions are reflected in the draft Online Safety (Age-Restricted Social Media Platforms) Rules 2024 (the Rules), on which the Department proposes to publicly consult between 20 January and 28 February 2025 (MS24-002309 refers).
- 4. The Rules exclude YouTube as an individual service, and not as part of a broader class or type of service. This avoids issues of describing YouTube by reference to a type of service that may inadvertently exclude a number of other services. In addition, while YouTube is relied on extensively as a source of information, its features and functions extend beyond what would be defined as an 'education service' in the Rules.

Digital Duty of Care:

- 5. YouTube engaged with the independent review of the *Online Safety Act 2021*, including through the Department, meeting the independent reviewer, Ms Delia Rickard PSM, and provided a submission (as part of Google's submission) to the review. YouTube indicated broad support for a duty of care approach, but does not support providing individuals with a right of action under the duty.
- 6. In its submission, Google (and YouTube) acknowledged that a duty of care is appropriate in a systemic regulatory model, but not for dealing directly with complaints. Obligations on services should be proportionate and limited to systemic failures to comply with the duty rather than addressing individual users. The submission also noted that risk mitigation measures must not raise any undue risks to a user's fundamental rights and that reporting on risks should be provided to the regulator and not published in order to prevent the release of sensitive information.

YouTube Shorts

- 7. The YouTube platform includes YouTube Shorts, which allows users to view short-form, user-generated video content of less than 3 minutes. The service features endless scroll and algorithmic recommender systems that are functionally similar to TikTok.
- 8. YouTube Shorts was introduced in 2020 as a direct competitor to other short-form video services, such as TikTok. The services often host the same content, with users regularly posting on both mediums to increase viewership and audience engagement.
- As a feature of the broader YouTube platform, YouTube Shorts will also be excluded from the minimum age obligation through the legislative rules being developed. This may lead to criticisms about YouTube being carved out.
 - a. It is unclear whether rules can be used to exclude YouTube, without YouTube Shorts. Legal advice will be required about whether the rule-making power can be used in this way, and whether it would result in acquisition of property issues.

Sensitive and Critical Information: Nil

Cleared By: Sarah Vandenbroek Position: First Assistant Secretary Division: Digital Platforms, Safety and

Classifications Mob: \$22(1)(a)(ii) Contact Officer: s22(1)(a)(ii)

Section: Age Assurance Trial Taskforce

Ph: s22(1)(a)(ii) Mob: s22(1)(a)(ii)

Attachments:

Attachment A: Biographical Details

Attachment B: Talking Points

Attachment C: Consultation Timeline

ATTACHMENT A

BIOGRAPHICAL DETAILS

| 547F | Name: Position: Organisation | s47F s47F : YouTube | |
|--------------------|------------------------------|---|-------------------------|
| Biography: | | | |
| s47F | | | |
| | | | |
| | | | |
| | | | |
| 547F | Name: Position: Organisation | s47F Government Affairs Pub Australia and New Zeala : YouTube | lic Policy Lead - nd |
| Biography: s47F | | | |
| | | | |
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ATTACHMENT B

TALKING POINTS

Social Media Minimum Age Bill

- Thank you for your engagement to date, both in the legislation consultation and while the legislation was moving through the Parliament.
- This is landmark reform. The Government takes the safety of Australian children seriously, and the Bill will deliver greater protections for young Australians during critical stages of their development.
- You will be aware that the Bill introduces a minimum age obligation, which requires certain social media platforms to prevent Australians under the age of 16 from having an account.
- This requirement applies to 'age-restricted social media platforms', a term which has a wide definition, but that can be narrowed through legislative rules.
- As I stated in my letter to you this week, the Government has committed to using rules to
 exclude YouTube from the minimum age obligation, alongside messaging apps, online games,
 and services that primarily function to support the health and education of end users.
- The Government recognises that while YouTube undoubtedly functions as a source of entertainment and leisure, it is an important source of education and informational content, relied on by children, parents and carers, and educational institutions.
- As you have stated, engagement with YouTube increasingly occurs on TVs. This contrasts with other services offering long and short-form video content.
- I have instructed my department to commence developing the rules, to give effect to the definitional carve-outs, with the aim of publicly consulting on them in early-2025, before the rules are finalised and registered in Quarter 2, 2025.
- My department will reach out to seek feedback on the draft rules, as part of the public consultation process.

IF ASKED: Will YouTube be carved out as a class of services or individually?

