
From: Tina Chun [REDACTED]
Sent: Thursday, 9 March 2023 2:35 PM
To: Aviation White Paper
Subject: Submission: Inadequacy of the current regulatory framework

RE: Submission to the Aviation White Paper – Terms of Reference

Dear Sir/Madam,

My name is Tina Chun, I have lived with my family in [REDACTED] since 2009 and as we work long hours, this was our tranquil recovering place to decompress and keep our health well.

Life changed completely since these unlawful planes now fly over my home, in early mornings through the day and the loudest ones at 9-15PM. I am disgusted with the noise pollution and the mental health of myself and my family. I deal in stressful situations, and I am finding myself not sleeping, short tempered and my relationships and health are not as they were prior planes.

It is unbelievable how much impact this has had on myself, my family and the whole of the suburb, not to mention my roof which was renovated and now covered in black stain which I am about get tested as we are on tank water and believe up at Harvey Bay, no planes are allowed over tank water properties because of possible contamination from aircraft fuel, this could be a huge problem with health issues.

There has been a time when it was when brought to your attention, and it eased, but these last few weeks, it has become unacceptable again. I am not stupid planes are needed but this plan should never have been granted and they should be over the sea as it was meant to be. If I had brought a house near infrastructure, I would expect that infrastructure to be noisy but when you buy 5 acres, way out from the city the last thing you want is noise and that is just what we have because of the behind closed doors agendas.

Please see below, another untenable situation.

SUBMISSION NO.4

Section 81(2) of the *Airports Act 1996* (Cth) should be amended to enable the Minister to approve a Master Plan with conditions.

Role of Aircraft Noise Ombudsman

1. The Aircraft Noise Ombudsman is appointed and reports to the Board of directors of Airservices Australia (*Aircraft Noise Ombudsman Charter*, para's 12-14). Airservices Australia is, relevantly, the 'for profit' provider of air traffic services to airports. The air traffic services conducted by Airservices Australia are the very services that give rise to complaints to the Aircraft Noise Ombudsman.

2. This creates an untenable conflict of interest on the part of the Aircraft Noise Ombudsman and diminishes, at the very least, the public perception and confidence in the capacity of the Aircraft Noise Ombudsman for independent investigation of complaints.

3. The Aircraft Noise Ombudsman must be a fully independent office.

SUBMISSION NO.5

The Aircraft Noise Ombudsman should become part of the Office of the Commonwealth Ombudsman.

I trust that this submission is well received and will be given full consideration by the Department in the development of the Green Paper and, subsequently, the White Paper.

We hope that common sense, although common sense does not seem to be so common anymore, prevails and lives before profits are at the top of any agenda.

Yours Sincerely,

Mrs Tina Chun

