



Australian Government

Department of Infrastructure, Transport,
Regional Development, Communications and the Arts



Community Bulletin

INDIAN OCEAN TERRITORIES

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Relevant: Indian Ocean Territories residents

Topic: Release of the Service Delivery Arrangement Annual Report

The Department of Infrastructure, Transport, Regional Development, Communications and the Arts (the department) is pleased to release the 2022-23 annual report on service delivery by Western Australian government agencies to the Indian Ocean Territories (IOT).

The Australian Government, through the department, provides funding to WA agencies to deliver services to Christmas Island (CI) and the Cocos (Keeling) Islands (CKI).

Some highlights from the 2022-23 reporting year include:

- provision of new Heritage services from the Department of Planning, Lands and Heritage, along with Office of the Information Commissioner services relating to the *Freedom of Information Act 1992* (WA)
- visit by the WA Local Government Grants Commission to meet with IOT local governments to discuss access to Financial Assistance Grants
- commencement of an Authorised Inspection Service on CKI through the Department of Transport
- attendance of crews from CKI Home Island and CI Volunteer Fire and Emergency Services (VFES) at the WA Fire and Emergency Services Volunteer Conference and participation in a range of training activities
- there were 73 WA Seniors Card holders living on CI and 38 on CKI, with cards issued through the Department of Communities
- IOT libraries received 4,194 items, including English language and materials in languages other than English from the State Library of WA
- seven visits by Legal Aid to CI and two visits to CKI.

A copy of the report, including a summary and full list of highlights of the services delivered by WA agencies during 2022-23, is available on the department's website at:

[Service delivery arrangements | Department of Infrastructure, Transport, Regional Development, Communications and the Arts](#)

The Australian Government remains committed to delivering high quality, fit-for-purpose services to the IOT through service delivery agreements (SDA) with the WA Government.

Fact sheets on all SDA services are available at:

[Service Delivery Arrangements—fact sheets | Department of Infrastructure, Transport, Regional Development, Communications and the Arts](#)

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