- The intention is to exclude YouTube as an individual service. This avoids issues of attempting to describe YouTube by reference to a type of service that may inadvertently exclude a number of other services.
- My department can discuss this with you in further detail, once public consultation opens.

Online Safety Act Review and Digital Duty of Care

- I acknowledge the work YouTube is doing to improve the safety of its users, including for children. However, across the sector, platforms are not doing enough to keep Australians safe online.
- This is why the Government has committed to introducing a Digital Duty of Care, in line with approaches taken in the United Kingdom and European Union.
- This will require digital platforms to take reasonable steps to prevent foreseeable harms on their platforms and services, with the framework to be underpinned by risk assessment and risk mitigation, and informed by safety-by-design principles.
- The duty of care model is a key recommendation of the independent statutory review of the Online Safety Act undertaken by Delia Rickard.
- Thank you for engaging with Ms Rickard and the department throughout the independent review of the Online Safety Act.
- I received the final report of the review on 31 October 2024, and the Government is considering the 67 recommendations.
- The design and implementation of a duty of care will need careful consideration and I look forward to working with YouTube in developing the legislation to ensure we get it right.
- Are there specific matters YouTube would like the Government to consider in developing the Digital Duty of Care?

IF ASKED: When will the review report be released?

- The Government is taking the time it needs to consider the extensive report recommendations and is deciding the details of its release.
- The Online Safety Act requires me to table the report in Parliament within 15 sitting days of the report being handed to me.

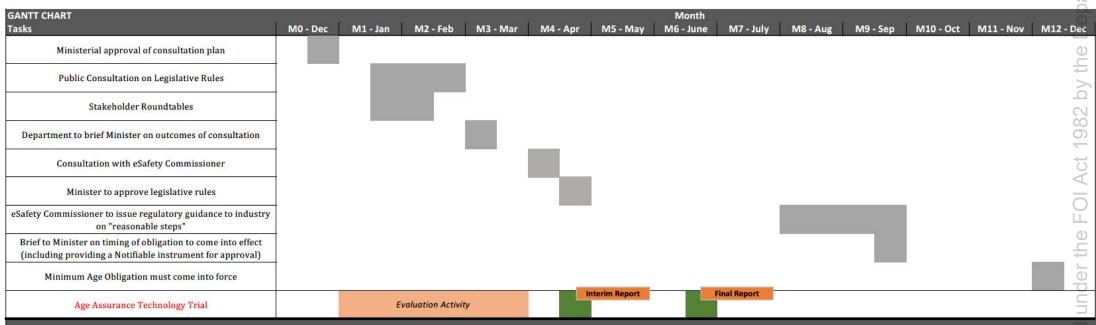
YouTube Shorts

- You may wish to ask s47F how he considers YouTube Shorts differs to TikTok.
- You may wish to ask s47F what steps YouTube is taking to address the risk of children becoming addicted and seeing inappropriate content on YouTube Shorts.
- You may wish to ask s47F how YouTube currently prevents children under 13 from having an account.

ATTACHMENT C

Consultation timeframes

| Date | Item |
|---|--|
| 20 Jan – 28 Feb 2025 Exposure draft consultation on legislative rules; targeted consultation with youth, parents and carers, academia, mental health an | |
| community groups, and industry | |
| 14 Mar 2025 | Department to brief Minister on outcomes of exposure draft consultation |
| Late-Mar to Apr 2025 Minister to consult with eSafety Commissioner (and any other relevant agencies) on rules, as required under the legislation | |
| May 2025 | Minister to make rules (not required to go to ExCo) (disallowance period of 15 sitting days) |
| Early Dec 2025 Minimum age obligation must come into effect by this time | |



LETTER TO GOOGLE

| [s47F | |
|------------------------|---|
| [cc ^{s47F} |] |
| | |
| Dear ^{s47F} , | |

The Online Safety Amendment (Social Media Minimum Age) Bill 2024 (SMMA) passed the Parliament on 27 November this year, with support from the Coalition in the House and the Senate.

Thank you for your engagement to date, both in the legislation consultation and while the legislation was moving through the Parliament.

As you have noted, in my Second Reading speech and in subsequent media announcements, the Government made a commitment to exclude YouTube from the definition of an age-restricted service.

I am writing to reaffirm the commitment that a re-elected Labor Government would give effect to this definitional exclusion for YouTube video streaming services, including YouTube Kids.

