
Submitted on 22 May 2026

Submitted by: Anonymous

Submitted values are:

Step 1: Your submission

Remain Anonymous

No

Private Submission

No

Published name

Tricia Godwin

Short comment

our landline telephones are a radio phone service, which we have been informed are to be switched off and replaced with a starlink service.

Starlink, it is not a telephone and is reliant on power for operation. Our current phone services are operational without power. To move to the new service is a step backwards for reliable communication in the bush. It is not meeting Telstra's Universal Obligation. Our power is unreliable on a swer line, we lose power or have poor quality power in our area regularly. Starlink is not reliable in bad weather or bushfire season with heavy smoke cover. In times of an emergency, you need an unpowered reliable trusted landline phone

Step 2: Contact details

First name

Tricia

Last name

godwin

State

QLD

Email address

[REDACTED]

Phone number

[REDACTED]

Email notification

USB@infrastructure.gov.au

Consultation name

Extending rules about requests for USO voice services

OFFICIAL