

Subject: Webform submission from: 2022 Review of the Disability Standards for Accessible Public Transport 2002 [SEC=OFFICIAL]

Attachments: adr_haveyoursay.pdf

Submitted on 4 January 2023

Submitted by: Anonymous

Submitted values are:

Step 1: Your submission

Remain Anonymous

Yes

Private Submission

No

Short comment

So far, most public route buses in different cities and regions across Australia have no legal requirement to provide aid for visually and hearing-impaired passengers. In other words, visually or hearing-impaired passengers may have to beg for help from other passengers or the driver to help them find the correct stop when disembarking, as well as find the correct bus they want when waiting at a bus stop. Ideally, there should be an effective onboard stop audio announcement system on every bus, as trains already have, to announce the current and next stop information. Besides, at least two onboard info displays should be installed on every bus to show the stop information for hearing-impaired passengers. However, due to the lack of standard or legal requirement, the progress of rolling out of these facilities are plodding.. A few trials occur around different cities in Australia. Still, all of these trials are voluntary and led by the local council or even just a "bonus" of a few bus operators.

My suggestion: To add an amendment to the current Disability Standards for Accessible Public Transport 2002,

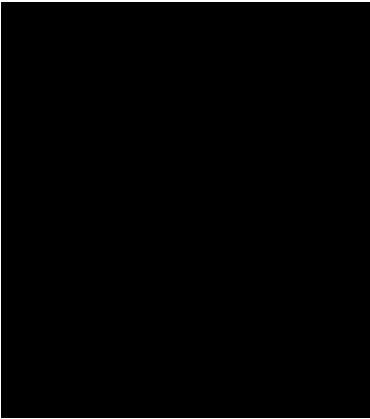
1. Onboard PIDS and audio announcement systems should be included as parts of the accessible aid for public transport vehicles.
2. PIDS should also be installed outside of every route-service bus, as shown in the appendix file, since these features would help passengers at the station to acknowledge the stops information of a bus before boarding quickly.
3. The current destination display outside the bus should have fonts big enough for visually-impaired passengers. Thanks for reading.

Upload attachments

File uploads

- [adr_haveyoursay.pdf](#) (276.51 KB)

Step 2: Contact details



Email notification

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Consultation name

2022 Review of the Disability Standards for Accessible Public Transport 2002

Appendix of the HaveYourSay submission:



Passenger Information Display System (PIDS) in Singapore's bus.

Comment: At least two PIDS should be installed on every bus to show stop information and the interchange guide when applicable.



Such a PIDS may also be installed outside of the bus.

Source: <https://landtransportguru.net/passenger-information-display-system/>