
From: [REDACTED] -
Sent: Sunday, 19 February 2023 12:28 PM
To: Aviation White Paper
Subject: Submission

Good Afternoon

We would like to make a submission for consideration re the forthcoming "Aviation White Paper".

We have been flying Qantas using frequent flyer points for over twenty years – usually flying annually to Europe in Business Class.

Such trips used to "cost" around 300,000 points return (for two) and increased over the years to around 600,000 points.

Now it will cost approximately 1,300,000 points EACH to do the same trip.

AND to make matters worse there is no such thing as a direct (with one stopover) flight to Europe on points now – the routes offer zig zag through many airports un-necessarily one would think.

Obviously the points have been massively devalued – to the point where most people will find them almost useless!

Another point we would like to mention is that, when booking as a couple, we should be seated together.

Airlines now appear to want to charge for that simple right. We object strongly to that imposition.

Alan & Pamela Thomas
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