



Department of Infrastructure, Transport, Regional Development, Communications and the Arts



## Community Bulletin

## UPDATE ON THE IOT AIR SERVICES TENDER

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The Department of Infrastructure, Transport, Regional Development, Communications and the Arts is currently considering responses from the market for a long-term air services partner for the Indian Ocean Territories, following the tender closing recently.

The request for tender (RFT) was informed by consultation with the Christmas Island and Cocos (Keeling) Islands communities through a comprehensive survey of air services conducted in the second half of 2023, which identified key priorities like airfare and pricing, service reliability, seat availability, baggage limits and speed of recovery services.

The responses are assessed against key criteria, supporting an air service provider to best meet the needs of the Indian Ocean Territories' residents, tourists and businesses while delivering value-formoney.

The Department will keep the community informed throughout the procurement process, and remains committed to supporting the delivery of critical aviation services to the Indian Ocean Territories.

The successful tenderer will deliver both passenger and air freight services to the IOT for a period of five years, with two possible two-year extension options.

Adam Stankevicius, Assistant Secretary, Indian Ocean Territories Branch

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