
From: Deon Cloete [REDACTED]
Sent: Thursday, 9 March 2023 7:01 PM
To: Aviation White Paper
Subject: Aviation White Paper

Dear Sir/Madam

RE: Submission to the Aviation White Paper – Terms of Reference Review

Submission: Inadequacy of the current regulatory framework

SUBMISSION NO.4

Section 81(2) of the Airports Act 1996 (Cth) should be amended to enable the Minister to approve a Master Plan with conditions.

Role of Aircraft Noise Ombudsman

1. The Aircraft Noise Ombudsman is appointed and reports to the Board of directors of Airservices Australia (Aircraft Noise Ombudsman Charter, para's 12-14). Airservices Australia is, relevantly, the 'for profit' provider of air traffic services to airports. The air traffic services conducted by Airservices Australia are the very services that give rise to complaints to the Aircraft Noise Ombudsman.

2. This creates an untenable conflict of interest on the part of the Aircraft Noise Ombudsman and diminishes, at the very least, the public perception and confidence in the capacity of the Aircraft Noise Ombudsman for independent investigation of complaints.

3. The Aircraft Noise Ombudsman must be a fully independent office.

SUBMISSION NO.5

The Aircraft Noise Ombudsman should become part of the Office of the Commonwealth Ombudsman.

I trust that this submission is well received and will be given full consideration by the Department in the development of the Green Paper and, subsequently, the White Paper.

Yours Sincerely

Deon Cloete.

[REDACTED]