

BRISBANE AIRPORT COMMUNITY AIRSPACE
ADVISORY BOARD

Annual Report 2025

January – December 2025

June 2026



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Introduction

As Chair of the Brisbane Airport Community Airspace Advisory Board (AAB) and in line with its Terms of Reference, I am pleased to provide the AAB's Annual Report on activities for 2025.

A handwritten signature in black ink, appearing to read 'K. Jordan', with a stylized flourish at the end.

Kim Jordan
Chair
Brisbane Airport Community Airspace Advisory Board

Executive summary

The Brisbane Airport Community Airspace Advisory Board (AAB) continues to be a key consultation body for the community to share and receive information and advice on the management of aircraft noise around Brisbane Airport. The AAB met four times in 2025. Given the Terms of Reference, the activities for the year were quite similar to 2024, however the level of knowledge within the group has deepened significantly, making interactions with airport and Airservices more robust and effective.

Discussions in 2025 again focussed on potential airspace changes around Brisbane Airport following on from the recommendations of Airservices's (Airservices) Noise Action Plan for Brisbane (the Noise Action Plan) and the use of Simultaneous Opposite Direction Parallel Runway Operations (SODPROPS) at Brisbane Airport. Additional areas of activity included the Senate Inquiry into Impact and Mitigation of Aircraft Noise, Brisbane Airport's master planning process, the need for improved metrics around noise impacts on communities, and outcomes from the Noise Action Plan.

The AAB provided regular feedback and input on the design of Airservices' community consultation on the Noise Action Plan. This was focussed on:

- consultation on preferred designs for Package Three, which explores opportunities to reduce the frequency and concentration of flights over communities within current airspace constraints
- initial discussions to inform the approach to Package Four, which explores the wider airspace with the aim of identifying potential larger changes to improve noise outcomes.

The AAB's industry members again provided input into reviewing airport operations, explaining industry and pilot perspective on proposed changes and providing potential suggestions on how to improve measures and noise abatement actions.

As noted in the 2024 report, managing the impacts of aircraft noise on the community while balancing the need for a strong aviation industry is challenging. Further, the regulatory environment means change can be extremely slow; and there are long lead times to introduce technological changes that are needed to facilitate some changes.

AAB members have dealt with significant frustration in their communities. In particular they have consistently noted the use of SODPROPS has not provided the relief that was expected following Minister King's *Air Services (Use of Simultaneous Opposite Direction Parallel Runway Operations at Brisbane Airport) Direction 2024*.

The AAB would like to thank all those who have taken the time to engage with the group or its individual members throughout 2025.

The AAB would also like to acknowledge Mr David Diamond's contributions to the AAB, following his resignation in 2025.

Background

The AAB was established by the Australian Government in 2023, in recognition of community concerns about aircraft noise impacts, and to help provide appropriate community involvement in the ongoing operations of Brisbane Airport.

In response to the recommendations and actions contained in the Post Implementation Review (PIR) of Brisbane Airport's new parallel runway after it became operational in July 2020, Airservices developed the Noise Action Plan. The plan sets out four staged packages for Airservices' proposals to reduce the impact of aircraft noise on the greater Brisbane community.

During 2025, Airservices engaged with the community on one phase of the Noise Action Plan.

Under its Terms of Reference, the AAB has the responsibility to:

- review airport operations in accordance with the Noise Action Plan for Brisbane;
- provide constructive and practical input for feasible options to maintain or improve consistency of airspace operations with the plan, as well as potential and possible airspace improvement measures and noise abatement procedures;
- monitor the implementation of the improvement measures, including those identified in the recommendations from the Airservices PIR;
- regularly consult within communities and organisations represented by individual members to ensure that views and input expressed in meetings are representative of broader and differing perspectives;
- through the Chair, provide advice to Government on the consistency of operations with the Noise Action Plan and implementation of the PIR recommendations from a community perspective; and
- operate in a transparent manner to maintain accountability to the community.

Matters outside the scope of the Noise Action Plan, including proposals for curfews, movement caps or other operating restrictions, are excluded from the responsibilities of AAB.

