

Sent: Monday, 27 February 2023 9:10 PM
To: Disability Transport
Subject: submission to: [source-title] [SEC=OFFICIAL]

Submitted on 27 February 2023

Submitted by: Anonymous

Submitted values are:

Step 1: Your submission

Remain Anonymous

Yes

Private Submission

No

Short comment

I live in Townsville, Queensland and the route I live near goes once every hour. I have a disability that affects my mobility, use either one or two canes, and can only access that bus if it has either a ramp or the pneumatic control of the bus is working. It is not uncommon for neither of these to be available and that is really difficult to understand. It is more difficult to understand when regular drivers say it is known they are not working (or available/safe) on that bus and have not been working for a while.

Why are they not seen as basic a requirement as a set of brakes or indicators? Why is a bus regularly and knowingly allowed to leave the depot for a route without them?

I can't count the number of times I have been unable to access Public Transport because of such a simple thing. Sometimes a driver or another kind soul of a passenger will assist me if. But even if the driver (some drivers will not) or another kind soul are willing it cannot change that it can be shameful, embarrassing and physically painful for me.

I find it more difficult to understand when it is known by the company that runs Townsville buses that it is the only route available for residents of an aged care facility on the isolated end of the route when naturally many use walking aids or wheelchairs.

Thank you for listening.

Step 2: Contact details



Email notification

DisabilityTransport@infrastructure.gov.au

Consultation name

2022 Review of the Disability Standards for Accessible Public Transport 2002