The Department of Infrastructure, Transport, Regional Development, Communications and the Arts (DITRDCA) will soon commence consultation on the Exposure Draft Rules in early-2025 and I encourage your team to participate in that process.

I expect those Rules to be registered in Q2, 2025 with the disallowance period to apply. eSafety will then have carriage of implementing this definitional carve-out system with a December 2025 timeline to settle implementation overall.

I welcome further engagement with YouTube on a range of matters and propose a meeting take place on Friday 13 December with the YouTube CEO and relevant organisational representatives. I hope this meeting can cover broader Duty of Care and safety by design features being considered by YouTube, and engagement on YouTube Shorts.

Please contact my Deputy Chief of Staff, $\frac{s22(1)(a)(ii)}{s22(1)(a)(ii)}$, on $\frac{s22(1)(a)(ii)}{s22(1)(a)(ii)}$ in the interim if you wish to discuss this.

I look forward to continuing to work with you throughout 2025.

[Salutations]



The Hon Michelle Rowland MP

Minister for Communications Federal Member for Greenway

s47F

CEO of YouTube Google LLC, D/B/A YouTube 901 Cherry Ave San Bruno CA 94066 USA

s47F

Dear S47F

The Online Safety Amendment (Social Media Minimum Age) Bill 2024 (SMMA) passed the Parliament on 27 November this year, with support from the Coalition in the House and the Senate.

Thank you for you and your team's engagement to date, both in the legislation consultation and while the legislation was moving through the Parliament.

As you would have noted in my Second Reading speech and the joint media statement with the Prime Minister upon passage of the legislation on 29 November, 2024, the Government made a commitment to exclude YouTube from the definition of an age-restricted service.

I am writing to reaffirm the commitment that a re-elected Labor Government would give effect to this definitional exclusion for YouTube video streaming services, including YouTube Kids.

The Department of Infrastructure, Transport, Regional Development, Communications and the Arts (DITRDCA) will soon commence consultation on the Exposure Draft Rules in early-2025 and I encourage your team to participate in that process.

I expect those Rules to be registered in Q2, 2025 with the parliamentary disallowance period to apply. eSafety will then have carriage of implementing this definitional carve-out system with a December 2025 timeline to settle implementation overall.

Thank you for your request to meet, as I welcome further engagement with YouTube on a range of matters. My office has held time for this meeting to take place on Friday 13 December, 2024 with you and your relevant YouTube Executive team members. Once

confirmed, I hope this meeting can cover broader Duty of Care and safety by design features being considered by YouTube, and engagement on YouTube Shorts.

Please contact my Deputy Chief of Staff, 222(1)(a)(ii), on s22(1)(a)(iii) in the interim if you wish to discuss this.

I look forward to continuing to work with you throughout 2025.

Yours sincerely

Michelle Rowland MP

9 /1**2**/2024

Cc: s47F

FOI

From: s22(1)(a)(ii)

Sent: Tuesday, 20 May 2025 4:43 PM

To: s22(1)(a)(ii) s22(1)(a)(ii)

Subject: FW: Meeting request - Meeting with YouTube - Friday 13 December - MB due to MO 11/11/24

@ 12 Noon (SEC-PROTECTED)

PROTECTED

s22(1)(a)(ii)

Director • Age Assurance Trial Taskforce • Online Safety Branch • Digital Platforms, Safety and Classification Division—

s22(1)(a)(ii) @infrastructure.gov.au

P s22(1)(a)(ii) M s22(1)(a)(ii)

GPO Box 594 Canberra, ACT 2601

Department of Infrastructure, Transport, Regional Development, Communications and the Arts CONNECTING AUSTRALIANS • ENRICHING COMMUNITIES • EMPOWERING REGIONS

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I acknowledge the traditional custodians of this land on which we meet, work and live.

I recognise and respect their continuing connection to the land, waters and communities.

I pay my respects to Elders past and present and to all Aboriginal and Torres Strait Islander people.

From: S22(1)(a)(ii) @MO.communications.gov.au>

Sent: Monday, 9 December 2024 2:50 PM

To: s22(1)(a)(ii) @infrastructure.gov.au>; s22(1)(a)(ii)

@infrastructure.gov.au>; s22(1)(a)(ii) @infrastructure.gov.au>; s22(1)(a)(ii) @COMMUNICATIONS.gov.au>

@MO.communications.gov.au>; Irwin, Andrew

<Andrew.lrwin@INFRASTRUCTURE.gov.au>

Subject: RE: Meeting request - Meeting with YouTube - Friday 13 December - MB due to MO 11/11/24 @ 12 Noon

[SEC-PROTECTED]

Cc: s22(1)(a)(ii)

PROTECTED

Hi All,

Just an update on attendees – the CEO of YouTube s47F , will also be attending this meeting.