Summary of activity

The AAB met on the following dates in 2025:

- Wednesday 26 February 2025 – Meeting #7
- Thursday 22 May 2025 – Meeting #8
- Wednesday 27 August 2025 – Meeting #9
- Wednesday 19 November 2025 – Meeting #10

Minutes from all AAB meetings are available at: <https://www.infrastructure.gov.au/infrastructure-transport-vehicles/aviation/airports/brisbane-airport-community-airspace-advisory-board>.

Appendix A details actions closed during the four meetings above, and open actions as at the last meeting in 2025. They provide some insight into the work that the AAB has undertaken during the year.

The AAB's activities for the year include:

Providing a forum for community members to have greater input into the development of measures intended to contribute to improved management of airspace around Brisbane Airport.

Facilitating community consultation on the Noise Action Plan for Brisbane, including providing direct feedback on public facing consultation materials to ensure they are easily understood, and recommending actions to improve Airservices' engagement approach.

Facilitating opportunities for greater sharing of information to the public about the activities being undertaken to implement measures for the improved management of airspace around Brisbane Airport.

Facilitating opportunities for Community Representatives to have direct access to industry representatives and receive detailed information on airspace operations and procedures, flight path changes processes, aircraft noise monitoring, and fleet and technological improvements.

Monitoring the implementation of the Noise Action Plan.

Advocating for improved adherence to published flight paths, including following new operational directions to maximise the use of SODPROPS at Brisbane Airport.

Advocating for the provision higher quality data to be used by industry when measuring the impact of noise and increasing the sharing of this information with the community.

Advocating to Brisbane Airport Corporation for use of appropriate communication channels to provide timely advice to residents of unplanned changes to runway use

Providing feedback and input to community consultation undertaken on preferred designs for Package Three of the Noise Action Plan, and to inform approach to Package Four of the Noise Action Plan.

Providing input to support improved complaint lodgement forms and processes associated with Airservices' Noise Complaints and Information Service (NCIS).

Onboarding of new community representatives.

Consistency of airspace operations with the Noise Action Plan

At each meeting in 2025, Airservices provided updates on the implementation of recommendations under the Noise Action Plan. These included an overview of the actions taken by Airservices towards implementation.

Airservices consulted with the community on preferred designs for Package Three of the Noise Action Plan, which explores opportunities to reduce the frequency and concentration of flights over communities within current airspace constraints.

The AAB recognises that the complexity of airspace operations and design means changes generally take some time to implement. However, members have consistently reported that ongoing delays, including in the analysis of community feedback, are causing a high degree of frustration in the community. Despite this, AAB members are still committed to their responsibilities in reviewing airspace operations for consistency with the Noise Action Plan. Throughout the year this was achieved through detailed discussions on the changes implemented and proposed. There was ongoing focus on improving adherence to operational directions related to reducing noise, including higher commitment to the use of SODPROPS; the need for meaningful metrics to measure noise impacts and outcomes from the Noise Action Plan; and clearer presentation and reporting on the implementation of the Noise Action Plan.

Appendix A – Action Items

Open Action Items as at Meeting #10 – 19 November 2025

Note: the status of action items is at AAB Meeting #10 on 19 November 2025. The status of action items may have since changed from this point in time. Updates for action items are published in the minutes following a meeting of the AAB.

No.	Meeting Date	Item	Requirement	Responsible Party	Completion Date	Status/Outcome
1.1	18 May 2023	Route Growth Forecasts	AAB to work with Brisbane Airport Corporation (BAC) and Airservices on how to better provide information and data on expected aircraft movements, and previous and proposed impacts.	BAC Airservices		Updated provided at meeting #10. Airservices published 2024 figures for information alongside Phase 6 Consultation. BAC has not yet published route growth forecast maps. Item to remain open until maps are published.
3.4	22 November 2023	Independent Assurance	Chair and Donna Marshall to discuss scope of works for Airservices' independent technical advisor for quality assurance. Airservices to task independent technical advisor, Think, to develop a research paper exploring the best metrics to understand noise reduction (in terms of sharing, concentration, and mitigation), and looking at	Chair Airservices	Prior to next meeting	Update provided at meeting #10. Item to remain open until any feedback on the Think Paper circulated out of session is provided by community members.

