
Submitted on 22 May 2026

Submitted by: Anonymous

Submitted values are:

Step 1: Your submission

Remain Anonymous

Yes

Private Submission

No

Published name

[REDACTED]

Short comment

I live within 40klm of a major coastal regional town and have had copper 'land line' connection for over 25yrs. This is slowly becoming worse as T refuses to upgrade or properly maintain substations. Even pushing internet services to local towers that provide 4G slower than 'dial up' and without adequate bandwidth for the current users. 10klm away speeds at least 6-10times faster (still rural). The push to change to 4G or sat calls is not working well for those that have been changed over. In poor weather events the connections drop out within 30mins as the tower power is not adequately backed up. This leaves the whole area at risk with no emergency

communications. The current USO needs to be maintained and ALL telcos should be required to meet the costs of it. If the other telcos don't pay an equal share to the costs, their licences should be removed from ALL areas of Australia. This should have been the case from 'Day one' of their original licences, as should be 1 price for all compatible services across all of Australia - NO Capital town verses rural cost differential...

Step 2: Contact details

First name

■

Last name

■

State

QLD

Email address

■

Phone number

■

Email notification

USB@infrastructure.gov.au

Consultation name

Extending rules about requests for USO voice services

OFFICIAL