Many thanks,

s22(1) (a)(ii)

From: ^{\$22(1)(a)(ii)} @infrastructure.gov.au>

Sent: Monday, 9 December 2024 12:18 PM

@MO.communications.gov.au>; s22(1)(a)(ii) To: \$22(1)(a)(ii)

@infrastructure.gov.au>; s22(1)(a)(ii) @infrastructure.gov.au>; s22(1)(a)(ii)

@infrastructure.gov.au>; s22(1)(a)(ii) @COMMUNICATIONS.gov.au>

Cc: Irwin, Andrew < Andrew.Irwin@INFRASTRUCTURE.gov.au>

Subject: Re: Meeting request - Meeting with YouTube - Friday 13 December - MB due to MO 11/11/24 @ 12 Noon 🕜

Please sign to me. Thanks

From: "S22(1)(a)(ii) @MO.communications.gov.au>

Date: Monday 9 December 2024 at 11:42:47 am

To: ''S22(1)(a)(ii) @infrastructure.gov.au>, "s22(1)(a)(ii)

@infrastructure.gov.au>, "\$22(1)(a)(ii) @infrastructure.gov.au>,

@infrastructure.gov.au>, "s22(1)(a)(ii) @COMMUNICATIONS.gov.au>

@MO.communications.gov.au>

Subject: Meeting request - Meeting with YouTube - Friday 13 December - MB due to MO 11/11/24 @ 12 Noon [SEC-PROTECTED, CAVEAT-SH.CADINET, ACCESS-Legal Privilege]

Hi All,

The Minister is meeting with YouTube on Friday 13 December 2024 at 11:00am. Grateful if you could please provide a short meeting brief and TPs – details below. As a heads up, Andrew has also received this MP rooms. MO. MO.

- PDR MB24-000852
- What Meeting with YouTube
- When Friday 13 December 2024, 11:00am 11:30am
- Where Virtual
- Attendees -
 - Minister Rowland 0
 - s22(1)(a)(ii) , Deputy Chief of Staff
 - s22(1)(a)(ii) , Advisor
 - s47F s47F , YouTube - s47F
- Who requested the meeting YouTube
- Topics for the MB
 - Process for draft exposure rules relating to the Online Safety Amendment (Social Media Minimum Age) Bill 2024
 - Please see attached draft letter to YouTube
 - Definitional exclusion for YouTube video streaming services
 - Duty of care and safety by design features being considered by YouTube
 - Please see attached email from YouTube CEO.
- Relevant adviser s22(1)(a)(ii)

If it is easier, the MO is happy for this meeting brief to be consolidated with the ministerial submission on the broader work coming up to the MO this Wednesday.

Grateful if you could please let me know who to assign to in PDMS. Apologies for the tight turnaround, this brief is due to the MO by 12:00pm, Wednesday 11 December.

Many thanks,

s22(1) (a)(ii)

s22(1)(a)(ii)

Department Liaison Officer • Office of the Hon Michelle Rowland MP • Minister for Communications s22(1)(a)(ii) @MO.communications.gov.au

M SZZ(1)(a)(ii)

GPO Box 594 Canberra, ACT 2601

Department of Infrastructure, Transport, Regional Development, Communications and the Arts

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I would like to acknowledge the traditional custodians of this land on which we meet, work and live. I recognise and respect their continuing connection to the land, waters and communities.

I pay my respects to Elders past and present and to all Aboriginal and Torres Strait Islanders.

PROTECTED, SH.CADINET, Legal-Privilege

This material contains information that may be subject to legal professional privilege.

Industry meetings

| Agenda item | Key points | |
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| Google | Google indicated that YouTube's use case is distinct from other social media | under the |
| 18 February 2025 | services, and public sentiment is that it's primarily a video sharing platform. • Google noted that teachers use YouTube as a complementary tool inside and | 000 |
| | outside the classroom for education purposes. Being included in the SMMA obligation would remove access for school purposes. | ased |
| | | (A) |

| Agenda item |
|---------------------------|
| Agenda item 22(1)(a)(ii) |

Agenda item

s22(1)(a)(ii)

Agenda item **Key points** s22(1)(a)(ii)