No.	Meeting Date	Item	Requirement	Responsible Party	Completion Date	Status/Outcome
			the positives and negatives for each metric.			
3.8	22 November 2023	Noise Action Plan Metrics	Industry representatives to update the AAB on any progress to develop metrics under the Noise Action Plan for Brisbane. Airservices to task independent technical advisor, Think, to develop a research paper exploring the best metrics to understand noise reduction (in terms of sharing, concentration, and mitigation), and looking at the positives and negatives for each metric.	Airservices BAC	Prior to next meeting	Update provided at meeting #10. Item to remain open until any feedback on the Think Paper circulated out of session is provided by community members.
9.2	27 August 2025	NCIS complaint response examples	Janelle Moody to provide examples of complaint responses to the Secretariat for sharing with Airservices.	Janelle Moody	Prior to next meeting	Item discussed during meeting #10. To remain open until Janelle Moody provides examples of complaint responses to the Secretariat for sharing with Airservices.
10.1	19 November 2025	Questions arising from the Phase Six briefing – clarifying slides	Airservices to send through correct slides with explanatory material from the Questions arising from the Phase Six briefing slide deck to the Secretariat for sharing with community representatives, and to confirm the basis of New Farm marker point included in the slide deck.	Airservices	Prior to next meeting	New Item.

No.	Meeting Date	Item	Requirement	Responsible Party	Completion Date	Status/Outcome
10.2	19 November 2025	Revised KPI and outcomes data – framing questions	Airservices to send through revised KPI and outcomes data with framing questions to seek targeted feedback from community representatives, to be circulated by the Secretariat.	Airservices Community Representatives	Prior to next meeting	New Item.
10.3	19 November 2025	Noise Action Plan for Brisbane – Implementation Breakdown	Airservices to provide more detailed breakdown on implementation status and outcome for each of the actions under the <i>Noise Action Plan for Brisbane</i> .	Airservices	Prior to next meeting	New Item.
10.4	19 November 2025	Community Representative catch-up	Secretariat to organise an out of session catch-up with Community Representatives to discuss meeting logistics for 2026.	Secretariat	December 2025	New Item.

2025 Calendar Year – Closed Action Items as at Meeting #10 – 19 November 2025

No.	Meeting Date	Item	Requirement	Responsible Party	Completion Date	Status
2.6a	9 September 2024	ATC Operations	Airservices to undertake a process to examine Air Traffic Control operations to determine whether opportunity exists to improve practice.	Airservices	22 May 2025	Airservices reported on adherence to new operational direction at meeting #8. Item closed. ATC operations continue to be examined by Airservices.
4.1	6 March 2024	Phase 1 Options Assessment Report Questions	Stephen Muller to provide questions for Airservices' written response via the Secretariat.	Stephen Muller Secretariat Airservices	26 February 2025	Item closed at meeting #7. Airservices has provided a written response. Following discussion in the meeting of 26 February 2025 confirmed that the item could be closed.
4.2	6 March 2024	AAB recommendation for noise-based fees	The Chair to write to the Minister on behalf of the AAB Community members with a recommendation to raise the introduction of noise-based fees with Airport Lessee Companies for their consideration.	Chair	22 May 2025	Updated provided at meeting #8. Chair noted the Senate Inquiry into Impact and Mitigation of Aircraft Noise made equivalent recommendations relating to noise-based fees. Item closed.
5.1	9 September 2024	Opportunities to reduce noise impacts from airline operations	Airline representatives to bring ideas about reducing noise impacts from their operations to the next AAB meeting.	Qantas Virgin	19 November 2025	Closed. Airlines presented on fleet upgrades during meeting #10.

No.	Meeting Date	Item	Requirement	Responsible Party	Completion Date	Status
5.2	9 September 2024	Design Concepts	Airservices to provide the AAB with design concepts ahead of release to the community to test community sentiment and take early feedback.	Airservices	26 February 2025	Item closed at meeting #7. Airservices organised sessions with community representatives with support from Secretariat.
5.3	9 September 2024	Airservices Population Overflight Evaluation	Airservices to review communications around Airservices Population Overflight Evaluation report provided to the community and respond to Ms Bignell out of session.	Airservices	26 February 2025	Item closed at meeting #7. Airservices had provided a response ahead of the meeting on 9 September 2024. Following discussion in the meeting of 26 February 2025 confirmed that the item could be closed.
6.1	20 November 2024	Noise Complaints and Information Service website framing	Airservices to review wording for the complaint lodgement form on the Noise Complaints and Information Service website, and seek views from the AAB Chair.	Airservices	26 February 2025	Item closed at meeting #7. Updates were published and circulated out of session on 21 February 2025. Community Representatives may send any additional comments to Airservices via the Secretariat.
6.2	20 November 2024	Explaining Noise Action Plan for Brisbane Phases and Packages	Airservices to consider opportunities to more simply explain Noise Action Plan for Brisbane Phases and Packages to community members, and report back to AAB.	Airservices	21 February 2025	Update provided at meeting #7. Updated graphic was circulated out of session on 21 February 2025. Community representatives are invited to send any feedback to Airservices via the Secretariat.

No.	Meeting Date	Item	Requirement	Responsible Party	Completion Date	Status
6.3	20 November 2024	SIDS and Departure Tracking Visualisations	Airservices to develop a publishable version of the Standard Instrument Departures and Aircraft Departure Tracking visualisations provided to the AAB, accompanied by further complementary data.	Airservices	26 February 2025	Item closed at meeting #7. Visualisations were presented during the meeting.
6.4	20 November 2024	Alternative meeting venues	Community members consider potential locations for future meetings, and provide to the Chair and Secretariat for consideration.	Community members	22 May 2025	Update provided at meeting #8. Item closed. Community members may continue to provide any venue suggestions to the Secretariat.
7.1	26 February 2025	RAAF engagement	Airservices to provide an update to the AAB following meeting with RAAF in March 2025.	Airservices	22 May 2025	Update provided at meeting #8. Item closed. Airservices will continue discussions with Defence.
7.2	26 February 2025	SIDS and STAR adherence following new operational direction	Airservices to report back on SIDs and STAR adherence at the next AAB meeting.	Airservices	22 May 2025	Airservices reported on adherence to new direction at meeting #8. Item closed. ATC operations continue to be examined by Airservices.
7.3	26 February 2025	Community question and answer documentation	Secretariat to develop document outlining responses to common questions by community members for publication on the AAB website.	Secretariat Chair	May 2025	Community Question and answer document is published on the AAB website and updated following each meeting.

No.	Meeting Date	Item	Requirement	Responsible Party	Completion Date	Status
7.4	26 February 2025	Regulatory and policy roles and responsibilities	Departmental representatives to present on differences between the department's regulatory and policy roles, and the respective responsibilities of Airservices and CASA at a future meeting.	Department	22 May 2025	Update provided at meeting #8. Factsheet provided in hard copy during the meeting, and circulated out of session alongside minutes. Item closed.
7.5	26 February 2025	CASA complaint forms	Airservices to review CASA complaints forms and consider opportunities to improve functionality of NCIS web forms.	Airservices	22 May 2025	Update provided at meeting #8. Response provided out of session. Item closed.
8.1	22 May 2025	Departmental site visit	Secretariat to engage with Janelle and Donna (Airservices) to coordinate a site visit for departmental representatives to demonstrate aircraft noise impacts on the community.	Secretariat Department	27 August 2025	Update provided at meeting #9. Department undertook site visit on 26 and 27 August 2025. Item closed.
8.2	22 May 2025	Examine D'Aguilar National Park	Airservices to review potential use of area over D'Aguilar National Park and report back to the AAB.	Airservices	19 November 2025	Closed. Airservices presented findings of review during meeting #10.

No.	Meeting Date	Item	Requirement	Responsible Party	Completion Date	Status
8.3	22 May 2025	SIDs adherence visualisation	Airservices to consider how the presented SIDs adherence information could be updated to be more impactful for communities. Community Representatives may provide any further feedback to support this thinking to the Secretariat for sharing with Airservices.	Airservices	27 May 2025	Update provided at meeting #9. Item closed.
8.4	22 May 2025	Emirates departures	BAC to further discuss Emirates departure on 23 March 2025 with Emirates, after Ms Bignell confirms flight details.	BAC Ms Bignell	22 May 2025	BAC provided information out of session after the meeting of 22 May 2025. Item closed.
8.5	22 May 2025	Noise Sharing Factsheet	Airservices to develop a high-level factsheet better explaining noise sharing ahead of public consultation on preferred options for Package Three. Chair and Airservices to further discuss what high level information around noise sharing would be useful for the community to inform this work.	Airservices Chair	21 August 2025	Airservices published noise sharing information on the Noise Action Plan for Brisbane website. Noise sharing factsheet was circulated out of session on 21 August 2025. Item closed.

No.	Meeting Date	Item	Requirement	Responsible Party	Completion Date	Status
8.6	22 May 2025	Updated program schedule	Airservices to provide an updated program schedule that shows where there has been delay or slippage in delivery and give some explanation for this, which Community Representatives may share publicly.	Airservices	27 August 2025	Updated program schedule was presented during meeting #9, and has been published on the Noise Action Plan for Brisbane website. Item closed.
8.7	22 May 2025	Package Three – briefing on preferred design	Airservices to provide out of session briefing to Community Representatives on preferred options for Package Three ahead of public consultation. The Secretariat will support with scheduling this session.	Airservices Secretariat	8 July 2025	Briefing session was held on 8 July 2025. Responses to questions raised in relation to the briefing were circulated out of session on 21 August 2025. Item closed.
8.8	22 May 2025	Senate Inquiry into impact and mitigation of aircraft noise – AAB views	Community Representatives to consider recommendations in the final report from the <i>Senate Inquiry into impact and mitigation of aircraft noise</i> , whether or not they agree with the recommendations, and any feedback they would like to be conveyed through the department. These views are to be provided to Kim and the Secretariat for consolidation.	Community Representatives	22 July 2025	The Chair wrote to the Minister on 22 July 2025, outlining the AAB's views on the noise inquiry recommendations. Item closed.

No.	Meeting Date	Item	Requirement	Responsible Party	Completion Date	Status
8.9	22 May 2025	Brisbane Airport draft Master Plan – advance copy and briefing session	BAC to distribute draft Master Plan for AAB information (likely in July 2025), and then offer a question and answer session. The Secretariat will support with scheduling this briefing session.	BAC secretariat	4 August 2025	Briefing sessions were held on 31 July 2025 and 4 August 2025. Item closed.
9.1	27 August 2025	Noise metrics briefing	Airservices and Think Research to provide out of session briefing on noise metrics. The Secretariat will support with scheduling the session.	Airservices Secretariat	September 2025	Closed. Briefing session held out of session in September 2025.
9.3	27 August 2025	Revised KPI and outcomes data	Airservices to revise presented KPI and outcomes data presented based on the group's feedback, and circulate revised data and proposed approach to publishing the information out of session.	Airservices	November 2025	Closed. Circulated out of session in November 2025.
9.4	27 August 2025	Package Four queries	Airservices to advise whether Package Four is focussed on arrival routes, and if so why, and whether Package Four respite modes would be high capacity.	Airservices	19 November 2025	Closed. Airservices presented during meeting #10.
9.5	27 August 2025	Phase Six communications	Airservices to provide public communications around Phase Six consultation outcomes and next steps, including when a report would be available, when outcomes could be implemented,	Airservices	5 November 2025	Closed. Published on Noise Action Plan for Brisbane website on 5 November 2025. Discussed during meeting #10.

No.	Meeting Date	Item	Requirement	Responsible Party	Completion Date	Status
			and further detail on Package Four.			
9.6	27 August 2025	Phase Six community feedback	Ms Bignell to provide further detail of community feedback on Phase Six consultation processes for Airservices' information.	Ms Bignell	November 2025	Closed. Ms Bignell provided further detail via the Secretariat, which was passed on to Airservices.
9.7	27 August 2025	Draft Master Plan media queries	BAC to provide breakdown of questions raised by journalist around the Master Plan at the next AAB meeting.	BAC	August 2025	Closed. Breakdown was circulated out of session following meeting #9.
9.8	27 August 2025	Tailwind safety case – public notice	BAC to provide notice when public information on tailwind safety case trial has been released.	BAC	19 November 2025	Closed. BAC advised when public information would be published during meeting #10.